



Greater
Hume
Council

Council Review

Q2, 2021 / 2022

1: Leadership and Communication

Objective: We lead a vibrant, connected and inclusive community.

1.1: Leadership and advocacy is demonstrated and encouraged in our communities

1.1.1: Plan and lead good governance having a clear framework for strategic planning, policies, procedures and service standards and financial sustainability with effective financial management that is transparent and accountable

Code	Action	Responsible Officer	Progress %	Status	Comment
1.1.1.1.1	Continue structured policy review process	David Smith	50	Progressing	Policies continue to be reviewed and presented to Council monthly. 16 Children Services policies reviewed and updated in the October - December quarter
1.1.1.3.1	Complete Council's annual financial statements in accordance with accounting standards and audit requirements	David Smith	100	Completed	Completed. Financial Statements completed and lodged. Greater Hume Council was the 10th council in NSW to lodge
1.1.1.3.3	Update Council's Long Term Financial Plan on an annual basis taking into consideration other Resourcing Strategy documents and Delivery Program requirements	David Smith	100	Completed	Long Term Financial Plan updated to align with adopted budget
1.1.1.3.4	Review Council's loan portfolio to ensure appropriate borrowing levels are maintained and infrastructure spending maximised	David Smith	100	Completed	Borrowing levels were examined when developing the 2021/2022 budget. Council's operating position has limited capacity to fund additional loan servicing costs and as such further borrowing has not been factored into future budgets with the exception of a loan to fund the development of the residential subdivision in Culcairn where loan costs will be funded from the proceeds of land land sales.
1.1.1.4.1	IP&R status reports presented to Council on quarterly basis	Steven Pinnuck	50	Progressing	Achieved and ongoing
1.1.1.5.1	Progressively implement strategies outlined in Council's Fit for the Future Improvement Action Plan	Steven Pinnuck	50	Progressing	Long Term Financial Plan updated following the adoption of the budget. Interest subsidy loan through Tcorp approved for the residential estate at Culcairn.
1.1.1.6.1	Undertake effective investigation and resolution of complaints	David Smith	50	Progressing	Customer Action Request reports presented to Council monthly. Revised Complaints Handling Policy submitted to November council meeting
1.1.1.7.1	Review Council's Integrated Risk Management Plan and develop and implement supporting processes to ensure ongoing integration of risk management principles into Council's day to day operations	Steven Pinnuck	50	Progressing	Council's Integrated Risk Management continually reviewed and updated. Council Workers Compensation costs continually below industry standards.
1.1.1.8.1	Implement service and efficiency reviews in accordance with Council's Fit for the Future Improvement Action Plan	Steven Pinnuck	0	Not Progressing	No service reviews undertaken to date. Likely to be in the second half of the financial year.

1.1.2: Council is responsive to community needs and priorities

Code	Action	Responsible Officer	Progress %	Status	Comment
1.1.2.1.1	Continued implementation of the GHSC Communication Plan	Margaret Killalea	75	Progressing	Achieved and ongoing. Community Engagement Strategy developed for Community Strategic Plan review undertaken Oct-Dec.
1.1.2.1.3	Continued implementation of the GHSC Communication Plan	Kerrie Wise	50	Progressing	Maintain and manage the Greater Hume Council suite of websites which are compliant with accessibility standards. Seamless CMS(OpenCities) is the provider of Council's websites – Greater Hume Council, Visit Greater Hume, Greater Hume Children Services and Town and Village websites. Instagram, #visitgreaterhume – 929 followers Individual facebook pages: <ul style="list-style-type: none"> • Greater Hume Council – 2900 followers • Visit Greater Hume – 579 followers • Holbrook Submarine Museum – 1133 followers • Greater Hume Children's Services – 907 followers • Greater Hume Youth Advisory Committee – 483 followers • Buy Local in Greater Hume – 563 followers
1.1.2.2.1	Facilitate the advertising of information regarding Council meetings and events in accordance with legislation and time requirements and include on Council's website	Steven Pinnuck	50	Progressing	Achieved and ongoing
1.1.2.4.1	Hold a minimum of two Council Meetings per annum at venues other than Culcairn or Holbrook	Steven Pinnuck	0	Not Progressing	This is a matter that Council will need to give thought to given that it is impractical to live stream meetings from remote venues.
1.1.2.4.2	Develop and implement a Councillor professional development program in accordance with OLG guidelines	Steven Pinnuck	25	Progressing	Councillor development opportunities provided to Councillors when available although the pandemic has restricted the availability of some courses.
1.1.2.5.2	Deliver formal training in meeting procedures to Youth Advisory Committee members and develop projects to offer similar training through partnerships with schools in the shire	Susan Kane	40	Progressing	Action to commence in February 22 with meetings with teaching staff at both Billabong High School and St Paul's College on the establishment of Youth Advisory Committees in the schools.
1.1.2.6.2	Review current Management Committee manual and provide refresher training to management committees as required	David Smith	25	Progressing	Manual and associated documentation has been reviewed and updated. Workshops with volunteer committee postponed due to COVID
1.1.2.7.2	Recognise community leaders through Australia Day awards	Kerrie Wise	50	Progressing	Significant advertising for Australia Day nominees and information regarding the day undertaken.

1.1.3: Successfully engage Australian and State governments to advocate on issues important to the community

Code	Action	Responsible Officer	Progress %	Status	Comment
1.1.3.1.2	Lobby State and Federal politicians on issues of importance to our community	Steven Pinnuck	50	Progressing	<p>Nor formal meetings held during the first Quarter with local members. General Manager participated in a meeting the Chair and CEO of RivJO with the Minister for Planning.</p> <p>Meetings held with State Member for Albury Justin Clancy on a range of issues including: Infrastructure Contributions Bill; Henty Rail Crossing project; NBN Upgrade at Jindera, RFS Assets; Ongoing VMO issues at Culcairn Hospital.</p> <p>Informal meeting held with Member for Albury and Members for Farrer regarding NBN at Jindera.</p>

1.1.4: Strong relationships and effective partnerships

Code	Action	Responsible Officer	Progress %	Status	Comment
1.1.4.1.1	Meet with local Australian and State government parliamentarians at least annually	Steven Pinnuck	0	Not Progressing	Refer 1.1.3.1.2
1.1.4.1.2	Actively participate in Local Government NSW Annual Conference	Steven Pinnuck	0	Not Due To Start	The General Manager and three Councillor positions have been registered.
1.1.4.2.1	Continue as an active participant in REROC/RivJO initiatives	Steven Pinnuck	50	Progressing	General Manager remains on the Executive of REROC but has relinquished the position of convenor of the Workforce Development Group. Have participated with representatives of RivJO in a meeting with NSW Planning with regard to the Infrastructure Contributions Bill.
1.1.4.2.2	<p>Continue current programs.</p> <p>Joint spray sealing contract procured with Lockhart Shire Council</p> <p>AlburyCity - waste - museums</p> <p>Lockhart Shire Council - Joint Road Safety, Youth Services</p>	Steven Pinnuck	25	Progressing	GHC and Lockhart continue to share resources where practicable however Council no longer shares a Road Safety Officer with Lockhart Council.

1.2: There is open and two way communication both with communities and within our communities, the community is consulted on decisions that effect them and consultation processes are inclusive

1.2.1: Accessible and inclusive Communications Strategy and active use of the Community Engagement Toolkit and Council's website is accessible

Code	Action	Responsible Officer	Progress %	Status	Comment
1.2.1.1.1	Maintain membership of community engagement peak bodies and networks	Margaret Killalea	0	Not Progressing	No action due to COVID-19 restrictions
1.2.1.1.2	Relevant staff and Councillors to undertake IAP2 and/or other community engagement training	Margaret Killalea	0	Not Progressing	
1.2.1.1.3	Develop two Council newsletters (Autumn and Spring) and rates notice insert whilst ensuring effective and targeted content	Kerrie Wise	50	Progressing	The Greater Hume Council Newsletter Second 2021 was sent out electronically on 12 November to just over 2000 email addresses, and is also available on the website. A hard copy can be picked up at our Customer Service Centres. Articles included are Community Strategic Plan, NSW Local Government Elections, Swimming Pool Information, Australia Day and Bushfire preparation.
1.2.1.1.5	Investigate contemporary community engagement techniques to enhance communications with the community in rediness for the review of the community strategic plan	Margaret Killalea	75	Progressing	Council has used online communication tools to reach a wider audience particularly during COVID restrictions with some success. E.g. online survey and Big Ideas board.

1.3: Residents feel a sense of belonging, are able to reach their potential, work productively, and there is a sense of mutual respect, inclusiveness, ownership and pride in their community

1.3.1: Council's values, actions and decisions are inclusive. Access and Inclusion Reference group established Community Health and Wellbeing Alliance continues

Code	Action	Responsible Officer	Progress %	Status	Comment
1.3.1.1.1	Invite volunteers to present information about their work to council Seek out opportunities to support welfare work through funding, special grants & material aid	Lynnette O'Reilly	0	Not Progressing	Health and Wellbeing only had involvement with DIAP in 2021.
1.3.1.2.1	Establish a process/system for young people, people who are disadvantaged and people with a disability to participate on the Youth Council and participate in decision making processes.	David Smith	100	Completed	Recruitment of young people to the Youth Council is a continual process and all young people from the community are welcomed
1.3.1.3.04	Progressively audit Council functions, facilities, services, events and information sources against Access to Premises Standards and other relevant standards for inclusiveness and implement recommended improvements	Lynnette O'Reilly	75	Progressing	Revised DIAP completed. Reference groups have not operated under Covid restrictions. Reviewing input from DIAP consultation there is a need to modify reference group structure. DIAP improvements continuing across council projects.
1.3.1.3.05	Council engage with owners of commercial businesses to encourage voluntary upgrading of disabled access provisions	Colin Kane	50	Progressing	Disabled access provisions have been considered in the assessment of all development applications for commercial buildings.
1.3.1.3.06	Engineering and Environment staff apply the provisions of the Disability Inclusion Act and Continuous Accessible Path and Travel	Greg Blackie	50	Progressing	Provisions of the Disability Inclusion Act are applied to all designs that are undertaken as evidenced by the following projects: All abilities changing places facility and swing at Holbrook, new toilets at Walbundrie and Morgan's Lookout.
1.3.1.3.07	All new signage is compliant with the provisions of the Disability Inclusion Act	Greg Blackie	50	Progressing	All new signage erected is compliant with the Disability Inclusion Act. Achieved in relation to projects included at 1.3.1.3.06

Code	Action	Responsible Officer	Progress %	Status	Comment
1.3.1.3.10	Review GHSC employment HR policies and processes for inclusiveness	Suzanne Klemke	5	Progressing	Policies to be reviewed as part of the Workforce Plan development.
1.3.1.3.13	Include inclusiveness in the Workplace Inspirations Day	Steven Pinnuck	0	Not Progressing	Council has been unable to host a Work Inspiration Day due to COVID restrictions. Next Work Inspiration Day likely to be held in Term 1 2022. This project is on hold pending COVID restrictions at Schools.
1.3.1.3.17	GHSC Policies and procedures reflect the needs of PwD/Carers	Lynnette O'Reilly	25	Progressing	Policies are reviewed and updated on a monthly basis
1.3.1.3.20	Support and resource DIAP reference group	Lynnette O'Reilly	75	Progressing	Development of revised DIAP completed. Difficulty to convene reference groups, even via zoom during Covid restrictions. Further consultation with Reference Group to continue over first half of 2022

2: Healthy Lifestyle

Objective: we create health, inclusive and resilient communities, acknowledge or volunteers and value our youth.

2.1: Welcoming, resilient and involved communities

2.1.1: Welcome people from diverse cultures to live, work and settle in Greater Hume Shire

Code	Action	Responsible Officer	Progress %	Status	Comment
2.1.1.1.1	Continue to rotate the Australia Day function across towns in Greater Hume local government area	Kerrie Wise	50	Progressing	Australia Day 2022 in Greater Hume was held at Ten Mile Gardens in Holbrook, with over 300 people attending. AD addresses were AD Ambassador, James Willett, Billabong High School captain Erin Hogan and vice-captain, Connor Murphy and Cr Tony Quinn, Mayor. Five Greater Hume residents became Australian citizens following an official Australian Citizenship Ceremony. AD Award winners were Citizen – joint winners Ross and Helen Krause, Walla Walla, Young Citizen – joint winners Jole Hoffmann, Walla Walla and Jessica Toogood, Henty, Sports Person/Team – joint winners Ben Parker, Holbrook and Fours Team Holbrook RS Women’s Bowling Club and Community Event – Book Launch of ‘Henty Heroes: Short stories of Henty’s Enlistments of World War 1’. Thank you to Rotary Club of Holbrook and Holbrook Community, Holbrook Public School choir, Colin Strong, Morgan Country Car Club, St John’s Ambulance, Holbrook Landcare, Australia Day Council of NSW and National Australia Day Council.

Code	Action	Responsible Officer	Progress %	Status	Comment
2.1.1.2.2	Implement actions and projects detailed in the annual youth plan	Susan Kane	20	Progressing	Actions completed from Annual Youth Plan however, at times pivoted from face to face presentations to online presentations. Youth Advisory Committees are on hold however, will be re-established once COVID-19 restriction are lifted. Grants have been applied for as indicated on plan - successful Youth Week, Murrumbidgee Primary Health, and Department of Regional Growth. Planning for the Annual Youth Plan will be completed after February 22 meetings with schools. Further funding for Youth Week 2022 received through FRRR Heywire Innovation grants.
2.1.1.3.1	Regular communication with local high schools to establish need and partnership opportunities	Susan Kane	30	Progressing	Youth Service Officers have held planned meetings with teaching staff via Zoom and at schools throughout 2021 to discuss youth health and wellbeing projects including Adulting 101, Youth Week and Sportsability days. Annual mental health forum not held due to COVID-19 ongoing restrictions. Partnerships also formed with InterReach, Squad and Personnel Group to mentor and support young people in Greater Hume Council. Meetings are planned in February 22 with both local high schools to discuss programs: Adulting 101, Youth Week, SportsAbility Day and the establishment of a Youth Advisory Committee.

Code	Action	Responsible Officer	Progress %	Status	Comment
2.1.1.5.1	In National Volunteer Week each year, acknowledge and celebrate the shire's volunteers	Lynnette O'Reilly	0	Not Progressing	No action to date
2.1.1.5.2	Investigate the benefits of membership of Welcoming Cities and report presented to Council	Margaret Killalea	50	Progressing	Council Workshop held with Welcoming Cities representatives. Council subsequently resolved to participate in the program. Council is participating in a bespoke research project to understand current community attitudes and preparedness to welcome newcomers which will be undertaken in the third quarter. Grant funded. Local Facilitator temporary position filled.
2.1.1.5.2	Work Health & Safety volunteer induction and training provided	Steven Pinnuck	0	Not Due To Start	Management Committee Operations and WHS roadshow originally planned for November has been deferred to 2022. Timing will depend on COVID related issues.
2.1.1.5.3	Provide advice and support to volunteer community organisations in governance and financial management	Suzanne Klemke	40	Progressing	Ongoing. Portal under development for Management Committees and Volunteers of Greater Hume. Delay in Roadshow due to Covid-19 restrictions.

2.1.2: Local education and local career opportunities

Code	Action	Responsible Officer	Progress %	Status	Comment
2.1.2.1.1	Review the application of EEO principles across all areas of Council	David Smith	0	Not Progressing	No action to date. EEO principles will be updated as part of the development of Council's revised Workforce Management Plan to be developed in 2022
2.1.2.1.2	Continue to support traineeships for local young people	David Smith	50	Progressing	A number of trainees are engaged across the organisation and engagement of trainees remains at target levels. Recruitment of Trainees in the areas of Civil Construction and Water & Waste Water has commenced.
2.1.2.1.4	Participate in regional youth focused mentoring programs	Lynnette O'Reilly	0	Not Progressing	No action to date due to COVID
2.1.2.2.1	Continue to support VET providers in the local community.	Lynnette O'Reilly	25	Progressing	Traineeships with children services are ongoing in partnership with St Pauls College and local VET providers
2.1.2.2.3	Establish school based traineeships	Susan Kane	100	Completed	One student from St Paul's College is undertaking training a Walla Walla Children's Services and one a traineeship at the Henty Library.
2.1.2.3.1	Undertake an annual review of GHC community ICT facilities to monitor use, value and upgrade as required	Lynnette O'Reilly	100	Completed	Audit completed

2.2: We have services to promote and deliver health and wellbeing for all ages

2.2.1: Continue the Community Health and Wellbeing Alliance and implement the CH&W Plan

Code	Action	Responsible Officer	Progress %	Status	Comment
2.2.1.1.1	Partner with community organisations and health services to deliver a mental health program in October each year	Lynnette O'Reilly	0	Not Progressing	No action due to COVID
2.2.1.1.2	List health and wellbeing events and links to community health services on the GHSC website	Lynnette O'Reilly	25	Progressing	Social media and website used to communicate events where appropriate
2.2.1.2.1	GHSC supports and approves the actions of the Community Health and Wellbeing Alliance	Lynnette O'Reilly	0	Not Progressing	No Alliance meetings have been held due to COVID
2.2.1.2.2	Undertake a review of the Community Health & Wellbeing Plan	Lynnette O'Reilly	0	Not Progressing	No action to date
2.2.1.6.1	Engage the Community Health and Wellbeing Alliance in health promotion initiatives and support local, regional and national programs	Lynnette O'Reilly	0	Not Progressing	Many service providers focusing on their own service provision due to Covid. Healthy Towns program well supported as it was able to be modified to enable zoom meetings, however, due to restrictions still limited with outcomes.

2.2.2: Develop a Greater Hume Youth Plan and continue Youth Advisory Committee

Code	Action	Responsible Officer	Progress %	Status	Comment
2.2.2.1.1	Implement a young leaders training and mentoring action program	Susan Kane	35	Progressing	Plan completion and implementation to commence after discussions with school Executive Committee and lifting of COVID 19 restrictions further in February 22.

2.2.3: Continue to support the enhancement of children services across the Shire

Code	Action	Responsible Officer	Progress %	Status	Comment
2.2.3.1.1	Undertake a biannual review of existing childcare services provided through engagement with preschools and other children's services	Lynnette O'Reilly	100	Completed	Review of children services completed and new Greater Hume Children Services Strategic Plan developed
2.2.3.2.1	Implement the Greater Hume Children Services Strategic Plan including the implementation of a targeted marketing strategy	Lynnette O'Reilly	50	Progressing	Actions being progressively implemented. Educator numbers increasing and enrolments at long day care facilities also increasing
2.2.3.2.2	Monitor operations of centre based Henty, Holbrook and Walla Walla Children Services	David Smith	50	Progressing	Monthly financial reports prepared and reviewed. Additional funding is obtained where available and staff recruitment strategies are continually improved. Communications with centre management staff occurring daily.
2.2.3.2.6	Finalise Memorandum of Understanding (MOU) with Henty Preschool and commence planning for service transition	David Smith	0	Not Progressing	No action to date. No further advice received from preschool

2.2.4: Develop a Memorandum of Understanding with Community Transport provider to improve community transport outcomes

Code	Action	Responsible Officer	Progress %	Status	Comment
2.2.4.1.1	Support the ongoing provision of point to point transport service and advocate for retention of program at conclusion of the current trial period	David Smith	100	Completed	Support and advocacy is ongoing and provided when requested
2.2.5.1.1	Implement the strategies from the Workforce Management Plan	David Smith	50	Progressing	Current strategies ongoing. Revised Workforce Management Plan will be developed and implemented in 2022
2.2.5.2.1	Integrated risk management system developed and implemented	Steven Pinnuck	25	Progressing	Integrated Risk Management System continually updated and implemented.

2.4: Our residents feel safe

2.4.1: Street lighting is effective and energy efficient

Code	Action	Responsible Officer	Progress %	Status	Comment
2.4.1.1.1	Following completion of LED Streetlighting Program, community committees be contacted to provide an update for installation of additional priority lights	Greg Blackie	90	Progressing	Council staff are awaiting final LED lights to be installed as part of the Bulk Upgrade Program, which should be finished in the coming months. Once completed Council will review the current priority list to determine a new priority program that will be sent to community for comment prior to finalization and implementation. Supply chain issues are delaying the completion of the outstanding installations.
2.4.1.2.1	Investigate locations suitable to trial solar streetlighting	Greg Blackie	0	Not Due To Start	Locations for Solar streetlighting will be considered as part of Streetlight Priority Program which is to be developed in 2022

2.4.2: Implement Council's Road Safety Strategy

2.4.2.1.1	Implement the Road Safety Strategy annual priorities	Greg Blackie	50	Progressing	All priorities are being implemented. The position of Road Safety Officer is vacant however the Local Traffic Committee is continuing to meet on a quarterly basis.
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2.4.3: Engage community in developing and expanding accessible pedestrian cycle ways and walking track networks

2.4.3.1.01	Lodge grant applications for identified shared path projects under Action Transport funding program	Greg Blackie	75	Progressing	It was determined not to apply for funding and use accumulated funds for projects in McBean Street, Culcairn and Urana Street, Jindera scheduled for completion early 2022.
2.4.3.1.2	Implement actions from existing capital works program	Greg Blackie	40	Progressing	Current projects for 2021/22 Budget are in progress, however some have been delayed due to successive rain events.

2.5: Council provides learning and development opportunities for all

2.5.1: Community spaces allow our residents to learn and engage

Code	Action	Responsible Officer	Progress %	Status	Comment
2.5.1.1.1	Investigate alternative methods of service delivery to rural and remote communities	Susan Kane	30	Progressing	Mobile usage is reported to Council on a Monthly or Quarterly basis. Alternative delivery to rural and remote communities has occurred with Festival of Seniors Week delivered to Walla Walla, Increased information regarding the collection, programs and services available in the libraries sent to community newsletters, posted on social media and also with COVID 19 Click & Collect plus home delivery made available. Libraries are continuing with online storytime which is posted on Facebook, Instagram, and uTube increasing the service delivery of programs.
2.5.1.1.2	Create and promote traditional and online library services	Susan Kane	10	Progressing	Limited opportunities have been available for the delivery of outreach services due to COVID restrictions however, plans are underway to deliver Women's Week and Seniors Week to Culcairn, Henty, Holbrook, Jindera and Walla Walla.
2.5.1.1.3	Investigate and implement new and innovative programs in Council's libraries	Susan Kane	40	Progressing	Children and youth programs continue to be developed in conjunction with RRL. With restrictions lifting in December 21 all libraries were able to deliver Gingerbread Men icing workshops for young people. The Henty Library commenced working in partnership with TAFE NSW on a Bring Your Own Device program to the libraries. Further programs will continue in February at Culcairn and Holbrook Libraries with Jindera in the near future.
2.5.1.1.4	Promote existing programs to increase library participation	Susan Kane	25	Progressing	Library membership and participation in library programs is presented to Council on a monthly or quarterly basis. Membership and issues of collections across libraries in GHC are slowly increasing back to pre COVI-19 statistics. Grant funding and additional funding from Council has helped support and improve these events.
2.5.1.2.1	Library staff to attend a minimum of two training information days with RRL	Susan Kane	10	Progressing	Training opportunities have been limited to to COVID restrictions and the lack of events being organised by RRL etc,

3: Growth and Sustainability

Objective: We are revitalising our communities, welcoming visitors, growing our economy and promoting the lifestyle, culture and heritage offered in our communities.

3.1: We have prosperous and diverse local businesses and a growing economy

3.1.2: Partner with local, state and national departments and organisations to grow and expand accessible and inclusive local business

Code	Action	Responsible Officer	Progress %	Status	Comment
3.1.2.1.1	Develop plans for future staged releases	Steven Pinnuck	25	Progressing	Small subdivisions at Jindera and Holbrook nearing completion.
3.1.2.1.2	Assess development opportunities for industrial land development elsewhere in the shire	Margaret Killalea	50	Progressing	Actions have centred on finalising the small releases in Jindera and Holbrook. Council has appointed SJE Consultant to design for proposed 26 lot industrial land development, as the next stage at Jindera Industrial Estate.
3.1.2.2.01	Continuance of Buy Local in Greater Hume campaign	Margaret Killalea	50	Progressing	Buy local directory being updated along with continued promotion through social media and business newsletters etc. Audit of business database progressed in this quarter. Buy Local in Greater Hume directory will be published in third quarter and made available to residents and business owners.
3.1.2.2.3	Council's procurement practices to promote local purchasing where a fit for purpose and cost effective option is available	Steven Pinnuck	25	Progressing	Council continues to refine its procurement practices through Local Government procurement and Council Vendor Panel supplier listings.
3.1.2.2.4	Business newsletter compiled and released quarterly	Margaret Killalea	50	Progressing	Business Newsletter issued Spring 2021, emailed to to business database and placed on website.
3.1.2.2.5	Participation on RivJo Drought Sub Committee	Margaret Killalea	50	Progressing	Achieved and ongoing. Economic Development Coordinator continues to participate in meetings now called the Critical Events Coordination Committee. Meeting held 20 October 2021.
3.1.2.2.6	Promote and support business mentoring and training services	Margaret Killalea	50	Progressing	Successful grant application for Small Business Month promotion to be run in March 2022. Council will partner with BEC to conduct the event.
3.1.2.4.1	Continue to promote the buy local policies and invest in attracting new business to improve employment	Margaret Killalea	50	Progressing	Buy local directory updated and continued promotion through social media and business newsletters.
3.1.2.5.1	Investigate funding opportunities to process organic materials	Colin Kane	0	Not Progressing	Grant funding is available however Council has not resolved to process organics.

3.2: Our towns and villages are revitalised

3.2.1: Implement inclusive and accessible Small Town Revitalisation Initiatives for all villages and towns as part of the Master Planning Process

Code	Action	Responsible Officer	Progress %	Status	Comment
3.2.1.1.1	Investigate options for amendments to GHLEP 2012 to support more opportunities for residential development	Colin Kane	30	Progressing	Two amendments to the Greater Hume Local Environment Plan are currently being assessed. Further planning proposal are likely to be lodged on finalisation of the Jindera Residential Land Use Strategy. Discussions with the planning consultants who submitted the amending LEP has been undertaken with the intention of satisfying Department of Planning, Infrastructure and Environment requirements.

3.2.2: Develop a New Resident Attraction Strategy for Greater Hume Shire and expand new residential estates

3.2.2.01	Investigate the cost of construction for residential land developments and initiate where approved by Council	Steven Pinnuck	25	Progressing	Detailed design of both Walla Walla and Culcairn residential subdivisions continuing.
3.2.2.1.1	Provide assistance to community groups in the development of funding applications	Lynnette O'Reilly	50	Progressing	Support ongoing. Specific support provided when required e.g. Riverina Water Grants and Drought Communities Fund applications
3.2.2.1.2	Promote Council's loans to community groups policy to encourage maximum uptake of available low interest loans	Lynnette O'Reilly	0	Not Progressing	No specific action taken to date
3.2.2.1.3	Investigate the cost of residential land developments	Steven Pinnuck	25	Progressing	Refer 3.2.2.01
3.2.2.2.1	Continue partnership with Country Change program auspiced by RDA Riverina	Margaret Killalea	80	Progressing	Country Change Feature month in January 2022, video Town Tours created and published to Country Change facebook page, shared to website.
3.2.2.2.3	Develop a promotional plan to generate enquiry for allotments in the Jacob Wenke Drive Residential Subdivision at Walla Walla	Margaret Killalea	50	Progressing	Promotional plan / communications when be undertaken when Council has timeline for Stage 2 development has received report and determined to proceed with the project. Officer is compiling list of interested persons wishing to purchase an allotment in Stage 2.
3.2.2.2.4	Develop new resident attraction strategy and collatorals	Margaret Killalea	50	Progressing	Move to Greater Hume promotion rolled out, website page created. Messaging on monument signage and highway sign installed.

3.3: Increased number of visitors enjoy our shire

3.3.1: Develop a local tourism operator forum and strategy

Code	Action	Responsible Officer	Progress %	Status	Comment
3.3.1.1.01	Encourage development, promotion, funding and management skills of events which are family orientated, locally led and unique.	Kerrie Wise	50	Progressing	Council, in conjunction with HMFDF has attracted funding to assist in the promotion of HMFDF lifestyle event in March 2022.
3.3.1.1.02	Support Greater Hume Shire's tourism operators and event organisers to participate in Awards at local, regional, state and national level.	Kerrie Wise	50	Not Progressing	Awards not held due to COVID restrictions.
3.3.1.1.03	Identify and develop interpretational signage for towns/villages, attractions and historical areas.	Kerrie Wise	50	Progressing	Currently organising visit Greater Hume signage on Hume Highway, Andrew Hoy signs at Culcairn were installed on Tuesday 23 November, Holbrook Submarine Welcome signs were installed in early November, Munyabla heritage signs and Halvewate Recycling Banners have now been installed at entrances to Waste and Landfill sites
3.3.1.1.04	Work collaboratively with local, state and federal governments and organisations to enhance our visitor experience.	Kerrie Wise	50	Progressing	Continuing to work with Albury City and Museums and Galleries to enhance Museum experience and collections through the appointment of a Museum Adviser. Obtained grant funding of \$13,000 to undertake a six episode film on several museums within the Shire.
3.3.1.1.05	Create an ambassador/famil program and develop workshops to promote the visitor experience.	Kerrie Wise	50	Progressing	Continue to offer advice to visitors around accommodation, places to eat, attractions, maps, tours etc. through VIC. Actively promoting through website and social media due to COVID restrictions.
3.3.1.1.06	Ongoing management of visitgreaterhume.com.au and ATDW) Get Connected)	Kerrie Wise	50	Progressing	•Currently managing 160 Greater Hume ATDW Listings. The Australian Tourism Data Warehouse (ATDW) is Australia's national platform for digital tourism marketing in Australia. Established in 2001, the ATDW is jointly owned and managed by all Australian state and territory government tourism bodies. ATDW distributes this information to over 60 partners' websites to support local tourism businesses in expanding their on line exposure, bookings and marketing.
3.3.1.1.08	Liaise with media by offering to arrange interviews, testimonials, new developments, special events, awards, articles, photography or regular spots on radio and TV or articles in print and social media.	Kerrie Wise	50	Progressing	Scheduled a six month social media Welcome to Greater Hume, providing reels, tours and ideas of what people can do in Greater Hume between August 2021 and February 2022. The average reach on our posts is currently 1500.

Code	Action	Responsible Officer	Progress %	Status	Comment
3.3.1.1.09	Continue to promote Greater Hume social media presence on Facebook and develop resources (eg photography and film) to expand into other sites such as Google maps and YouTube.	Kerrie Wise	50	Progressing	Achieved and ongoing
3.3.1.1.10	Develop self drive and walk/bike/ride tour itineraries incorporating historical and environmental attractions in towns/villages and shire.	Kerrie Wise	50	Progressing	Continue to promote through social media, website, Tourism newsletters and VIC.
3.3.1.1.11	Incorporate into budget attendance/presence at specialist events such as caravan and camping shows, travel shows and other specialist events by either tourism staff or operators.	Kerrie Wise	50	Progressing	No actions this quarter due to COVID restrictions
3.3.1.1.12	Briefing held with GHC reference groups and community and sporting organisations	Kerrie Wise	0	Not Progressing	No action this quarter due to COVID restrictions
3.3.1.1.14	History and Heritage - Museums Program to provide guidance, training and expertise to our public and private museums and historical society's such as museum advisors, grants and volunteer and skill development workshops.	Kerrie Wise	50	Progressing	Funding for Museum Adviser has been maintained and successfully applied for two grants to establish a Murray Region Digitisation Hub and the a six episode film focussed on on objects and stories from the community museums.
3.3.1.1.15	Natural Environment - Liaise with NSW Government agencies to further develop the natural areas of Lake Hume, Doodle Cooma Swamp, Gum Swamp, Woomargama National Park, Murray River, Benambra National Park, Billabong Creek.	Kerrie Wise	50	Progressing	Funding has been achieved to develop a lookout on Hanel's Road over the in the Woomargama National Park.
3.3.1.1.16	Agri Tourism - Encourage individuals and agricultural businesses to development farm gate and niche produce	Kerrie Wise	0	Not Progressing	No actions due to COVID restrictions.

4: Good infrastructure and facilities

Objective: Our development and maintenance is sustainable, environmentally responsible, accessible and enjoyed by our community.

4.1: Infrastructure and facilities meet the needs of our communities

4.1.1: Develop and implement five yearly Asset Management Strategy and Plans

Code	Action	Responsible Officer	Progress %	Status	Comment
4.1.1.1.1	Seek grant opportunities and promote throughout Greater Hume	Margaret Killalea	50	Progressing	Grant application made for Small Business Month event in 2022. Successful.
4.1.1.1.2	Council actively seeks and applies for grant funding for non-budgeted identified priority projects	Steven Pinnuck	25	Progressing	Funding announced for the partial construction and sealing of Brocklesby-Balldale Road along with a number of smaller grants.
4.1.1.1.3	Council actively seeks and applies for grant funding for non-budgeted identified priority projects	Steven Pinnuck	0	Completed	Refer 4.1.1.1.2
4.1.1.2.1	Review and implement Council's Roads Strategy	Greg Blackie	0	Not Due To Start	Road Strategy Review to be undertaken in 2022
4.1.1.2.3	Continue to collect and record asset data in order to inform current and future asset management strategies and plans	Greg Blackie	30	Progressing	Asset data is continuing to be collected to update Councils Asset Management Plans and Strategies.
4.1.1.4.1	Review the Asset Management Policies as required (by review date)	Greg Blackie	0	Not Due To Start	Asset Management Policies to be reviewed in 2022
4.1.1.4.2	Install new Asset Management System	Greg Blackie	50	Progressing	New Asset Management System (Asset Finda) has been installed and testing is being undertaken by staff

4.1.2: Engage the community to develop Recreation Plan describing accessible and age friendly public facilities in our spaces and places • Parks Playgrounds and Reserves • Public Toilets • Sporting Fields • Swimming Pools • Public Halls

4.1.2.2.1	Acquire land and finalise plans for new CBD toilets at Holbrook	Greg Blackie	10	Progressing	Council staff are to commence discussions shortly with landowners of preferred site
4.1.2.3.1	Implement a process to review public toilet upgrade program and develop an upgrade program for playgrounds	Greg Blackie	0	Not Due To Start	Public Toilet and Playground future upgrade programs to be developed in 2022
4.1.2.4.01	Determine whether grant funding is available to partially fund the Jindera Hall	Colin Kane	0	Progressing	No suitable grants have been noted.

4.1.3: Affordable, accessible housing supports the needs of the community

Code	Action	Responsible Officer	Progress %	Status	Comment
4.1.3.1.1	Review social housing facilities and develop a 5 year Improvement Works Program	David Smith	100	Completed	Regular inspections undertaken and forward works program developed

4.1.5: Improve streetscapes of our towns and villages

Code	Action	Responsible Officer	Progress %	Status	Comment
4.1.5.1.1	Map all street trees in towns and villages on Council's GIS mapping system	Greg Blackie	0	Not Due To Start	It is proposed that this project will be undertaken in the second half of 2022.

4.1.6: Expand waste water strategies into villages

Code	Action	Responsible Officer	Progress %	Status	Comment
4.1.6.1.1	Scope and cost schemes in each of the identified villages and document	Greg Blackie	25	Progressing	Being progressed as part of IWCM Strategy development. Risk issues have been identified in draft of IWCM for Gerogery, Woomargama and Burrumbuttock. IWCM is due for completion in 2022.

4.1.8: Mitigate against natural disasters (Flood and Bushfire Management)

Code	Action	Responsible Officer	Progress %	Status	Comment
4.1.8.1.1	Submit funding applications for flood and bushfire mitigation works and implement works if funding is successful Submit funding applications for Jindera and Walla Walla	Greg Blackie	25	Progressing	Grants have been applied for for Culcairn and Henty Flood Mitigation Projects with a determination due in late 2021. Council has been advised that the Holbrook Flood Mitigation project has been successful in obtaining a \$4million grant from The Federal Government. Works are expected to be undertaken in 2022/23. Final designs for the Jindera and Walla Walla projects have been completed and will be submitted for funding in 2022.

4.3: We minimise the impact on the environment

4.3.1: Waste Management Strategy incorporates recycling and carbon reduction actions

Code	Action	Responsible Officer	Progress %	Status	Comment
4.3.1.1.01	Indicatively cost the provision of a third organics bin for kerbside collection	Colin Kane	0	Progressing	Costing for the third organics bin will be provided as part of the regional waste contract.
4.3.1.1.2	Develop a sustainable purchasing policy to ensure procurement of material containing recycled content	Colin Kane	0	Not Progressing	Not started in this quarter

4.3.2: On-site Sewerage Management systems are environmentally sustainable

Code	Action	Responsible Officer	Progress %	Status	Comment
4.3.2.1.1	Implement the On Site Sewerage Management (OSSM) Policy	Colin Kane	30	Progressing	There has been 21 inspections of OSSM.

4.3.3: Best practice waste water management

Code	Action	Responsible Officer	Progress %	Status	Comment
4.3.3.1.1	Provide and maintain sewerage disposal and effluent re-use systems that meet the needs of residents of the shire	Greg Blackie	25	Progressing	All systems are operating to required standards. Upgrades to Culcairn Water Supply and Jindera Wastewater Treatment Plants are being developed as part of funding received through the NSW Government Safe and Secure Program. Business Cases are being developed for future grant submissions for the undertaking of the upgrades

4.3.4: Best practice weed management

Code	Action	Responsible Officer	Progress %	Status	Comment
4.3.4.1.1	Actively participate in the Murray Weed Action Plan	Colin Kane	50	Progressing	All requirements of the Local Land Service has been met.
4.3.4.1.2	Undertake inspections on private and public land to detect and assess weed infestations	Colin Kane	50	Progressing	No update available due to staff absence.

4.3.5: Drive energy efficiency with implementation of renewable and efficient assets and resources

Code	Action	Responsible Officer	Progress %	Status	Comment
4.3.5.1.1	Installation of energy saving infrastructure at recreation grounds across the shire as recommended by the energy audit	Greg Blackie	10	Progressing	A review of the major grounds is to be undertaken as part of an overall Energy Audit of Council to determine feasibility of projects at recreation grounds

4.3.6: Manage water resources and water quality responsibly

Code	Action	Responsible Officer	Progress %	Status	Comment
4.3.6.1.1	Implement the program of works identified in the Drinking Water Quality Management Plan for 2021/2022	Greg Blackie	50	Progressing	Works identified in the Drinking Water Management Plan as updated each year, are being implemented as detailed in the plan timelines

4.3.7.1: For Council to be proactive in relation to environmental management practices

Code	Action	Responsible Officer	Progress %	Status	Comment
4.3.7.1.2	Promote household hazardous waste collection at a number of sites across the shire (program being run by RivJO in 2019/2020)	Colin Kane	0	Not Progressing	The EPA has not recently supported a hazardous waste collection.

