



Greater
Hume
Council

Annual Report





Q4, 2017/2018




: Leadership and Communication


Objective: We lead a vibrant, connected and inclusive community.

Leadership and advocacy is demonstrated and encouraged in our communities




Plan and lead good governance having a clear framework for strategic planning, policies, procedures and service standards and financial sustainability with effective financial management that is transparent and accountable





DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Establish and implement a structured policy review process including subscription to legislative updates service	1.1.1.1.1	Design, document and implement a structured policy review process	Completed	100%		24 Council policies and 28 Children Services policies developed and/or updated and adopted by Council during 2017/2018
Modify the structure of Council's budget to align with the themes and strategies established in Council's IP&R planing documents	1.1.1.2.1	Review budget process and commence development of a new budget structure to align with IP&R planning documents	Not Progressing	0%		No action to date. Will be further considered during 2018/2019 year
Implement best practice financial management processes	1.1.1.3.1	Complete Council's annual financial statements in accordance with accounting standards and audit requirements	Completed	100%		Financial Statements lodged with the Office of Local Government by the due date.
Implement best practice financial management processes	1.1.1.3.2	Adopt a sustainable procurement policy and commence implementation of a sustainable procurement program across all council sections	Completed	100%		Procurement Policy reviewed and adopted by Council.

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement best practice financial management processes	1.1.1.3.3	Update Council's Long Term Financial Plan on an annual basis taking into consideration other Resourcing Strategy documents and Delivery Program requirements	Progressing	95%		LTFP updated and adopted by Council June 2018
Implement best practice financial management processes	1.1.1.3.4	Review Council's loan portfolio to ensure appropriate borrowing levels are maintained and infrastructure spending maximised	Completed	100%		Forward loan borrowings determined as part of 2018/2019 Operational Plan
Actions and strategies detailed in Council's IP&R plans are implemented and status reviews presented to Council on a quarterly basis	1.1.1.4.1	IP&R status reports presented to Council on quarterly basis	Completed	100%		Achieved and ongoing
Implement effective governance strategies	1.1.1.5.1	Progressively implement strategies outlined in Council's Fit for the Future Improvement Action Plan	Not Progressing	0%		Report to be submitted to the September 2018 meeting of Council
Maintain effective and open complaints handling processes	1.1.1.6.1	Undertake effective investigation and resolution of complaints	Completed	100%		Customer action Request reports presented to Council monthly. Workshop held with key staff to map process and implement improvements to responsiveness and reporting.
Implement effective risk management programs to minimise Council's exposure to risk and ensure continuity of critical	1.1.1.7.1	Review Council's Integrated Risk Management Plan and develop and implement supporting processes to ensure ongoing integration of risk management	Completed	100%		Implementation continuing through development/revision of policies and procedures including Working alone or in isolation, Traffic Management at Waste Facilities, Use of Council Plant for Community Projects application form,


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business functions		principles into Council's day to day operations				User agreements/Casual Hirer forms, Heavy Vehicle Chain of Responsibility Procedure, PPE procedure, Hazardous Noise Procedure. Continuation of pre employment and exit medicals.
Implement organisation wide service and efficiency reviews	1.1.1.8.1	Implement service and efficiency reviews in accordance with Council's Fit for the Future Improvement Action Plan	Completed	100%		All Service Reviews outlined in Fit for the Future Action Plan completed with exception of Salary System Review which would require external consultants and a budget allocation.

Council is responsive to community needs and priorities




DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Engagement by Council to demonstrate Council leadership	1.1.2.1.1	Develop and implement the GHSC Communication Plan	Progressing	80%		Branding Project - town and entrance signage - contact established with RMS regarding protocols for sign size, font size and legibility.
Improve community attendance at Council meetings and provide greater contact with local councillors	1.1.2.2.1	Facilitate the advertising of information regarding Council meetings and events in accordance with legislation and time requirements and include on Council's website	Completed	100%		All legislative requirements met and Council continues to attract residents to speak in the public forum on relevant issues.
Improve community attendance at Council Meetings and provide greater contact with local councillors	1.1.2.4.1	Hold a minimum of two Council Meetings per annum at venues other than Culcairn or Holbrook	Completed	100%		November 2017 meeting to be held at Wymah and March 2018 at Bungowannah. In addition the August meeting was held at Jindera.


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Provide Councillors with support and training to ensure their ongoing professional development	1.1.2.5.1	Continue to implement the councillor professional development program	Completed	100%		No unmet demand for training however a more formalised plan will need to be developed when the Office for Local Government has finalised and released the Councillor Induction and Professional Development Guidelines
Provide opportunities and actively encourage younger people to join community groups	1.1.2.6.1	Deliver formal training in meeting procedures to Youth Advisory Committee members and develop projects to offer similar training through partnerships with schools in the shire	Completed	100%		The Youth Advisory Committee is constantly changing due to the young people either undertaking further education or employment. Therefore it is necessary to continually provide the committee with support on how to run a meeting. Formal training is due in September with facilitator Grace Stein.
Improve leadership in community groups to facilitate greater accountability from community groups that manage Council's assets	1.1.2.7.1	Review current Management Committee Manual and provide refresher training to management committees as required	Progressing	50%		A review of the manual has commenced. It is expected that workshops with the Committees will be conducted October 2018.
Recognise community leaders and their efforts and encourage others in the community to take up leadership roles	1.1.2.8.1	Recognise community leaders through Australia Day awards	Completed	100%		Completed - Media Release recognising winners sent out 23 January.

Successfully engage Australian and State governments to advocate on issues important to the community

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Councillors and senior staff represent the interests of Greater Hume Shire to State and Federal members and government departments	1.1.3.1.2	Participate in funding opportunities to resource significant community projects and infrastructure	Completed	100%		Round two of Stronger Country Communities lodged along with Regional Sports Infrastructure Fund application.






Strong relationships and effective partnerships

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Lobby Australian and State governments for increased funding	1.1.4.1.1	Meet with local Australian and State government parliamentarians at least annually	Completed	100%		Part of a REROC deputation to Parliament House, Canberra and met in a group basis with 7 Ministers.
Lobby Australian and State governments for increased funding	1.1.4.1.2	Actively participate in Local Government NSW Annual Conference	Completed	100%		Four Councillors and the General Manager attended. Two motions were submitted to Conference with one carried and the other defeated.
Cooperatively work with surrounding councils to identify where resources and costs can be shared	1.1.4.2.1	Continue as an active participant in REROC initiatives	Progressing	50%		Membership of REROC Maintained and resolved to participate in the Riverina JO consisting of 7 Councils.

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Cooperatively work with surrounding councils to identify where resources and costs can be shared	1.1.4.2.2	Continue to host the Road Safety Officer and Youth programs on a shared basis with Lockhart Shire Council	Completed	100%		Joint arrangements continued with Lockhart Shire for Road Safety and Youth Development Officers.

There is open and two way communication both with communities and within our communities, the community is consulted on decisions that affect them and consultation processes are inclusive



Accessible and inclusive Communications Strategy and active use of the Community Engagement Toolkit and Council's website is accessible








DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement the planned community engagement processes using various communication strategies	1.2.1.1.1	Maintain membership of community engagement peak bodies and networks	Progressing	90%		Communications Strategy being implemented on progressive basis. CET prepared and implemented for \$400K skate park projects for Culcairn and Jindera during this quarter, following the adopted Stakeholder Procedure.
Implement the planned community engagement processes using various communication strategies	1.2.1.1.2	All councillors and relevant staff to undertake IAP2 and/or other community engagement training	Not Progressing	0%		No action yet due to other work priorities and reduced working hours during this quarter.
Implement the planned community engagement processes using various communication strategies	1.2.1.1.3	Redesign the format and content of Council's quarterly newsletter to ensure effective and targeted content	Completed	100%		Autumn Council Newsletter sent out 16 April, Council Update to be included in Greater Hume Rates Notices to go out in end of July 2018.
Implement the planned community engagement processes using various communication strategies	1.2.1.1.4	Develop a new Greater Hume Shire Council website including a dedicated Have Your Say portal which is compliant with accessibility standards	Progressing	65%		Action is being managed by Kerrie Wise. Go live date is by end of second quarter 2018.
Implement the planned community engagement processes using various communication strategies	1.2.1.1.5	Investigate contemporary community engagement techniques to establish a reference group for the testing of proposed projects and ideas	Progressing	70%		The CET compiled for the Culcairn and Jindera Skate Park projects including a Project Reference Team including youth from Culcairn, Jindera (and Henty completed skate park) and young person with a disability, to work with







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						Council officers and design team to finalise the design. Approximately 100 and 30 surveys received for Culcairn and Jindera projects respectively.

Residents feel a sense of belonging, are able to reach their potential, work productively, and there is a sense of mutual respect, inclusiveness, ownership and pride in their community

Council’s values, actions and decisions are inclusive. Access and Inclusion Reference group established Community Health and Wellbeing Alliance continues

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Acknowledge all volunteers and those providing welfare, and genuinely engage them in council decisions, policy and meaningful dialogue to improve outcomes for those that are disadvantaged.	1.3.1.1.1	Invite volunteers to present information about their work to council Seek out opportunities to support welfare work through funding, special grants & material aid Keep welfare providers informed about local and regional services.	Completed	100%		Volunteer presentation conducted at CH&W Alliance meeting in May Volunteer groups successful recipients of CD grants and SCC grants
Undertake work to ensure that young people, people who are disadvantaged, and people with a disability can exercise their rights as equal citizens in areas such as council elections, council meetings, council consultation processes, council policy, and membership of council’s committees involving community representatives and in making complaints.	1.3.1.2.1	Establish a process/system for young people, people who are disadvantaged and people with a disability to participate on the Youth Council and participate in decision making processes.	Not Progressing	0%		No further action to date

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Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.02	Promote NSW Carers Charter and Carers rights to GHSC Staff	Completed	100%		Complete for 2017/2018. Customer Service staff completed online training for the National Relay Service. Council website to be updated with National Relay Service advice. "Inclusive Training" online course from LGNSW has commenced.
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.03	Annual all staff function to include accessibility and inclusiveness service provision training	Completed	100%		Compulsory All Staff Function held 10 May 2018
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.05	Audit Shire functions, facilities, services and information sources against Access to Premises Standards and other relevant standards for inclusiveness	Completed	100%		Complete for 2017/2018 Shire wide DIAP reference groups established - feedback to be integrated into a DIAP implementation plan
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.06	Engineering and Environment staff apply the provisions of the Disability Inclusion Act and Continuous Accessible Path and Travel (CAPT)	Completed	100%		Engineering staff applying principles of the Disability and Inclusion Act in all projects being undertaken.
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.07	All new signage is compliant with the provisions of the Disability Inclusion Act	Completed	100%		All new signage installed is checked to ensure it is compliant with Disability Inclusion Act prior to installation
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.10	Review GHSC employment HR policy and processes for inclusiveness	Completed	100%		Complete for 2017/2018. Further reviews of some Human Resources Policies to be undertaken.
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.11	Employ and maintain a diverse workforce by making diversity and inclusion key to workforce planning	Completed	100%		Employee position descriptions are reviewed on an ongoing basis when vacancies occur.




DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.12	Advocate and encourage local business and industry to establish a diverse workforce	Progressing	75%		Article included in the Winter business newsletter regarding disability inclusion, 'missed business' easy to read guide for small business.
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.13	Include inclusiveness in the Workplace Inspirations Day	Not Progressing	0%		Work Inspirations Day deferred until later in the year
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.16	Customer Service Staff are aware of the resources needed to respond to PwD/Carers	Completed	100%		Staff training complete - March 2018 CS Manual to be updated, staff to introduce themselves by name, staff to be made aware of local disability facilities
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.17	GHSC Policies and procedures reflect the needs of PwD/Carers	Progressing	50%		Needs of PwD/Carers are considered as part of Policy Review Framework. Policy template to be updated during 2018/2019 year
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.18	Criteria for Council Community grants includes diversity, accessibility and inclusiveness	Progressing	50%		Staff provided with accessibility and inclusiveness information for community grants
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.19	Review volunteer policies and processes to include PwD	Progressing	50%		A review of the policies and procedures has commenced. It is expected that workshops with the Committees will be conducted October 2018.




: Healthy Lifestyle


Objective: we create health, inclusive and resilient communities, acknowledge or volunteers and value our youth.

Welcoming, resilient and involved communities



Welcome people from diverse cultures to live, work and settle in Greater Hume Shire




DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Encourage more residents to be involved in the Greater Hume Shire and events	2.1.1.1.1	Continue to rotate the Australia Day function across towns in the shire	Completed	100%		Australia Day held in Jindera, Over 500 attendees, next Australia Day at Walla Walla.
Provide and promote a range of cultural and personal development opportunities for youth	2.1.1.2.1	Using youth engagement to develop an annual youth plan of events	Completed	100%		The Greater Hume Youth Advisory Committee has worked with the Library & Youth Services Development Officer to develop an annual youth plan of events. The plan covers all school holiday and Youth Week events however, is subject to changes if warranted.
Provide and promote a range of cultural and personal development opportunities for youth	2.1.1.2.2	Implement actions and projects detailed in the annual youth plan	Completed	100%		All actions from the Action plan have been implement as well as some adjustments when required. The Youth Advisory Committee worked together to plan Youth Week which included Battle of the Bands at Henty, 2 RSA Courses held at Culcairn Library which included students from both Billabong and St Pauls Walla Walla College. A Take Charge Workshop was held at St Paul's Walla Walla College in May with both schools in attendance. This year the highlight was the partnership which has been established between the Greater Hume and St Pauls College


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Develop partnerships with schools and other community organisations to deliver and promote targeted health and wellbeing programs to youth	2.1.1.3.1	Regular communication with local high schools to establish need and partnership opportunities	Completed	100%		<p>Walla Walla. New members have also joined the Youth Advisory Committee that have made a positive change to the direction of the Committee and planning for 2018/2019.</p> <p>From meetings with staff at Billabong High School and St Pauls College Walla Walla strong partnerships have been established which will continue in 2018/19. The partnership enabled two RSA courses to be held at Culcairn Library with students from both schools and a REROC Take Charge Forum at St Pauls College. The establishment of a program called Book Borrowing Extravaganza aimed at increasing literacy has enabled further partnerships to be developed with Primary Schools in Culcairn and Henty. Community members and organisations have demonstrated a strong interest in the Youth Committee with the committee being invited to be part of the Culcairn Community Development Committee Information Day in June and also the Henty Bendigo Bank Open day coming up in November.</p>
Recognise the contribution of volunteers in communities and assist with recruitment and retention	2.1.1.5.1	In National Volunteer Week each year, acknowledge and celebrate the shire's volunteers	Completed	100%		<p>Article for newsletter complete, NVW featured at the CHW Alliance meeting in May 2018</p>
Recognise the contribution of volunteers in communities and assist with recruitment and	2.1.1.5.2	Offer annual Work Health & Safety volunteer induction and training	Progressing	75%		<p>Council has resolved to establish the Walla Walla Refugee Resettlement Committee as a Reference Committee of Council with staff representation at the meetings.</p>

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
retention						
Recognise the contribution of volunteers in communities and assist with recruitment and retention	2.1.1.5.3	Provide advice and support to volunteer community organisations in governance and financial management	Completed	100%		Advice provided on an ongoing basis.

Local education and local career opportunities






DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
GHSC to lead and exercise responsibility as an equal opportunity employers and community leaders to work with others to enhance local employment and mentoring opportunities for young people, people who are disadvantaged, and people with a disability.	2.1.2.1.1	Review the application of EEO principles across all areas of council	Progressing	70%		The introduction of the DIAP and associated staff training has strengthened staff knowledge and appreciation of EEO requirements. Review of Corporate and community services in place, the EEO will be reviewed when positions are finalised. The development of an EEO Management Plan has been integrated into implementation of the DIAP
GHSC to lead and exercise responsibility as an equal opportunity employers and community leaders to work with others to enhance local employment and mentoring opportunities for	2.1.2.1.2	Continue to support traineeships for local young people	Completed	100%		Trainee Development Services Officer has commenced with Council. All other Trainee positions continuing successfully.




DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
young people, people who are disadvantaged, and people with a disability.						
GHSC to lead and exercise responsibility as an equal opportunity employers and community leaders to work with others to enhance local employment and mentoring opportunities for young people, people who are disadvantaged, and people with a disability.	2.1.2.1.3	Continue Work Inspirations Program in Culcairn	Progressing	25%		Planning has commenced for the hosting of a Work Inspiration event in Culcairn on 12 October 2018
GHSC to lead and exercise responsibility as an equal opportunity employers and community leaders to work with others to enhance local employment and mentoring opportunities for young people, people who are disadvantaged, and people with a disability.	2.1.2.1.4	Participate in regional youth focused mentoring programs	Completed	100%		Take Charge Leadership Forum held at St Pauls College 17 May 2018. The forum is a joint initiative between Council and REROC and involved students from St Pauls and Billabong High. The day involved sessions on leadership, public speaking and presentations from the Greater Hume and Lockhart Youth Advisory Committees.
Work with TAFE and other Registered Training Organisations to provide entry level certificates and qualifications locally.	2.1.2.2.1	Continue to support VET providers in the local community. Advocate for the delivery of skills shortage qualifications; Aged Care/Agriculture/Customer service/Engineering	Completed	100%		RTC working with other RTOs to provide training programs in response to community need Core courses are continuing Riverina TAFE now NSW TAFE, have been contacted regarding their future plans for TAFE videoconferencing facilities



DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Maintain contemporary information and computing technology facilities for education purposes.	2.1.2.3.1	Undertake an annual review of GHSC community ICT facilities to monitor use, value and upgrade as required	Completed	100%		ICT facilities upgraded at Jindera Community Hub. WiFi upgraded at a number of sites to increase functionality.

We have services to promote and deliver health and wellbeing for all ages


Continue the Community Health and Wellbeing Alliance and implement the CH&W Plan

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Facilitate mental and physical health awareness information	2.2.1.1.1	Partner with community organisations and health services to deliver a mental health program in October each year	Completed	100%		Mental health was the focus of the Community Health and Wellbeing Alliance meeting in October 2017.
Facilitate mental and physical health awareness information	2.2.1.1.2	List health and wellbeing events and links to community health services on the GHSC website	Progressing	60%		Survey of providers delivering services in GHC currently in progress Information will be available for new website
Greater Hume Shire Council becomes a health promoting shire	2.2.1.2.1	The GHSC develops and approves a community health and wellbeing policy, adopting the Community Health and Wellbeing Delivery Plan strengthening the mandate for community health and wellbeing action.	Completed	100%		Council has adopted a Health Promoting Council Policy
Greater Hume Shire Council becomes a health promoting shire	2.2.1.2.2	GHSC supports and approves the actions of the Community Health and Wellbeing Alliance	Completed	100%		Refer 2.2.1.1.1
GHSC values and actions advocate the importance of inclusion for all, addressing discriminatory attitudes, promoting good models of inclusive practice.	2.2.1.3.1	Review the Council values annually Identify how the values are applied in decision making, market the values across the organisation, determine how directors and managers will role model the values and options for measuring effectiveness	Progressing	50%		Council's values statement integrated into the implementation of the DIAP. Further work on values to be progressed later in 2018 such as notation on position descriptions etc



DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
		Include Council values in annual staff training program, describing what it means to work within the values and the importance of inclusiveness.				
Work towards becoming a dementia-friendly community and use the Dementia Friendly Community Toolkit as a resource.	2.2.1.4.1	Integrate the Dementia Friendly Community Toolkit into planning processes relating to community structures and it is considered in grant applications and community activities and services	Progressing	50%		Dementia Friendly Toolkit forwarded to Planning and Engineering services for implementation
Monitor the implementation of legislation controlling the sale, supply & consumption of alcohol in the community.	2.2.1.5.1	Work with the police, and hoteliers to support safe drinking and community safety campaigns. Work with police to support crime prevention initiatives	Not Progressing	0%		Police have declined continuing to participate on the GHW Alliance, consequently this action is not able to be implemented
Develop partnerships with local health services to plan & implement key health promotion initiatives: injury prevention, farm/work safety promotion, cancer prevention (particularly skin cancer prevention) & active community (physical activity promotion and nutrition).	2.2.1.6.1	Engage the Community Health and Wellbeing Alliance in health promotion initiatives and support local, regional and national programs	Completed	100%		Completed for 2017/2019 MLHD health promotion programs are presented at the H&W Alliance meetings

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Support neighbourhood/rural watch initiatives.	2.2.1.7.1	Engage the Community Health and Wellbeing Alliance in updates about community safety initiatives	Completed	100%		Alliance informed of community safety activities through presentation from providers
Continue to advocate, support and mentor the community based gymnasiums and gardens for health and wellbeing and community connectedness.	2.2.1.9.1	Monitor the accessibility of community based activities through support from the Alliance to provide feedback	Completed	100%		DIAP actions in progress Reference groups established in Jindera, Holbrook, Culcairn and Henty Participants provided feedback about access and inclusiveness - Council facilities and events List of actions collated


Develop a Greater Hume Shire Youth Plan and continue Youth Advisory Committee

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Provide training and mentoring opportunities for young leaders	2.2.2.1.1	Develop a young leaders trying and mentoring action program	Completed	100%		The Greater Hume Advisory Committee have informally received some training and mentoring program as have students from both high schools in the council. In 2018/19 it will be necessary to structure a formal training and mentoring action program.



Continue to support the enhancement of children services across the Shire

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Continue to review adequacy of existing childcare services and identify gaps in the provision of services according to the needs of local families	2.2.3.1.1	Undertake an annual review of existing childcare services provided through engagement with preschools and other children's services	Completed	100%		Survey of early childhood providers undertaken March 2018 and followed up with individual visits to each facility. Refere report to May 2018 Council Meeting
Ensure that Greater Hume Children Services remains a relevant and reliable service	2.2.3.2.1	Implement the Greater Hume Children Services Strategic Plan including the implementation of a targeted marketing strategy	Progressing	85%		Report on Childrens Services recommended options for supporting services GHC Childrens services updated Strategic Plan contains a growth and sustainability strategy

Develop a Memorandum of Understanding with Community Transport provider to improve community transport outcomes


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Establish effective local community transport options	2.2.4.1.1	Establish a MOU Work with Kaliana Community Transport for point to point community transport in Greater Hume Shire	Progressing	60%		No response from Letter to Kaliana requesting meeting to discuss services Brochure on local CT services distributed throughout the shire Plan to meet with CT stakeholders end of May MOU NA - replaced by Terms of Reference

Advocate for safe work practices and employment standards

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement best practice human resource policies and strategies to attract, engage, develop and retain the best and highly skilled staff to strengthen workforce capacity	2.2.5.1.1	Implement the strategies from the Workforce Management Plan	Not Progressing	0%		No action to date.
Provide a safe work environment	2.2.5.2.1	Integrated risk management system developed and implemented	Completed	100%		Meetings held 8 August 2017, 28 November 2017, 20 March and 14 June 2018.



Volunteering is inclusive, well acknowledged and supported

Council acknowledges, partners and supports community committees and organisations and celebrates volunteering


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Support self-help/support and interest groups such as men's shed, friendly visiting, craft groups and service clubs to be sustainable, accessible and inclusive.	2.3.1.1.1	Continue to acknowledge and work with local groups assisting with funding and resources to ensure there are accessible, affordable and inclusive.	Completed	100%		Complete 2017/2018 Advertising undertaken in Jan/Feb for attendance at Alliance meetings. A number attended the March meeting in Culcairn Invitations to be sent out for May meeting at the end of April

Our residents feel safe



Street lighting is effective and energy efficient

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement the street light installation priority program	2.4.1.1.1	Commence the installation of new streetlights in accordance with the agreed priority program	Progressing	75%		Quotes obtained, lights to be installed shortly
Expand the utilisation of solar powered and LED technology in streetlighting	2.4.1.2.1	Work with REROC to seek agreement with electricity authorities to implement LED technology for new and existing streetlights	Completed	100%		REROC progressing with grant submissions on behalf of REROC Councils on Southern Lights Project to install LED Smart Street Lights across the region

Implement Council's Road Safety Strategy




DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Work with RMS, Lockhart Shire and the community to implement the Roads Safety Strategy	2.4.2.1.1	Implement the Road Safety Strategy annual priorities	Completed	100%		Road Safety initiatives completed as per approved strategy with Roads and Maritime Services (RMS)



Engage community in developing and expanding accessible pedestrian cycle ways and walking track networks

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Council to investigate opportunities and invest in liveability infrastructure such as recreation facilities, cycleways, footpaths, recreational walking tracks	2.4.3.1.1	Implement actions from existing four year cycle ways plan	Progressing	50%		Funding applications lodged for 18/19 year. No projects to be completed in current year with funds allocated carried forwarded for co - contribution on projects in 18/19 year.
Council to investigate opportunities and invest in liveability infrastructure such as recreation facilities, cycleways, footpaths, recreational walking tracks	2.4.3.1.2	Implement actions from existing capital works program	Progressing	50%		Funding applications lodged for 18/19 year. Current funding to be carried forward for additional co - contribution projects to be constructed next year.

Council provides learning and development opportunities for all

Community spaces allow our residents to learn and engage

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Investigate feasibility of developing additional libraries within the shire or improving access to library facilities and information services	2.5.1.1.1	Investigate alternative methods of service delivery to rural and remote communities	Completed	100%		The Greater Hume Libraries are continually investigating alternate methods of services to rural and remote communities. The Little Book Nooks program is a prime example. Further alternates will include a focus on what can be established for the township of Jindera with this years State Library Infrastructure Grants now open. In the mean time a number of programs and services delivered at the Greater Hume static libraries such as Tech Savvy Seniors, Ancestry Library Edition, storytime and Murder at the Chestnut factory will be delivered at Jindera and other towns and villages.
Investigate feasibility of developing additional libraries within the shire or improving access to library facilities and information services	2.5.1.1.2	Create and promote traditional and online library services	Completed	100%		Library staff continue to create and promote traditional and online services. The Riverina Regional Library are continually updating the types of online library services available to the customer and library staff are ensuring through continued training that they are able to transfer this information to the customer.
Investigate feasibility of developing additional libraries within the shire or improving access to library facilities and information services	2.5.1.1.3	Investigate and implement new and innovative programs in Council's libraries	Completed	100%		At the Greater Hume the libraries work closely with RRL to deliver a suite of programs that include all ages. RRL is constantly creating new programs which library staff or RRL staff will visit libraries to present.


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Investigate feasibility of developing additional libraries within the shire or improving access to library facilities and information services	2.5.1.1.4	Promote existing programs to increase library participation	Completed	100%		Library membership and participation reported to council in February. Membership and participation promoted in May to the annual all staff meeting. A number of programs introduced since March 2018 have increased membership and participation of the GH libraries. Further discussions planned with the introduction of monthly library meeting in 2018/19.
Create an environment that attracts and enables caring and qualified staff	2.5.1.2.1	Library staff to attend a minimum of two training information days with RRL annually	Completed	100%		Library staff over the year have attended a number of staff training and information days. Library & Youth Services Team Leader has attended the Philadelphia Library Conference. 50% of the library staff have attended two training/information days and the other 50% one. The percentage is due to changes in staff.

: Growth and Sustainability



Objective: We are revitalising our communities, welcoming visitors, growing our economy and promoting the lifestyle, culture and heritage offered in our communities.







We have prosperous and diverse local businesses and a growing economy

Transport Industry Development Strategy

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Develop a Transport Industry Development Strategy with the support of specialist external consultants and key stakeholders	3.1.1.1.1	Seek grant funding to undertake research into the transport industry to better understand growth opportunities and to inform the Transport Industry Development Strategy	Not Progressing	0%		No action this quarter due to other priorities


Partner with local, state and national departments and organisations to grow and expand accessible and inclusive local business

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Promote industrial development to enhance employment opportunities	3.1.2.1.1	Promote the existing industrial land development at Holbrook and Jindera	Completed	100%		Three lots sold and one under offer in the Jindera Industrial Estate with reasonable level of enquiry continuing. One allotment under offer in Holbrook Industrial Estate.
Promote industrial development to enhance employment opportunities	3.1.2.1.2	Assess development opportunities for industrial land development elsewhere in the shire	Progressing	75%		Enquiries being received for Holbrook and Jindera Industrial Estates.




DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Promote industrial development to enhance employment opportunities	3.1.2.1.3	Identify potential business growth opportunities within the transport industry	Progressing	45%		
Encourage and support local businesses to enhance employment opportunities	3.1.2.2.1	Implement Stage 2 Buy Local in Greater Hume" campaign	Completed	100%		Buy Local Directory refreshed with new branding. Latest issue includes Vendor Panel and Local Preference Purchasing Policy. Distributed through all council offices and libraries and at business events or training being held in the shire. Online directory updated. Article included in latest Community Newsletter and advert included in Henty Business/Resident Guide released in the quarter.
Encourage and support local businesses to enhance employment opportunities	3.1.2.2.3	Review Council's procurement practices to promote local purchasing where a fit for purpose and cost effective option is available	Completed	100%		Procurement Policy reviewed and adopted along with revised Procurement Procedures. A Local Preference Purchase Policy has also been adopted and implemented.
Encourage and support local businesses to enhance employment opportunities	3.1.2.2.4	Council to offer a new business start-up grant	Progressing	75%		Draft policy prepared, requires consideration by Council.
Encourage and support local businesses to enhance employment opportunities	3.1.2.2.5	Promote and support business mentoring and training services	Completed	100%		Next business forum will be held October 2018, during Business month. Grant funding of \$5K has been secured.
Advocate for employment opportunities with new and existing business/industry and local training	3.1.2.4.1	Continue to promote the buy local policies and invest in attracting new business to improve employment	Progressing	50%		Article included in Winter Business News.



Implement inclusive and accessible Small Town Revitalisation Initiatives for all villages and towns as part of the Master Planning process

Develop a new Strategic Land Use Plan for the shire



DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Undertake community consultation and undertake data collection and research to inform the development of the 10 year Strategic Land Use Plan	3.2.1.1.1	Develop a budget, collect required data and engage with Department of Planning to inform the specifications for the development of the Strategic Land Use Plan	Progressing	25%		This matter did not progress due to the passing of significant amendments to the Environmental Planning and Assessment Act 1979 which will place new requirements on Councils such as the preparation of Local Strategic Planning Statements.

Implement inclusive and accessible Small Town Revitalisation Initiatives for all villages and towns as part of the Master Planning Process

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Continue to support and develop sporting facilities and other community infrastructure	3.2.2.1.1	Provide assistance to community groups in the development of funding applications	Completed	100%		Support provided for SCC program and Regional Sporting Infrastructure funding
Continue to support and develop sporting facilities and other community infrastructure	3.2.2.1.2	Promote Council's loans to community groups policy to encourage maximum uptake of available low interest loans	Not Due To Start	0%		No action during 2017/2018
Continue to support and develop sporting facilities and other community infrastructure	3.2.2.1.3	Formalise and promote Council's practice to provide Council plant and equipment out of hours at no charge	Not Due To Start	0%		No action during 2017/2018






DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
For Council to lead the strategic direction for each town and village	3.2.2.2.1	Develop or update masterplans for all towns and villages	Progressing	50%		During the year, Council staff provided administrative and writing skills support to the Culcairn Show Society in making application for two sources of grant funding for an equine riding arena at Culcairn Sportsground. No further community engagement action on masterplans for two towns/villages
For Council to lead the strategic direction for each town and village	3.2.2.2.2	Develop a community development charter and facilitate community workshops in individual towns and villages with a view to implementing a Small Town Revitalisation Initiative (STRIVE) project	Not Progressing	0%		Unable to complete as no budget allocation included in 2018/2019 Budget. Possibly can review existing towns plans where they exist.




Develop a New Resident Attraction Strategy for Greater Hume Shire and expand new residential estates





DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Promote residential development	3.2.3.1.1	Investigate the cost of construction for residential land developments	Progressing	80%		Construction substantially commenced with a November completion date projected.
Attract new residents to the shire	3.2.3.2.1	Investigate opportunities to benefit from the Evocities strategy	Progressing	75%		Council has recommitted funding to be involved in Country Change for 2018 - 2019.



Increased number of visitors enjoy our shire



Develop a local tourism operator forum and strategy

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.01	Encourage development, promotion, funding and management skills of events which are family orientated, locally led and unique.	Completed	100%		Event Management Workshop was held in conjunction with Destination Riverina Murray at Albury in May, with two attendees from Greater Hume. Greater Hume Events Guide refresher will be finalised July 2018.
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.02	Support Greater Hume Shire's tourism operators and event organisers to participate in Awards at local, regional, state and national level.	Completed	100%		Greater Hume Visitor Information Centre and Great Aussie Holiday Park, Bowna both submitted applications to Riverina Murray Regional Tourism Awards and both are now finalists in the Awards to be held in July.
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.03	Identify and develop interpretational signage for towns/villages, attractions and historical areas.	Completed	100%		On hold until other major projects completed.
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.04	Work collaboratively with local, state and federal governments and organisations to enhance our visitor experience.	Completed	100%		Greater Hume received NSW GovT funding for Morgans Lookout Stairs. Held workshops and webinars for tourism operators and event organisers through Riverina Murray Destination and Murray Regional Tourism. Assisted community and sporting organisations through the Stronger Country Communities Fund, Round 2 to develop better visitor facilities.
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.05	Create an ambassador/famil program and develop workshops to promote the visiter experience.	Completed	100%		A number of initiatives are being developed to train and inform Greater Hume's many ambassadors such as Visitor Information Points now receiving a monthly package of information

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
						and how to guides, a yearly famil drive with the Visitor Information Centre Officer to check on current product and view new and emerging product and to network with operators and ambassadors throughout the shire. The Tourism and Promotions Officer is now sending out a Tourism and Promotions Newsletter on a bimonthly basis to all operators, events and interested residents providing information on marketing and promotion opportunities, new product, funding/grant opportunities, latest statistics, industry development and networking opportunities.
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.06	Establishing links with educational institutions (primary/secondary/tertiary) to encourage students to develop skills in the tourism, event management and hospitality industries (including work experience).	Completed	100%		There have been two contacts made to us by high school students looking for work experience in the events and tourism sector. As yet not confirmed work experience students but still working with high schools to encourage students to participate.
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.07	Ongoing development of visitgreaterhume.com.au and the Murray Regional Tourism Board digital platform including ATDW and corporate pages.	Completed	100%		Web traffic to Visit Greater Hume continues to grow and we now have 173 operators, events and places from Greater Hume on the Destination NSW ATDW (Australian Tourism Data Warehouse) account, their information is further sent to over 60 websites across the world.
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.08	Liaise with media by offering to arrange interviews, testamonials, new developments, special events, awards, articles,	Completed	100%		We have sent media releases on Holbrook Races, Orange Grove Gardens Eco Lodges, Safer Driving Easter Weekend, Stronger Country Communities Fund, Australia Day, Diversity our

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
		photography or regular spots on radio and TV or articles in print and social media.				Stories Come to Life etc. We regularly provide copy for Out and About (Border Mail), Pieces Vistoria (Tourism Victoria email to visitors), Daily Advertiser (Wagga), Destination Riverina Murray and Murray Regional Tourism Public Relations Officers to include in regional and national media tourism and visitor articles.
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.09	Continue to promote Greater Hume Shire's social media presence on Facebook and develop resources (eg photography and film) to expand into other sites such as twitter, Google maps, YouTube, Instagram and Pinterest.	Completed	100%		Greater Hume's Facebook Pages currently has 868 on Council site, 361 likes on Visit GH site, 216 likes on Youth Advisory Committee site, 297 Buy Local site and 530 likes on Children Services site. We are now developing an instagram account around VisitGreaterHume.
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.10	Develop self drive and walk/bike/ride tour itineraries incorporating historicial and environmental attractions in towns/villages and shire.	Completed	100%		Looking to develop more self drive and walk/bike/ride touris during the refreshing of the Greater Hume Visitor Guide in 2019.
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.11	Incorporate into budget attendance/presence at specialist events such as caravan and camping shows, travel shows and other specialist events by either tourism staff or operators.	Completed	100%		Attended Henty Machinery Field Days (Sept 2017), Culciarn Open Day (May 2018), Keeping It Real Conference in Albury (Aug 2017).
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.12	Establishment of a Greater Hume Shire Tourism Operators Committee to create links and provide a platform for cooperative marketing and promotion and	Completed	100%		The Tourism Pubic Forum has now being held in Woomargama, Henty and Jindera. There have been good numbers and a lot of networking, discussion, suggestions and ideas on improving Greater Hume's Visitor Experience. Planning is

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.14	tourism development, skills development and new operators. History and Heritage - Museums Program to provide guidance, training and expertise to our public and private museums and historical society's such as museum advisors, grants and volunteer and skill development workshops.	Completed	100%		underway for the next Forum to be held in Holbrook with a further three forums planned for 2018/2019. The Museum Adviser visits Greater Hume seven times a year (approx every 2 months). The Museum Adviser has also held four workshops with the Community Museums to discuss/develop grant applications, Disaster Management Plans, Evacuation Plans, volunteer development, exhibition and collection management. Three grant applications have been submitted to Destination NSW (two) and Create NSW (one). Unfortunately none were successful, mostly in part due to the high demand for grants in the Museums and Heritage field. Also assisted the Woolpack Inn Museum (successful grant with Heritage Near Me), Headlie Taylor Header Museum (successful grant with Murray Arts) and Jindera Pioneer Museum (successful grants with Heritage Near Me and Department of Industry, Innovation and Science).
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.15	Natural Environment - Liaise with NSW Government agencies to further develop the natural areas of Lake Hume, Doodle Cooma Swamp, Gum Swamp, Woomargama National Park, Murray River, Benambra National Park, Billabong Creek.	Completed	100%		In 2017 NSW Environment and Heritage opened Bird Hides and new signage at Doodle Cooma Swamp. Currently working Landcare to redevelop the bird trail in Greater Hume. Currently lobbying NSW National Parks for additional/updating signage in Woomargama National Park.






DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.16	Agri Tourism - Encourage individuals and agricultural businesses to development farm gate and niche produce and participation in Murray Regional Tourism's Food and Agri Tourism Program.	Completed	100%		The Murray Regional Tourism (MRT) Farm to Plate (F2P) initiative aims to develop the Murray region into a nationally recognised Food Producing and Foodie Destination. A series of workshops are being held by Regionality (on behalf of MRT) across the Murray region to develop a strategy for the region to start to build on its agritourism assets. To start to develop more agritourism product the F2P Program (in partnership with Destination NSW) is also offering a Farmgate Business Development Program, to date Greater Hume has one EOI from a farming business. 2018/2019 will see the F2P strategy launched and commence roll out of its initiatives throughout the region (inc Greater Hume).
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.17	Create a standardised Signage Policy throughout the Shire. This policy would include road, tourism, heritage and interpretational signage etc.	Completed	100%		The Engineering Dept has been working on a Signage Policy document.

: Good infrastructure and facilities



Objective: Our development and maintenance is sustainable, environmentally responsible, accessible and enjoyed by our community.

Infrastructure and facilities meet the needs of our communities


Develop and implement five yearly Asset Management Strategy and Plans

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Identify opportunities for external grant funding	4.1.1.1.1	Seek grant opportunities and advertise on Council's website	Progressing	75%		All relevant grants are advertised on Council website
Identify opportunities for external grant funding	4.1.1.1.2	Council actively seeks and applies for grant funding for non-budgeted identified priority projects	Completed	100%		Council undertook an extensive consultative process as part of Round 2 of the Stronger Country Communities Fund which provides a sound foundation to work with community groups to access funding.
Ensure investment in the upgrade of roads infrastructure is targeted and prioritised	4.1.1.2.1	Review and implement Council's Roads Strategy	Completed	100%		Roads Program as detailed in 2017/18 Delivery program has been completed with only some minor carry over works
Ensure investment in the upgrade of roads infrastructure is targeted and prioritised	4.1.1.2.3	Continue to collect and record asset data in order to inform current and future asset management strategies and plans	Completed	100%		Asset Management Plans reviewed as scheduled (Water, Wastewater, and Transport Plans)
Develop an Integrated Asset Management Plan for all of Council's assets	4.1.1.4.1	Review the Asset Management Plan for water and sewer assets	Completed	100%		Water and Wastewater Asset Management Plans have been reviewed


Engage the community to develop Recreation Plan describing accessible and age friendly public facilities in our spaces and places • Parks Playgrounds and Reserves • Public Toilets • Sporting Fields • Swimming Pools • Public Halls

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Support with long term planning and maintenance at recreation grounds	4.2.2.1.1	Develop a master plan for sporting grounds in each of the five major towns incorporating drainage, irrigation and turfing options	Progressing	20%		Development of brief of works for master plans has commenced
Develop and implement the program for the upgrade of public toilets and playgrounds	4.1.2.3.1	Implement the upgrade and replacement program in accordance with budget allocations	Progressing	80%		Playground at Sunnyside Park Walla Walla completed, Design being finalised for new Public toilets at Jindera Recreation Reserve (Deferred to 18/19 Year due to location change at the rec ground due to successful grant application for skate park)


Affordable, accessible housing supports the needs of the community

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Continue to provide social housing and consider supporting housing for disadvantaged younger people and families linking them to local services for support	4.1.3.1.1	Review social housing processes providing opportunities for disadvantaged younger people and families	Progressing	75%		All annual maintenance inspections completed. Occupancy rate as at 30 June 2018- 94%


Engage the community in a 10 Year Roads Strategy Plan

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Review Council's Roads Strategy on a two-yearly cycle	4.1.4.1.2	Implement the Roads Strategy and engage the community on specific local road issues	Completed	100%		Road Strategy implemented under works program. Discussions with community members occurring as required


Improve streetscapes of our towns and villages

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Develop and implement a street tree plan for each town and village	4.1.5.1.1	Map all street trees in towns and villages on Council's GIS mapping system	Not Progressing	0%		Mapping of trees not yet commenced - Deferred to18/19


Expand waste water strategies into villages

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Investigate and develop concept designs for waste water collection and treatment in Gerogery and Woomargama and Burrumbuttock	4.1.6.1.1	Scope and cost schemes in each of the identified villages	Progressing	50%		Quotes being obtained from consultants on proposed facilities at Gerogery, Woomargama and Burrumbuttock,

Develop a Storm Water Capital Works Program


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Develop an Asset Management Plan for stormwater assets	4.1.7.1.1	Complete mapping of stormwater assets	Completed	100%		Mapping of stormwater assets completed

Mitigate against natural disasters (Flood and Bushfire Management)


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement strategies identified in the adopted Flood Plain Risk Management Plans and Bushfire Risk Management Plans with successful funding applications	4.1.8.1.1	Submit funding applications for flood and bushfire mitigation works and implement works if funding is successful	Completed	100%		Flood grant funding applications have been lodged.

We minimise the impact on the environment


Waste Management Strategy incorporates recycling and carbon reduction actions

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Develop a Waste Management Strategy that includes a transition to a waste facility with a Environmental Protection Licence	4.3.1.1.1	Prepare a draft Waste Management Strategy and engage the community	Progressing	60%		Staffing constraints prevented the preparation of the Waste Strategy. Some amendments to opening hours have occurred during the reporting period.



On-site Sewerage Management systems are environmentally sustainable

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Continue to improve and monitor the management of onsite effluent disposal within the shire	4.3.2.1.1	Implement the On Site Sewerage Management (OSSM) Policy	Completed	100%		This target was largely achieved. Considerable number of failing systems were addressed



Best practice waste water management

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Manage waste water and effluent in a sustainable manner	4.3.3.1.1	Provide and maintain sewerage disposal and effluent reuse systems that meet the needs of residents of the shire	Completed	100%		Effluent reuse systems operating as required



Best practice weed management

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Continue to support effective weeds management (private and public lands)	4.3.4.1.1	Actively participate in the Murray Weed Action Plan	Completed	100%		Council has been an active participant in the Murray Weed Action Plan (WAP) given Council's role as Lead Agency for the WAP project across the Murray and Riverina regions. It should be noted that as from 1 July 2018 Greater Hume Shire Council is no longer the lead agent with the WAP projects now coming under the management of the Murray and Riverina LLS. Council will continue to remain part of the Murray group however the structure of the Committee may change in the future.
Continue to support effective weeds management (private and public lands)	4.3.4.1.2	Undertake inspections on private and public land to detect and assess weed infestations	Progressing	50%		A total of 344 property inspections carried out during 2017/2018




Drive energy efficiency with implementation of renewable and efficient assets and resources

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Investigate opportunities to reduce the energy and water costs at Council's sporting facilities	4.3.5.1.1	Installation of energy saving infrastructure at recreation grounds across the shire as recommended by the energy audit	Progressing	20%		Grant application submitted as part of Stronger Communities Funding application - This was not subsequently not successful
Develop an energy efficiency plan for all Council assets and facilities including Council's small plant fleet	4.3.5.2.1	Undertake an energy efficiency upgrade at Council's Culcairn office and analyse the efficiencies gained against base line data	Completed	100%		System operational and year on year review of electricity billing (Feb- May) indicate a saving of in excess of \$25,000 per annum.

Manage water resources and water quality responsibly

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement the program of works identified in the Drinking Water Quality Management Plan	4.3.6.1.1	Implement the program of works identified in the Drinking Water Quality Management Plan for 2017/2018	Completed	100%		Works generally completed as detailed in plan
In conjunction with Riverina Water County Council investigate the future management of water supply assets in Greater Hume Shire	4.3.6.2.1	Completion of a feasibility study into the management of water assets within Greater Hume Shire by Riverina Water County Council	Completed	100%		Council has decided to not divest water assets to Riverina Water or Albury City

Manage and protect significant environmental assets across the shire

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
For Council to be proactive in relation to environmental management practices	4.3.7.1.1	Investigate partners and options for management of organic waste generated within the shire	Not Progressing	0%		This matter was not able to be progressed due to the inability to identify suitable partners.
For Council to be proactive in relation to environmental management practices	4.3.7.1.2	Promote household hazardous waste collection at a number of sites across the shire	Progressing	50%		A Biannual Clean-up is to be undertaken and this will be scheduled for 2018/2019
For Council to be proactive in relation to environmental management practices	4.3.7.1.3	Undertake bi-annual home composting campaign	Completed	100%		This matter will be discussed with REROC Waste Group for 2018/2019

