



Greater
Hume
Council

Council Review




Q1, 2021/2022



1: Leadership and Communication





Objective: We lead a vibrant, connected and inclusive community.




1.1: Leadership and advocacy is demonstrated and encouraged in our communities


1.1.1: Plan and lead good governance having a clear framework for strategic planning, policies, procedures and service standards and financial sustainability with effective financial management that is transparent and accountable

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
1.1.1.1	Establish and implement a structured policy review process including subscription to legislative updates service	Continue structured policy review process	10%		Policies continue to be reviewed and presented to Council monthly	Director Corporate & Community Services
1.1.1.3	Implement best practice financial management processes	Complete Council's annual financial statements in accordance with accounting standards and audit requirements	100%		Completed. Financial Statements completed and lodged. Greater Hume Council was the 10th council in NSW to lodge	Director Corporate & Community Services
		Update Council's Long Term Financial Plan on an annual basis taking into consideration other Resourcing Strategy	100%		Long Term Financial Plan updated to align with adopted budget	Director Corporate & Community Services





DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
		documents and Delivery Program requirements				
		Review Council's loan portfolio to ensure appropriate borrowing levels are maintained and infrastructure spending maximised	100%		Borrowing levels were examined when developing the 2021/2022 budget. Council's operating position has limited capacity to fund additional loan servicing costs and as such further borrowing has not been factored into future budgets with the exception of a loan to fund the development of the residential subdivision in Culcairn where loan costs will be funded from the proceeds of land land sales.	Director Corporate & Community Services
1.1.1.4	Actions and strategies detailed in Council's IP&R plans are implemented and status reviews presented to Council on a quarterly basis	IP&R status reports presented to Council on quarterly basis	25%		Achieved and ongoing	General Manager

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
1.1.1.5	Implement effective governance strategies	Progressively implement strategies outlined in Council's Fit for the Future Improvement Action Plan	25%		Long Term Financial Plan updated following the adoption of the budget. Interest subsidy loan through Tcorp allied for.	General Manager
1.1.1.6	Maintain effective and open complaints handling processes	Undertake effective investigation and resolution of complaints	25%		Customer Action Request reports presented to Council monthly. Revised Complaints Handling Policy submitted to November council meeting	Director Corporate & Community Services
1.1.1.7	Implement effective risk management programs to minimise Council's exposure to risk and ensure continuity of critical business functions	Review Council's Integrated Risk Management Plan and develop and implement supporting processes to ensure ongoing integration of risk management principles into Council's day to day operations	25%		Council's Integrated Risk Management continually reviewed and updated. Council Workers Compensation costs continually below industry standards.	General Manager
1.1.1.8	Implement organisation wide	Implement service and efficiency reviews in accordance with Council's Fit for the	0%		No service reviews undertaken to date. Likely to be in the	General Manager


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	service and efficiency reviews	Future Improvement Action Plan			second half of the financial year.	
1.1.2.4	Provide Councillors with support and training to ensure their ongoing professional development.	Develop and implement a Councillor professional development program in accordance with OLG guidelines	25%		Councillor development opportunities provided to Councillors when available although the pandemic has restricted the availability of some courses.	General Manager
1.1.2.5	Provide opportunities and actively encourage younger people to join community groups	Deliver formal training in meeting procedures to Youth Advisory Committee members and develop projects to offer similar training through partnerships with schools in the shire	25%		No action taken in Q3 and Q4 of 2021 as Youth Committees are in hiatus due to COVID-19. Discussions are continuing with School Councillors at Billabong High School and St Paul's College Walla Walla however the current COVID situation is hampering arrangements.	Team Leader Library & Youth Services
1.1.2.6	Improve leadership in community groups to facilitate greater accountability from community groups that manage Council's assets	Review current Management Committee manual and provide refresher training to management	25%		Manual and associated documentation has been reviewed and updated. Workshops with volunteer committee postponed due to COVID	Director Corporate & Community Services

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
		committees as required				
1.1.2.7	Recognise community leaders and their efforts and encourage others in the community to take up leadership roles	Recognise community leaders through Australia Day awards	25%		Preliminary planning commenced.	Executive Assistant Tourism & Promotions





1.1.2: Council is responsive to community needs and priorities

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
1.1.2.1	Engagement by Council to demonstrate Council leadership	Continued implementation of the GHSC Communication Plan	25%		Achieved and ongoing. Community Engagement Strategy developed for Community Strategic Plan review.	Economic Development Coordinator
		Continued implementation of the GHSC Communication Plan	0%		Refer 1.1.2.1.3	Executive Assistant Tourism & Promotions
1.1.2.2	Improve community attendance at Council meetings and provide greater contact with local councillors	Facilitate the advertising of information regarding Council meetings and events in accordance with legislation and time requirements and include on Council's website	25%		Achieved and ongoing	General Manager
1.1.2.3	Improve community attendance at Council Meetings and provide greater contact with local councillors	Hold a minimum of two Council Meetings per annum at venues other than Culcairn or Holbrook	0%		This is a matter that Council will need to give thought to given that it is impractical to live stream meetings from remote venues.	General Manager

1.1.3: Successfully engage Australian and State governments to advocate on issues important to the community

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
1.1.3.1	Councillors and senior staff represent the interests of Greater Hume Council to State and Federal members and government departments	Lobby State and Federal politicians on issues of importance to our community	25%		Nor formal meetings held during the first Quarter with local members. General Manager participated in a meeting the Chair and CEO of RivJO with the Minister for Planning.	General Manager





1.1.4: Strong relationships and effective partnerships

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
1.1.4.1	Lobby Australian and State governments for increased funding	Meet with local Australian and State government parliamentarians at least annually	0%		No meet held with local parliamentarians to date this financial year.	General Manager
		Actively participate in Local Government NSW Annual Conference	0%		The General Manager and three Councillor positions have been registered and names will be clarified following the local government elections.	General Manager
1.1.4.2	Cooperatively work with surrounding councils to identify where resources and costs can be shared	Continue as an active participant in REROC/RivJO initiatives	25%		General Manager remains on the Executive of REROC but has relinquished the position of convenor of the Workforce Development Group.	General Manager
		Continue current programs. Joint spray sealing contract procured with Lockhart Shire Council AlburyCity - waste - museums Lockhart Shire Council -	25%		GHC and Lockhart continue to share resources where practicable however Council no longer shares a Road Safety Officer with Lockhart Council.	General Manager

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
		Joint Road Safety, Youth Services				

1.2: There is open and two way communication both with communities and within our communities, the community is consulted on decisions that effect them and consultation processes are inclusive



1.2.1: Accessible and inclusive Communications Strategy and active use of the Community Engagement Toolkit and Council's website is accessible




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
1.2.1.1	Implement the planned community engagement processes using various communication strategies	Maintain membership of community engagement peak bodies and networks	0%			Economic Development Coordinator
		Relevant staff and Councillors to undertake IAP2 and/or other community engagement training	0%			Economic Development Coordinator
		Develop two Council newsletters (Autumn and Spring) and rates notice insert whilst ensuring effective and targeted content	35%		Rate notice insert developed and distributed. Bi annual newsletter shifting to electronic delivery.	Executive Assistant Tourism & Promotions
		Investigate contemporary community engagement techniques to enhance communications with the community in rediness	50%		Council has used online communication tools to reach a wider audience particularly during COVID restrictions with some success. E.g. online	Economic Development Coordinator






DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
		for the review of the community strategic plan			survey and Big Ideas board.	

1.3: Residents feel a sense of belonging, are able to reach their potential, work productively, and there is a sense of mutual respect, inclusiveness, ownership and pride in their community

1.3.1: Council’s values, actions and decisions are inclusive. Access and Inclusion Reference group established Community Health and Wellbeing Alliance continues

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
1.3.1.1	Acknowledge all volunteers and those providing welfare, and genuinely engage them in Council decisions, policy and meaningful dialogue to improve outcomes for those that are disadvantaged.	Invite volunteers to present information about their work to council Seek out opportunities to support welfare work through funding, special grants & material aid	0%		Health and Wellbeing only had involvement with DIAP in 2021.	Manager Community Services
1.3.1.2	Undertake work to ensure that young people, people who are disadvantaged, and people with a disability can exercise their rights as equal citizens in areas such as Council elections, Council meetings, Council consultation processes, Council policy, and membership of Council's committees	Establish a process/system for young people, people who are disadvantaged and people with a disability to participate on the Youth Council and participate in decision making processes.	100%		Recruitment of young people to the Youth Council is a continual process and all young people from the community are welcomed	Director Corporate & Community Services

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	involving community representatives and in making complaints.					
1.3.1.3	Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	Progressively audit Council functions, facilities, services, events and information sources against Access to Premises Standards and other relevant standards for inclusiveness and implement recommended improvements	75%		Revised DIAP completed. Reference groups have not operated under Covid restrictions. Reviewing input from DIAP consultation there is a need to modify reference group structure. DIAP improvements continuing across council projects.	Manager Community Services
		Council engage with owners of commercial businesses to encourage voluntary upgrading of disabled access provisions	25%		Disabled access provisions have been considered in the assessment of all development applications for commercial buildings.	Director Environment & Planning
		Engineering and Environment staff apply the provisions of the Disability Inclusion Act and Continuous	25%		Provisions of the Disability Inclusion Act are applied to all designs that are undertaken	Director Engineering

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
		Accessible Path and Travel				
		All new signage is compliant with the provisions of the Disability Inclusion Act	25%		All new signage erected is compliant with the Disability Inclusion Act	Director Engineering
		Review GHSC employment HR policies and processes for inclusiveness	5%		Policies to be reviewed as part of the Workforce Plan development.	Manager Corporate Services
		Include inclusiveness in the Workplace Inspirations Day	0%		Council has been unable to host a Work Inspiration Day due to COVID restrictions. Next Work Inspiration Day likely to be held in Term 1 2022.	General Manager
		GHSC Policies and procedures reflect the needs of PwD/Carers	25%		Policies are reviewed and updated on a monthly basis	Manager Community Services
		Support and resource DIAP reference group	75%		Development of revised DIAP completed. Difficulty to convene reference groups, even via zoom during Covid restrictions.	Manager Community Services



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					Further consultation with Reference Group to continue over first half of 2022	



2: Healthy Lifestyle




Objective: we create health, inclusive and resilient communities, acknowledge or volunteers and value our youth.

2.1: Welcoming, resilient and involved communities





2.1.1: Welcome people from diverse cultures to live, work and settle in Greater Hume Shire



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
2.1.1.1	Encourage more residents to be involved in the Greater Hume Shire and events	Continue to rotate the Australia Day function across towns in Greater Hume local government area	25%		Council has resolved that the Holbrook community will host Australia Day 2022. Preliminary planning has commenced.	Executive Assistant Tourism & Promotions
2.1.1.2	Provide and promote a range of cultural and personal development opportunities for youth	Implement actions and projects detailed in the annual youth plan	10%		Actions completed from Annual Youth Plan however, at times pivoted from face to face presentations to online presentations. Youth Week and SportsAbility Days went ahead in 2021 with in total 240 students participating. Youth Advisory Committees are on hold however, will be re-established once COVID-19 restriction are lifted. Grants have been applied for as indicated	Team Leader Library & Youth Services

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					on plan - successful Youth Week, Murrumbidgee Primary Health, and Department of Regional Growth.	
2.1.1.3	Develop partnerships with schools and other community organisations to deliver and promote targeted health and wellbeing programs to youth	Regular communication with local high schools to establish need and partnership opportunities	20%		Youth Service Officers have held planned meetings with teaching staff via Zoom and at schools throughout 2021 to discuss youth health and wellbeing projects including Adulting 101, Youth Week and Sportsability days. Annual mental health forum not held due to COVID-19 ongoing restrictions. Partnerships also formed with InterReach, Squad and Personnel Group to mentor and support young people in Greater Hume Council.	Team Leader Library & Youth Services
2.1.1.4	Recognise the contribution of volunteers in communities and assist with	In National Volunteer Week each year, acknowledge and celebrate the shire's volunteers	0%		No action to date	Manager Community Services

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	recruitment and retention	Work Health & Safety volunteer induction and training provided	0%		Management Committee Operations and WHS roadshow originally planned for November has been deferred to early 2022.	General Manager
		Provide advice and support to volunteer community organisations in governance and financial management	40%		Ongoing. Portal under development for Management Committees and Volunteers of Greater Hume. Delay in Roadshow due to Covid-19 restrictions.	Manager Corporate Services
2.1.1.5	Review opportunities to create greater diversity in our communities and workforce	Investigate the benefits of membership of Welcoming Cities and report presented to Council	25%		Council Workshop held with Welcoming Cities representatives. Council subsequently resolved to participate in the program.	Economic Development Coordinator






2.1.2: Local education and local career opportunities

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
2.1.2.1	GHC to lead and exercise responsibility as an equal opportunity employer and community leaders to work with others to enhance local employment and mentoring opportunities for young people, people who are disadvantaged, and people with a disability.	Review the application of EEO principles across all areas of Council	0%		No action to date. EEO principles will be updated as part of the development of Council's revised Workforce Management Plan to be developed in 2022	Director Corporate & Community Services
		Continue to support traineeships for local young people	25%		A number of trainees are engaged across the organisation and engagement of trainees remains at target levels. New opportunities will continue to be explored where appropriate.	Director Corporate & Community Services
		Participate in regional youth focused mentoring programs	0%		No action to date due to COVID	Manager Community Services
2.1.2.2	Work with TAFE and other Registered Training Organisations to provide entry level	Continue to support VET providers in the local community.	25%		Traineeships with children services are ongoing in partnership with St	Manager Community Services

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	certificates and qualifications locally.				Pauls College and local VET providers	
		Establish school based traineeships	100%		Two students from Walla Walla College commenced February 21. One student is undertaking training at the Henty and Culcairn Libraries and one at Walla Walla Children Services. Hayden Honeywill also commenced a traineeship with Greater Hume Council in December 20 - Cert 3 in Library & Information studies.	Team Leader Library & Youth Services
2.1.2.3	Maintain contemporary information and computing technology facilities for education purposes.	Undertake an annual review of GHC community ICT facilities to monitor use, value and upgrade as required	100%		Audit completed	Manager Community Services


2.2: We have services to promote and deliver health and wellbeing for all ages

2.2.1: Continue the Community Health and Wellbeing Alliance and implement the CH&W Plan



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
2.2.1.1	Facilitate mental and physical health awareness information	Partner with community organisations and health services to deliver a mental health program in October each year	0%		No action due to COVID	Manager Community Services
		List health and wellbeing events and links to community health services on the GHSC website	25%		Social media and website used to communicate events where appropriate	Manager Community Services
2.2.1.2	Greater Hume Council becomes a health promoting council	GHSC supports and approves the actions of the Community Health and Wellbeing Alliance	0%		No Alliance meetings have been held due to COVID	Manager Community Services
		Undertake a review of the Community Health & Wellbeing Plan	0%		No action to date	Manager Community Services
2.2.1.6	Develop partnerships with local health services to plan and	Engage the Community Health and Wellbeing Alliance in health	0%		Many service providers focusing on their own service provision due to	Manager Community Services


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	implement key health promotion initiatives: injury prevention, farm/work safety promotion, cancer prevention (particularly skin cancer prevention) and active community (physical activity promotion and nutrition)	promotion initiatives and support local, regional and national programs			Covid. Healthy Towns program well supported as it was able to be modified to enable zoom meetings, however, due to restrictions still limited with outcomes.	

2.2.2: Develop a Greater Hume Youth Plan and continue Youth Advisory Committee


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
2.2.2.1	Provide training and mentoring opportunities for young leaders	Implement a young leaders training and mentoring action program	25%		Plan completed and implementation to commence after discussions with school Executive Committee and lifting of COVID 19 restrictions.	Team Leader Library & Youth Services

2.2.3: Continue to support the enhancement of children services across the Shire



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
2.2.3.1	Continue to review adequacy of existing childcare services and identify gaps in the provision of services according to the needs of local families	Undertake a biannual review of existing childcare services provided through engagement with preschools and other children's services	100%		Review of children services completed and new Greater Hume Children Services Strategic Plan developed	Manager Community Services
2.2.3.2	Ensure that Greater Hume Children Services remains a relevant and reliable service	Implement the Greater Hume Children Services Strategic Plan including the implementation of a targeted marketing strategy	25%		Actions being progressively implemented. Educator numbers increasing and enrolments at long day care facilities also increasing	Manager Community Services
		Monitor operations of centre based Henty, Holbrook and Walla Walla Children Services	25%		Monthly financial reports prepared and reviewed. Additional funding is obtained where available and staff recruitment strategies are continually improved. Communications with	Director Corporate & Community Services

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					centre management staff occurring daily.	
		Finalise Memorandum of Understanding (MOU) with Henty Preschool and commence planning for service transition	0%		No action to date. No further advice received from preschool	Director Corporate & Community Services

2.2.4: Develop a Memorandum of Understanding with Community Transport provider to improve community transport outcomes



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
2.2.4.1	Establish effective local community transport options	Support the ongoing provision of point to point transport service and advocate for retention of program at conclusion of the current trial period	100%		Support and advocacy is ongoing and provided when requested	Director Corporate & Community Services

2.2.5: Advocate for safe work practices and employment standards


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
2.2.5.1	Implement best practice human resource policies and strategies to attract, engage, develop and retain the best and highly skilled staff to strengthen workforce capacity	Implement the strategies from the Workforce Management Plan	25%		Current strategies ongoing. Revised Workforce Management Plan will be developed and implemented in 2022	Director Corporate & Community Services
2.2.5.2	Provide a safe work environment	Integrated risk management system developed and implemented	25%		Integrated Risk Management System continually updated and implemented.	General Manager

2.4: Our residents feel safe



2.4.1: Street lighting is effective and energy efficient

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
2.4.1.1	Implement the street light installation priority program	Following completion of LED Streetlighting Program, community committees be contacted to provide an update for installation of additional priority lights	10%		Council staff are awaiting final LED lights to be installed as part of the Bulk Upgrade Program, which should be finished in the coming months. Once completed Council will review the current priority list to determine a new priority program that will be sent to community for comment prior to finalization and implementation.	Director Engineering
2.4.1.2	Expand the utilisation of solar powered and LED technology in streetlighting	Investigate locations suitable to trial solar streetlighting	0%		Locations for Solar streetlighting will be considered as part of Streetlight Priority Program which is to be developed in 2022	Director Engineering

2.4.2: Implement Council's Road Safety Strategy



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
2.4.2.1	Work with RMS, Lockhart Shire and the community to implement the Roads Safety Strategy	Implement the Road Safety Strategy annual priorities	25%		All priorities are being implemented	Director Engineering



2.4.3: Engage community in developing and expanding accessible pedestrian cycle ways and walking track networks


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
2.4.3.1	Council to investigate opportunities and invest in liveability infrastructure such as recreation facilities, cycleways, footpaths, recreational walking tracks	Lodge grant applications for identified shared path projects under Action Transport funding program	25%		Applications to be lodged as required	Director Engineering
		Implement actions from existing capital works program	25%		Current projects for 2021/22 Budget are in progress	Director Engineering

2.5: Council provides learning and development opportunities for all

2.5.1: Community spaces allow our residents to learn and engage

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
2.5.1.1	Investigate feasibility of developing additional libraries within the shire or improving access to library facilities and information services	Investigate alternative methods of service delivery to rural and remote communities	25%		Mobile usage is reported to Council on a Monthly or Quarterly basis. Alternative delivery to rural and remote communities has occurred with Festival of Seniors Week delivered to Walla Walla, Increased information regarding the collection, programs and services available in the libraries sent to community newsletters, posted on social media and also with COVID 19 Click & Collect plus home delivery made available.	Team Leader Library & Youth Services
		Create and promote traditional and online library services	10%		Limited opportunities have been available for the delivery of	Team Leader Library & Youth Services

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					outreach services due to COVID restrictions.	
		Investigate and implement new and innovative programs in Council's libraries	25%		Children and youth programs continue to be developed in conjunction with RRL however programs help previously such as Vege Plot, Lego, Bee Wax workshops, Christmas programs, author talks, movies have been limited due to COVID restrictions. However online storytime and holiday programs have been delivered on line on social media platforms. All programs have been held in conjunction with RRL.	Team Leader Library & Youth Services
		Promote existing programs to increase library participation	25%		Library membership and participation in library programs is presented to Council on a monthly or quarterly basis. Membership and	Team Leader Library & Youth Services




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					issues of collections across libraries in GHC are slowly increasing back to pre COVI-19 statistics. Grant funding and additional funding from Council has helped support and improve these events.	
2.5.1.2	Create an environment that attracts and enables caring and qualified staff	Library staff to attend a minimum of two training information days with RRL	10%		Training opportunities have been limited to to COVID restrictions and the lack of events being organised by RRL etc,	Team Leader Library & Youth Services





3: Growth and Sustainability



Objective: We are revitalising our communities, welcoming visitors, growing our economy and promoting the lifestyle, culture and heritage offered in our communities.

3.1: We have prosperous and diverse local businesses and a growing economy

3.1.2: Partner with local, state and national departments and organisations to grow and expand accessible and inclusive local business




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
3.1.2.1	Promote industrial development to enhance employment opportunities	Develop plans for future staged releases	25%		Small subdivisions at Jindera and Holbrook nearing completion.	General Manager
		Assess development opportunities for industrial land development elsewhere in the shire	0%		Actions have centred on finalising the small releases in Jindera and Holbrook.	Economic Development Coordinator
3.1.2.2	Encourage and support local businesses to enhance employment opportunities	Continuance of Buy Local in Greater Hume campaign	25%		Buy local directory being updated along with continued promotion through social media and business newsletters etc.	Economic Development Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
		Council's procurement practices to promote local purchasing where a fit for purpose and cost effective option is available	25%		Council continues to refine its procurement practices through Local Government procurement and Council Vendor Panel supplier listings.	General Manager
		Business newsletter compiled and released quarterly	25%		Achieved and ongoing	Economic Development Coordinator
		Participation on RivJo Drought Sub Committee	25%		Achieved and ongoing. Economic Development Coordinator continues to participate in meetings now called the Critical Events Coordination Committee.	Economic Development Coordinator
		Promote and support business mentoring and training services	0%		No actions this quarter	Economic Development Coordinator






DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
3.1.2.3	Advocate for employment opportunities with new and existing business/industry and local training	Continue to promote the buy local policies and invest in attracting new business to improve employment	25%		Buy local directory updated and continued promotion through social media and business newsletters.	Economic Development Coordinator
3.1.2.5	Council look for opportunities to address organic material in the waste stream	Investigate funding opportunities to process organic materials	0%		Grant funding is available however Council has not resolved to process organics.	Director Environment & Planning

3.2: Our towns and villages are revitalised

3.2.1: Implement inclusive and accessible Small Town Revitalisation Initiatives for all villages and towns as part of the Master Planning Process





DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
3.2.1.1	Undertake community consultation and undertake data collection and research to inform amendments to GHLEP 2012	Investigate options for amendments to GHLEP 2012 to support more opportunities for residential development	0%		Two amendments to the Greater Hume Local Environment Plan are currently being assessed. Further planning proposals are likely to be lodged on finalisation of the Jindera Residential Land Use Strategy.	Director Environment & Planning
3.2.1.2	Continue to support and develop sporting facilities and other community infrastructure	Provide assistance to community groups in the development of funding applications	25%		Support ongoing. Specific support provided when required e.g. Riverina Water Grants and Drought Communities Fund applications	Manager Community Services
		Promote Council's loans to community groups policy to encourage maximum uptake of available low interest loans	0%		No specific action taken to date	Manager Community Services




3.2.2: Develop a New Resident Attraction Strategy for Greater Hume Shire and expand new residential estates






DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
3.2.2.1	Promote residential development	Investigate the cost of construction for residential land developments and initiate where approved by Council	25%		Detailed design of both Walla Walla and Culcairn residential subdivisions continuing.	General Manager
		Investigate the cost of residential land developments	25%		Refer 3.2.2.01	General Manager
3.2.2.2	Attract new residents to the shire	Continue partnership with Country Change program auspiced by RDA Riverina	25%		Planning commenced for Country Change Feature month in January 2022 promotion	Economic Development Coordinator
		Develop a promotional plan to generate enquiry for allotments in the Jacob Wenke Drive Residential Subdivision at Walla Walla	0%		Will be finalised when Council has a better indication of when Stage 2 will be completed.	Economic Development Coordinator
		Develop new resident attraction strategy and collatorals	25%		Move to Greater Hume promotion rolled out.	Economic Development Coordinator



3.3: Increased number of visitors enjoy our shire

3.3.1: Develop a local tourism operator forum and strategy

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
3.3.1.1	Implement the Greater Hume Shire Visitor Experience Plan	Encourage development, promotion, funding and management skills of events which are family orientated, locally led and unique.	25%		Council, in conjunction with HMFD has attracted funding to assist in the promotion of HMFD lifestyle event in March 2022.	Executive Assistant Tourism & Promotions
		Support Greater Hume Shire's tourism operators and event organisers to participate in Awards at local, regional, state and national level.	25%		Assisting HMFD for March event and Battle of the Border carriage driving.	Executive Assistant Tourism & Promotions
		Identify and develop interpretational signage for towns/villages, attractions and historical areas.	0%		No action to date	Executive Assistant Tourism & Promotions
		Work collaboratively with local, state and federal governments and organisations to enhance our visitor experience.	25%		Continuing to work with Albury City and Museums and Galleries to enhance Museum experience and collections through the appointment of a	Executive Assistant Tourism & Promotions

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					Museum Adviser. Obtained grant funding of \$13,000 to undertake a six episode film on several museums within the Shire.	
		Create an ambassador/famil program and develop workshops to promote the visiter experience.	25%		Continue to offer advice to visitors around accommodation, places to eat, attractions, maps, tours etc. through VIC. Actively promoting through website and social media due to COVID restrictions.	Executive Assistant Tourism & Promotions
		Ongoing management of visitgreaterhume.com.au and ATDW) Get Connected)	25%		Achieved and ongoing	Executive Assistant Tourism & Promotions
		Liaise with media by offering to arrange interviews, testamonials, new developments, special events, awards, articles, photography or regular spots on radio and TV or articles in print and social media.	0%		No action this quarter.	Executive Assistant Tourism & Promotions

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
		Continue to promote Greater Hume social media presence on Facebook and develop resources (eg photography and film) to expand into other sites such as Google maps and YouTube.	25%		Achieved and ongoing	Executive Assistant Tourism & Promotions
		Develop self drive and walk/bike/ride tour itineraries incorporating historical and environmental attractions in towns/villages and shire.	25%		Continue to promote through social media, website, Tourism newsletters and VIC.	Executive Assistant Tourism & Promotions
		Incorporate into budget attendance/presence at specialist events such as caravan and camping shows, travel shows and other specialist events by either tourism staff or operators.	0%		No actions this quarter due to COVID restrictions	Executive Assistant Tourism & Promotions
		Briefing held with GHC reference groups and community and sporting organisations	0%		No action this quarter due to COVID restrictions	Executive Assistant Tourism & Promotions
		History and Heritage - Museums Program to provide guidance, training and expertise to our public and private museums and historical society's such as	25%		Funding for Museum Adviser has been maintained and successfully applied for two grants to establish	Executive Assistant Tourism & Promotions





DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
		museum advisors, grants and volunteer and skill development workshops.			a Murray Region Digitisation Hub and the a six episode film focussed on on objects and stories from the community museums.	
		Natural Environment - Liaise with NSW Government agencies to further develop the natural area s of Lake Hume, Doodle Cooma Swamp, Gum Swamp, Woomargama National Park, Murray River, Benambra National Park, Billabong Creek.	25%		Funding has been achieved to develop a lookout on Hanel's Road over the in the Woomargama National Park.	Executive Assistant Tourism & Promotions
		Agri Tourism - Encourage individuals and agricultural businesses to development farm gate and niche produce	0%		No actions due to COVID restrictions.	Executive Assistant Tourism & Promotions




4: Good infrastructure and facilities

Objective: Our development and maintenance is sustainable, environmentally responsible, accessible and enjoyed by our community.




4.1: Infrastructure and facilities meet the needs of our communities

4.1.1: Develop and implement five yearly Asset Management Strategy and Plans


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
4.1.1.1	Identify opportunities for external grant funding	Seek grant opportunities and promote throughout Greater Hume	0%			Economic Development Coordinator
		Council actively seeks and applies for grant funding for non-budgeted identified priority projects	25%		Funding announced for the partial construction and sealing of Brocklesby-Balldale Road along with a number of smaller grants.	General Manager
		Council actively seeks and applies for grant funding for non-budgeted identified priority projects	0%		Refer 4.1.1.1.2	General Manager
4.1.1.2	Ensure investment in the upgrade of roads infrastructure is	Review and implement Council's Roads Strategy	0%		Road Strategy Review to be undertaken in 2022	Director Engineering

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	targeted and prioritised					
		Continue to collect and record asset data in order to inform current and future asset management strategies and plans	25%		Asset data is continuing to be collected to update Councils Asset Management Plans and Strategies	Director Engineering
4.1.1.4	Develop an Integrated Asset Management Plan for all of Council's assets	Review the Asset Management Policies as required (by review date)	0%		Asset Management Policies to be reviewed in 2022	Director Engineering
		Install new Asset Management System	50%		New Asset Management System (Asset Finda) has been installed and testing is being undertaken by staff	Director Engineering


4.1.2: Engage the community to develop Recreation Plan describing accessible and age friendly public facilities in our spaces and places • Parks Playgrounds and Reserves • Public Toilets • Sporting Fields • Swimming Pools • Public Halls

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
4.1.2.2	Implement the program for the upgrade of public toilets and playgrounds	Acquire land and finalise plans for new CBD toilets at Holbrook	10%		Council staff are to commence discussions shortly with landowners of preferred site	Director Engineering
4.1.2.3	Review current Public Toilet Upgrade Program and develop an upgrade program for playgrounds	Implement a process to review public toilet upgrade program and develop an upgrade program for playgrounds	0%		Public Toilet and Playground future upgrade programs to be developed in 2022	Director Engineering
4.1.2.4	Investigate option to replace the ageing Jindera Hall with a new facility	Determine whether grant funding is available to partially fund the Jindera Hall	0%		No suitable grants have been noted.	Director Environment & Planning


4.1.3: Affordable, accessible housing supports the needs of the community

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
4.1.3.1	Continue to provide social housing and consider supporting housing for disadvantaged younger people and families linking them to local services for support	Review social housing facilities and develop a 5 year Improvement Works Program	100%		Regular inspections undertaken and forward works program developed	Director Corporate & Community Services


4.1.5: Improve streetscapes of our towns and villages

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
4.1.5.1	Develop and implement a street tree plan for each town and village	Map all street trees in towns and villages on Council's GIS mapping system	0%		Awaiting new staff to undertake this project in 2022	Director Engineering

4.1.6: Expand waste water strategies into villages



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
4.1.6.1	Investigate and develop concept designs for waste water collection and treatment in Gerogery, Woomargama and Burrumbuttock	Scope and cost schemes in each of the identified villages and document	25%		Being progressed as part of IWCM Strategy development. Risk issues have been identified in draft of IWCM for Gerogery, Woomargama and Burrumbuttock. IWCM is due for completion in 2022.	Director Engineering

4.1.8: Mitigate against natural disasters (Flood and Bushfire Management)


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
4.1.8.1	Implement strategies identified in the adopted Flood Plain Risk Management Plans and Bushfire Risk Management Plans with successful funding applications	Submit funding applications for flood and bushfire mitigation works and implement works if funding is successful Submit funding applications for Jindera and Walla Walla	25%		Grants have been applied for for Culcairn and Henty Flood Mitigation Projects with a determination due in late 2021. Council has been advised that the Holbrook Flood Mitigation project has been successful in obtaining a \$4million grant from The Federal Government. Works are expected to be undertaken in 2022/23. Final designs for the Jindera and Walla Walla projects have been completed and will be submitted for funding in 2022.	Director Engineering

4.3: We minimise the impact on the environment


4.3.1: Waste Management Strategy incorporates recycling and carbon reduction actions

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
4.3.1.1	Investigate feasibility of introduction of kerbside collection of organics	Indicatively cost the provision of a third organics bin for kerbside collection	0%		Costing for the third organics bin will be provided as part of the regional waste contract.	Director Environment & Planning
		Develop a sustainable purchasing policy to ensure procurement of material containing recycled content	0%		Not started in this quarter	Director Environment & Planning



4.3.2: On-site Sewerage Management systems are environmentally sustainable

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
4.3.2.1	Continue to improve and monitor the management of onsite effluent disposal within the shire	Implement the On Site Sewerage Management (OSSM) Policy	30%		There has been 21 inspections of OSSM.	Director Environment & Planning


4.3.3: Best practice waste water management

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
4.3.3.1	Manage waste water and effluent in a sustainable manner	Provide and maintain sewerage disposal and effluent re-use systems that meet the needs of residents of the shire	25%		All systems are operating to required standards. Upgrades to Culcairn Water Supply and Jindera Wastewater Treatment Plants are being developed as part of funding received through the NSW Government Safe and Secure Program. Business Cases are being developed for future grant submissions for the undertaking of the upgrades	Director Engineering


4.3.4: Best practice weed management

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
4.3.4.1	Continue to support effective weeds management (private and public lands)	Actively participate in the Murray Weed Action Plan	25%		All requirements of the Local Land Service has been met.	Director Environment & Planning
		Undertake inspections on private and public land to detect and assess weed infestations	25%		37 property inspections have been undertaken.	Director Environment & Planning


4.3.5: Drive energy efficiency with implementation of renewable and efficient assets and resources

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
4.3.5.1	Investigate opportunities to reduce the energy and water costs at Council's sporting facilities	Installation of energy saving infrastructure at recreation grounds across the shire as recommended by the energy audit	10%		A review of the major grounds is to be undertaken as part of an overall Energy Audit of Council to determine feasibility of projects at recreation grounds	Director Engineering

4.3.6: Manage water resources and water quality responsibly

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
4.3.6.1	Implement the program of works identified in the Drinking Water Quality Management Plan	Implement the program of works identified in the Drinking Water Quality Management Plan for 2021/2022	25%		Works identified in the Drinking Water Management Plan as updated each year, are being implemented as detailed in the plan timelines	Director Engineering

4.3.7.1: For Council to be proactive in relation to environmental management practices

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
4.3.7.1	For Council to be proactive in relation to environmental management practices	Promote household hazardous waste collection at a number of sites across the shire (program being run by RivJO in 2019/2020)	0%		The EPA has not recently supported a hazardous waste collection.	Director Environment & Planning

