

[Show header](#)**ANNEXURE 1****Ref:AG:EP:P10136430****From :****To :** mail@greaterhume.nsw.gov.au**Sent :** 2021-09-21T11:24:03.0000000+10:00

Notice of submission for development application No: 10.2021.182.1
Address 1 Polack Street Jindera.

Concern regarding size and blocking views with construction of Shed at 1 Polack Street Jindera.

As neighbouring resident our concerns of 4766mm heigh x 14000 mm woodland grey shed with 3 roller doors directly across from our residence.
Proposal for future discussion with greater hume Council and applicant CP Williams.

Orientation & size of shed will impacts our view -if orientation change could be considered with changing roller doors to face the west not south onto polack street.

u



Pre-Lodgement Application Form

Portal Application number:
PAN-134870

Applicant contact details

Title	
First given name	Walpole
Other given name/s	
Family name	Surveying
Contact number	0260212233
Email	info@walpolesurveying.com.au
Address	C/- Walpole Surveying, PO Box 3186, Albury NSW 2640
Application on behalf of a company, business or body corporate	No

Owner/s of the development site

Owner/s of the development site	There are one or more owners of the development site and the applicant is NOT one of them
Owner #	1
Title	
First given name	Jodie
Other given name/s	
Family name	Takle
Contact number	0260212233
Email	joandcointeriors@icloud.com
Address	6 RANGE VIEW DRIVE JINDERA 2642
Owner #	2
Title	
First given name	Dean
Other given name/s	
Family name	Takle
Contact number	0260212233
Email	joandcointeriors@icloud.com
Address	6 RANGE VIEW DRIVE JINDERA 2642

I declare that I have shown this document, including all attached drawings, to the owner(s) of the land, and that I have obtained their consent to submit this application. - Yes

Note: It is an offence under Section 10.6 of the Environmental Planning and Assessment Act 1979 to provide false or misleading information in relation to this application.

Developer details

ABN	
ACN	
Name	
Trading name	
Address	
Email Address	

Development details

Application type	Development Application	
Site address #	1	
Street address	109 CREEK STREET JINDERA 2642	
Local government area	GREATER HUME SHIRE	
Lot / Section Number / Plan	61 / - / DP1228759	
Primary address?	Yes	
Planning controls affecting property	Land Application LEP	Greater Hume Local Environmental Plan 2012
	Land Zoning	RU5: Village
	Height of Building	NA
	Floor Space Ratio (n:1)	NA
	Minimum Lot Size	600 m ²
	Heritage	NA
	Land Reservation Acquisition	NA
	Foreshore Building Line	NA
Land near Electrical infrastructure	This property may be located near electrical infrastructure and could be subject to requirements listed under ISEPP Clause 45. Please contact Essential Energy for more information 13 23 91.	

Proposed development

Proposed type of development	Subdivision of land
Description of development	2 Lot Subdivision (Freehold/Torrens Title)
Dwelling count details	
Number of dwellings / units proposed	0
Number of storeys proposed	
Number of pre-existing dwellings on site	
Number of dwellings to be demolished	
Number of existing floor area	
Number of existing site area	
Cost of development	
Estimated cost of work / development (including GST)	\$0.00
Do you have one or more BASIX certificates?	No
Subdivision	
Number of existing lots	1
Is subdivision proposed?	Yes
Type of subdivision proposed	Torrens Title
Number of proposed lots	2
Proposed operating details	
Number of staff/employees on the site	

Number of parking spaces	
Number of loading bays	
Is a new road proposed?	No
Concept development	
Is the development to be staged?	No, this application is not for concept or staged development.
Crown development	
Is this a proposed Crown development?	No

Related planning information

Is the application for integrated development?	No
Is your proposal categorised as designated development?	No
Is your proposal likely to significantly impact on threatened species, populations, ecological communities or their habitats, or is it located on land identified as critical habitat?	No
Does the application propose a variation to a development standard in an environmental planning instrument (eg LEP or SEPP)?	Yes
Would you like to answer questions in this form to complete the variation request or upload a supporting document	Complete questions
What is the name of the relevant environmental planning instrument? eg. LEP, SEPP	Local Environmental Plan (LEP)
Relevant LEP	
What is the zone of the land?	
Address	109 CREEK STREET JINDERA 2642
Zone	RU5
What are the objectives of the zone(s) ?	<ul style="list-style-type: none"> To provide for a range of land uses, services and facilities that are associated with a rural village To protect the amenity of residents
Development Standard Variation details	
Name of the development standard being varied	Lot Size
Clause name	4.6
Numeric value of the standard being varied	600
Numeric value of the development against this standard	456 and 373
Percentage value of the proposed variation	38
What are the objectives of the development standard(s) ?	To ensure land use and development is undertaken on appropriately sized parcels of land consistent with the objectives of the relevant zone
How is compliance with the development standard(s) unreasonable or unnecessary in the circumstances of	<p>Compliance with the minimum lot size in this instance is considered unreasonable and unnecessary for the following reasons:</p> <p>i. Since the subject parcel is a corner lot, the proposed lots can be created with the entire frontage to the public streets (Wood Street and Creek Street) and therefore the subdivision will not result in any detrimental impact to the neighbourhood character or amenity of the lot. It is also noted all services can be independently connected (water, electricity, sewerage etc) to the new lot. For these reasons it can be seen there is no need to create an unnecessary neighbourhood association/common property, which would result in ongoing costs to the owners (insurance and management) for the life of the title (be it community title or strata title).</p> <p>ii. It is considered the minimum lot size requirement is more relevant to new</p>

this particular case ?	estate subdivisions, and this subdivision is an infill development. i,§ The subdivision to freehold is further supported by the fact council have approved two (2) new dwellings on the site and all required setbacks and private space for compliance and energy ratings have been met (refer to current Development Consent 10.2018.54.1 for dual occupancy). See 'site plan' with approved dwellings below. i,§ We strongly encourage council to approve this request to create a standard freehold lot, albeit slightly smaller than the required minimum lot size, as a superior nature of title using the Real Property Act.
Are there sufficient environmental planning grounds to justify variation of the development standard(s) ?	We feel there are sufficient environmental planning grounds to justify contravening the minimum lot size standard and we believe a freehold subdivision is in the best interest of the public because the development as a whole is consistent with the objectives of the zone and we seek a variation to the minimum lot size.
Is there any other relevant information to be considered to justify variation of the development standard(s) ?	
Is the application accompanied by a voluntary planning agreement (VPA) ?	No
Section 68 of the Local Government Act	
Is approval under s68 of the Local Government Act 1993 required?	No
10.7 Certificate	
Have you already obtained a 10.7 certificate?	No
Tree works	
Is tree removal and/or pruning work proposed?	No
Local heritage	
Does the development site include an item of environmental heritage or sit within a heritage conservation area.	No
Are works proposed to any heritage listed buildings?	No
Is heritage tree removal proposed?	No
Affiliations and Pecuniary interests	
Is the applicant or owner a staff member or councillor of the council assessing the application?	No
Does the applicant or owner have a relationship with any staff or councillor of the council assessing the application?	No
Political Donations	
Are you aware of any person who has financial interest in the application who has made a political donation or gift in the last two years?	No
Please provide details of each donation/gift which has been made within the last 2 years	

Payer details

Provide the details of the person / entity that will make the fee payment for the assessment.

The Environmental Planning and Assessment Regulation 2000 and Council's adopted fees and charges establish how to calculate the fee payable for your development application. For development that involves building or other works, the fee for your application is based on the estimated cost of the development.

If your application is for integrated development or requires concurrence from a state agency, additional fees will be required. Other charges may be payable based

on the Council's adopted fees and charges. If your development needs to be advertised, the Council may charge additional advertising fees.

Once this application form is completed, it and the supporting documents will be submitted to the Council for lodgement, at which time the fees will be calculated. The Council will contact you to obtain payment. Note: When submitting documents via the NSW Planning Portal, credit card information should not be displayed on documents attached to your development application. The relevant consent authority will contact you to seek payment.

The application may be cancelled if the fees are not paid:

First name	Jodie
Other given name(s)	
Family name	Takle
Contact number	0429077804
Email address	joandcointeriors@icloud.com
Billing address	6 RANGE VIEW DRIVE JINDERA 2642

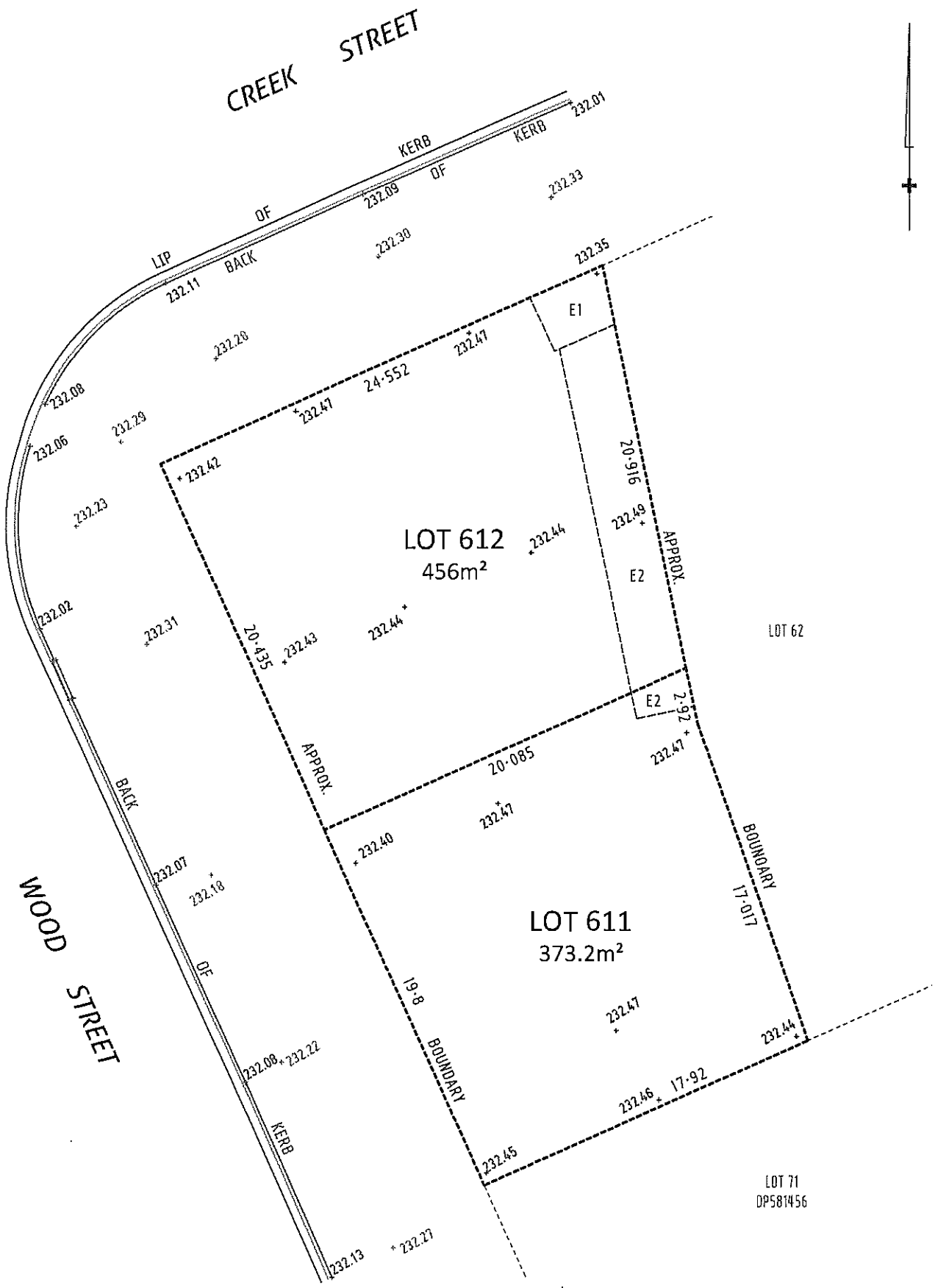
Application documents

The following documents support the application.

Document type	Document file name
Clause 4.6 variation request	18033 PLANNING REPORT & SEE
Proposed Subdivision plan	18033 Plan of Proposed Subdivision 19-08-2021
Statement of environmental effects	18033 PLANNING REPORT & SEE

Applicant declarations

I declare that all the information in my application and accompanying documents is, to the best of my knowledge, true and correct.	Yes
I understand that the development application and the accompanying information will be provided to the appropriate consent authority for the purposes of the assessment and determination of this development application.	Yes
I understand that if incomplete, the consent authority may request more information, which will result in delays to the application.	Yes
I understand that the consent authority may use the information and materials provided for notification and advertising purposes, and materials provided may be made available to the public for inspection at its Offices and on its website and/or the NSW Planning Portal	Yes
I acknowledge that copies of this application and supporting documentation may be provided to interested persons in accordance with the Government Information (Public Access) 2009 (NSW) (GIPA Act) under which it may be required to release information which you provide to it.	Yes
I have read and agree to the collection and use of my personal information as outlined in the Privacy Notice	Yes
I agree to appropriately delegated assessment officers attending the site for the purpose of inspection.	Yes
I confirm that the change(s) entered is/are made with appropriate authority from the applicant(s).	



DATE OF SURVEY: 26/08/2015 AND 29/03/2018 AND 23/07/2021
 DATUM FOR COORDINATES: Arbitrary
 DATUM FOR LEVELS: Australian Height Datum

*BOUNDARY LINES AND DIMENSIONS SHOWN ARE APPROXIMATE ONLY
 *NO SERVICES OR FEATURES SHOWN

E1 - EASEMENT FOR DRAINAGE OF SEWAGE 3 WIDE
 E2 - PROPOSED EASEMENT FOR DRAINAGE OF SEWAGE 3 WIDE



Licensed NSW & Victorian Cadastral and Engineering Surveyors
 465 Smollett Street
 PO Box 3186, Albury, NSW 2640
 p: 02 6021 2253 | f: 02 6021 1411
 info@walpolesurveying.com.au

SURVEYORS REF:
 18033
 VERSION 1
 19/08/2021

ORIGINAL
 SCALE SHEET SIZE
 1:200 A3

PLAN OF PROPOSED SUBDIVISION
 LOT 61 IN DP1228759
 109 Creek Street, Jindera
 For Jodi & Dean Takle

DEVELOPMENT APPLICATION:
2 LOT SUBDIVISION

109 CREEK STREET, JINDERA

LOT 61 IN DP1228759

APPLICATION FOR DEVELOPMENT: 2 LOT SUBDIVISION

109 CREEK STREET, JINDERA

LOT 61 IN DP1228759

PROPOSAL SUMMARY

Proposal:	2 Lot Subdivision (Freehold/Torrens Title)
Title Details:	61/-/1228759
Current Title Address:	109 Creek Street, Jindera
Min Lot Size:	600m ²
Land Zoning:	RU5

INTRODUCTION

The information provided in this submission supports an application for Development Consent for a 2 Lot Subdivision. The subject parcel is described as Lot 61 in Deposited Plan 1228759, and is known as 109 Creek Street, Jindera.

This submission has been prepared in accordance with Greater Hume Shire Council Local Environmental Plan and Development Control Plan. The aim is to obtain Development Approval for the proposed development.

SITE DESCRIPTION

The subject land is described as Lot 61 in DP1228759, known as 109 Creek Street, Jindera. The area of the site is approximately 829m², located on the corner of Creek and Wood Streets. It is situated within the Village Zone (RU5) under the provisions of the Greater Hume LEP. Development Consent has been issued for dual occupancy of the site, and construction of the two (2) new dwellings has commenced. Access is available from both Wood Street and Creek Street and all essential services are available to the site.

See site location on the following page.



(Source: Six Maps; NSW Government)

DESCRIPTION OF THE PROPOSAL

The proposal is for a two (2) lot subdivision, creating an additional lot. Proposed lot 611 will be approximately 373m² and proposed lot 612 will be 456m². The proposed lot shapes and sizes are appropriate given the frontage to existing road networks.

SITE ANALYSIS

The design of the subdivision layout results from an analysis of the site and identifying the opportunities and constraints that exist. Significant elements considered include:

- Greater Hume LEP & DCP
- Location
- Outlook
- Access
- Servicing
- Existing site
- Adjoining uses and future use

LEP & DCP PROVISIONS

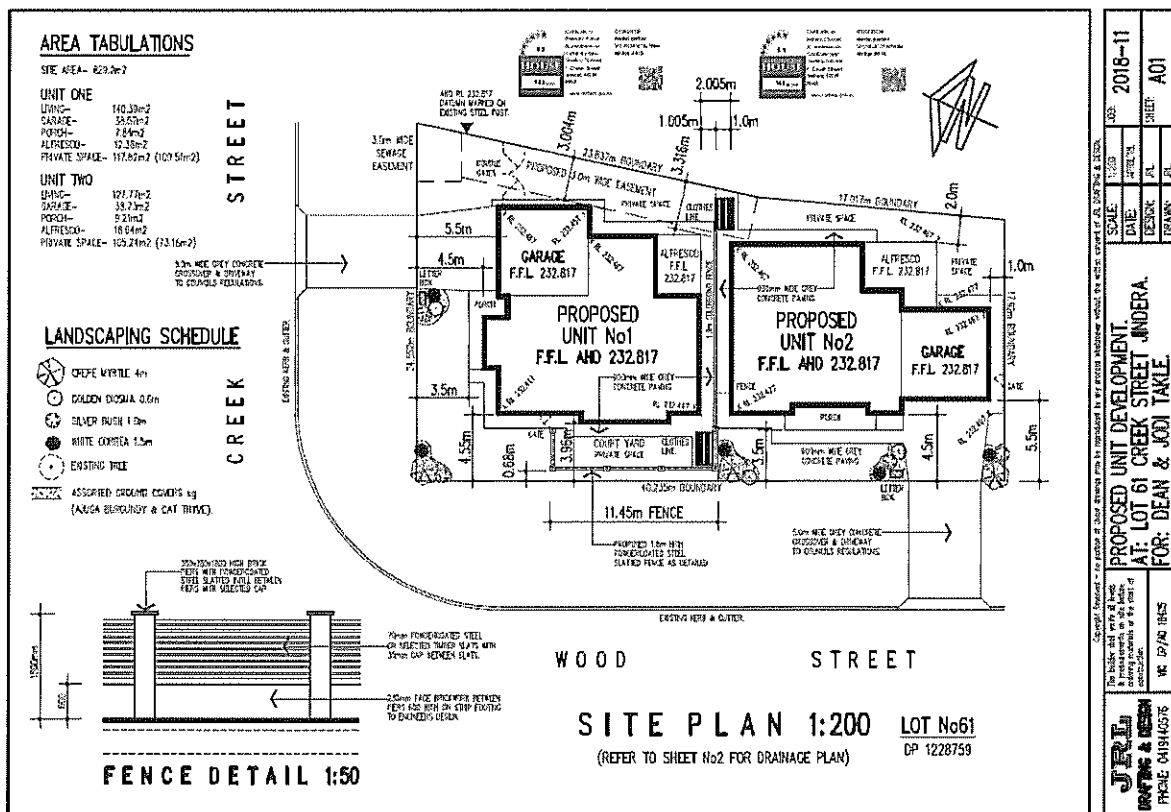
GREATER HUME LOCAL ENVIRONMENTAL PLAN (LEP) 2012

The land is zoned Village (RU5), using Greater Hume LEP 2012. The development is in accordance with the objectives of the zone. The proposal seeks to use clause 4.6 (exceptions to development standards) of the LEP for variation to the development standard minimum lot size of 600m².

The desired outcome is fundamentally consistent with the zone objectives and compliance with the minimum lot size in this instance is considered unreasonable and unnecessary for the following reasons:

- Since the subject parcel is a corner lot, the proposed lots can be created with the entire frontage to the public streets (Wood Street and Creek Street) and therefore the subdivision will not result in any detrimental impact to the neighbourhood character or amenity of the lot. It is also noted all services can be independently connected (water, electricity, sewerage etc) to the new lot. For these reasons it can be seen there is no need to create an unnecessary neighbourhood association/common property, which would result in ongoing costs to the owners (insurance and management) for the life of the title (be it community title or strata title).
- It is considered the minimum lot size requirement is more relevant to new estate subdivisions, and this subdivision is an infill development.
- The subdivision to freehold is further supported by the fact council have approved two (2) new dwellings on the site and all required setbacks and private space for compliance and energy ratings have been met (refer to current Development Consent 10.2018.54.1 for dual occupancy). See 'site plan' with approved dwellings below.
- We strongly encourage council to approve this request to create a standard freehold lot, albeit slightly smaller than the required minimum lot size, as a superior nature of title using the Real Property Act.

We feel there are sufficient environmental planning grounds to justify contravening the minimum lot size standard and we believe a freehold subdivision is in the best interest of the public because the development as a whole is consistent with the objectives of the zone and we seek a variation to the minimum lot size.



DEVELOPMENT CONTROL PLAN (DCP)

Approval of such a development is subject to compliance with the criteria for subdivision as set out in the DCP.

STATEMENT OF ENVIRONMENTAL EFFECTS

Statement of Environmental Effects is provided in accordance with requirements of the Environmental Planning and Assessment regulations 2000. Relevant discussion on the following environmental impacts is provided:

Context and Setting

It will not be visually inconsistent (no change) in the surrounding area or out of character.

Access/Traffic and Utilities

The proposed development will contribute additional traffic, however it is considered the existing road network can easily cater the additional movements without detriment to either road surface or the amenity of the neighbourhood.

All essential services are available to the site, including water, sewer, and stormwater drainage.

Environmental Impacts

- **Air Pollution;** It is considered the subdivision will not generate any unusual emissions and therefore no detrimental impact on air quality or the microclimate.
- **Noise;** Any noise created during the construction of the subdivision is considered to be acceptable for the infill development to occur. Noise generated from the residential use of the land will be consistent with the surrounding area.
- **Construction methods;** It is anticipated issue of development consent for subdivision will refer to erosion and sediment control requirements and will conform to council regulations.

Flora and Fauna Impacts

Visual inspection indicates the land does not support remnant vegetation; therefore the development will not impact on any endangered ecological community.

Natural hazards

The subject site is not located in a flood area or identified as a bushfire prone area.

Waste Disposal

Social and Economic Impacts

- **Landscape and scenic quality;** The development is consistent with surrounding development; it is therefore considered the resulting residential use will not impact on the existing landscape.
- **Heritage and archaeology;** There are no known natural or built heritage items on the site or in the proximity of the site that would be affected by the subdivision.
- **Public Domain;** The resulting subdivision has no detrimental impact on the access to or use of existing public land. Provision of public open space within the subdivision is not warranted.

CONCLUSION

The proposed development is consistent with the objectives of the RU5 Village Zone as set out in the Greater Hume LEP 2012, consequently development consent is requested.



Pre-Lodgement Application Form

 Portal Application number:
 PAN-134713

Applicant contact details

Title	Mrs
First given name	Patricia
Other given name/s	Ann
Family name	Curran
Contact number	0448610565
Email	patricia.curran8@bigpond.com
Address	95 WOOD STREET JINDERA 2642
Application on behalf of a company, business or body corporate	No

Owner/s of the development site

Owner/s of the development site	I am the only owner of the development site
---------------------------------	---

Developer details

ABN	30 922 465 841
ACN	
Name	PATRICIA
Trading name	
Address	95 WOOD STREET JINDERA 2642
Email Address	patricia.curran8@bigpond.com

Development details

Application type	Development Application	
Site address #	1	
Street address	95 WOOD STREET JINDERA 2642	
Local government area	GREATER HUME SHIRE	
Lot / Section Number / Plan	91 / - / DP612700	
Primary address?	Yes	
Planning controls affecting property	Land Application LEP	Greater Hume Local Environmental Plan 2012
	Land Zoning	RU5: Village
	Height of Building	NA
	Floor Space Ratio (n:1)	NA
	Minimum Lot Size	600 m ²
	Heritage	NA
	Land Reservation Acquisition	NA

	Foreshore Building Line	NA
	Land near Electrical Infrastructure	This property may be located near electrical infrastructure and could be subject to requirements listed under ISEPP Clause 45. Please contact Essential Energy for more information 13 23 91.

Proposed development

Proposed type of development	Home business
Description of development	I own two brand new trailers, one is a food trailer, the other a coffee trailer, I would like to operate both of them from home, set up correctly in my front yard, drive way, as a takeaway cafe. I already have a public permit for the food trailer, and are in the process of adding the coffee trailer to the existing approval via council. I have taken the liberty to ask all of our neighbours for permission to do so, all happily agreeing to the proposal. Both trailers are brand new, with making graphics.
Provide the proposed hours of operation	
Proposed to operate 24 hours on Monday	No
Monday	9:00 AM - 7:00 PM
Proposed to operate 24 hours on Tuesday	No
Tuesday	- 7:00 PM
Proposed to operate 24 hours on Wednesday	No
Wednesday	- 7:00 PM
Proposed to operate 24 hours on Thursday	
Thursday	-
Proposed to operate 24 hours on Friday	
Friday	-
Proposed to operate 24 hours on Saturday	No
Saturday	10:00 AM - 7:00 PM
Proposed to operate 24 hours on Sunday	No
Sunday	10:00 AM - 7:00 PM
Dwelling count details	
Number of dwellings / units proposed	2
Number of storeys proposed	
Number of pre-existing dwellings on site	
Number of dwellings to be demolished	
Number of existing floor area	
Number of existing site area	
Cost of development	
Estimated cost of work / development (including GST)	\$0.00
Do you have one or more BASIX certificates?	No
Subdivision	
Number of existing lots	

Is subdivision proposed?	
Proposed operating details	
Number of additional jobs that are proposed to be generated through the operation of the development	2
Number of staff/employees on the site	2
Number of parking spaces	
Number of loading bays	0
Is a new road proposed?	No
Concept development	
Is the development to be staged?	No, this application is not for concept or staged development.
Crown development	
Is this a proposed Crown development?	No

Related planning information

Is the application for integrated development?	No
Is your proposal categorised as designated development?	No
Is your proposal likely to significantly impact on threatened species, populations, ecological communities or their habitats, or is it located on land identified as critical habitat?	No
Does the application propose a variation to a development standard in an environmental planning instrument (eg LEP or SEPP)?	No
Is the application accompanied by a voluntary planning agreement (VPA) ?	No
Section 68 of the Local Government Act	
Is approval under s68 of the Local Government Act 1993 required?	No
10.7 Certificate	
Have you already obtained a 10.7 certificate?	No
Tree works	
Is tree removal and/or pruning work proposed?	No
Local heritage	
Does the development site include an item of environmental heritage or sit within a heritage conservation area.	No
Are works proposed to any heritage listed buildings?	No
Is heritage tree removal proposed?	No
Affiliations and Pecuniary interests	
Is the applicant or owner a staff member or councillor of the council assessing the application?	No
Does the applicant or owner have a relationship with any staff or councillor of the council assessing the application?	No
Political Donations	
Are you aware of any person who has financial	

interest in the application who has made a political donation or gift in the last two years?	No
Please provide details of each donation/gift which has been made within the last 2 years	

Payer details

Provide the details of the person / entity that will make the fee payment for the assessment.

The Environmental Planning and Assessment Regulation 2000 and Council's adopted fees and charges establish how to calculate the fee payable for your development application. For development that involves building or other works, the fee for your application is based on the estimated cost of the development.

If your application is for integrated development or requires concurrence from a state agency, additional fees will be required. Other charges may be payable based on the Council's adopted fees and charges. If your development needs to be advertised, the Council may charge additional advertising fees.

Once this application form is completed, it and the supporting documents will be submitted to the Council for lodgement, at which time the fees will be calculated. The Council will contact you to obtain payment. Note: When submitting documents via the NSW Planning Portal, credit card information should not be displayed on documents attached to your development application. The relevant consent authority will contact you to seek payment.

The application may be cancelled if the fees are not paid:

First name	Patricia
Other given name(s)	Ann
Family name	Curran
Contact number	0448610565
Email address	patricia.curran8@bigpond.com
Billing address	95 WOOD STREET JINDERA 2642

Application documents

The following documents support the application.

Document type	Document file name
Statement of environmental effects	Mrs Patricia Curran

Applicant declarations

I declare that all the information in my application and accompanying documents is, to the best of my knowledge, true and correct.	Yes
I understand that the development application and the accompanying information will be provided to the appropriate consent authority for the purposes of the assessment and determination of this development application.	Yes
I understand that if incomplete, the consent authority may request more information, which will result in delays to the application.	Yes
I understand that the consent authority may use the information and materials provided for notification and advertising purposes, and materials provided may be made available to the public for inspection at its Offices and on its website and/or the NSW Planning Portal	Yes
I acknowledge that copies of this application and supporting documentation may be provided to interested persons in accordance with the Government Information (Public Access) 2009 (NSW) (GIPA Act) under which it may be required to release information which you provide to it.	Yes
I have read and agree to the collection and use of my personal information as outlined in the Privacy Notice	Yes
I agree to appropriately delegated assessment officers attending the site for the purpose of inspection.	Yes
I confirm that the change(s) entered is/are made with appropriate authority from the applicant(s).	



Mrs Patricia Curran
95 Wood Street
Jindera
NSW 2642

19 August 2021

To whom it may concern

Enclosed is a detailed proposal for a D.A application.

I currently own two brand new trailers, constructed at Food Trailer King. One trailer is takeaway food, consisting of a hot plate and fryer. The other is a takeaway coffee trailer, consisting of a coffee machine and grinder. Both have fridges and or freezers, ventilation and exhaust fans.

A combined value of both trailers @ \$65k. Both trailers exterior is exactly the same, in a modern, rustic, wrap, composing of Black, White, Lime Green and wood trim effect.

I propose to operate both trailers at the above listed address, I have taken the liberty of asking all our neighbours for permission to do so, upon this application. All happily agreeing to the proposal.

I have a large double concrete driveway, that I plan on placing both of the trailers, in an L shape effect, alongside of a stoned rustic garden. As we are at the end of a coulter-sac, we have a park that divides us to Adams Street, allowing access to our property via an alternative route. This means we have the ability to cut down traffic flow up Wood Street, by advising entry also through Adams Street Park.

The trailers will face onto Wood Street, and Adams Street, a large six foot colour bond fence divides us from the neighbours, for both privacy to them and us.

Having the coffee trailer face towards Adam Street, allows the street to again have privacy from any customers waiting on our driveway and for our customers to feel less invasive from the street also.

I am hoping that the trailers will bring life back to the Adams Street Park, that has been long forgotten, allowing council to perhaps place a chair and or table there, in the peaceful surroundings it has to offer.

I am hoping to trade 4 to 5 days a week, the weekend being a part of the five day trade plan. Nothing is currently open on a Sunday in Jindera, so it allows the community to stay local.

We pride ourselves on supporting local and shopping local, already having the Jindera Bakery supply us rolls and bread, Flynnagan's Farm Fresh – free range eggs, and a local Coffee bean roaster, also both from Jindera.

We currently have a public permit, to trade for five hours, set up and pack up outside the village green in Jindera, on Urana Street. This has had overwhelming support from Jindera and the surrounding communities. The only problem we have faced publicly trading has been the demand to the trade hours ratio. Hence why we are applying for the development application to trade from our Residential address.

We have installed via a local electrician 15amp plugs, from our double garage to allow a power plug in from our house, eliminating the small amount of noise that the generators create.

All dishes used in the trailers, are put through the dishwasher, I have in my kitchen at home, using the correct dishwashing tablets.

Only grey water is produced from the trailers, and this is currently being used to water house plants and gardens.

The canola cooking oil, is changed, collected back in drums, then correctly disposed of. Chant holdings have also said they will collect the waste oil, if we choose not to take the oil to them.

As we plan to be predominately takeaway, any rubbish we do incur, is correctly recycled, or disposed of at the refuse centre.

I have both trailers fully insured, public liability and security lights set up on the premises.

I have safety cones, for the driveway access, and because the street is a dead end, the flow of traffic, is already slow and careful.

My aim is to add to the small community of Jindera, not to replace or take away business from existing businesses, but to grow, support, and encourage the success of all businesses in Jindera. Including possible employment.

Ultimately my goal is to provide a service to the town and operate accordingly, to allow the community to shop local, stay local.

If you require any additional information, please feel free to contact me.
I look forward to hearing from you.

Yours Sincerely

Patricia Curran










THE BLACK CROW - food and coffee trailers Jindera.

Jindera

Structure Plan



Legend

	Residential		Industrial (future)
	Residential (future)		Low Density Residential
	Commercial		Low Density Residential (future)
	Commercial (future)		Open Space
	Industrial		

NOTE

This is not a land use zone map from a Local Environmental Plan.

The land use definitions shown on the Strategic Land Use Plan relate to the preferred use of land within the town boundary. They will be used by Council to assist in the assessment of development applications within the context of broad urban zones applied to the township in the Greater Hume Local Environmental Plan 2012.

Your ref: SC: SG:P10017812

26 September 2021

Sharyn Coulston
Environmental Health and Building Surveyor
Greater Hume Council
PO Box 99
HOLBROOK NSW 2644

Submitted by email to : mail@greaterhume.nsw.gov.au

Dear Madam,

Re: Development Application number 10.2021.197.1 – OBJECTION SUBMISSION

Location: 95 Wood Street, Jindera

I refer to the above matter and **attach** letter objecting to the proposed Development Application and the supporting attachments referred to, as follows:

- Letter Objecting to Development Application 10.2021.197.1 for 95 Wood Street, Jindera;
- Aerial photo of 95 Wood Street & 108-110 Adams Street;
- Google maps search – Adams Street;
- Google maps search – The Black Crow; and,
- Google maps search – The Black Crow set up.

Yours faithfully,

Leigh Farmer

5/108-110 Adams Street
Jindera, NSW, 2642
leithan@bigpond.com.au

Your ref: SC: SG:P10017812

26 September 2021

Sharyn Coulston
Environmental Health and Building Surveyor
Greater Hume Council
PO Box 99
HOLBROOK NSW 2644

Submitted by email to : mail@greaterhume.nsw.gov.au

Dear Madam,

Re: Development Application number 10.2021.197.1 - OBJECTION
Location: 95 Wood Street, Jindera

I am writing in response to the Notification of a Development Application I received on 21 September 2021, for the proposed development of a Mobile Coffee Van at 95 Wood Street, Jindera dated 15 September 2021.

I advise that I object to the proposed application for Mrs Curran to permanently trade her food van, The Black Crow, from the residence at 95 Wood Street, Jindera.

The letter attached to the application from Mrs Patricia Curran, dated 19 August 2021, proposes that she operate 2 trailers: a takeaway food van and a coffee trailer, however I note the proposed development application only mentions a Mobile Coffee Van.

Also in the letter, Mrs Curran suggests that she has approached "all of her neighbours for permission to do so". This is not correct. I live in the Unit complex at 108-110 Adams Street, directly side onto their residence at 95 Wood Street. I live in a unit at the rear of the complex. I am a direct neighbour. Our dogs talk to each other through the fence. I have not been approached by Mrs Curran. I only became aware of this application through the above mentioned letter from the Greater Hume Shire Council.

It has been necessary to speak directly to the occupants of 95 Wood Street, Jindera recently requesting that the very loud music from their premises be turned down. On one occasion I spoke with a young adult, who I assumed to be one of Mrs Curran's children, over the fence. Two weeks later, on or about 5 September 2021, I spoke directly with Mrs Curran and her husband, as they operated their takeaway food van from the end of their driveway in Wood Street. At no point during that conversation did Mrs Curran mention wanting to operate her business on a more permanent basis from their home, or request my permission to do so.

Initially, Mrs Curran operated the van from the footpath at the Village Green on Urana Road with all the necessary equipment, such as generators, to do so. I introduced myself to her and her husband one day when they first started operating. I am unaware why they no longer operate from there, but have been told they have interim permission to operate from their residence due to the current COVID-19 restrictions.

The smell of cooking foods from their food van currently wafts through my unit at times. In my understanding that it is only a temporary solution, it being winter, and having my doors and windows closed a lot more, I am putting up with it. However, during the upcoming summer months my doors and windows will be open everyday to allow the efficient use of my evaporative cooler. If the mobile van were to become a permanent set up, the cooking smells and noises wafting through my house will be intolerable.

5/108-110 Adams Street
JINDERA NSW 2640
Phone: 0428 263 340
Email: leithan@bigpond.com.au

I can see the mobile food van from my front door and bedroom window. I **attach**:

- aerial photo of Mrs Curran's house at the end of Wood Street and our four-unit complex at 1108-110 Adams Street.
- screen shot of the Google maps search I did of the area to show the proximity of the properties.
- I then noticed The Black Crow advertised and **attach** screen shot of that too.
- I further **attach** another screen shot of the google maps advertising of their food van showing the set up; and how close they are to my opposite neighbours at Unit 4/108-110 Adams Street.

Increasing traffic flow and cars stopping and parking in Adams Street at the parkland between our unit complex at 108-110 Adams Street and the next house at 114 Adams Street would also be problematic. There is no visitor parking in our unit complex, meaning our visitors must park out the front. Currently, someone is parking a Volvo semi trailer cab (Visy logo) on Adams Street in front of the park area Mrs Curran suggest her customers use. I do not know who owns it but assume it is a truck driver impacted by the current COVID restrictions. Why it is not being parked at their own residence is baffling but I can only hope that it is only there on a temporary basis, as it impedes the view of traffic coming down Adams Street when leaving our driveway. Having more traffic coming, going and parking in that area will not make anything easier.

Mrs Curran also mentions that she "plans to be predominantly takeaway", seeks to grow her business and suggests she might employ more people. She also says she is "hoping to trade 4 to 5 days a week". This does not suggest that her business will stay quiet, small and not further impact on our peaceful residential area.

I would also be concerned about the smell of rubbish. Trading 4 to 5 days a week will create a lot more rubbish and will smell during the warmer summer months. Mrs Curran suggest that she disposes of this at the refuse centre. This would need to be done daily. The Jindera tip is only open on Sundays and Wednesdays.

Her pride in "supporting local and shopping local" is admirable. Conditional on her opening hours not impacting on the already established food outlets in town, and with her business being "mobile" perhaps she could operate at the Jindera Skate Park, which has seating and a public toilet, or return to the Village Green with longer hours, which also has seating and a public toilet. I believe these would be a much better ideas as her business would more visable to traffic driving through the main street of Jindera, and avoid traffic driving down residential side streets. It is not my role to be creative for Mrs Curran, but I believe she could find a much better option than what is proposed. I would fully support her operating for longer hours, from any other non-residential location.

Jindera has an industrial precinct off Scholz Street, a sporting precinct on Urana Road and a retail strip in Urana Road. I would respectfully request that Council not set a precedent of approving businesses operating in the residential areas of town.

Thank you for considering my objection to the proposed DA application. I look forward to hearing further from you.

Yours faithfully,



Leigh Farmer

5/108-110 Adams Street
JINDERA NSW 2640
Phone: 0428 263 340
Email: leithan@bigpond.com.au



Adams Street

Van & Truck
parked here

My residence

1,011m²
(approx)

Rear lane access

Food vans,
table & chairs
parked here



Adams St, Jindera NSW 2642

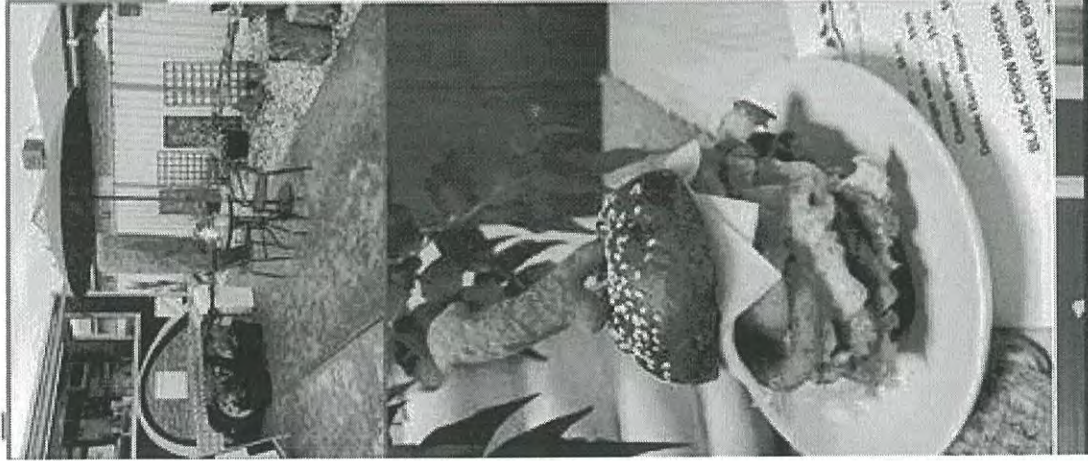
Adams St

- Directions
- Save
- Nearby
- Send to your phone
- Share
- Jindera NSW 2642
- Report a problem on Adams St
- Add a missing place
- Add your business

THE BLACK CROW



All Menu Food & drink Vibe By evening



THE BLACK CROW

Photo - Jul 2021



Google

Image captured Jul 2021. Images may be subject to copyright. © Picostory Australia Terms Privacy



adams Street, Jindera

THE BLACK CROW

4.7 ★★★★★ 3 reviews
Take Away Restaurant

- Directions
- Save
- Nearby
- Send to your phone
- Share

✓ Takeaway

95 Wood St, Jindera NSW 2642

Closed today

0448 010 365

2YHP+3X Jindera, New South Wales

Suggest an edit

Add missing information

Add website

Photos



ATTN Sharon Coulston -DA Approval RE-95 Wood Street Jindera NSW 2642

From : patricia.curran8@bigpond.com

To : mail@greaterhume.nsw.gov.au

Sent : 2021-09-26T16:05:12.0000000+10:00

Good afternoon

It has been brought to our attention that the formal letters of acceptance or rejection have been sent out to our immediate neighbours in regards to our development application, of the food trailers.

I know one of our neighbours is going to reject the proposal, under normal circumstances I think this is fine, as each to there own, for personal reasons.

However in this instance I am asking for you to take into consideration when her rejection is admitted, that you know we have had personal differences on two occasions, with my older son, and herself, in regards to his music choice and the loudness of it. Noting that upon both occasions that she addressed the problem, the music was turned down, it was 6.30pm, and he has not since played the music loud, due to respecting her comments.

We clearly have a personal issue with her, one that I think is fair to be noted when considering our application, as I do not believe she is rejecting our proposal for the right reasons, rather than a personal attack.

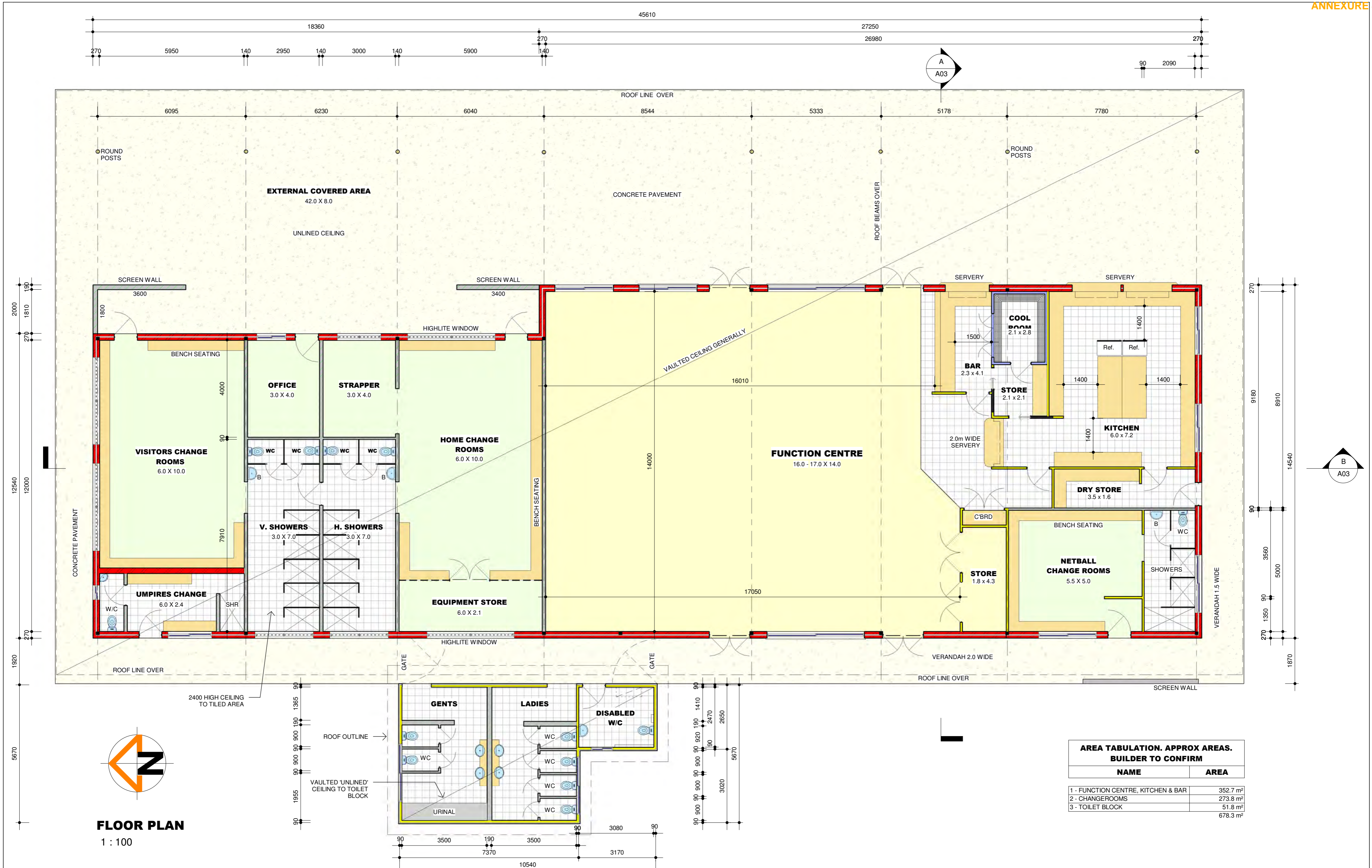
Her property is on the rear of our property, no where near the food trailers, her property backs onto our shared lane way, but her driveway is on Adams Street , no where near the trailers are operating from. Absolutely no disruption to her property comes from the food trailers. As I expressed earlier, her property is adjacent to our back half of our property.

She has made it quite clear to the surrounding neighbours that under no circumstances will she accept the proposal, and even discussed the matter of the music occasion with them. Hence why I don't believe her rejection comes with the right intentions.

I think it is fair that the council is aware of the current situation when deciding on our application and has all of the facts presented, in October.

I look forward to hearing from you.

Yours Sincerely
Patricia Curran.



FLOOR PLAN
1 : 100

AREA TABULATION. APPROX AREAS. BUILDER TO CONFIRM

NAME	AREA
1 - FUNCTION CENTRE, KITCHEN & BAR	352.7 m ²
2 - CHANGEROOMS	273.8 m ²
3 - TOILET BLOCK	51.8 m ²
	678.3 m ²

DATE	REV	AMENDMENT

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REGISTERED Building Practitioner plus CPD **bdaa** BUILDING DESIGNERS ASSOCIATION OF AUSTRALIA

ROB PICKETT DESIGN
PO Box 3054 Albury NSW 2640
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Email: euan@rpdesign.com.au
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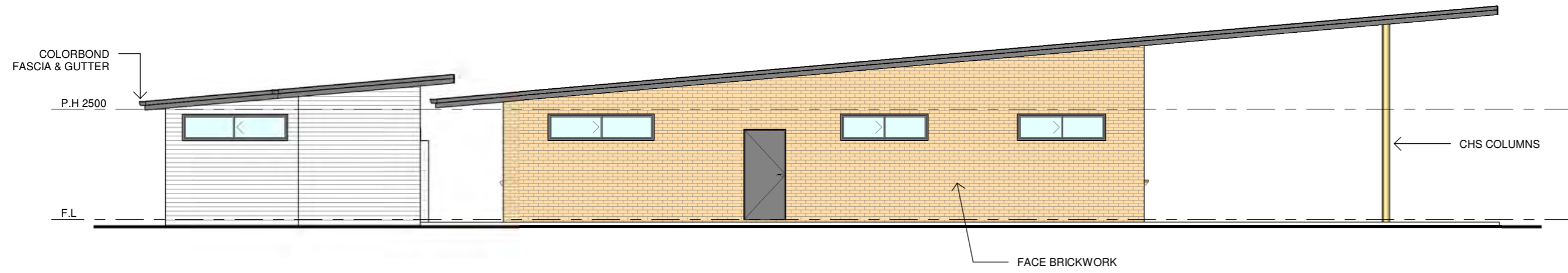
Drawn By: **Robert**
Checked By: **Rob**

PROPOSED MULTI-PURPOSE COMMUNITY CENTRE
BURRUMBUTTOCK RECREATION GROUND.
FOR BURRUMBUTTOCK RECREATION GROUND TRUST

PRELIMINARY

SHEET SIZE "A2"
Sheet: **A01**
Date: 24-9-2021
Job No: **6950**

R:\- REVIT\ Revit\ Commercial\6950 Burrumbuttock Recreation Ground Trust\3 - Working Drawings\2021-9-24\6950 Multi-Purpose Community Centre - WD PRELIM.rvt 24/09/2021 2:50:29 PM



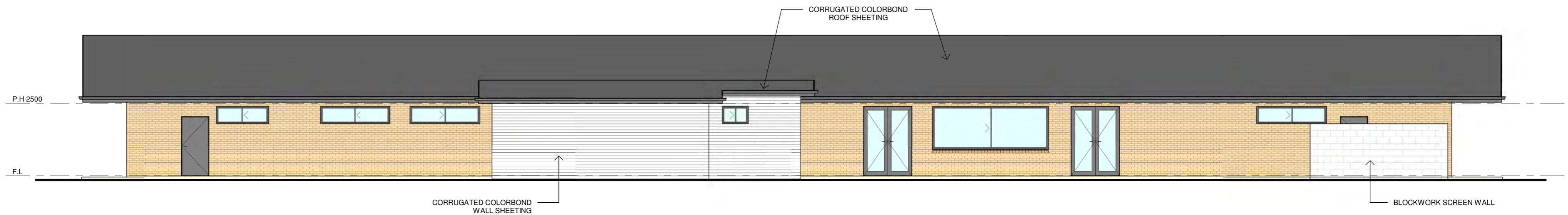
SOUTH ELEVATION

1 : 100



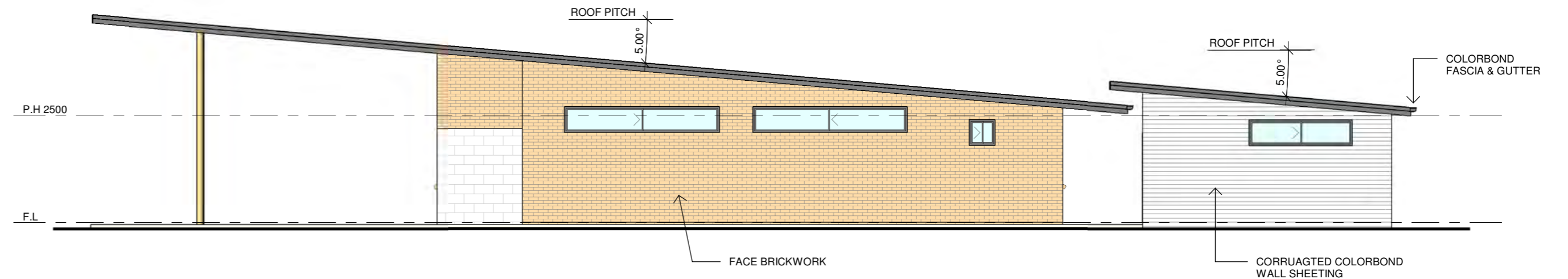
EAST ELEVATION

1 : 100



WEST ELEVATION

1 : 100



NORTH ELEVATION

1 : 100

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Drawn By: **Author**

Checked By: **Checker**

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**PROPOSED MULTI-PURPOSE COMMUNITY CENTRE
BURRUMBUTTOCK RECREATION GROUND.
FOR BURRUMBUTTOCK RECREATION GROUND TRUST**

PRELIMINARY

SHEET SIZE "A2"

Sheet: **A02**

Date: 24-9-2021

Job No: **6950**

DATE	REV	AMENDMENT

REQUEST FOR QUOTATION.
DESIGN AND DOCUMENTATION
of a
SUBDIVISION OVERALL DEVELOPMENT PLAN
(approximately 20 Ha),
and
DETAILED DESIGN of STAGE 3, CONSTRUCTION SUPERVISION AND REGISTRATION OF
TITLES,
INDUSTRIAL ESTATE, JINDERA.

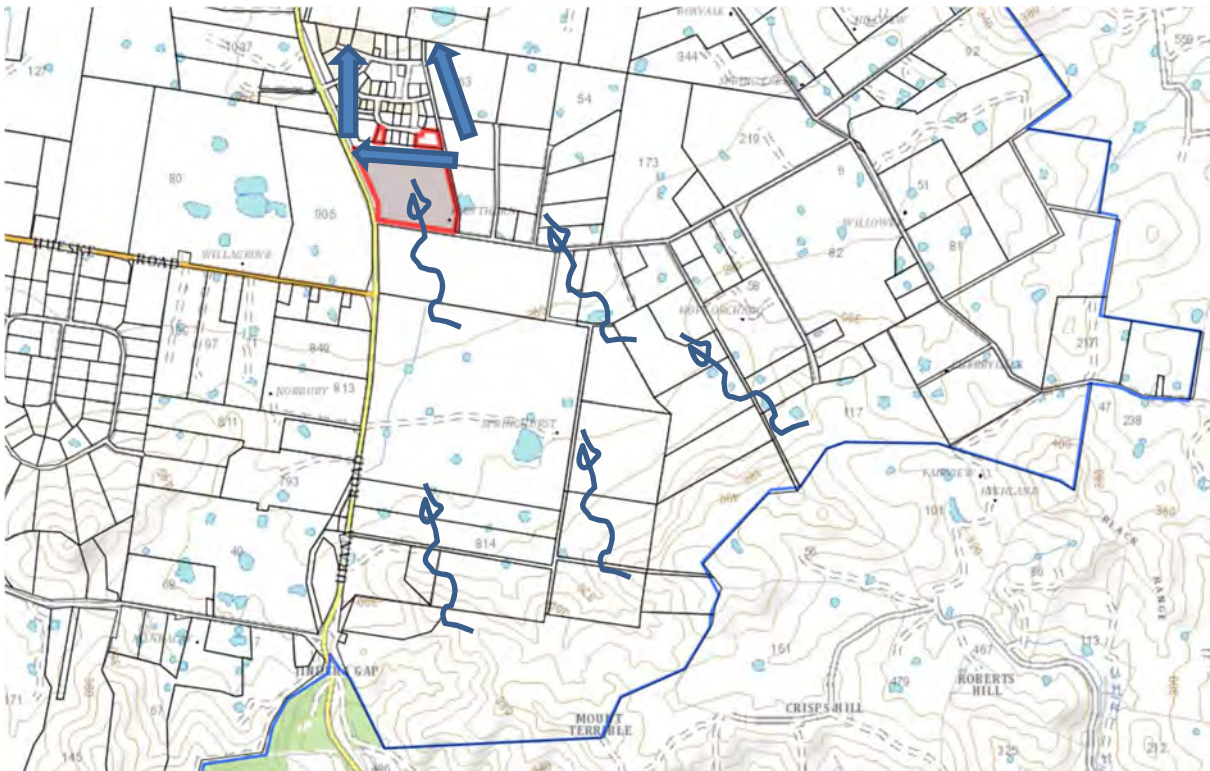
SITUATION

The subject land is situated between Jarrick Way and Hawthorn Rd, Jindera. The land indicated covers approximately 20 ha.

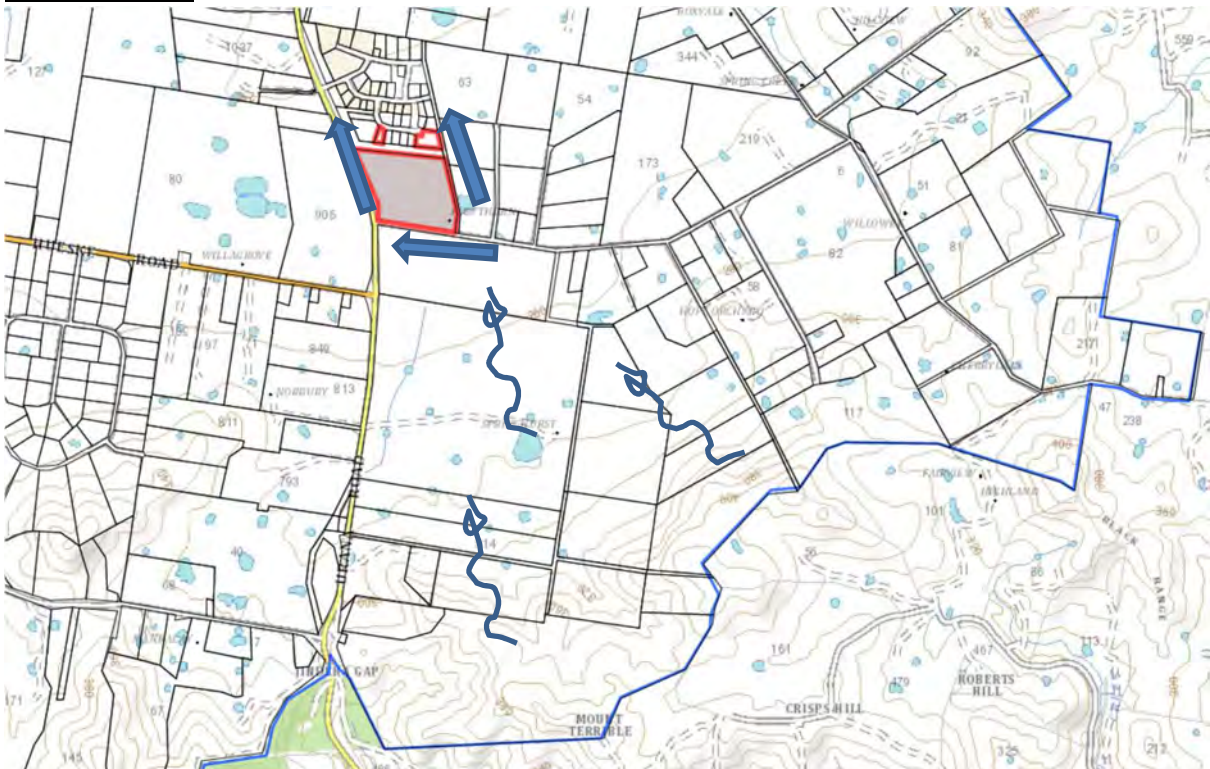


Design works are to include provision for significant stormwater flows.

Currently;



What we want is;



This will involve reconstructing approximately 500-1,000m of Hawthorn Rd to incorporate or act as a floodway/berm. This will protect the subject land from flooding and will free up the designated floodway land on the southern side of Stage 1 to be added to the 20 Ha.

The survey and design of Hawthorn Rd forms part of these works.

There has been an indicative Overall Development Plan reproduced, below;

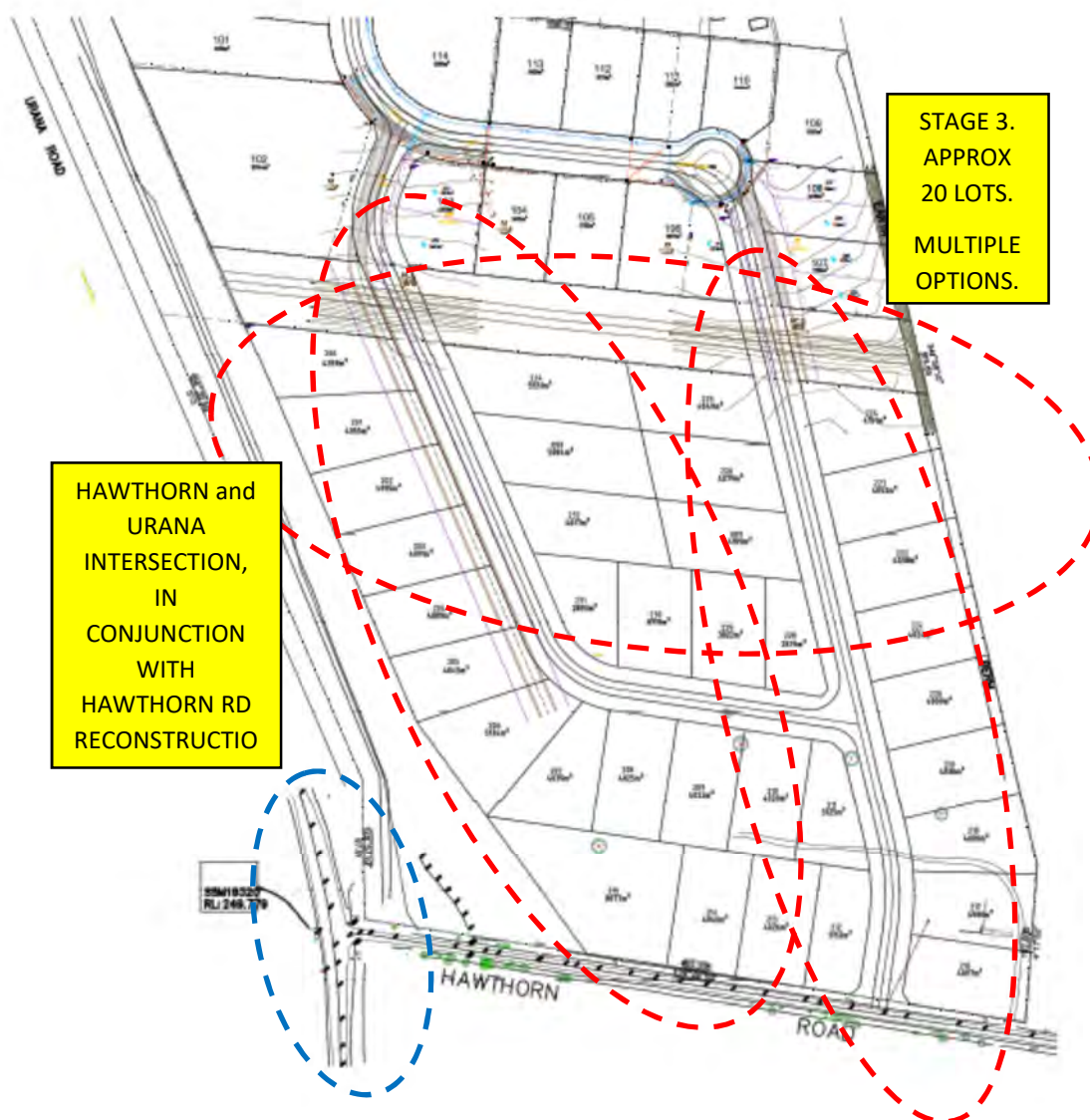


We have diverged slightly from this plan due to one reason or another. In particular it was found that there was a client need for supply of smaller Lots. The remaining parcels of Stage 1 were sized to meet this market which led to Stage 2 constructed as shown and the remaining 20Ha re-jigged slightly as shown, below;

It is envisaged that Stage 3 would consist of a range of lot sizes. While current demand has been for smaller lots (1,000 to 2,000 sq.m) the proposed layout should allow for lots in the 5,000 to 12,000 sq.m range.

Discussions should take place with respect to the layout of Stage 3. Consideration would be given to;

- Favouring visual exposure to Urana Rd,
- Concentrating on the lots along the through road (coming out on Hawthorn Rd) or,
- Simultaneously extending the two interior roads.



Note that this layout still has the drainage reserve in its current location. The intention is to utilise this land as industrial Lots and move the floodway to Hawthorn Road.

SCOPE

The intention of this project is to engage a suitably qualified consultant to undertake this project and drive it from start to finish. It is expected that from conception to the registration of titles of Stage 3 the input from Council will be limited to support or consultation roles.

The early stages of this industrial estate has already established the viability of the concept.

The scope of the works is to include;

- Consultation with Council management to confirm overall intent.
- Submission of DA application.
- Survey of the land and Hawthorn Road.
- Preparation or review of an Overall Development Plan.
- Consultation with Council management to extent of Stage 3 (assumed to be nominally 20 Lots).

- Detailed design of Hawthorn Road and floodway (assumed to be nominally 1000m).
- Detailed design of the Hawthorn/Urana intersection including street lighting and turn lanes.
- Design of the Hawthorn Rd floodway and removal/decommissioning of the existing flood protection bunds.
- Detailed design of Stage 3 including civil works, telecommunications and electrical works. Sub-contracted design work, such as the electrical or telecommunication design, will be engaged by you with the design fee paid by Council over and above this quotation.
- Preliminary design to ascertain gravity sewer lot coverage on the south side of Hawthorn Rd.
- Engagement of civil, telecommunications and electrical contractors.
- Supervision and certification of all work.
- Preparation and lodgement with Titles Office.

SURVEY and PRELIMINARIES

The detailed survey should cover the subject land with enough information at the margins to allow floodway design. South of Hawthorn Rd there will have to be enough survey information to allow for storm-flow calculations and future sewer lot coverage. Much of that survey can be a desk-top exercise or if required a drone survey.

As part of the preliminaries it will be necessary to liaise with a suitably qualified consultant with regards to environmental considerations. Your quote should include your costs associated with engaging and liaising with this consultant. The consultant fees shall be paid directly by GHSC.

ENGINEERING

The successful applicant will be required to attend a meeting in Culcairn with Council management to review project parameters and intent. The successful applicant may also be required to attend an on-site meeting to discuss long term design intent, road alignment, typical pavement details, drainage paths and Lot layout.

Preliminary design (Overall Development Plan) to include;

- Plan of long term Lot/road layout over the full extent of the subject land.
- Plan showing sewer and stormwater coverage and outfall over full extent of the subject land and to the south of Hawthorn Road (ie: outside the subject land).
- Design of Hawthorn Rd (1000m) including the intersections with Urana Rd (full turning lanes required).
- Hawthorn Rd floodway.
- Suitable culverts under Hawthorn Rd to direct stormwater into the existing floodways' situated on the east and west of the subject land.
- Lot layout and sizes.
- Watermain extensions.
- Gravity sewer mains layout including a preliminary assessment of the depth of pump station to achieve site coverage if required.
- Liaising with the relevant authorities for all other services including overhead/underground power and telecommunication if required. However, it is envisaged that there will be little or no involvement from service authorities at this stage.

Submission of the preliminary design be followed by a meeting (possibly on site or at a GHSC location) to allow the design to be reviewed and to discuss any changes required. It should be noted that the development plan may well be subject to a number of reviews or alterations which should be allowed for in this quotation.

Final design to include;

- All items as per the preliminary design (above).
- Detailed civil and services design for Stage 3.
- All service mains and schematic layout including gravity sewer, sewer P/S and rising main. watermain and stormwater.
- Schedule of quantities in Excell format.
- Construction cost estimate based on the Stage 3 BOQ and current industry rates.
- Drawings in PDF and AutoCAD format.
- Dial Before You Dig information.

CONSTRUCTION.

The successful consultant will need to call tenders/quotations for the civil, electrical and NBN construction packages. This stage will need to comply with the Greater Hume Council Procurement Policy. Sample tender documents will be provided to allow for preparation. Council staff can upload the prepared tender documents to the TenderLink website and assist with the tender analysis and the writing of the report to Council.

Once construction tenders have been awarded the consultant will be required to administer the contracts to completion.

The same process will apply for the service supply in particular the electrical design and construction.

COMPLETION.

Finalisation of this project will require;

- Application for and granting of compliance certification for all external authorities.
- Application and granting of the Council subdivision certificate.
- Preparation of Plan of Subdivision.
- Registration of titles.

This request for quotation is not being sought via Vendor Panel. Quotations should be submitted via email to both Aaron Dixon and Andrew Walls prior to the closing date of **2pm on Tuesday 23rd February, 2021.**

Questions should be e-mailed to AWalls@greaterhume.nsw.gov.au .



Photo credit: Thomas Plunkett, 2021. Big Brock Reservoir.

DWMS Annual Report 20-21

August 2021



Greater
Hume
Council

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EXECUTIVE SUMMARY

Water suppliers in New South Wales (NSW) are required to establish and adhere to a 'quality assurance program', referred to as a Drinking Water Management System (DWMS). An annual review of the DWMS is recommended to ensure that it is valid and being implemented effectively. Furthermore, an annual report is required to be prepared and submitted to the local Public Health Unit (PHU), NSW Health.

Viridis Consultants P/L (Viridis) was engaged by Greater Hume Council (Council) to prepare the DWMS Annual Report for the 2020-21 reporting period, which covers a 12-month period from 1 July 2020 to 30 June 2021.

Council is responsible for two water supply schemes - Culcairn and Villages supplies. For the Villages, bulk treated water is obtained from Albury City Council (ACC) and reticulated to customers. There were no significant process changes to the schemes to impact the risk profile.

The water quality verification monitoring results showed 100% compliance against the Australian Drinking Water Guidelines (ADWG) health-based values. There were very few instances of water quality related customer complaints, indicating good customer satisfaction overall. In addition, there were no Critical Control Point (CCP) critical limit breaches which required reporting to the local Public Health Unit (PHU).

An Improvement Plan is part of a management system and demonstrates the continual improvement process in place for an organisation. Council has a DWMS Improvement Plan. The Improvement Plan was reviewed and updated during the preparation of this Report. Implementation of actions has progressed, but some have been impacted by COVID-19.

A review of key DWMS areas was undertaken via a teleconference on 12 August 2021. The register for incident contacts and stakeholders was updated to reflect staff changes at ACC.

The overall outcome of the review was that the DWMS did not require an update. Council continues to maintain and implement their DWMS in order to provide safe quality water to its customers.

1. INTRODUCTION

Water suppliers in New South Wales (NSW) are required to establish and adhere to a 'quality assurance program', referred to as a Drinking Water Management System (DWMS). The DWMS is a risk-based approach to managing drinking water quality.

An annual review of the DWMS is recommended by NSW Health to ensure that it is valid and is being implemented effectively. In addition, an Annual Report is required to be prepared and submitted to the local Public Health Unit (PHU), NSW Health.

Greater Hume Council (Council) has engaged Viridis Consultants P/L (Viridis) to prepare the DWMS Annual Report for the 2020-21 reporting period, which covers a 12-month period from 1 July 2020 to 30 June 2021.

This Report summarises Council's drinking water quality performance for the reporting period, outcomes of the DWMS annual review undertaken and progress on the implementation of the improvement plan.

2. SUPPLY SCHEME

Council is responsible for two water supply schemes:

- Culcairn supply - urban area only. Raw water is sourced from a bore and treated at the Culcairn water treatment plant (WTP) through aeration and disinfection prior to distribution to customers.
- Villages supply (Jindera, Burrumbuttock, Brocklesby, Gerogery, Gerogery West and some connected rural areas). Bulk treated water is obtained from Albury City Council (ACC) and reticulated to villages. Council undertakes re-chlorination at the service reservoirs to provide an additional barrier against potential recontamination.

Water supply for the townships of Henty, Holbrook, Morven, Walla Walla, Walbundrie and Woomargama is provided by Riverina Water (outside the scope of Council's DWMS).

3. SCHEME CHANGES

3.1. Culcairn Supply

There were no significant changes to the Culcairn water supply scheme including source, treatment processes and distribution network to impact upon the risk profile.

Works are planned for installation of online monitoring of chlorine by end of 2021.

3.2. Villages Supply

There were no significant changes to the Villages supply in relation to the distribution of the bulk treated water from ACC to impact upon the risk profile.

4. CRITICAL CONTROL POINTS

The Critical Control Point (CCP) implementation is discussed in this section. A review of the CCPs was undertaken in February 2020.

The current CCPs are presented in Table 1.

Table 1 CCPs

Control Point	Hazard	Control Parameter	Operational Target	Adjustment Limit	Critical Limit
Culcairn Water Supply					
CCP1 – Primary Disinfection - chlorination	Chlorine sensitive pathogens	Free chlorine	0.5 mg/L to 1.5 mg/L	<0.5 or >1.5 mg/L at Relift Pump discharge	<0.3 mg/L or >5 mg/L at Relift Pump discharge
CCP2 – Reservoirs	Pathogens	Integrity	Secure, vermin proof and rainwater runoff proof	Evidence of breaches or potential breaches	Evidence of vermin
Village Water Supply					
CCP 1 – Primary Disinfection	Not applicable - treated water received from ACC				
CCP2 – Reservoirs	Pathogens	Integrity	Secure, vermin proof and rainwater runoff proof	Evidence of breaches or potential breaches	Evidence of vermin

4.1. CCP 1 – Primary Disinfection

During the reporting period, there was no critical limit breach for CCP 1 which required notification to the Public Health Unit (PHU), see Figure 1. On instances when the result was outside the target range, adjustments were undertaken to ensure the process maintained its effectiveness.

The turbidity of the bore water was <1 NTU, as required to ensure effective disinfection (see Figure 2). There was a reading of 0.89 NTU on 9/4/21, which could have been due to iron oxidization prior to testing. The weekly bore turbidity (and pH) testing commenced in September 2020.

pH, another parameter important to ensure the effectiveness of chlorination, was consistent over the reporting period within the range of 6.5 and 8.5 (see Figure 3). pH <8.5 ensures effectiveness of chlorination is maintained.

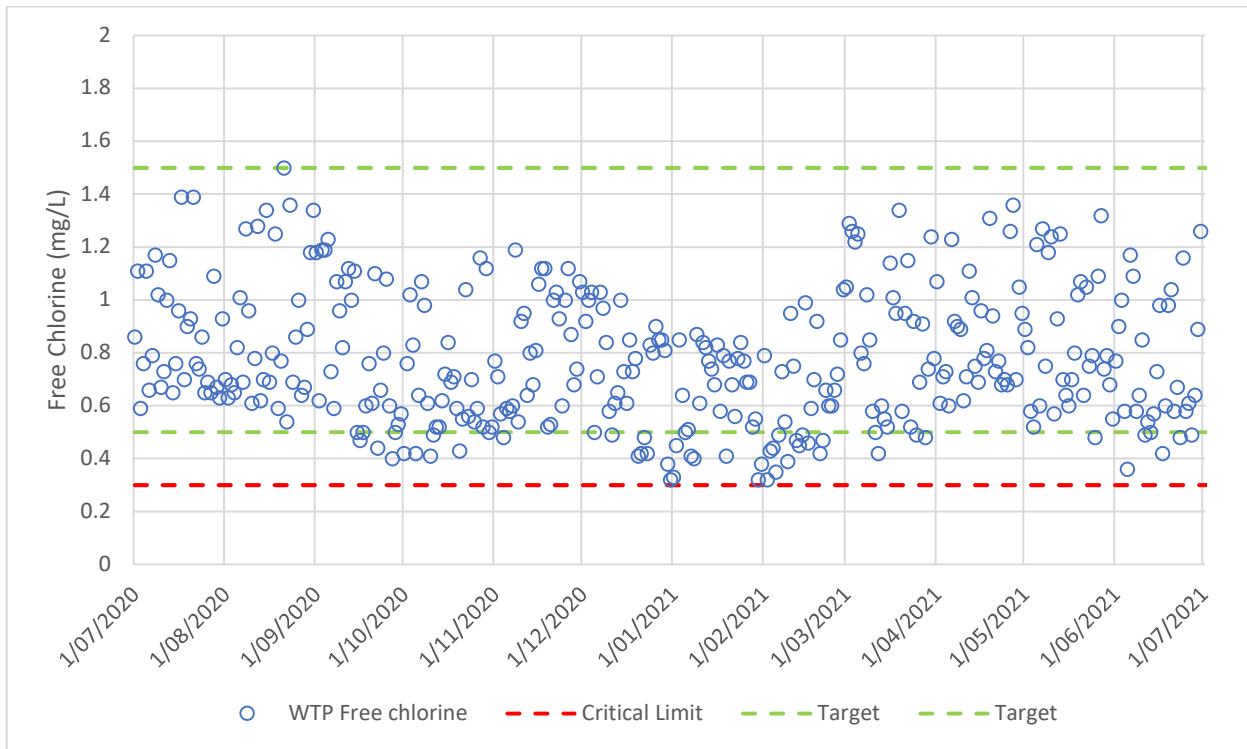


Figure 1 Culcairn WTP Free Chlorine

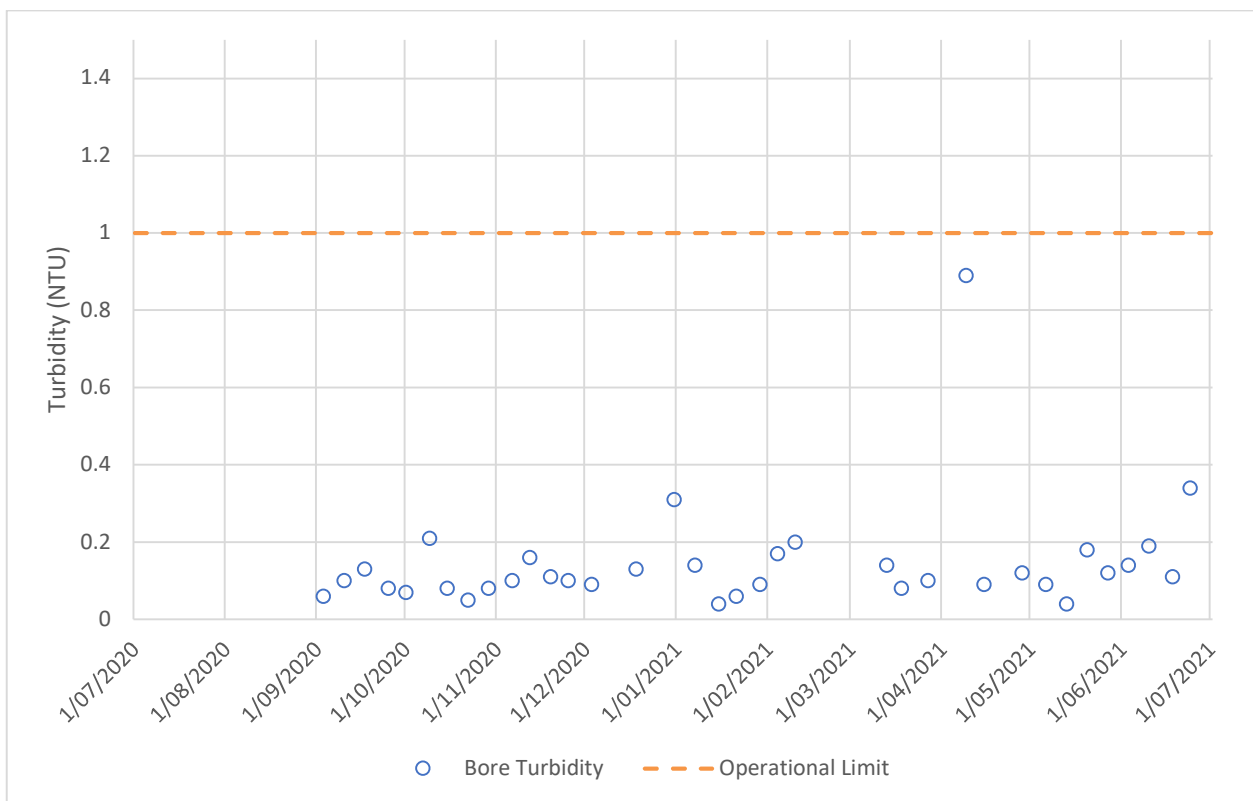


Figure 2 Culcairn Bore Water Turbidity

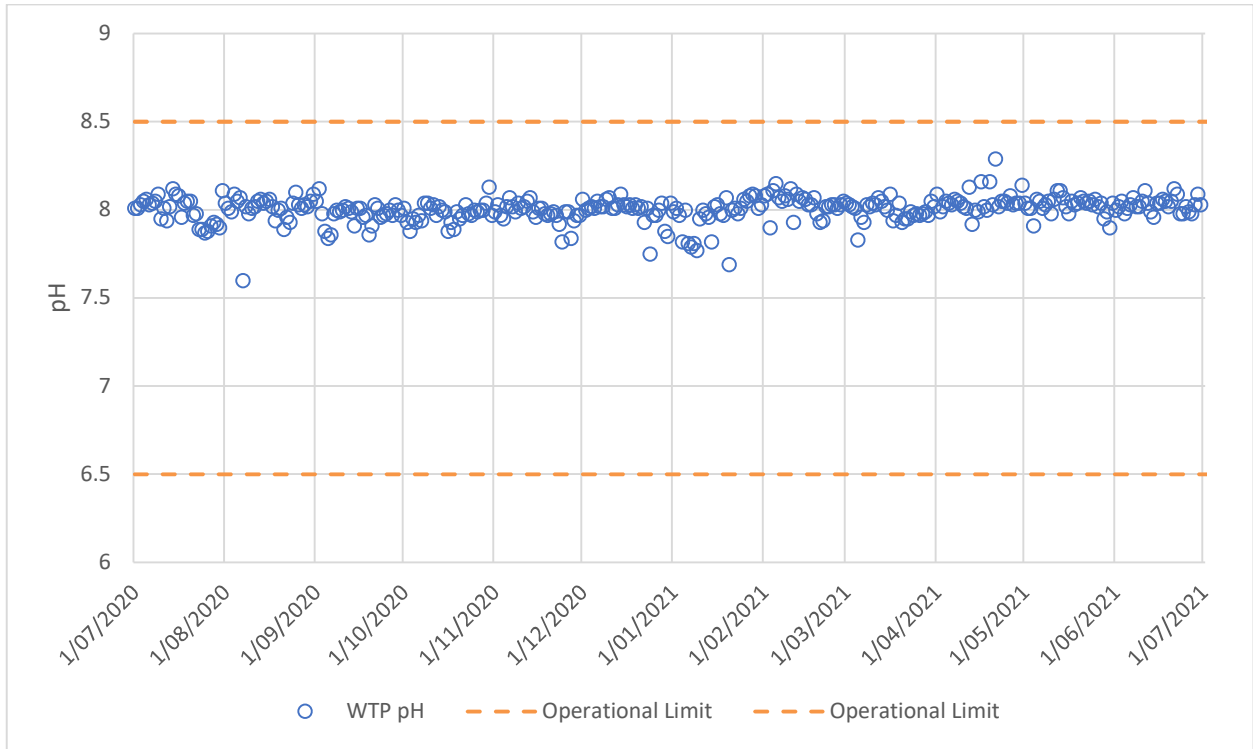


Figure 3 Culcairn WTP pH

4.2. CCP 2 - Reservoirs

The operators do a general check and observation of the reservoirs weekly during their monitoring rounds and a detailed inspection using the reservoir inspection checklist is undertaken every 6 months.

In addition, Council engages external contractors to clean and thoroughly inspect its service reservoirs and undertake actions on items brought to attention. The external engagement is undertaken every 4 years, an external cleaning is scheduled for 2021. However, due to COVID-19 impacts and restrictions this may be delayed to 2022, if unable to be arranged before end of 2021.

Table 2 provides a summary of the in-house reservoir inspections and related works undertaken during the reporting period.

Table 2 Summary of Reservoir Inspections

Reservoir	Inspection Date	Inspection Findings and Related Works
Little Brockelsby	06 Nov 20	No integrity breaches found. All weeds sprayed. Scour valves cleaned-out, posts installed with outlet sign on them.
Big Brockelsby	06 Nov 20	No integrity breaches found. All weeds sprayed and grass cut. Access ladders compliant. Scour valves cleaned and post with sign installed. Works to access ladders and stairs completed as scheduled.
Burrumbuttock	06 Nov 20	No integrity breaches found. All weeds sprayed and grass cut. Access ladders compliant. Works to access ladders and stairs completed as scheduled. Outlet sign and post installed and cleaned.
Gerogery	06 Nov 20	No integrity breaches found. Loose screws on west side of roof were discovered and fixed down. Access ladders compliant. Works to access ladders and stairs completed as scheduled, along with scour valves cleaned and posts installed with "outlet" sign.
Jindera Gap	06 Nov 20	No integrity breaches found. All weeds sprayed and grass cut. Access ladders compliant (minor work done to make ladders compliant). Outlet sign and post installed. Area cleaned. The tank was cleaned and new monitoring equipment installed in Dec 2020.
Culcairn WTP	25 Mar 21	No integrity breaches found. However, slight leak to reservoir to be investigated. Scour valves cleaned and post with sign installed. Works to access ladders and stairs completed as scheduled.
Little Brockelsby	22 June 21	No integrity breaches found.
Big Brockelsby	22 June 21	No integrity breaches found.
Burrumbuttock	22 June 21	No integrity breaches found.
Gerogery	22 June 21	No integrity breaches found.
Jindera Gap	22 June 21	No integrity breaches found.
Gordon Street	22 June 21	No integrity breaches found.

Reservoir	Inspection Date	Inspection Findings and Related Works
Black Street	22 June 21	<p>Visible holes and cracks as per Valuation Report. 2017 Business Case awarded to consultants 2020. Reservoir to be replaced, part of DWMS Improvement Plan – business case has been awarded June 2020.</p> <p>Additional inspection on 07/07/2021 as part of monthly monitoring of external concrete structure found perimeter fence to be safe and secure. Grass mowed.</p>
Culcairn WTP	22 June 21	<p>No integrity breaches found. However, slight leak to reservoir - also identified in March 2021. Investigation to identify and fix issue will need to be completed by divers. This will be planned, COVID-19 may impact timing.</p>

5. INCIDENTS REPORTED TO NSW HEALTH

There were no critical limit exceedances or non-compliances against the ADWG health-based guidelines. Section 6 includes more details on verification monitoring.

6. VERIFICATION MONITORING PERFORMANCE

Verification of drinking water quality provides an assessment of the overall performance of the system and the ultimate quality of drinking water being supplied to consumers. This incorporates monitoring drinking water quality as well as assessment of consumer satisfaction.

6.1. Reticulation Water Quality Monitoring

Drinking water quality monitoring is a wide-ranging assessment of the quality of water in the reticulation or distribution system and importantly, as supplied to the consumer. It includes regular sampling and testing to assess whether water quality is complying with ADWG guideline values. Monitoring of drinking water is regarded as the final check that, overall, the barriers and preventive measures implemented to protect public health are working effectively.

The reticulation drinking water quality data for the schemes for the reporting period is presented in Appendix A. There was a 100% compliance against the ADWG health-based guidelines for the Culcairn and Villages schemes.

There are still some issues with high pH within the Villages scheme with verification results generally higher than the guidelines (mean = 8.75, median = 8.90), weekly data exceeded the maximum guideline value of 8.5, 35 times for the 2020-21 reporting period (only 32.7% within guidelines) – Appendix A.

Further analysis of available data showed that pH at the Jindera Gap pump station was 7.5 (average result – operational data spreadsheet). Also, Figure 4 shows that pH at Tabletop Road Jindera was generally <8.0 (although higher at Urana Street Jindera). pH was also generally <8.5 at Main Street Brocklesby.

It appears that ACC in general have improved the pH of the bulk treated water being supplied. pH may be increasing again in the distribution due to rechlorination (using tablets) and concrete reservoirs.

Maintenance of chlorine residual was excellent with 100% of results for both schemes within 0.2-5 mg/L – Appendix A.

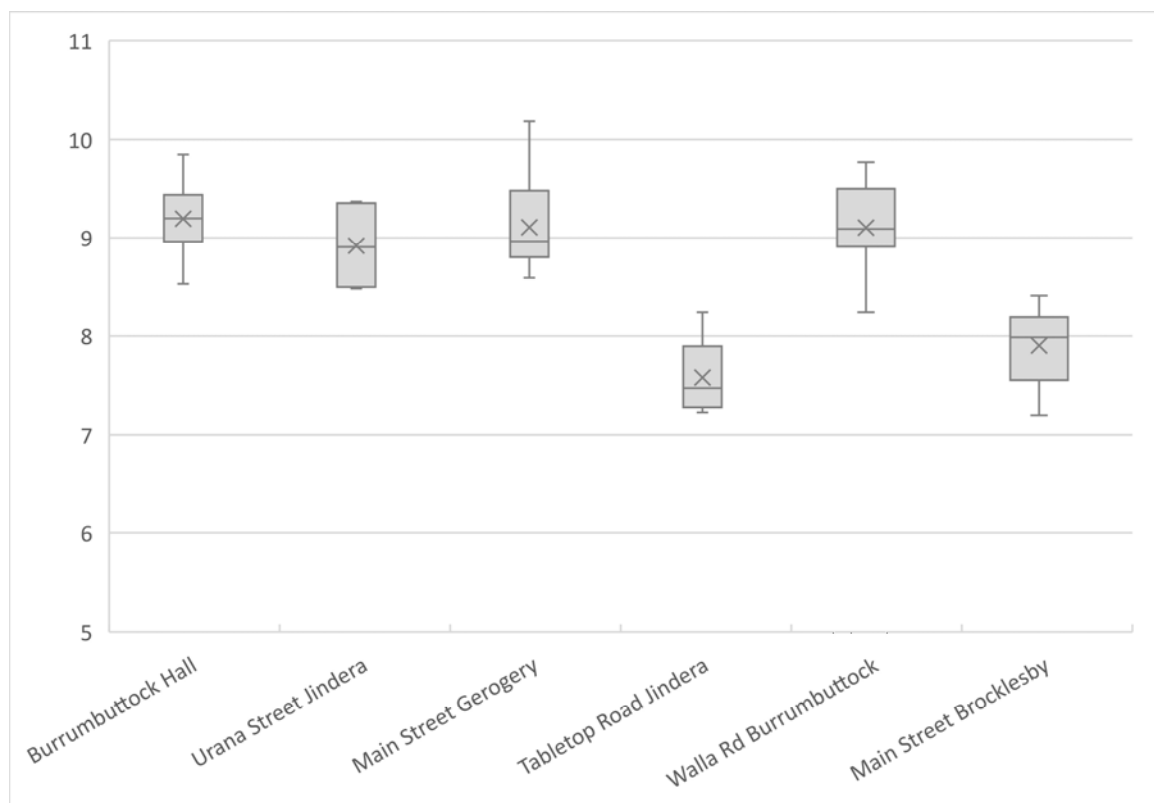


Figure 4 Reticulation pH Verification Monitoring for Village Scheme

6.2. Communications with ACC

On 23/2/2021 Council received communication from ACC about water quality issues. It was notified later that the issue was due to the quality of the raw water released from Lake Hume. Manganese was the main issue. ACC worked with stakeholders (NSW Health, DPIE Water) to rectify the issue.

This issue, however, did not cause any distress or customer complaints on Council’s side and Council did not need to initiate any additional monitoring or response.

Refer also to Section 6.3.

6.3. Water Quality Customer Complaints

Monitoring of consumer complaints can provide valuable information on potential problems that may not have been identified by performance monitoring of the water supply system. Consumer satisfaction with drinking water quality is largely based on a judgment that the aesthetic quality of tap water is ‘good’, which usually means that it is colourless, free from suspended solids and has no unpleasant taste or odour.

There were six water quality complaints over the reporting period as discussed in Table 3. The complaints were not indicative of any major or secondary issues which could impact public health at large.

Table 3 Water Quality Complaints

Date	Scheme / Town	Issue	Action Taken
16/09/2020	Villages Scheme / Glenellen	Poor taste	Chlorine water test carried out. Tested ok. At the time of visit, customer was happy with water quality.
11/11/2020	Villages Scheme / Burrumbuttock	Taste	Flushed service - chlorine test ok. Internal plumbing causing issue (galvanised pipes).
23/11/2020	Villages Scheme / Jindera	Dirty water	Service flushed & chlorine tested - all ok.
25/02/2021	Villages Scheme / Jindera	Dirty water	Problem had cleared up on inspection. Service flushed.
5/03/2021	Villages Scheme / Jindera	Dirty water	Main & service flushed - all ok.
24/04/2021	Villages Scheme / Gerogery West	Chlorine smell	Chlorine tested, 0.75 mg/L, not too high.

7. IMPROVEMENT PLAN IMPLEMENTATION

An Improvement Plan is part of a management system and demonstrates the continual improvement process in place for an organisation. Council has an Improvement Plan, which is part of their DWMS.

7.1. Status

The Improvement Plan was reviewed and updated during the preparation of this Annual Report. Refer to Appendix B for detailed progress of the Improvement Plan, including commentary.

7.2. New Additions

One new action (#24) was added to the Improvement Plan. This was in relation to setting up record keeping for the 3-monthly check on top of aerator (e.g. note in plant log or diary on inspection date and any findings) and using the updated reservoir inspection checklist to complete the inspections.

8. DWMS REVIEW OUTCOMES

The annual review of the DWMS was undertaken as part of the preparation of this Report. A teleconference was facilitated by Viridis on 12 August 2021 to discuss key DWMS areas, as captured in Table 4.

The teleconference participants included:

- Tom Plunkett, Manager Water and Wastewater - Greater Hume Council
- Tasleem Hasan, Drinking Water Manager - Viridis

Table 4 Review Participants

Review area	Discussions	Related action/s, as relevant
Any changes to the regulatory and formal requirements table in the DWMS	This was reviewed in the DWMS document, no changes were required.	NA
Any changes to the Incident Contacts and Stakeholders register	This was reviewed, staff changes at ACC.	Update contact detail for ACC in the contact and stakeholders register – completed during teleconference.
Supply system details, including schematics.	Discussed in Section 3. No changes to impact risk profile.	NA
Drinking water quality performance	Discussed in Section 6.1. No major issues noted.	NA
CCP performance	Discussed in Section 4. No major issues noted. Old reservoir inspection checklist still in use.	Use the updated reservoir checklist (2020 version) - added to Improvement Plan action #24.
Outcomes of drinking water quality incidents and emergencies	Discussed in Section 5. No incidents.	NA
Any significant changes to the risk register	Last detailed review and update undertaken in 2020. No major changes or issues to impact risk profile.	NA
Concerns of consumers (customer complaints)	Discussed in Section 6.3. No major issues noted.	NA
Audit outcomes	Discussed in Section 9. Audits have not commenced in NSW yet.	NA
Improvement plan progress	Discussed in Section 7. One new action #24 added.	NA
Any concerns from NSW Health and DPIE Water	No concerns.	NA

Outcomes from the review concluded that there is no need to update the DWMS. The Improvement Plan and incident and stakeholders contacts register have been reviewed and updated as relevant.

9. DWMS AUDIT OUTCOMES

There was no formal audit undertaken for DWMS implementation over the reporting period. The external audit frequency will be implemented as guided by NSW Health.

GLOSSARY

Word	Description
ACC	Albury City Council
ADWG	Australian Drinking Water Guidelines
CCP	Critical Control Point
DPIE Water	Department of Planning, Industry and Environment - Water
DWMS	Drinking Water Management System
NSW	New South Wales
NTU	Nephelometric Turbidity Units
pH	An expression of the intensity of the basic or acid condition of a liquid. Natural waters usually have a pH between 6.5 and 8.5
PHU	Public Health Unit
WTP	Water Treatment Plant

DOCUMENT HISTORY AND TRACKING

Document History

Version	Section/s Modified	Brief Description of Amendment	Author	Approver	Issue Date
0.1	NA	For internal review	Tasleem Hasan	Tasleem Hasan	13/08/2021
0.2	NA	For client review	Tasleem Hasan	Tasleem Hasan	18/08/2021
1.0	Table 2	Minor edits following review by Tom Plunkett.	Tasleem Hasan	Tasleem Hasan	27/08/2021

Document Tracking

Document Name	DWMS Annual Report 20-21
Prepared By	Tasleem Hasan
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A. RETICULATION VERIFICATION DATA

Table 5 Culcairn Verification Data

Analysis Type	Characteristic	Guideline Value	Units	Mean	Median	Standard Deviation	Min	Max	Sample Count	Exception Count	95th Percentile	5th Percentile	% meeting guideline values
Chemistry													
	Aluminium	0.2000	mg/L	0.0075	0.0075	0.0035	0.005	0.01	2	0	0.01	0.005	100.00
	Antimony	0.0030	mg/L	0.0001	0.0001	0.0000	0.00005	0.00005	2	0	0.00005	0.00005	100.00
	Arsenic	0.0100	mg/L	0.0010	0.0010	0.0000	0.001	0.001	2	0	0.001	0.001	100.00
	Barium	2.0000	mg/L	0.0454	0.0454	0.0004	0.0451	0.0456	2	0	0.0456	0.0451	100.00
	Boron	4.0000	mg/L	0.0338	0.0338	0.0033	0.0314	0.0361	2	0	0.0361	0.0314	100.00
	Cadmium	0.0020	mg/L	0.0001	0.0001	0.0000	0.00005	0.00005	2	0	0.00005	0.00005	100.00
	Calcium	10000.0000	mg/L	12.9500	12.9500	1.0607	12.2	13.7	2	0	13.7	12.2	100.00
	Chloride	250.0000	mg/L	74.0000	74.0000	2.8284	72	76	2	0	76	72	100.00
	Chromium	0.0500	mg/L	0.0005	0.0005	0.0000	0.0005	0.0005	2	0	0.0005	0.0005	100.00
	Copper	2.0000	mg/L	0.0035	0.0035	0.0021	0.002	0.005	2	0	0.005	0.002	100.00
	Fluoride	1.5000	mg/L	0.5850	0.5850	0.0212	0.57	0.6	2	0	0.6	0.57	100.00
	Iodine	0.5000	mg/L	0.0900	0.0900	0.0000	0.09	0.09	2	0	0.09	0.09	100.00
	Iron	0.3000	mg/L	0.0050	0.0050	0.0000	0.005	0.005	2	0	0.005	0.005	100.00
	Lead	0.0100	mg/L	0.0001	0.0001	0.0000	0.0001	0.0001	2	0	0.0001	0.0001	100.00
	Magnesium	10000.0000	mg/L	11.0850	11.0850	1.0677	10.33	11.84	2	0	11.84	10.33	100.00
	Manganese	0.5000	mg/L	0.0002	0.0002	0.0001	0.00015	0.0003	2	0	0.0003	0.00015	100.00
	Mercury	0.0010	mg/L	0.0004	0.0004	0.0000	0.0004	0.0004	2	0	0.0004	0.0004	100.00
	Molybdenum	0.0500	mg/L	0.0005	0.0005	0.0001	0.0004	0.0005	2	0	0.0005	0.0004	100.00
	Nickel	0.0200	mg/L	0.0005	0.0005	0.0004	0.0002	0.0007	2	0	0.0007	0.0002	100.00
	Nitrate	50.0000	mg/L	0.5000	0.5000	0.0000	0.5	0.5	2	0	0.5	0.5	100.00
	Nitrite	3.0000	mg/L	0.0500	0.0500	0.0000	0.05	0.05	2	0	0.05	0.05	100.00
	pH	6.5 - 8.5		8.0000	8.0000	0.0000	8	8	2	0	8	8	100.00
	Selenium	0.0100	mg/L	0.0035	0.0035	0.0000	0.0035	0.0035	2	0	0.0035	0.0035	100.00
	Silver	0.1000	mg/L	0.0001	0.0001	0.0000	0.0001	0.0001	2	0	0.0001	0.0001	100.00
	Sodium	180.0000	mg/L	65.5000	65.5000	6.3640	61	70	2	0	70	61	100.00
	Sulfate	500.0000	mg/L	20.5000	20.5000	0.7071	20	21	2	0	21	20	100.00
	Total Dissolved Solids (TDS)	600.0000	mg/L	231.5000	231.5000	10.6066	224	239	2	0	239	224	100.00
	Total Hardness as CaCO3	200.0000	mg/L	78.0000	78.0000	7.0711	73	83	2	0	83	73	100.00
	True Colour	15.0000	Hazen Units (HU)	0.5000	0.5000	0.0000	0.5	0.5	2	0	0.5	0.5	100.00

Analysis Type	Characteristic	Guideline Value	Units	Mean	Median	Standard Deviation	Min	Max	Sample Count	Exception Count	95th Percentile	5th Percentile	% meeting guideline values
	Turbidity	5.0000	NTU	0.2750	0.2750	0.3182	0.05	0.5	2	0	0.5	0.05	100.00
	Uranium	0.0170	mg/L	0.0009	0.0009	0.0001	0.0008	0.0009	2	0	0.0009	0.0008	100.00
	Zinc	3.0000	mg/L	0.0600	0.0600	0.0283	0.04	0.08	2	0	0.08	0.04	100.00
Microbiology													
	E. coli	0.0000	mpn/100 mL	0.0000	0.0000	0.0000	0	0	52	0	0	0	100.00
	Free Chlorine	0.2 - 5	mg/L	0.6079	0.6050	0.2284	0.23	1.08	52	0	0.96	0.3	100.00
	pH	6.5 - 8.5		8.1340	8.1200	0.1146	7.87	8.46	52	0	8.36	7.96	100.00
	Temperature	30.0000	C	18.3769	18.1000	5.4444	11	27.3	52	0	26.6	11.1	100.00
	Total Chlorine	5.0000	mg/L	0.6639	0.7000	0.2410	0.31	1.12	51	0	1.04	0.33	100.00
	Total Coliforms	0.0000	mpn/100 mL	0.0000	0.0000	0.0000	0	0	52	0	0	0	100.00
	Turbidity	5.0000	NTU	0.1362	0.1000	0.1323	0.05	0.8	52	0	0.35	0.05	100.00

Table 6 Villages Scheme Verification Data

Analysis Type	Characteristic	Guideline Value	Units	Mean	Median	Standard Deviation	Min	Max	Sample Count	Exception Count	95th Percentile	5th Percentile	% meeting guideline values
Chemistry	Aluminium	0.2000	mg/L	0.1700	0.1700	0.0283	0.15	0.19	2	0	0.19	0.15	100.00
	Antimony	0.0030	mg/L	0.0001	0.0001	0.0000	5E-05	5E-05	2	0	0.00005	0.00005	100.00
	Arsenic	0.0100	mg/L	0.0008	0.0008	0.0004	0.0005	0.001	2	0	0.001	0.0005	100.00
	Barium	2.0000	mg/L	0.0101	0.0101	0.0005	0.0097	0.0104	2	0	0.0104	0.0097	100.00
	Boron	4.0000	mg/L	0.0009	0.0009	0.0007	0.0004	0.0014	2	0	0.0014	0.0004	100.00
	Cadmium	0.0020	mg/L	0.0001	0.0001	0.0000	5E-05	5E-05	2	0	0.00005	0.00005	100.00
	Calcium	10000.0000	mg/L	9.9000	9.9000	0.0000	9.9	9.9	2	0	9.9	9.9	100.00
	Chloride	250.0000	mg/L	6.0000	6.0000	1.4142	5	7	2	0	7	5	100.00
	Chromium	0.0500	mg/L	0.0005	0.0005	0.0000	0.0005	0.0005	2	0	0.0005	0.0005	100.00
	Copper	2.0000	mg/L	0.0013	0.0013	0.0011	0.0005	0.002	2	0	0.002	0.0005	100.00
	Fluoride	1.5000	mg/L	0.7550	0.7550	0.0778	0.7	0.81	2	0	0.81	0.7	100.00
	Iodine	0.5000	mg/L	0.0100	0.0100	0.0000	0.01	0.01	2	0	0.01	0.01	100.00
	Iron	0.3000	mg/L	0.0200	0.0200	0.0141	0.01	0.03	2	0	0.03	0.01	100.00
	Lead	0.0100	mg/L	0.0002	0.0002	0.0001	0.0001	0.0002	2	0	0.0002	0.0001	100.00
	Magnesium	10000.0000	mg/L	1.4850	1.4850	0.1344	1.39	1.58	2	0	1.58	1.39	100.00
	Manganese	0.5000	mg/L	0.0109	0.0109	0.0076	0.0055	0.0163	2	0	0.0163	0.0055	100.00
	Mercury	0.0010	mg/L	0.0004	0.0004	0.0000	0.0004	0.0004	2	0	0.0004	0.0004	100.00
	Molybdenum	0.0500	mg/L	0.0001	0.0001	0.0000	5E-05	0.0001	2	0	0.0001	0.00005	100.00
	Nickel	0.0200	mg/L	0.0002	0.0002	0.0000	0.0002	0.0002	2	0	0.0002	0.0002	100.00
	Nitrate	50.0000	mg/L	0.7500	0.7500	0.3536	0.5	1	2	0	1	0.5	100.00
	Nitrite	3.0000	mg/L	0.0500	0.0500	0.0000	0.05	0.05	2	0	0.05	0.05	100.00
	pH	6.5 - 8.5		7.3500	7.3500	0.0707	7.3	7.4	2	0	7.4	7.3	100.00
	Selenium	0.0100	mg/L	0.0035	0.0035	0.0000	0.0035	0.0035	2	0	0.0035	0.0035	100.00
Silver	0.1000	mg/L	0.0001	0.0001	0.0000	0.0001	0.0001	2	0	0.0001	0.0001	100.00	
Sodium	180.0000	mg/L	4.0000	4.0000	0.0000	4	4	2	0	4	4	100.00	
Sulfate	500.0000	mg/L	14.5000	14.5000	0.7071	14	15	2	0	15	14	100.00	
Total Dissolved Solids (TDS)	600.0000	mg/L	45.5000	45.5000	3.5355	43	48	2	0	48	43	100.00	

Analysis Type	Characteristic	Guideline Value	Units	Mean	Median	Standard Deviation	Min	Max	Sample Count	Exception Count	95th Percentile	5th Percentile	% meeting guideline values
	Total Hardness as CaCO3	200.0000	mg/L	30.8000	30.8000	0.5657	30.4	31.2	2	0	31.2	30.4	100.00
	True Colour	15.0000	Hazen Units (HU)	0.5000	0.5000	0.0000	0.5	0.5	2	0	0.5	0.5	100.00
	Turbidity	5.0000	NTU	0.6750	0.6750	0.8839	0.05	1.3	2	0	1.3	0.05	100.00
	Uranium	0.0170	mg/L	0.0001	0.0001	0.0000	5E-05	5E-05	2	0	0.00005	0.00005	100.00
	Zinc	3.0000	mg/L	0.0700	0.0700	0.0141	0.06	0.08	2	0	0.08	0.06	100.00
Microbiology	E. coli	0.0000	mpn/100 mL	0.0000	0.0000	0.0000	0	0	52	0	0	0	100.00
	Free Chlorine	0.2 - 5	mg/L	0.7452	0.7650	0.2026	0.2	1.07	52	0	1.04	0.39	100.00
	pH	6.5 - 8.5		8.7463	8.8950	0.7309	7.2	10.18	52	35	9.77	7.3	32.69
	Temperature	30.0000	C	17.4627	17.6000	4.6068	11.1	25.8	51	0	24.1	11.4	100.00
	Total Chlorine	5.0000	mg/L	0.8967	0.9100	0.2345	0.38	1.38	52	0	1.27	0.58	100.00
	Total Coliforms	0.0000	mpn/100 mL	0.0000	0.0000	0.0000	0	0	52	0	0	0	100.00
	Turbidity	5.0000	NTU	0.3472	0.3550	0.0976	0.09	0.58	50	0	0.52	0.2	100.00

B. IMPROVEMENT PLAN STATUS

Improvement Plan

March 2020 onwards

Review frequency: As required and at least annually with the DWMS Annual Report

Date Last Reviewed: 12 August 2021

No.	Source	Scheme Component	Improvement Actions	Priority	Responsibility	Initial Date	Revised Date	Status	Comments/Outcomes
1	DWMS development 2014	Culcairn	Council to undertake an inspection of bore 2 (emergency bore) to determine cause for turbidity at startup.	Medium	Manager Water and Waste Water	Dec-21	Dec-22	To Start	Due to Covid impacts this will not happen by Dec 21. Timeframe revised.
2	DWMS development 2014	Villages	Council to consider implementing online water quality measurement at the two points where water is received from Albury City Council: at Jindera Gap WSPS and from the ACC Trunk Main from ACC's Table Top Reservoir.	Medium	Manager Water and Waste Water	Dec-21	Dec-22	In Progress	This has been discussed at the IWCM meeting which ACC attended. There has also been some staff changes at ACC. Further discussions will continue when the IWCM strategy has been finalised. Timeframe revised.
3	DWMS Review 2016	Whole of System	Develop a calibration schedule for monitoring equipment, and ensure records of calibration undertaken are maintained.	Medium	Overseer / Manager Water and Waste Water	Dec-20	Dec-22	To Start	Still needs to be done. Viridis will discuss with Paul on a quote (sewage to be included also). May be best to time this after completion of the online monitoring at Culcairn WTP happening in 2021. Timeframe revised.
4	Risk Assessment Feb 2020 (ref V1)	Villages	Document the communication details between ACC and GHG, including current contact persons/positions and hierarchy for calls.	High	Manager Water and Waste Water (with ACC)	Jun-20	NA	Completed	This has been done - in the incident contacts and stakeholders register.
5	Risk Assessment Feb 2020 (ref V1)	Villages	Establish a 6-monthly meeting between ACC and GHC to discuss general issues with water quality and quantity (face-to-face or teleconference). At these meetings, verify the currency of the communication contact positions/persons and details, update as required.	Medium	Manager Water and Waste Water	Dec-20	Dec-22	To Start	Has not been established formally yet. But GHC and ACC have been meeting e.g. at the IWCM discussions. There have been staff changes at ACC and GHC Manager Water and Wastewater will retire end of 2021. Timeframe revised. Will be more practical to look into this when new staff are onboard.
6	Risk Assessment Feb 2020 (ref V1)	Villages	Create a water email group with relevant ACC and GHC staff to follow up on communication needed or undertaken, as relevant.	Low	Manager Water and Waste Water	Dec-20	Dec-22	To Start	This is related to action #5 above, timeframe revised to match that.
7	Risk Assessment Feb 2020 (ref V1-V3)	Villages	Review and update the bulk water agreement to include water quality criteria/specifications and communications, including pH and potentially alkalinity (among other key parameters). Ensure the review of the bulk supply agreement includes appropriate details on water supply (e.g. continuity, reliability, emergency, restrictions).	High	Director Engineering / Manager Water and Waste Water	Sep-21	Dec-22	To Start	There have been staff changes at ACC and GHC Manager Water and Wastewater will retire end of 2021. Timeframe revised. Will be more practical to look into this when new staff are onboard.
8	Risk Assessment Feb 2020 (ref V4)	Villages	Underdosing of chlorine - Review in 2 years with recent data set.	Medium	Manager Water and Waste Water	Jun-22	NA	In Progress	Data is being collected as part of routine monitoring and will be analysed when the risk register is next reviewed.
9	Risk Assessment Feb 2020 (ref C-1)	Culcairn	Undertake weekly testing of bore raw water for turbidity and pH to enable long term data trends.	High	Manager Water and Waste Water	Jun-20	NA	Completed	Testing started in July 2020. Appropriate columns have been added into the monitoring spreadsheet.
10	Risk Assessment Feb 2020 (ref C-2)	Culcairn	Review any relevant findings from the IWCM project regarding aquifer vulnerability and re-assess risk profile as relevant.	Medium	Manager Water and Waste Water	Dec-21	Mar-22	In Progress	IWCM project is underway, supposed to finished in March 22.
11	Risk Assessment Feb 2020 (ref C-3)	Culcairn	Undertake pesticide testing for both bores every 5 years. Alternate the testing for the bores to have a 2.5 year testing interval between them (testing can be done through the PHU).	Medium	Manager Water and Waste Water	Nov-20	Dec-22	To Start	Tom sent email to James (PHU). Due to Covid, follow up from PHU on this has been delayed. Will be checked with PHU in 2022.
12	Risk Assessment Feb 2020 (ref C-7)	Culcairn	Include the cleaning of aerator filters in the yearly tasks calendar.	Medium	Overseer	Dec-20	NA	Completed	Cleaning has been done and will be undertaken annually going forward.

No.	Source	Scheme Component	Improvement Actions	Priority	Responsibility	Initial Date	Revised Date	Status	Comments/Outcomes
13	Risk Assessment Feb 2020 (ref C-7)	Culcairn	Investigate what the small line on aerator T pipe is, which goes into the clear water tank (electrical or acting as an air release).	Medium	Overseer	Dec-20	NA	Completed	Release of air only at start to prevent water hammer, then it closes and not raw water is transferred in CWT.
14	Risk Assessment Feb 2020 (ref C-8)	Culcairn	Establish a 3-monthly check on top of aerator for any issues.	Medium	Overseer / Manager Water and Waste Water	Dec-20	NA	Completed	This has started. It was discussed that records should be kept on when the inspection was undertaken. Tom will follow up.
15	Risk Assessment Feb 2020 (ref C-9)	Culcairn	Investigate and install a flow sensor on the chlorine dosing pump/line to indicate dosing or pump failure. This should be linked to a fault alarm.	High	Manager Water and Waste Water	Dec-20	NA	Completed	Investigation completed. It has been decided to install online chlorine analyser.
16	Risk Assessment Feb 2020 (ref C-9)	Culcairn	Develop a SOP for chlorine chemical management (e.g. obtaining certificate of analysis, stock rotation)	Medium	Manager Water and Waste Water	Jun-20	NA	Completed	Has been developed by Viridis and included in the CCPs and SOPs document.
17	Risk Assessment Feb 2020 (ref D-1)	Distribution	Include twice/week operational monitoring in Culcairn scheme in the reticulation and reservoirs (or closest site to reservoirs).	High	Overseer / Manager Water and Waste Water	Jun-20	NA	Completed	Started in July 2020.
18	Risk Assessment Feb 2020 (ref D-1)	Distribution	Replace Black Street Reservoir.	High	Director Engineering / Manager Water and Waste Water	Sep-21	Dec-22	In Progress	Safe and Secure - business case has been funded through it. Awarded to contractors, GHD doing report. Timeframe revised.
19	Risk Assessment Feb 2020 (ref D-2)	Distribution	Include in the reservoir inspection SOP and checklist, and undertake: incidental checks of reservoirs following storms; and periodic checks of stormwater/reservoir scour drain outlets.	Medium	Manager Water and Waste Water	Jun-20	NA	Completed	Viridis has updated the reservoir checklist to include these as part of the support project
20	Risk Assessment Feb 2020 (ref D-5)	Distribution	Undertake internal discussions to ensure that the backflow policy is implemented and procedures/processes are in place (including consideration for existing high risk properties e.g. rural farms with cattle troughs)	High	Director Engineering / Manager Water and Waste Water	Dec-20	NA	Completed	Internal discussions completed with Planning section. Register being kept by Planning. Checks done on all new developments. For rural farms - these have dual check valves. Implementation is with Planning section going forward. Marked as completed here.
21	Risk Assessment Feb 2020 (ref WS-1)	Whole of System	Investigate DPIE Part 1 course for staff who don't have any formal water qualification.	High	Manager Water and Waste Water	Sep-21	Jun-23	In Progress	Paul is going to do Part 2 by end of 2021. The others will do it as courses become available. Timeframe revised.
22	DWMS Update Mar 2020	Whole of System	Review the DWQ Policy and ensure that it is current.	Medium	Manager Water and Waste Water	Jun-20	NA	Completed	Reviewed in Oct 2019 and new one uploaded on website now.
23	DWQ IERP Update Mar 2020	Whole of System	Undertake a scenario-based test or exercise of the Drinking Water Quality Incident and Emergency Response Plan.	Medium	Manager Water and Waste Water	Jun-22	NA	To Start	To be planned, PHU and DPIE Water should be invited.
24	DWMS Annual Report 20-21 discussions	- Culcairn - Reservoirs	- Set up record keeping for the 3-monthly check on top of aerator (e.g. note in plant log or diary on inspection date and any findings). - Use the updated reservoir inspection checklist to complete the inspections.	Medium	Overseer	Dec-21	NA	To Start	

TOURISM AND PROMOTIONS REPORT - SEPTEMBER 2021 ANNEXURE 7

Prepared by: Kerrie Wise, Executive Assistant, Governance, Tourism and Promotions

Greater Hume Council Websites

Delivery Plan - 1.1.2.1

Objective - Engagement by Council to demonstrate Council leadership. (Continued implementation of the GHC Communication Plan.) (Maintain and manage the Greater Hume Council suite of websites which are compliant with accessibility standards. Seamless CMS(OpenCities) is the provider of Council's websites – Greater Hume Council, Visit Greater Hume, Greater Hume Children Services and Town and Village websites.)

Comments

		Greater Hume greaterhume.nsw.gov.au		GH Children Services ghchildren.com.au		Visit Greater Hume visitgreaterhume.com.au	
September 2021		21	20	21	20	21	20
Website Traffic	New	4701	3224	416	257	423	248
	Returning	1498	1155	236	178	42	29
Traffic Source	Organic	4078	2787	180	249	233	96
	Direct	1095	791	435	119	85	98
	Referral	157	195	7	29	124	50
	Social	274	197	30	38	4	19
Device Paths	Desktop	2598	2097	250	219	225	141
	Mobile	2736	1618	395	208	188	106
	Tablet	198	179	7	8	20	11
Bounce Rate	%	59.89	59.10	63.65	59.08	68.90	65.23

www.greaterhume.nsw.gov.au - top pages:

1. Living in Greater Hume - COVID 19 Information in Greater Hume Area
2. Your Greater Hume Council - Careers With Us
3. Your Greater Hume Council – Building and Development
4. Contact Us
5. Living in Greater Hume – Waste Facilities Opening Times Charges and Accepted Waste

www.ghchildren.com.au – top pages:

1. Family Day Care – Enrol Your Child/Children
2. Family Day Care
3. Featured Content – Children and Families
4. Contact Us
5. Family Day Care - Enrolment Process for Family Day Care

www.visitgreaterhume.com.au – top pages:

1. Culcairn - Explore Eat Stay/ Culcairn Caravan Park
2. Featured Content - Natural Wonders
3. Natural Wonders - Table Top Reserve
4. Featured Content – Planning Trips and Tours - Itineraries and Tours
5. Featured Content – Natural Wonders - Morgan's Lookout

Social Media

Delivery Plan - 1.1.2.1

Objective - Engagement by Council to demonstrate Council leadership. (Continued implementation of the GHC Communication Plan.) Implement and enhance on line communication tools using technologies such as social networking mechanism.

Comments

- Instagram, #visitgreaterhume – 864 followers
- Individual facebook pages:
 - Greater Hume Council – 2700 followers
 - Greater Hume Visitor Information Centre – 572 followers
 - Holbrook Submarine Museum – 1120 followers
 - Greater Hume Children's Services – 891 followers
 - Greater Hume Youth Advisory Committee – 410 followers
 - Buy Local in Greater Hume – 572 followers

Delivery Plan - 1.2.1.1

Objective - Implement the planned community engagement processes using various communication strategies. (Develop two Council newsletters (Autumn and Spring) and a rates notice insert whilst ensuring effective and targeted content.)

Comments

Planning is under way for Greater Hume Council Newsletter Spring edition.

Grants and Funding

Delivery Plan - 3.2.1.2, 4.1.1.1

Objective - Continue to support and develop sporting facilities and other community infrastructure. Identify opportunities for external grant funding.

Comments

The following grant applications have been recently submitted:

Name	About	Current
Austrade’s Regional Tourism Bushfire Recovery Grant – Stream One - \$30,000 – Greater Hume and Henty Machinery Field Days Promotional Production	This project will be developing and promoting the videos, photography, social media posts, advertising and Hume Highway signage in order to attract visitors both old and new to Greater Hume and Henty Machinery Field Days.	Extension has been approved to move this project to 2022. Angry Ant Marketing, Wagga Wagga has been engaged to develop videos and develop and implement a social media strategy and campaign.
Create NSW - Regional Cultural Fund - Digitisation Round – \$332,745 - In partnership with Albury City (lead agency)) - Murray Region Digitisation Hub	The Project involves the engagement of a Digitisation Project Officer and development of a Digitisation Hub (Thurgoona Collection Store, 2 Hoffman Road, Thurgoona) to implement professional training programs for individual museums and facilitating the digitisation of at least 400 objects. AlburyCity is lead agent.	AlburyCity as the lead agency has engaged Hayley Lander as the Digitisation Project Officer, Digitisation Hub (Thurgoona Collection Store, 2 Hoffman Road, Thurgoona) has been developed and first training workshop with museums planned for early November.
Museums & Galleries NSW - \$13,000	Greater Hume has engaged Nomad Films to research, develop, film and edit a 6 episode web series focused on the interpretation of objects and stories from each of the community museums, Culcairn Station Masters House Museum, Headlie Taylor Header Museum, Holbrook Submarine Museum, Holbrook Woolpack Inn Museum, Jindera Pioneer Museum and Wymah Schoolhouse Museum.	Helen Newman and Alyson Evans from Nomad Films (http://www.nomadfilms.com.au/) are near completion on script developed in conjunction with volunteers from museums. It is hoped filming will take place November and December, depending on COVID restrictions.
NSW Government - Bushfire Local Economy Recovery Fund - \$451,054 – Hanel’s Lookout	This project at Hanel’s Lookout (Woomargama National Park) will create viewing platforms, walk ways, sealed car park, sealed Hanel’s Road, toilet, picnic area and signage.	Successful - Just completed the paperwork accepting the funding from NSW Government. Tenders and environmental assessment will commence late 2021, major works during 2022 with minor works completed by April 2023.
Stronger Country Communities Fund - Round 4	11 applications were submitted from various community groups and 9 GH Council applications. Totaling \$3,224,567.00	Awaiting Outcome
Crown Reserves Grant	4 applications from community groups were submitted. Totaling over \$800,000.	Awaiting Outcome

Greater Hume Tourism

Delivery Plan - 3.3.1.1

Objective - Implement the Greater Hume Visitor Experience Plan which was endorsed March 2014 by Greater Hume Council.

Comments

- Monthly newsletters are being sent to all Greater Hume Tourism Operators, providing latest information on COVID 19, tourism opportunities, marketing, social media and promotional campaigns as well as relevant contacts and statistics.
 - Currently managing 160 Greater Hume ATDW Listings. The Australian Tourism Data Warehouse (ATDW) is Australia's national platform for digital tourism marketing in Australia. Established in 2001, the ATDW is jointly owned and managed by all Australian state and territory government tourism bodies. ATDW distributes this information to over 60 partners' websites to support local tourism businesses in expanding their on line exposure, bookings and marketing.
 - Scheduled a six month social media Welcome to Greater Hume, providing tours and ideas of what people can do in Greater Hume between August 2021 and February 2022.
-

Visitor Information Centre and Submarine Museum

Delivery Plan - 3.3.1.1.06, 3.3.1.1.05

Objective - Offering visitors to Greater Hume information and advice on accommodation, places to eat, attractions, maps, tours, road conditions, events and other general information. Reception and admission to Submarine Museum.

Comments

Visitor Information Centre Closed due to COVID lockdown, from 14 August and reopened on .

Visitor Information Centre Statistics:

September 2021 - Walk In – 117, Phone Calls - 16, Emails – 2.

September 2019 - Walk In – 789, Phone Calls - 40, Emails – 23.

Submarine Museum Statistics:

September 2021 - Adult - 5, Child - 5, Concession - 1, Family – 10, Group – 0, Total - 21.

September 2019 - Adult - 20, Child - 30, Concession - 105, Family – 29, Group –30, Total - 223.

Events

Delivery Plan - 3.3.1.1, 2.1.1.1

Objective - To assist with the promotion of Greater Hume's many and varied events. Encourage more residents to be involved in Greater Hume and events.

Comments

- Supporting the following events - Battle of the Border (Carriage Driving) at Mullengandra (12 and 13 December 2021) and Henty Machinery Field Days (Hello Henty, Saturday 12 and Sunday 13 March 2022).
 - Many events have been cancelled due to COVID restrictions for second half of 2021.
-

Australia Day

Delivery Plan - 1.1.2.7 and 2.1.1.1

Objective - Recognise community leaders and their efforts and encourage others in the community to take up leadership roles.

Comments

Meeting with Rotary Club of Holbrook to commence planning for Greater Hume Australia Day celebrations at Holbrook has occurred, with lots of ideas and suggestions for the day.

Promotions

Delivery Plan - 3.3.1.1

Objective - Implement the Greater Hume Visitor Experience Plan which was endorsed March 2014 by Greater Hume Council.

Comments

- Submitted visitor and What's On advertising in Out and About Spring 2021 Editions in Border Mail. The print run is 24,000, 14,000 are inserted into The Border Mail and the additional 10,000 distributed. Distribution is to all Visitor Information Centres through NE Victoria and South West NSW/Riverina plus Canberra and Melbourne. Other business (inc motels) and advertisers.
- Emailed (over 600) 'What's On in September and October to Visitor Information Centres in NSW and VIC, coach/bus/tour companies, tourism operators within shire and regional, media, visitor information points and to interested residents in shire.
- Developed a six month schedule (August 2021 to February 2021) and have commenced rolling out of social media tiles on towns and villages, tours and itineraries etc.
- Wagga Wagga City Council (WWCC) partnership for an upcoming spring marketing cooperative involving Lockhart, Narrandera, Coolamon, Junee, Cootamundra/Gundagai and the unique and authentic experiences we have here through day trip itineraries.

Signage

Delivery Plan - 3.3.1.1

Objective - Implement the Greater Hume Visitor Experience Plan which was endorsed March 2014 by Greater Hume Council.

Comments

Currently organising visit Greater Hume signage on Hume Highway, replacing Andrew Hoy signs at Culcairn, Holbrook Submarine Welcome signs and Munyabla heritage signs.

Murray Regional Tourism (MRT)

Delivery Plan - 3.3.1.1

Objective - Implement the Greater Hume Visitor Experience Plan which was endorsed March 2014 by Greater Hume Council. (MRT is a joint venture between Albury, Balranald, Berrigan, Campaspe, Corowa, Deniliquin, Gannawarra, Greater Hume, Mildura, Moira, Murray, Swan Hill, Wakool, Wodonga, as well as Tourism Vic and Destination NSW.)

Comments

- Currently attending monthly zoom meetings with MRT and the VIC network group.
- Planning to extend the Love The Murray campaign and cooperative marketing initiatives.
- Continuous advocacy during the COVID 19 crisis.
- Makers and Creators Campaign - MRT will be launching a social media campaign into regional NSW/VIC and Melbourne under 'Made in the Murray' banner, we have sent information on 14 Makers and Creators in Greater Hume who have an online shopping platform. The campaign will feature makers and creators from the Murray under the Made in the Murray branding. A webpage has also been created with links to each of the makers and creators shopping platforms, <https://www.visitthemurray.com.au/things-to-do/food-drink/made-in-the-murray>.
- Tripadvisor Campaign - Murray Regional Tourism - The campaign will build the profile of the Murray River region and destinations through targeted ads and content creation with Tripadvisor.

Museums and Heritage

Delivery Plan - 3.3.1.1

Objective - Implement the Greater Hume Visitor Experience Plan which was endorsed March 2014 by Greater Hume Council. (GHC currently has 11 public or private museums and three historical societies. Museum Advisor (Vanessa Keenan) – In partnership with Albury City Council and Museums and Galleries NSW.)

Comment

The Museum Adviser has been reaching out to museums mostly relating to the two successful grants we have obtained (Let's Get Digital and Digitisation of Museums), see Grants and Funding for more information.

Murray Arts

Delivery Plan - 3.3.1.1

Objective - Implement the Greater Hume Visitor Experience Plan which was endorsed March 2014 by Greater Hume Council. (Murray Arts aim is to actively assist the ongoing development of, and participation in, arts and culture throughout the Border region.)

Comment

Have been appointed to the Murray Arts Strategic Advisory Council (MASAC), which meets twice a year and sits alongside the Murray Arts Board to guide the direction of the organisation towards achieving its goals. Alyce Fisher has returned from maternity leave as Executive Director, Susan Reid will continue as part time Business Manager.

Areas/Projects	Objectives	Progress and Comments
<p>Impact of COVID-19 on business</p> <p>Unemployment</p> <p>Jobs/ No of Businesses</p>	<p>In percentage terms, the Accommodation & Food Services sector employment which has been impacted by COVID-19. Source: REMPLAN.</p>	<p>https://treasury.gov.au/coronavirus/jobkeeper/data Statistics for Greater Hume postcodes - Jobkeeper fortnight payments as 22 March 2021, for the second quarter of the Job Keeper Extension period - Jindera 48, Holbrook 27, Culcairn 12, Henty 19, Walla Walla 16.</p> <p>Unemployment March Qtr 2021 Greater Hume 3.86% Source: REMPLAN Greater Hume, Unemployment Australia 4.9% June 2021 https://www.abs.gov.au/statistics/labour/employment-and-unemployment/labour-force-australia/jun-2021</p> <p>Home to 10,764 people, Greater Hume Shire supports 3,414 jobs and has an annual economic output of \$1.190 billion *Source: REMPLAN</p> <p>Number of businesses 1360 (2019 Year) Source: ABS. 701 Agriculture, Forestry and Fishing Sector 145 Construction 78 Rental, Hiring & Real Estate 75 Transport 46 Retail 29 Accommodation & Food Service</p>
<p>Business Newsletter</p> <p>Business Advice and Training</p>	<p>To produce a quarterly business newsletter for distribution electronically to businesses listed in the Greater Hume Business Directory database</p> <p>Consult with existing home based and small businesses to identify specific business management training & development needs and facilitate development of a program of training courses, seminars and workshops.</p>	<p>Spring edition (12 pages) published September 2021. Issued to 500 emails</p> <p>Topics including: Talented couple take over Gerogery Hotel; COVID-19 government support NSW and Australian Governments; Let's Do this vaccination; safety plans. Update Regional Buses Transport Trial extended. Business Support – BEC Business Advice; Toolkit for disaster resilience among regional businesses; Inland Rail update and grant funding; Greater Hume Children Services; Did You Know latest median house price Greater Hume; ICN Geoff Reardon; Business Email Compromise Scams – Become Cyber Secure; Carbon Emissions Footprint Greater Hume LGA; Safework NSW Mentally Healthy at Work; Demand for Housing/Land supply – what can Council do to assist?; Women in Business; Dine and Discover voucher uptake in Greater Hume.</p> <p>BEC Business Advice Become Cyber Secure webinars series being run across October 2021, promoted in Business Newsletter.</p>

Business Database	Promote the shire internally and externally	<ul style="list-style-type: none"> Business database 593 listings (95% data integrity) used to email e – newsletter, business training courses, important Council news. The database forms the basis of the Buy Local Business Directory. Reprint planned October 2021
Industrial Land developments in Greater Hume	To offer industrial land ‘development ready’	Jindera Industrial Estate – all 7 allotments Stage 3 under offer Holbrook Industrial Estate – all 4 allotments Stage 3 under offer Council is progressing preliminary discussions for next stages
Residential Land Jacob Wenke Dr Subdivision - Walla Walla	To offer residential land ‘development ready’	Seven lot subdivision on Jacob Wenke Dr, Walla Walla – all lots sold. Planning for next stage is progressing. Enquiries for residential land at Walla Walla being received on a regular basis, list being maintained.
Culcairn Residential Estate project	Support for preparation of case for low interest loan funding for this project	At December meeting, Council has resolved to purchase 15ha for future residential development at Culcairn. Council made application for low interest funding under the NSW Department of Planning, Industry and Environment Low Cost Loans Initiative Round 3 and was successful. The Low Cost Loans Initiative (LCLI) assists councils with the cost of new infrastructure by funding 50% of the interest paid on borrowings related to infrastructure
Ensure access to reliable high speed telecommunication services	Reliable internet and mobile phone coverage essential for businesses to establish and grow	NBN Co Limited (nbn) investigating a Jindera Fibre to Premises Conversion – to prepare a build quote in readiness for potential grant submission to the nbn Regional Co-Investment grant fund to accelerate network investment in that location. Build quote imminent
Buy Local in Greater Hume initiative	Develop a public campaign which highlights Council working for the shire as a whole	Buy Local in Greater Hume Facebook Page has 546 followers.
Resident Attraction Initiatives		Residents Guide – updated August 2021, copies to be distributed to all offices and new version placed on website #movetogreaterhume hashtag invented, and placed on 23 town/entrance signs New skin placed on outdoor supersite sign highlighting the median house price of Greater Hume region and the new hashtag. Installed 28 September Council has identified over 340 parcels of vacant residential land in the shire, and has written to these landowners highlighting the current property market trends across the LGA. Council awareness campaign to encourage owners of vacant residential land to develop or place the allotment on the market for sale
Refugee Resettlement Pilot Program	NSW Growing Regions of Welcome (NSW GROW) in the Riverina and Murray	Officer has participated in zoom meeting with the Taskforce in 2020, progress slowed because of COVID-19 especially in the first half of the year. Second half of the year has seen demand and interest in regional settlement, and opportunity to connect with

		<p>jobseekers in western Sydney return. Officer contributed to the development of a place based governance mechanism which will support the NSW GROW program. Multicultural NSW will launch the 3-year NSW GROW pilot program in 2021 and having place based backbone coordinators resourced across two pilot sites. Andrew Kotzur and Tim Farrah appointed Joint Chairs for the Murray pilot program.</p>
Country Change (RDA Riverina)	Initiative to encourage city dwellers to consider moving to the Riverina region of NSW	Planning for Greater Hume feature month January 2022. Content will be focused on testimonials, 5 town tours and #movetogreaterhume
RDA Riverina Jobs Riverina		Jobs Riverina portal is an initiative of RDA Riverina. Council is active in posting all positions vacant to this free portal and encouraging businesses in the shire to post any job vacancies to the portal through the Business Newsletter and email alerts.
(RivJO Critical Events Co-ordination Committee)	Economic Development Coordinator is a member of this group	Zoom meeting held 18 August 2021. Recommendation recording of Mayor's message to increase participation in 'get vaccinated' campaign.
Bush Fire Recovery	<u>Sam McPaul Memorial Rest Stop Project</u>	Officer working with a dedicated group of community volunteers to bring this project to fruition. The official opening of the rest stop will occur in March 2022 (date tbc).
Softwoods Working Group - South West Slopes Forestry Hub	<p>The South West Slopes Forestry Hub (the Hub) was established to address the needs of the softwood industry in this region. It is part of the Australian government's National Forest Industries Plan (a billion trees for jobs and growth program). The Hub has developed a strategic plan to assist the industry with both the fire-recovery process and the planning for future growth from now through to 2050.</p>	<p>No action this quarter.</p> <p>Director Engineering and Mayor attend meetings of the group.</p>
Regional Australia Institute (RAI) Regional Activators Alliance	<p>Council has joined the Regional Activators Alliance (RAA). The Regional Activators Alliance is a new body designed to create a national awareness campaign aimed at driving population shift from metropolitan areas into regional and rural Australia.</p> <p>Greater Hume is an activator, along with more than 36 organisations across the country – local councils, RDA regions, ED groups and industry.</p>	<p>Regions need people to fill jobs, grow businesses, and invest in their communities. COVID has changed the notion of how we work and a groundswell about a changing perspective on where they want to live. It presents a unique opportunity to create a strong brand campaign to elevate the regions even further.</p> <p>Benefits: contributing to the development of the narrative, as an activator, Council is a co-creator. It will enhance the Greater Hume brand and our reputation as an ideal place to live, while create touch points with a national audience, and provide access to bespoke research to better understand motivations and decision processes of city dwellers who want to become movers.</p> <p>Move to More national campaign launched late June. Virtual meeting 26 July 2021.</p>

	<p>The campaign will run for 3 years and will promote the opportunities for living, working and investing in Regional Australia. The purpose of the campaign is to build a new image for Regional Australia that ensures attitudes, knowledge and awareness of the opportunities that exist to live, work or invest in the regions are transformed. It aims to understand the sentiment of metropolitan Australia through qualitative and quantitative research, and use this knowledge to develop a compelling narrative to create a societal shift in Australian's views and perceptions of Regional Australia.</p>	
<p>Major Infrastructure Projects - Industry Capability Network</p>	<p>Inland Rail Transgrid Victoria NSW Interconnector Project Jindera Solar Farm – consent issued Walla Walla Solar Farm – consent issued Culcairn Solar Farm – consent issued</p>	<p>Large infrastructure projects will create demand for trained workforce and project managers. Need is to educate trade skilled workforce of the opportunities and the training needs which needs to be occurring in the next 2 to 3 year window. Economic flow on from construction phase of major projects.</p> <p>Article re Industry Capability Network included in Spring newsletter.</p>
<p>Inland Growth Summit Virtual Event</p>		<p>Participated in Inland Growth Summit – Housing 2021 on 13 August 2021.</p>
<p>Pioneer Estate Residential Land Sale – 3 allotments</p>	<p>Council has reclassified community land in Pioneer Estate to operational land in Jindera. The land can now be sold with proceeds ear-marked for a new playground to be developed at Jindera Recreation Reserve.</p>	<p>Officer developed Expression of Interest documentation to support real estate agency recruitment, other supporting documentation, including draft contract of sale, valuations, soil tests. 5 EOI received from local agencies. Elders Real Estate appointed, advertising newspaper and online for sale of 3 allotments by EOI offer. Offers close 8 October, report prepared for October Council meeting with addendum report to be issued on 11 October.</p>

GREATER HUME SHIRE COUNCIL

Schedule of the Director Corporate Community Services' Schedule of Information to Council Meeting -
Wednesday 13th October, 2021

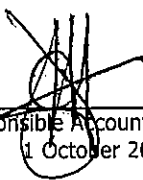
COMBINED BANK ACCOUNT FOR THE MONTH ENDED 30th Sep, 2021**CASHBOOK RECONCILIATION**

	General Fund	Trust Fund
General Ledger Cashbook Balance as at 1st Sept, 2021	30,978.94	41,620.47
Cashbook Movement as at 30th Sep, 2021	-583,347.64	0.00
Less: Term Deposits included in Cashbook Balance (Trust only)	0.00	0.00
General Ledger Cashbook Balance as at 30th Sep, 2021	<u>-552,368.70</u>	<u>41,620.47</u>

BANK STATEMENT RECONCILIATION

Bank Statement Balance as at 30th Sep, 2021	NAB	\$0.00	41,620.47
	Hume	\$1,190.21	
	Bendigo	\$0.00	
	WAW	\$0.00	
	Total	<u>1,190.21</u>	<u>41,620.47</u>
(LESS) Unpresented Cheques as at 30th Sep, 2021		-33,328.20	0.00
(LESS) Unpresented EFT Payments as at 30th Sep, 2021		-521,451.85	0.00
PLUS Outstanding Deposits as at 30th Sep, 2021		1,221.14	0.00
PLUS / (LESS) Unmatched Cashbook Transactions 30th Sep, 2021			0.00
Cashbook Balance as at 30th Sep, 2021		<u>-552,368.70</u>	<u>41,620.47</u>

I certify that all of Council's surplus funds have been invested in accordance with the Act, the regulations and Council's investment policies and that all cheques drawn have been checked and are fully supported by vouchers and invoices and have been certified for payment.


 Responsible Accounting Officer
 1 October 2021

This is page no.1 of Schedule No.1 of the Director Corporate & Community Services' Schedule of Information to Ordinary Council Meeting held on 13th October, 2021

GENERAL MANAGER

MAYOR

Application No.	Location	Development Type	Received	Est. Cost	Determination	Total Elapsed Days	Stop Days	Adjusted Elapsed Days
DA/2020/166	Applicant: Albany Wodonga Conquest 44 Gardenia PL JINDERA Lot: 804 DP: 1219301	Swimming Pool - Modification - Retaining Wall	\$42,375 12/08/2021	Approved	10/09/2021	30	0	30
DA/2021/3	Applicant: Ladgrove Builder Pty Ltd 11 Jarick WY JINDERA Lot: 111 DP: 1238348	Relocation of Secondhand Transportable Office	\$7,500 6/01/2021	Approved	16/09/2021	15	239	15
DA/2021/56	Applicant: J W Lanfranchi 36 Rosler PDE HENTY Lot: 57 DP: 270552 Lot: 56 DP: 270552	7 Lot Residential Subdivision	\$0 16/03/2021	Approved	8/09/2021	91	86	91
DA/2021/67	Applicant: B & H Homes Pty Ltd 212 Hueske RD JINDERA Lot: 1 DP: 1245667	New Dwelling and Garage - As Modified	\$0 24/09/2021	Approved	27/09/2021	4	0	4
DA/2021/77	Applicant: N J Doughty 4 Kierath ST HENTY Lot: 17 Sec: A DP: 3990	New Shed and Carport - As Modified	\$0 10/09/2021	Approved	27/09/2021	18	0	18
DA/2021/118	Applicant: Rudebeck Super Pty Ltd 31 Balfour ST CULCAIRN Lot: 1 DP: 803050	Change of Use - As Modified	\$0 4/08/2021	Approved	9/09/2021	37	0	37
DA/2021/155	Applicant: K L Way 1162 Walla Walla RD GEROGERY Lot: 101 DP: 1241426	New Swimming Pool	\$45,000 3/08/2021	Approved	1/09/2021	30	0	30
DA/2021/156	Applicant: J Lanfranchi 46 Stan DR JINDERA Lot: 13 DP: 1228380	New 44 Lot Staged Subdivision	\$0 3/08/2021	Approved	1/09/2021	30	0	30



Application No.	Location	Development Type	Est. Cost	Received	Determination	Total Elapsed Days	Stop Days	Adjusted Elapsed Days
DA/2021/160	Applicant: K K Katalinic 14 Damson CT JINDERA Lot: 902 DP: 1264008	New Dwelling Garage and Shed	\$430,000	5/08/2021	Approved	41	0	41
DA/2021/164	Applicant: B L Durnn 6 Wagner DR JINDERA Lot: 113 DP: 1267384	New Shed	\$26,000	13/08/2021	Approved	26	0	26
DA/2021/167	Applicant: Peter Bowen Homes 5288 Olympic HWY HENTY Lot: 26 DP: 13322	New Dwelling	\$374,150	12/08/2021	Approved	28	0	28
DA/2021/168	Applicant: D J Nadebaum 20 Market ST WALLA WALLA Lot: 156 DP: 1267493	New Shed	\$29,260	13/08/2021	Approved	17	25	17
DA/2021/169	Applicant: R A Harrington 59 Burma RD TABLE TOP Lot: 1 DP: 1070024	New Farm Shed	\$80,352	12/08/2021	Approved	24	5	24
DA/2021/170	Applicant: Critos Construction & Rigging 74 Peel ST HOLBROOK Lot: 6 Sec: 36 DP: 758522	New Shed	\$18,280	12/08/2021	Approved	33	0	33
DA/2021/172	Applicant: TLV Constructions 591 Four Mile LA LITTLE BILLABONG Lot: 100 DP: 753352	Dwelling Alterations & Additions	\$230,000	13/08/2021	Approved	28	0	28
DA/2021/173	Applicant: Shed Boss 25 Ribery CT JINDERA Lot: 709 DP: 1202940	New Patio	\$27,273	25/08/2021	Approved	27	0	27

Application No.	Location	Development Type	Est. Cost	Received	Determination	Total Elapsed Days	Stop Days	Adjusted Elapsed Days
DA/2021/174	Applicant: Betterlook Homes Pty Ltd 2 First ST HENTY Lot: 133 DP: 12560	New Transportable Dwelling	\$191,000	26/08/2021	Approved	34	0	34
DA/2021/178	Applicant: L D Smith 70 Allan ST HENTY Lot: 1 DP: 837625	Shipping Container	\$2,000	27/08/2021	Approved	26	0	26
DA/2021/179	Applicant: Gray Building & Construction 6 Damson CT JINDERA Lot: 901 DP: 1264008	New Shed	\$49,215	30/08/2021	Approved	24	0	24
DA/2021/183	Applicant: Maxand Pty Ltd 875 Woomargama WY WOOMARGAMA Lot: 2 DP: 1135045	New Shed	\$86,079	2/09/2021	Approved	23	0	23
DA/2021/186	Applicant: Phil Wilkins Building Design 1139 Gerogery RD JINDERA Lot: 103 DP: 1259823	Alterations & Additions to Dwelling & New Pool	\$320,000	2/09/2021	Approved	26	0	26
DA/2021/187	Applicant: K N Hicks 27 Nyhan ST HOLBROOK Lot: 2 Sec: 15 DP: 758522 Lot: 3 Sec: 15 DP: 758522 Lot: 1 Sec: 15 DP: 758522	New Double Garage	\$15,390	3/09/2021	Approved	27	0	27
DA/2021/192	Applicant: Gary West Pools 181 Brigadoon LA HOLBROOK Lot: 2 DP: 600732	New Swimming Pool	\$53,271	6/09/2021	Approved	9	0	9

Application No.	Location	Development Type	Est. Cost	Received	Determination	Total Elapsed Days	Stop Days	Adjusted Elapsed Days
DA/2021/199	Applicant: Greater Hume Council JINDERA	Road Closure	\$0	16/09/2021	Approved – Exempt Development	1	0	1
CDC/2021/49	Applicant: E J Murdoch 124 Halford DR HOLBROOK Lot: 1 DP: 1179045	New Swimming Pool	\$37,990	30/08/2021	Approved	10	0	10
CDC/2021/50	Applicant: D E McGregor 7 Senna CT JINDERA Lot: 509 DP: 1236708	New Swimming Pool	\$53,390	1/09/2021	Approved – Private Certifier	1	0	2
CDC/2021/52	Applicant: Bridgewood Homes 5 Terlich WY JINDERA Lot: 102 DP: 1267384	New Dwelling and Garage	\$371,566	6/09/2021	Approved – Private Certifier	1	0	1
CDC/2021/53	Applicant: MA East 436 Dights Forest RD JINDERA Lot: 1 DP: 1140932	New Swimming Pool	\$38,600	7/09/2021	Approved – Private Certifier	1	0	2
CDC/2021/54	Applicant: Bridgewood Homes 36 Pomegranate DR JINDERA Lot: 413 DP: 1252780	New Dwelling and Garage	\$356,607	14/09/2021	Approved – Private Certifier	1	0	1
CDC/2021/55	Applicant: T M Lieschke 476 Maloneys RD BURRUMBUTTOCK Lot: 43 DP: 753753	New Dwelling and Garage	\$499,225	9/09/2021	Approved – Private Certifier	1	0	2
CDC/2021/56	Applicant: J M Border 47 Coogera CCT JINDERA Lot: 704 DP: 1202940	New Swimming Pool	\$47,571	21/09/2021	Approved – Private Certifier	1	0	1

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Approved Between 1/09/2021 and 30/09/2021

05/10/2021

Application No.	Location	Development Type	Est. Cost	Received	Determination	Total Elapsed Days	Stop Days	Adjusted Elapsed Days
CDC/2021/57	Applicant: 21ST Century Homes Pty Ltd 14 Tathra PL JINDERA Lot: 22 DP: 1096304	New Dwelling	\$388,080	22/09/2021	Approved – Private Certifier	1	0	1
CDC/2021/58	Applicant: Farrugia Building 313 Fielder Moll RD GLENELLEN Lot: 1 DP: 787939	New Swimming Pool	\$53,271	22/09/2021	Approved – Private Certifier	1	0	1
Report Totals & Averages						Total Elapsed Calendar Days: 1025.00		
Total Number of Applications : 33						Total Calendar Stop Days: 355.00		
Total Estimated Cost : 3,873,445.00						Total Adjusted Calendar Days: 670.00		

Colin Lane
Director Environment & Planning
Greater Hume Shire Council