Our Ref: TP:SS

Dear Sir/Madam

Drought Relief Assistance Package Notification Valid to 30 June 2019

Council advise that at the Council meeting held on Wednesday, 21 November 2018 Council resolved to implement a Drought Relief Assistance Package for Greater Hume Council Residents, as detailed below.

Drought Relief Assistance - 5134 Resolved

That Council immediately introduce an initial drought relief package as follows.

- 1. Residents of Greater Hume Council whose residence is not able to be connected to a reticulated water supply will be eligible to access Council operated stand-pipes at Jindera, Burrumbuttock, Brocklesby, Gerogery and Culcairn.
- 2. Eligible residents will be issued with an appropriate electronic key at a reduced cost of \$100 (current cost is \$295), fully refundable when the resident no longer requires access to Council stand-pipes, OR, by 30 June 2019 whichever is the sooner on return of the key.
- 3. All water purchased by eligible residents under this arrangement, including residents who already hold an electronic key, will be charged at the current minimum price of \$1.70kl
- 4. Contractors delivering potable water to residents of Greater Hume Council will be charged \$1.70kl for water (as opposed to the current price of \$3.00kl), subject to confirmation being supplied by the contractor that the water was delivered for domestic use.
- 5. This initial relief package will conclude 30 June 2019 at which time Council will consider further drought assistance should conditions remain unchanged or worsen.

As a current holder of a key for Greater Hume Council Filling Stations and Standpipes you are entitled to receive the discounted price of a \$1.70/kl (to be passed on to the customer) for water supplied for domestic use to residents of Greater Hume Council providing the attached form is completed on a monthly basis and submitted to Council by the first Friday of the following month. If this form is not received you will be charged at the normal rate of \$3.00/kl.

If you have any further queries please do not hesitate to contact Council's Manager Water & Waste Water, Tom Plunkett at the Culcairn Office on 02 6029 8588.

Yours faithfully Per

Greg Blackie

Director Engineering

GREATER HUME COUNCIL

28 November 2018

Enc. ENG - Water Filling Station and Overhead Standpipe Information and Application - Drought Relief Assistance Package Valid to 30 June 2019 - Water Supply