



Greater
Hume
Council

Quarterly Management Report

Q2, 2017/2018

1: Leadership and Communication

Objective: We lead a vibrant, connected and inclusive community.

Leadership and advocacy is demonstrated and encouraged in our communities

Plan and lead good governance having a clear framework for strategic planning, policies, procedures and service standards and financial sustainability with effective financial management that is transparent and accountable

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|--|----------|---|-----------------|
| Establish and implement a structured policy review process including subscription to legislative updates service | 1.1.1.1 | Design, document and implement a structured policy review process | 50% | Structured review process in place with all policies due for review to be presented to Council by 31 December 2018. | General Manager |
| Modify the structure of Council's budget to align with the themes and strategies established in Council's IP&R planning documents | 1.1.1.2 | Review budget process and commence development of a new budget structure to align with IP&R planning documents | 0% | No action to date. | General Manager |
| Implement best practice financial management processes | 1.1.1.3 | Complete Council's annual financial statements in accordance with accounting standards and audit requirements | 100% | Financial Statements lodged with the Office of Local Government by the due date. | General Manager |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|---|-----------------|
| | | Adopt a sustainable procurement policy and commence implementation of a sustainable procurement program across all council sections | 100% | Procurement Policy reviewed and adopted by Council. | General Manager |
| | | Update Council's Long Term Financial Plan on an annual basis taking into consideration other Resourcing Strategy documents and Delivery Program requirements | 0% | Not due to start | General Manager |
| | | Review Council's loan portfolio to ensure appropriate borrowing levels are maintained and infrastructure spending maximised | 0% | Not due to start | General Manager |
| Actions and strategies detailed in Council's IP&R plans are implemented and status reviews presented to Council on a quarterly basis | 1.1.1.4 | IP&R status reports presented to Council on quarterly basis | 50% | Achieved and ongoing. | General Manager |
| Implement effective governance strategies | 1.1.1.5 | Progressively implement strategies outlined in Council's Fit for the Future Improvement Action Plan | 0% | | General Manager |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|---|-----------------|
| Maintain effective and open complaints handling processes | 1.1.1.6 | Undertake effective investigation and resolution of complaints | 50% | Customer action Request reports presented to Council monthly. Workshop held with key staff to map process and implement improvements to responsiveness and reporting. | General Manager |
| Implement effective risk management programs to minimise Council's exposure to risk and ensure continuity of critical business functions | 1.1.1.7 | Review Council's Integrated Risk Management Plan and develop and implement supporting processes to ensure ongoing integration of risk management principles into Council's day to day operations | 50% | Program implementation continuing. Council has received a performance incentive payment of \$41,779 (exc. GST) due to Council's performance be rated better than average for the Mutual. | General Manager |
| Implement organisation wide service and efficiency reviews | 1.1.1.8 | Implement service and efficiency reviews in accordance with Council's Fit for the Future Improvement Action Plan | 25% | Purchase of Passenger Vehicles and Utes Review recommenced with the aim to present to Council by 31 March 2018. Fees and charges review to commence during the first quarter of 2018 calendar year. | General Manager |

Council is responsive to community needs and priorities

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|---|----------|--|---|
| Engagement by Council to demonstrate Council leadership | 1.1.2.1 | Develop and implement the GHSC Communication Plan | 65% | Rebrand project further progressed. Rollout of brand across print including rates notices, newspaper adverts, Council reports, email signatories, business cards, name badges, car and equipment decals, logo application staff high visibility shirts, many print collatorals approved, new monument signage installed at Henty and Holbrook War Memorial Swimming Pools. Vendor Panel layout approved. Economic Profile portal updated. Brand Manual 90% complete as at 31 Jan 2018. Media Policy revised and approved by Council. From the General Manager's desk monthly staff report active. Stakeholder engagement policy drafted and procedure under development, to be presented to MANEX. | Executive Assistant Governance and Economic Development |
| Improve community attendance at Council meetings and provide greater contact with local councillors | 1.1.2.2 | Facilitate the advertising of information regarding Council meetings and events in accordance with legislation and time requirements and include on Council's website | 50% | Advertising and promotion of Council meetings ongoing with November meeting held at Wymah. Planning has commenced for the March Council meeting to be held at Bungowannah. | General Manager |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---|----------|--|--|
| Improve community attendance at Council Meetings and provide greater contact with local councillors | 1.1.2.3 | Hold a minimum of two Council Meetings per annum at venues other than Culcairn or Holbrook | 100% | November 2017 meeting to be held at Wymah and March 2018 at Bungowannah. | General Manager |
| Provide Councillors with support and training to ensure their ongoing professional development | 1.1.2.4 | Continue to implement the councillor professional development program | 50% | Two Councillors attended the Murray Darling Association Conference and four Councillors attended the LGNSW Conference. No unmet demand for training at this point. | General Manager |
| Provide opportunities and actively encourage younger people to join community groups | 1.1.2.5 | Deliver formal training in meeting procedures to Youth Advisory Committee members and develop projects to offer similar training through partnerships with schools in the shire | 40% | The Greater Hume Youth Advisory Committee continue to meet each month to discuss programs and events as well as issues that are impacting on young people in the community. Formal training for the Youth Committee is planned for early 2018. | Library and Youth Services Development Officer |
| Improve leadership in community groups to facilitate greater accountability from community groups that manage Council's assets | 1.1.2.6 | Review current Management Committee Manual and provide refresher training to management committees as required | 0% | Manual and refresher training to be undertaken when ALL required amendments are completed. This will include changes that are identified from the DIAP, Risk Management, User Agreements, Crown Land Management Act and the like. | Corporate Services Manager |
| Recognise community leaders and their efforts and encourage others in the community to take up leadership roles | 1.1.2.7 | Recognise community leaders through Australia Day awards | 100% | Completed - Media Release sent out 23 January | Executive Assistant Tourism & Promotion |

Successfully engage Australian and State governments to advocate on issues important to the community

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|--|-----------------|
| Councillors and senior staff represent the interests of Greater Hume Shire to State and Federal members and government departments | 1.1.3.1 | Participate in funding opportunities to resource significant community projects and infrastructure | 50% | Six funding applications submitted during the quarter including: Stronger Country Communities Fund (Four applications - Culcairn and Jindera Skate Park, Walla Walla Early Childhood Hub, Morgan's Lookout Stairs Building Better Regions - Dental Practice Community War Memorials Fund - Lighting at the Holbrook Cenotaph | General Manager |

Strong relationships and effective partnerships

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---|----------|--|-----------------|
| Lobby Australian and State governments for increased funding | 1.1.4.1 | Meet with local Australian and State government parliamentarians at least annually | 50% | No formal meetings held during the quarter however Mayor and General Manager attended the State Government Community Cabinet meeting in Albury on 30 November 2017 and had discussions with a number of Ministers including Minister for Roads, Maritime and Freight and Minister Innovation and Better Regulation. An informal meeting was also held with the Minister for Local Government. | General Manager |
| | | Actively participate in Local Government NSW Annual Conference | 100% | Four Councillors and the General Manager attended. Two motions were submitted to Conference with one carried and the other defeated. | General Manager |
| Cooperatively work with surrounding councils to identify where resources and costs can be shared | 1.1.4.2 | Continue as an active participant in REROC initiatives | 50% | General Manager re-elected to the REROC Executive. Council lead the joint tender (with Lockhart Shire) of the road resealing contract. | General Manager |
| | | Continue to host the Road Safety Officer and Youth programs on a shared basis with Lockhart Shire Council | 50% | Refer 1.1.4.2.1 | General Manager |

There is open and two way communication both with communities and within our communities, the community is consulted on decisions that effect them and consultation processes are inclusive

Accessible and inclusive Communications Strategy and active use of the Community Engagement Toolkit and Council's website is accessible

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|--|----------|---|---|
| Implement the planned community engagement processes using various communication strategies | 1.2.1.1 | Maintain membership of community engagement peak bodies and networks | 50% | Attended Community Engagement Network meeting on 11 Dec 2017 at Wangaratta. EA Gov & Economic Dev has drafted Stakeholder Engagement Policy and currently working on Stakeholder Engagement Procedure, based on IAP2 principles. | Executive Assistant Governance and Economic Development |
| | | All councillors and relevant staff to undertake IAP2 and/or other community engagement training | 0% | No action this quarter. | Executive Assistant Governance and Economic Development |
| | | Redesign the format and content of Council's quarterly newsletter to ensure effective and targeted content | 25% | Waiting on new newsletter template including Greater Hume rebranding, currently putting together articles for newsletter to go out in first half of 2018 | Executive Assistant Tourism & Promotion |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|-----------|----------------|---|----------|--|---|
| | | Develop a new Greater Hume Shire Council website including a dedicated Have Your Say portal which is compliant with accessibility standards | 20% | Website project is managed by Kerrie Wise. Have Your Say portal included in project brief. | Executive Assistant Governance and Economic Development |
| | | Investigate contemporary community engagement techniques to establish a reference group for the testing of proposed projects and ideas | 45% | CET (Community Engagement Toolkit) development for the Albury Street Holbrook Asphalt project will be a 'testing' ground for the development of a draft Stakeholder Engagement procedure including CET currently being developed and implemented during the third quarter. Use of current website will include information available via the 'news' tab. | Executive Assistant Governance and Economic Development |

Residents feel a sense of belonging, are able to reach their potential, work productively, and there is a sense of mutual respect, inclusiveness, ownership and pride in their community

Council’s values, actions and decisions are inclusive. Access and Inclusion Reference group established Community Health and Wellbeing Alliance continues

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|---|----------|---|-----------------|
| Acknowledge all volunteers and those providing welfare, and genuinely engage them in council decisions, policy and meaningful dialogue to improve outcomes for those that are disadvantaged. | 1.3.1.1 | Invite volunteers to present information about their work to council Seek out opportunities to support welfare work through funding, special grants & material aid Keep welfare providers informed about local and regional services. | 50% | Health and Wellbeing Alliance meeting held 25 October at the Jindera Community Hub. | General Manager |
| Undertake work to ensure that young people, people who are disadvantaged, and people with a disability can exercise their rights as equal citizens in areas such as council elections, council meetings, council consultation processes, council policy, and membership of council’s committees involving community representatives and in making complaints. | 1.3.1.2 | Establish a process/system for young people, people who are disadvantaged and people with a disability to participate on the Youth Council and participate in decision making processes. | 0% | | General Manager |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---|----------|---|----------------------------|
| Implement Greater Hume Shire Disability Inclusion Action Plan (DIAP) | 1.3.1.3 | Promote NSW Carers Charter and Carers rights to GHSC Staff | 15% | Customer Service staff completed online training for the National Relay Service. Council website to be updated with National Relay Service advice. Awaiting roll out of "Inclusive Training" online course from LGNSW. | Corporate Services Manager |
| | | Annual all staff function to include accessibility and inclusiveness service provision training | 0% | Programmed for May 2018. | General Manager |
| | | Audit Shire functions, facilities, services and information sources against Access to Premises Standards and other relevant standards for inclusiveness | 25% | Terms of Reference for Disability Inclusion Action Group determined with a meeting with interested community members scheduled for 17 January 2018. It is intended to undertake an audit of Shire facilities and services in Holbrook as a pilot. | General Manager |
| | | Engineering and Environment staff apply the provisions of the Disability Inclusion Act and Continuous Accessible Path and Travel (CAPT) | 10% | DIAP adopted by Council. No meetings held with PwD arranged yet . These meetings to be held in early 2018 to discuss public access issues | Director Engineering |
| | | All new signage is compliant with the provisions of the Disability Inclusion Act | 10% | DIAP Policy adopted by Council. Investigations into signage requirements being undertaken | Director Engineering |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|-----------|----------------|---|----------|--|---|
| | | Review GHSC employment HR policy and processes for inclusiveness | 65% | Further reviews of some Human Resources Polices to be undertaken. | Corporate Services Manager |
| | | Employ and maintain a diverse workforce by making diversity and inclusion key to workforce planning | 50% | Ongoing review of Employee Positions Descriptions is undertaken to ensure less abled people are not unreasonably disadvantaged. | General Manager |
| | | Advocate and encourage local business and industry to establish a diverse workforce | 20% | Article included in Business E Newsletter summer edition. | Executive Assistant Governance and Economic Development |
| | | Include inclusiveness in the Workplace Inspirations Day | 0% | Not progressed at this time. Aim to conduct in first half of 2018. | General Manager |
| | | Customer Service Staff are aware of the resources needed to respond to PwD/Carers | 50% | Customer Service Staff have undertaken National Relay Service training and awaiting the release of a training module from LGNSW to enable further training to be undertaken. | General Manager |
| | | GHSC Policies and procedures reflect the needs of PwD/Carers | 0% | Policies review for PwD/Carers yet to be commenced. | General Manager |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|-----------|----------------|---|----------|---|----------------------------|
| | | Criteria for Council Community grants includes diversity, accessibility and inclusiveness | 0% | Grant guidelines to be reviewed prior to the 2018 round of Community Development Grants. | General Manager |
| | | Review volunteer policies and processes to include PwD | 5% | Discussions/planning with Council WH&S Coordinator to include in Committee and Volunteer Manuals along with other amendments which affect Council Volunteers. | Corporate Services Manager |

2: Healthy Lifestyle

Objective: we create health, inclusive and resilient communities, acknowledge or volunteers and value our youth.

Welcoming, resilient and involved communities

Welcome people from diverse cultures to live, work and settle in Greater Hume Shire

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---|----------|---|--|
| Encourage more residents to be involved in the Greater Hume Shire and events | 2.1.1.1 | Continue to rotate the Australia Day function across towns in the shire | 100% | Australia Day held in Jindera, Over 500 attendees, next Australia Day at Walla Walla. | Executive Assistant Tourism & Promotion |
| Provide and promote a range of cultural and personal development opportunities for youth | 2.1.1.2 | Using youth engagement to develop an annual youth plan of events | 100% | The Greater Hume Youth Advisory Committee has worked with the Library & Youth Services Development Officer to develop an annual youth plan of events. The plan covers all school holiday and Youth Week events however, is subject to changes if warranted. | Library and Youth Services Development Officer |
| | | Implement actions and projects detailed in the annual youth plan | 60% | From the youth action plan a number of holiday programs were provided for young people in the shire. Programs included: Bubble Soccer in Holbrook, Ginger Men Decorating and funding was provided by the Youth budget for Motivational Media to present at Billabong High School in October 2017. | Library and Youth Services Development Officer |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|--|--|
| Develop partnerships with schools and other community organisations to deliver and promote targeted health and wellbeing programs to youth | 2.1.1.3 | Regular communication with local high schools to establish need and partnership opportunities | 50% | In October 2017 a meeting was held with Deputy Principal of Billabong High School to discuss providing funding from the Youth budget for Motivational Media to facilitate a mental health presentation at Billabong High School. In November. In December the L&YDO partnered with Billabong High School and St Paul's College Walla Walla to organise work experience for two students at the Culcairn and Henty Library. | Library and Youth Services Development Officer |
| Recognise the contribution of volunteers in communities and assist with recruitment and retention | 2.1.1.4 | In National Volunteer Week each year, acknowledge and celebrate the shire's volunteers | 0% | Planning to commence third quarter (National Volunteer Week 21-27 May 2018) | General Manager |
| | | Offer annual Work Health & Safety volunteer induction and training | 0% | Aim to include with Management Committee Workshops to be held later in 2018. | General Manager |
| | | Provide advice and support to volunteer community organisations in governance and financial management | 50% | Advice provided on an ongoing basis. | Corporate Services Manager |

Local education and local career opportunities

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---|----------|--|-----------------|
| GHSC to lead and exercise responsibility as an equal opportunity employers and community leaders to work with others to enhance local employment and mentoring opportunities for young people, people who are disadvantaged, and people with a disability. | 2.1.2.1 | Review the application of EEO principles across all areas of council | 0% | No action to date. | General Manager |
| | | Continue to support traineeships for local young people | 50% | Appointment of a Library and Youth Services Trainee completed. One existing Trainee appointed to a permanent position and approval granted by Council to recruit a Trainee Development Services Officer. Currently Council has maintained 3 Trainees and 1 Apprentice. | General Manager |
| | | Continue Work Inspirations Program in Culcairn | 0% | Not progressed at this time. Aim to conduct in first half of 2018 | General Manager |
| | | Participate in regional youth focused mentoring programs | 0% | REROC planning youth mentoring in first term of 2018. | General Manager |
| Work with TAFE and other Registered Training Organisations to provide entry level certificates and qualifications locally. | 2.1.2.2 | Continue to support VET providers in the local community. Advocate for the delivery of skills shortage qualifications; Aged Care/Agriculture/Customer service/Engineering | 50% | In conjunction with Riverina TAFE video conference training facilities maintained. Predominant courses provided include RSG, RCG and Food Safety. | General Manager |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|---|----------|----------------------------------|-----------------|
| Maintain contemporary information and computing technology facilities for education purposes. | 2.1.2.3 | Undertake an annual review of GHSC community ICT facilities to monitor use, value and upgrade as required | 0% | Audit planned for third quarter. | General Manager |

We have services to promote and deliver health and wellbeing for all ages

Continue the Community Health and Wellbeing Alliance and implement the CH&W Plan

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|--|----------|---|-----------------|
| Facilitate mental and physical health awareness information | 2.2.1.1 | Partner with community organisations and health services to deliver a mental health program in October each year | 100% | Mental health was the focus of the Community Health and Wellbeing Alliance meeting in October 2017. | General Manager |
| | | List health and wellbeing events and links to community health services on the GHSC website | 0% | No action to date. | General Manager |
| Greater Hume Shire Council becomes a health promoting shire | 2.2.1.2 | The GHSC develops and approves a community health and wellbeing policy, adopting the Community Health and Wellbeing Delivery Plan strengthening the mandate for community health and wellbeing action. | 0% | No action to date. | General Manager |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|--|----------|--|-----------------|
| | | GHSC supports and approves the actions of the Community Health and Wellbeing Alliance | 25% | Refer 2.2.1.1.1 | General Manager |
| GHSC values and actions advocate the importance of inclusion for all, addressing discriminatory attitudes, promoting good models of inclusive practice. | 2.2.1.3 | Review the Council values annually Identify how the values are applied in decision making, market the values across the organisation, determine how directors and managers will role model the values and options for measuring effectiveness Include Council values in annual staff training program, describing what it means to work within the values and the importance of inclusiveness. | 0% | Council values to reviewed as part of Council strategic planning | General Manager |
| Work towards becoming a dementia-friendly community and use the Dementia Friendly Community Toolkit as a resource. | 2.2.1.4 | Integrate the Dementia Friendly Community Toolkit into planning processes relating to community structures and it is considered in grant applications and community activities and services | 25% | Dementia Friendly Toolkit has been distributed to the Director Engineering and Director Environment and Planning to rebiew how it may be integrated into Council's activities. | General Manager |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|---|-----------------|
| Monitor the implementation of legislation controlling the sale, supply & consumption of alcohol in the community. | 2.2.1.5 | Work with the police, and hoteliers to support safe drinking and community safety campaigns. Work with police to support crime prevention initiatives | 0% | No action at this stage | General Manager |
| Develop partnerships with local health services to plan & implement key health promotion initiatives: injury prevention, farm/work safety promotion, cancer prevention (particularly skin cancer prevention) & active community (physical activity promotion and nutrition). | 2.2.1.6 | Engage the Community Health and Wellbeing Alliance in health promotion initiatives and support local, regional and national programs | 0% | No action to date. | General Manager |
| Support neighbourhood/rural watch initiatives. | 2.2.1.7 | Engage the Community Health and Wellbeing Alliance in updates about community safety initiatives | 0% | No action to date. | General Manager |
| Continue to advocate, support and mentor the community based gymnasiums and gardens for health and wellbeing and community connectedness. | 2.2.1.8 | Monitor the accessibility of community based activities through support from the Alliance to provide feedback | 0% | Establishment of Reference Groups and undertaking of a pilot audit to be undertaken in first quarter of 2018. | General Manager |

Develop a Greater Hume Shire Youth Plan and continue Youth Advisory Committee

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---|----------|---|--|
| Provide training and mentoring opportunities for young leaders | 2.2.2.1 | Develop a young leaders trying and mentoring action program | 50% | The Greater Hume Youth Advisory Committee members continue to have the opportunity to assist, organise, and run youth holiday programs whilst being mentored by the L&YSDO. | Library and Youth Services Development Officer |

Continue to support the enhancement of children services across the Shire

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---|----------|---|-----------------|
| Continue to review adequacy of existing childcare services and identify gaps in the provision of services according to the needs of local families | 2.2.3.1 | Undertake an annual review of existing childcare services provided through engagement with preschools and other children's services | 0% | Planned to commence in third quarter. | General Manager |
| Ensure that Greater Hume Children Services remains a relevant and reliable service | 2.2.3.2 | Implement the Greater Hume Children Services Strategic Plan including the implementation of a targeted marketing strategy | 50% | Greater Hume Strategic Plan reviewed and updated. Regular staff meetings maintained to identify growth opportunities. | General Manager |

Develop a Memorandum of Understanding with Community Transport provider to improve community transport outcomes

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|--|----------|--|-----------------|
| Establish effective local community transport options | 2.2.4.1 | Establish a MOU Work with Kalia Community Transport for point to point community transport in Greater Hume Shire | 50% | Round table with transport providers held on 1 November which lead to a scoping report on community transport in the Shire being presented to the December 2017 meeting. Recommendations from the December meeting to be implemented in the coming months. | General Manager |

Advocate for safe work practices and employment standards

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---|----------|--|-----------------|
| Implement best practice human resource policies and strategies to attract, engage, develop and retain the best and highly skilled staff to strengthen workforce capacity | 2.2.5.1 | Implement the strategies from the Workforce Management Plan | 0% | No action to date. | General Manager |
| Provide a safe work environment | 2.2.5.2 | Integrated risk management system developed and implemented | 50% | Achieved and ongoing. Two meetings of WHS Committee during first half of the year. | General Manager |

Volunteering is inclusive, well acknowledged and supported

Council acknowledges, partners and supports community committees and organisations and celebrates volunteering

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---|----------|------------------------------|-----------------|
| Support self-help/support and interest groups such as men's shed, friendly visiting, craft groups and service clubs to be sustainable, accessible and inclusive. | 2.3.1.1 | Continue to acknowledge and work with local groups assisting with funding and resources to ensure there are accessible, affordable and inclusive. | 0% | No specific actions to date. | General Manager |

Our residents feel safe

Street lighting is effective and energy efficient

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|--|----------------------|
| Implement the street light installation priority program | 2.4.1.1 | Commence the installation of new streetlights in accordance with the agreed priority program | 0% | To commence early 2018 | Director Engineering |
| Expand the utilisation of solar powered and LED technology in streetlighting | 2.4.1.2 | Work with REROC to seek agreement with electricity authorities to implement LED technology for new and existing streetlights | 50% | REROC progressing with discussions on behalf of REROC Councils about introduction of LED street lighting with Essential Energy | Director Engineering |

Implement Council's Road Safety Strategy

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|--|----------------------|
| Work with RMS, Lockhart Shire and the community to implement the Roads Safety Strategy | 2.4.2.1 | Implement the Road Safety Strategy annual priorities | 50% | Road Safety initiatives being undertaken as per approved strategy with Roads and Maritime Services (RMS) | Director Engineering |

Engage community in developing and expanding accessible pedestrian cycle ways and walking track networks

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---|----------|--|----------------------|
| Council to investigate opportunities and invest in liveability infrastructure such as recreation facilities, cycleways, footpaths, recreational walking tracks | 2.4.3.1 | Implement actions from existing four year cycle ways plan | 20% | Funding Lodged for 18/19 Year, no projects to be completed in current 16/17 with funds carried forward | Director Engineering |
| | | Implement actions from existing capital works program | 10% | Funding applications lodged for 2018/19 Year Cycle paths. Current footpath works yet to commence | Director Engineering |

Council provides learning and development opportunities for all

Community spaces allow our residents to learn and engage

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---|----------|---|--|
| Investigate feasibility of developing additional libraries within the shire or improving access to library facilities and information services | 2.5.1.1 | Investigate alternative methods of service delivery to rural and remote communities | 60% | Statistics for the mobile library indicate that the usage of the Jindera and Walla Walla stops are performing well. Alternate program and service delivery has been investigated and implemented with Grandparents Day held at the new Jindera Community Hub in October and a presentation on getting to know your library in September. Free Wifi has been implemented at the Jindera Community Hub alongside access to free Public Access Computers. Ancestry Library Edition has also been made available for free to the community. L&YSDO will travel to the Philadelphia Library Conference to further investigate alternate program and service delivery option in March 2018. | Library and Youth Services Development Officer |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|-----------|----------------|--|----------|---|--|
| | | Create and promote traditional and online library services | 45% | Library staff are constantly promoting library online and traditional services. The Greater Hume Libraries were again successful in receiving funding for Tech Savvy Seniors in December. The funding will provide the opportunity for library staff to facilitate online training to members of the community in Culcairn, Henty, and Holbrook Library and at the Jindera Community Hub all commencing in March 2018. In September two outreach programs were held at Jindera "Getting the most out of your library" and Grandparents Day. Grandparents Day was held in partnership with the Culcairn Library and the Family Day Care. | Library and Youth Services Development Officer |
| | | Investigate and implement new and innovative programs in Council's libraries | 70% | During the September school holidays a facilitator with live bugs attended both the Culcairn and Holbrook Libraries. This was a program delivered in conjunction with RRL. Attendance was extremely good. A narrator visit to Culcairn Memorial Hall was held in October 2017. Over 150 students from Henty Public and both Culcairn School's attended. Gingerbread Men decorating was held in December at all Greater Hume Council libraries. Craft days. L&YSDO will travel to the Philadelphia Library Conference in March to investigate innovative programs to be implemented in the libraries of GH. | Library and Youth Services Development Officer |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|--|--|
| | | Promote existing programs to increase library participation | 50% | The Greater Hume Council L&YSDO and CSLS&YD Trainee are currently working towards creating a strategy to increase library membership and participation in the library. All library staff will meet in February to discuss ideas on the future implementation of the proposed plan. Report to Council still to be undertaken. | Library and Youth Services Development Officer |
| Create an environment that attracts and enables caring and qualified staff | 2.5.1.2 | Library staff to attend a minimum of two training information days with RRL annually | 55% | Library staff at Culcairn and Holbrook attended a training day organised by Riverina Regional Library in September 2017. A further Riverina Regional Library Information Day will be held in April 2018. | Library and Youth Services Development Officer |

3: Growth and Sustainability

Objective: We are revitalising our communities, welcoming visitors, growing our economy and promoting the lifestyle, culture and heritage offered in our communities.

We have prosperous and diverse local businesses and a growing economy

Transport Industry Development Strategy

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|-------------------------|---|
| Develop a Transport Industry Development Strategy with the support of specialist external consultants and key stakeholders | 3.1.1.1 | Seek grant funding to undertake research into the transport industry to better understand growth opportunities and to inform the Transport Industry Development Strategy | 0% | No action this quarter. | Executive Assistant Governance and Economic Development |

Partner with local, state and national departments and organisations to grow and expand accessible and inclusive local business

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---|----------|--|---|
| Promote industrial development to enhance employment opportunities | 3.1.2.1 | Promote the existing industrial land development at Holbrook and Jindera | 50% | Offers accepted on 5 Lots at the Jindera Industrial Estate. Renewed level of enquiry for land within the Holbrook Industrial Estate. It is not planned to list allotments with Real Estate Agents at this time. | General Manager |
| | | Assess development opportunities for industrial land development elsewhere in the shire | 30% | Allotment signage erected at Jindera Industrial Estate has resulted in consistent enquiries and ongoing sales of allotments in this estate. Solid enquiries also received for industrial development at Holbrook Industrial Estate during the quarter and January 2018. | Executive Assistant Governance and Economic Development |
| | | Identify potential business growth opportunities within the transport industry | 30% | Council has participated in the Charles Sturt University Murray Region Economic Analysis Project, report released January 2018. Analysis of report findings to be undertaken third quarter and may provide opportunities for investigation to support expansion of the transport industry sector in the shire. | Executive Assistant Governance and Economic Development |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---|----------|--|---|
| Encourage and support local businesses to enhance employment opportunities | 3.1.2.2 | Implement Stage 2 Buy Local in Greater Hume" campaign | 25% | New layout for Buy Local booklet confirmed in Brand Manual. Article to be included in Summer edition of Business Newsletter to highlight Council's Local Preference Purchasing Policy and Vendor Panel mechanism. Revised booklets to be released February 2018. | Executive Assistant Governance and Economic Development |
| | | Review Council's procurement practices to promote local purchasing where a fit for purpose and cost effective option is available | 100% | Procurement Policy reviewed and adopted along with revised Procurement Procedures. A Local Preference Purchase Policy has also been adopted and implemented. | General Manager |
| | | Council to offer a new business start-up grant | 35% | Review of Business and Industry Incentives Policy underway December/January. The incentive will relate to those new businesses with multiple employment (jobs) growth, new business/manufacturing start ups. | Executive Assistant Governance and Economic Development |
| | | Promote and support business mentoring and training services | 50% | 2 business forums held (May and Sept). | Executive Assistant Governance and Economic Development |
| Advocate for employment opportunities with new and existing business/industry and local training | 3.1.2.3 | Continue to promote the buy local policies and invest in attracting new business to improve employment | 25% | Local Preference Purchasing Policy article included in Summer edition of Business Newsletter. Advert placed in Henty Community Guide | Executive Assistant Governance and Economic Development |

Implement inclusive and accessible Small Town Revitalisation Initiatives for all villages and towns as part of the Master Planning process

Develop a new Strategic Land Use Plan for the shire

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|--|---------------------------------|
| Undertake community consultation and undertake data collection and research to inform the development of the 10 year Strategic Land Use Plan | 3.2.1.1 | Develop a budget, collect required data and engage with Department of Planning to inform the specifications for the development of the Strategic Land Use Plan | 25% | Discussions with suitable consultants have been held regarding strategic rezoning within the shire. Data is to be collated on housing starts to begin preparations for a new shire wide Local Environment Plan | Director Environment & Planning |

Implement inclusive and accessible Small Town Revitalisation Initiatives for all villages and towns as part of the Master Planning Process

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|--|---|
| Continue to support and develop sporting facilities and other community infrastructure | 3.2.2.1 | Provide assistance to community groups in the development of funding applications | 50% | Ongoing. Support provided to community groups upon request. It is not planned to hold any grant writing workshops during the 2017/2018 financial year. | General Manager |
| | | Promote Council's loans to community groups policy to encourage maximum uptake of available low interest loans | 0% | Planned to produce a Fact Sheet on loans to community groups and use of plant and equipment in third quarter. | General Manager |
| | | Formalise and promote Council's practice to provide Council plant and equipment out of hours at no charge | 0% | Planned to produce a Fact Sheet on loans to community groups and use of plant and equipment in third quarter. | General Manager |
| For Council to lead the strategic direction for each town and village | 3.2.2.2 | Develop or update masterplans for all towns and villages | 40% | Organised Strategic Workshop held November 2017 for Culcairn Sportsground User Group and attended. Strategic plan yet to be finalised for the Culcairn Sportsground. | Executive Assistant Governance and Economic Development |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|-----------|----------------|---|----------|---|-----------------|
| | | Develop a community development charter and facilitate community workshops in individual towns and villages with a view to implementing a Small Town Revitalisation Initiative (STRIVE) project | 0% | Unable to complete as no budget allocation included in 2018/2019 Budget. Possibly can review existing towns plans where they exist. | General Manager |

Develop a New Resident Attraction Strategy for Greater Hume Shire and expand new residential estates

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|------------------------------------|----------------|--|----------|---|---|
| Promote residential development | 3.2.3.1 | Investigate the cost of construction for residential land developments | 50% | Council resolved to proceed to tender for the construction of a 7 Lot subdivision at Walla Walla at the December meeting. It is expected that tenders received will be considered by Council at the March 2018 meeting. | General Manager |
| Attract new residents to the shire | 3.2.3.2 | Investigate opportunities to benefit from the Evocities strategy | 50% | Council participated in the Country Change refreshed website and video project during 2nd quarter. Campaign went live late November/December 2017. The Lehman Family move to Walla Walla video can be viewed at https://www.countrychange.com.au/towns/greater-hume . Country Change website can be viewed at www.countrychange.com.au . Stats for the entire campaign are impressive, with 146,238 views for total video views for 2017 Campaign to date (as at 25 Jan 2018). Facebook campaign Lehman Family move to Walla Walla 8,800 views (as at 31 Jan 2018). | Executive Assistant Governance and Economic Development |

Increased number of visitors enjoy our shire

Develop a local tourism operator forum and strategy

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|--|---|
| Implement the Greater Hume Shire Visitor Experience Plan | 3.3.2.1 | Encourage development, promotion, funding and management skills of events which are family orientated, locally led and unique. | 50% | Ongoing, events guide constantly updated, currently updating with new branding. | Executive Assistant Tourism & Promotion |
| | | Support Greater Hume Shire's tourism operators and event organisers to participate in Awards at local, regional, state and national level. | 50% | Ongoing, awards not open until mid 2018 | Executive Assistant Tourism & Promotion |
| | | Identify and develop interpretational signage for towns/villages, attractions and historical areas. | 50% | Ongoing, looking to develop a map with Burrumbuttock. | Executive Assistant Tourism & Promotion |
| | | Work collaboratively with local, state and federal governments and organisations to enhance our visitor experience. | 50% | Achieved and ongoing, applied to NSW Govn for funding for replacement of Morgans Lookout Stairs. Awaiting outcome of a number of other grant applications which have been developed cooperatively with Greater Hume Council. | Executive Assistant Tourism & Promotion |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|-----------|----------------|--|----------|---|---|
| | | Create an ambassador/famil program and develop workshops to promote the visiter experience. | 50% | To be arranged in first half of 2018 | Executive Assistant Tourism & Promotion |
| | | Establishing links with educational institutions (primary/secondary/tertiary) to encourage students to develop skills in the tourism, event management and hospitality industries (including work experience). | 50% | Ongoing will be contacting local high schools in first half of 2018 | Executive Assistant Tourism & Promotion |
| | | Ongoing development of visitgreaterhume.com.au and the Murray Regional Tourism Board digital platform including ATDW and corporate pages. | 50% | Achieved and ongoing | Executive Assistant Tourism & Promotion |
| | | Liaise with media by offering to arrange interviews, testamonials, new developments, special events, awards, articles, photography or regular spots on radio and TV or articles in print and social media. | 50% | Ongoing - sent out three media releases regarding Australia Day, working with a couple of tourism operators on media releases around new tourism product. | Executive Assistant Tourism & Promotion |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|-----------|----------------|---|----------|---|---|
| | | Continue to promote Greater Hume Shire's social media presence on Facebook and develop resources (eg photography and film) to expand into other sites such as twitter, Google maps, YouTube, Instagram and Pinterest. | 50% | Ongoing, facebook is up to 771 likes and start working on instagram page. | Executive Assistant Tourism & Promotion |
| | | Develop self drive and walk/bike/ride tour itineraries incorporating historical and environmental attractions in towns/villages and shire. | 50% | Ongoing, Walbundrie now finalised, more to be developed in 2018. | Executive Assistant Tourism & Promotion |
| | | Incorporate into budget attendance/presence at specialist events such as caravan and camping shows, travel shows and other specialist events by either tourism staff or operators. | 50% | Ongoing | Executive Assistant Tourism & Promotion |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|-----------|----------------|--|----------|---|---|
| | | Establishment of a Greater Hume Shire Tourism Operators Committee to create links and provide a platform for cooperative marketing and promotion and tourism development, skills development and new operators. | 50% | Tourism Forum was not held this quarter due to staff on sick leave. Next forum will be held on 20 Feb at Henty. | Executive Assistant Tourism & Promotion |
| | | History and Heritage - Museums Program to provide guidance, training and expertise to our public and private museums and historical society's such as museum advisors, grants and volunteer and skill development workshops. | 50% | Ongoing, Disaster Management Plans nearly finalised, engaged the services of Museum Adviser for 2018. Awaiting outcome of grant applications in relation to Greater Hume museums. Museums workshop to be held in March 2018 | Executive Assistant Tourism & Promotion |
| | | Natural Environment - Liaise with NSW Government agencies to further develop the natural areas of Lake Hume, Doodie Cooma Swamp, Gum Swamp, Woomargama National Park, Murray River, Benambra National Park, Billabong Creek. | 50% | Ongoing. | Executive Assistant Tourism & Promotion |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|-----------|----------------|---|----------|--|---|
| | | Agri Tourism - Encourage individuals and agricultural businesses to development farm gate and niche produce and participation in Murray Regional Tourism's Food and Agri Tourism Program. | 50% | Awaiting funding outcome for MRT Food and Agri Tourism Program through various applications submitted by MRT on behalf of the region. Also talking with local producers regarding farm gate opportunities. | Executive Assistant Tourism & Promotion |
| | | Create a standardised Signage Policy throughout the Shire. This policy would include road, tourism, heritage and interpretational signage etc. | 50% | Developing in 2018 | Executive Assistant Tourism & Promotion |

4: Good infrastructure and facilities

Objective: Our development and maintenance is sustainable, environmentally responsible, accessible and enjoyed by our community.

Infrastructure and facilities meet the needs of our communities

Develop and implement five yearly Asset Management Strategy and Plans

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|--|---|
| Identify opportunities for external grant funding | 4.1.1.1 | Seek grant opportunities and advertise on Council's website | 50% | All relevant grants are advertised on Council website | Executive Assistant Governance and Economic Development |
| | | Council actively seeks and applies for grant funding for non-budgeted identified priority projects | 25% | Information on potential projects has been sought from Community Committees with 37 projects being nominated to date. A review of projects to be undertaken early in 2018. | General Manager |
| Ensure investment in the upgrade of roads infrastructure is targeted and prioritised | 4.1.1.2 | Review and implement Council's Roads Strategy | 50% | Roads Program as detailed in 2017/18 Delivery program is currently on schedule for completion | Director Engineering |

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|---|----------|---|----------------------|
| Develop an Integrated Asset Management Plan for all of Council's assets | | Continue to collect and record asset data in order to inform current and future asset management strategies and plans | 50% | Asset Management Plans under review as scheduled (Water, Wastewater, and Transport Plans) | Director Engineering |
| | 4.1.1.4 | Review the Asset Management Plan for water and sewer assets | 50% | Water and Wastewater Asset Management Plans are currently under review | Director Engineering |

Engage the community to develop Recreation Plan describing accessible and age friendly public facilities in our spaces and places • Parks Playgrounds and Reserves • Public Toilets • Sporting Fields • Swimming Pools • Public Halls

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|---|----------|---|----------------------|
| Support with long term planning and maintenance at recreation grounds | 4.1.2.1 | Develop a master plan for sporting grounds in each of the five major towns incorporating drainage, irrigation and turfing options | 10% | Development of brief of works for master plans has commenced | Director Engineering |
| Develop and implement the program for the upgrade of public toilets and playgrounds | 4.1.2.2 | Implement the upgrade and replacement program in accordance with budget allocations | 50% | Playground at Sunnyside Park Walla Walla completed, Design being finalised for new Public toilets at Jindera Recreation Reserve | Director Engineering |

Affordable, accessible housing supports the needs of the community

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|---|----------|---|-----------------|
| Continue to provide social housing and consider supporting housing for disadvantaged younger people and families linking them to local services for support | 4.1.3.1 | Review social housing processes providing opportunities for disadvantaged younger people and families | 50% | All annual maintenance inspections completed. Occupancy rate as at 31 December 2017 - 89% | General Manager |

Engage the community in a 10 Year Roads Strategy Plan

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|---|----------|---|----------------------|
| Review Council's Roads Strategy on a two-yearly cycle | 4.1.4.1 | Implement the Roads Strategy and engage the community on specific local road issues | 50% | Road Strategy implemented under works program. Discussions with community members occurring as required | Director Engineering |

Improve streetscapes of our towns and villages

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|------------------------------------|----------------------|
| Develop and implement a street tree plan for each town and village | 4.1.5.1 | Map all street trees in towns and villages on Council's GIS mapping system | 0% | Mapping of trees not yet commenced | Director Engineering |

Expand waste water strategies into villages

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|---|----------|---|----------------------|
| Investigate and develop concept designs for waste water collection and treatment in Gerogery and Woomargama and Burrumbuttock | 4.1.6.1 | Scope and cost schemes in each of the identified villages | 50% | Quotes being obtained from consultants on proposed facilities at Gerogery, Woomargama and Burrumbuttock | Director Engineering |

Develop a Storm Water Capital Works Program

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|---------------------------------------|----------|---|----------------------|
| Develop an Asset Management Plan for stormwater assets | 4.1.7.1 | Complete mapping of stormwater assets | 50% | Mapping of stormwater assets continuing | Director Engineering |

Mitigate against natural disasters (Flood and Bushfire Management)

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|--|----------------------|
| Implement strategies identified in the adopted Flood Plain Risk Management Plans and Bushfire Risk Management Plans with successful funding applications | 4.1.8.1 | Submit funding applications for flood and bushfire mitigation works and implement works if funding is successful | 50% | Flood funding applications open in Feb 2018, with applications to be made then | Director Engineering |

We minimise the impact on the environment

Waste Management Strategy incorporates recycling and carbon reduction actions

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|--|---------------------------------|
| Develop a Waste Management Strategy that includes a transition to a waste facility with a Environmental Protection Licence | 4.3.1.1 | Prepare a draft Waste Management Strategy and engage the community | 25% | Preliminary investigations have been undertaken in preparation for the draft waste management strategy | Director Environment & Planning |

On-site Sewerage Management systems are environmentally sustainable

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|---|----------|--|---------------------------------|
| Continue to improve and monitor the management of onsite effluent disposal within the shire | 4.3.2.1 | Implement the On Site Sewerage Management (OSSM) Policy | 50% | Register maintained and inspections continuing. Number of inspections reported monthly to Council. | Director Environment & Planning |

Best practice waste water management

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|---|----------|--|----------------------|
| Manage waste water and effluent in a sustainable manner | 4.3.3.1 | Provide and maintain sewerage disposal and effluent reuse systems that meet the needs of residents of the shire | 50% | Effluent reuse systems operating as required | Director Engineering |

Best practice weed management

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|---|----------|---|---------------------------------|
| Continue to support effective weeds management (private and public lands) | 4.3.4.1 | Actively participate in the Murray Weed Action Plan | 50% | Council continues to be a participant in the Murray WAP and host the Riverina Noxious Weeds Officer. | Director Environment & Planning |
| | | Undertake inspections on private and public land to detect and assess weed infestations | 50% | Inspections 89 including reinspections Control work consisted of St. John's Wort, Roadside shoulders, town drains, cemeteries, and land fill. 3 contractors employed to spray for St. John's Wort | Director Environment & Planning |

Drive energy efficiency with implementation of renewable and efficient assets and resources

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|--|----------|--|---------------------------------|
| Investigate opportunities to reduce the energy and water costs at Council's sporting facilities | 4.3.5.1 | Installation of energy saving infrastructure at recreation grounds across the shire as recommended by the energy audit | 0% | Not commenced | Director Engineering |
| Develop an energy efficiency plan for all Council assets and facilities including Council's small plant fleet | 4.3.5.2 | Undertake an energy efficiency upgrade at Council's Culcairn office and analyse the efficiencies gained against base line data | 80% | Teething issues with the new system has prevent progress this quarter. | Director Environment & Planning |

Manage water resources and water quality responsibly

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|--|----------------|--|----------|---|----------------------|
| Implement the program of works identified in the Drinking Water Quality Management Plan | 4.3.6.1 | Implement the program of works identified in the Drinking Water Quality Management Plan for 2017/2018 | 50% | Works continuing as detailed in plan | Director Engineering |
| In conjunction with Riverina Water County Council investigate the future management of water supply assets in Greater Hume Shire | 4.3.6.2 | Completion of a feasibility study into the management of water assets within Greater Hume Shire by Riverina Water County Council | 50% | Feasibility study completed by RWCC. Albury City has requested Greater Hume provide a business case as part of further discussions. | Director Engineering |

Manage and protect significant environmental assets across the shire

| DP Action | DP Action Code | Action | Progress | Comment | Responsibility |
|---|----------------|---|----------|--|---------------------------------|
| For Council to be proactive in relation to environmental management practices | 4.3.7.1 | Investigate partners and options for management of organic waste generated within the shire | 0% | No action to date | Director Environment & Planning |
| | | Promote household hazardous waste collection at a number of sites across the shire | 50% | Additional Information to be provided in Council newsletter. | Director Environment & Planning |
| | | Undertake bi-annual home composting campaign | 0% | Not due to start | Director Environment & Planning |