

Have Your Say Form

Submission date: 06/02/2019 11:13 AM

Receipt number: HYS-PriorityProjectsBudget 1

Question	Response
Have Your Say - please provide topic of comments/suggestions, eg roads, budget, rates, waste, pools, libraries, services etc	Budget
What is your name (first and surname)?	Jonathon Howard
What is your phone number?	0260519350
What is your email address?	jonathonhoward2305@gmail.com
What is your address? (inc Street/Rural Number)	87 Jelbart Rd
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	I would like to see an allocation of funding for painting Jindera swimming pool. Particularly the railings and the 'white spaces' around the kiosk In addition the pool could do with some minor maintenance. For example putting a sign at the front of the newly created family change room, removing the old and faded pool rules signs attached to the building that houses the filter

Have Your Say Form

Submission date: 06/02/2019 11:25 AM

Receipt number: HYS-PriorityProjectsBudget 2

Question	Response
Have Your Say - please provide topic of comments/suggestions, eg roads, budget, rates, waste, pools, libraries, services etc	Budget
What is your name (first and surname)?	Jonathon Howard
What is your phone number?	60519350
What is your email address?	jonathonhoward2305@gmail.com
What is your address? (inc Street/Rural Number)	87 Jlebart Rd
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	I would like to see funding allocated to build a bus shelter near the corner of Adams St and Urana Rd. It needs to be created so that the school children who wait for the bus have some where to shelter from the weather

Have Your Say Form

Submission date: 17/02/2019 07:32 PM

Receipt number: HYS-PriorityProjectsBudget 3

Question	Response
Have Your Say - please provide topic of comments/suggestions, eg roads, budget, rates, waste, pools, libraries, services etc	The Holbrook to Jingellic road
What is your name (first and surname)?	Alison Hawkins
What is your phone number?	0407035303
What is your email address?	alison.hawkins6@bigpond.com
What is your address? (inc Street/Rural Number)	"Allerton" 52 Toorak rd Lankeys Creek
I live in	Other
If other, name town/village/area	Lankeys Creek
Your Suggestions and/or Comments	Do a good job on the road in the first place and it will need less maintenance in the long run. If the road was done properly it wouldn't break out with water coming up through it, the edges wouldn't break apart, the water wouldn't run down the road to holes on the road. Stop wasting our rates.

Have Your Say Form

Submission date: 20/02/2019 05:49 AM

Receipt number: HYS-PriorityProjectsBudget 4

Question	Response
Have Your Say - please provide topic of comments/suggestions, eg roads, budget, rates, waste, pools, libraries, services etc	Roads / waste pickup
What is your name (first and surname)?	Lydia Maras
What is your phone number?	0437261650
What is your email address?	marasb@bigpond.com
What is your address? (inc Street/Rural Number)	4099 River Rd
I live in	Other
If other, name town/village/area	Jingellic
Your Suggestions and/or Comments	A rubbish pick up is not something that is going to cost the council it is added to the rates / on calling about this matter I was told the residents didn't want this service and after speaking to neighbors I found this was rubbish and people had attended council meetings trying to get this in place and ten years later we are still waiting

Have Your Say Form

Submission date: 20/02/2019 09:53 AM

Receipt number: HYS-PriorityProjectsBudget 5

Question	Response
Have Your Say - please provide topic of comments/suggestions, eg roads, budget, rates, waste, pools, libraries, services etc	Roads, roads,roads and a waste service through Lankeys crk and down River Road to Talmalmo
What is your name (first and surname)?	Jeffries
What is your phone number?	0459994498
What is your email address?	jrjeffries63@hotmail.com
What is your address? (inc Street/Rural Number)	3870 River Road Jingellic
I live in	Talmalmo
If other, name town/village/area	
Your Suggestions and/or Comments	More services to our country roads and a waste service for everyone. Towong/Talangatta shire have a great service to all rural areas

Have Your Say Form

Submission date: 30/03/2019 04:35 PM

Receipt number: HYS-PriorityProjectsBudget 7

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Community
What is your name (first and surname)?	Cheryl Ingrey
What is your phone number?	0402 065658
What is your email address?	chermar@tpg.com.au
What is your address? (inc Street/Rural Number)	120 Fallon Street
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	<p>Recreational Path (bike/walking path) linking Jindera to Albury</p> <p>This is my no 1 priority, benefiting families within our local community and further afield. It will benefit people of any age, any abilities our local community and businesses,. Thi# project was attempted in 2013 with Greater Hume Shire, and since then the traffic between Jindera and Lavington has become immensely busier. With a Recreational Path liking Jindera to Lavington would be one of the biggest assets for about local community and everyone that uses it.</p>

Have Your Say Form

Submission date: 02/04/2019 12:22 PM

Receipt number: HYS-PriorityProjectsBudget 8

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Roadside reserves
What is your name (first and surname)?	Jonathon Howard
What is your phone number?	60519350
What is your email address?	jonathonhoward2305@gmail.com
What is your address? (inc Street/Rural Number)	87 Jelbart Rd
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	I would like to see a planning project focused on re-drawing/re-mapping and zoning of roadside reserves within the Council area. The zoning would specify what Council management actions and what public and other uses are acceptable. There are some significant road reserves in the Council area where people are collecting firewood, trees are being removed, or plants are being sprayed and yet these areas have significant conservation values.

Have Your Say Form

Submission date: 14/04/2019 03:14 PM

Receipt number: HYS-PriorityProjectsBudget 9

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Recreational bike path
What is your name (first and surname)?	Kate Rixon
What is your phone number?	
What is your email address?	
What is your address? (inc Street/Rural Number)	143 Dight Street
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	Would love to see a dedicated bike path between Jindera and Albury for safety and recreational purposes.

Have Your Say Form

Submission date: 15/04/2019 05:24 PM

Receipt number: HYS-PriorityProjectsBudget 10

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Community Safety
What is your name (first and surname)?	Colleen Dyde
What is your phone number?	0428263233
What is your email address?	colleendyde@hotmail.com
What is your address? (inc Street/Rural Number)	213 Jelbart Rd Jindera
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	I would like to see the recreation path to Lavington built before anyone is killed on the Jindera Gap.

Have Your Say Form

Submission date: 15/04/2019 05:34 PM

Receipt number: HYS-PriorityProjectsBudget 11

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Community
What is your name (first and surname)?	Sandra Kilo
What is your phone number?	
What is your email address?	
What is your address? (inc Street/Rural Number)	75 Wood St
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	Recreational walking/ cycle path.

Have Your Say Form

Submission date: 15/04/2019 06:18 PM

Receipt number: HYS-PriorityProjectsBudget 12

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	A recreation bike path from jindera to Lavington to make it safer for the many riders who ride over the jindera gap
What is your name (first and surname)?	Helen O'Grady
What is your phone number?	0437131099
What is your email address?	helenmogrady@gmail.com
What is your address? (inc Street/Rural Number)	124 Gerogery West road
I live in	Gerogery
If other, name town/village/area	
Your Suggestions and/or Comments	A recreational bike path from jindera to Lavington to provide safe riding for the great number of riders who ride over the jindera gap and a safe path for walking

Have Your Say Form

Submission date: 16/04/2019 09:31 PM

Receipt number: HYS-PriorityProjectsBudget 13

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Community
What is your name (first and surname)?	Greg Finster
What is your phone number?	0417412639
What is your email address?	greshir@bigpond.net.au
What is your address? (inc Street/Rural Number)	10 St Johns Ct Jindera
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	Allocate resources to make a recreational path between Jindera and Albury shovel ready and waiting for funds.

Have Your Say Form

Submission date: 16/04/2019 09:54 PM

Receipt number: HYS-PriorityProjectsBudget 14

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Children's Playground
What is your name (first and surname)?	Kate walkerden
What is your phone number?	0406000634
What is your email address?	walko_93@hotmail.com
What is your address? (inc Street/Rural Number)	11 Ann Drive
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	<p>Jindera desperately needs an updated children's playground.</p> <p>The equipment in the two parks is extremely old and those big slides are an accident waiting to happen.</p> <p>There are so many families moving to Jindera with young children i fail to understand why this hasn't been a priority.</p> <p>Please give them a playground!!</p>

Have Your Say Form

Submission date: 16/04/2019 10:03 PM

Receipt number: HYS-PriorityProjectsBudget 15

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Community
What is your name (first and surname)?	Tamara Cox
What is your phone number?	
What is your email address?	
What is your address? (inc Street/Rural Number)	114 Pioneer Drive
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	A proper playground and recreational track to Albury

Have Your Say Form

Submission date: 16/04/2019 10:22 PM

Receipt number: HYS-PriorityProjectsBudget 16

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Library
What is your name (first and surname)?	Bridget Mills
What is your phone number?	0476104626
What is your email address?	b.mills2630@gmail.com
What is your address? (inc Street/Rural Number)	123 Adams street
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	I think Jindera should have a large library with computers and just a place for people to relax, have some quite time, read and/or study

Have Your Say Form

Submission date: 16/04/2019 10:26 PM

Receipt number: HYS-PriorityProjectsBudget 17

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	roads
What is your name (first and surname)?	rebecca tillmanns
What is your phone number?	0401705295
What is your email address?	bec.tillmanns@y7mail.com
What is your address? (inc Street/Rural Number)	3 ann drive
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	oval side of jindera public school, appropriate car park, kids leaving or entering school it isn't safe

Have Your Say Form

Submission date: 17/04/2019 01:49 AM

Receipt number: HYS-PriorityProjectsBudget 18

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Community
What is your name (first and surname)?	Judith Coles
What is your phone number?	0418205288
What is your email address?	judithacoles@hotmail.com
What is your address? (inc Street/Rural Number)	87 Creek Street, Jindera
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	We have so many travellers in caravans stay in Jindera down near the tennis courts they love staying here, often extending their stays and utilise all the shops in the township. I would love to see the toilet facilities upgraded for their use including shower area and even possibly a pit where the van toilets can be emptied. THEY really love our town and many are frequently returning, I know this as they visit and shop in the Rural care op shop that I volunteer in.

Have Your Say Form

Submission date: 17/04/2019 05:19 AM

Receipt number: HYS-PriorityProjectsBudget 20

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Pools. Roads. Community
What is your name (first and surname)?	Allana hayes
What is your phone number?	0419332314
What is your email address?	nathanlanhayes@gmail.com
What is your address? (inc Street/Rural Number)	Lot 2 105-107 pioneer drive
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	Shade Pool cover/ heated pool/more-longer opening hours..... footpath path from jindera to lavington Update kids parks. Need more adventure pay

Have Your Say Form

Submission date: 17/04/2019 06:04 AM

Receipt number: HYS-PriorityProjectsBudget 21

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Roads
What is your name (first and surname)?	David Elliot
What is your phone number?	0407278145
What is your email address?	dave_elliott@outlook.com.au
What is your address? (inc Street/Rural Number)	226 Hueske Rd
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	As it is a narrow road, with poor visibility in some areas, and frequently used by walkers, cyclists and horse riders, I would like to see Bungowannah road, from Hueske rd through to Adam st, as well as the Luther rd extension of it, reduced from a speed limit of 100 down to 80.

Have Your Say Form

Submission date: 17/04/2019 06:07 AM

Receipt number: HYS-PriorityProjectsBudget 22

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Recreation
What is your name (first and surname)?	David Elliot
What is your phone number?	0407278145
What is your email address?	dave_elliot@outlook.com.au
What is your address? (inc Street/Rural Number)	226 Hueske road
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	I'd like to see more paths for walkers and cyclists. A path between Jindera and Albury sounds fantastic

Have Your Say Form

Submission date: 17/04/2019 07:00 AM

Receipt number: HYS-PriorityProjectsBudget 24

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Recreation Track, Stadium, Pool
What is your name (first and surname)?	Colleen Wilson-Lord OAM
What is your phone number?	02 60263006
What is your email address?	rayna@albury.net.au
What is your address? (inc Street/Rural Number)	146 Dight Street
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	<p>A Recreation Track for walkers and bike rides from Jindera to Lavington, The Multi Purpose Building to be completed as soon as possible Continuing support to the Jindera Pool with the purchase of pool covers and steps Yearly clean up of large items for the tip.</p>

Have Your Say Form

Submission date: 17/04/2019 07:11 AM

Receipt number: HYS-PriorityProjectsBudget 25

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Tania
What is your name (first and surname)?	I'Anson
What is your phone number?	0418280279
What is your email address?	tania.ianson@bigpond.com
What is your address? (inc Street/Rural Number)	88 Coogery corcuit
I live in	Jindera
If other, name town/village/area	Glenholm estate
Your Suggestions and/or Comments	<p>I would like to see latter lights go at the end of Hieske road. This is a very dangerous intersection especially in winter and in dark. Signage is not good enough to see corner very well</p> <p>Also our street Coogera Circuit has some terrible pot holes/bumps in the road.. they need to be fixed.</p> <p>Thanks</p>

Have Your Say Form

Submission date: 17/04/2019 07:30 AM

Receipt number: HYS-PriorityProjectsBudget 26

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Lights on the intersection of urana road and hueske road
What is your name (first and surname)?	Amanda Van Werkhoven
What is your phone number?	0438200249
What is your email address?	amanda@sjlmcontracting.com.au
What is your address? (inc Street/Rural Number)	4 Ribery Court
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	I find the intersection on urana rd and hueske crowd very dangerous at night. It would be wonderful if a street light could be put there. The estate on hueske road is growing and more people using these roads specially our young children getting their l's and p's.

Have Your Say Form

Submission date: 17/04/2019 07:54 AM

Receipt number: HYS-PriorityProjectsBudget 27

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Parks
What is your name (first and surname)?	Kallie Hueske
What is your phone number?	
What is your email address?	mkhueske@hotmail.com
What is your address? (inc Street/Rural Number)	1/111 Pioneer Drive
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	I would love to see some better park facilities in Jindera. Maybe a better dog park with enclosed fences and gates unlike the current off lead area which has holes in the fence which backs onto the main road. It is a very unsafe place to let your dog off leash. It would also be great to see some better playgrounds to take kids to.

Have Your Say Form

Submission date: 17/04/2019 07:55 AM

Receipt number: HYS-PriorityProjectsBudget 28

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Roads
What is your name (first and surname)?	Deanna Balins
What is your phone number?	0439555520
What is your email address?	deanna.balins@gmail.com
What is your address? (inc Street/Rural Number)	6 cassia road
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	Hueske road/Urana road intersection including street lights. Have you ever tried to find Hueske road at night??? Also drive past at 7.45 am to 8.15am during school drop off times and watch a accident waiting to happen Only a matter of time!

Have Your Say Form

Submission date: 17/04/2019 08:01 AM

Receipt number: HYS-PriorityProjectsBudget 29

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Water park for kids
What is your name (first and surname)?	Tony mcphée
What is your phone number?	0413069145
What is your email address?	tony@leasingalbury.com.au
What is your address? (inc Street/Rural Number)	16 senna Crt jindera
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	A small water park like bright has , this would be great for local families and businesses as lots of people would come to Jindera to use if it was a free thing to do in a great township .brights park is so busy and such a great easy attraction

Have Your Say Form

Submission date: 17/04/2019 08:16 AM

Receipt number: HYS-PriorityProjectsBudget 30

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Recreation Path Jindera yo Albury
What is your name (first and surname)?	Leeny Mason
What is your phone number?	0419605566
What is your email address?	leenym60@hotmail.com
What is your address? (inc Street/Rural Number)	54 Lemke Rd GLENELLEN NSW 2642
I live in	Other
If other, name town/village/area	Glenellen
Your Suggestions and/or Comments	A recreation path from Jindera to Albury

Have Your Say Form

Submission date: 17/04/2019 09:07 AM

Receipt number: HYS-PriorityProjectsBudget 31

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Street light for the corner of Urana and Hueske Road
What is your name (first and surname)?	Michelle Milthorpe
What is your phone number?	0438428678
What is your email address?	milthorpem2@ww.catholic.edu.au
What is your address? (inc Street/Rural Number)	11 Cassia Rd Jindera
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	This intersection has become increasingly busy due to the increasing number of people who have moved into the council approved residential estate "Glenholm". The infrastructure needs to keep up with the rate of development. It is particularly hazardous at this corner when it is foggy. The corner itself is a constant issue with the road breaking away due to the heavy vehicles that predominately access the brick works.

Have Your Say Form

Submission date: 17/04/2019 09:59 AM

Receipt number: HYS-PriorityProjectsBudget 32

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Roads
What is your name (first and surname)?	Mark Sullivan
What is your phone number?	0438 799003
What is your email address?	sullivanmark@bigpond.com.au
What is your address? (inc Street/Rural Number)	58 Wallace street , Holbrook
I live in	Holbrook
If other, name town/village/area	
Your Suggestions and/or Comments	Wallace street urgently requires re sheeting (asphalt replacement) from albury street to railway parade .

Have Your Say Form

Submission date: 17/04/2019 10:04 AM

Receipt number: HYS-PriorityProjectsBudget 33

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Tourist attraction
What is your name (first and surname)?	Mark Sullivan
What is your phone number?	0438 799003
What is your email address?	sullivanmark@bigpond.com.au
What is your address? (inc Street/Rural Number)	58 wallace street, Holbrook
I live in	Holbrook
If other, name town/village/area	
Your Suggestions and/or Comments	Old wheat silos in wallace street to be painted with local scene ?? And added to the " silo art trail " adding to our tourist appeal and cleaning up the forgotten side of town

Have Your Say Form

Submission date: 17/04/2019 10:20 AM

Receipt number: HYS-PriorityProjectsBudget 34

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Intersection Lights
What is your name (first and surname)?	Catherine Mistic
What is your phone number?	0411026898
What is your email address?	catherine.mistic@gmail.com
What is your address? (inc Street/Rural Number)	7 Coogera Circuit
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	<p>I believe there needs to be street lights at the intersection of Urana Road and Hueske Road.</p> <p>This intersection at night is very dangerous as you can't see the turnoff.</p> <p>You have huge intersection lights at corner of Hueske Road and Cassia Road into our estate. So something similar at Hueska / Urana Road would be really great and make that intersection much safer at night.</p> <p>Thankyou for your time.</p>

Have Your Say Form

Submission date: 17/04/2019 10:40 AM

Receipt number: HYS-PriorityProjectsBudget 35

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Street light at cnr of
What is your name (first and surname)?	Heuske and urana rd
What is your phone number?	0419422625
What is your email address?	stuart.balins@gmail.com
What is your address? (inc Street/Rural Number)	6 cassia rd
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	Please install street light at cnr of heuske and urana rd??

Have Your Say Form

Submission date: 17/04/2019 11:38 AM

Receipt number: HYS-PriorityProjectsBudget 36

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	STREET LIGHTS ON CNR OF HUESKE RD AND URANA RD
What is your name (first and surname)?	Leanne Collins
What is your phone number?	0412500003
What is your email address?	sally.collins@optusnet.com.au
What is your address? (inc Street/Rural Number)	208 Coogera Cct
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	I would like to see some street lights put along the intersection of HUESKE Rd and Urana Rd, on an increase to the length of the turning lane.

Have Your Say Form

Submission date: 17/04/2019 07:48 PM

Receipt number: HYS-PriorityProjectsBudget 37

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Paths
What is your name (first and surname)?	Spagnolo
What is your phone number?	040408606178
What is your email address?	debbiespagnolo@hotmail.com
What is your address? (inc Street/Rural Number)	147 urana St
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	Priority for footpaths for pedestrians.

Have Your Say Form

Submission date: 17/04/2019 08:04 PM

Receipt number: HYS-PriorityProjectsBudget 38

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Rates
What is your name (first and surname)?	Andrew Brown
What is your phone number?	
What is your email address?	akbjindera@yahoo.com.au
What is your address? (inc Street/Rural Number)	138 Dight Street
I live in	Jindera
If other, name town/village/area	Jindera
Your Suggestions and/or Comments	Stop looking for new ways to spend money & reduce rates accordingly.

Have Your Say Form

Submission date: 17/04/2019 09:46 PM

Receipt number: HYS-PriorityProjectsBudget 39

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Street light for corner of Urana rd and hueske rd
What is your name (first and surname)?	Wendy Brown
What is your phone number?	0407939706
What is your email address?	whendyjb@hotmail.com
What is your address? (inc Street/Rural Number)	15 Senna Crt, jindera
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	Street light for intersection of Urana rd and hueske rd

Have Your Say Form

Submission date: 17/04/2019 11:19 PM

Receipt number: HYS-PriorityProjectsBudget 40

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Community
What is your name (first and surname)?	Margaret Wehner
What is your phone number?	0408409842
What is your email address?	mjwehner@bigpond.net.au
What is your address? (inc Street/Rural Number)	94 Dight St, Jindera
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	I believe the Jindera community would greatly benefit from the implementation of a recreational path/bike path between Albury and Jindera. This has been brought to council on several occasions in the past and with opportunities for state government funding it would be good to finally see this project come to fruition

Have Your Say Form

Submission date: 19/04/2019 06:32 PM

Receipt number: HYS-PriorityProjectsBudget 41

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Lower water access fee, lower rates
What is your name (first and surname)?	Detlef Hoelscher
What is your phone number?	
What is your email address?	
What is your address? (inc Street/Rural Number)	185 Drumwood Rd
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	water access fee under \$200 per year after the extensive rate rises in Jindera over the last 5 years no rate rises for the next 5 years use seriously all saving potential are possible. lower the cost of staff and gear, rise productivity!

Have Your Say Form

Submission date: 20/04/2019 12:42 PM

Receipt number: HYS-PriorityProjectsBudget 42

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Community
What is your name (first and surname)?	Brea Quinlivan
What is your phone number?	0448569627
What is your email address?	breaquinlivan@gmail.com
What is your address? (inc Street/Rural Number)	115 Fallon st Jindera
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	Recreational bike path between jindera and lavington and also a multi purpose stadium which will get kids and adults active in our area

Have Your Say Form

Submission date: 20/04/2019 01:11 PM

Receipt number: HYS-PriorityProjectsBudget 43

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Foot/cycle paths
What is your name (first and surname)?	Monica Elias
What is your phone number?	0433363961
What is your email address?	mjelias17@gmail.com
What is your address? (inc Street/Rural Number)	12 BRITTON CT
I live in	Jindera
If other, name town/village/area	Jindera
Your Suggestions and/or Comments	A separate cycleway along urana road would facilitate safer travel for many children within the jindera area, at least up to SMMC. Going even further to connect Jindera and Albury would be simply amazing.

Have Your Say Form

Submission date: 20/04/2019 01:20 PM

Receipt number: HYS-PriorityProjectsBudget 44

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Paths etc
What is your name (first and surname)?	Paul Elias
What is your phone number?	
What is your email address?	
What is your address? (inc Street/Rural Number)	12 Britton Court
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	I think we need more cycle ways through the main parts of Jindera. Many cycle in the area and end up using the footpaths as there are no defined bike lanes on the road. Also some of the newly built developments (eg Pomegranate Estate) would really benefit from a few walking paths to keep people off the roads.

Have Your Say Form

Submission date: 25/04/2019 12:16 PM

Receipt number: HYS-PriorityProjectsBudget 45

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Road safety
What is your name (first and surname)?	Tracy Michael
What is your phone number?	
What is your email address?	damiantracy@hotmail.com
What is your address? (inc Street/Rural Number)	54 Mulgrave Road, Jindera
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	<p>1. It would be appreciated if council could organise the installation of a street light at the intersection of Urana Road and Hueske Road. With more homes being built in this area and increased numbers of vehicles using this intersection, safety is a concern at night when turning from a 100kmph road in darkness.</p> <p>2. It would also be appreciated if some attention could be paid to the condition of the road in the turning lane at this same intersection. Rough patches are developing.</p> <p>3. Green bins. Can council please consider the addition of green waste bins to the current rubbish collection. Its hard to keep up with composting all household and garden waste. In this day and age, green bins should be standard practice.</p> <p>Thanks for your consideration.</p>

Have Your Say Form

Submission date: 25/04/2019 04:25 PM

Receipt number: HYS-PriorityProjectsBudget 46

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Foot/Bike Path
What is your name (first and surname)?	Rhia Bartley
What is your phone number?	0420313220
What is your email address?	rhia_bartley@hotmail.com
What is your address? (inc Street/Rural Number)	495 Barlow St
I live in	Other
If other, name town/village/area	Lavington
Your Suggestions and/or Comments	Foot/Bike Path between Lavington and Jindera... we have family and friends in Jindera and personally know alot of people that would use this regularly

Have Your Say Form

Submission date: 25/04/2019 04:40 PM

Receipt number: HYS-PriorityProjectsBudget 47

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Recreational path to albury
What is your name (first and surname)?	Celeste Gilcrist
What is your phone number?	
What is your email address?	celeste.mciver@live.com.au
What is your address? (inc Street/Rural Number)	86 wood street
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	Recreational path for cyclists to use to stay off the road

Have Your Say Form

Submission date: 25/04/2019 04:49 PM

Receipt number: HYS-PriorityProjectsBudget 48

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Cycle path
What is your name (first and surname)?	Kimpton
What is your phone number?	0418177047
What is your email address?	kelliekimpo@hotmail.com
What is your address? (inc Street/Rural Number)	92 huon st
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	A cycle path from jindera to albury would be a great asset. Not just for serious bike riders. But families and anyone else. If we had one i would ride into work as it would be safer than riding in the road.

Have Your Say Form

Submission date: 25/04/2019 05:43 PM

Receipt number: HYS-PriorityProjectsBudget 49

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Recreational path between Albury - jindera
What is your name (first and surname)?	Thea saunders
What is your phone number?	
What is your email address?	thea40@hotmail.com
What is your address? (inc Street/Rural Number)	9 Britton ct jindera
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	Recreational path between Jindera - Albury. For walking/riding

Have Your Say Form

Submission date: 25/04/2019 06:15 PM

Receipt number: HYS-PriorityProjectsBudget 50

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Bike trail from Jindera to Lavington
What is your name (first and surname)?	Michelle Rainbow
What is your phone number?	0404207488
What is your email address?	shellanneb@yahoo.com.au
What is your address? (inc Street/Rural Number)	90 Goulburn st
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	We need a safe place to ride, walk or run. There are so many cars on the main road from Jindera to Lavington and it's getting busier all the time, I'm sure a lot of people would use it & it would be safer for everyone. We have no regular public transport here and there are a lot of people riding bikes on our busy road into town. It would also encourage visitors to ride/walk to Jindera from town

Have Your Say Form

Submission date: 25/04/2019 06:50 PM

Receipt number: HYS-PriorityProjectsBudget 51

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Services
What is your name (first and surname)?	Alexis Lawrence
What is your phone number?	0438875577
What is your email address?	alexisandshannon@gmail.com
What is your address? (inc Street/Rural Number)	25 Pech Ave
I live in	Jindera
If other, name town/village/area	Jindera
Your Suggestions and/or Comments	A recreational bike path from Jindera to Albury

Have Your Say Form

Submission date: 25/04/2019 07:48 PM

Receipt number: HYS-PriorityProjectsBudget 52

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Roads, services, bike paths
What is your name (first and surname)?	Renee Doolan
What is your phone number?	0428479138
What is your email address?	renee.foran@bigpond.com
What is your address? (inc Street/Rural Number)	198 Hueske Rd, Jindera
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	<p>Roads- repair and reseal last section of Hueske Rd. Twice in the past few years the road from 198 Hueske to Urana Rd intersection has been repaired and resealed. From 198 Hueske to Bungowannah Rd is riddled with terrible potholes. Why keep resealing the same stretch?</p> <p>Services- Jindera is in dire need of after school care services for both preschool and primary school aged children.</p> <p>Bike paths- a bike track between Jindera and Albury would be fantastic. Perhaps even a bike track from Jindera, out to, and around Glenholm Estate. There are no safe places for children to ride around Jindera.</p>

Have Your Say Form

Submission date: 26/04/2019 06:41 AM

Receipt number: HYS-PriorityProjectsBudget 53

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Bicycle Path
What is your name (first and surname)?	Stuart Sutherland
What is your phone number?	0427 544 662
What is your email address?	suther1@bigpond.com
What is your address? (inc Street/Rural Number)	63 Adams St
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	<p>Due to the increased population growth in the greater Hume shire I believe the increased traffic flow thru the Jindera Gap is very dangerous to bicycle riders, which has also increased in numbers. I feel there is a great need for a pathway from Jindera to Lavington. Not only for safety but to encourage pedestrians and cyclists alike to get moving for improved health benefits.</p> <p>The pathway is long overdue.</p>

Have Your Say Form

Submission date: 26/04/2019 07:41 AM

Receipt number: HYS-PriorityProjectsBudget 54

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Path
What is your name (first and surname)?	Marissa Wright
What is your phone number?	0427025292
What is your email address?	danmariswright@hotmail.com
What is your address? (inc Street/Rural Number)	77 Sargeant Road
I live in	Other
If other, name town/village/area	Table Top
Your Suggestions and/or Comments	A walking/bicycle path from Lavington to Jindera through Jindera gap

Have Your Say Form

Submission date: 26/04/2019 10:06 PM

Receipt number: HYS-PriorityProjectsBudget 55

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Roads.
What is your name (first and surname)?	Kristen Brill
What is your phone number?	0447690530
What is your email address?	kriscott7@gmail.com
What is your address? (inc Street/Rural Number)	Lot 4 clynnross crt Jindera
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	A bike/walking track between Jindera and Albury. To please make it safer for all concerned. Cars near missing each other and not to mention the push bike rider.

Have Your Say Form

Submission date: 27/04/2019 10:46 AM

Receipt number: HYS-PriorityProjectsBudget 56

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Recreational path
What is your name (first and surname)?	Melissa higgs
What is your phone number?	0407355844
What is your email address?	bobvshomer085@gmail.com
What is your address? (inc Street/Rural Number)	6 krause crt
I live in	Jindera
If other, name town/village/area	
Your Suggestions and/or Comments	I would love to see a recreational path built between jindera and lavington.great for bikes and walking.urana rd is dangerous with so many vehicles.often have to dodge riders on road.

Have Your Say Form

Submission date: 28/04/2019 01:04 PM

Receipt number: HYS-PriorityProjectsBudget 57

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Path
What is your name (first and surname)?	Jane Young
What is your phone number?	0428111476
What is your email address?	janeyoung1974@gmail.com
What is your address? (inc Street/Rural Number)	655 Dights Forest Rd
I live in	Other
If other, name town/village/area	Table Top
Your Suggestions and/or Comments	Path linking Jindera to Albury

Have Your Say Form

Submission date: 15 May 2019, 4:14PM

Receipt number: HYS-PriorityProjectsBudget 58

Related form version: 2

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Roads
What is your name (first and surname)?	Jenifer Cottrell
What is your phone number?	0438632301
What is your email address?	cottrelljng@bigpond.com
What is your address? (inc Street/Rural Number)	32 Malabar Road Holbrook
I live in	Holbrook
If other, name town/village/area	
Your Suggestions and/or Comments	Could you please prioritize the Holbrook Culcairn road, specifically the section of road between Hamish Patons new gateway and the Carabobla Property mailbox - this section of road is a disaster waiting to happen, especially with school buses and trucks regular users. I'd call it urgent action required !

Have Your Say Form

Submission date: 22 May 2019, 8:17PM

Receipt number: HYS-PriorityProjectsBudget 59

Related form version: 2

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	Roads
What is your name (first and surname)?	Jordan Schilg
What is your phone number?	0428548933
What is your email address?	jds.16@hotmail.com
What is your address? (inc Street/Rural Number)	1253 Howlong-goombargana rd Arundel Brocklesby Nsw 2642
I live in	Brocklesby
If other, name town/village/area	
Your Suggestions and/or Comments	<p>Ready the draft plan there is no mention of the Howlong-goombargana rd. It was washed away back in 2016 because of grader driver error during this wet winter it was near impossible to drive on it had road closed signs on it for a long time. We were told there was going to be flood recovery money to build it up and fix the road which hasn't happened, for some reason from Kenya rd south was resheeted this year.</p> <p>The rain earlier this month has washed it again which is a concern that reading the draft plan there are no plans for 4 years for a school bus road it is real concerning and for my young family.</p>

Have Your Say Form

Submission date: 28 May 2019, 9:06PM

Receipt number: HYS-PriorityProjectsBudget 60

Related form version: 2

Question	Response
Have Your Say - please provide the topic of your comments/suggestions/opinions. (eg roads, waste, rates, policies, strategic documents, pools, libraries, services, community etc)	roads sporting grounds and general allocation of funds
What is your name (first and surname)?	David Schilg
What is your phone number?	0427351258
What is your email address?	dkschilg@gmail.com
What is your address? (inc Street/Rural Number)	360 Kenya rd Brocklesby
I live in	Brocklesby
If other, name town/village/area	

Your Suggestions and/or Comments	<p>I require more explanation code 4.1.2.1 as to the improvement of other sporting grounds. The major 5 centers may have a bigger population base but it is interesting to note that about 60% of rate income is derived from farmland or village ratepayers which on a rough assessment is more than 50% around the villages in east and west of the shire. Thus at least 30% of shires rating is from the village areas but considering expenditure is a complex issue .There is a fair proportionate of farmland around these 5 centers. However there is a massive amount around the villages of the shire. Although there is a large road maintenance cost, which does also very much does benefit the bigger centers as well, there appears to be a massive costing in these bigger communities. The benefits include:</p> <ul style="list-style-type: none"> solar panels sport ground improvements sewerage and waste management swimming pool maintenance general development of facilities drainage and kerbing etc <p>I am very disappointed and disillusioned by the road maintenance program especially the questionable criteria used to select roads There are roads listed to be resheeted in the shire area that I traverse that are basically limited usage roads or are 'back roads'. So one can only assume that this is happening all over the shire</p>
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13 FEB 2019

10th February 2019

Mr Steve Pinnuck
General Manager
Greater Hume Shire
Young Street
Holbrook NSW 2644

Dear Steve,

I am writing this letter to ask the council to strongly consider an upgrade of the playing surface at The Holbrook Sporting Complex.
Below is a list of reasons why this refurbishment needs to be undertaken.

The moving, removal and reinstallation of the many hoses and sprinklers is an arduous job, which at times has to be undertaken by myself or other available volunteers before and after each training run or game. This role also has to be carried out by council employees during the week, which is very costly and time consuming.

The hose couplings or Turf Valves that are placed in various spots around the ground pose as an OH&S issue. The Turfvalves, are covered by a 150mm plastic solenoid cover with some artificial turf glued to it in an attempt to make them safe. At times these covers are ill fitting, damaged by machinery or misplaced making the surface unsafe which leaves us vulnerable to serious injury through duty of care.

With the oval not having an automated watering system makes the job of optimizing our water use virtually impossible. Forced to water during the morning we loose much of the water to wind drift as well as evaporation therefore not getting the maximum benefit out of the available water.

The use of a properly designed irrigation system will eliminate missed patches or the issue of overlapping sprays that need to be positioned to cover the dry areas which again is a waste of our valuable resource.

I understand that this is a major project and as a volunteer and Life Member of the Holbrook Football Netball Club I urge the council to seriously consider the savings in both time and money would help offset the cost of this project.

Yours sincerely

Wes Black
49 Wallace Street
Holbrook NSW 2644
Mobile: 0437 146 801



HENTY SPORTSGROUND MANAGEMENT COMMITTEE

70 Comer St
Henty NSW 2658

25 February 2019

Greater Hume Council
39 Young Street
Holbrook NSW 2644

Att: Steven Pinnuck

Dear Steven,

RE: Henty Sportsground

After recent inspection by our local councilor and discussion with Tom Plunket the condition of the installed irrigation system at the Henty Sportsground needs major repair or replacement.

The issue raised is the continual build of calcium deposits in the system causing need for excessive maintenance and inefficient watering in the aging irrigation infrastructure which has been in place for approximately 20 years. We believe a new upgraded system would help enormously with regard to efficient watering creating a safe, more user-friendly community facility. As you are aware the recycled water produced in Henty is shared between the town parks, schools and sportsground, a more efficient system would ensure the volume of water used would not only benefit the sportsground it would also result in more water being available for other users on the same system increasing the overall efficiency of councils recycled water system.

The importance of a clean, safe, user friendly and efficient sportsground is paramount to the well-being of our community and an opportunity to showcase our community and therefore shire facilities to visitors who use the facilities throughout the year.

The Henty Sportsground Committee being a 355 committee of the Greater Hume Council would greatly appreciate any assistance the council could offer to improve the facility for current and future users.

Yours faithfully



Adrian O'Brien

Greater Hume Shire Council

PO Box 99

HOLBROOK NSW 2644

Attn: Steven Pinnuck

Dear Mr Pinnuck;

The Holbrook Football and Cricket Clubs respectfully requests funding for our Holbrook football & cricket ground.

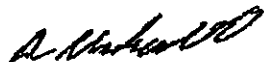
As one of the largest football/cricket clubs, we represent over 300 football members and many more cricket members. We are committed to growing and adapting our clubs to meet the emerging needs of our members.

We are requesting funding for the football/cricket ground in Holbrook. The ground is in dire need of proper drainage; being that when it rains and particularly in winter, parts of the ground floods. It then becomes so boggy it is a safety hazard for the players. And then in summer the ground is very dry, and it is watered only by above ground sprinklers – which are a hazard for our footballers in training and cricket members using the ground. We are also seeking to have an underground watering system put in.

Our board is enthusiastic and is eager to develop and grow. This project is not only for the benefit of our members, but also for the local community. We will continue to strive for excellence and work to a bright future for our clubs.

Thank you for your consideration of our request. I will follow up with you in the next week to answer any questions you might have. Meanwhile, should you have any questions, please feel free to contact Anthony Churchill, our Vice President, on 0408 424 522

Yours sincerely



Anthony Churchill

Holbrook Football Club

Holbrook Cricket Club
Est:1869

34 Bowler St
Holbrook
10.2.19



The General Manager
Greater Hume Council

Dear Steve

The Holbrook Cricket Club (HCC), would like to support the use of the Community Fund money from Council, for the upgrade of the Sporting Complex oval.

Our club believes the oval requires drainage, an automatic sprinkler system and a rejuvenating of the turf wicket.

The HCC plays juniors (mornings) and seniors (afternoons) on a weekly basis in the CAW Hume competition, as well as several representative matches (this season hosting seven representative matches).

The cricket practice nets (two of) also need relocating to the south eastern side of the oval-this will help the drainage on the western side of the oval.

The Holbrook turf wicket is the only one in the Greater Hume Council area, and during representative games this season, played host to teams from Wagga, Griffith and Albury (O'Farrell Cup) and junior teams from Wangaratta and Wagga (CAW/Nth East Junior Country Week), whilst two Kookaburra Cup matches (NSW State U/14's Championship matches), featuring four teams from various areas of the state, were also held in Holbrook.

The Holbrook Sporting Complex and turf wicket, in these instances, become the first impressions to people visiting the area, of not only Holbrook, but the Greater Hume Council as well.

Our club looks forward to a positive response from GHC

Yours sincerely



W. M. Heriot
President HCC



**Burrumbuttock
Public Hall**
Urana Road Burrumbuttock

President: J. Litchfield
Telephone: 02 6029 3227
Secretary: M Vile
Telephone: 02 6026 5258

21st March 2019

Mayor
Deputy Mayor
Councillors
Greater Hume Shire Council
P O Box 99
HOLBROOK NSW 2644

Dear Councillors

It has been brought to the notice of the Committee of the Burrumbuttock Public Hall that consideration is being given by Greater Hume Shire to funding an upgrade of the public toilets at the rear of the Burrumbuttock Hall, and that some pressure may be being brought to bear to redirect that funding.

The Hall Committee held an extraordinary meeting on 20th March, at which the following motion was passed:

"That the Committee of the Burrumbuttock Public Hall is strongly in favour of the proposal to upgrade the Public Toilets at the rear of the Hall in 2019".

Usage of the facilities is currently running at an average of 3.6 camps per week, together with constant use by hall hire, bus groups, community, travelers and tradespeople.

While in no way wishing to disadvantage any other organisation within Burrumbuttock the committee feels that the Public Toilets are of premier importance in the village.

Yours faithfully

Jeff Litchfield
President, Hall Committee

GREATER HUME SHIRE COUNCIL
JINDERA CUSTOMER SERVICE
CENTRE

PO Box 285
JINDERA NSW 2642

24th April, 2019


24 APR 2019

Mr S Pinnuck
General Manager
Greater Hume Shire Council
PO Box 99
HOLBROOK NSW 2644

Dear Mr Pinnuck

RE: WATER RATES ASSESSMENT NO. 10018968 – January to March 2019 Billing Period

We are writing to request consideration of a partial waiver of our most recent Water Account dated from 26th November, 2018 to 5th March, 2019 for a total amount of \$2,483.50.

You will note that 925 kl were “consumed”. We are totally embarrassed by this astronomical amount as we are aware that water is a precious resource. It is apparent that this amount is not a normal consumption figure for our usage.

After receipt of the previous Water Account for \$903.80 (351 kl) we detected 2 leaks which we fixed immediately. This account we paid in full and on time.

We estimate that 2/3 of the most recent account was caused by leaks which were undetected for some time, and the result of tree roots rubbing through the pipeline and soil movement due to the dry conditions.

Prior to receiving this most recent account another 4 leaks have been mended. We have made every effort, together with Peter Jhonston, who shares this private water line of nearly 1 kilometre, to repair any leaks when they are apparent.

We would appreciate any consideration of a partial waiver of any portion of this January to March 2019 Water Account.

Yours sincerely,

J.O & E. I HEALEY

Water account

From : "David Lockhart" <davidl@uppermurrayseeds.com.au>

To : MailMailbox

Sent : 26 April 2019 11:25:06

Dear General Manager

Reference water account assessment number 10022127

Please note the very large bill of \$1,706.62, as you will see from our history this is well in excess of our normal usage and it has been as a result of a water pipe cracking. Unfortunately this occurred while we were away on holidays and as such went unrepaired and therefore leading to the large amount of water used.

While to do accept the pipe and leak were on our property a bill of this size will cause us financial stress so can you please consider some relief.

Thankyou for your consideration.

David Lockhart

Complaints Handling Policy

Document Name	Document Version Number	Review Date
Complaints Handling Policy	Insert Version Number Here	Click Here to Enter Date
Date Adopted	Minute Number	Status
Click Here to Enter Date	Insert Minute Number Here	Re Adopted, No Alterations

Purpose

The purpose of this policy is to describe the way in which complaints will be handled to improve the performance of and increase the level of public confidence in Council.

Greater Hume Shire Council aims to provide the best possible service to its customers. Council is committed to addressing and resolving enquiries and complaints, improving customer service delivery and increasing community satisfaction.

Complaints generally occur when the expectations of the customer have not been met. This policy has been formulated to ensure all complaints and requests are dealt with in a timely and effective manner, and to ensure that information that can assist the organisation to improve is captured in a form that enables easy and useful analysis.

Effective complaints management benefits the organisation in some important ways:

- it allows the customer to provide input into service delivery and improvement
- we obtain valuable feedback on our performance
- it allows us to identify areas, processes or skills that need improvement
- it gives us a second chance to serve and satisfy, or clarify issues for dissatisfied customers.

Scope

This policy applies to Councillors and staff at Greater Hume who deal with customers, members of the public, other agencies, service providers, community organisations or other members of staff.

This policy applies to complaints received in all areas of the organisation.

Definitions

Competitive neutrality:

The principle that Council businesses should not operate with any unfair competitive advantage.

Complaint:

An expression of dissatisfaction with Council's level and quality of service, employees, or policies and procedures affecting an individual customer or group of customers.

Compliment:

A statement of satisfaction about services provided by Council.

Grievance:

An expression of dissatisfaction by an employee of Council about the way in which they have been treated by another member of staff (including a supervisor).

Protected disclosure:

An allegation of corrupt conduct, maladministration, and serious and substantial waste that may be subject to the Protected Disclosures Act.

Reportable allegation:

Inappropriate behaviour that is detrimental to a child or young person. The victim of the inappropriate behaviour must be aged less than 18 years at the time of the incident. Only a reportable allegation in relation to a member of staff constitutes a complaint under this policy.

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Reportable conduct:

Assault, ill treatment or neglect, or exposing or subjecting a minor to behaviour that psychologically harms the child. Only reportable conduct in relation to a member of staff constitutes a complaint under this policy.

Request:

A request for the provision of services (including the provision of information), a report about damaged or faulty infrastructure, or a report requiring action by Council's Compliance section eg. noise, pollution, dogs, food premises etc.

Policy Content

Standards for Handling Complaints

We recognise the value of complaints as an important tool in monitoring and responding to customer and community expectations, and will deal with them in the following way:

Our commitment to resolving complaints

- We will take complaints seriously and investigate them thoroughly to achieve a mutual resolution within an agreed timeframe;
- We will provide adequate training, resources and authority to deal with complaints.

Our commitment to customer service

- The person dealing with the complaint will provide their name and contact details;
- We will be fair, courteous, respectful and professional in our response;
- **We will provide accurate information and advice about a customer's obligations and entitlements;**
- We will respect the privacy and confidentiality of information received as much as we can. We cannot, however, guarantee confidentiality because we may have statutory obligations or other information disclosure requirements.

What we ask of our customers

- A customer normally needs to provide:
- Full details of their name, address and telephone number before a complaint can be registered, except for those anonymous complaints outlined below;
- Sufficient details for action on the complaint to be undertaken.

Defining complaints

What is a complaint?

A complaint is any expression of dissatisfaction with Council's:

- **Policies and procedures** – usually related to dissatisfaction with service charges, policy decisions or an agreed practice covered by a policy or procedure.
- **Employees** – usually related to dissatisfaction with the behaviour of a Council employee.
- **Quality of service** – generally related to the quality of the finished job (eg. not up to an expected standard, poor workmanship) or the length of time taken to complete the job or provide the service (eg. non-compliance with our service standards).

The complaints outlined above fall into the category of general complaints, which are dealt with and resolved inside the organisation. There are other types of complaints, described below, which have external reporting requirements, or may need to be dealt with by an agency other than Council.

Complaints Handling Policy

What is not a complaint?

A complaint is not:

- a request for services;
- a request for information or explanation of policies, procedures or decisions of council;
- a request for information regarding Council assets or services;
- an expression concerning the general direction or the performance of Council or its elected representatives;
- reports of hazards (eg. fallen trees), damaged or faulty infrastructure (eg. potholes);
- reports about neighbours, noise, dogs, unauthorised building work or similar issues that fall into the regulatory aspect of our services;

Many of the issues above are called 'complaints' when a customer contacts us. They are called 'complaints' because a customer is unhappy about the situation and wants something done. To us, however, the 'complaint' is a **request for action**. The actions we take to resolve many 'complaints' are an everyday part of organisational life for us due to the nature of services we provide.

This terminology does not reduce the importance of the issue, nor does it change the actions we will take. It does, however, help us differentiate between a **complaint** and a **request** so that we can register the issue appropriately on our Customer Action Request System.

In general, most 'true' complaints, as defined above, are about staff behaviour, quality of service, council policy, or the outcome of a decision.

Types of complaints

General complaints

General complaints cover a wide range of issues that can be resolved inside the organisation. They will be dealt with in accordance with this policy. Each area of council may develop their own specific procedures for dealing with general complaints in relation to the services that they provide.

We will do all we can to resolve a complaint, but there may be times where a decision or outcome cannot be changed, or where a complaint is not justified. Customers who have made a general complaint and are dissatisfied with the outcome can take the matter further by contacting the Department of Local Government, the Independent Commission Against Corruption (ICAC), the NSW Ombudsman, or the Anti-Discrimination Board.

We will provide these customers with information about their rights to refer their complaint to another agency, and continue to deal with them in a courteous, respectful and professional manner.

Complaints with statutory reporting requirements

There are a range of issues that may need to be dealt with and resolved inside the organisation and may also have external reporting requirements. These include:

- **Protected disclosures**

The Protected Disclosures Act 1994 aims to encourage and facilitate the disclosure, in regard to public interest, of corrupt conduct, maladministration and serious and substantial waste. **Council's Protected Disclosures Procedure outlines how Protected Disclosures are to be dealt with and is contained in the Code of Conduct, which is available on Council's website. The Code of Conduct includes detailed definitions of what constitutes corrupt conduct, maladministration, and serious and substantial waste.**

Complaints that may be Protected Disclosures are to be referred to the Protected Disclosure Coordinator who will also notify the General Manager that a protected disclosure has been made.

Complaints Handling Policy

- **Complaints concerning councillors**

Complaints concerning councillors, including allegations of a breach of the Code of Conduct such as a pecuniary conflict of interest, are to be referred to the General Manager. The Code of Conduct outlines how such complaints are to be dealt with.

- **Allegations under the Child Protection legislation**

Complaints relating to Child Protection are to be dealt with in accordance with Council's Child Protection Policy & Procedures. Complaints with mandatory reporting requirements are reportable allegations and reportable conduct in relation to a member of staff. In accordance with the Child Protection Policy & Procedures, the allegation or conduct must immediately be reported to the Director Corporate Services and General Manager, who must notify the Ombudsman as soon as practicable.

A report of a child at risk, of a reportable allegation, or of reportable conduct to Council, that is not related to a Council policy, service or member of staff, constitutes a request.

- **Competitive neutrality complaints**

Competitive neutrality complaints are to be referred to the Director Corporate Services.

The Local Government Act 1993 requires that Competitive Neutrality Complaints be reported in Council's Annual Report.

- **Privacy complaints**

Complaints relating to privacy and breaches of the Privacy and Personal Information Protection Act 1998 are to be referred to the Privacy Contact Officer who will notify Privacy NSW, the relevant Director and the General Manager. The Privacy Management Plan outlines how these complaints should be dealt with.

- **Grievance complaints**

Grievance complaints are to be referred to the Human Resources Officer, and will be dealt with in accordance with the Grievance Policy.

- **Anonymous Complaints**

While anonymous complaints will be recorded, we will generally only act on them where the matter is relatively serious and there is sufficient information in the complaint to enable an investigation to be undertaken. Anonymous complaints are always to be referred to the relevant Director for a decision as to the nature of any further action to be taken.

Generally only anonymous complaints involving conduct in breach of the Code of Conduct by staff or Councillors, or child protection concerns will be investigated under this policy.

- **Malicious, frivolous and vexatious complaints**

All complaints received by Council will be treated with the utmost seriousness. However if, following investigation, a complaint is found to be malicious, frivolous or vexatious, Council will take no further action on the complaint. A decision to take no further action will be made by a member of staff at the level of Manager or Higher and the complainant will be informed of the decision in writing.

Recording Complaints

All complaints received by Council will be recorded in Council's electronic document management system and requests will be recorded in Council's Customer Action Request System.

Where a complaint is requesting a service, and there are no prior indications of failure to provide that service to the complainant, the request will be recorded as an 'action request' rather than a complaint.

If Council records indicate that the complainant has made contact with Council on one or more occasions regarding a failure of Council to provide that service, such contact will be recorded as a complaint. Complaints of this nature will be forwarded to the appropriate Departmental supervisor or manager for attention.

Complaints Handling Policy

Confidentiality

Council will ensure that confidentiality is maintained in regard to complaints received. Staff receiving and recording complaints alleging corrupt conduct, pecuniary interest, maladministration or improper use of position must ensure that all allegations contained therein, are not discussed other than with the Public Officer and/or General Manager. Council will take all care that the reporting of complaints about Council activities will not result in the complainant experiencing any form of victimisation or retribution as a result of the complaint.

Lodging Complaints

Complaints may be lodged with Council in the following ways:

- By telephone
- In person
- In writing including by facsimile, email, or other electronic means.

Links to Policy

Child Protection Policy & Procedures
Code of Conduct
Grievance Policy & Procedure
National Competition Policy
Bullying & Harassment Policy
Internal Reporting & Public Interest Disclosures Policy
Customer Service Standards
Guarantee of Service Statement
Complaints Against Staff Policy

Links to Procedure

Child Protection Procedure
Grievance Policy & Procedure
Privacy Management Plan

Links to Forms

Nil.

References

Nil.

Responsibility

Director Corporate & Community Services

Document Author

Manager Corporate Services

Relevant Legislation

Children and Young Persons (Care and Protection) Act 1998
Independent Commission Against Corruption Act 1988
Local Government Act 1993
Privacy and Personal Information Protection Act 1998
Protected Disclosures Act 1994

Associated Records

Nil.

Internal Reporting (Public Interest Disclosures) Policy

Document Name	Document Version Number	Review Date
Internal Reporting (Public Interest Disclosures) Policy	Insert Version Number Here	Click Here to Enter Date
Date Adopted	Minute Number	Status
Click Here to Enter Date	Insert Minute Number Here	Select Status Here

Purpose

The purpose of this policy is to state Council's commitment to the aims and objectives of the Public Interest Disclosures Act 1994 (PID Act), formerly the Protected Disclosures Act 1994.

Council recognises the value and importance of individual staff contributions to administrative and management practices and high standards of ethical and accountable conduct. Council will not tolerate any form of wrongdoing and strongly supports reporting of serious wrongdoing – corrupt conduct, maladministration, serious and substantial waste of public money, and government information contravention.

Council will take all reasonable steps to provide support and protection to staff from any detrimental action in reprisal for making a disclosure. Council acknowledges that Council Officers who come forward and report wrongdoing are helping promote integrity, accountability and good management within the organisation.

The internal reporting system established under this policy is not intended to be used for staff grievances, which should be raised through the Grievance Policy and Procedure. If a staff member makes a report under this policy which is substantially a grievance, the matter will be referred to the People & Culture Officer to be dealt with in accordance with the Grievance Policy and Procedure.

Scope

This policy and the associated procedure are based on the NSW Ombudsman's Guidelines June 2011.

This policy will apply applies to:

- Councillors and Council staff (including permanent employees whether full-time or part-time, temporary or casual employees); and
- Other persons engaged by Council (including consultants, individual contractors working for Council and volunteers).

This policy is designed to complement normal communication channels between managers/supervisors and staff/councillors/contractors/consultants and volunteers.

Staff are encouraged to continue to raise appropriate matters at any time with their supervisors but as an alternative have the option of making a protected disclosure in accordance with this Policy.

Definitions

Corrupt Conduct

Corrupt Conduct is the dishonest or partial exercise of official functions by a public official. For example, this could include:

- The improper use of knowledge, power or position for personal gain or the advantage to others
- Acting dishonestly or un fairly, or breaching public trust
- A member of the public influencing or trying to influence a public official to use their position in a way that is dishonest, biased or breaches public trust.

For more information about corrupt conduct, see the NSW Ombudsman's guideline on what can be reported.

Maladministration

Maladministration is conduct that involves action or inaction of a serious nature that is contrary to law, unreasonable, unjust, oppressive or improperly discriminatory or based wholly or partly on improper motives.

For example, this could include:

- Making a decision and/or taking action that is unlawful
- Refusing to grant someone a licence for reasons that are not related to the merits of their application
- awarding contracts and tenders to private parties that are related by family, friendship or association
- failing to make a decision in accordance with official policy for no apparent reason
- issuing an order against a person without giving them procedural fairness
- refusing to grant an approval for reasons that are not related to the merits of their application.

For more information about maladministration, see the NSW Ombudsman's guideline on what can be reported.

Serious and substantial waste in local government of public money

Serious and substantial waste in local government is the uneconomical, inefficient or ineffective use of resources that could result in the loss or wastage of local government public money. This includes all revenue, loans and other money collected, received or held by, for or on account of the council. For example this could include:

- Poor project management practices leading to projects running over time
- Having poor or no processes in place for a system involving large amounts of public funds
- misappropriation or misuse of public property
- the purchase of unnecessary or inadequate goods and services
- overstaffing in particular areas or misalignment of duties, skills and remuneration, e.g. staff being remunerated for skills that they do not have, but are required to have under the terms or conditions of their employment, staff spending a significant proportion of time carrying out tasks well under their skill level and paid position level
- programs not achieving their objectives and therefore the program's costs being clearly ineffective and inefficient
- not following a competitive tendering process for a large scale contract
- poor recruiting practices
- having bad or no processes in place for a system involving large amounts of public funds.

For more information about serious and substantial waste, see the NSW Ombudsman's guideline on what can be reported.

Government information contravention Breach of the GIPA Act

A breach of the *Government Information (Public Access) Act 2009 (GIPA Act)* government information contravention is a failure to properly fulfil functions under the Act. *Government Information (Public Access) Act 2009 (GIPA Act)*. For example, this could include:

- Destroying, concealing or altering records to prevent them from being released
- Knowingly making decisions that are contrary to the legislation
- Directing another person to make a decision that is contrary to the legislation
- Intentionally overlooking documents that are clearly covered by an access application.

For more information about government information contravention, see the NSW Ombudsman's guideline on what can be reported.

Local government pecuniary interest contravention

A local government pecuniary interest contravention is a failure to fulfil certain functions under the Local Government Act 1993 relating to the management of pecuniary interests. These include obligations to lodge disclosure of interest's returns, lodge written declarations and ~~disclosure~~ disclose pecuniary interests at council and council committee meetings. A pecuniary interest is an interest that a person has in a matter because of a reasonable likelihood or expectation of appreciable financial gain or loss to the person.

For example, this could include:

- A senior council staff member recommending a family member for a council contract and not declaring the relationship
- A general manager holding an undisclosed shareholding in a company competing for a council contract.

For more information about local government pecuniary interest contravention, see the NSW Ombudsman's guideline on what can be reported.

Other Wrongdoing

Although reports about the previous five categories of conduct attract the specific protections of the PID Act, you should report all activities or incidents that you believe are wrong.

For example, these could include:

- Harassment or unlawful discrimination
- Reprisal action against a person who has reported wrongdoing
- Practices that endanger the health or safety of staff or the public
- These types of issues should be reported to a supervisor, in accordance with Council's Code of Conduct and Equal Employment Opportunity Policy and Management Plan Policies.

Even if these reports are not dealt with as protected disclosures, Council will consider each matter and make every attempt to protect the staff member making the report from any form of reprisal.

Policy Content

Greater Hume Shire Council is committed to acting in accordance with the spirit and letter of the PID Act by:

- Creating a climate of trust, where Council staff are comfortable and confident about reporting wrongdoing
- Encouraging staff to come forward if they have witnessed what they consider to be wrongdoing within the council
- Keeping the identity of the staff member disclosing wrongdoing confidential, wherever possible and appropriate
- Protecting staff who make disclosures from any adverse action motivated by their report
- Dealing with reports thoroughly and impartially and if some form of wrongdoing has been found, taking appropriate action to rectify it
- Keeping staff who make reports informed of their progress and the outcome
- Encourage staff to report wrongdoing within Council, but respecting any decision to disclose wrongdoing outside Council, provided that disclosure outside Council is made in accordance with the PID Act

Internal Reporting (Public Interest Disclosures) Policy

- Ensuring managers and supervisors at all levels in Council understand the benefits of reporting wrongdoing, are familiar with this policy, and aware of the needs of those who report wrongdoing
- Providing adequate resources, both financial and human, to:
 - Encourage reports of wrongdoing
 - Protect and support those who make them
 - Provide training for key personnel
 - Investigate allegations
 - Properly manage any workplace issues that the allegations identify or create
 - Reassess or review the policy each year to ensure it is still relevant and effective.

Roles and responsibilities

The role of council staff and councillors

Staff and councillors play an important role in contributing to a workplace where known or suspected wrongdoing is reported and dealt with appropriately. All council staff and councillors are obliged to:

- report all known or suspected wrongdoing and support those who have made reports of wrongdoing
- if requested, assist those dealing with the report, including supplying information on request, cooperating with any investigation and maintaining confidentiality
- treat any staff member or person dealing with a report of wrongdoing with courtesy and respect
- respect the rights of any person the subject of reports.

Staff and councillors must not:

- make false or misleading reports of wrongdoing
- victimise or harass anyone who has made a report.

Additionally, the behaviour of all council staff and councillors involved in the internal reporting process must adhere to the Greater Hume Council's code of conduct. A breach of the code could result in disciplinary action.

The role of the Greater Hume Council

The Greater Hume Council has a responsibility to establish and maintain a working environment that encourages staff and councillors to report wrongdoing and supports them when they do. This includes keeping the identity of reporters confidential where practical and appropriate, and taking steps to protect reporters from reprisal and manage workplace conflict.

Council will assess all reports of wrongdoing it receives from staff and councillors and deal with them appropriately. Once wrongdoing has been reported, Council takes 'ownership' of the matter. This means it is up to us to decide whether a report should be investigated, and if so, how it should be investigated and by whom. Council will deal with all reports of wrongdoing fairly and reasonably, and respect the rights of any person the subject of a report.

Council must report on our obligations under the PID Act and statistical information about public interest disclosures in our annual report and to the NSW Ombudsman every six months.

To ensure the Greater Hume complies with the PID Act and deals with all reports of wrongdoing properly, all staff and councillors with roles outlined below and elsewhere in this policy will receive training on their responsibilities.

Roles of key positions

General Manager

The general manager has ultimate responsibility for maintaining the internal reporting system and workplace reporting culture, and ensuring the Greater Hume Council complies with the PID Act. The general manager can receive reports from staff and councillors and has a responsibility to:

- assess reports received by or referred to them, to determine whether or not the report should be treated as a public interest disclosure, and to decide how the report will be dealt with
- deal with reports made under the council's code of conduct in accordance with the council's adopted code of conduct procedures
- ensure there are strategies in place to support reporters, protect reporters from reprisal and manage workplace conflict that may arise in relation to a report
- make decisions following any investigation or appoint an appropriate decision-maker
- take appropriate remedial action where wrongdoing is substantiated or systemic problems are identified
- refer actual or suspected corrupt conduct to the Independent Commission Against Corruption (ICAC)
- refer any evidence of a reprisal offence under section 20 of the PID Act to the Commissioner of Police or the ICAC.

Disclosures Coordinator

The disclosures coordinator has a central role in Council's internal reporting system. The disclosures coordinator can receive and assess reports, and is the primary point of contact in Council for the reporter. The disclosures coordinator has a responsibility to:

- assess reports to determine whether or not a report should be treated as a public interest disclosure, and to decide how each report will be dealt with (either under delegation or in consultation with the general manager)
- deal with reports made under the council's code of conduct in accordance with the council's adopted code of conduct procedures
- coordinate Council's response to a report
- acknowledge reports and provide updates and feedback to the reporter
- assess whether it is possible and appropriate to keep the reporter's identity confidential
- assess the risk of reprisal and workplace conflict related to or likely to arise out of a report, and develop strategies to manage any risk identified
- where required, provide or coordinate support to staff involved in the reporting or investigation process, including protecting the interests of any officer the subject of a report
- ensure the Greater Hume Council complies with the PID Act
- provide six-monthly reports to the NSW Ombudsman in accordance with section 6CA of the PID Act.

Disclosures officers

Disclosures officers are additional points of contact within the internal reporting system. They can provide advice about the system and the internal reporting policy, receive reports of wrongdoing and assist staff and councillors to make reports. Disclosures officers have a responsibility to:

- document in writing any reports received verbally, and have the document signed and dated by the reporter
- make arrangements to ensure reporters can make reports privately and discreetly when requested, if necessary away from the workplace
- discuss with the reporter any concerns they may have about reprisal or workplace conflict
- carry out preliminary assessment and forward reports to the disclosures coordinator or general manager for full assessment.

Mayor

The Mayor can receive reports from staff and councillors about the general manager. Where the Mayor receives such reports, the Mayor has a responsibility to:

- assess the reports to determine whether or not they should be treated as a public interest disclosure, and to decide how they will be dealt with
- deal with reports made under the council's code of conduct in accordance with the council's adopted code of conduct procedures
- refer reports to an investigating authority, where appropriate
- liaise with the disclosures coordinator to ensure there are strategies in place to support reporters, protect reporters from reprisal and manage workplace conflict that may arise in relation to a report
- refer actual or suspected corrupt conduct to the ICAC
- refer any evidence of a reprisal offence under section 20 of the PID Act to the Commissioner of Police or the ICAC.

Supervisors and line managers

Supervisors and line managers play an important role in managing the immediate workplace of those involved in or affected by the internal reporting process. Supervisors and line managers should be aware of the internal reporting policy and are responsible for creating a local work environment where staff are comfortable and confident about reporting wrongdoing. They have a responsibility to:

- encourage staff to report known or suspected wrongdoing within the organisation and support staff when they do
- identify reports made to them in the course of their work which could be public interest disclosures, and assist the staff member to make the report to an officer authorised to receive public interest disclosures under this policy
- implement local management strategies, in consultation with the disclosures coordinator, to minimise the risk of reprisal or workplace conflict in relation to a report
- notify the disclosures coordinator or general manager immediately if they believe a staff member is being subjected to reprisal as a result of reporting wrongdoing, or in the case of suspected reprisal by the general manager, notify the Mayor.

When will a report be protected? When will a report be treated as a public interest disclosure?

Council will support any member of Council staff who reports wrongdoing. For a report to be considered a public interest disclosure, it has to meet all of the requirements under the PID Act.

These requirements are:

- the report must be about one of the following five categories of serious wrongdoing – corrupt conduct, maladministration, serious and substantial waste of public money, breach of the GIPA Act, or local government pecuniary interest contravention
- the person making the disclosure must honestly believe on reasonable grounds that the information shows or tends to show wrongdoing
- the report has to be made to either the general manager or, for reports about the general manager the Mayor, a position nominated in this policy, an investigating authority or in limited circumstances to an MP or journalist
- The person making the disclosure must honestly believe on reasonable grounds that the information shows or tends to show wrongdoing.
- The report has to be made to one or more of the following:
 - A person of position nominated in this policy
 - the General Manager
 - One of the investigating authorities nominated on the PID Act as listed.

Internal Reporting (Public Interest Disclosures) Policy

Reports by members of Council staff and Councillors will not be considered to be public interest disclosures if they:

- Mostly question the merits of government policy, including any formal policy adopted by resolution of Council, or
- Are, made with the sole or substantial motive of avoiding dismissal or other disciplinary action.

How to make a report

You can report wrongdoing in writing or verbally. You are encouraged to make a report in writing as this can help to avoid any confusion or misinterpretation.

If a report is made verbally, the person receiving the report must make a comprehensive record of the disclosure and ask the person making the disclosure to sign this record. The staff member should keep a copy of this record.

If you are concerned about being seen making a report, ask to meet in a discreet location away from the workplace.

Can a report be anonymous?

There will be some situations where a member of Council staff may not want to be identified when making a report. Although these reports will still be dealt with by Council it is best if the particular member of Council staff identifies themselves. This allows Council to provide the member of staff with any necessary protection and support, as well as feedback about the outcome of any investigation into the allegations.

It is important to realise that an anonymous disclosure may not prevent a person from being identified. If Council's Disclosure Officers do not know who made the report, it is very difficult for them to prevent any reprisal action.

Maintaining confidentiality

Council realises many Council staff will want their report to remain confidential. This can help to prevent any action being taken against staff for reporting wrongdoing.

Council is committed to keeping the identity of the member of Council staff and the fact that they have reported wrongdoing, confidential. However there may be situations where this may not be possible or appropriate. Council's Disclosure Officer will discuss with the staff member whether it is possible to keep their report confidential.

If confidentiality cannot be maintained, Council will develop a plan to support and protect any member of Council staff from risks of reprisal. The staff member will be involved in developing this plan and will also be told if their report will be dealt with under Council's Code of Conduct, as this may mean certain information will have to be tabled at a Council meeting.

If members of Council staff report wrongdoing, they should only discuss their report with those dealing with it. This will include the Disclosures Coordinator and the General Manager. If a report is discussed more broadly, this may affect the outcome of any investigation.

Any staff or Administrators/councillors involved in the investigation or handling of a report, including witnesses, are also required to maintain confidentiality and not disclose information about the process or allegations to any person except for those people responsible for handling the report.

Who can receive a report within council?

Council staff are encouraged to report general wrongdoing to their supervisor. However the PID Act requires that, for a report to be a public interest disclosure, it must be made to a public official in

Internal Reporting (Public Interest Disclosures) Policy

accordance with Council's disclosure procedures. For Council, this means this policy and any supporting procedures.

Any Council supervisor who receives a report that they believe may be a public interest disclosure must refer the staff member making the report to one of the positions listed below. The broader responsibilities of these positions will be outlined in the procedure and guidance material supporting this policy.

If a report by a member of Council staff involves a Councillor, the member of Council staff should make it to the General Manager or the Mayor.

If a report by a Councillor is about another Councillor, the Councillor should make it to the General Manager or the Mayor.

The following positions are the only staff within Council who can receive a public interest disclosure:

General Manager

A report of wrongdoing can be made directly to the General Manager who is responsible for:

- Deciding if a report is a public interest disclosure
- Determining what needs to be done next, including referring it to other authorities
- Deciding what needs to be done to correct any problem that has been identified.

The General Manager must make sure there are systems in place in Council to support and protect staff who report wrongdoing. They are also responsible for referring actual or suspected corrupt conduct to the Independent Commission Against Corruption.

The General Manager may be contacted on (02) 6036 0100.

Mayor

If a Councillor or a member of Council staff is making a report about the General Manager, the report should be made to the Mayor. The Mayor is responsible for:

- Deciding if a report is a public interest disclosure
- Determining what needs to be done next, including referring it to other authorities
- Deciding what needs to be done to correct the problem that has been identified
- Ensuring that there are systems in place in Council to support and protect staff who report wrongdoing
- If the report is about the General Manager, referring actual or suspected corrupt conduct to the Independent Commission Against Corruption.

The Mayor may be contacted on (02) 6036 0100.

Disclosures Coordinator

The Disclosures Coordinator has a central role in dealing with reports made by Council staff. The Disclosures Coordinator receives, assesses and refers them to the staff within Council who can deal with them appropriately.

The Disclosures Coordinator (Director Corporate and Community Services) may be contacted on (02) 6036 0180.

Disclosures Officers

Disclosures Officers work with the Disclosures Coordinator, and are responsible for receiving, forwarding and/or dealing with reports made in accordance with this policy.

The Disclosures Officer (Manager Corporate Services) may be contacted on (02) 6036 0116.

Who can receive a report outside of council?

Staff are encouraged ~~are encouraged~~ to report wrongdoing within Council, but internal reporting is not their only option. The guidance below provides details as to how a report can still be a public interest disclosure:

Council staff can choose to make their report to an investigating authority either initially, or at any stage after an initial report to Council. If the report is about the General Manager or the Mayor, the staff member should consider making it to an investigating authority.

Council staff can also choose to make a report to a Member of Parliament or a journalist, but only in limited circumstances which are outlined below.

Investigating Authorities

The PID Act lists a number of investigating authorities in NSW that Council staff can report wrongdoing to and the categories of wrongdoing each authority can deal with.

In relation to Council, these authorities are:

- The Independent Commission Against Corruption (ICAC) — for corrupt conduct
- The NSW Ombudsman — for maladministration
- ~~The Police Integrity Commission (PIC) — for police misconduct~~
- ~~The PIC Inspector — for disclosures about the PIC or its staff~~
- ~~The Office of Local Government The Division of Local Government, Department of Premier and Cabinet~~ for disclosures about local government agencies councils
- ~~The ICAC Inspector — for disclosures about the ICAC or its staff~~
- The Information Commissioner — for disclosures about a government information contravention.

You should contact the relevant authority for advice about how to make a disclosure to them. Contact details for each investigating authority are provided at the end of this policy.

You should be aware that it is very likely the investigating authority will discuss the case with Council. Council will make every effort to assist and cooperate with the investigating authority to ensure the matter is dealt with appropriately and there is a satisfactory outcome. Council will also provide appropriate support and assistance to staff who report wrongdoing to an investigating authority.

Members of Parliament or Journalists

To have the protections under the PID Act, Council staff reporting wrongdoing to a Member of Parliament (MP) or a journalist must have already made substantially the same report to one of the following:

- The General Manager
- A person nominated in this policy
- An investigating authority in accordance with the PID Act.

Also, Council or the investigating authority that received the report must have either:

- Decided not to investigate the matter
- Decided to investigate the matter, but not completed the investigation within six months of the original report
- Investigated the matter but not recommended any action as a result
- Not informed the person who made the report, within six months of the report being made, whether the matter will be investigated.

Most importantly, to be protected under the PID Act, if Council staff report wrongdoing to an MP or a journalist, they will need to be able to prove that they have reasonable grounds for believing that the disclosure is substantially true.

If Council staff reports wrongdoing to a person or an organisation that is not listed above, they will not be protected under the PID Act. This may mean Council staff will be in breach of legal obligations of Councils Code of Conduct by, for example disclosing confidential information.

For more information about reporting wrongdoing to any of the agencies listed above contact the Disclosures Coordinator of the NSW Ombudsman's Public Interest Disclosures Unit. Their contact details are provided at the end of this policy.

Feedback to council staff who report wrongdoing

Council staff who report wrongdoing will be told what is happening in response to their report. When they make a report, they will be given:

- An acknowledgement that their disclosure has been received
- The timeframe for when they will receive further updates
- The name and contact details of the people who can tell you them what is happening or handle any concerns you may have.

The PID Act requires that a member of Council staff making a public interest disclosure is provided with an acknowledgement letter and a copy of this policy within 45 days after the person has made their report. Every attempt will be made to provide this information within five working days from the date the report is received.

After a decision is made about how a report will be dealt with, Council staff will be given:

- Information about the action that will be taken in response to their report
- Likely timeframes for any investigation
- Information about the resources available within Council to handle any concerns Council staff may have
- Information about external agencies and services Council staff can access for support.

This information will be given to Council staff within 10 working days from the date they make their report.

During any investigation, Council staff making a disclosure will be given:

- Information on the ongoing nature of the investigation
- Information about the progress of the investigation and reasons for any delay
- Advice if the identity of any member of Council staff needs to be disclosed for the purposes of investigating the matter, and an
- Opportunity to talk about this.

At the end of any investigation, Council staff will be given:

- Enough information to show that adequate and appropriate action was taken and/or is proposed to be taken in response to their disclosure and any problem that was identified
- Advice about whether the staff member of Council will be involved as a witness in any further matters, such as disciplinary or criminal proceedings.

Please note, if you make a report which meets the requirements of the PID Act but the report was made under a statutory or legal obligation or incidental to the performance of your day to day functions, you will not receive an acknowledgement letter or a copy of this policy.

Protection against reprisals

The PID Act provides protection for people reporting wrongdoing by imposing penalties on anyone who takes detrimental action substantially in reprisal for them making the protected disclosure.

Council will not tolerate any reprisal action against Council staff who report wrongdoing. The criminal penalties that can be imposed include imprisonment or fines. Detrimental action is also misconduct that justifies disciplinary action. Council staff who take detrimental action against someone who has made a disclosure can also be required to pay damages for any loss suffered by that person.

Detrimental action means action causing, comprising or involving any of the following:

- Injury, damage or loss
- Intimidation or harassment
- Discrimination, disadvantage or adverse treatment in relation to employment
- Dismissal from, or prejudice in, employment
- Disciplinary proceedings.

A person who is found to have committed a reprisal offence may face criminal penalties such as imprisonment and/or fines, and may be required to pay the victim damages for any loss suffered as a result of the detrimental action. Taking detrimental action in reprisal is also a breach of the council's code of conduct which may result in *disciplinary action*. In the case of councillors, such disciplinary action may be taken under the misconduct provisions of the *Local Government Act 1993* and may include suspension or disqualification from civic office.

It is important for staff and councillors to understand the nature and limitations of the protection provided by the PID Act. The PID Act protects reporters from detrimental action being taken against them because they have made, or are believed to have made, a public interest disclosure. It does not protect reporters from disciplinary or other management action where the Greater Hume Council has reasonable grounds to take such action.

Responding to reprisals

Council will act to protect those who report wrongdoing from reprisals.

When a report is received, Council will ensure that a thorough risk assessment is conducted. This will identify any risks to the member of Council staff who reported the wrongdoing, as well as strategies to deal with those risks.

If a member of Council staff believes that detrimental action has been or is being taken against them or someone else who has reported wrongdoing in reprisal for making a report, they should tell their supervisor, the Disclosures Coordinator or the General Manager immediately.

All supervisors must report any suspicions they have that reprisal action against a staff member is occurring, or any reports that are made to them, to the Disclosures Coordinator or the General Manager. If the Disclosures Coordinator becomes aware of reprisal action against a person who has made a disclosure, they will:

- Ensure a senior and experienced member of Council staff, who has not been involved in dealing with the initial disclosure, will investigate the suspected reprisal
- Give the results of that investigation to the General Manager for a decision

Internal Reporting (Public Interest Disclosures) Policy

- Give the results of that investigation to the Mayor for a decision if the allegation of reprisal action is about the General Manager
- If it has been established that reprisal action is occurring against someone who has made a disclosure, take all steps possible to stop that activity and protect the member of staff who made the disclosure
- Take appropriate disciplinary or criminal action against anyone proven to have taken or threatened any action in reprisal for making a disclosure.

If members of Council staff report reprisal action, they will be kept informed of the progress of any investigation and the outcome.

The General Manager may issue specific directions to help protect against reprisals. If the allegation of reprisal action is about the General Manager, the Mayor may issue similar directions. These may include:

- Issuing warnings to those alleged to have taken reprisal action against the member of Council staff who made the disclosure
- Relocating the member of Council staff who made the disclosure or the subject officer within the current workplace
- Transferring the member of Council staff who made the disclosure or the staff member who is the subject of the allegation to another position for which they are qualified
- Granting the member of Council staff who made the disclosure or the subject officer leave of absence during the investigation of the disclosure.

These directions will only be taken if the member of Council staff who made the disclosure agrees to it. The Disclosures Coordinator will make it clear to other Council staff that this action was taken in consultation with the staff member and with management support, and it is not a punishment.

If a member of Council staff has reported wrongdoing and feels that any reprisal action is not being dealt with effectively, the staff member should contact the Ombudsman or the ICAC, depending on the type of wrongdoing the staff member reported. Contact details for all these investigating authorities are included at the end of this policy.

Protection against Legal Action

If a member of Council staff makes a disclosure in accordance with the PID Act, they will not be subject to any liability and no action, claim or demand can be taken against them for making the disclosure. They will not have breached any confidentiality or secrecy obligations and they will have the defence of absolute privilege in defamation.

Support for those reporting wrongdoing

Council will make sure that members of Council staff who have reported wrongdoing, regardless of whether they have made a public interest disclosure, are provided with access to any professional support they may need as a result of the reporting process, such as stress management, counselling services, legal or career advice.

Council has staff who will support those who report wrongdoing. They are responsible for initiating and coordinating support, particularly those who are suffering any form of reprisal. Contact details for support officers can be obtained from the Disclosures Coordinator.

All supervisors must notify the Disclosures Coordinator if they believe a Council Officer is suffering any detrimental action as a result of disclosing wrongdoing.

Sanctions for making false or misleading disclosures

It is important that all staff are aware that it is a criminal offence under the PID Act to wilfully make a false or misleading statement when reporting wrongdoing. **The Greater Hume Council will not support**

staff or councillors who wilfully make false or misleading reports. Such conduct may also be a breach of the code of conduct resulting in disciplinary action. In the case of councillors, disciplinary action may be taken under the misconduct provisions of the *Local Government Act 1993* and may include suspension or disqualification from civic office.

The rights of persons the subject of a report

Council is committed to ensuring staff or councillors who are the subject of a report of wrongdoing are treated fairly and reasonably. This includes keeping the identity of any person the subject of a report confidential, where this is practical and appropriate.

If you are the subject of the report, you will be advised of the allegations made against you at an appropriate time and before any adverse findings. At this time you will be:

- advised of the details of the allegation
- advised of your rights and obligations under the relevant related policies and procedures
- kept informed about the progress of any investigation
- given a reasonable opportunity to respond to any allegation made against you
- told the outcome of any investigation, including any decision made about whether or not further action will be taken against you.

Where the reported allegations against the subject officer are clearly wrong, or have been investigated and unsubstantiated, the subject officer will be supported by Council. The fact of the allegations and any investigation will be kept confidential unless otherwise agreed to by the subject officer.

SUPPORT FOR THE SUBJECT OF A REPORT

Council is committed to ensuring Council staff who are the subject of a report of wrongdoing are treated fairly and reasonably. If a member of Council staff is the subject of a report, they will be:

- Treated fairly and impartially
- Told their rights and obligations under Council policies and procedures
- Kept informed during any investigation
- Given the opportunity to respond to any allegation made against them
- Told the result of any investigation.

Support for those reporting wrongdoing

The Greater Hume Council will make sure that staff who have reported wrongdoing, regardless of whether their report is treated as a public interest disclosure, are provided with access to any professional support they may need as a result of the reporting process – such as stress management or counselling services.

Access to support may also be available for other staff involved in the internal reporting process where appropriate. Reporters and other staff involved in the process can discuss their support options with the disclosures coordinator.

Councils Employee Assistance Provider, Converge International can be contacted on 1300 687 327.

REVIEW

This policy will be reviewed by Council every twelve/eighteen months. For any advice or guidance about this review, contact the NSW Ombudsman's Public Interest Disclosures Unit.

Resources

The contact details for external investigating authorities that members of Council staff can make a public interest disclosure to or seek advice from are listed below.

For disclosures about corrupt conduct:

Independent Commission Against Corruption (ICAC)

Phone: 02 8281 5999

Toll free: 1800 463 909

Tel. typewriter (TTY): 02 8281 5773

Facsimile: 02 9264 5364

Email: icac@icac.nsw.gov.au

Web: www.icac.nsw.gov.au

Address: Level 21, 133 Castlereagh Street, Sydney NSW 2000

For disclosures about maladministration:

NSW Ombudsman

Phone: 02 9286 1000

Toll free (outside Sydney metro): 1800 451 524

Tel. typewriter (TTY): 02 9264 8050

Facsimile: 02 9283 2911

Email: nswombo@ombo.nsw.gov.au

Web: www.ombo.nsw.gov.au

Address: Level 24, 580 George Street, Sydney NSW 2000

For disclosures about serious and substantial waste:

Auditor General of the NSW Audit Office

Phone: 02 9275 7100

Facsimile: 02 9275 7200

Email: mail@audit.nsw.gov.au

Web: www.audit.nsw.gov.au

Address: Level 15, 1 Margaret Street,
Sydney NSW 2000

For disclosures about local government agencies:

Division of Local Government in the
Department of Premier and Cabinet

Phone: 02 4428 4100

Tel. typewriter (TTY): 02 4428 4209

Facsimile: 02 4428 4199

Email: dlg@dlg.nsw.gov.au

Web: www.dlg.nsw.gov.au

Address: 5 O'Keefe Avenue, Nowra,
NSW 2541

For disclosures about local councils:

Office of Local Government

Phone: 02 4428 4100

Tel. typewriter (TTY): 02 4428 4209

Facsimile: 02 4428 4199

Email: olg@olg.nsw.gov.au

Web: www.olg.nsw.gov.au

Address: 5 O'Keefe Avenue, Nowra, NSW 2541

For disclosures about breaches of the GIPA Act:

Information Commissioner

Toll free: 1800 463 626 472 679

Facsimile: 02 8114 3756

Email: icinfo@ic.nsw.gov.au ipcinfo@ipc.nsw.gov.au

Web: www.ic.nsw.gov.au www.ipc.nsw.gov.au

Address: Level 11, 1 Castlereagh 17, 201 Elizabeth Street, Sydney NSW 2000

Links to Policy

Council's Code of Conduct

Bribes, Gifts and Benefits

Complaints against Staff

Fraud Control Policy

Links to Procedure

Nil.

Links to Forms

Nil.

References

Nil.

Responsibility

Director Corporate & Community Services

Document Author

Director Corporate & Community Services

Relevant Legislation

Public Interest Disclosures Act 1994

Government Information (Public Access) Act 2009

Local Government Act 1993

Work Health and Safety Act 2011

Associated Records

Nil.



21 May 2019

2-I001-200-PCS-00-LT-0045

Greg Blackie
 Director of Engineering
 Greater Hume Shire Council
 40 Balfour St
 Culcairn NSW 2660

Email: GBlackie@greaterhume.nsw.gov.au

Dear Greg

RE. BALFOUR STREET FOOTBRIDGE, CULCAIRN

Thanks for taking the time to meet with myself and Stakeholder Engagement Advisor Carisa Mitchell in council's offices on 8 May 2019.

Following up on the discussion we had about the Balfour Street footbridge, I wanted to confirm the next steps regarding the bridge's future.

As mentioned during our meeting, Culcairn Railway Station and yard are listed on the State Heritage Register (SHR). This means that Inland Rail will need to submit a Statement of Heritage Impact (SOHI) application to the NSW Heritage Council before beginning any process to remove or alter the footbridge in any way.

The SOHI will be undertaken within the next 12 to 18 months by a suitably qualified heritage specialist and will include mitigation measures for the impacts of removing the footbridge. The outcome of the SOHI will determine whether Inland Rail is required to simply remove the footbridge (as is our preference) or if we need to replace the footbridge with a comparable structure.

Before it is altered or removed, Inland Rail will need to assess the footbridge to understand its structural integrity before deciding on how it will be removed. Any work will need to be completed in a way that keeps the community and those undertaking the work safe. Again, Inland Rail expects this assessment process to be completed within the next 12 to 18 months and the outcome will be communicated with Council and the Culcairn community.

Inland Rail will consider gifting the footbridge to the Culcairn Community Development Committee/Greater Hume Shire Council, only if the NSW Heritage Council and the final report on the bridge's structural integrity deems it safe to do so. The inspections to be completed include a structural assessment and a hazardous materials assessment – this includes checking for materials such as lead paint, asbestos and/or other toxic materials. If the final report deems the structure to be unsafe or contaminated, Inland Rail reserves the right to dispose of the structure in an appropriate manner. Council will be consulted prior to any final decision being made.

Inland Rail

Australian Rail Track
 Corporation Ltd

ACN 081 455 754

ABN 75 081 455 754

Level 15
 60 Carrington Street
 Sydney NSW 2000

GPO Box 14
 Sydney NSW 2001

1800 732 761

inlandrailenquiries@artc.com.au

inlandrail.com.au



The Australian Government is delivering
 inland Rail through the Australian
 Rail Track Corporation (ARTC), in
 partnership with the private sector



If it is deemed safe to move the footbridge, Inland Rail will be willing to discuss its transportation to a local location of Culcairn Community Development Committee/Greater Hume Shire Council's choosing. However, Inland Rail will not be able to provide any further assistance regarding the footbridge's establishment, refurbishment or reconstruction in the new location.

Construction work on the Albury to Illabo project is scheduled to start in early 2021, once design work and Planning Approvals are finalised. The Balfour Street footbridge removal will take place during this construction window. When the exact timing is known, Inland Rail will notify the community via the Greater Hume Council, local newspapers and on the Inland Rail website.

Finally, it's important to note that during the Environmental Impact Statement (EIS) process for this project (expected to start in 2020), Inland Rail will be consulting with stakeholders and the community on the potential impacts of removing the footbridge and proposed mitigation measures identified by the heritage specialist. The Planning Approval process will also provide opportunities for formal public participation and submissions.

Greg, thanks for your continued understanding regarding this matter. We look forward to continuing our collaboration with Greater Hume Shire Council into the future.

Yours sincerely

A handwritten signature in black ink, appearing to read "Cameron Simpkins". The signature is fluid and cursive, with a large initial "C" and "S".

Cameron Simpkins
Project Director Albury to Parkes
Inland Rail

Inland Rail in Culcairn

Inland Rail is a once-in-a-generation freight rail infrastructure project from Melbourne to Brisbane that is also connecting regional Australia. The 1,700-kilometre rail line will transform the way goods are moved around Australia. Inland Rail will bring lower costs and greater efficiency to freight customers including farmers, with a Melbourne to Brisbane transit time of less than 24 hours. The Federal Government has committed \$9.3 billion to deliver Inland Rail with the first train planned in 2025.

Around Culcairn, in the 185-kilometre Albury to Illabo project area, Inland Rail will use the existing rail line, so no new track building is required. To run double-stacked freight trains on the rail line, bridge heights need to be increased to 7.1 metres, this means some bridges will be replaced or removed, or the track may be lowered where possible. Some rail track and other rail infrastructure such as signals or level crossings also need to be moved to widen the area inside the rail corridor for larger trains.

The Balfour Street footbridge in Culcairn is one of the sites that isn't high enough for double-stacked freight trains and would need to be removed. The Greater Hume Council and Culcairn Development Committee have asked Inland Rail to consider relocating the historic bridge to a nearby area so it can continue to be enjoyed by the community and visitors to the town. Inland Rail supports the relocation, yet more investigations such as heritage, site and structure assessments still need to be completed before a final decision is made.

In early December 2018, Inland Rail held a community information session in Culcairn to find out what the community would like to see happen with the bridge, and most people were very keen to see it retained nearby to preserve its history and continue to be enjoyed. With construction still at least two years away, there will be more opportunities for the Culcairn community to provide their input on the Balfour Street footbridge in coming months. For more information please see the Inland Rail website or contact Inland Rail NSW Community Hotline on 1800 732 761.



The Inland Rail information stand on Balfour Street in December 2018

Backflow Prevention Policy

Document Name	Document Version Number	Review Date
Backflow Prevention Policy	1.0.0	Click Here to Enter Date
Date Adopted	Minute Number	Status
Click Here to Enter Date	Insert Minute Number Here	Select Status Here

1. Background

Backflow into the reticulation network presents a public health risk to drinking water supplies. Backflow is the undesirable reverse flow of water from a potentially polluted or contaminated source to Council's potable water supply system. Backflow is typically caused by cross-connections or a failure of backflow prevention devices. Backflow may allow the ingress of pathogens, chemical contaminants or detritus into the reticulation network, and increases the health risks for all customers.

The management of backflow prevention requires both the identification of risk associated with a customer's premises as well as monitoring of backflow prevention devices.

2. Policy

2.1 Objectives

The objectives of this policy are to:

- Ensure the integrity of the potable water distribution system by minimising the risk of backflow from customers' properties.
- Specify when testable backflow prevention devices are required to be installed at properties, i.e. for medium and high hazard ratings.
- Provide information to members of the public, plumbers and other stakeholders about Council's requirements and role on backflow prevention.
- Ensure that non-complying properties are brought into line with the requirements of this procedure, Plumbing Code of Australia and the Australian Standard AS 3500 Part 1.
- Maintain backflow records/register.
- Ensure backflow prevention containment devices are fit for purpose.
- Ensure annual testing is carried out by an **Authorised Person**, where required, and information is added to the Council backflow register.
- Investigate non-compliance and ensure enforcement of this policy/procedure.

2.2 Purpose

This policy deals with the prevention of backflow of water from customers' properties back into Greater Hume Council's potable water distribution system. This policy is not intended to provide guidance regarding the prevention of hazardous backflow within a customer's service.

2.3 Scope

This policy includes the prevention of backflow of water into Council's potable water distribution system, including responsibilities of Council and the customer. Council operates two drinking water supply systems:

- Culcairn supply
- Villages supply (Jindera, Burrumbuttock, Brocklesby, Gerogery, Gerogery West)

Other townships within the Council area are supplied drinking water by Riverina Water. Customers serviced by Riverina Water should consult the Riverina Water Backflow Prevention Policy on their website for guidance.

Backflow Prevention Policy

2.4 Principles of Backflow Prevention

The drinking water distribution system operated by Council relies on appropriate backflow prevention as one of the important measures to maintain the safety of the water supply to all consumers.

Backflow prevention may be provided by a number of layers, depending on the hazard:

- *Individual Protection:* Used to protect a water service from a specific hazard from a fixture, appliance or other device
- *Zone Protection:* Used to protect the water supply within a residential or commercial service from backflow from one or more hazards within the facility
- *Containment Protection:* Used to protect Council's drinking water system from backflow hazards from connected services.

In addition to containment protection to protect Council's water distribution system, backflow prevention using zone protection or individual protection should be applied within customer boundaries as required based on the level of risk to maintain the safety of the service (refer Figure 1).

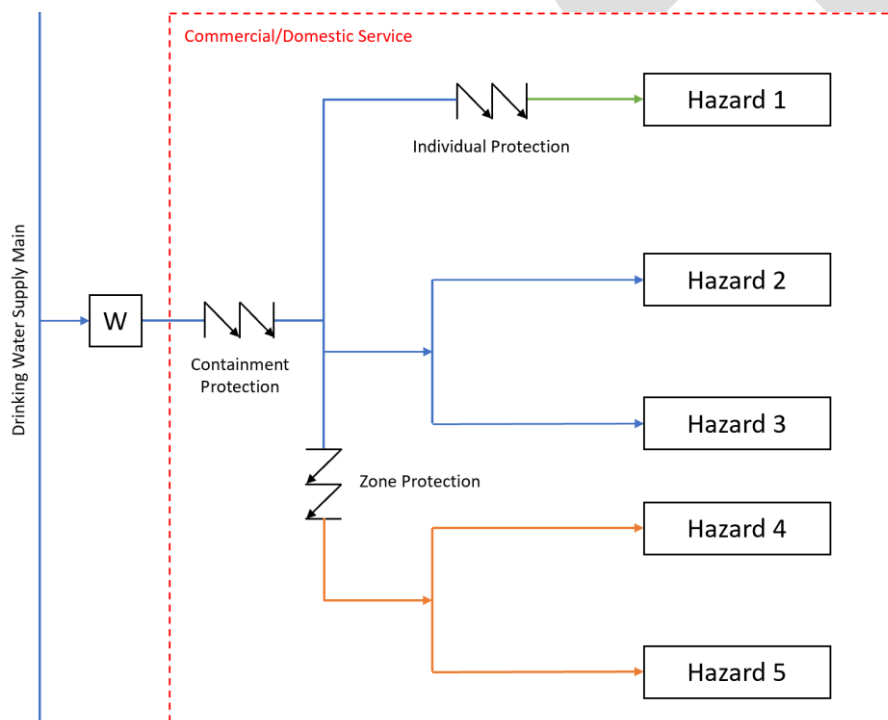


Figure 1 Layers of Backflow Prevention

To determine the required backflow prevention within a service, customers should:

- Identify hazards that may affect water safety within their service network, property and adjacent properties
- Assess the level of risk associated with each hazard
- Select and locate backflow prevention devices to isolate hazards both within their service and to isolate all hazards from Council's supply system.

It is important to protect Council's water distribution system against all hazards. Individual or zonal protection should be used in combination with containment protection for all customer connections.

Backflow Prevention Policy

This policy relates specifically to the protection of Council's water distribution system against backflow from customer connections (containment protection). For further information on protection services against backflow within a customer premise, refer to *AS3500.1 Plumbing and Drainage – Water Services* and the *National Construction Code Part 3 – Plumbing Code of Australia*.

2.5 Levels of Hazard

Cross-connections are rated using three degrees of hazard:

- **High:** Any condition, device or practice which has the potential to contaminate Council's water distribution system and cause death.
- **Medium:** Any condition, device or practice which has the potential to contaminate Council's water distribution system and cause illness.
- **Low:** Any condition, device or practice which would be a nuisance but does not endanger public health.

Hazards to a water service generally consists of conditions, devices or practices conducted at a customers' premises, however a hazard assessment should consider premises in close proximity to any outlets, taps or other means of ingress from spraying hazards such as irrigation systems.

A list of common types of premises and typical cross-connection hazard is provided in Appendix A. Council should be contacted where customers, building consultants or licensed plumbers are uncertain of the hazard rating of a property. A site assessment may be required to allow the property hazard rating to be correctly determined.

2.6 Types of Backflow Prevention Devices

A number of different types of BFPDs are available, with different devices providing different types of protection, redundancy and testability. Common BFPDs are listed in Table 1.

Table 1 Types of Backflow Prevention Device.

Device	Hazard Suitability	Testable?	Backpressure Protection	Back-Siphonage Protection
Registered Break Tank	High/Med/Low	Yes	Yes	Yes
Registered Air Gap	High/Med/Low	Yes	Yes	Yes
Reduced Pressure Zone Device (RPZD)	High/Med/Low	Yes	Yes	Yes
Double Check Valve Assembly with test ports (DCV)	Med/Low	Yes	Yes	Yes
Pressure Type Vacuum Breaker with test ports (PVB)	Med/Low	Yes	No	Yes
Dual Check Valve Assembly without test ports	Low	No	Yes	Yes
Air Gap	Low	No	No	Yes
Break Tank	Low	No	No	Yes
Vacuum Breaker without test ports	Low	No	No	Yes
Single Check Valve with test ports (SCVT)	Low (Fire Services Only)	Yes	Yes	Yes
Single Check Valve without test ports	Not a backflow prevention device	No	No	No

Backflow Prevention Policy

2.7 Selecting the Correct Device

A number of backflow prevention devices exists. Backflow prevention devices can be classified into:

- Registered testable devices
- Non-testable devices.

Non-testable devices should only be used for low cross-connection hazards. All medium and high cross-connection hazards should be contained with registered testable devices.

Backflow prevention devices should be selected as appropriate to the hazard, considering whether protection against backpressure is required or whether only back-siphonage is required. Table 1 provides a reference of common BFPDs, suitability for protection against hazards as well as back-pressure/back-siphonage.

A list of typical hazard ratings and backflow prevention devices is provided in Appendix A. Council should be contacted where customers, building consultants or licensed plumbers are uncertain of the hazard rating of a property. A site assessment may be required to allow the property hazard rating to be correctly determined.

2.8 Installation Requirements

Backflow prevention devices should be installed as per *AS3500.1 Plumbing and Drainage – Water Services* and the *National Construction Code Part 3 – Plumbing Code of Australia*.

Installation of BFPDs is considered 'plumbing and drainage work' under *Plumbing and Drainage Act 2011* in all circumstances, including work conducted by an owner/occupier. Backflow prevention devices must only be installed by an **Authorised Person**.

Prior to installing the BFPD, Council may require a plumbing application to be submitted prior to the commencement of works. Any application should be made using an *Application for Development/Construction Form* available from Council's website.

A number of specific requirements relating to the installation of BFPDs should be noted:

- BFPDs should be located to allow regular inspection and maintenance
- BFPDs must always be located above ground level and protected against vandalism, weather and other damage
- BFPDs must be installed as close as practical and downstream of the water meter for the site
- the BFPD must not be bypassed, and no connections are permitted between the water meter and the BFPD
- line strainers must be installed prior to the following devices:
 - pressure type vacuum breakers
 - double check valves
 - reduced pressure zone devices
- isolation valves should be provided before and after all testable BFPDs
- where a strainer is fitted to a BFPD, the inlet isolation valve should be located before the strainer.

After installation is completed, customers must ensure that all testable BFPDs are commissioned by an Authorised Person, and a certificate of test is submitted to Council. Council may require that the works are inspected, and a 48-hour notice period should be considered where an inspection is required.

Backflow Prevention Policy

2.9 Authorised Persons

Backflow prevention devices must only be installed, commissioned and tested by an Authorised Person. Under the *Plumbing and Drainage Act 2011*, an Authorised Person is someone who:

- Holds a contractor licence or supervisor certificate endorsed for *Plumbing* or *Water Plumbing*.
- Works under the immediate supervision of the holder of the contractor licence or supervisor certificate.

3. Responsibilities

3.1 Council Responsibilities

Council will operate a system of compliance to ensure that customers comply with this policy/procedure. In the absence of any site-specific information, Council will assign a hazard rating to a property based on Council's assessment of the primary activities being undertaken on site.

Council may update the rating from time to time, as required. A customer can request for a review of the hazard rating by providing more site-specific information.

Council will keep records of the backflow hazard rating of all properties. Council may ask customers to test and/or certify their backflow prevention devices periodically. Council requires that the commissioning, testing and certification is carried out by Authorised Personnel.

Council will keep records and ensure that minimum requirements for Testable Devices are carried out. These are:

- All testable backflow devices must be registered with Council and tested on installation.
- All testable devices with medium or high hazard rating must be tested at intervals no greater than 12 months and testing is to be carried out by an Authorised Person.
- Council will advise customers of the date when the device must be tested by, and the test results should be forwarded to Council within 20 working days of testing.

Council will apply this policy/procedure to BFPD requirements (installation and annual testing) to the services it maintains (e.g. sewerage treatment plants).

3.2 Customer Responsibilities

The customer is responsible for installation of the appropriate backflow prevention devices including containment protection, on their property that has a high or medium hazard rating.

The customer must engage an Authorised Person to install the backflow device. In the case of existing water services, the customer must assess the hazard rating (advice from Council can be sought) and, where required, provide certification of the backflow device by an Authorised Person to Council in a timeframe agreed by Council.

In the case of a new water service, the customer must provide certification of the backflow device by an Authorised Person prior to Council making water services available.

The customer is responsible for the ongoing maintenance and certification of the backflow device. Upon advice from Council on the need to do so, the customer must submit certification of the satisfactory operation of the backflow device to Council within 20 days of the issue of the advice.

Backflow Prevention Policy

Where the customer fails to provide the certification by the due date, Council may do one or more of the following:

- Test and certify the device and charge a fee to the customer
- Issue reminder notice(s) to the customer and charge an administrative fee to the customer.
- Disconnect the water service if Council believes that the hazard presented by the activities on the property presents an unacceptable risk to the water supply and charge a fee for the disconnection/reconnection.

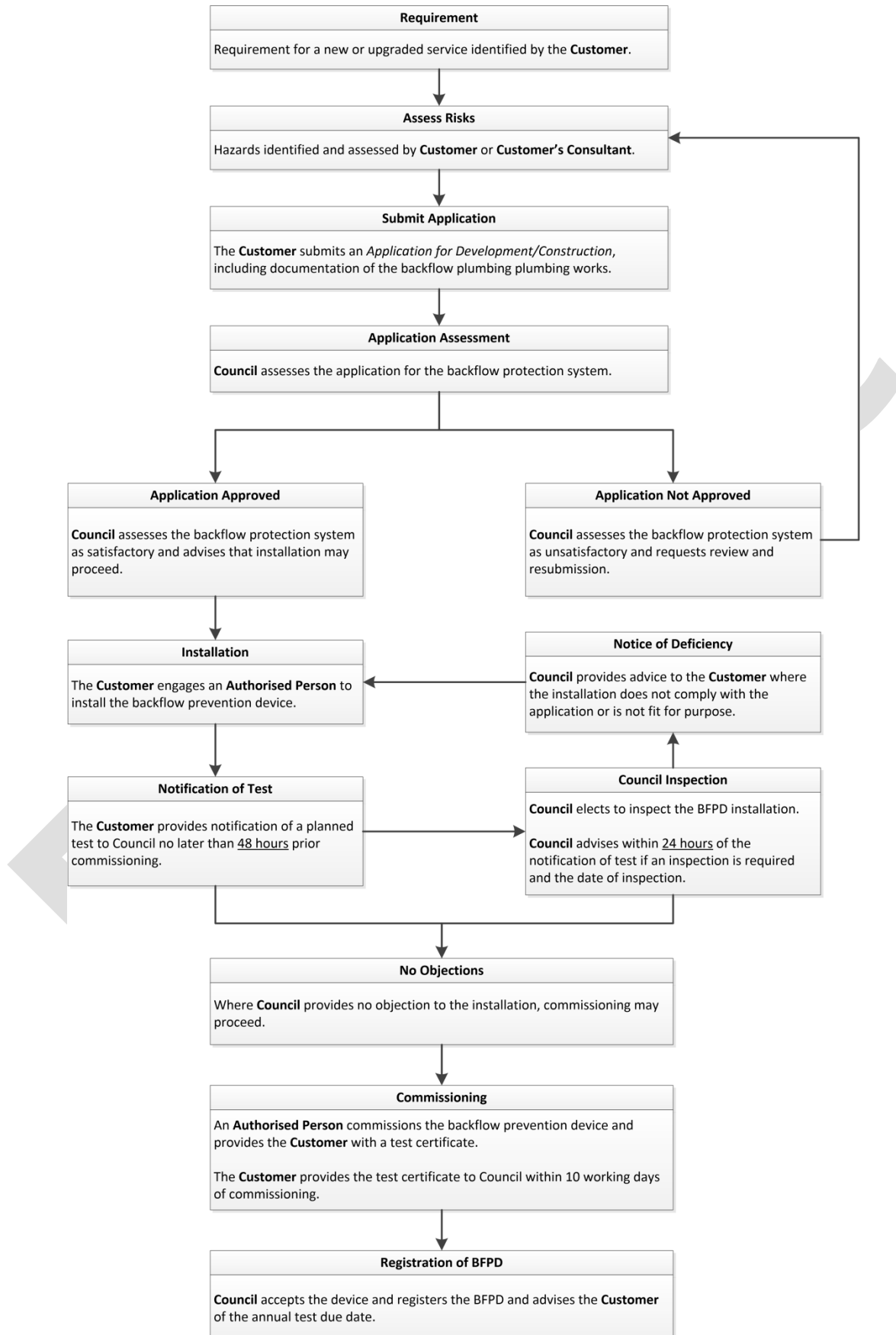
Except with the written approval of Council, the property owner/occupier shall not alter in any form the installation or operation of the device referred to in the original approval, including replacement or removal of the backflow devices.

Where the hazard rating for new commercial and industrial developments is unknown, a testable BFPD must be installed.

DRAFT

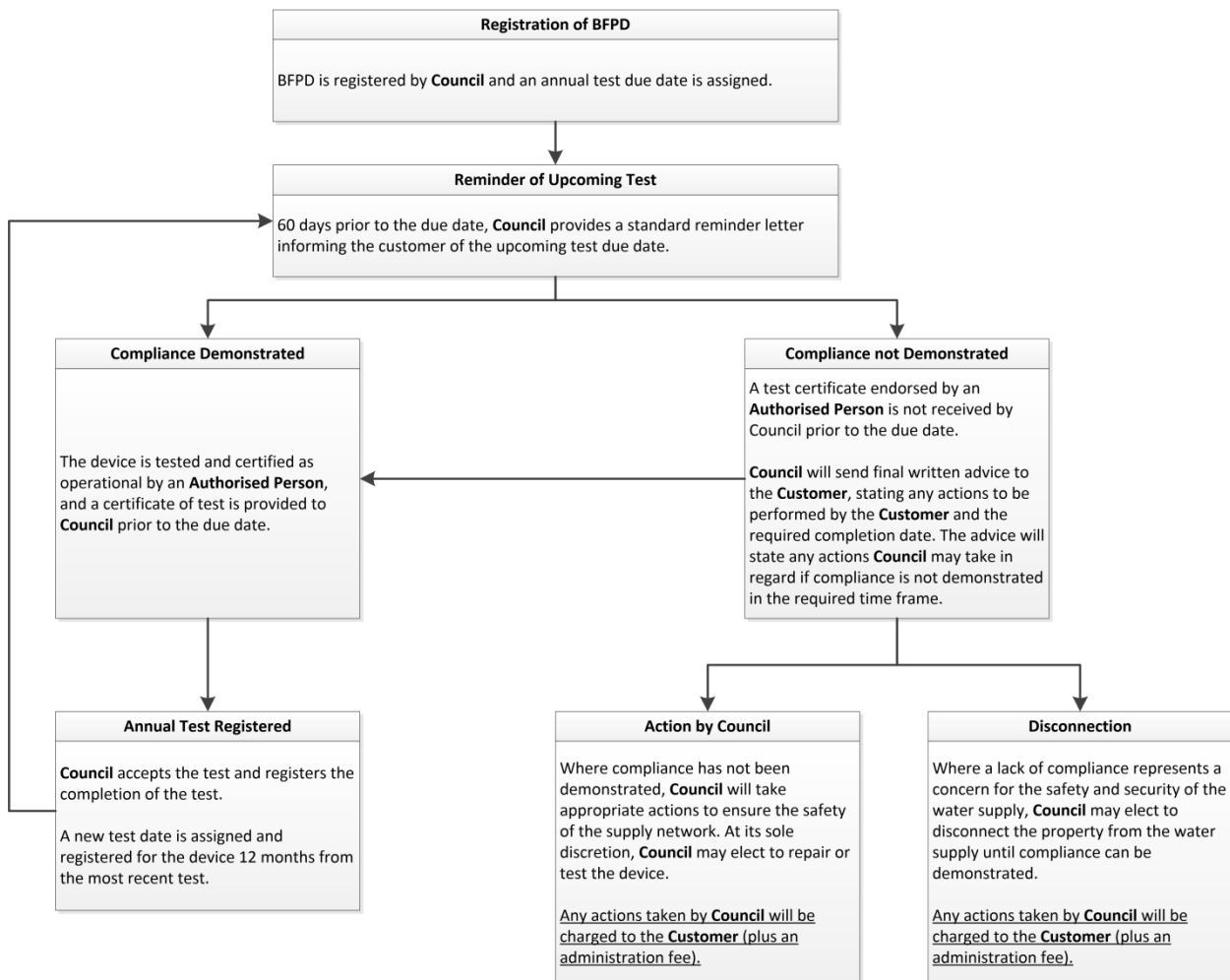
Backflow Prevention Policy

4. Flow Chart for Installation of a New BFPD



Backflow Prevention Policy

5. Annual Flow Testing Chart



6. Glossary

Authorised Person: A person authorised under the *Plumbing and Drainage Act 2011* to perform plumbing works on water systems.

Backflow: Backflow is the unintended reversal of flow in a water pipeline whereby water from the customer's pipeline system returns to the Council's water supply.

BFPD: Backflow prevention device.

Testable BFPD: A backflow prevention device with appropriate testing ports as defined by *AS3500.1* and registered with Council.

Un-Testable BFPD: Any backflow prevention device that is not a testable BFPD.

Water Distribution System: Network of pipes leading from a water treatment plant to customers' plumbing systems.

7. Records

- Record all medium and high-risk customers on the *Annual Backflow Testing Register*, including risk rating and testing due date.
- When a customer advises that backflow testing is complete, file the certificate of test on the Council drive and record the certification on the *Annual Backflow Testing Register*.

Backflow Prevention Policy

8. Related Documents

Document Number	Description
AS3500.1	Plumbing and Drainage – Water Services
POL-2.1	Riverina Water Backflow Prevention Policy
REC-18-258	Annual Backflow Testing Register
N/A	Application for Development/Construction Form
N/A	Fact Sheet – Plumbing Applications and Permits
N/A	National Construction Code Part 3 – Plumbing Code of Australia

Appendix A

Hazard Ratings and Backflow Prevention Devices for Common Premise Types

Legend:

RBT: Registered break tank
RPZD: Reduced pressure zone device
RPDA: Reduce pressure detector assembly
DCV: Double check valve
DCDA: Double check detector assembly

Type of Premises	Typical Hazard Rating	Backflow Prevention Device
Premises with an alternative water supply (excluding rainwater tanks)	High	RBT or RPZD
Premises where inspection is restricted	High	RBT or RPZD
Hospitals, mortuaries, clinics	High	RBT or RPZD
Piers, docks and other waterfront facilities	High	RBT or RPZD
Sewage treatment plants and pump stations	High	RBT or RPZD
Factories using, processing or manufacturing toxic chemicals	High	RBT or RPZD
Petroleum processes or storage plants	High	RBT or RPZD
Car and plant washing facilities	High	RBT or RPZD
Abattoirs	High	RBT or RPZD
Chemical laboratories	High	RBT or RPZD
Pathology laboratories	High	RBT or RPZD

Backflow Prevention Policy

Type of Premises	Typical Hazard Rating	Backflow Prevention Device
Sanitary depots	High	RBT or RPZD
Universities	High	RBT or RPZD
Food and beverage processing plants	Medium	Testable device
Caravan parks	Medium	Testable device
Marinas	Medium	Testable device
Premises with greywater re-use systems	Medium	Testable device
Public swimming pools	Medium	Testable device
Premises with reticulated and disinfected reclaimed water systems	Medium	Testable device
Premises with rainwater tanks	Low	Non-testable device
Premises with reticulated recycled water systems	Low	Non-testable device
All premises – fire services	Low	SCVT or SCDAT
All premises – fire services	Medium	DCV or DCDA
All premises – fire services	High	RBT, RPZD or RPDA

Document Author
Viridis Consultants



Greater
Hume
Council

Jingellic Road MR 331 Upgrade Project June 2019

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Staging Plan – Map

Jingellic Road Bridge/Culvert Upgrade Estimate

Jingellic Road Upgrade – Road Estimate Stage 1

Jingellic Road Upgrade – Road Estimate Stage 2

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Jingellic Road – Traffic Count (% Heavy Vehicles) by Year – Map

Jingellic Road – Traffic Count (% Heavy Vehicles) April 2019 – Map

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Jingellic Road – Reported Vehicle Incidents (July 2013 – June 2018) – Map

Jingellic Road – Reported Vehicle Incidents (July 2010 – 2018) - Map

Jingellic Road Upgrade Project

Introduction

This report was developed following a request by Council to develop a strategy for the upgrading of the entirety of Jingellic Road from Holbrook to the Shire Boundary.

Jingellic Road is a Regional Road 45.2km in length commencing at Holbrook (Intersection with Albury Street), and finishing at the Jingellic Creek (bridge).

The report details the works and associated costs (current and future) required to upgrade the road to standards detailed in Council's Road Strategy.

Accident data and recent traffic count data are also detailed in the report.

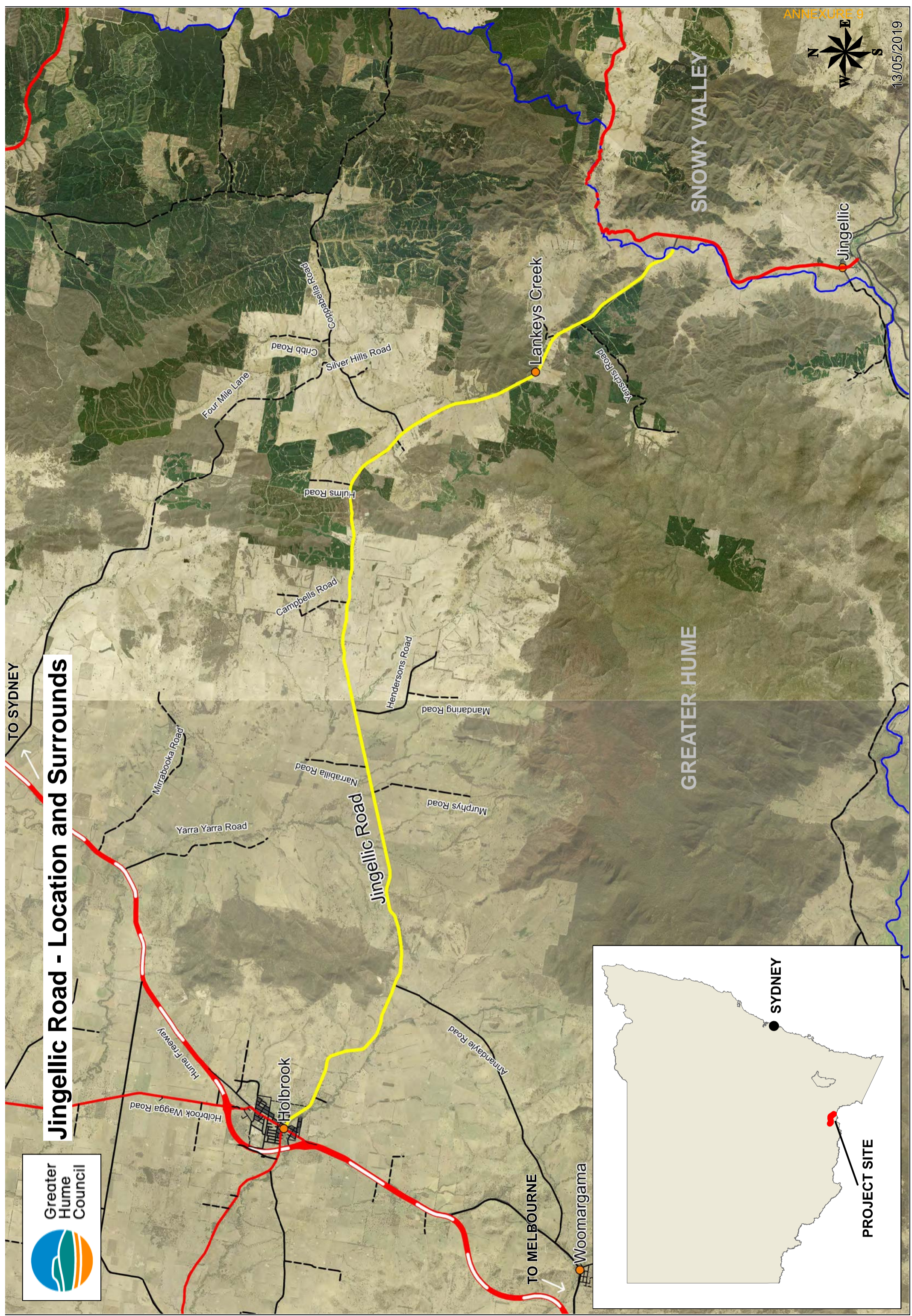
Staging of works is also detailed, due to the significant upgrade costs of the entire project

The works involve 37.9km of road reconstruction and widening and the replacement or widening of 5 bridges.

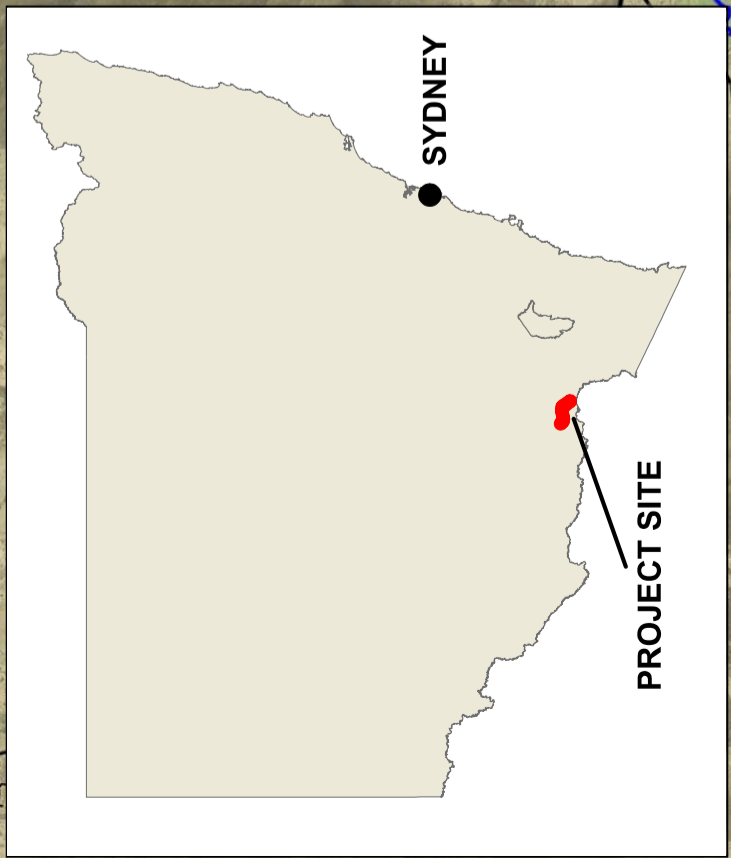
The costs in the report are indicative only, however future detailed investigation and design work are proposed to allow detailed funding applications to be submitted.

Greg Blackie

Director Engineering



Jingellic Road - Location and Surrounds



Jingellic Road Upgrade Project

Road and Bridge Upgrades to be completed

Stage 1

Roads

Ch 10.585 - Ch 13.070 Length 2.485km (Currently Condition 3)

CH 13.070 - Ch 21.210 Length 8.140km (Currently Condition 4)

Ch 28.470 - Ch 31.540 Length 3.070km (Currently Condition 4)

Bridges

Serpentine Creek (4 Cell Box) Ch 13.550 Required to be replaced

Fish Creek (3 Cell Box) Ch 15.650 Required to be replaced

Scent Sottile Creek (5 Cell Box Culvert) Ch 15.950 Required to be replaced
Spring Creek (4 Cell Box Culvert) Ch 16.550

Required to be replaced Wantagong Creek (2 Span Bridge) Ch 19.500 Required to be widened only

Stage 2

Roads

Ch 31.540 - Ch 45.160 Length 13.620km (Condition 2 and 3)

Stage 3

Roads

ChO - Ch 10.585 Length 10.585km (Condition 2 and 3)

Standard for new works

Roads

Road is required to be upgraded to Class 3 Regional Road Standard 8m seal, 10m formation, 200mm Pavement overlay over existing.

Bridges

Bridges are required to provide 10m clearance between guardrail, 12m deck width suitable for HML b double use

Traffic Counts 2019

AADT 418

Heavy Vehicle 19%

Accidents

On Plan

Road Roughness

On Plan

Summary of Estimates

	Current Day Costs	Future Costs (25% Contingency)
Stage 1		
Roads (13.7km)	\$10.02m	\$12.53m
Bridges (5 No.)	\$3.13m	\$3.91m
Total	\$13.15m	\$16.44m
Stage 2		
Roads (13.6km)	\$9.73m	\$12.16m
Stage 3		
Roads (10.6km)	\$7.20m	\$9.00m
Total (5no. Bridges, 37.9km Road)	\$30.08m	\$37.60m

Timing for Works

Year 1 Design/Approvals	\$0.5m	\$0.625m
Year 2 Bridges	\$3m	\$3.75m
Year 3 Stage 1 Roads	\$10m	\$12.5m
Year 4 Stage 2 Roads	\$10m	\$12.5m
Year 5 Stage 3 Roads	\$6.58m	\$8.225m
Total	\$30.08m	\$37.60m

Current Expenditure

Average of last 4 years for Jingellic road

Maintenance \$141,292

Capitol \$109.977

If work is completed

Maintenance \$50k

Capitol \$80k

Improvements

Stage 1 completion will improve road from poor to fair

- All bridge structures will be HML compliant, and widened (5 bridges at Wantagong)
- Worst sections of road reconstructed (Wantagong, and from top of Yarrara Gap to Coppabella Road)

Stage 2 completion will improve road from fair to good

- Widening and Reconstruction from Coppabella Road to Council Boundary (Intersection with State road MR 85)

Stage 3 completion will improve road from good to excellent

- Widening and Reconstruction from Holbrook to Ch10.6km, Completion of this work along with other stages will have the full length of MR 311 (Jingellic Road) upgraded to an 8m seal 10 formation for its entire 45km length



Jingellic Road - Upgrade Project - Staging Plan

HOLBROOK



ROAD

FROM	TO	LENGTH (m)	SEAL WIDTH	CONDITION
0	315	315	7	2
315	1,330	1,015	7.4	2
1,330	4,030	2,700	7.4	3
4,030	4,710	680	8	2
4,710	7,180	2,470	7.4	2
7,180	7,550	370	7.4	2
7,550	9,110	1,560	8.2	2
9,110	9,870	760	6.5	2
9,870	10,585	715	7.6	2
10,585	12,230	1,372	6.2	3
12,230	13,070	840	6.2	3
13,070	17,020	3,950	6.4	4
17,020	21,210	4,190	6.4	4
21,210	24,100	2,890	8	2
24,100	25,100	1,000	8.5	2
25,100	25,700	600	8.5	2
25,700	28,470	2,770	8	1
28,470	31,540	3,070	6.2	4
31,540	40,500	8,960	6.2	3
40,500	45,160	4,660	6.4	2

STAGE 3

STAGE 1

STAGE 1

STAGE 2

BRIDGES

No.	Name
1	Serpentine Creek
2	Fish Creek
3	Scent Bottle Creek
4	Spring Creek
5	Wantagong Creek

STAGE 1



Jingellic Rd Bridge/Culvert Upgrades.

Bridge No. Creek Orientation; Proposal	1 Serpentine Square Replace	2 Fish Square Replace	3 Scent Bottle Skew Replace	4 Spring Square Replace	5 Wantagong Square Widen	Construction costs;
Existin deck span;	10 m	6.6 m	12.8 m	16 m	18.5 m	\$2,500.00 per sq.m deck area
Existing deck width;	6.2 m	6.2 m	6.2 m	7.5 m	6.1 m	\$250.00 per sq.m rock beaching
Prop deck span;	12 m	8.6 m	14.8 m	18 m	18.5 m	\$180.00 per m guardrail
Prop deck width;	12 m	12 m	12 m	12 m	5.9 m	\$4,500.00 each tall terminal
Proposed deck area;	144 sq.m	103.2 sq.m	177.6 sq.m	216 sq.m	109.15 sq.m	\$100.00 per sq.m design and doc fees.
Cost of bridge;	<u>\$360,000.00</u>	<u>\$258,000.00</u>	<u>\$444,000.00</u>	<u>\$540,000.00</u>	<u>\$272,875.00</u>	\$500.00 per sq.m demolition and disposal.
Area of beaching;	288	147.92	438.08	648	684.5	\$200.00 per m 10 x deck length side track
Cost of beaching;	<u>\$72,000.00</u>	<u>\$36,980.00</u>	<u>\$109,520.00</u>	<u>\$162,000.00</u>	<u>\$171,125.00</u>	\$1,200.00 per day traffic control
Length of guardrail;	80	80	120	120	80	\$20.00 per sq.m supervision
Cost of guardrail ;	<u>\$32,400.00</u>	<u>\$32,400.00</u>	<u>\$39,600.00</u>	<u>\$39,600.00</u>	<u>\$32,400.00</u>	
Design cost;	<u>\$14,400.00</u>	<u>\$10,320.00</u>	<u>\$17,760.00</u>	<u>\$21,600.00</u>	<u>\$10,915.00</u>	
Demolition cost;	<u>\$31,000.00</u>	<u>\$20,460.00</u>	<u>\$39,680.00</u>	<u>\$60,000.00</u>	<u>\$56,425.00</u>	
Side track cost;	<u>\$24,000.00</u>	<u>\$17,200.00</u>	<u>\$29,600.00</u>	<u>\$36,000.00</u>	<u>\$37,000.00</u>	
Traffic control;	<u>\$17,280.00</u>	<u>\$12,384.00</u>	<u>\$21,312.00</u>	<u>\$25,920.00</u>	<u>\$13,098.00</u>	
Supervision;	<u>\$2,880.00</u>	<u>\$2,064.00</u>	<u>\$3,552.00</u>	<u>\$4,320.00</u>	<u>\$2,183.00</u>	
	\$553,960.00	\$389,808.00	\$705,024.00	\$889,440.00	\$596,021.00	
						\$3,134,253.00
						25% \$783,563.25 CONTINGENCY
						\$3,917,816.25 SUBTOTAL
						10% \$391,781.63 GST
						\$4,309,597.88 TOTAL (INCLUDING GST)

JINGELIC ROAD UPGRADE ROAD ESTIMATE

STAGE 1

FROM	TO	LENGTH m	WIDTH m	EXIST WIDTH	COND STATE	AREA OF WIDENING	AREA OF OVERLAY	AREA OF SEAL	2-COAT SEAL	SHOULDER	STABILISE	OVERLAY	CUT TO SPOIL	CUT TO FILL	IMPORT FILL	\$ PER SECTION
10585	12230	1645	10	6.2	3	6251	16450	13160	\$111,860.00	\$131,271.00	\$518,175.00	\$230,300.00	\$39,480.00	\$18,095.00	\$90,475.00	\$1,139,656.00
12230	13070	840	10	6.2	3	3192	8400	6720	\$57,120.00	\$67,032.00	\$264,600.00	\$117,600.00	\$20,160.00	\$9,240.00	\$46,200.00	\$581,952.00
13070	17020	3950	10	6.4	4	14220	39500	31600	\$268,600.00	\$331,800.00	\$1,244,250.00	\$553,000.00	\$94,800.00	\$43,450.00	\$217,250.00	\$2,753,150.00
17020	21210	4190	10	6.4	4	15084	41900	33520	\$284,920.00	\$351,960.00	\$1,319,850.00	\$586,600.00	\$100,560.00	\$46,090.00	\$230,450.00	\$2,920,430.00
28470	31540	3070	10	6.2	4	11666	30700	24560	\$208,760.00	\$272,206.67	\$967,050.00	\$429,800.00	\$73,680.00	\$33,770.00	\$168,850.00	\$2,154,116.67
TOTAL		13695				50413										\$9,549,304.67

Condition State	Stabilise depth	Stabilise cost per cu.m	Shoulder depth	Shoulder cost per cu.m	AMOUNT	RATE	UNIT
1	200	\$28.00	200	\$18.67	13695	\$2.00	m
2	200	\$28.00	225	\$21.00	13.695	\$7,500.00	per km
3	225	\$31.50	225	\$21.00	13.695	\$200.00	per km
4	225	\$31.50	250	\$23.33	260	\$950.00	day
					13.695	\$6,000.00	km
					260	\$50.00	day

Supervision
Minor RCP;
Guideposts etc
Traffic control
Design and document;
Erwiro controls;

SUBTOTAL	\$10,024,316.17
25% CONTINGENCY	\$2,506,079.04
GST	\$1,253,039.52
TOTAL	\$13,783,434.73

Stabilise 200mm rate; \$28.00 per sq.m
 DGB PER LAYER rate; \$14.00 per sq.m
 Cut to structural fill; Allow;
 Cut to spoil; Allow;
 Import to structural fill; Allow;
 Prime and 2-coat spray seal; \$8.50 per sq.m

ROAD WORKS ESTIMATE; \$1,006,457.45 per km.

JINGELIC ROAD UPGRADE ROAD ESTIMATE

STAGE 2

FROM	TO	LENGTH m	WIDTH m	EXIST WIDTH	COND STATE	AREA OF WIDENING	AREA OF OVERLAY	AREA OF SEAL	2-COAT SEAL	SHOULDER	STABILISE	OVERLAY	CUT TO SPOIL	CUT TO FILL	IMPORT FILL	\$ PER SECTION
31540	40500	8960	10	6.2	3	34048	89600	71680	\$609,280.00	\$715,008.00	\$2,822,400.00	\$1,254,400.00	\$215,040.00	\$98,560.00	\$492,800.00	\$6,207,488.00
40500	45160	4660	10	6.4	2	16776	46600	37280	\$316,880.00	\$352,296.00	\$1,304,800.00	\$652,400.00	\$111,840.00	\$51,260.00	\$256,300.00	\$3,045,776.00
Total		13620				50824										\$9,253,264.00

SUB TOTAL

AMOUNT	RATE	UNIT
Supervision	\$2.00	m
Minor RCP;	\$7,500.00	per km
Guideposts etc	\$200.00	per km
Traffic control	\$950.00	day
Design and document;	\$6,000.00	km
Enviro controls;	\$50.00	day

SUBTOTAL	\$9,727,098.00
25% CONTINGENCY	\$2,431,774.50
GST	\$1,215,887.25
TOTAL	\$13,374,759.75

Stabilise 200mm rate; \$28.00 per sq.m
 DGB PER LAYER rate; \$14.00 per sq.m

Shoulder cost per depth
 Allow; 0.5 cu.m per lineal metre
 Allow; 2 cu.m per lineal metre
 Allow; 1 cu.m per lineal metre

Cut to stuctural fill; \$22.00 per cu.m
 Cut to spoil; \$12.00 per cu.m
 Import to stuctural fill; \$55.00 per cu.m
 Prime and 2-coat spray seal; \$8.50 per sq.m

ROAD WORKS ESTIMATE; \$981,994.11 per km.

JINGELIC ROAD UPGRADE - ROAD ESTIMATE

STAGE 3

FROM	TO	LENGTH m	WIDTH m	EXIST WIDTH	COND STATE	AREA OF WIDENING	AREA OF OVERLAY	AREA OF SEAL	2-COAT SEAL	SHOULDER	STABILISE	OVERLAY	CUT TO SPOIL	CUT TO FILL	IMPORT FILL	\$ PER SECTION
0	315	315	10	7	2	945	3150	2520	\$21,420.00	\$19,845.00	\$88,200.00	\$44,100.00	\$7,560.00	\$3,465.00	\$17,325.00	\$201,915.00
315	1330	1015	10	7.4	2	2639	10150	8120	\$69,020.00	\$55,419.00	\$284,200.00	\$142,100.00	\$24,360.00	\$11,165.00	\$55,825.00	\$642,089.00
1330	4030	2700	10	7.4	3	7020	27000	21600	\$183,600.00	\$147,420.00	\$850,500.00	\$378,000.00	\$64,800.00	\$29,700.00	\$148,500.00	\$1,802,520.00
4030	4710	680	10	8	2	1360	6800	5440	\$46,240.00	\$28,560.00	\$190,400.00	\$95,200.00	\$16,320.00	\$7,480.00	\$37,400.00	\$421,600.00
4710	7180	2470	10	7.4	2	6422	24700	19760	\$167,960.00	\$134,862.00	\$691,600.00	\$345,800.00	\$59,280.00	\$27,170.00	\$135,850.00	\$1,562,522.00
7180	7550	370	10	7.4	2	962	3700	2960	\$25,160.00	\$20,202.00	\$103,600.00	\$51,800.00	\$8,880.00	\$4,070.00	\$20,350.00	\$234,062.00
7550	9110	1560	10	8.2	2	2808	15600	12480	\$106,080.00	\$58,968.00	\$436,800.00	\$218,400.00	\$37,440.00	\$17,160.00	\$85,800.00	\$960,648.00
9110	9870	760	10	6.5	2	2660	7600	6080	\$51,680.00	\$55,860.00	\$212,800.00	\$106,400.00	\$18,240.00	\$8,360.00	\$41,800.00	\$495,140.00
9870	10585	715	10	7.6	2	1716	7150	5720	\$48,620.00	\$36,036.00	\$200,200.00	\$100,100.00	\$17,160.00	\$7,865.00	\$39,325.00	\$449,306.00
TOTAL		10585				26532										\$6,769,802.00

Condition State	Stabilise depth	Stabilise cost per cu.m	Shoulder depth	Shoulder cost per cu.m
1	200	\$28.00	200	\$18.67
2	200	\$28.00	225	\$21.00
3	225	\$31.50	225	\$21.00
4	225	\$31.50	250	\$23.33

AMOUNT	RATE	UNIT
Supervision	\$2.00	m
Minor RCP:	\$7,500.00	per km
Guideposts etc	\$200.00	per km
Traffic control:	\$950.00	day
Design and document:	\$6,000.00	km
Enviro controls:	\$50.00	day

SUBTOTAL	\$7,195,986.50
25% CONTINGENCY	\$1,796,996.63
GST	\$899,498.31
TOTAL	\$9,894,481.44

Stabilise 200mm rate;	\$28.00 per sq.m	200
DGB PER LAYER rate;	\$14.00 per sq.m	150
Cut to structural fill;	\$22.00 per cu.m	Allow;
Cut to spoil;	\$12.00 per cu.m	2 cu.m per lineal metre
Import to structural fill;	\$55.00 per cu.m	Allow;
Prime and 2-coat spray seal;	\$8.50 per sq.m	1 cu.m per lineal metre

ROAD WORKS ESTIMATE

\$934,764.42 per km.

Jingellic Road - Traffic Count (% Heavy Vehicles) by Year



HOLBROOK

Count	Year
333	2012
247	2013
281	2016
361	2017
336	2019



15/05/2019



Kilometres



Jingellic Road - Traffic Count (% Heavy Vehicles) April 2019

HOLBROOK

381 AADT (15% Heavy Vehicle)
552 Peak AADT (08/04/2019)

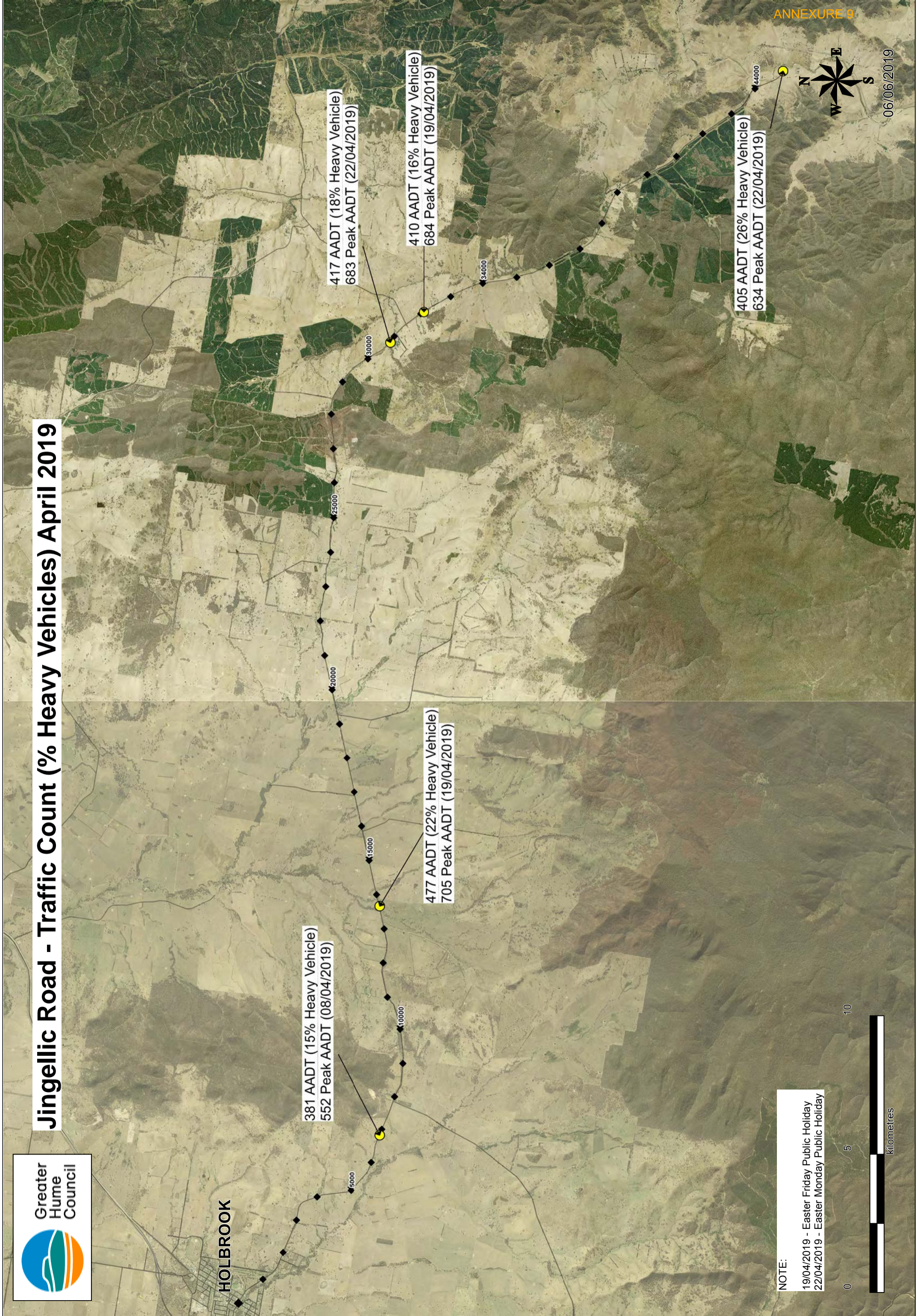
477 AADT (22% Heavy Vehicle)
705 Peak AADT (19/04/2019)

417 AADT (18% Heavy Vehicle)
683 Peak AADT (22/04/2019)

410 AADT (16% Heavy Vehicle)
684 Peak AADT (19/04/2019)

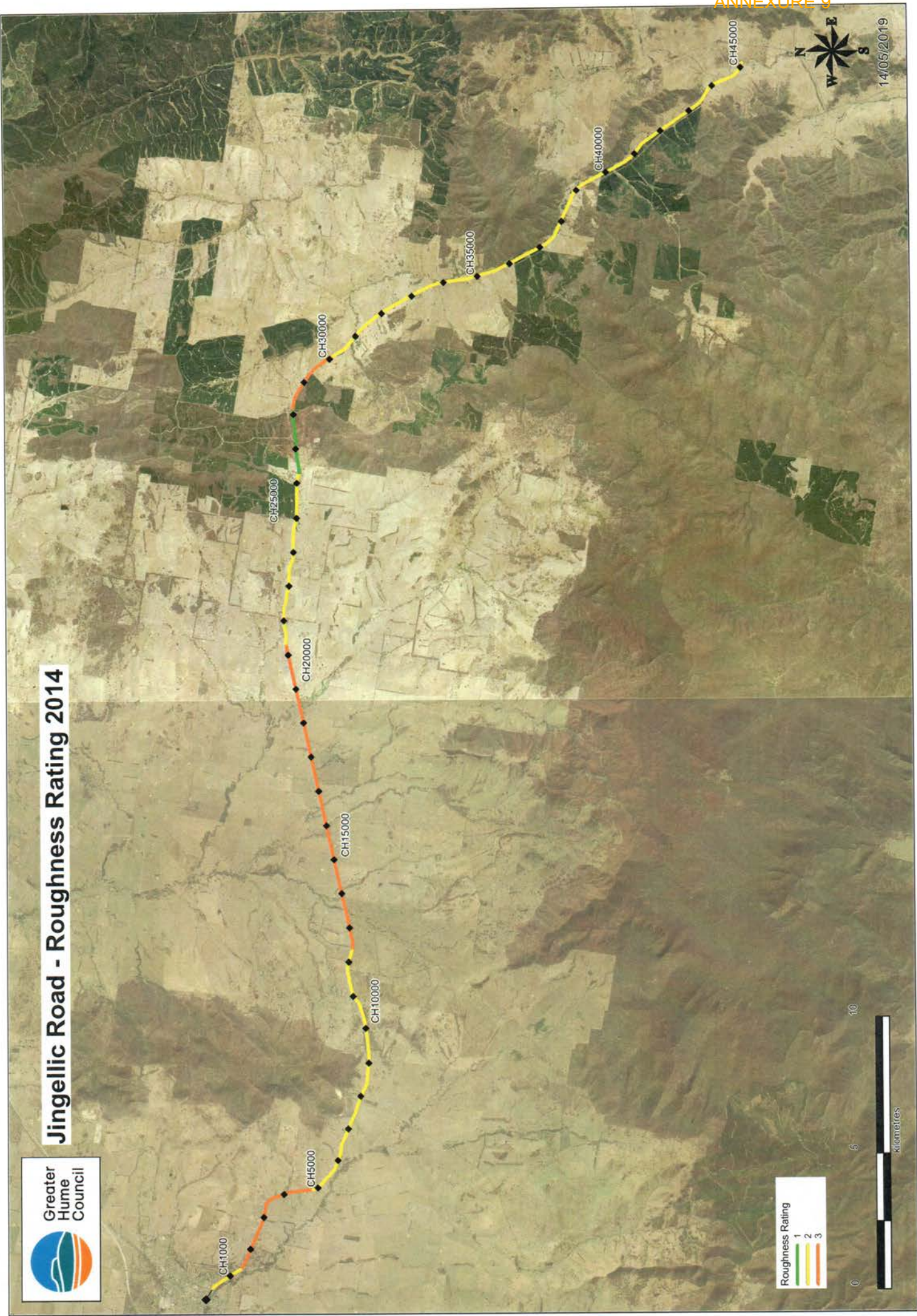
405 AADT (26% Heavy Vehicle)
634 Peak AADT (22/04/2019)

NOTE:
19/04/2019 - Easter Friday Public Holiday
22/04/2019 - Easter Monday Public Holiday



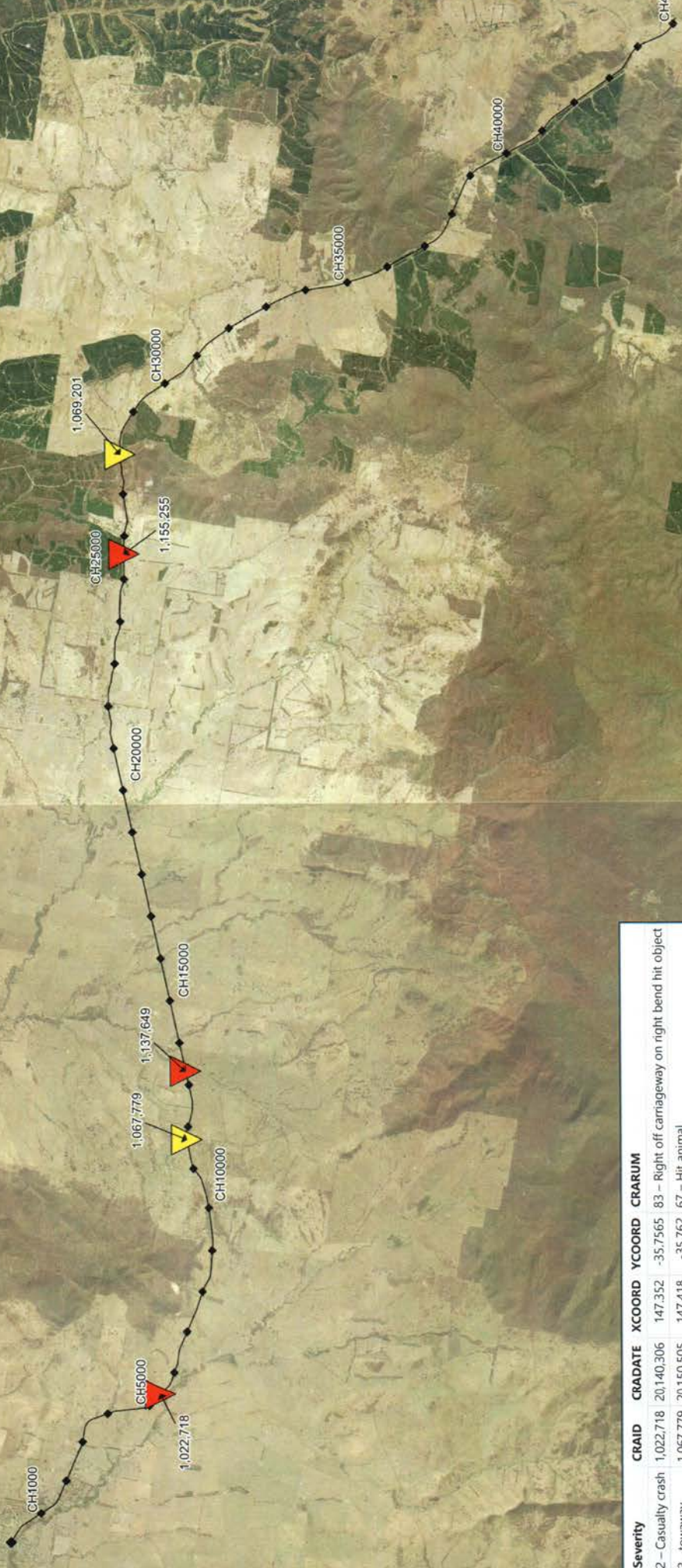


Jingellic Road - Roughness Rating 2014





Jingellic Road - Reported Vehicle Incidents (Jul 2013 - Jun 2018)

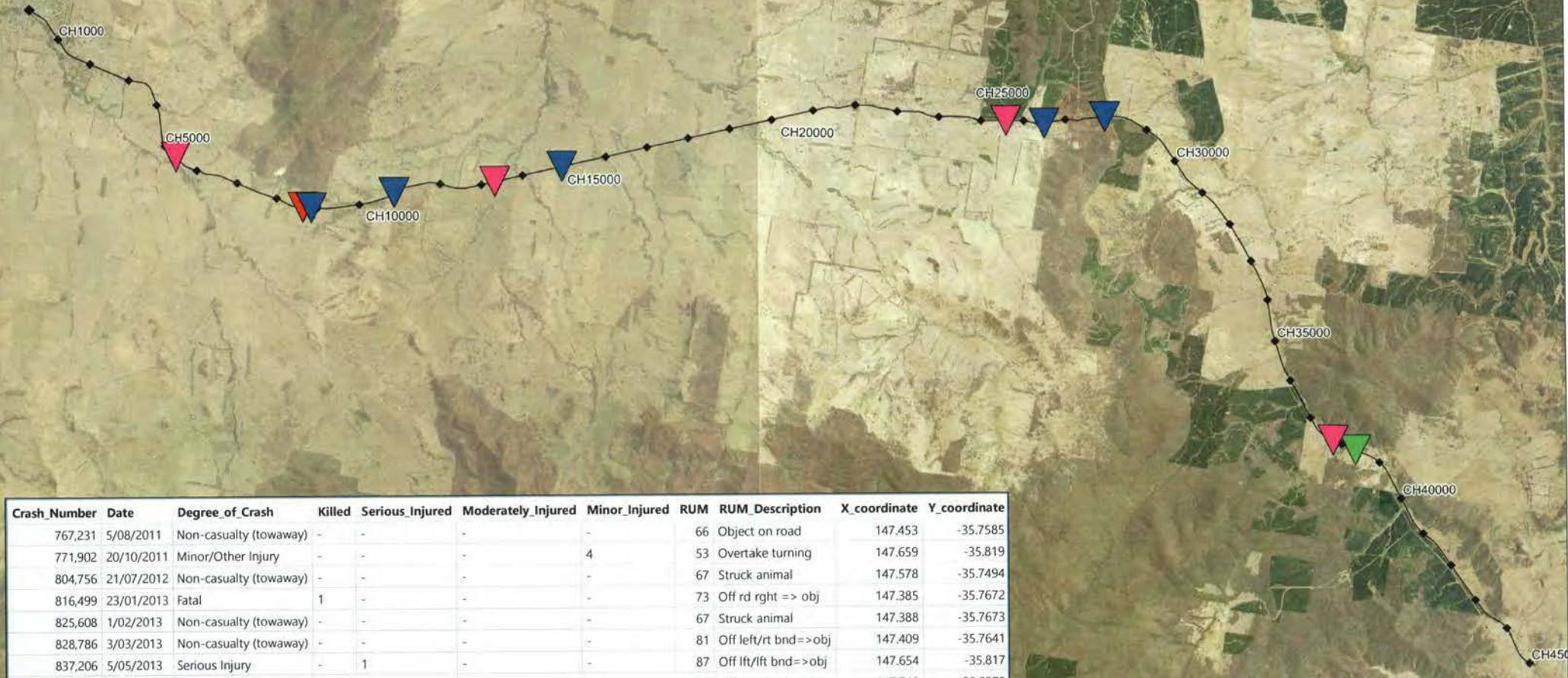


Severity	CR AID	CR DATE	X COORD	Y COORD	CR ARUM
2 - Casualty crash	1,022,718	20,140,306	147,352	-35,7565	83 - Right off carriageway on right bend hit object
3 - towaway	1,067,779	20,150,505	147,418	-35,762	67 - Hit animal
2 - casualty crash	1,137,649	20,170,428	147,435	-35,7618	72 - Off carriageway to right
2 - casualty crash	1,155,255	20,171,113	147,568	-35,7489	73 - Right off carriageway into object
3 - towaway	1,069,201	20,150,601	147,594	-35,748	71 - Left off carriage way into object
3 - towaway	853,578	20,130,925	147,748	-35,8379	83 - Right off carriageway on right bend hit object





Jingellic Road - Reported Vehicle Incidents (2010 - 2018)



Crash_Number	Date	Degree_of_Crash	Killed	Serious_Injured	Moderately_Injured	Minor_Injured	RUM	RUM_Description	X_coordinate	Y_coordinate
767,231	5/08/2011	Non-casualty (towaway)	-	-	-	-	66	Object on road	147.453	-35.7585
771,902	20/10/2011	Minor/Other Injury	-	-	-	4	53	Overtake turning	147.659	-35.819
804,756	21/07/2012	Non-casualty (towaway)	-	-	-	-	67	Struck animal	147.578	-35.7494
816,499	23/01/2013	Fatal	1	-	-	-	73	Off rd right => obj	147.385	-35.7672
825,608	1/02/2013	Non-casualty (towaway)	-	-	-	-	67	Struck animal	147.388	-35.7673
828,786	3/03/2013	Non-casualty (towaway)	-	-	-	-	81	Off left/rt bnd=>obj	147.409	-35.7641
837,206	5/05/2013	Serious Injury	-	1	-	-	87	Off lft/lft bnd=>obj	147.654	-35.817
853,578	25/09/2013	Non-casualty (towaway)	-	-	-	-	83	Off rt/rt bnd=>obj	147.748	-35.8379
1,022,718	6/03/2014	Serious Injury	-	1	1	1	83	Off rt/rt bnd=>obj	147.352	-35.7565
1,069,201	1/06/2015	Non-casualty (towaway)	-	-	-	-	71	Off rd left => obj	147.594	-35.748
1,137,649	28/04/2017	Serious Injury	-	1	-	-	72	Off road to right	147.435	-35.7618
1,155,255	13/11/2017	Serious Injury	-	1	-	-	73	Off rd right => obj	147.568	-35.7489

- Fatal
- Minor/Other Injury
- Non-casualty (towaway)
- Serious Injury



13/05/2019