



Greater
Hume
Council



Annual Report 2018 - 2019

Front page images, from left:

Picture 1: Australia Day 2019 at Walla Walla, from left Victor Kovlenko, Australia Day Ambassador, school awards recipients and Greg Aplin, MP, former Member for Albury.

Picture 2: Launching Culcairn Healthy Towns initiative February 2019.

Picture 3: Henty Streetscape Official Opening held 9 November 2018.

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About this plan

Reporting is a key element of the Integrated Planning and Reporting framework. Reporting back to the community about progress being made on implementation of the Delivery Program, progress towards achievement of Community Strategic Plan outcomes, and financial performance against the annual and longer-term budgets are all part of the way a council is accountable to its community.

This Annual Report reports on the achievements in implementing the Delivery Program and the effectiveness of the principal activities undertaken in achieving the objectives in the Community Strategic Plan '*Live A Greater Life*' at which those activities are directed.

The report is prepared in accordance with the Local Government Regulation and the Integrated Planning & Reporting Guidelines.

The report includes a copy of the audited financial reports

Message from the Mayor and Councillors

It is great pleasure to once again report on the activities of Greater Hume Council over the past twelve months as Council works towards the final year of the current four year term.

Many outstanding projects have been completed over the past twelve months including:

- New skate parks at Culcairn and Jindera
- Replacement of the stairs and viewing platform at Morgan's Lookout
- Construction of a purpose built children's services facility at Walla Walla
- Asphalt overlay Henty CBD
- Continuation of the significant drainage and roads at Jindera.

A snapshot of other major accomplishments includes:

- Expenditure on regional and local road network in excess of \$12 million
- Completion of \$2.4 million of contract works on behalf of Roads and Maritime Services
- Launching of a new, more interactive website
- Obtaining long term funding at short notice to ensure the continuation of long day care services at Henty and Walla Walla.
- Establishment of a small branch library at the Jindera Community Hub
- Substantial commitment to the 150 year celebrations at Jindera and Walla Walla.
- Adoption of the South Jindera Low Density Master Plan
- Continuation of the roll out of solar panels on Council buildings

- In conjunction with community groups, hard waste collections at Henty, Walla Walla and Jindera.
- A free access day to all waste facilities throughout the Council area.

In addition Council has been very successful in attracting an additional \$9,527,280 external funding for road works across the Council area.

Also over the past two years Council has been able to undertake a large array of projects with funding provided by the NSW State Government under the Stronger Country Communities Program. As is always the case in Greater Hume, a number of projects have been undertaken by, or in conjunction with volunteer community committees. These Committees manage facilities (such as halls, sportsgrounds, and cemeteries, etc.) on Council's behalf. Without the untiring work of volunteers, Council would not be able to provide the range of facilities and services that are available.

The completion of Council's 2018/2019 Annual Financial Statements indicates that Council's short to medium term liquidity position remains extremely strong and will continue to enable the organisation to respond to unexpected occurrences should they occur.

A number of major projects have commenced or are planned for this year and a snapshot is provided below:

- Henty Rail Crossing Relocation and Intersection Project.
- Continuation of the reconstruction and widening of the Kywong-Howlong Road
- Construction of the final 4km of Coach Road

- Completion of a number of Round 2 Stronger Country Communities Projects
- Construction of an adventure playground at Jindera (subject to the rezoning and sale of land)

In recent years Council has been quite successful in obtaining Federal and State Government funding for road upgrades and this will continue to be a focus over the next 12 months, along with the submission of funding applications for other identified priority projects.

Finally, I extend my sincere appreciation and thanks to my fellow councillors, all staff and our countless volunteers that have all worked towards a common goal - to make our communities more liveable.

Cr Heather Wilton, Mayor





Pictured above:
Greater Hume Councillors, staff and community members photographed at the Council meeting held at Carabost on 20 March 2019



Pictured above:
Breakfast launch of Culcairn Healthy Town Initiative, February 2019



Pictured: Bronze statue of Headlie Taylor was unveiled at Henty in October 2018



Pictured: Celebrating the relaunch of children services at Henty January 2019. Minister for Education, Dan Tehan and Sussan Ley MP with David Smith, Director Corporate & Community Services and families using the service



Pictured above:
Council staff competing in Relay For Life held on 27 and 28 October 2018 to raise much needed funds for cancer research. Council staff raised \$13,826 over the six month period leading up to the relay, an outstanding effort.

Snapshot

Area	5,939 square kilometres	No of Councillors	9
Total Resident Population	10,686 Source: ABS Regional Population Growth Cat 3218.0 (2018 revised data was released on 27 March 2019)	Number of Community Based Management Committees	44
Population Centres	Brocklesby, Burrumbuttock, Culcairn, Morven, Gerogery, Henty, Holbrook, Jindera, Walbundrie, Walla Walla, Woomargama.	Number of Staff	108 EFT (as at 30 June 2018)
Electors	Electors 7,524 East Ward 2,560 North Ward 2,554 South Ward 2,697 as at 27 June 2019	Total Road Length	2,077 km (1,015 km unsealed, 1,062 km sealed)
Rateable Properties	6,521 (as at 30 June 2019)	No of Bridges	212 bridges and major culverts (142 on local roads and 70 on regional roads)
Main Office Locations	Holbrook General Manager/ Department of Corporate and Community Services Culcairn Department of Engineering, Department of Environment and Planning	Swimming Pools	5 - Culcairn, Henty, Holbrook, Jindera and Walla Walla
Customer Service Centres	Henty, Jindera and Walla Walla	Waste Disposal Depots	Brocklesby, Burrumbuttock, Culcairn, Gerogery, Henty, Holbrook, Jindera, Mullengandra
Works Depots	Culcairn, Holbrook and Jindera		

Elected Representatives



Pictured Left to Right - back row: Cr Tony Quinn, Cr Annette Schilg, Cr Doug Meyer (OAM) (Deputy Mayor), Cr Jenny O'Neill. Front row: Cr Matt Hicks, Cr Lea Parker, Cr Heather Wilton (Mayor), Cr Denise Knight (*formely Osborne*), Cr Terry Weston.

South Ward	North Ward	East Ward
Cr Denise Knight <i>(formerly Cr Osborne)</i> Mayor (2006 - 2012) Deputy Mayor (2005 - 2006) Elected 2005	Cr Doug Meyer OAM Deputy Mayor (2012 - Sept 2017), (2018 - Elected 2012	Cr Tony Quinn Elected 2005 - 2008 Re-elected 2012
Cr Jenny O'Neill Elected 2005	Cr Terry Weston Elected Sept 2016	Cr Kim Stewart Elected Sept 2016, resigned 27 Sept 2018 Cr Lea Parker - elected 24 November 2018
Cr Matt Hicks Elected 2016 Deputy Mayor (2017 - 2018)	Cr Annette Schilg Elected 2012	Cr Heather Wilton Mayor (2012 - Elected 2008



Greater Hume Council meeting held on 17 April 2019 at Culcairn Council Chambers

Ward Boundaries



GREATER HUME SHIRE

Ward Boundaries
as at 30 June 2019

Department of Lands

Decision Making

Discussion of reports regarding Council activities and directions occurs between councillors and senior management at Council and committee meetings.

Council meets on a monthly cycle. Meetings are held at either Culcairn or Holbrook; and, ideally, two meetings are held at other community centres during the year. In 2018 Council met at Walla Walla in November and Carabost in March 2019.

During the past 12 month period, a total of 11 ordinary meetings were held and no extraordinary meetings were held.

Annually (at the September meeting) Council reviews its delegate councillor appointments to the many external bodies - community and other stakeholder committees. This mechanism provides an effective pipeline of information to the Council. Minutes of many of these external organisations are included within the monthly agenda documents.

A summary of delegate appointments is reproduced at right.

Organisation	Delegate(s) 2018/2019
Alliance of Councils and Shires of Upper Murray (ACSUM) Working Party – Albury City, Greater Hume, Indigo, Towong Shires and Wodonga City	Mayor and Deputy Mayor
Australia Day Committee	Crs O'Neill, Schilg, Quinn (Cr Wilton ex officio)
General Manager's Performance Review Committee	Mayor, Deputy Mayor & Cr Schilg
Grants Committee	Crs Osborne, Quinn and Weston
Holbrook Submarine Museum Committee	Cr Wilton (alternate Cr Quinn)
Audit Risk and Improvement Committee	Crs Osborne, Quinn (Cr Wilton ex officio)
Joint Regional Planning Panel (Greater Hume Shire representatives)	Appointment not required on an annual basis Cr Osborne
Lake Hume Land On-Water Management Plan Community Reference Committee	Cr Quinn (alternate Cr Weston)
Local Emergency Management Committee	Director Engineering (alternate Cr Knight), with Manager Traffic & Infrastructure as observer

Organisation	Delegate(s) 2018/2019
Local Traffic Committee	Director Engineering (Cr Meyer as an observer)
Murray Arts Advisory Committee	Cr Schilg
Murray Darling Association	Crs Quinn and Weston
Riverina Eastern Organisation of Councils (REROC)	Mayor and General Manager
Riverina Regional Library	Cr Knight Director Corporate & Community Services
Riverina Joint Organisation	Mayor and Deputy Mayor Observer Gen Mgr
Riverina Water County Council	Appointed for a 4 year term. Crs Meyer and Quinn
Rural Fire Service Bushfire Management Committee	Cr Knight (alternate Cr Meyer)
Softwoods Working Group	Cr Wilton (alternate Cr Weston)
Squirrel Glider Local Area Management Plan Project Committee	Cr Schilg

Organisation Structure

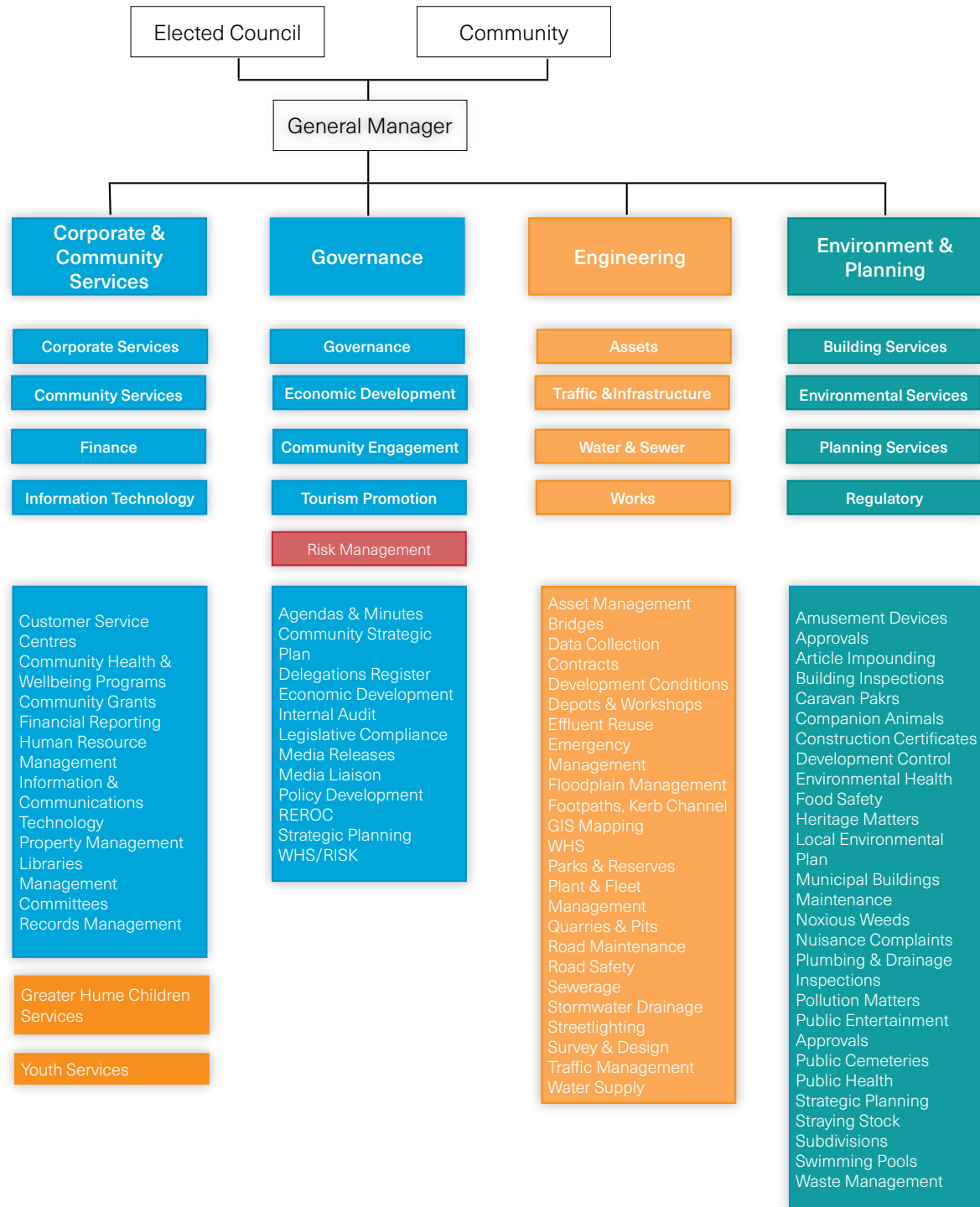
The Council, as an elected body, is responsible for determining policy and overall strategic direction.

The General Manager provides a link between the Council and staff and is responsible for implementing the decisions of the Council.

The organisation structure below General Manager/ Governance comprises three departments: Corporate and Community Services, Engineering and Environment and Planning.

The three directors which head each department together with the General Manager form the Management Executive which manage the day to day operations of the Council and provide professional advice to councillors.

Council's organisation chart is shown at right.



Delivery Program 2017 - 2021

Performance Against Objectives Report 2018 - 2019









Leadership and Communication

Performance Against Objectives







Objective: We lead a vibrant, connected and inclusive community Leadership and advocacy is demonstrated and encouraged in our communities

Plan and lead good governance having a clear framework for strategic planning, policies, procedures and service standards and financial sustainability with effective financial management that is transparent and accountable

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Establish and implement a structured policy review process including subscription to legislative updates service	1.1.1.1.1	Design, document and implement a structured policy review process	Completed	100%		A structured policy review program has been in place throughout the 2018/19 year with 12 revised / updated policies presented to Council
Modify the structure of Council's budget to align with the themes and strategies established in Council's IP&R planning documents	1.1.1.2.1	Review budget process and commence development of a new budget structure to align with IP&R planning documents	Not Progressing	10%		Investigations undertaken into the purchasing of dedicated budget management software which will enable higher level analytical reporting and alignment with IP&R structure. The matter was considered as part of the 2019/2020 budget process however no provision has been made for the purchase of dedicated budgeting software. Management will endeavour to achieve alignment via the existing spreadsheet based budget.
Implement best practice financial management processes	1.1.1.3.1	Complete Council's annual financial statements in accordance with accounting standards and audit requirements	Completed	100%		Annual financial statements completed and lodged with office of Local Government within required timeframe. Quarterly budget reviews will be completed and reported to Council as required.
Implement best practice financial management processes	1.1.1.3.3	Update Council's Long Term Financial Plan on an annual basis taking into consideration other Resourcing Strategy documents and Delivery Program requirements	Progressing	100%		Long Term Financial Plan updated in line with adoption of 2018/2019 - 2022/2023 budget cycle







Performance Against Objectives

Plan and lead good governance having a clear framework for strategic planning, policies, procedures and service standards and financial sustainability with effective financial management that is transparent and accountable

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement best practice financial management processes	1.1.1.3.4	Review Council's loan portfolio to ensure appropriate borrowing levels are maintained and infrastructure spending maximised	Completed	100%		Future loan borrowings adopted as part of budget adoption process. Potential increases to current borrowings will be considered if other projects arise, subject to Council endorsement
Actions and strategies detailed in Council's IP&R plans are implemented and status reviews presented to Council on a quarterly basis	1.1.1.4.1	IP&R status reports presented to Council on quarterly basis	Completed	100%		Achieved and ongoing
Implement effective governance strategies	1.1.1.5.1	Progressively implement strategies outlined in Council's Fit for the Future Improvement Action Plan	Progressing	75%		Library and IT services reviews completed and presented to a Council workshop. Further report required to Council to formalise Reviews and set topics for next 12 months
Maintain effective and open complaints handling processes	1.1.1.6.1	Undertake effective investigation and resolution of complaints	Completed	100%		Customer action Request reports presented to Council monthly. Staff continually working on ways to improve responsiveness and reporting
Implement effective risk management programs to minimise Council's exposure to risk and ensure continuity of critical business functions	1.1.1.7.1	Review Council's Integrated Risk Management Plan and develop and implement supporting processes to ensure ongoing integration of risk management principles into Council's day to day operations	Completed	100%		Implementation and improvement of Council's Risk Management Plan is continuing
Implement organisation wide service and efficiency reviews	1.1.1.8.1	Implement service and efficiency reviews in accordance with Council's Fit for the Future Improvement Action Plan	Completed	75%		Refer 1.1.1.5.1


Performance Against Objectives

Council is responsive to community needs and priorities


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Engagement by Council to demonstrate Council leadership	1.1.2.1.1	Develop and implement the GHSC Communication Plan	Progressing	90%		Council News issued monthly in community newsletters. 15 of 17 action recommendations from the plan have been implemented
Improve community attendance at Council meetings and provide greater contact with local councillors	1.1.2.2.1	Facilitate the advertising of information regarding Council meetings and events in accordance with legislation and time requirements and include on Council's website	Completed	100%		Achieved and ongoing
Improve community attendance at Council Meetings and provide greater contact with local councillors	1.1.2.4.1	Hold a minimum of two Council Meetings per annum at venues other than Culcairn or Holbrook	Completed	100%		Meetings held at Walla Walla (November 2018) and Carabost (March 2019)
Provide Councillors with support and training to ensure their ongoing professional development	1.1.2.5.1	Continue to implement the councillor professional development program	Completed	0%		All Councillors have developed Training Plans which will be rolled out in the 2019/2020 Financial Year
Provide opportunities and actively encourage younger people to join community groups	1.1.2.6.1	Deliver formal training in meeting procedures to Youth Advisory Committee members and develop projects to offer similar training through partnerships with schools in the shire	Completed	50%		This action has not proceeded due to the Youth Advisory Committee currently in a restructuring process where there will be two committees. One at Billabong High School and one at St Paul's College Walla Walla. A new older youth committee has commenced and meets once a month. In July/August the newly formed committees will be provided with overviews on the running of a committee, Executive positions, minute taking and reporting to Council
Improve leadership in community groups to facilitate greater accountability from community groups that manage Council's assets	1.1.2.7.1	Review current Management Committee Manual and provide refresher training to management committees as required	Progressing	100%		Management Committee Guidelines reviewed and updated. Workshops to be conducted in November 2018

Performance Against Objectives

Council is responsive to community needs and priorities

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Recognise community leaders and their efforts and encourage others in the community to take up leadership roles	1.1.2.8.1	Recognise community leaders through Australia Day awards	Completed	100%		Report resolved by Council to recognise Greater Hume Australia Day winners throughout year of reign

Successfully engage Australian and State governments to advocate on issues important to the community

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Councillors and senior staff represent the interests of Greater Hume Shire to State and Federal members and government departments	1.1.3.1.2	Participate in funding opportunities to resource significant community projects and infrastructure	Completed	100%		Almost \$10M in additional road funding received along with significant support provided to community organisations with the roll out of the Stronger Country Communities Fund

Performance Against Objectives






Strong relationships and effective partnerships

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Lobby Australian and State governments for increased funding	1.1.4.1.1	Meet with local Australian and State government parliamentarians at least annually	Progressing	50%		No further meetings held this quarter
Lobby Australian and State governments for increased funding	1.1.4.1.2	Actively participate in Local Government NSW Annual Conference	Completed	100%		As this years conference was held in Albury six Councillors, the General Manager and two Directors attended
Cooperatively work with surrounding councils to identify where resources and costs can be shared	1.1.4.2.1	Continue as an active participant in REROC/ JO initiatives	Completed	100%		REROC Workforce Development Meetings held August and November 2018 and February and June 2019. General Manager continues to serve on the Executive of REROC and is a member of the RivJO Governance Working Party. Mayor is a member of the RivJO Operational Working Party
Cooperatively work with surrounding councils to identify where resources and costs can be shared	1.1.4.2.2	Continue to host the Road Safety Officer and Youth programs on a shared basis with Lockhart Shire Council	Completed	100%		Existing arrangement continue with both programs

Performance Against Objectives

There is open and two way communication both with communities and within our communities, the community is consulted on decisions that affect them and consultation processes are inclusive



Accessible and inclusive Communications Strategy and active use of the Community Engagement Toolkit and Council's website is accessible

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement the planned community engagement processes using various communication strategies	1.2.1.1.1	Maintain membership of community engagement peak bodies and networks	Progressing	50%		No further activity due to staff on leave for 7 weeks. Communications toolkit utilized for Community Engagement surrounding Jindera Multi-purpose Hall project
Implement the planned community engagement processes using various communication strategies	1.2.1.1.2	All councillors and relevant staff to undertake IAP2 and/or other community engagement training	Not Progressing	50%		Councillors are receiving engagement briefings regarding a range of projects. No specific training undertaken during the quarter due to staff leave
Implement the planned community engagement processes using various communication strategies	1.2.1.1.3	Develop two Council newsletters (Autumn and Spring) and rates notice insert whilst ensuring effective and targeted content	Completed	100%		Two newsletters and one rates insert developed and sent to residents
Implement the planned community engagement processes using various communication strategies	1.2.1.1.4	Develop a new Greater Hume Shire Council website including a dedicated Have Your Say portal which is compliant with accessibility standards	Progressing	100%		Greater Hume Council, Greater Hume Children Services, Town webpages developed and Have Your Say incorporated
Implement the planned community engagement processes using various communication strategies	1.2.1.1.5	Investigate contemporary community engagement techniques to establish a reference group for the testing of proposed projects and ideas	Progressing	75%		Refer 1.2.1.1.4

Performance Against Objectives






Residents feel a sense of belonging, are able to reach their potential, work productively, and there is a sense of mutual respect, inclusiveness, ownership and pride in their community

Council's values, actions and decisions are inclusive. Access and Inclusion Reference group established Community Health and Wellbeing Alliance continues








DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Acknowledge all volunteers and those providing welfare, and genuinely engage them in council decisions, policy and meaningful dialogue to improve outcomes for those that are disadvantaged	1.3.1.1.1	Invite volunteers to present information about their work to council Seek out opportunities to support welfare work through funding, special grants & material aid	Progressing	75%		The development of a more strategic approach to volunteering has occurred, to identify opportunities for support and involvement in many projects. Many grant programs have enabled the development of volunteers including youth, club and community members as well as schools and other organisations. Partnering with other service providers and building networks has been a key focus for 2018/19. Request have been through community grants processes at this stage
Undertake work to ensure that young people, people who are disadvantaged, and people with a disability can exercise their rights as equal citizens in areas such as council elections, council meetings, council consultation processes, council policy, and membership of council's committees involving community representatives and in making complaints	1.3.1.2.1	Establish a process/system for young people, people who are disadvantaged and people with a disability to participate on the Youth Council and participate in decision making processes	Completed	100%		Ongoing consultation with high schools continuing and the number of young people participating in the Youth Committee is increasing

Performance Against Objectives

Council's values, actions and decisions are inclusive. Access and Inclusion Reference group established Community Health and Wellbeing Alliance continues



DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.02	Promote NSW Carers Charter and Carers rights to GHSC Staff	Completed	75%		A lot of progress has been achieved in all areas of Council including greater promotion and awareness of access and inclusion, particular embedding into Family Day Care, Children Services, Libraries and Youth programs. Health and Wellbeing Alliance has been well attended and positive anecdotal feedback that it is meeting a gap for service providers
Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP)	1.3.1.3.03	Annual all staff function to include accessibility and inclusiveness service provision training	Not due to start	0%		Next All Staff function planned for 14 August to incorporate a presentation from the Resilience Project team
Implement Greater Hume Disability Inclusion Action Plan (DIAP)	1.3.1.3.05	Continue to audit Shire functions, facilities, services and information sources against Access to Premises Standards and other relevant standards for inclusiveness and implement recommended improvements	Completed	100%		In partnership with Intereach Access at a Glance, Council offices/libraries in Henty and Culcairn audited successfully for access requirements. Promotion of the program has been included in community newsletters and has been included as part of the Culcairn Healthy Towns project. Ongoing plan to complete other Council facilities and to offer and promote service to businesses
Implement Greater Hume Disability Inclusion Action Plan (DIAP)	1.3.1.3.06	Engineering and Environment staff apply the provisions of the Disability Inclusion Act and Continuous Accessible Path and Travel (CAPT)	Completed	100%		Engineering Staff applying principles of the Disability and Inclusion Act in all projects being undertaken
Implement Greater Hume Disability Inclusion Action Plan (DIAP)	1.3.1.3.07	All new signage is compliant with the provisions of the Disability Inclusion Act	Completed	100%		All new signage installed is checked to ensure it is compliant with Disability Inclusion Act prior to installation

Performance Against Objectives

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement Greater Hume Disability Inclusion Action Plan (DIAP)	1.3.1.3.10	Review GHC employment HR policy and processes for inclusiveness	Completed	100%		Completed
Implement Greater Hume Disability Inclusion Action Plan (DIAP)	1.3.1.3.11	Employ and maintain a diverse workforce by making diversity and inclusion key to workforce planning	Completed	100%		Employee position descriptions are reviewed on an ongoing basis when vacancies occur
Implement Greater Hume Disability Inclusion Action Plan (DIAP)	1.3.1.3.12	Advocate and encourage local business and industry to establish a diverse workforce	Progressing	75%		Accessibility is documented where appropriate, e.g. CET for Jindera Multi-Purpose Hall
Implement Greater Hume Disability Inclusion Action Plan (DIAP)	1.3.1.3.13	Include inclusiveness in the Workplace Inspirations Day	Not Progressing	100%		Work Inspiration Day held on 26 October. Council's younger staff members formed a Working Group to ensure a well targeted series of activities on the day. 14 students from Billabong High School attended of the 12 surveys returned 9 rated the day 5 out of 5 and the remaining 3; 4 out of 5
Implement Greater Hume Disability Inclusion Action Plan (DIAP)	1.3.1.3.16	Customer Service Staff are aware of the resources needed to respond to PwD/ Carers	Completed	100%		Customer service awareness of resources and access requirements was good through 2 office audits completed in 2018/19
Implement Greater Hume Disability Inclusion Action Plan (DIAP)	1.3.1.3.17	GHC Policies and procedures reflect the needs of PwD/Carers	Progressing	20%		Greater emphasis has been placed on ensuring access to PwD/Carers at events, programs and DIAP continues to be implemented
Implement Greater Hume Disability Inclusion Action Plan (DIAP)	1.3.1.3.18	Criteria for Council Community grants includes diversity, accessibility and inclusiveness	Progressing	50%		The following criteria has been added to the community grant application "The program aims to enhance the range, availability and quality of community facilities, including a particular focus on access and inclusion for all." Community applications have responded accordingly

Performance Against Objectives

Council's values, actions and decisions are inclusive. Access and Inclusion Reference group established Community Health and Wellbeing Alliance continues

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement Greater Hume Disability Inclusion Action Plan (DIAP)	1.3.1.3.19	Review volunteer policies and processes to include PwD	Progressing	100%		Council's Volunteer Manual updated to include PwD. Workshops conducted at end of October 2018
	1.3.1.3.20	Support and resource DIAP reference group	Progressing	50%		Transport reference group meetings and input via Health and Wellbeing Alliance. Plan for 2019/20 to schedule formal meetings





Healthy Lifestyle

Performance Against Objectives



**Objective: we create health, inclusive and resilient communities, acknowledge our volunteers and value our youth
Welcoming, resilient and involved communities**

Welcome people from diverse cultures to live, work and settle in Greater Hume Shire

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Encourage more residents to be involved in the Greater Hume shire and events	2.1.1.1.1	Continue to rotate the Australia Day function across towns in the shire	Completed	100%		Australia Day at Walla Walla. 2020 celebrations to be held in Culcairn
Provide and promote a range of cultural and personal development opportunities for youth	2.1.1.2.2	Implement actions and projects detailed in the annual youth plan	Completed	100%		All actions and projects completed as outlined in the annual youth plan. Youth engagements with the events from the action plan have been extremely good with increased planning by the Youth Services team on promotion especially using social media. Facebook is no longer the only social media platform used with Instagram also now used reaching out to the target audience with statistics indicating that each platform is reaching the target audience. The annual RSA course with both schools was not held due to an increase in the cost of delivery of the program however, will be revisited in 2019/20. The annual Work Inspiration Day was a great success with a lot of ideas for future programming for young people



Performance Against Objectives

Welcome people from diverse cultures to live, work and settle in Greater Hume Shire



DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Develop partnerships with schools and other community organisations to deliver and promote targeted health and wellbeing programs to youth	2.1.1.3.1	Regular communication with local high schools to establish need and partnership opportunities	Completed	100%		<p>Engagement with local high schools increased especially with St Paul's College Walla Walla who are attending all workshops and events organised during school hours and are encouraging students to attend youth holiday programs</p> <p>This year the schools have participated in the Greater Hume Council Work Inspiration Day, Youth Engagement Strategy Day, Greater Hume Council Road Safety Officer presentation, SportsAbility Day and in discussion with the planning of the Youth Advisory Committees to be formed in each school. Emily Jones, Trainee who will be moving into the Youth Services role in the near future will lead these groups. Youth Services have organised a Department of Fair Trading Revved Up program to be held at Billabong High School in July. Teaching staff have also met on a regular basis with the Youth Service Team to discuss upcoming programs and events</p>
Recognise the contribution of volunteers in communities and assist with recruitment and retention	2.1.1.5.1	In National Volunteer Week each year, acknowledge and celebrate the shire's volunteers	Completed	100%		Included in plan for volunteer week 2019. Volunteers to be more of focus under libraries

Performance Against Objectives

Welcome people from diverse cultures to live, work and settle in Greater Hume shire




DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Recognise the contribution of volunteers in communities and assist with recruitment and retention	2.1.1.5.2	Offer annual Work Health & Safety volunteer induction and training	Progressing	100%		Management Committee training held at Culcairn in November over two nights. 26 organisations attended
Recognise the contribution of volunteers in communities and assist with recruitment and retention	2.1.1.5.3	Provide advice and support to volunteer community organisations in governance and financial management	Completed	100%		Workshops conducted with Management Committees in November 2018

Local education and local career opportunities

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
GHC to lead and exercise responsibility as an equal opportunity employer and community leaders to work with others to enhance local employment and mentoring opportunities for young people, people who are disadvantaged, and people with a disability	2.1.2.1.1	Review the application of EEO principles across all areas of council	Progressing	20%		Development of an updated EEO Management Plan has commenced and is a top priority for the newly created People & Culture team
GHC to lead and exercise responsibility as an equal opportunity employer and community leaders to work with others to enhance local employment and mentoring opportunities for young people, people who are disadvantaged, and people with a disability	2.1.2.1.2	Continue to support traineeships for local young people	Completed	100%		Trainees in the areas of Water & Wastewater and Children Services have commenced. Cadet Finance Officer appointed. Existing traineeships continuing

Performance Against Objectives







Local education and local career opportunities

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
GHC to lead and exercise responsibility as an equal opportunity employers and community leaders to work with others to enhance local employment and mentoring opportunities for young people, people who are disadvantaged, and people with a disability	2.1.2.1.4	Participate in regional youth focused mentoring programs	Progressing	75%		Youth programs across both GHC and Lockhart focus on youth mentoring... which is also being built into programs. Internal mentoring of trainees is also being developed
Work with TAFE and other Registered Training Organisations to provide entry level certificates and qualifications locally.	2.1.2.2.1	Continue to support VET providers in the local community. Advocate for the delivery of skills shortage qualifications; Aged Care/ Agriculture/Customer service/ Engineering	Progressing	10%		Changes in NSW Tafe have been challenging. Equipment and facilities at Holbrook and Henty still being used for programs. Other VET providers have been used to provide/ promote delivery of programs
Maintain contemporary information and computing technology facilities for education purposes.	2.1.2.3.1	Undertake an annual review of GHC community ICT facilities to monitor use, value and upgrade as required	Progressing	75%		Increased focus on ensuring both Henty and Walla Walla childcare centres were appropriately serviced by ICT requirements to deliver current and streamlined services

Performance Against Objectives


We have services to promote and deliver health and wellbeing for all ages

Continue the Community Health and Wellbeing Alliance and implement the CH&W Plan



DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Facilitate mental and physical health awareness information	2.2.1.1.1	Partner with community organisations and health services to deliver a mental health program in October each year	Completed	100%		Health and Wellbeing Alliance meeting held 24 October 2018 had focus on Mental Health and working with Youth (Gateway Health) and TAFE to provide greater opportunities to include support around events and training. Mental Health Program planned for October 2019
Facilitate mental and physical health awareness information	2.2.1.1.2	List health and wellbeing events and links to community health services on the GHC website	Progressing	50%		Ongoing review of content of new website and processes being implemented to maintain current linkages, networks and contacts.
Council becomes a health promoting shire	2.2.1.2.1	GHSC supports and approves the actions of the Community Health and Wellbeing Alliance	Completed	100%		Council is committed to supporting the Health & Wellbeing Alliance
Council becomes a health promoting shire	2.2.1.2.2	Undertake a review of the Community Health & Wellbeing Plan	Progressing	60%		Progressing
Develop partnerships with local health services to plan & implement key health promotion initiatives: injury prevention, farm/work safety promotion, cancer prevention (particularly skin cancer prevention) & active community (physical activity promotion and nutrition)	2.2.1.6.1	Engage the Community Health and Wellbeing Alliance in health promotion initiatives and support local, regional and national programs	Completed	100%		Well supported by high level presenters, sharing of information and contacts
Continue to advocate, support and mentor the community based gymnasiums and gardens for health and wellbeing and community connectedness	2.2.1.9.1	Monitor the accessibility of community based activities through support from the Alliance to provide feedback	Completed	100%		Ongoing

Performance Against Objectives

Develop a Greater Hume Shire Youth Plan and continue Youth Advisory Committee



DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Provide training and mentoring opportunities for young leaders	2.2.2.1.1	Develop a young leaders trying and mentoring action program	Completed	100%		<p>The young leaders training and mentoring action program is completed. The plan will commence from 1 July 2019. This document has been divided into 3 main categories focusing on the following programs:</p> <p>Youth Advisory Committee</p> <p>School Specific</p> <p>Staff Training in mentoring, and youth related issues including mental health, bullying, drugs and alcohol, homelessness</p> <p>Funding for the programs will be from grants applied for or budgeting from the Youth Services funds</p>

Continue to support the enhancement of children services across the shire

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Continue to review adequacy of existing childcare services and identify gaps in the provision of services according to the needs of local families	2.2.3.1.1	Undertake an annual review of existing childcare services provided through engagement with preschools and other children's services	Completed	100%		Survey of early childhood providers undertaken March 2018 and followed up with individual visits to each facility. Refer report to May 2018 Council Meeting
Ensure that Greater Hume Children Services remains a relevant and reliable service	2.2.3.2.1	Implement the Greater Hume Children Services Strategic Plan including the implementation of a targeted marketing strategy	Progressing	85%		Report on GH Children Services recommended options for supporting services GH Children Services updated Strategic Plan contains a growth and sustainability strategy


Performance Against Objectives

Continue to support the enhancement of children services across the shire



DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Continue to review adequacy of existing childcare services and identify gaps in the provision of services according to the needs of local families	2.2.3.1.1	Undertake an annual review of existing childcare services provided through engagement with preschools and other children's services	Completed	100%		Survey of early childhood providers undertaken March 2018 and followed up with individual visits to each facility. Refer report to May 2018 Council Meeting
Ensure that Greater Hume Children Services remains a relevant and reliable service	2.2.3.2.1	Implement the Greater Hume Children Services Strategic Plan including the implementation of a targeted marketing strategy	Progressing	75%		Marketing strategy has been developed

Performance Against Objectives

Develop a Memorandum of Understanding with Community Transport provider to improve community transport outcomes

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Establish effective local community transport options	2.2.4.1.1	Support the ongoing Community Transport Reference Group and provide advocacy where required	Completed	100%		Advocacy regarding the on demand bus service with accessibility needs


Advocate for safe work practices and employment standards

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement best practice human resource policies and strategies to attract, engage, develop, retain the best and highly skilled staff to strengthen workforce capacity	2.2.5.1.1	Implement the strategies from the Workforce Management Plan	Progressing	25%		Implementation of actions from the Workforce Management Plan is a key priority of the recently created People & Culture team and it is expected that key actions will be implemented over the 2019/2020 year
Provide a safe work environment	2.2.5.2.1	Integrated risk management system developed and implemented	Completed	100%		Risk/WHS Committee continues to meet on a quarterly basis. Last meeting 13 June 2019.

Performance Against Objectives



Volunteering is inclusive, well acknowledged and supported

Council acknowledges, partners and supports community committees and organisations and celebrates volunteering

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Support self-help/support and interest groups such as men's shed, friendly visiting, craft groups and service clubs to be sustainable, accessible and inclusive	2.3.1.1.1	Continue to acknowledge and work with local groups assisting with funding and resources to ensure there are accessible, affordable and inclusive	Completed	100%		Many programs are working across all areas factoring in needs, leveraging resources and programs. For example, youth, libraries and children services working well across all areas.


Our residents feel safe

Street lighting is effective and energy efficient



DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement the street light installation priority program	2.4.1.1.1	Commence the installation of new streetlights in accordance with the agreed priority program	Completed	100%		All lights installed and operational that could be funded under budget parameters
Expand the utilisation of solar powered and LED technology in streetlighting	2.4.1.2.1	Work with REROC to seek agreement with electricity authorities to implement LED technology for new and existing streetlights	Completed	100%		LED streetlights to be installed March 2021 by Essential Energy as part of Bulk Lamp Replacement Program

Performance Against Objectives

Implement Council's Road Safety Strategy

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Work with RMS, Lockhart Shire and the community to implement the Roads Safety Strategy	2.4.2.1.1	Implement the Road Safety Strategy annual priorities	Completed	100%		All Road Safety initiatives completed as per approved strategy with Roads and Maritime Services (RMS)


Engage community in developing and expanding accessible pedestrian cycle ways and walking track networks

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Council to investigate opportunities and invest in liveability infrastructure such as recreation facilities, cycleways, footpaths, recreational walking tracks	2.4.3.1.1	Implement actions from existing four year cycle ways plan	Not Progressing	0%		RMS has advised that no funding is available this year for shared paths projects in Greater Hume as part of Active Transport Program. Staff awaiting Active Transport Portal to open to apply for funding for next year. Council funding to be carried forward to next year
Council to investigate opportunities and invest in liveability infrastructure such as recreation facilities, cycleways, footpaths, recreational walking tracks	2.4.3.1.2	Implement actions from existing capital works program	Not Progressing	0%		No funding available this year from RMS for projects in Greater Hume. Applications for funding to be submitted shortly for next financial year

Performance Against Objectives

Council provides learning and development opportunities for all




Community spaces allow our residents to learn and engage

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Investigate feasibility of developing additional libraries within the shire or improving access to library facilities and information services	2.5.1.1.1	Investigate alternative methods of service delivery to rural and remote communities	Completed	100%		Library staff are always investigating alternate methods of service delivery to rural and remote communities. The Little Book Nook program: Libraries and businesses promoting literacy has been extremely successful and staff would like to see this delivered in additional communities as well as other programs and services. The opening of the Jindera Library in June, plus the creation of a Jindera Facebook page and library Instagram page has help promote the library. Members of the community have access to library collections and services 5 days a week from 8.30am - 5.00pm. Grants received for the year have provided funds for alternate programs such as Tech Savvy Seniors, Get Online Week, Seniors Week, Grandparents Day, Be Connected and Law Week

Performance Against Objectives

Council provides learning and development opportunities for all

Community spaces allow our residents to learn and engage

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Investigate feasibility of developing additional libraries within the shire or improving access to library facilities and information services	2.5.1.1.2	Create and promote traditional and online library services	Completed	100%		Outreach program Little Book Nooks developed and shared with other Riverina Regional Libraries. A pop up library will be held in July in Henty at an event at the Henty Memorial Hall and a Local Government Week program accessing the Mobile Bus Services in Walla Walla will be held also in July
Investigate feasibility of developing additional libraries within the shire or improving access to library facilities and information services	2.5.1.1.3	Investigate and implement new and innovative programs in Council's libraries	Completed	100%		The community engagement with library holiday programs is very good. Library staff have worked together to forward plan the programs for the upcoming year using the Library Operational Plan. The increase usage of social media including Facebook and the creation of a library instagram page has meant increased engagement by the community and staff are reaching the target audience
Investigate feasibility of developing additional libraries within the shire or improving access to library facilities and information services	2.5.1.1.4	Promote existing programs to increase library participation	Completed	100%		Library membership and participation was reporting to Council in the March 19. Further information regarding the new Jindera Library was reported to Council at the Council Workshop on Wednesday 6 March 19

Performance Against Objectives

Community spaces allow our residents to learn and engage

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Create an environment that attracts and enables caring and qualified staff	2.5.1.2.1	Library staff to attend a minimum of two training information days with RRL annually	Completed	100%	●	Library staff have attended the State Library Drug and Alcohol training day held at the Henty Library on Friday 29 March and the RRL Branch meeting on Tuesday 9 April. To date all library staff have attended two or more training days



Pic: Jindera 150th Celebrations took place 26 - 30 September 2018. Ribbon cutting by Greg Aplin, MP Member for Albury, Sussan Ley, MP Member for Farrer and Mayor Cr Heather Wilton




Growth and Sustainability

Performance Against Objectives




Objective: We are revitalising our communities, welcoming visitors, growing our economy and promoting the lifestyle, culture and heritage offered in our communities.

We have prosperous and diverse local businesses and a growing economy

Transport Industry Development Strategy





DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Develop a Transport Industry Development Strategy with the support of specialist external consultants and key stakeholders	3.1.1.1.1	Seek grant funding to undertake research into the transport industry to better understand growth opportunities and to inform the Transport Industry Development Strategy	Not Progressing	0%		

Partner with local, state and national departments and organisations to grow and expand accessible and inclusive local business

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Promote industrial development to enhance employment opportunities	3.1.2.1.1	Promote the existing industrial land development at Holbrook and Jindera	Completed	100%		Soft promotion continues with a further lot at Holbrook Industrial Estate sold and two at Jindera
Promote industrial development to enhance employment opportunities	3.1.2.1.2	Assess development opportunities for industrial land development elsewhere in the shire	Progressing	75%		New website has current industrial land offerings information
Encourage and support local businesses to enhance employment opportunities	3.1.2.2.1	Implement Stage 2 Buy Local in Greater Hume campaign	Completed	100%		Completed in first half of 2018. Buy Local signage refreshed in towns. Commercial print run of Buy Local Directory distributed to business database membership and made available at all Council customer service centres

Performance Against Objectives





Partner with local, state and national departments and organisations to grow and expand accessible and inclusive local business

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Encourage and support local businesses to enhance employment opportunities	3.1.2.2.3	Review Council's procurement practices to promote local purchasing where a fit for purpose and cost effective option is available	Completed	100%		LGP Vendor Panel established for local and regional suppliers which increases transparency and record keeping of procurement. During the 3rd and 4th quarters an emphasis has been placed on increasing the number of Requests for Quotations issued. Training sessions were held with suppliers/contractors during May/June at Holbrook, Culcairn and Jindera
Encourage and support local businesses to enhance employment opportunities	3.1.2.2.4	Promote and support business mentoring and training services	Completed	100%		Work On Your Business Training Series completed, with 88% those respondents who completed the training very satisfied and 12% satisfied. 16 business registered for the training
Advocate for employment opportunities with new and existing business/industry and local training	3.1.2.4.1	Continue to promote the buy local policies and invest in attracting new business to improve employment	Completed	100%		Council has updated the Buy Local signage in towns and has completed a commercial print run of the directory, which has been distributed to nearly 500 businesses in the database. The 2019 Business Survey was released in June 2019
Review the provision of Council's services and take action to address services that impede the smooth operation of local businesses	3.1.2.4.1	Investigate and adopt an option that allows remote access to Council's Culcairn Waste Management Facility	Progressing	50%		Initial investigations revealed that the cost of implementing remote access to be substantial. The process will require a tender to be prepared which will be done in 19/20

Performance Against Objectives



Our towns and villages are revitalised

Implement inclusive and accessible Small Town Revitalisation Initiatives for all villages and towns as part of the Master Planning Process

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Undertake community consultation and undertake data collection and research to inform the development of the 10 year Strategic Land Use Plan	3.2.1.1.1	Investigate options for amendments to GHLEP 2012 to support more opportunities for residential development	Progressing	75%		Work progressed on this planning proposal over the last quarter. The Department of Planning and Environment are requiring amendments to the drafting of the planning proposal and Council is awaiting a written response from the Department on their requirements so that Council can respond
Continue to support and develop sporting facilities and other community infrastructure	3.2.2.1.1	Provide assistance to community groups in the development of funding applications	Progressing	75%		Support provided for community development grant
Continue to support and develop sporting facilities and other community infrastructure	3.2.2.1.2	Promote Council's loans to community groups policy to encourage maximum uptake of available low interest loans	Progressing	75%		Loan to Burrumbuttock and Jindera Tennis Clubs confirmed to date
For Council to lead the strategic direction for each town and village	3.2.2.2.1	Develop or update masterplans for all towns and villages	Not Progressing	0%		Not progressing at this stage

Performance Against Objectives

Develop a New Resident Attraction Strategy for Greater Hume Shire and expand new residential estates

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Promote residential development	3.2.3.1.1	Investigate the cost of construction for residential land developments	Progressing	90%		Walla Walla residential subdivision 90% complete. Discussions have commenced for the acquisition of residential land at Culcairn
Attract new residents to the shire	3.2.3.2.1	Investigate opportunities to benefit from the Evocities strategy	Completed	100%		Council is a participant of Country Change initiative to encourage people from cities to move to the Riverina (and Greater Hume). Discussions held with Country Change regarding expanding testimonials provided by 'movers' and creation of video which is portable content. Council has committed to Country Change platform for 2019-2020








Pic: Walla Walla 150th Celebrations took place 25 - 27 January 2019. Residents and visitors participate in the street parade, one of the many activities over the Australia Day weekend.

Performance Against Objectives





Increased number of visitors enjoy our shire

Develop a local tourism operator forum and strategy

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement the Greater Hume Shire Visitor Experience Plan	3.3.1.1.01	Encourage development, promotion, funding and management skills of events which are family orientated, locally led and unique	Completed	100%		Currently promoting and servicing over 180 events across Greater Hume. Events Guide updated on a regular basis
Implement the Greater Hume Shire Visitor Experience Plan	3.3.1.1.02	Support Greater Hume Shire's tourism operators and event organisers to participate in Awards at local, regional, state and national level	Completed	100%		Greater Hume Visitor Information Centre pulled out of awards due to temporary resourcing issue. However Greater Hume had one operator (Greater Aussie Holiday Park) nominate and receive Silver Award for Regional Tourism Awards 2019 and receive Bronze Award for 2018 NSW Tourism Awards
Implement the Greater Hume Shire Visitor Experience Plan	3.3.1.1.03	Identify and develop interpretational signage for towns/villages, attractions and historical areas	Completed	100%		Ongoing, completed signage for Morgan's Lookout viewing platform
Implement the Greater Hume Shire Visitor Experience Plan	3.3.1.1.04	Work collaboratively with local, state and federal governments and organisations to enhance our visitor experience	Completed	100%		Many visitor experience projects either completed or underway via NSW and Federal Government funding opportunities inc Stronger Country Communities Funding and Office of Environment and Heritage
Implement the Greater Hume Shire Visitor Experience Plan	3.3.1.1.05	Create an ambassador/famil program and develop workshops to promote the visitor experience	Completed	100%		Ongoing, developing awareness through Tourism Public Forums






Performance Against Objectives

Develop a local tourism operator forum and strategy

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement the Greater Hume Shire Visitor Experience Plan	3.3.1.1.06	Ongoing development of Visitor Information Point network, with a greater emphasis on communication, training and famils	Completed	100%		Ongoing communication and training
Implement the Greater Hume Shire Visitor Experience Plan	3.3.1.1.07	Ongoing development of visitgreater-hume.com.au and the Murray Regional Tourism Board digital platform including ATDW and corporate pages	Completed	100%		Greater Hume will be developing our own Visitgreaterhume website, (from Opencities site) which will link to the new Murray Regional Tourism site.
Implement the Greater Hume Shire Visitor Experience Plan	3.3.1.1.08	Liaise with media by offering to arrange interviews, testimonials, new developments, special events, awards, articles, photography or regular spots on radio and TV or articles in print and social media	Completed	100%		Ongoing, monthly column in ERC, regular social media posts via facebook and instagram. Liaison with Out and About journalists to develop Greater Hume stories.
Implement the Greater Hume Shire Visitor Experience Plan	3.3.1.1.09	Continue to promote Greater Hume Shire's social media presence on Facebook and develop resources (eg photography and film) to expand into other sites such as twitter, Google maps, YouTube, Instagram and Pinterest	Completed	100%		Instagram page gaining traction. Facebook followers are growing: <ul style="list-style-type: none"> o Greater Hume Council – 1367 followers o Greater Hume Visitor Information Centre – 447 followers o Holbrook Submarine Museum – 855 followers o Greater Hume Children's Services – 651 followers o Greater Hume Youth Advisory Committee – 273 followers o Buy Local in Greater Hume – 320 followers


Performance Against Objectives

Develop a local tourism operator forum and strategy

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement the Greater Hume Shire Visitor Experience Plan	3.3.1.1.10	Develop self drive and walk/bike/ride tour itineraries incorporating historical and environmental attractions in towns/villages and shire	Completed	100%		Ongoing, will develop along with new Visitor Guide in 2019
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.11	Incorporate into budget attendance/presence at specialist events such as caravan and camping shows, travel shows and other specialist events by either tourism staff or operators	Completed	100%		Ongoing, Greater Hume Visitor Guides to Caravan and Camping Shows with Murray Regional Tourism and Destination Riverina Murray stands and exhibition at Henty Machinery Field Days
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.12	Establishment of a Greater Hume Shire Tourism Operators Committee to create links and provide a platform for cooperative marketing and promotion and tourism development, skills development and new operators	Completed	100%		Ongoing, Greater Hume Visitor Guides to Caravan and Camping Shows with Murray Regional Tourism and Destination Riverina Murray stands and exhibition at Henty Machinery Field Days
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.14	History and Heritage - Museums Program to provide guidance, training and expertise to our public and private museums and historical society's such as museum advisors, grants and volunteer and skill development workshops	Completed	100%		Ongoing, achievements are: three disaster bins for museums, continued contract of Museum Advisor, regular workshops and visits, funding opportunities developed
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.15	Natural Environment - Liaise with NSW Government agencies to further develop the natural areas of Lake Hume, Doodle Cooma Swamp, Gum Swamp, Woomargama National Park, Murray River, Benambra National Park, Billabong Creek	Completed	100%		Morgan's Lookout stairs, viewing platform and signage completed

Performance Against Objectives

Develop a local tourism operator forum and strategy

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement the Greater Hume Shire Visitor Experience Plan	3.3.2.1.16	Agri Tourism - Encourage individuals and agricultural businesses to development farm gate and niche produce and participation in Murray Regional Tourism's Food and Agri Tourism Program	Completed	100%		Murray Regional Tourism Food and Agri Tourism Opportunities Report has been released. Meetings have been held to gauge interest to implement strategies








Performance Against Objectives

Objective: Our development and maintenance is sustainable, environmentally responsible, accessible and enjoyed by our community.

Infrastructure and facilities meet the needs of our communities

Develop and implement five yearly Asset Management Strategy and Plans


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Identify opportunities for external grant funding	4.1.1.1.1	Seek grant opportunities and advertise on Council's website	Progressing	75%		All relevant grants are advertised on GHSC website and emailed to community groups
Identify opportunities for external grant funding	4.1.1.1.2	Council actively seeks and applies for grant funding for non-budgeted identified priority projects	Completed	100%		Almost 10M in additional road funding secured during the 2019/2019 Financial Year. Stage two applications submitted for Safe and Secure Water Program submitted for Jindera Sewerage Treatment Works and Culcairn Water Tower
Ensure investment in the upgrade of roads infrastructure is targeted and prioritised	4.1.1.2.1	Review and implement Council's Roads Strategy	Progressing	90%		Capital Roads Program has been completed as detailed in 2018/19 Delivery program except for 75% of Gravel Resheeting Program which has been carried forward to be completed in early the 2019/20 financial year
Ensure investment in the upgrade of roads infrastructure is targeted and prioritised	4.1.1.2.3	Continue to collect and record asset data in order to inform current and future asset management strategies and plans	Progressing	50%		No work done on Asset Management Plans or Strategies, due to staffing issues. Data collection is continuing, with data cleansing being undertaken in preparation for revaluation of Roads to be completed in 19/20 Financial year
Develop an Integrated Asset Management Plan for all of Council's assets	4.1.1.4.1	Review the Asset Management Plan for water and sewer assets	Not progressing	0%		No work has been undertaken on the review of Asset Management Plans for Water and Wastewater, as it is not due to be done until 2020/21

Performance Against Objectives

Objective: Our development and maintenance is sustainable, environmentally responsible, accessible and enjoyed by our community.



Infrastructure and facilities meet the needs of our communities

Develop and implement five yearly Asset Management Strategy and Plans


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Develop an Integrated Asset Management Plan for all of Council's assets	4.1.1.4.2	Undertake a revaluation of all Council owned/controlled land and facilities	Progressing	50%		No work has been undertaken on updating Asset management Plan for Council Land and Buildings, as it is not due to be done until 2020/21

Performance Against Objectives

Engage the community to develop Recreation Plan describing accessible and age friendly public facilities in our spaces and places • Parks Playgrounds and Reserves • Public Toilets • Sporting Fields • Swimming Pools • Public Halls


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Support with long term planning and maintenance at recreation grounds	4.2.2.1.1	Develop a master plan for sporting grounds in each of the five major towns incorporating drainage, irrigation and turfing options	Progressing	10%		Not commenced, but new irrigation at Henty Recreation Reserve to be installed in 2019/20 Year
Review current Public Toilet Upgrade Program and develop an upgrade program for playgrounds	4.1.2.3.1	Implement a process to review public toilet upgrade program and develop an upgrade program for playgrounds	Progressing	10%		Investigations on hold until staff resources are available to undertake consultation

Affordable, accessible housing supports the needs of the community


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Continue to provide social housing and consider supporting housing for disadvantaged younger people and families linking them to local services for support	4.1.3.1.1	Review social housing processes providing opportunities for disadvantaged younger people and families	Progressing	75%		An initial review of processes and agreements has been completed. Specific areas for review are asset management, tenant management and day to maintenance requests. Lease arrangements being implemented

Performance Against Objectives


Improve streetscapes of our towns and villages

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Develop and implement a street tree plan for each town and village	4.1.5.1.1	Map all street trees in towns and villages on Council's GIS mapping system	Not Progressing	0%		Not commenced due to other priorities in Asset Group

Expand waste water strategies into villages


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Investigate and develop concept designs for waste water collection and treatment in Gerogery and Woomargama and Burrumbuttock	4.1.6.1.1	Scope and cost schemes in each of the identified villages	Progressing	10%		No further work at present, until schemes have been identified in new IWCM to be completed over next 12 - 18 months , if successful with grant funding

Develop a Storm Water Capital Works Program

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Develop an Asset Management Plan for stormwater assets	4.1.7.1.1	Complete mapping of stormwater assets	Progressing	75%		All Stormwater assets mapped. Asset Management Plan on hold due to other priorities in Assets Group


Performance Against Objectives

Mitigate against natural disasters (Flood and Bushfire Management)


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement strategies identified in the adopted Flood Plain Risk Management Plans and Bushfire Risk Management Plans with successful funding applications	4.1.8.1.1	Submit funding applications for flood and bushfire mitigation works and implement works if funding is successful	Completed	100%		Notification received of successful grant applications for survey and design work for flood mitigation projects in Culcairn, Henty and Holbrook. to be commenced shortly. Applications submitted for survey and design of Walla Walla and Jindera flood mitigation projects

We minimise the impact on the environment

Waste management strategy incorporates recycling and carbon reduction actions


DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Develop a Waste Management Strategy that includes a transition to a waste facility with a Environmental Protection Licence	4.3.1.1.1	Undertake the adopted recommendations arising from the first year of Greater Hume Waste Strategy 2018-2023	Progressing	90%		The Greater Hume waste strategy 2018 - 2023 has been adopted by Council and will guide the delivery of waste services.

On-site sewerage management systems are environmentally sustainable



DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Continue to improve and monitor the management of onsite effluent disposal within the shire	4.3.2.1.1	Implement the On Site Sewerage Management (OSSM) Policy	Completed	100%		Council has continued to implement the onsite sewerage management policy. Over 18/19 Council required numerous ossm to be upgraded and repaired either through the pre-purchase inspections or via compliance inspections

Performance Against Objectives

Best practice waste water management



DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Manage waste water and effluent in a sustainable manner	4.3.3.1.1	Provide and maintain sewerage disposal and effluent reuse systems that meet the needs of residents of the shire	Completed	100%		Effluent reuse systems operating as required

Best practice weed management

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Continue to support effective weeds management (private and public lands)	4.3.4.1.1	Actively participate in the Murray Weed Action Plan	Progressing	50%		Participation with the Murray Weed Action Plan has continued. Greater Hume Shire Council is no longer the lead agency which has been assumed by the Murray LLS
Continue to support effective weeds management (private and public lands)	4.3.4.1.2	Undertake inspections on private and public land to detect and assess weed infestations	Completed	100%		Council has not replaced the Senior weeds officer position when the incumbent employee retired which results in a reduction in the capacity for Council to complete property inspections by a small extent



Performance Against Objectives

Drive energy efficiency with implementation of renewable and efficient assets and resources



DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Investigate opportunities to reduce the energy and water costs at Council's sporting facilities	4.3.5.1.1	Installation of energy saving infrastructure at recreation grounds across the shire as recommended by the energy audit	Not progressing	0%		Grant application submitted as part of Stronger Communities Funding application - this was not successful
Develop an energy efficiency plan for all Council assets and facilities including Council's small plant fleet	4.3.5.2.1	Undertake an energy efficiency upgrade at Council's Culcairn office and analyse the efficiencies gained against base line data	Completed	100%		Physical work completed and the targeted efficiencies are being reviewed.

Performance Against Objectives

Manage water resources and water quality responsibly

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
Implement the program of works identified in the Drinking Water Quality Management Plan	4.3.6.1.1	Implement the program of works identified in the Drinking Water Quality Management Plan for 2017/2018	Completed	100%		Works generally completed as detailed in plan
In conjunction with Riverina Water County Council investigate the future management of water supply assets in Greater Hume shire	4.3.6.2.1	Completion of a feasibility study into the management of water assets within Greater Hume Shire by Riverina Water County Council	Completed	100%		No further action following Council decision to retain Water Assets

Manage and protect significant environmental assets across the shire

DP Action	Action Code	Action	Action Status	Action Progress	Traffic Lights	Comment
For Council to be proactive in relation to environmental management practices	4.3.7.1.2	Promote household hazardous waste collection at a number of sites across the shire	Progressing	50%		A household chemical collection was held in June. The response was quite poor and Council will need to reconsider how to better promote the collection of household chemical waste
For Council to be proactive in relation to environmental management practices	4.3.7.1.3	Undertake bi-annual home composting campaign	Completed	100%		Council's waste strategy provides recommendations relating to the disposal of organic waste and advises that Council will investigate kerbside collection of organic waste. It was not possible to coordinate a home composting program in 2018/2019 however should funding opportunities present Council may apply for funding to hold future home composting training

Abbreviations

ABS	Australian Bureau of Statistics
ARTC	Australian Rail Track Corporation
ATDW	Australian Tourism Data Warehouse
CAPT	Continuous Accessible Path and Travel
CET	Community Engagement Toolkit
CH&W Plan	Community Health and Wellbeing Plan
CS	Customer service
CT	Community Transport
DIAP	Disability Inclusion Action Plan
DPI	Department of Primary Industries
ED&S Plan	Economic Development and Social Plan
EPA	NSW Environmental Protection Authority
FTE	Full time equivalent
GHC	Greater Hume Council
GIS	Geographic Information System
GHLEP	Greater Hume Local Environmental Plan 2012
GHS	Greater Hume shire
HR	Human resources

IAP2	International Association For Public Participation Australasia
ICT	Information and computing technology
IP&R	Integrated Planning and Reporting
JO	Joint Organisation
LED	LED lighting
LEP	Local Environmental Plan
LG	Local Government
LGA	Local Government Area
LLS	Local Land Services
LTFP	Long Term Financial Plan
Mgt	Management
MOU	Memorandum of Understanding
MRT	Murray Regional Tourism
NVW	National Volunteer Week
PPE	Personal protection equipment
PwD	People with disability
RDA (Murray)	Regional Development Australia (Murray)
REROC	Riverina Eastern Organisation of Councils
RFS	NSW Rural Fire Service

RRL	Riverina Regional Library
RMS	Roads and Maritime Services
RSA	Responsible serving of alcohol
SEIFA	Socio-Economic Indexes for Areas
SES	State Emergency Services
VEP	Visitor Experience Plan
WHS	Work Health and Safety

State of the Environment

Local Government Act 1993 Section 428 A

For the purposes of a report covering the 2018/19 period, environmental issues contained within the Community Strategic Plan have been detailed in the Delivery Plan actions on pages 13 to 55 of this report.

Condition of Public Works

Section 428 Public Roads - Urban Roads

Pavements

Within the town areas of Greater Hume, Council maintains approximately 112.8km of sealed and 15.5km unsealed pavements. Maintenance costs for these roads amounted to \$464,906 during 2018/2019.

Pavement maintenance (bitumen resealing) was carried out on 6.1km of urban streets (\$160,450) in order to extend their useful life in 2018/2019.

Council's 2019/2020 budget provides \$510,000 for routine maintenance on sealed and unsealed urban roads, with \$185,000 provided for urban resealing works, and \$400,000 for improvement and rehabilitation works.

Kerb & Gutter

Within the town areas of Greater Hume, Council maintains 94.7km of kerb and gutter. Visual assessment indicates that approximately 100% is providing a satisfactory level of service. Council has a maintenance and repair budget of \$61,200.

Footpaths

Concrete footpaths are generally satisfactory in the town areas of Holbrook, Jindera, Culcairn, Henty and Walla Walla and the villages of Walbundrie and Burrumbuttock. The majority of the pavement is assessed as having a residual life of at least 80 years (design life 100 years). Council maintains 25.1km of concrete footpaths and 5.0km of gravel footpaths and an allocation of \$36,754 is provided in the 2019/2020 budget for maintenance works. There was 2,100 metres of new footpath constructed in 2018/2019, in Jindera, Burrumbuttock and Culcairn. Council has an ongoing replacement program with \$140,000 allocated for 2019/2020.

Rural Local Roads Unsealed

Council maintains 924.2km of unsealed rural roads with an all-weather gravel pavement and 99km of formed roads. Through regular maintenance grading and gravel resheeting programs based on Council's road strategy, a satisfactory level of service exists. Condition assessment is based on visual inspection and known levels of service

Maintenance costs for 2018/2019 of \$1,221,872 were spent on unsealed rural roads. Gravel resheeting was carried out on 5km in 2018/2019 at a cost of \$341,807, it should also be noted that a substantial amount of gravel resheeting works was delayed and has been carried over to 2019/2020

financial year.

Council's 2019/2020 budget provides \$1,109,467 for routine maintenance of unsealed rural roads and \$1,225,000 for gravel resheeting works.

Sealed

Council maintains 665.5km of sealed rural roads with widths varying between 3.6m – 7.0m. Council's policy of regular maintenance and bitumen resealing has maintained the road network in a satisfactory condition. A total length of 66.8km of bitumen resealing works was carried out in 2018/2019 at a cost of \$1,366,418. In addition, a total of 7km of road was reconstructed in 2018/2019.

Council reviewed the local road system in terms of the network provided and level of service to be provided. A full revaluation of the road network will be undertaken in 2019/2020.

Council's 2019/2020 budget provides \$750,000 for routine maintenance of sealed rural roads and \$1,170,000 for bitumen resealing works. There is an allocation of \$3,950,000 for improvement and rehabilitation including works for the relocation and upgrade of the North Henty Rail Crossing and Coach Road. An allocation of \$900,000 is included in this amount, funded through the Roads to Recovery Program during 2019/2020.

Condition of Public Works

Regional Roads

Council is responsible for the maintenance and improvement of 286.1km of regional roads with funds provided by NSW Roads and Maritime Services. The network is generally satisfactory; however, there is a need to widen the majority of pavement width to meet current standards. Bitumen resealing of 26.3km in length was carried out during 2018/2019 at a cost of \$496,060 as well as heavy patching valued at \$465,351. A total of 5.1km was rehabilitated under the REPAIR and Safer Roads Programs amounting to \$1,948,187.

Bridges

Council is responsible for 212 concrete and steel bridges and major culverts, including 142 on local roads, 70 on regional roads and 1 timber bridge within the shire.

Council's bridges are in good condition and will need minor maintenance only. Council will be implementing a bridge maintenance crew to regularly inspect and maintain its bridge network commencing in 2019/2020. Council has allocated \$100,000 2019/2020 for these tasks.



Pictured: Culcairn Holbrook Road MR 331.

Water Supply and Sewerage Services

Water Supply

Council operates two water supply systems servicing the urban area of Culcairn and the Village Water Supply Scheme which services Jindera, Burrumbuttock, Brocklesby, Gerogery and Gerogery West. It is considered that they currently operate in a satisfactory manner. Asset valuation and subsequent assessment of funds required to bring the infrastructure up to a standard and maintaining it have been based on known construction dates and theoretical design life of the component.

Sewerage Schemes

Council operates six separate sewerage schemes:

Burrumbuttock - This scheme is operating satisfactorily and is near maximum capacity. The majority of the components in the system are currently at less than half their design life and no upgrading works are proposed.

Culcairn – This scheme is operating satisfactorily and is near maximum capacity. The majority of the components in the system are currently at less than half their design life.

Henty – This scheme is operating satisfactorily and below design capacity. The majority of the components in the system are currently at less than half their design life.

Holbrook – This scheme is operating satisfactorily and is below design capacity. The majority of the components in the system are currently at less than half their design life and no upgrading works are proposed.

Jindera – This scheme is operating satisfactorily and is near maximum capacity. The majority of the components in the system are currently at less than half their design life and works to increase capacity are proposed in 2020.

Walla Walla – This scheme is operating satisfactorily and is below design capacity. The majority of the components in the system are currently at less than half their design life and no upgrading works are proposed.



Stormwater Management Services

Local Government (General) Regulation 2005

CI 217(1)(e)

In line with the Delivery Plan, routine maintenance has been carried out to Council's existing stormwater drainage system.

The development of a Stormwater Asset Management Plan was completed during the 2012/2013 Financial Year.

Greater Hume Council did not levy any stormwater management charges in 2018/2019.

Pictured: Water supply upgrade, Pioneer Drive, Jindera.

Fees, Expenses and Facilities provided to Mayor and Councillors

Mayoral Allowance	\$21,747
Deputy Mayoral Allowance	\$4,133
Annual Fees \$10,693 per councillor per annum	\$104,763
Expenses in accordance with the above policy (65 cents per kilometre for vehicles up to 2.5 litre engine capacity and 74 cents per kilometre for greater than 2.5 litre) Councillors Subsistence (e.g., meals, etc)	\$12,083
	\$4,286
Delegates expenses (including travel, accommodation and out-of-pocket expenses to attend conferences, seminars and workshops)	\$7,824
Provision of facilities Provision of dedicated office equipment allocated to councillors including lap top computers/ipads	\$3,405
Telephone & internet expenses	\$550
Attendance of councillors at conferences and seminars – See Delegates Expenses listed above.	
Training of councillors and provision of skill development	\$Nil
Interstate visits Interstate visits by councillors, including transport, accommodation and other out of pocket travelling expenses	Nil
Overseas visits by councillors, including transport, accommodation and other out of pocket travelling expenses	Nil

Expenses of any spouse, partner or other person who accompanied a councillor	Nil
Expenses involved in the provision of care for a child or an immediate family member of a councillor. No claims submitted for period 1 July 2018 to 30 June 2019	Nil

Senior Staff employed

Clause 217 (1)(a9)(b) and (c)

During the 2018/2019 year, Council's General Manager Steven Pinnuck received a total remuneration package of \$218,114 (which included salary, superannuation benefits and non-cash benefits).

There were no other designated senior staff employed by Council.

Report on Infrastructure Assets

as at 30 June 2019

\$'000

Asset Class	Asset Category	Estimated cost to bring up to a satisfactory standard	Estimated Cost to bring to the agreed level of service set by Council	2018/2019 Required Maintenance ^a	2018/2019 Actual Maintenance	Net Carrying Value	Gross Replacement replacement cost (GRC)	Assets in condition as a percentage of gross replacement cost				
								1	2	3	4	5
(a) Report on Infrastructure Assets - Values												
Buildings	Council Offices/ Administration Centre	10	10	28	30	4,198	6,593	0%	44%	83%	17%	0%
	Works Depot	-	-	55	51	2,108	3,374	28%	6%	54%	12%	0%
	Public Halls	40	40	25	24	4,928	13,605	0%	14%	52%	34%	0%
	Houses	-	-	10	8	1,150	1,181	56%	6%	38%	0%	0%
	Libraries	-	-	10	8	1,613	2,866	0%	33%	67%	0%	0%
	Museums	-	-	5	3	470	929	0%	25%	50%	25%	0%
	Amenities/ Public Toilets	35	35	21	17	1,858	3,612	12%	18%	48%	16%	6%
	Sporting Facilities	45	45	13	10	7,383	16,712	7%	11%	71%	10%	1%
	Aged Care Facilities	-	-	50	63	3,104	4,484	15%	32%	53%	0%	0%
	Other	-	-	29	31	3,943	6,648	15%	36%	40%	6%	3%
	Sub total	130	130	246	245	30,755	60,004	8.2%	16.1%	59.6%	15.1%	1.0%
Other Structures	Other Structures	10	10	-	-	11,565	18,304	5%	13%	76%	6%	0%
	Sub total	10	10	2	7	11,565	18,304	5.0%	13.0%	76.0%	6.0%	0%

Report on Infrastructure Assets

as at 30 June 2019

\$'000

Asset Class	Asset Category	Estimated cost to bring up to a satisfactory standard	Estimated Cost to bring to the agreed level of service set by Council	2018/2019 Required Maintenance ^a	2018/2019 Actual Maintenance	Net Carrying Value	Gross Replacement replacement cost (GRC)	Assets in condition as a percentage of gross replacement cost				
								1	2	3	4	5
Roads												
	Sealed Roads Surface	50	50	2,350	2,710	24,485	43,867	2%	55%	42%	1%	0%
	Sealed Roads Structure	-	-	-	-	148,601	192,212	1%	58%	40%	1%	0%
	Unsealed roads	-	-	1,087	1,200	12,487	25,999	1%	55%	43%	1%	0%
	Bridges	100	100	50	39	24,140	55,303	2%	25%	48%	24%	1%
	Footpaths	-	-	36	31	3,102	3,947	2%	25%	52%	21%	0%
	Kerb and Gutter	-	-	60	16	6,704	9,258	36%	62%	2%	0%	0%
	Bulk earthworks	-	-	-	-	139,223	139,223	100%	0%	0%	0%	0%
	Sub total	150	150	3,583	3,996	358,742	469,809	31.2%	36.3%	28.8%	3.6%	0.1%
Water Supply Network												
	Mains	-	-	86	120	18,182	27,287	22%	47%	19%	12%	0%
	Pumping Stations	-	-	21	5	451	661	6%	89%	5%	0%	0%
	Treatment Works	-	-	10	6	202	293	0%	100%	0%	0%	0%
	Reservoirs	-	-	10	2	1,916	3,194	7%	40%	15%	38%	0%
	Bores	-	-	-	-	246	333	0%	100%	0%	0%	0%
	Other	-	-	-	-	93	141	22%	78%	0%	0%	0%
	Sub total	-	-	131	134	21,090	31,909	19.7%	48.2%	17.9%	14.1%	0.0%

Report on Infrastructure Assets

as at 30 June 2019

\$'000

Asset Class	Asset Category	Estimated cost to bring up to a satisfactory standard	Estimated Cost to bring to the agreed level of service set by Council	2018/2019 Required Maintenance ^a	2018/2019 Actual Maintenance	Net Carrying Value	Gross Replacement replacement cost (GRC)	Assets in condition as a percentage of gross replacement cost				
								1	2	3	4	5
Sewerage Network	Mains	-	-	46	40	22,707	33,206	19%	33%	48%	0%	0%
	Pumping Stations	20	20	39	45	3,503	4,802	11%	77%	10%	2%	0%
	Treatment Works	-	-	42	32	3,931	6,155	5%	82%	11%	2%	0%
	Reuse Scheme	10	10	9	10	2,609	3,383	0%	94%	3%	3%	0%
	Sub total	30	30	136	127	32,750	47,546	15.0%	48.1%	36.2%	0.7%	0.0%
Stormwater Drainage	Stormwater Drainage	-	-	53	60	7,658	10,792	25%	64%	11%	0%	0%
	Sub total	-	-	53	60	7,658	10,792	25%	64%	11.0%	0%	0%
Open Space/ Recreational Assets	Swimming Pools	-	-	133	140	6,953	9,998	38%	16%	43%	3%	0%
	Sub total	-	-	133	140	6,953	9,998	38%	16%	43%	3%	0%
TOTAL - ALL ASSETS		320	320	4,282	4,702	469,513	648,362	26.6%	35.4%	32.9%	4.9%	0.2%

Note:

a Required maintenance is the amount identified in Council's asset management plans.

Infrastructure Asset Condition Assessment "Key"

1.	Excellent	No work required (normal maintenance)
2.	Good	Only minor maintenance work required
3.	Average	Maintenance work required
4.	Poor	Renewal required
5.	Very Poor	Urgent renewal/upgrading required

Contracts awarded in excess of \$150,000

Clause 217(1)(a2)

Name of Contractor	Description of goods and services	Contract Amount (excluding GST)
Australian Ramp and Access Solutions	Provision of Morgan's Lookout Access Stairway	\$ 160,889.00
Country Wide Asphalt	Provision of Asphalt Overlay – Sladen Street Henty	\$ 163,300.00
JRC Pty Ltd	Provision of Electrical Reticulation – Jacob Wenke Subdivision, Walla Walla	\$ 193,999.00
Dezign Interiors	Walla Walla Early Childhood Hub	\$ 586,880.00
Downer EDI Works Pty Ltd	2018-2019 Spray Sealing Works	\$ 2,030,000.00
Hartwigs Trucks Pty Ltd	Western Star 4800FS2 Prime Mover	\$ 237,825.00
Haley Constructions	Provision of Skateboard Facility, Culcairn	\$ 144,868.00
Haley Constructions	Provision of Skateboard Facility, Jindera	\$ 176,805.00
Komatsu Australia Pty Ltd	Komatsu GD555-5 Grader	\$ 325,900.00
Brian Leahy Engineering	Walla Walla Sportsground - Function Room and Kiosk	\$ 164,000.00
Cadmac - Albury/Wodonga	2 x JCB 3CX Elite Backhoes	\$ 370,300.00
Hurst Earthmoving P/L	Construction Of Kerb, Drainage And Associated Works, Urana Street, Jindera	\$ 181,195.00
Hurst Earthmoving P/L	Provision of Carpark, Walla Walla	\$ 165,464.75

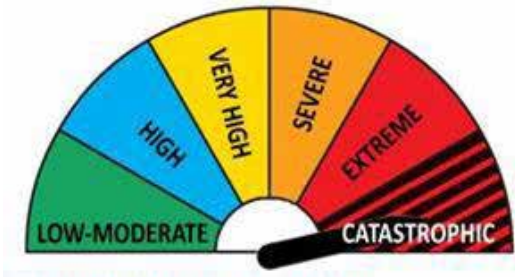
Bushfire Hazard Reduction Activities

Section 428 A

Brigades in the Greater Hume Rural Fire District responded to 234 Fire and Emergency Incidents totaling 1167.36 hours (36%). The busiest brigades being Jindera (31) and Central (30). Brigades along the highway remained busy with Motor Vehicle Accidents, with major incidents occurring at Mullengandra. There was no major or significant fire activity in the Southern Border Team, however crews did undertake both interstate and intrastate deployments, too many locations including Shoalhaven, Bega, Victoria, and Tasmania.

John Osmond
Operational Officer
Southern Border Team
NSW Rural Fire Service

23 October 2019



Access and Equity

Section 428(2)(j)

Greater Hume Council has continued to implement the 'Greater Hume 2030' plan which incorporate Council's Action Plan.

Building Positive Attitudes

- Updates and inclusion of DIAP in Greater Hume Health and Wellbeing Alliance meetings across service providers with ongoing inclusion on DIA at all meetings.
- Partnership with Intereach's Access @a Glance program with successful audits of Culcairn, Holbrook and Henty Council offices and promotion of program through community newsletters.

Employment

- Update customer service training to meet needs of people with vision impairment.
- Greater awareness across all departments of access requirements for example parking, new childcare centre construction, foot paths.
- Council hosted two work experience students with disability.
- Functional assessments of new employees identify additional supports needed to assist new employees.

Creating Liveable Communities

- Celebration of International Day of People with Disability with local presentation and morning tea at Culcairn.
- Youth Sportsability Day in Henty in partnership with Intereach.

Systems and Processes

- Events planning process implemented.
- Planning and Engineering Departments continue to embed accessibility guidelines into projects.
- New and compliant website meeting accessibility guidelines.



Greater Hume Council

Newsletter

First 2019

Issue 50

A guide to what's happening in our community

Mayor's Message

Let's have a clean out! Congratulations to all those who took the fantastic opportunity to clean out their sheds and storage areas. It was terrific to see residents in all towns taking advantage of the clean out. Some interesting statistics were: 216 registrations for pick up in Henty, Jindera and Walla Walla, and across the five towns a total of 376 mattresses, 128 fridges, 579 trailer loads of rubbish, 83 washing machines and 250 lounges/couches/chairs were placed in landfill.

I would like to congratulate the Henty, Jindera and Rand Walbundrie Walla Walla Football and Netball Clubs and Holbrook Rotary for assisting Greater Hume Council with pick ups and delivery to our landfills.

I also encourage all residents in the **Burrumbuttock, Brocklesby, Gerogery and Mullengandra** to participate in their 'Let's have a clean out' (details on page 6) and to all other residents who may have items which are suitable for reuse, to register for the **Garage Sale Trail in October** (see page 13).

I feel that as a Council we need to examine the results of these days and see how this can be handled in the future. Again thank you every one.

Best wishes, Cr Heather Wilton, Mayor

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Australia Day in Greater Hume	4
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Highlights



3 Healthy Towns Launch
Officially launched on 4 February at Culcairn.



4 Australia Day
Descendants of the 9 original Walla Walla families, raising the flag.



5 Walla Walla 150th
Celebrating Walla Walla's heritage - a weekend of reunions and history.



5 GH Children Services
Having fun, learning and exercising at GH Children Services.

greaterhume.nsw.gov.au 65

Library and Mobile Library Services

Riverina Regional Library continued to play a pivotal consultancy role in 2018/19 ensuring Greater Hume Council Libraries and Mobile Library Services continue to provide our community with a wide range of up to date collections, programs and services.

The Greater Hume Council has continued to promote traditional as well as online library services at the same time focusing on the need to increase library membership and participation as well as the importance of promoting literacy throughout the shire.

New Jindera Library Opens

On 25 June 2019 book lovers and residents from Jindera and surrounding districts were invited to attend the official opening of the new Jindera Library. The new Library is a valuable addition to the Jindera Community Hub's delivery of a range of services meeting the needs of Jindera's

diverse demographic and social groups. The Jindera Library is now the fourth library in the Greater Hume Council with council recognising libraries are much more than a place to borrow books and increasingly provide opportunities for community activities and socialisation.

Mobile Library Services

The small towns and villages of Greater Hume Council are provided with a mobile service. The Riverina Regional Mobile Library has a great collection of books, DVD's, Magazines and Audio books as well as two public access computers with internet and a large television for community use.

Below are statistics for the Greater Hume Council Library Services. Note that statistics for the new static Jindera Library are not available as only opened in June 2019.

	Culcairn	Henty	Holbrook	Mobile Library stops in Greater Hume Council area
Members as at 30 June 2019	611	702	735	
Loans	7,460	8,750	10,723	5,907
Stock held at branch/mobile	3,777	4,660	5,291	6,490

Mobile Library Loans

1 July 2018 to 30 June 2019

Brocklesby	144
Burrumbuttock	359
Gerogery	458
Jindera	1,397
Walbundrie	821
Walla Walla	2,112
Woomargama	616



Pictured: At Jindera Community Hub libraries services have been introduced during the year

Greater Hume Children Services

Walla Walla and Henty Childcare Centres

2018/19 saw the introduction of two new centre based long day care services in Henty and Walla Walla. With the support of all levels of government, both services opened their doors in early January under the Greater Hume Children Services banner.

Family Day Care

Greater Hume Children Services has been providing family day care and playgroups for more than 24 years. The service continued to strengthen the quality of delivery and support to Educators across a wide geographical area. The quality of service was acknowledged when Greater

Hume Children Services won the NSW/ACT 2018 Excellence Award in Family Day Care.

Play Groups

Playgroups continued to play an integral part of the service building community partnerships and using local parks and businesses to showcase what we have in our local communities for children and families. The emphasis being in line with a nature based philosophy, "Indoors Outdoors and Beyond the Gate".

All of our Educators are qualified, early childhood

professionals who embed our nature based philosophy into their program and practices, and implement the principle practices of the Early Years framework in conjunction with the National Quality standards.

End of Financial Year	Number of Children in Care	Number of families using the service	Number of educators enrolled in the service	Equivalent Full Time Places
2016-2017	634	439	65	180
2017-2018	691	491	59	182
2018-2019	792	574	61	195
% increase/decrease from previous year	Up 14.61%	Up 16.9%	Up 3.38%	Up 7.14%



Pic: Greater Hume Children Services team receiving the NSW/ACT 2018 Excellence Award in Family Day Care. From left: Deanne Burr, Debbie Moreland, Libby Keogh and Fiona Pattinson.

Greater Hume Youth Advisory Committee

The Greater Hume Youth Advisory Committee (YAC) consists of a group of enthusiastic young people aged 12-24 years.

The young people are passionate about making a difference in the community by organising educational, cultural and recreational programs for other young people.

During 2018/19 the YAC with the assistance of Greater Hume Council's Youth Services team organised a successful youth event titled Festival of Possibilities. The project was made possible due to funding from Youth Week 2019 and a FRRR ABC Heywire Youth Innovation grant.

The project was a partnership between Greater Hume Council and Lockhart Shire Council, and Riverlife Church with the aim to increase youth awareness of local employment and engagement opportunities through workshops in Culcairn and Lockhart, and a Festival of Possibilities showcasing youth achievements. The project was extremely successful with over 250 young people and families attending the event.

The Greater Hume Council was awarded a NSW Youth Week 2019 Highly Commended certificate for the success of the project.

On Monday 3 June 2019 Billabong High School and St Pauls College students participated in the SportsAbility Day held at the Culcairn Sports Ground.



Pic: Festival of Possibilities Youth Event

The Greater Hume Council partnered with Intereach Ability Links to provide an opportunity for students of all abilities to participate in many different sports that perhaps they haven't had the opportunity to try. This event worked perfectly in conjunction with Culcairn Healthy Towns Challenge as young people are getting out, getting active, and are trying something new!

Work carried out on private land

Clause 217(1)(a4)

Where Council carries out work on private land, it is Council's policy to charge a rate for such work to ensure full cost recovery. The list of fees and charges in Council's Delivery Plan addresses the charges Council applies towards work on private land.

No resolutions were passed during the reporting period relating to work carried out on private land and no subsidies were offered in relation to work on private land.

Amounts granted under Section 356

Clause 217(1)(a5)

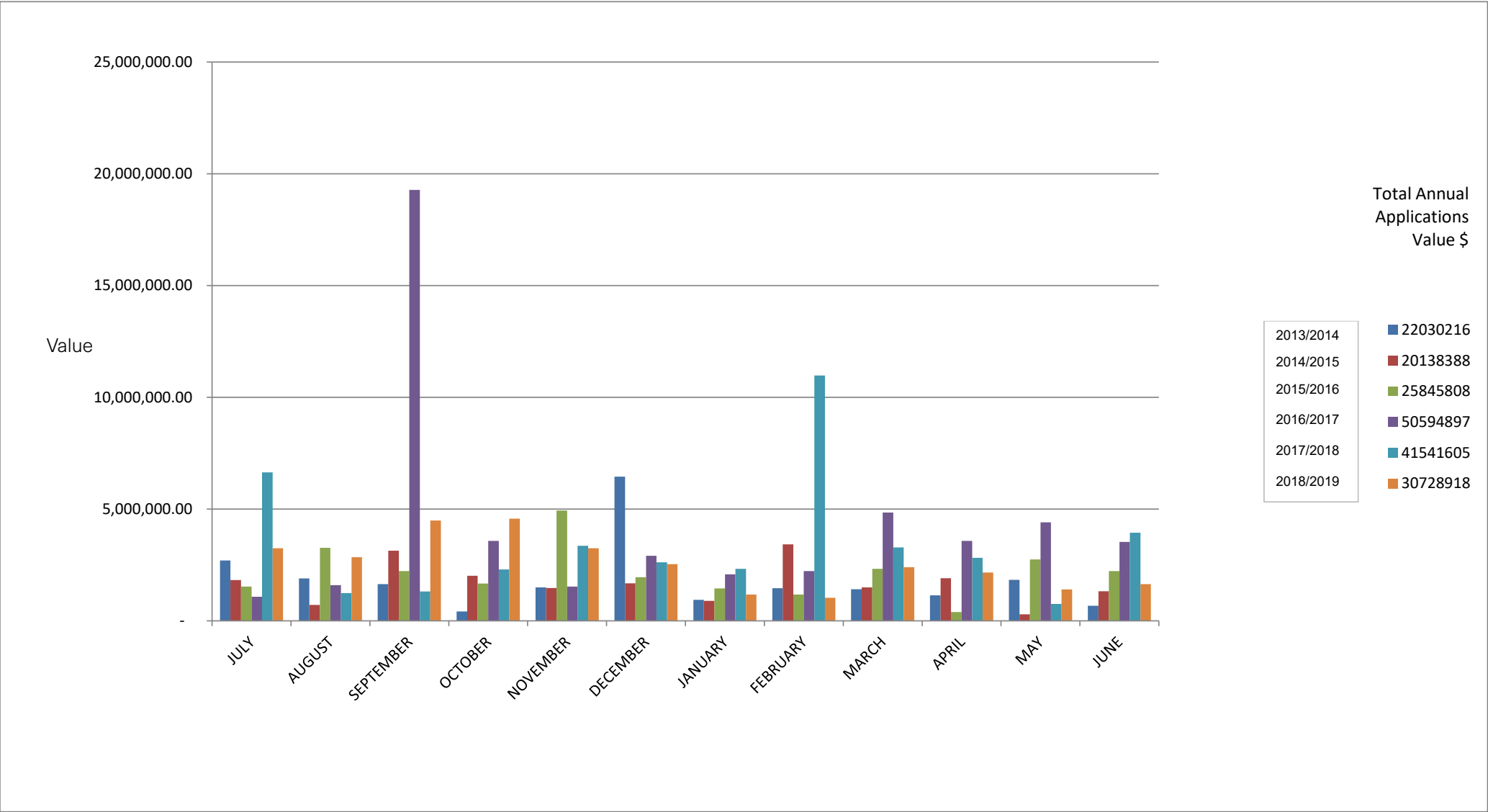
Section 356 of the Local Government Act 1993 states:

"A council may, in accordance with a resolution of the council, contribute money or otherwise grant financial assistance to persons for the purpose of exercising its functions".

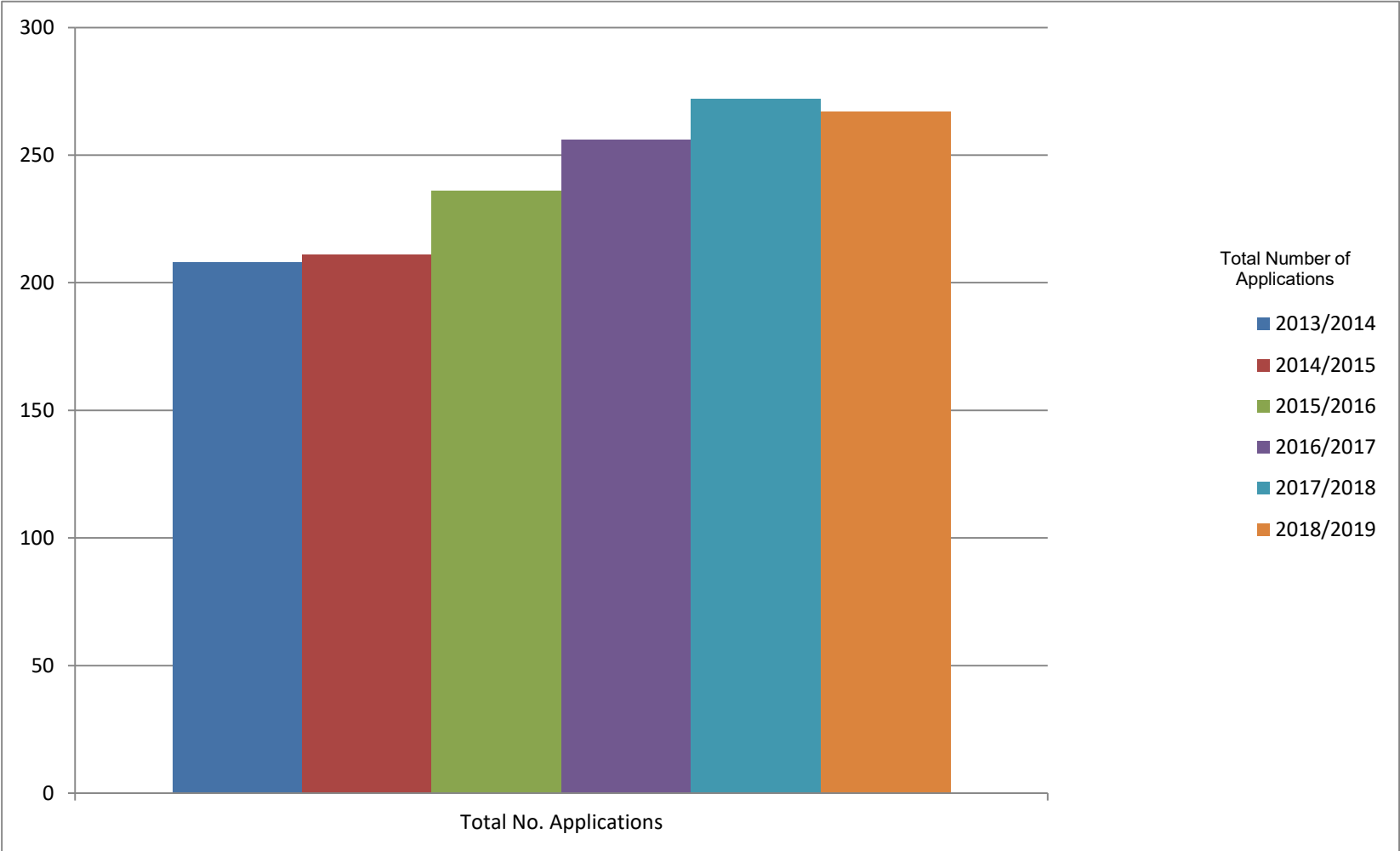
Council in 2018/2019 made contributions or otherwise granted financial assistance as follows:

Beneficiary	Amount
Contributions and Subscriptions	
Keep Australia Beautiful	\$900
Murray Arts	\$6,000
Murray Darling Association	\$3,041
Local Government NSW	\$27,679
REROC	\$22,362
Softwoods Working Group	\$10,000
Henty Community Development Committee	\$250
Donations	
School Presentation Nights	\$480
Senior Citizen Groups	\$1,050

Development Applications Total Annual Applications Value



Development Applications Total Number



Inspection of private swimming pools

Swimming Pools Act 1992, s 22F(2)
Swimming Pools Regulation 2008 (SP Reg) cl 18BC

Number of inspections of tourist and visitor accommodation	0
Number of inspections of premises with more than two dwellings	0
Number of inspections that resulted in issuance of a certificate of compliance under section 22D of this Act	19
Number of inspections that resulted in issuance a certificate of non-compliance under clasue 18BA of the Regulation	2



Pic: Holbrook Swimming Pool



Pic: Henty Swimming Pool complex

Human Resource Activities

Clause 217(1)(a9)

Staff Profile / Workforce Planning

Council has developed a Human Resources Strategy and a Workforce Management Plan to increase the effectiveness of managing the human resource functions within Council, and to align human resource management with Council's vision and mission. Its objective is to develop a culture of performance management, improve the service levels provided to customers and develop staff so that they are better able to meet Council's corporate objectives as well as their own career path and professional development goals.

To achieve these objectives, 5 key themes have been developed. They are:

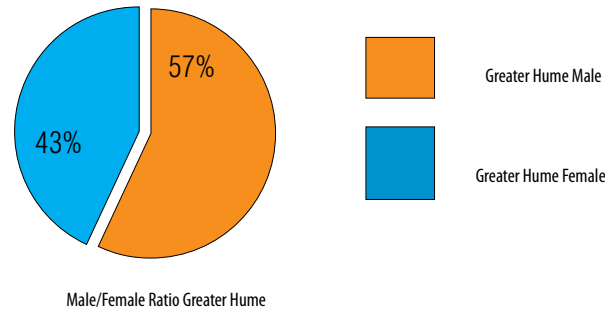
Cultural Change
Building Staff Skills and Capabilities
Equity and Consistency
Building a Sustainable Organisation
Recognition

Council has identified a number of key positions within the organisation where an effective succession plan is critical if continuity of service levels is to be maintained in the event of a vacancy occurring. A number of staff have undertaken structured learning programmes at TAFE or University level in areas such as Accounting and Social Work.

As at 30 June 2019, Council employed 105 Full Time Equivalent staff.

The following chart highlights the profile of Council's workforce.

Staff - Male/Female Ratio as at 30 June 2019



To date, Council has not collected data on the numbers of staff that identify themselves as being Aboriginal or Torres Strait Islander, from non-english speaking background or having a physical disability. The undertaking of a staff survey has, however, been identified as required action under Council's Equal Employment Opportunity Management Plan.

During 2018/2019 Council had one manager employed under a performance based contract, as follows:

Position:	General Manager
Value of Package:	\$218,114
Date Appointed:	1 July 2014
Contract Duration:	5 years

Consultative Committee

The Local Government State Award 2017 requires Council to maintain an effectively operating Consultative Committee to provide a forum for consultation between Council and its employees.

The Greater Hume Shire Council Staff Consultative Committee comprises the following representatives:

- Management Representatives (2 members)
- Local Government Engineers Association (currently vacant)
- United Services Union Indoor Staff (3 members)
- United Services Union Outdoor Staff (3 members)
- Development & Environmental Professionals Association (currently vacant)

Formal records of all committee meetings are recorded and referred to management as required.

Recruitment and Selection

Council's recruitment and selection procedures are governed by Part 5 of the Local Government Act 1993, Clause 29 of the Local Government State Award 2017 and Council's Recruitment and Selection Policy.

Council has established an appropriate Recruitment and Selection Policy so as to ensure the most suitable person is recruited or promoted on merit to any new or vacant position within Council in accordance with legislative and EEO provisions. A copy of Council's Recruitment and Selection Policy is included in Council's policy register. Council's recruitment and selection procedures are aimed

Human Resource Activities

at ensuring that selections are made on the basis of merit. Council achieves this by:

- Maintaining confidentiality at all times. Applications for employment contain personal and confidential information and will therefore be made available only to the Interview Selection Panel or authorised officers. The Human Resources Officer is responsible for coordinating security and confidentiality of applications.
- Selection for the interview will be based on the established selection criteria for the position as detailed in the advertisement. Only those applicants who demonstrate in their application that they meet the essential selection criteria for the position will be eligible for an interview.
- Applicants selected for interview must provide proof that all licences/permits listed as essential selection criteria are current and valid. A matrix/assessment sheet is used for short listing applicants.
- All interviewees are subject to the same line of questioning. Questions are structured in accordance with the job selection criteria as advertised and are designed to gather information on the applicant's skills, abilities, qualifications and experience in relation to the position. All interview questions and references must be structured in a non-discriminatory manner and must be in accordance with adopted EEO principles.
- Upon completion of the interview, the panel evaluates each interviewee on their individual merits in relation

to the position selection criteria. The applicant who displays the greatest merit is to be selected.

- Information packages are made available to all applicants for employment and include a detailed position description and selection criteria relevant to the vacant position.

Council's Recruitment and Selection Policy deals with the use and composition of selection committees as follows:

- Selection for the short list will be based on the established selection criteria for the position as detailed in the advertisement. Only those applicants who demonstrate in their application that they meet the essential selection criteria for the position will be eligible for an interview. Applicants selected for interview must provide proof that all licences/permits listed as essential selection criteria are current and valid. A matrix/assessment sheet is to be used for short listing applicants.
- Interview Selection Panels for operational positions, i.e. positions with no management or supervisory function should consist of a maximum of three persons. In accordance with Council's EEO policy, all election panels will consist of both male and female panel members. The suggested composition is a maximum of two persons from the department or division where the vacant position is located and where possible an independent member from another department or division within Council with expertise in interview techniques.

- Interview Selection Panels for positions of Manager/ Supervisor level or specialist technical / professional positions will consist of up to four persons. The suggested composition is a maximum of two persons from the department or division where the vacant position is located, an independent member from another department or division within Council with expertise in interview techniques and a panel member independent of Council with expertise/interest in the position.
- Interview Selection Panels for positions of Director will consist of four persons. The suggested composition is the Mayor (or his/her delegate), the General Manager, one other Director from Council and a panel member independent of Council with expertise/interest in Local Government.
- Interview Selection Panels for position of General Manager shall be determined by Council on a case by case basis and would depend in part on whether Council has engaged a recruitment consultant to undertake the recruitment process, but could consist of the full Council or a sub-committee formally appointed by Council.
- All selection panel members must be aware of their responsibilities under Anti-Discrimination Legislation.
- Any staff member who has a close personal relationship with any of the applicants for a position will be disqualified from participating in the interview and appointment process. In this regard, members of the selection panel are to advise the panel convenor (or General Manager in the case of the panel

Human Resource Activities

convenor) if they have a conflict of interest or potential conflict of interest.

- All interviewees must be subject to the same line of questioning. Questions are to be structured in accordance with the job selection criteria as advertised and are designed to gather information on the applicant's skills, abilities, qualifications and experience in relation to the position. Other matters such as conditions/benefits of employment, commencing salary, pre-employment medical requirements and any other relevant issues relating to the position should be discussed. All questions and references must be structured in a non-discriminatory manner and must be in accordance with adopted EEO principles.
- Upon completion of the interview, the panel should discuss and evaluate each interviewee on their individual merits in relation to the position selection criteria. The applicant who displays the greatest merit is to be selected.
- The panel convenor will prepare a report on the interview process to be filed in accordance with Council's records management procedures.

Internal appeals against decisions in relation to recruitment or promotion are dealt with in accordance with Council's Grievance Procedures.

Job Description and Evaluation

Council currently has 130 position descriptions developed that cover all positions within Council's organisational

structure.

All employees are provided with a copy of the position description relevant to their position.

Council's Performance Appraisal Policy provides a formal mechanism whereby all position descriptions are reviewed at least annually. Council's Performance Appraisal Policy states:

- Development of a position/job description is critical in providing a solid foundation and direction for performance development which includes: objectives; connection with organisational strategy; position responsibilities; and competency statements.

The position description is reviewed by the supervisor and incumbent on an annual basis and/or job vacancy and/or following job redesign. The position description will consequently be revised if deemed necessary by the supervisor and approved by the manager. Major revisions may result in a re-evaluation of the position.

Council has a documented salary system which governs remuneration levels for all staff employed under the Local Government State Award. Implementation of the salary system is governed by Council's Salary System Policy.

Council's salary system is aimed at providing employees with appropriate reward for their skills and performance and is the sole basis for determining the salary of staff employed under the Local Government State Award. Council uses a formal job evaluation system to assess and measure the value of positions within Council's salary system structure.

Job evaluation is a systematic approach to determine the value of positions within Council and provides:

- A method of comparing jobs
- A means of classifying new or changed jobs
- Data on jobs for use in recruiting, career planning, training, employment equity, etc.

The evaluation process will be based on the "E-comp" Job Evaluation System. Whilst the E-comp system will play a major role in classifying positions within the Salary System, Council recognises that the system does not cater for a number of skills nor the complexity of tasks performed. Accordingly, the criteria to be used in determining the grading of a position will additionally take into consideration the importance of the skill to the organisation and how frequently it is used.

Council has made budgetary provision for staff to progress within Council's salary system.

Enterprise Bargaining

Council does not have any registered enterprise agreements.

Council currently has council agreements covering variable working hours arrangements for indoor and outdoor staff.

Human Resource Activities

Equal Employment Opportunity Section 428(2)(n)

Council prepares an Equal Employment Opportunity Management Plan which defines Greater Hume Council's commitment to providing a workplace that is free from discrimination and harassment and providing equal employment opportunities for current and prospective employees.

The key objectives of the Plan are as follows:

- Policies and Procedures: All Council policies and procedures conform with EEO principles.
- Communication and Awareness Raising: All managers and employees understand EEO principles and their responsibilities and rights in relation to EEO.
- Data Collection: Comprehensive and accurate EEO statistical data is collected and reported upon.
- Personnel Practices: Recruitment and Selection. All recruitment and selection policies, procedures and practices conform with EEO principles and Council employs the best person for the job, based on merit, on every occasion.
- Personnel Practices: Training and Development. All staff have equal access to, and are encouraged to take advantage of, training and development opportunities relevant to their needs.

- Personnel Practices: Promotion, Transfer and Higher Duties. Opportunities for career development through promotion, transfer, and acting in a higher position are available to all staff and based on merit.
- Personnel Practices: Conditions of Service. All employees are aware of their conditions of service and are treated in a fair and consistent manner in relation to employment matters
- Harassment: Greater Hume Shire Council is a workplace free from harassment and discrimination.
- EEO Target Groups: Council's staff profile reflects the representation of EEO target groups in the community. Members of EEO target groups have equitable access to opportunities for employment, training and development, promotion, transfer and higher duties.
- Implementation and Evaluation: EEO Management Plan is successfully implemented, effectively evaluated, and periodically reviewed.

Staff Development

Council has adopted a structured induction program which is aimed at providing all new employees with information about the practices, procedures and expectations associated with their employment with Greater Hume Shire Council.

Council's induction process provides information on areas such as:

- Council's role in the community
- Employee services and benefits and general conditions of employment

- Leave entitlements
- Provisions of Section 353 of the Local Government Act 1993 relating to secondary employment for Council staff
- Occupational Health & Safety procedures and expectations
- Council's Code of Conduct.

Council's Performance Appraisal policy sets out the responsibilities of supervisors and employees and specifies the processes for the implementation of staff Performance Development and Review.

Council is committed to providing a working environment with structures and systems that:

- support the achievement of corporate objectives;
- encourages improvement and innovation; and
- recognises pro-active individual performance and addresses unsatisfactory performance through a performance development process.

Under Council's policy, supervisors and employees discuss the relevant job to ensure thorough understanding of the job content, skill levels and work behaviour requirements of the position. Discussions centre on desirable performance as outlined by the work performance indicators.

If appropriate, objectives, work plans, performance criteria and measures are reviewed and established jointly.

A key component of Council's staff appraisal system is the development of an individual training plan for all staff.

Human Resource Activities

Training and development requirements for the next twelve months are discussed for each employee and priority levels assigned for each item of training. Understandably, highest priority is assigned to training that relates to compliance with statutory requirements such as WorkCover licences, Roads and Maritime Services licences, etc. Council does, however, recognise the importance of providing professional development training to staff so as to enable them to better fulfil their current role and to provide them with the skills and knowledge that will allow them to take advantage of succession planning opportunities that arise within Council's workforce (see Item 3 above).

Grievance Management

Council has developed a Grievance Policy and Procedure which explains what to do if staff have a grievance about anything to do with their work. Council's policy defines a grievance as any type of problem, concern or complaint about work or the work environment. For example, a grievance could be about:

- transfer or promotion;
- staff development or training availability;
- rosters or hours of work;
- wage or salary levels;
- leave allocation;
- the work environment;
- safety in the workplace;
- the nature of supervision;
- performance appraisal; and/or
- discrimination or harassment.

Since its inception in May 2004, Greater Hume Council has not been involved in any formal staffing dispute or litigation before any court or tribunal.

The number of grievances received from Council staff is minimal and as such Council has not adopted any formal mechanisms for recording or reporting the number of grievances received or details relating to the resolution of such grievances.

However, should the number of grievances received increase during any period, Council undertake all recording and reporting procedures required as part of the overall investigation and resolution process.

Workplace Health and Safety

Council has an adopted Work, Health and Safety Policy. Council has an adopted Injury Management and Rehabilitation Policy.

Council has a formally constituted Work Place Health and Safety Committee. The Committee meets regularly to discuss WHS issues relevant to Council's operations and is proactive in undertaking risk assessments at a number of Council worksites and facilities throughout the year.

Workplace giving

Greater Hume Council formed a team in this year's Border Relay for Life to raise much needed funds for cancer research and to support those suffering with this terrible disease.

Many Council staff members had been touched by this terrible disease in some form and felt it a worthy cause to be a part of. Six staff members form the organising committee.

The committee and staff, along with many other helpers along the way, organised fundraising events throughout the last six months. These included a cake stall, movie nights, various raffles, a breakfast BBQ, selling of chocolates, an old time dance, lunches and morning teas. The staff at Greater Hume Council dug deep into their own pockets donating goods, cooking, baking and donated time away from their families on weekends and for the event, to do their bit to raise funds and support this great cause.

The relay event was held on 27 and 28 October 2018 over 24 hours. The team were on the track relaying for the full 24 hours. The team included staff, family members and friends who came along and join in.

The team raised an outstanding amount of \$13,826.02 and by the end of the relay were awarded the X-Ray Group Business Challenge Award for the business that raised the most funds as a team.

Human Resource Activities

The Committee comprises the following:

- representatives from each Depot (Jindera, Culcairn & Holbrook)
- representatives from each of the main offices (Culcairn & Holbrook)
- management representatives.

Greater Hume Council is committed to providing and maintaining a safe working place for all persons, including the general public. In order to meet this obligation, Council undertakes regular risk assessments of Council facilities and workplaces.

Council staff also actively participate in the Riverina Regional Risk Management Group and a number of initiatives have been implemented within Council and across the region in general as a result of the continued interaction between member councils.

- **StateWide Mutual (Risk) – three Risk Management Excellence Awards submitted for Facility Users Roadshow; Risk Work Health Safety Initiative; Spot Gen GPS Personal Tracking Device for Rangers and Staff Working Alone, with recognition awards received for all submissions.**
- **StateCover Mutual (WHS & IM) – Workers Compensation improvements ongoing, with substantial incentive rebate achieved for 2018/2019 (\$30,051).**

Section 355 Committees

Clause 217(1)(a6)

Council has a total of 44 committees of management appointed pursuant to Section 355 of the Local Government Act 1993 exercising functions delegated by Council. A list of the committees and the functions delegated to them is reproduced below:

Bowna/Mullengandra Public Recreation & Public Hall Management Committee

Bowna Wymah Community Committee

Brocklesby Public Hall Management Committee

Brocklesby Recreation Reserve Management Committee

Bungowannah Cemetery Management Committee

Bungowannah Recreation Reserve Management Committee

Burrumbuttock Cemetery Management Committee

Burrumbuttock Hall Management Committee

Burrumbuttock Recreation Reserve Management Committee

Carabost Hall Committee

Cookardinia Cemetery Committee

Cookardinia Hall Committee

Cookardinia Recreation Reserve Committee and Tennis Club

Culcairn Museum Committee

Culcairn Sportsground Committee

Culcairn Swimming Pool Committee

Culcairn Tennis Court Committee

Gerogery West Recreation Reserve Management Committee and Tennis Club

Goombargana Cemetery Management Committee

Gum Swamp (Walla Walla) Management Committee

Henty Tennis Court Committee

Henty Sportsground Committee

Henty Memorial Swimming Pool Committee

Holbrook Sporting Complex Board

Holbrook Submarine Museum Committee

Holbrook Swimming Pool Committee

Jindera & District Swimming Pool Management Committee

Jindera Recreation Reserve Management Committee

Jindera Sports Stadium Committee

Jindera School of Arts Management Committee

Lankeys Creek Hall Committee

Little Billabong Hall Committee

Moorwatha Cemetery Management Committee

Morven Tennis Court Committee

Mullengandra Cemetery Committee

Walbundrie Hall Committee

Walbundrie Recreation Ground Committee

Walla Walla Community Hall Committee

Walla Walla Heritage Conservation (German Wagon) Committee

Walla Walla Sportsground Committee

Walla Walla Swimming Pool Committee

Wirraminna Environmental Education Centre

Woomargama Hall Committee

Wymah Public School Management Committee

Companies In Which Council Held a Controlling Interest

Clause 217(1)(a7)

Council did not hold a controlling interest in any company during 2018/2019.

Partnerships, Cooperatives or Other Joint Ventures

Clause 217(1)(a8)

Council is involved in the following organisations, co-operatives and alliances.

Statewide Mutual Limited

New South Wales Local Government Statewide Mutual Liability Scheme.

The mutual liability scheme known as 'Statewide' was established with a view to containing rising public liability/professional indemnity insurance premiums. The scheme's mission statement is quoted below:

"...applying innovative practices in the management of Local Government insurance, which ensure the protection of members through stable premiums, cost containment and spread of risk."

Statewide Mutual is a discretionary mutual providing carer for its member councils major insurable risks

(except workers compensation). Statewide Mutual is a 'self-insurance' mutual which is backed by reinsurance placed through local and international underwriters.

Members own each scheme and benefit from building equity resulting from surplus contributions. As at 30 June 2019, 91.4% of NSW councils were members of Statewide Mutual.

StateCover Mutual Limited

StateCover Mutual Limited is a specialist workers compensation insurer for NSW Local Government.

Each member council is also a part owner of StateCover and as of 30 June 2019 StateCover insured 94% of eligible councils with a combined workforce of 31,000.

In addition to the full range of claims and injury management services, StateCover also provides Council with a range of services specific to local government to support injury prevention /WHS activities.

Riverina Regional Library Service

Library services to Greater Hume Council during the 2018/2019 year were provided by Riverina Regional Library (RRL) based at Wagga Wagga.

Library locations within the shire are:

Static Branches – Culcairn, Henty, Holbrook and Jindera
Mobile Services – Brocklesby, Burrumbuttock, Gerogery,

Walbundrie, Walla Walla and Woomargama.

NSW Rural Fire Service - Hume Zone

Rural Fire Service volunteers and Greater Hume and Albury Councils form the Hume Zone Fire District. Zoning enables the RFS to be more effective and efficient in delivering its vital emergency services to councils, communities and volunteer members by reducing duplication of tasks being conducted over two districts and sharing resources. A service level agreement between Council and the Rural Fire Service is in place for an indefinite period.

Riverina Eastern Regional Organisation of Councils

Greater Hume Council is a member of Riverina Eastern Regional Organisation of Councils (REROC).

REROC comprises seven councils and two county councils including Bland, Coolamon, Cootamundra-Gundagai, Goldenfields Water County Council, Greater Hume, Junee, Lockhart, Temora and Riverina Water County Council. Council's annual membership fee in 2018/2019 was \$24,598.

Activities to develop and promote services and programs that provide for the needs of children

Riverina Joint Organisation

The Riverina Joint Organisation (RivJO) comprises seven general purpose councils and two water county councils located in the eastern Riverina of NSW.

Joint organisations are a new type of collaborative organisation and have three principal functions:

- establish regional priorities and develop strategies and plan to deliver those strategies
- promote regional leadership and be an advocate for our regional priorities; and
- identify and take up opportunities for inter-governmental co-operation on matters relating to the joint organisation area.

The RivJO held its inaugural board meeting on 19 October 2018.

RivJO works hand-in-hand with REROC collaborating on operational and service delivery activities for the member councils.



Clause 217(1)(c)

Council is the auspice body for Greater Hume Children Services. The service provides quality home-based care for children of parents and carers residing in the Howlong district of Federation Shire, Greater Hume, Albury and Snowy Valleys local government areas in NSW. The service also provides care in areas of northern Victoria. Council also provides centre based day care services at Henty and Walla Walla.

Council is significantly enhancing the promotion of children's services with the development of a number of promotional tools including the website **ghchildren.com.au**.

Council is the owner of the land upon which the Jindera Pre School is situated and this is provided at a peppercorn rental.

Other support is provided through Greater Hume/ Lockhart Shire Council's Youth Services Program.

When requested by their management committees, Council also provides advice and support to community based child care and preschool facilities at Burrumbuttock, Culcairn, Henty, Holbrook and Jindera.

Activities to promote services and access to services for residents

Council maintains two main office locations at Culcairn and Holbrook and customer service centres at Henty, Jindera and Walla Walla.

During the reporting period, community newsletters were distributed twice to all residents within the shire.

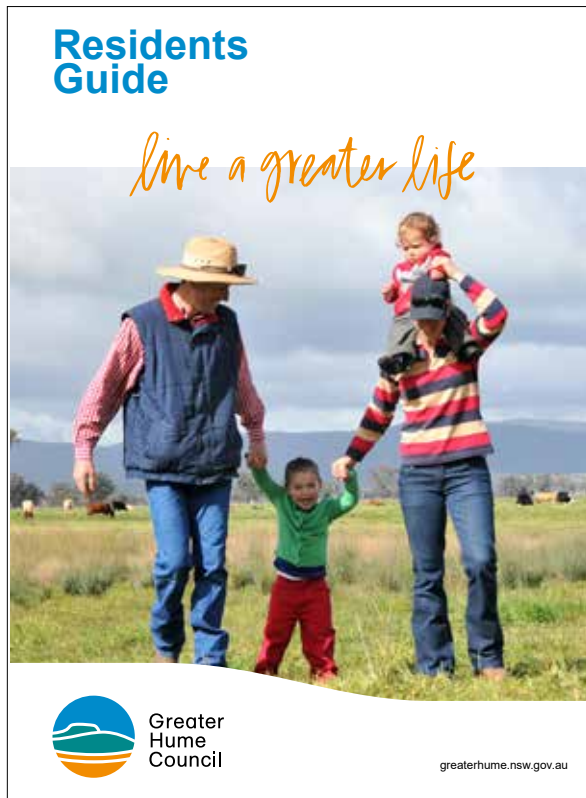
Greater Hume Shire Council has developed and maintained a Residents Guide, copies of which are


available at any customer service centre or electronically via the website.

A half page advertisement was placed in community newsletters to inform shire residents of the highlights of the 2019/2020 Delivery Plan and Budget.

Council maintains a website showcasing Council's services and contacts. A new website platform was launched in December 2018.

A 1300 phone number (1300 653 538) is provided for the convenience of residents and ratepayers.





Greater Hume Council

greaterhume.nsw.gov.au

Draft Delivery Program and Operational Plan - on exhibition

Council's *business plan* is called the Delivery Program 2017-2021 and Operational Plan 2019-2020. The plan is developed over three to four months by Council officers and via input from councillors at four workshops held between February to April. The plan is now on exhibition for community comment until 5pm Friday, 31 May 2019. Below is a financial snapshot of the plan and proposed highlights for the next 12 months commencing 1 July 2019.

Snapshot

Operating Expenditure Budget	\$28.9 million
Capital Works	\$16.7 million
Income from rates	\$8.74 million
Income from Government grants	\$9.7 million Operating \$6.2 million Capital

Highlights

- 65 cents in every dollar of capital expenditure is spent on roads and associated plant
- Henty and Walla Walla Children Services Centres operating Monday to Friday (from 1 July 2019)
- Solar power installed at Culcairn, Henty, Holbrook, Jindera and Walla Walla public swimming pools
- Water pricing - annual water access charge reduced by \$40 per annum for all connections
- Total rate yield will increase 2.7% in line with NSW Government rate pegging.

Have Your Say

You can view the documents on Council's website and comment on the Have Your Say page.

You can read a copy of the document at Council Offices at Culcairn, Henty, Holbrook, Jindera or Walla Walla, and write to General Manager, PO Box 99, Holbrook NSW 2644 or email mail@greaterhume.nsw.gov.au

greaterhume.nsw.gov.au

The Companion Animals Act and Regulation

Clause 217(1)(f)

Guidelines on the Exercise of Functions under the Companion Animals Act

The NSW Companion Animal Act protects the welfare of animals, their owners and the broader community. Greater Hume Shire Council enforces the act, promotes responsible pet ownership and does its part to maintain a state wide identification register of pets.

Council employs two full time rangers, and a part time impounding officer to undertake these duties across the local government area.

Council is contracted to Albury Animal Management Facility. Dogs and cats impounded or surrendered for re homing are relocated to this facility on the outskirts of Albury. Council also operates the Holbrook Animal Shelter.

Council meets its obligation under section 64 of the Companion Animal Act to seek alternatives to euthanasia for unclaimed animals, as revealed in the statistics below, summarised from the lodgement of pound data collection returns for the period.

Animal Shelter Facilities

Activity Report for Greater Hume Shire area

Action	Dogs	Cats
Opening number on hand as at 1 July 2018	2	0
Seized	155	54
Returned to Owner	58	3
Total no seized and surrendered	164	54
Surrendered	9	0
No of seized transferred to Animal Facility	97	51
	70 – released to owners 23 – euthanased 13 - re homed	9 – released to owners 21 – euthanased 17 – re homed 0 – escaped
Number as at 30 June 2019	0	1

The Companion Animals Act and Regulation

Financial Data

Receipts/Subsidy received 1 July 2018 to 30 June 2019	Amount (\$)
Companion Animal Receipts forwarded to Office of Local Government	35,018
Companion Animals Subsidy received from Office of Local Government	31,546
Expenditure 1 July 2018 to 30 June 2019	Amount (\$)
Salary and Wages	146,019
Travelling	41,366
Pound Expenses	15,048
Other Expenses	5,898
Total Expenditure	\$208,331

Dog Off Leash Areas within Greater Hume Council area

The local government area of Greater Hume has five designated dog off-leash areas in Holbrook, Culcairn, Walla Walla, Jindera and Henty townships.

All locations are signposted and provided with plastic bag dispenser and waste bin.

Promotion Strategies

Greater Hume Council ran a microchip month in March in conjunction with the local vets offering free microchips for 105 companion animals.. During the year Council also offers microchipping at the owner's home to assist those residents that don't have the ability to transport their pets to the vet clinics.

Rangers conducted one presentation with school children to talk about 'responsible pet ownership' and a further session with Billabong High School students.

Articles relating to microchipping and lifetime registration are included in Council's Community Newsletter. Local community newsletter publish articles in relation to companion animal owners responsibilities to the community.

Signs erected at some of Council's parks and streets directing companion animal owner's attention to the requirement to keep their pets on the lead.

Dog Attacks

Status	Incidents	Attacking Dogs	Human Victims	Animal Victims
Commenced	2	3	2	9
Finalised	15	25	8	47
Under Investigation	3	5	1	13
Total	20	33	9	69

- 5 Dangerous Dog Intention issued only
- 5 Dangerous Dog Order issued as result of attack
- 9 Nuisance Dog Intentions issued as a result of attacks, barking or escaping.
- 19 infringements for attacking and menacing dogs
- 1 seized and taken dog, returned 2
- 2 Menacing Dog Orders issued
- 4 dogs destroyed
- 5 investigations continuing/dog not identified

Rates and Charges Written Off

Clause 132

The amount of rates and charges written off during 2018/2019 was \$698.00.

Competitive Neutrality

Council does not have any Category 1 businesses for the purposes of National Competition Policy.

The following activities are categorised as Category 2 businesses:

- Sewerage Services
- Water Supply

Council did not receive any competitive neutrality complaints during 2018/2019.

A revised National Competition Policy was adopted by Council on 20 November 2013.

Privacy and Personal Information Protection Act

Section 33

The Privacy and Personal Information Protection Act 1998 (PPIPA) commenced on 1 July 2000. This legislation offers enforceable privacy rights to the people of NSW and gives them the opportunity to make a complaint to Council about misuse of their personal information, and if not satisfied with the response, allows them to make a complaint to the NSW Privacy Commissioner.

Council received no complaints in 2018/2019.

The PPIPA also introduces a set of privacy standards in the form of 12 Information Protection Principles which provide practical guidance as to how Council:

- determines what personal information is to be collected
- from who it is to be collected
- who is to collect it
- how it is to be collected
- how it is to be stored
- who can access it.

Environmental Planning & Assessment Act 1979

Section 93G(5)

Nil.

Legal Proceedings

Clause 17(1)(a3)

Set out below is a summary of amounts incurred by Council in relation to legal proceedings taken by Council in the period 1 July 2018 to 30 June 2019.

Name	Particulars	Result	Cost
Debt recovery proceedings	Recovery of unpaid rates and charges and sundry debtors	Paid in full or an arrangement to pay entered into	\$52,455
Property contracts, agreements and disputes	Preparation of contracts, legal advice	Finalised	\$16,897
Legal Expenses - Environment and Planning	Legal action in relation to development applications and planning matters	Pending	\$15,340

Public Interest Disclosures

Public Disclosures Act 1994 (PID Act)

Greater Hume Council received zero public interest disclosures in 2018/2019.

This annual report is provided in accordance with the requirements of the Public Interest Disclosures Act 1994 (PID Act).

Service Reviews

Greater Hume Council has been conducting a series of service and efficiency reviews. This was one of the actions in Council's Fit for the Future Action Plan.

The reviews provide an opportunity to assess whether there are more efficient options for internal systems, improved governance and better value for service delivery.

The following reviews were completed in 2018/2019 financial year:

- IT Services
- Library Services.

Representation on regional forums

To enhance regional cooperation, recognise growth opportunities and foster consistency and better use of resources, Greater Hume Council continues to have active representation on the following regional forums:

- Alliance of the Councils and Shires of the Upper Murray (ACSUM) *inactive during 2018/2019*
- Hume Zone Bush Fire Management Committee
- Hume Zone Liaison Committee
- Local Emergency Management Committee
- Murray Arts Advisory Committee
- Murray Darling Association
- Murray Regional Tourism
- Riverina Eastern Regional Organisation of Councils (REROC)
- Riverina Joint Organisation (RivJO)
- Riverina Regional Library
- Riverina Water County Council
- Softwoods Working Group

Financial Reports

Section 428(2)(a)

The financial reports and statistics included in this year's annual report reflect the financial position as at 30 June 2018.

Attached to this report is the General Purpose Financial Reports and Special Purpose Financial Reports & Special Schedules for the year ended 30 June 2018.

These were prepared in accordance with the Local Government Act 1993 and the Regulations, as well as Australian Accounting Standards and Statements of Accounting Concepts.

Special Rate Variation to Rates Report

Section 508A

In 2015 the Independent Pricing and Regulatory Tribunal (IPART) determined that Greater Hume Council may increase its general income for the period 2015/2016 to 2017/2018 by 23.45% through a Special Variation to Rates (SVR) as presented in the table below.

Special Rate Variation			
Year		Annual Increase in General Income (%)	Cumulative Increase in General Income (%)
Year 1	2015-2016	7.21	7.21
Year 2	2016-2017	7.46	15.21
Year 3	2017-2018	7.15	23.45

The manner in which the SVR was structured some rating categories will rise much higher (Residential 43.29%) and others lower (Farmland 15.35%) than the overall cumulative increase of 23.45%.

The SVR was structured in this manner to ensure that higher valued Farmland properties were provided with some respite in dollar terms compared Residential properties.

The approval was subject to the following conditions:

- The council uses the additional income from the special variation to fund renewal of the local road network as outlined in Appendix A of the IPART Determination.
- The council reports in its annual report for each year from 2015-2016 to 2024-25 on expenditures consistent with Council's application and listed in Appendix A of the IPART Determination, and the outcomes achieved as a result of the actual program of expenditure.

Special Rate Variation to Rates Report 2018/2019

Title: Bitumen Resealing Program - Rural					
Location	Job Description	"Original Budget 2018/19"	Revised Budget as at 31 March 2019	Actual as at 30 June 2019	Amounts Carried Forward to 2019/20
Coppabella Road	Bitumen Resealing	\$-	\$-	\$71,829.65	
Alma Park Road	(From Gluepot Lane, west for 1.5km (CH5500 to CH7000)	\$50,000.00	\$50,000.00	\$43,618.33	
Fellow Hills Road	From Fellow Hills Lane to Mountain Creek Road (CH0 - CH8300)	\$200,000.00	\$200,000.00	\$145,948.31	
Howlong Balldale Road	From LGA boundary, north-west for 4km (CH0 - CH4000)	\$70,000.00	\$70,000.00	\$69,559.09	
Kanimbla Road	Entire length (CH0 - CH6075)	\$100,000.00	\$100,000.00	\$115,250.86	
Knox Road	Dust seal (CH2000 - CH 2190)	\$5,000.00	\$5,000.00	\$3,475.30	
Molkentin Road	From Ch 1000 - Ch 4100 (Sawyer Rd end)	\$90,000.00	\$90,000.00	\$79,992.96	
Mountain Creek Road	Hume Freeway to Morrice Lane (CH0 - CH1000)	\$40,000.00	\$40,000.00	\$29,521.55	
Odewahns Road	Entire Length (CH0 - CH2100)	\$85,000.00	\$85,000.00	\$102,163.98	
Reapers Road	From Schnaars Road to end of seal (CH0 - CH2100)	\$70,000.00	\$70,000.00	\$33,359.91	
Schnaars Road	From 1km north of Walbundrie Road to end (CH1000 - CH9077)	\$210,000.00	\$210,000.00	\$159,199.36	
Vine Drive	From Molkentin Road to end of seal (CH0 - CH200)	\$10,000.00	\$10,000.00	\$7,615.39	
Walbundrie Alma Park Road	From approx. 700m south of Reynella Road to Alma Park Road (CH5000 - CH12516)	\$130,000.00	\$130,000.00	\$213,229.80	
Coach Road	Linemarking		\$21,534.00	\$6,332.90	
Corowa Rand Road - Daysdale Road to 2.5km past Llewelyn Road	Linemarking		\$23,784.00	\$23,784.00	
Gerogery Road - Linemarking	Linemarking		\$7,208.00	\$7,208.00	
Hueske Road	Final Seal	\$-	\$23,008.00	\$-	
Coach Road	Final Seal	\$-	\$71,000.00	\$106,269.78	
Alma Park Road	1km	\$30,000.00	\$30,000.00	\$43,859.28	
Hueske Road	2km	\$60,000.00	\$60,000.00	\$86,222.12	

Special Rate Variation to Rates Report 2018/2019

Location	Job Description	"Original Budget 2018/19"	Revised Budget as at 31 March 2019	Actual as at 30 June 2019	Amounts Carried Forward to 2019/20
Bitumen Resealing - Henty Cookardinia Road			\$-	\$950.00	
Cummings Road			\$-	\$2,747.90	
Wymah Road			\$-	\$2,923.49	
Howlong Burrumbuttock Road - Linemarking			\$-	\$8,727.90	
Bitumen Resealing Railway Parade (Final Seal)	Railway Parade, Culcairn (Final Seal)		\$-	\$1,379.00	
Henty/Pleasant Hills Road	Henty Pleasant Hills Road - 2017/18		\$-	\$1,249.00	
Final Seals to be Determined			\$146,866.00	\$-	\$87,224.00
TOTAL		\$1,150,000.00	\$1,443,400.00	\$1,366,417.86	\$87,224.00

Title: Bitumen Resealing Program - Urban

Location	Job Description	"Original Budget 2018/19"	Revised Budget as at 31 March 2019	Actual as at 30 June 2019	Amounts Carried Forward to 2019/20
Elm Street, Henty	Comer Pl to end	\$3,400.00	\$3,400.00	\$2,988.35	
Klara Court, Gerogery West	Sarah St to end	\$3,400.00	\$3,400.00	\$2,225.05	
Ebenezer Court, Walla Walla	Jacob Wenke Dr to end	\$3,700.00	\$3,700.00	\$3,089.86	
Douglas Street, Walla Walla	Wenke St to Victoria St	\$3,800.00	\$3,800.00	\$4,133.17	
Scholz Street, Walla Walla	Market St to Commercial St	\$4,100.00	\$4,100.00	\$3,628.08	
St Johns Court, Jindera	Jindera St to dead end	\$4,500.00	\$4,500.00	\$3,412.80	
Jindera Street, Jindera	Adams St to Creek St	\$5,000.00	\$5,000.00	\$7,238.20	
Sladen Street, Henty	Allan St to Comer St	\$9,100.00	\$9,100.00	\$225.97	\$6,353.00
Hamilton Street, Culcairn	Stock Route to Railway Pde	\$9,400.00	\$9,400.00	\$8,742.39	
Railway Parade, Holbrook	Young St to Wallace St	\$12,200.00	\$12,200.00	\$8,445.89	

Special Rate Variation to Rates Report 2018/2019

Location	Job Description	"Original Budget 2018/19"	Revised Budget as at 31 March 2019	Actual as at 30 June 2019	Amounts Carried Forward to 2019/20
Huon Street, Jindera	Dight St to dead end	\$12,600.00	\$12,600.00	\$13,818.70	
Swift Steet, Holbrook	Bowler St to Ross St	\$13,200.00	\$13,200.00	\$14,767.87	
Balfour Street, Culcairn	Railway Pde to McBean Street	\$18,200.00	\$18,200.00	\$96.15	\$18,104.00
Millswood Road, Holbrook	Holbrook Wagga Rd to Bond St	\$19,500.00	\$19,500.00	\$28,361.16	
Third Avenue, Henty	Sladen St East to Yankee Crossing Rd	\$19,800.00	\$19,800.00	\$17,104.73	
Final Seals					
Bond Street, Holbrook (5800m2)	Millswood Rd to Wallace St	\$25,000.00	\$25,000.00	\$26,044.58	
Pioneer Drive, Jindera (3000m2)	Urana Street to Pech Avenue	\$13,100.00	\$13,100.00	\$16,127.52	
			\$-	\$-	
Final Seals to be Determined			\$4,907.00	\$-	
		\$180,000.00	\$184,907.00	\$160,450.47	\$24,457.00

Title: Gravel Resheeting Program

Location	Job Description	"Original Budget 2018/19"	Revised Budget as at 31 March 2019	Actual as at 30 June 2019	Amounts Car- ried Forward to 2019/20
Coach Road	Ongoing Program	\$50,000.00	\$75,690.00	\$64,069.25	\$11,621.00
River Road	Ongoing Program	\$150,000.00	\$158,300.00	\$48,289.57	\$110,010.00
Groch Road	Full Length (CH0 - 2160)	\$80,000.00	\$80,000.00	\$-	\$80,000.00
Beatrice Road	Full Length (CH0 - 735)	\$30,000.00	\$30,000.00	\$-	\$30,000.00
Beelawong Road	CH0 - CH2222	\$70,000.00	\$70,000.00	\$633.64	\$69,366.00
Burges Lane	Full Length (CH0 - 1625)	\$60,000.00	\$60,000.00	\$57,595.21	\$2,405.00
Corrys Lane	Full Length (CH0 - 300)	\$10,000.00	\$10,000.00	\$8,136.81	\$1,863.00

Special Rate Variation to Rates Report 2018/2019

Location	Job Description	"Original Budget 2018/19"	Revised Budget as at 31 March 2019	Actual as at 30 June 2019	Amounts Car- ried Forward to 2019/20
Elizabeth Street - Geogery West	Huon to Thomas St (CH0 - 828)	\$35,000.00	\$35,000.00	\$3,447.70	\$31,552.00
Iron Post lane	Full Length (CH0 - 5215)	\$235,000.00	\$235,000.00	\$-	\$235,000.00
Jacka Lane	Full Length (CH0 -1150)	\$35,000.00	\$35,000.00	\$40,013.66	-
Howlong Goombargana Road	Kenya Road to Shire Boundary (CH0 - CH2600)	\$115,000.00	\$115,000.00	\$56,473.17	\$58,527.00
Brocklesby Balldale Road	Gravel Full Length (CH3480 - CH10800)	\$310,000.00	\$310,000.00	\$-	\$310,000.00
Caringa Road	Brock Balldale Road to Cunnignham Road (0.5km)	\$20,000.00	\$20,000.00	\$-	\$20,000.00
Sawyer Road		\$-	\$25,390.00	\$3,712.50	\$21,678.00
Singe Road		\$-	\$18,710.00	\$9,462.31	\$9,248.00
Lindner Road		\$-	\$27,264.00	\$-	\$27,264.00
Coppabella Road	Emergency Repairs	\$-	\$-	\$49,973.35	-
To be Determined			\$130,372.00	\$-	\$75,385.00
		\$1,200,000.00	\$1,435,726.00	\$341,807.17	\$1,093,919.00

Special Rate Variation

Outcomes achieved as a result of the special variation and significant variations

Rural and urban resealing

All revenue raised as part of the Special Rate Variation allocated to bitumen resealing projects has been expended or carried forward for expenditure in 2019/2020.

Gravel resheeting

All revenue raised as part of the Special Rate Variation allocated to gravel resheeting projects has been expended or carried forward for expenditure in 2019/2020.

Annual reporting in financial statements

Annual reporting in the financial statements has been achieved for financial years 2015-2016, 2016-2017, 2017/2018 and 2018/2019 or carried forward for expenditure in 2019/2020.

Government Information (Public Access) Act 2009 Annual Report 2018/2019

The Government Information (Public Access) Act 2009 (GIPA Act) became operational on 1 July 2010 and introduced a new “right to information” approach for access to government information. It encourages the routine and proactive release of government information, including information held by providers of goods and services contracted by government agencies.

Under section 7 of the GIPA Act, Council is required to review its program for the release of government information to identify the kinds of government information held by Council that should, in the public interest, be made publicly available and that can be made publicly available without imposing unreasonable additional costs on Council.

Council continued to review this program by undertaking regular checking of Council's website for content and currency of information, paying particular attention to ensuring the timely release of information relating to new proposals, developments, programs, services and initiatives of Council.

Greater Hume continues to proactively release information, in addition to the statutory release of open access information by reporting to the community through prominent display on its website, Facebook and local print media, and consultation with the public of proposed activities, policies and strategies which invites community feedback during the decision making process.

Notes:

During the 2018/2019 financial year Greater Hume received one formal applications under the Government Information (Public Access) Act 2009 (GIPA Act).

The Access to Information page on Council's website provides electronic access to all information available in line with proactive release guidelines, visit **greaterhume.nsw.gov.au**



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