



Greater
Hume
Council



Community Strategic Plan 2025 - 2035

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Acknowledgement of Country

Greater Hume Council acknowledges the Wiradjuri people as the traditional custodians of the land in which we live and work and we pay our respects to Elders past, present and future for they hold the memories, culture, tradition and hopes of Aboriginal and Torres Strait Islander people that contribute to our community.



Message from the Mayor

It is with great pride and optimism that I present the Greater Hume Community Strategic Plan, a vision shaped by the voices of our residents, businesses, and community leaders. This plan is not just a roadmap—it is a commitment to ensuring that Greater Hume remains a thriving, connected, and liveable region for generations to come.

Through extensive community engagement, it is clear that our community value the strong sense of belonging, rural charm, and natural beauty that define our region. Greater Hume is a wonderful place to live, with its welcoming communities, rich agricultural history and growing local economy. We recognise there are challenges we must address; the need for improved infrastructure, better access to essential services, stronger economic opportunities and balancing the distribution of resources across all towns and villages.

Our community has spoken, and we have listened. This plan sets out five key pillars that will guide our progress over the next decade:

- **Our Community** – A connected, inclusive and liveable region.
- **Our Economy** – A strong, diverse and resilient economy.
- **Our Environment** – A sustainable and beautiful natural region.
- **Our Infrastructure** – Reliable, safe and future ready.
- **Our Civic Leadership** – A Council that listens, engages and delivers.

Importantly, this plan recognises that each of our towns and villages is unique, with its own strengths and aspirations. Whether it's supporting small business, enhancing infrastructure, improving connectivity, growing tourism, or advocating for better services - this plan ensures that every community has a voice and a role in shaping our future.

We are committed to fostering inclusive decision-making, fair and equitable investment and an unwavering focus on delivering real results for our residents. The coming years will bring both challenges and opportunities, and we will face them together; with determination, collaboration, and a shared vision for a Greater Hume.

I encourage all residents to stay engaged, continue sharing your ideas, and work with us to build a strong and resilient future. Together, we will make Greater Hume a place where families flourish, businesses thrive, and communities remain connected and proud.

Thank you.

Cr Lea Parker, Mayor



Our Vision

A thriving and connected rural region that fosters sustainable growth and enhances the well-being of all residents while preserving its rich heritage, the natural beauty and character of our community.

Our Mission

Provide strong civic leadership through collaboration, advocacy, genuine community engagement and innovation; invest in sustainable infrastructure, support local businesses, and foster a vibrant, inclusive community where people of all ages can live, work, and thrive.

Our Core Values

- 1. Community First** – Supporting strong, connected and inclusive communities.
- 2. Integrity and Transparency** – Open and honest decision-making that reflects the needs of all residents.
- 3. Sustainability and the Environment** – Preserve the rural character and unique attributes through environmental stewardship and sustainable land use whilst protecting and enhancing our natural resources for future generations.
- 4. Economic Development, Innovation and Growth** – Encouraging sustainable development, supporting local business, employment and tourism.
- 5. Collaboration** – Working together with residents, businesses and government partners for shared success.
- 6. Resilience and Adaptability** – Preparing for future challenges while preserving our rural identity.

Our Plan

Greater Hume Council's Community Strategic Plan captures the ambitions and priorities of our community, laying out a roadmap through to 2035.

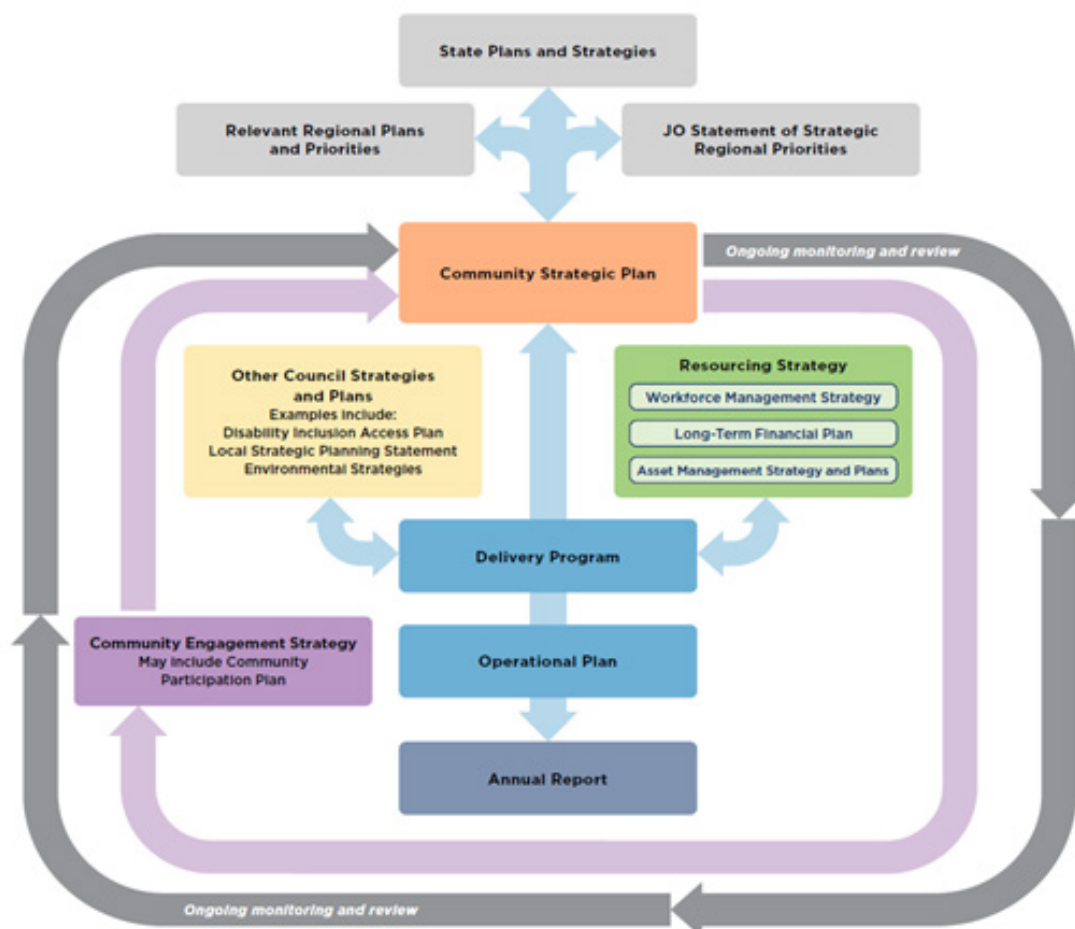
The Plan identifies where we are now and our strategic objectives for achieving our vision and goals, giving consideration to social, environmental, economic and civic leadership issues. It is underpinned by the social justice principles of access, equity, participation and equal rights, seeking to provide a healthy, prosperous and sustainable future for all of us who live, work and play in Greater Hume.

The Plan becomes Councils' guide for short-term projects and a longer-term program of works, as well as known maintenance and renewal works to be delivered across our community. This is further broken down through our Resourcing Strategy, Four-Year Delivery Program and Yearly Operational Plans.

This plan is truly a community effort, encompassing external agencies strategic plans, and consultation with stakeholders to accomplish our shared strategic priorities.

Our Framework

All NSW Councils are required to deliver their operations based on the Integrated Planning and Reporting (IP&R) Framework. The Framework allows Councils to draw together their various plans, strategies and reports, understand how they interact and get the maximum influence from their efforts by planning and taking a big-picture-view of the future.

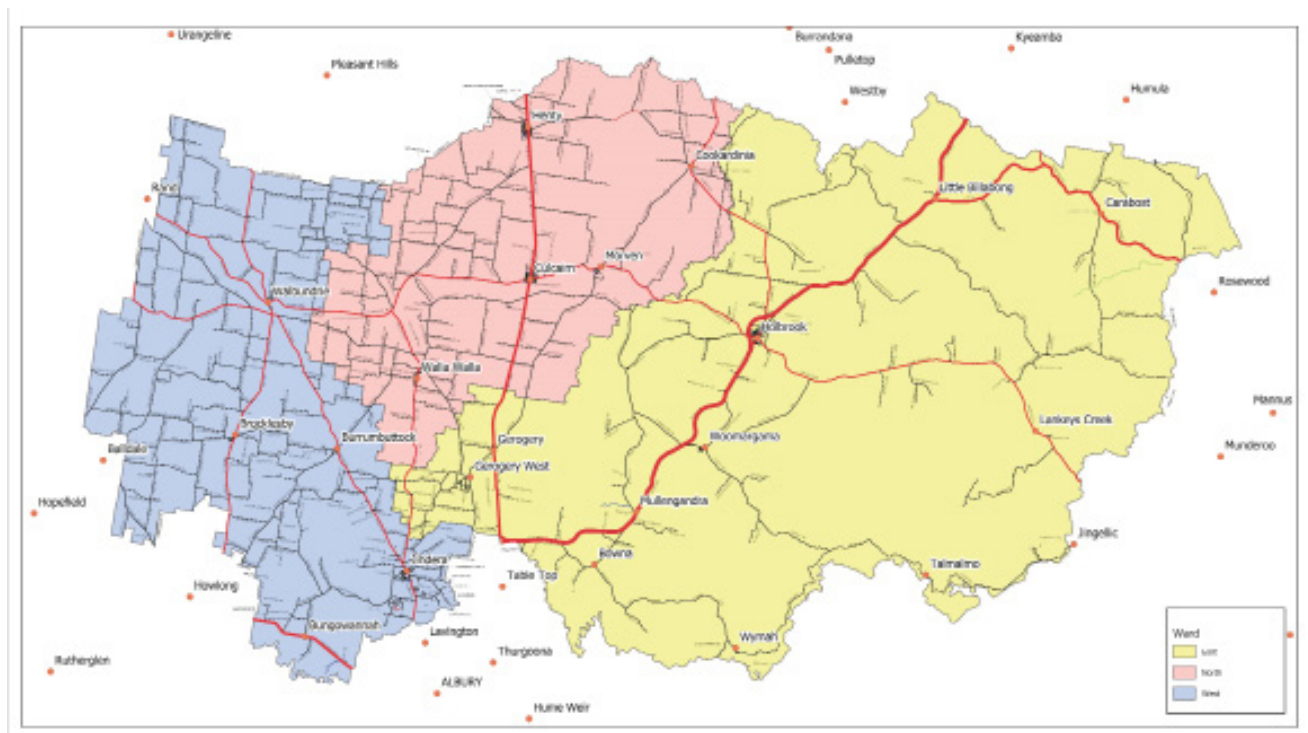


Our Region, Our Community

Greater Hume is located in the southern NSW transport corridor between the regional centres of Albury and Wagga Wagga. It borders Victoria and local government areas of Wagga Wagga, Albury, Federation, Lockhart and Snowy Valley Councils. Greater Hume is linked by the Hume Freeway, Riverina and Olympic Highways. The Main Southern Railway Line traverses the region. Greater Hume has proximity to the Ettamogah Rail Hub, regional airports are nearby at Albury and Wagga Wagga and offer frequent direct flights to Sydney, Brisbane and Melbourne.

The five towns and six villages dispersed across Greater Hume play a key role in servicing traffic between regional and metropolitan centres while also servicing surrounding agricultural industries and meeting economic and social needs of local residents.

With a population of 11,157 (ABS 2021) and an area spanning 5,939km, Greater Hume is connected, attractive, safe and prosperous. There is a strong sense of community identity, resilience and respect for Country. Generally, residents can access a range of jobs, housing, events, festivals, education, health, recreational and other community services, all within a beautiful natural and rural environment. The population is growing due to its location. Albury, Wodonga and Wagga Wagga have a major influence on Greater Hume through employment and access to higher level goods and services. There are growing numbers of residents who work in Wagga Wagga or Albury / Wodonga who have chosen an affordable rural and community lifestyle in Greater Hume.



What Makes Greater Hume a Great Place to Live?

“Rural lifestyle, slow and peaceful”

“Bird life and natural landscape”

“Local trees and Aboriginal heritage”

“Nothing beats the strong sense of community”

“Affordable housing”

“So many things make our area a great place to live”

“Sense of community yet close to Albury for complex health, employment and education opportunities”





Born overseas
15.4% (2021)



Agriculture,
Forestry & Fishing
Industry
1,125 Jobs (2021)



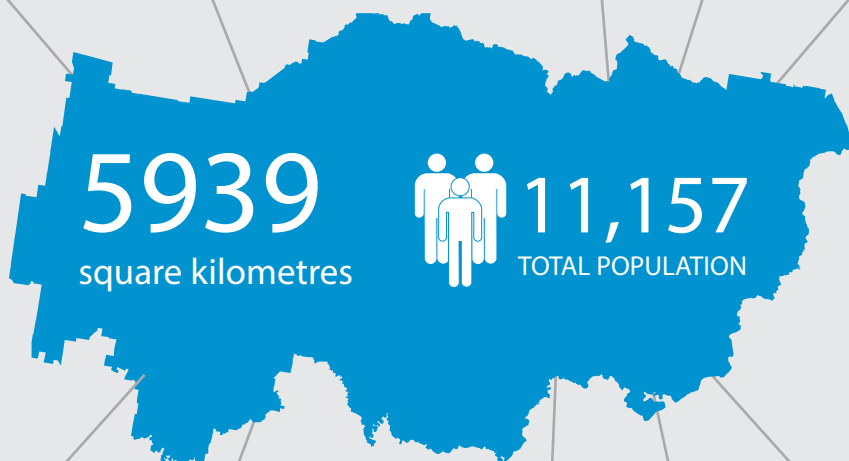
Unemployment Rate
1.8% (*September
quarter 2024*)



Visitation for year
ending 2024
155,400



Average household
income
\$93,223 (2022)



84.6% of residents
were born in
Australia (2021)



Median Age
44 Years (2021)

Aboriginal and
Torres Strait
Islanders
3.4% (2021)



97.9% live in
occupied private
dwellings (2021)



Gross economic output
\$810M (2024)

Our Community

Greater Hume Council is made up of five towns and six villages dispersed across the area, Jindera, Holbrook, Henty, Culcairn and Walla are the key towns.

With a median age of 37 years, Jindera is the youngest locality in Greater Hume. The oldest is Henty with a median age of 51 years (ABS, 2021).

Population

In 2021, the percentage of the community 60 years or older was 29.6%, the 70-74 years cohort - recorded the largest change in Greater Hume, with an additional 167 people, a 31.2% increase from 2016 (ABS, 2021).

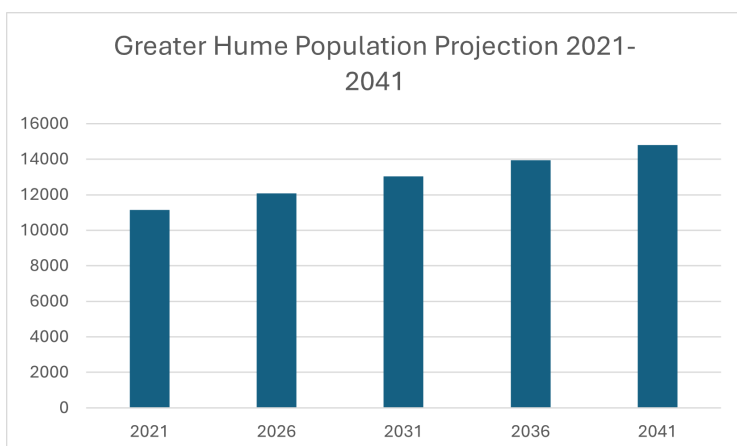
Population Projections 2021-2041

The population projections for Greater Hume shows an increase of approximately 182 people per year (NSW Planning accessed February 2025).

- Total Greater Hume population expected to increase to 14,801 by 2041.
- By 2041, the share of 65+ year olds in Greater Hume will be 21.2%.
- By 2041, the median age in Greater Hume will be 42.3.

The drivers of change, considering demographic components of population change, babies born, people dying and people moving in and out of the area, are;

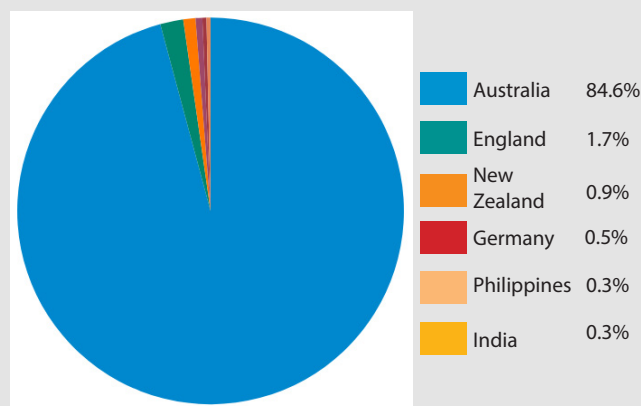
- Natural change = +734
- Migration = +2,965



Birthplace

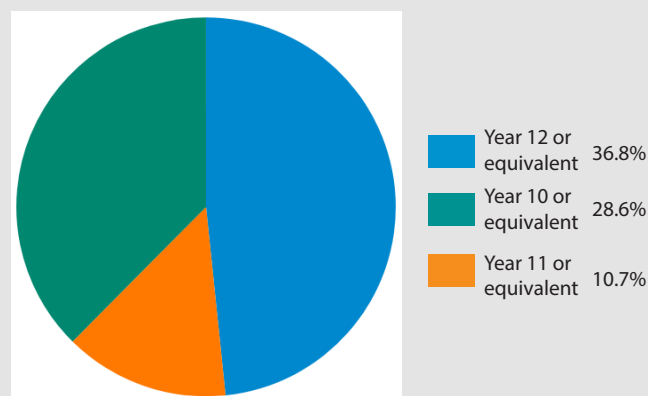
This profile provides insights into multiculturalism and ethnic diversity.

Of the 11,157 residents in Greater Hume in 2021:



Education

Of the 8,907 applicable residents in Greater Hume in 2021:



An additional 542 people completed year 12, a 19.8% increase from 2016.

Socio-economic Indexes for Areas (SEIFA)

The Australian Bureau of Statistics (ABS) broadly defines relative socio-economic advantage and disadvantage in terms of people's access to material and social resources, and their ability to participate in society, this measurement is known as the SEIFA score. Greater Hume's SEIFA score of Relative Socio-Economic Disadvantage in 2021 was 999 (Decile 7) up from 987 (Decile 6) in 2016.

In 2021, the least disadvantaged locality was Table Top, whereas Henty was the most disadvantaged (ABS).

Our Economy

Key industries include agriculture and a thriving small to medium manufacturing sector with well established and emerging work opportunities. Greater Hume is an attractive location for storage and distribution logistics. The Holbrook Industrial Estate offers fully serviced allotments with close proximity to the Hume Freeway. Jindera Industrial Estate, located just north of Albury at Jindera, offers an affordable and convenient location for business.

Tourism

A summary of the visitation year ending 2024

- Visitors: 155.4K
- Visitor Nights: 131.8K
- Average Length of Stay: 1.7 days
- Total Expenditure: \$ 46.1M
- Expenditure per night: \$220.90
- Expenditure per trip: \$295.80

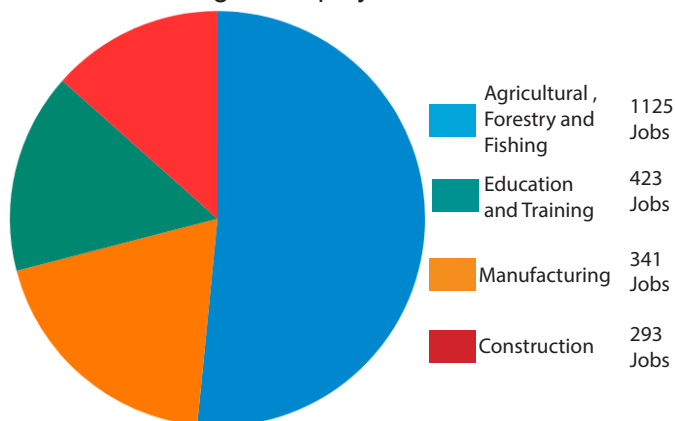
Greater Hume Ranks (2021)

- No. 1 in NSW for Broadacre crops - Cereal crops - All other cereals for grain or seed \$3,465,146
- No. 1 in NSW for Hay & Silage - Pasture (including lucerne), cereal & other crops cut for silage - Area (ha) 4,960
- No. 1 in NSW for Cereal crops - All other cereals for grain or seed - Area (ha) 3,035

Sourced from NSW Department of Primary Industries 2025.

Employment

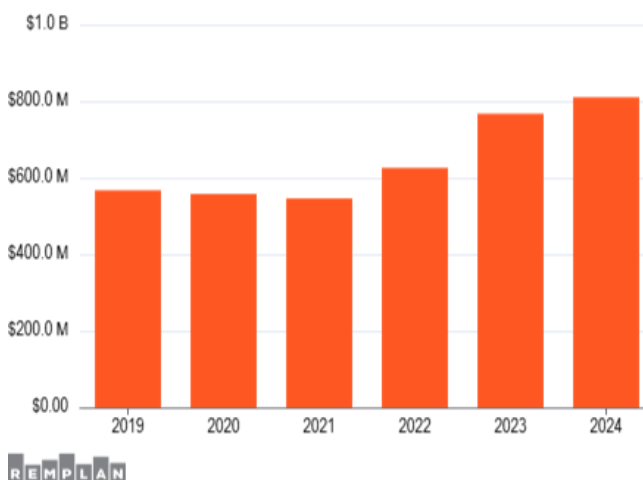
In 2021, the 4 largest employment sectors were:



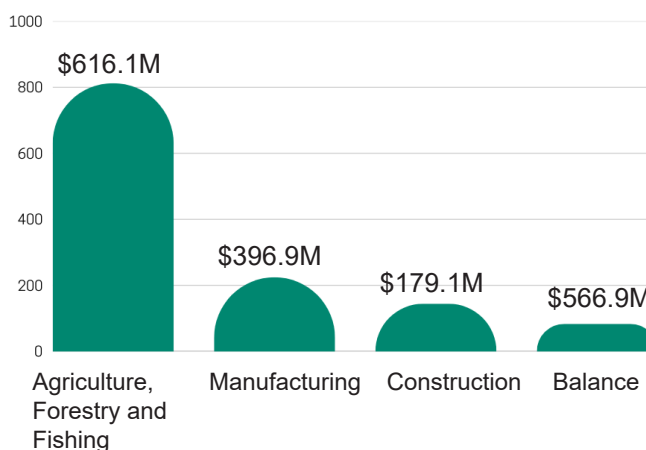
Economic Output 2023-2024

The Gross Regional Product (GRP) for 2023-2024 was \$810M, the top 4 sectors gross value of goods and services transacted in 2023-2024 (REMPAN 2024)

Gross Regional Product



Total Output in Greater Hume is estimated at \$1,759.042 million (REMPAN, 2024).



Our Environment and Climate Change

The NSW Riverina Murray Regional Plan 2041 describes that before colonisation, Aboriginal people lived in the region for at least 60,000 years, the environment was sustainable, threatened only by natural hazards which were met with resilience gained from generations of life on Country. The Aboriginal economy was tied to the land, which provided spiritual, cultural and physical sustenance.

Since colonisation, land has been cleared, new flora and fauna have been introduced and the movement of water across the landscape has been modified. The region is now considered an agricultural area of national significance and the value of the land for cropping and grazing has led to widespread clearing of native vegetation. Much of the remaining vegetation is located on steeper, rocky or infertile soils and some on travelling stock routes and railway lines.

Natural disasters and climate change

Recent years has seen people in Greater Hume continue to confront natural disasters such as drought, bushfires and floods highlighting the need to maintain and improve the resilience of the region's important natural assets that underpin its communities and economy.

Varying climate conditions adversely impact vulnerable regional systems such as small communities, agricultural productivity, water, transport, energy, the visitor economy and telecommunications and digital connectivity.

The NSW Riverina Murray Regional Plan 2041 describes climate projections indicating warmer temperatures and considerable seasonal and annual rainfall variability for our region.

“The changing climate is increasing or likely to increase the frequency, intensity and extent of floods, bushfire and droughts and could bring about cumulative or concurrent largescale events or new hazards such as urban heat islands and increases in extreme poor air quality events. These changes could affect resilient and sustainable future development outcomes”(The Riverina Murray Regional Plan 2041, p13).

Temperature Projected Changes	Rainfall Projected Changes
Maximum temperatures are projected to increase: <ul style="list-style-type: none">• Near future by 0.4 - 1.0C• Far future by 1.5 - 2.5C	Rainfall is projected to decrease in spring and to increase in summer and autumn
Minimum temperatures are projected to increase: <ul style="list-style-type: none">• Near future by 0.4 - 0.8C• Far future by 1.3 - 2.4C	Average fire weather is projected to increase in summer and autumn. Severe fire weather is projected to increase in summer and spring.
The number of hot days will increase and cold days will decrease.	

Landcare

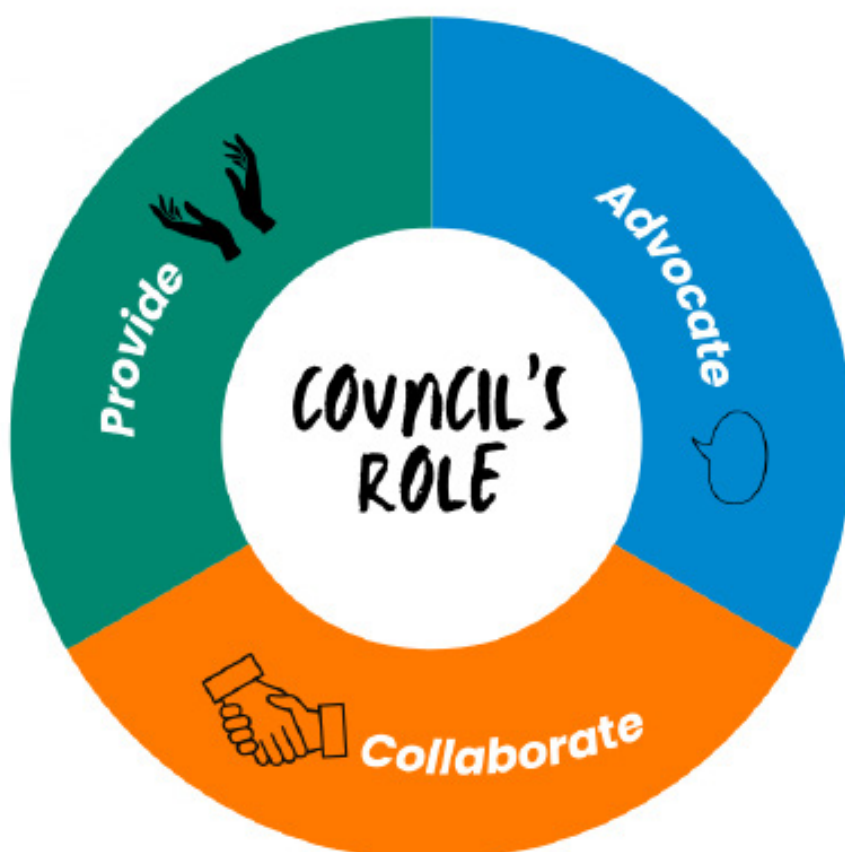
Across Greater Hume, West Hume Landcare and Holbrook Landcare Network are working with landholders, the community, peak bodies, and universities to reduce carbon emissions; increase the uptake of technologies; support innovation and best-practice land management; tackle salinity and soil health issues; implement erosion intervention projects; improve biodiversity and water quality; protect remnant grassy woodlands; and plant native species to create habitats for native animals.



Council's Role

While Greater Hume Council serves as the steward and facilitator of the Community Strategic Plan, achieving our long-term community goals will require a shared commitment from all levels of government, businesses, industry groups, community organisations, and individuals.

The Plan outlines the Council's role in the delivery of each priority, and these roles are described below using the following terms:



Provide -

Services, facilities, infrastructure, programs, planning and engagement.

Advocate -

Amplify the voice of our community to get the best possible outcomes.

Collaborate -

Partner with the community, business and industry, other councils and other tiers of government.

Our Community Engagement Strategy

Aim

Our aim was to consult and engage with the Greater Hume community to inform and support the Community Strategic Plan (the Plan) and the development and implementation of the Council's Delivery Program (DP) and Operational Plan (OP) activities.

Objectives

Our objectives were to:

- Adopt a strengths-based approach focusing on identifying, celebrating, and leveraging the unique strengths, talents, and resources of Greater Hume community members.
- Utilise a variety of engagement methods to reach different community groups, business owners, service providers and visitors.
- Work towards empowering the community to play an integral role in shaping the Plan and valuing their input in decision making processes.

Strategies

We used several strategies, these included:

- Online survey with QR code posted on social media, Flyers on Notice Boards and sent by email to business, community groups and committees of council
- 3 ZOOM Sessions
- 20+ Cuppa with Councillor sessions across GHC
- Customer service assistance with paper based or online surveys
- Mail out of surveys to ratepayers

What we asked

1. *What makes Greater Hume a great place to live?*
2. *What do you think are the main challenges facing your community?*
3. *What have you seen in another small rural council that you think would work well in your community?*
4. *Please rate what you would like to see achieved in your community in the next ten years.*
5. *Please rate your satisfaction with Greater Hume Council's communication and engagement with the community.*
6. *Imagine your community in 10 years! How would you like the community of Greater Hume to evolve? Please share your vision and any additional thoughts for the Council's 10-year Community Strategic Plan.*

Summary

The community engagement and consultation was conducted over a 13-day period, gathering insights from 1,014 respondents across Greater Hume. With a total population of 11,157, this represents an engagement rate of almost 10%, providing a strong and representative sample of community sentiment.

The engagement process demonstrated strong community pride, a commitment to preserving the region's rural character, and a desire for sustainable growth that enhances liveability, economic opportunity, and essential services. While Greater Hume is valued for its sense of community, affordability, and natural beauty, significant challenges remain in infrastructure maintenance, healthcare access, economic development, and council engagement. Key tensions were identified, highlighting the need to balance growth with preservation, development with sustainability, and investment with equitable distribution.

The findings provided a clear roadmap for shaping the Community Strategic Plan 2025-2035.

Our Community Engagement Strategy



Many state and regional plans were considered when developing this Community Strategic Plan.

These included:

Commonwealth

Regions 2030 Unlocking Opportunity

NSW State

20 Year Economic Vision for Regional NSW

Net Zero Plan

Future Transport Strategy

Staying Ahead: State Infrastructure Strategy 2022-2042

Visitor Economy Strategy 2030

Aboriginal Health Plan 2024-2034

NSW Regional Health Strategic Plan 2022-2032

Staying Ahead: State Infrastructure Strategy 2022-2042

Create NSW Strategy 2024-2033

NSW 24-Hour Economy Strategy

NSW Office of the Cross Border Commissioner Strategy

NSW Exceptional Rural Healthcare: Strategic Plan 2021-2026

NSW Local Aboriginal Land Councils Strategic Plan 2022-2026

Regional

Murray Regional Economic Development Strategy 2023

RAMJO Statement of Strategic Priorities 2022

Murrumbidgee Health District Strategy

Murrumbidgee Primary Health Network Strategy

Destination Riverina Murray Strategic Plan

NSW Riverina Murray Regional Plan 2041

Southern NSW Drought Resilience Adoption and Innovation Hub Strategic Plan

Holbrook Landcare Network Strategic Plan

Murray and Riverina Local Land Services Strategies 2021-2026

Our Community Engagement Strategy

The Greater Hume Community Strategic Plan consists of five pillars:

Our Community

A Connected, Inclusive and Liveable Region

Our Economy

A Strong, Diverse and Resilient Economy

Our Environment

A Sustainable and Beautiful Natural Region

Our Infrastructure

Reliable, Safe and Future Ready

Our Civic Leadership

A Council that Listens, Engages and Delivers

Each pillar outlines strategic objectives based on community feedback, envisages where we want to be, how we will get there, Council's role, and essential partners and collaborators.

Understanding this Document

Strategies

The strategies define the specific actions to achieve the outcomes. The strategies will form the basis of Council's delivery plan.

Measure

These measures will help to determine how we have progressed towards achieving the strategies.

“At Start of Plan” Results

These indicators are the result of the Greater Hume Council 2024 Community Satisfaction Survey.

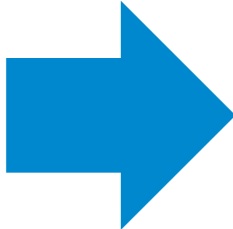
These indicators will serve as a benchmark for the 2025 - 2035 plan.

“Desired Change”

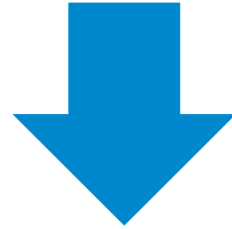
The 2035 target is measured against the 2024 survey result. The arrows indicate the desired trend for the life of the plan.



Improve on previous
result



Equal to or greater
than previous result



Decrease on previous
result



Our Community














A Connected, Inclusive, and Liveable
Region

Our Community

Objective: Enhance liveability, support community well-being, advocate for access to essential services, recreational opportunities, diverse housing options and provide quality services that meet the diverse needs of all residents.

	Strategies	Councils Role	Our Partners
1	Improve access to healthcare, aged care and continue to improve access to children services and youth programs across our communities.	Provide Advocate Collaborate	<ul style="list-style-type: none"> • Australian Government • NSW Government • Department of Education • Not for Profits • Health providers • Murrumbidgee Local Health District • Murrumbidgee Primary Health Network • Albury Wodonga Health • UPA • Community • Holbrook Meals on Wheels • YES Services • Intereach
2	Seek opportunities to develop recreational facilities, walking, rail and bike trails, inclusive playgrounds and family-friendly spaces.	Provide	<ul style="list-style-type: none"> • Community groups and sporting clubs • National Parks Wildlife Services • Landcare • Australia Rail Track Corporation
3	Maintain local heritage and respect, promote, support and promote cultural diversity, and inclusivity and embed Aboriginal culture and stories in our community through events, festivals, and community programs.	Advocate Provide	<ul style="list-style-type: none"> • Albury Local Aboriginal Land Council • Landcare • Local Land Services • Traditional owners First Nations People • Community members • Community groups • Wagga Wagga Local Aboriginal Land Council • Crown Lands
4	Support volunteer and sporting groups to strengthen community spirit and inclusive participation.	Provide Collaborate	<ul style="list-style-type: none"> • Community groups • Community leaders • Sporting groups • Regional Disability Access Service (RDAS) • Not for Profits
5	Advocate and promote public transport access and connectivity between towns and regional centres.	Advocate Collaborate	<ul style="list-style-type: none"> • Local bus and coach service operators • NSW Train Link • Community Groups • Taxi • Uber • Transport NSW
6	Advocate and support provision of more social activities and support networks for retirees and seniors.	Advocate Provide	<ul style="list-style-type: none"> • Holbrook Meals on Wheels • Intereach • Murrumbidgee Local Health District • Murrumbidgee Primary Health Network • Not for Profits • Clubs • Service Clubs
7	Maintain aged care housing and encourage investment in affordable housing, monitor rental availability.	Provide Advocate	<ul style="list-style-type: none"> • Homes NSW

Our Community Measures

Measure	Source	At Start of Plan	Desired Change
The region offers a good mix of entertainment options	Community Satisfaction Survey	3.0	
There is good access to sporting and recreational services	Community Satisfaction Survey	4.1	
I live in an inclusive community	Community Satisfaction Survey	3.7	
Residents have an option to have a say on important issues	Community Satisfaction Survey	3.1	
Affordable housing	Community Satisfaction Survey	3rd Top issue from 2% in 2019 to 13% in 2024	
Access to health, aged care and children services	Community Satisfaction Survey	12th Top issue from 1% in 2019 to 4% in 2024	
Community pride	Community Satisfaction Survey	4.1	
I feel safe where I live	Community Satisfaction Survey	4.4	
There is good access to open spaces like parks and playgrounds	Community Satisfaction Survey	4.3	
Appearance of towns and villages	Community Satisfaction Survey	3.6	
Provision of childrens services	Community Satisfaction Survey	3.4	
Provision of services and facilities for older people	Community Satisfaction Survey	3.4	
Provision of services and facilities for youth	Community Satisfaction Survey	3.1	

Greater Hume Council's supporting documents, plans or strategies

- Disability Inclusion Action Plan 2021-2025
- Community Satisfaction Survey 2024
- Children Services Strategic Plan
- Greater Hume Local Strategic Planning Statement 2020

Our Economy

A Strong, Diverse, and Resilient Economy
















Our Economy

Objective: Build a strong and diverse economy, support local businesses, attract investment, grow tourism and create job opportunities that retain young people and families.

Strategies		Councils Role	Our Partners
1	Invest in economic development to support small business development and support with approval processes and reducing red tape.	Provide	<ul style="list-style-type: none"> • Business NSW • Enterprise Plus • NSW Government
2	Invest in tourism development, to promote tourism and opportunities for silo art, facilitate nature-based attractions, and town beautification and encourage agri-tourism.	Collaborate Provide	<ul style="list-style-type: none"> • Destination Riverina Murray • Murray Regional Tourism • Community Groups • Landcare • Crown Lands • Destination NSW
3	Support the expansion of local industries, including agriculture, manufacturing and small business, taking into consideration the importance of preserving valuable agricultural land.	Provide Advocate	<ul style="list-style-type: none"> • Business NSW • Local business • Local Land Services • Private developers • NSW Government
4	Encourage innovation and advocate for digital connectivity, improving Internet access for home-based and remote workers.	Advocate Collaborate	<ul style="list-style-type: none"> • NBN • Telco providers
5	Strengthen partnerships with regional universities, TAFEs, and training providers to enhance job skills, attract skilled workers and opportunities to retain young people.	Collaborate	<ul style="list-style-type: none"> • Universities • TAFE/RTOs • Local business and industry

Our Economy Measures

Measure	Source	At Start of Plan	Desired Change
Greater Hume is a better place to work	Community Satisfaction Survey	3.5	
Range of employment and business opportunities	Community Satisfaction Survey	3.2	
Affordable to live in the region	Community Satisfaction Survey	3.8	
Promoting economic development	Community Satisfaction Survey	3.0	
Promotion of tourism	Community Satisfaction Survey	3.3	
Town planning and timely processing building applications	Community Satisfaction Survey	2.6	
There is a range of employment and business opportunities	Community Satisfaction Survey	3.2	
Gross Regional Product	REMPAN	\$810.4 M	
Social Economic Indexes for Areas	ABS	999 (2021)	
Unemployment	REMPAN	1.8% September 2024	
Jobs	REMPAN	3512	
Building Approval	REMPAN	\$44.5M	
Visitation	Destination Riverina Murray	\$46.1M Exp 2024	

Greater Hume Council's supporting documents, plans or strategies

- Greater Hume Council Local Strategic Planning Statement 2020
- Economic Development and Social Plan 2017-2022
- Workforce Development Management Plan 2022-2026
- Visitor Experience Plan 2018

Our Environment

A Sustainable and Beautiful Natural Region




Our Environment

Objective: Protect natural assets, promote sustainable development, invest in resilience to climate change and enhance Greater Hume’s natural landscapes, biodiversity, and environmental resilience.

Strategies		Councils Role	Our Partners
1	Implement stronger protections for agricultural land, noxious weed management, and ensuring responsible development and land use.	Collaborate Provide	<ul style="list-style-type: none"> • Local Land Services • Local landholders • NSW Farmers • Energy Co • Softwoods Managers
2	Expand tree-planting initiatives and green spaces in towns and villages.	Provide	<ul style="list-style-type: none"> • Local community • Crown Lands • Landcare • NSW Government
3	Improve waste management and recycling facilities, including better access for rural residents.	Provide Collaborate	<ul style="list-style-type: none"> • NSW Government • Local community • EPA
4	Advocate for climate resilience through water conservation, renewable energy projects, and responsible land use.	Advocate Provide	<ul style="list-style-type: none"> • Adapt NSW • Landcare • NSW Water • Riverina Water • Community
5	Support the development of sustainable tourism opportunities that celebrate the region’s natural beauty, Indigenous heritage, and history.	Provide Collaborate	<ul style="list-style-type: none"> • Destination Riverina Murray • Murray Regional Tourism • Local vendors • Aboriginal Elders • Albury and Wagga Wagga Local Aboriginal Land Councils
6	Enhance flood mitigation efforts and disaster preparedness planning to protect homes and businesses.	Provide	<ul style="list-style-type: none"> • REROC • NSW Government

Our Environment Measures

Measure	Source	At Start of Plan	Desired Change
Protection of wetlands, natural environment, and wildlife	Community Satisfaction Survey	3.5	
Waste collection	Community Satisfaction Survey	3.5	
The natural environment in the region is protected	Community Satisfaction Survey	3.7	
Promotion of tourism	Community Satisfaction Survey	3.3	
Noxious weeds and control of public land	Community Satisfaction Survey	2.8	

Greater Hume Council's supporting documents, plans or strategies

- Visitor Experience Plan 2018
- Waste Strategy 2019- 2023
- Local Strategic Planning Statement 2020
- Water Supply Management Plan 2017
- Asset Management Strategy (Resourcing Strategy 2022-2026)
- Energy Savings Action Plan 2021



Our Infrastructure

Reliable, Safe and Future Ready

Our Infrastructure

Objective: Deliver, maintain and advocate for essential infrastructure, prioritising roads, transport, digital connectivity, and essential services to support growing communities.

Strategies		Councils Role	Our Partners
1	Continue to invest in better road maintenance, drainage, and footpaths across all towns and communities.	Provide Advocate Collaborate	<ul style="list-style-type: none"> • Transport NSW • Australian Government • Developers • NSW Government
2	Work towards improving sewerage and water infrastructure, particularly in smaller villages to support growth.	Provide Collaborate	<ul style="list-style-type: none"> • Australian Government • Developers • NSW Government • Riverina Water • EPA
3	Promote public transport options, including commuter buses linking to Albury and Wagga Wagga.	Advocate	<ul style="list-style-type: none"> • On Demand Bus Service • NSW Rail • Transport NSW • Local Bus Proprietors • Australian Rail Track Corporation
4	Continue to upgrade sporting facilities, pools, and parks to enhance recreation opportunities.	Provide	<ul style="list-style-type: none"> • Community Groups • NSW Government • Landcare
5	Advocate and maintain affordable housing developments with well-planned infrastructure and open spaces.	Advocate Provide	<ul style="list-style-type: none"> • Developers • Not for Profits • Homes NSW
6	Develop safer pedestrian and cycling infrastructure, including bike trails connecting communities.	Provide	<ul style="list-style-type: none"> • Transport NSW • Community Groups • Australia Rail Track Corporation • NSW Government • Australian Government

Our Infrastructure Measures

Measure	Source	At Start of Plan	Desired Change
Appearance of towns and villages	Community Satisfaction Survey	3.6	
Maintaining sealed roads	Community Satisfaction Survey	2.4	
Maintaining unsealed rural roads	Community Satisfaction Survey	2.3	
Maintaining town roads	Community Satisfaction Survey	3.0	
Provision and maintenance of sporting fields	Community Satisfaction Survey	3.9	
Provision and maintenance of parks, playgrounds and reserves	Community Satisfaction Survey	3.7	
Provision and maintenance of swimming pools	Community Satisfaction Survey	3.9	
Provision of footpaths and walking paths	Community Satisfaction Survey	3.3	
Protection of heritage buildings	Community Satisfaction Survey	3.5	
Maintenance of public toilets	Community Satisfaction Survey	3.5	

Greater Hume Council's supporting documents, plans or strategies

- Roads Strategy 2023-2027
- Transport Asset Management Plan 2017
- Asset Management Strategy (Resourcing Strategy 2022-2026)



Our Civic Leadership









A Council that Listens, Engages and Delivers

Our Civic Leadership

Objective: Strengthen trust in Council through transparency, proactive community engagement, responsiveness, and inclusive decision-making.

Strategies		Councils Role	Our Partners
1	Enhance communication and engagement, ensuring residents have a voice in decision-making.	Provide	<ul style="list-style-type: none"> • Community • Community Groups • Local Government NSW • Office of Local Government NSW
2	Invest in supporting the streamlining of approvals and services, making it easier for businesses and community projects to succeed.	Provide	<ul style="list-style-type: none"> • NSW Government • Community Groups
3	Communicate how funding is distributed fairly across all our communities.	Provide	<ul style="list-style-type: none"> • Community groups
4	Increase Councillor visibility and accessibility, with regular local meetings and face-to-face engagement.	Provide	<ul style="list-style-type: none"> • Community • Community groups
5	Invest in professional development for Council staff to improve communication, community engagement and service delivery.	Provide	<ul style="list-style-type: none"> • Local Government NSW • Private providers
6	Advocate for regional funding and partnerships to bring more investment into Greater Hume.	Advocate	<ul style="list-style-type: none"> • Regional Development Australia - Murray • Riverina Eastern Region Of Councils • Business NSW – Riverina
7	Strengthen accountability, ensuring projects are completed on time and within budget.	Provide	<ul style="list-style-type: none"> • Contractors • Suppliers

Our Civic Leadership Measures

Measure	Source	At Start of Plan	Desired Change
Consulting with community	Community Satisfaction Survey	2.7	
Council responsiveness to community needs	Community Satisfaction Survey	2.8	
Informing community of Council decisions	Community Satisfaction Survey	2.7	
Council leadership and advocacy	Community Satisfaction Survey	2.7	
Residents have the opportunity to have a say on important issues	Community Satisfaction Survey	3.1	
Promoting economic development	Community Satisfaction Survey	3.0	
Community service provided to residents by Council staff	Community Satisfaction Survey	3.5	
Town planning and timely processing of building applications	Community Satisfaction Survey	2.6	

Greater Hume Council's supporting documents, plans or strategies

- Community Engagement Strategy 2025

The Future of Greater Hume

Through collaborative leadership, smart investment, and strong community connections, Greater Hume will continue to develop into a thriving and sustainable region that retains its rural character while embracing new opportunities for prosperity and well-being.

By focusing on people, place, and progress, Greater Hume will be a leading example of a well-balanced, liveable, and forward-thinking rural community.

Reporting Our Progress

Reporting is a key element of the IP&R Framework. Council uses a variety of tools to report back to our community about our progress in achieving the Community Strategic Plan and implementing the Delivery Program, as well as our financial performance against the annual and longer-term budgets, these include:

- **Annual Report:** Within five months of the end of each financial year, Council prepares an Annual Report, which includes a copy of our audited financial reports. The Annual Report details our progress in implementing the Delivery Program and the activities we have undertaken to deliver on the objectives of the Community Strategic Plan.
- **End of Term Report:** Tabled at the last meeting of the outgoing Council, the End of Term Report provides an update on our progress in implementing the Community Strategic Plan over the term of the Council, as well as the results and outcomes the implementation of the Community Strategic Plan has had for our community.
- **State of the Environment Report:** Included in the Annual Report in the year in which an ordinary election is held is a State of the Environment Report. This document reports on environmental issues relevant to the objectives for the environment established by the Community Strategic Plan.
- **Delivery Program Progress Reports:** Every six months, Council prepares a report detailing our progress in achieving the principal activities detailed in the Delivery Program.
- **Budget Review Statement:** Council prepares a Budget review statement three times each year which shows, by reference to the estimate of income and expenditure set out in the statement of Council's Revenue Policy in the Operational Plan for the relevant year, a revised estimate of the income and expenditure for that year.

Glossary

Term	Explanation
ABS	Australian Bureau of Statistics
REMPPLAN	REMPPLAN are specialists in providing area-specific data
EPA	Environment Protection Authority
NSW	New South Wales
REROC	Riverina Eastern Region of Councils
RTO	Registered Training Organisation
TAFE	Technical and Further Education
NBN	National Broadband Network
UPA	United Protestant Association
The Plan	Community Strategic Plan
DP	Delivery Plan
OP	Operational Plan
IP&R	Integrated Planning and Reporting

Acknowledgements

The Greater Hume Council Community Strategic Plan 2035 has been developed in partnership with the Greater Hume Council and Karoo Consultancy.

Greater Hume Council wish to thank the community members who gave their time and thoughts during the engagement process to inform the strategy.



Cr Lea Parker
Mayor



Cr Ben Hooper
Deputy Mayor



Cr Kerry Morton



Cr Annette Schilg



Cr Brian Liston



Cr Jenny O'Neill



Cr Ashley Lindner



Cr Matt Hicks



Cr Tony Quinn



Greater
Hume
Council