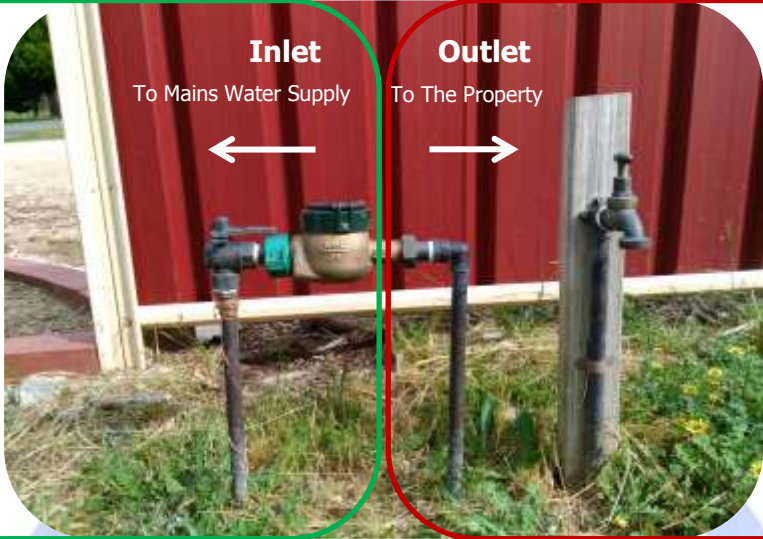


## The Water Meter

The water meter is generally located at the front of the property for easy access for reading. It measures the volume of water used by the resident.

Council is responsible for the maintenance of the meter back to the mains water supply (the inlet side). Contact Council if the issue is on this side.



**Inlet**  
To Mains Water Supply  
←

**Outlet**  
To The Property  
→

The resident/property owner is responsible for the maintenance and repairs of the pipes from the meter into the house (the outlet side). Contact a plumber if the issue is on this side.



If you have a leaky or burst pipe or a dripping tap you will need to turn off the water supply at the meter before repairs are undertaken.

\*Keep in mind if the water remains off for a long period of time and you have stock, pets or appliances that rely on water from this supply you may need to make alternative arrangements.



## Turning off The Water Supply



Locate the tap/gate valve (examples below) on the inlet side of the meter and turn it clockwise to turn the water supply off.



## Ensure the Water Supply is Turned Off

Check that the water supply is off completely by releasing pressure from a garden tap or an inside tap making sure there is no water flow.

Document Name	Version Number	Date of Issue	Review Date
ENG – Water and Waste Water Fact Sheet 4 Your Water Meter and How to Turn Off Your Water Supply	1.0.0	11 January 2018	As Required