

Annual Report 2024

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Executive Summary

A key element of the Integrated Planning and Reporting Framework is providing information back to the community about progress made on implementation of the Delivery Program, the achievement of the outcomes in the Community Strategic Plan also including financial performance. These are all part of the way Council is accountable to our community.

This Annual Report details Greater Hume Council's achievements in implementing the Delivery Program and the effectiveness of the principal activities undertaken in achieving the objectives in the Community Strategic Plan 'Live A Greater Life' at which those activities are directed.

This report is prepared in accordance with the Local Government Regulation and the Integrated Planning & Reporting Guidelines and includes a copy of the audited financial statements.



Message from the Mayor

We are at the end of an era, for the last two and three guarter years has been my privilege to lead your Council.

Shortly we are about to elect a new Council for four years. A new era and new challenges.

To all councillors and staff, and the community who have worked so hard over the past three years to make Grater Hume a better place to live in I say thank you.

All we have to do is to try and do our best.

Council has continued to be guite successful in obtaining Australian and State Government funding for road upgrades and other infrastructure improvements. This will continue to be a focus of Council in the coming years.

Whilst we might have different views at times it is important that all councillors and staff to work together in order to achieve a healthy and better society and region for our residents and ratepayers and make sure they get a fair share of services as a Council.

Some noteworthy projects completed or substantially completed are:

- Underground stormwater drainage installation in Balfour Street, Fraser Street and Railway Parade, Culcairn, including full reconstruction of the footpath in Balfour Street and Railway Parade
- Construction of Stage 1 (24 Lots) Culcairn Residential Subdivision at Culcairn
- Installation of culvert under Urana Road/Molkentin Road intersection, Jindera
- Road rehabilitation for 3.2km on Jingellic Road from Hulms Road to Coppabella Road
- Widening of Wantagong Bridge and Replacement of 4 bridge size culverts along Jingellic Road
- Brocklesby Balldale Road Stage 2 Reconstruct 3.5km from Woodland Road to Shire boundary
- Installation of new culvert to the east of Henty on Henty Cookardinia Road.
- Heavy patching of sealed roads and gravel resheeting of gravel roads
- Road Rehabilitation for 3.2km on Jingellic Road from Yarara Gap to Coppabella Road
- Upgrade drainage in Adams Street, Jindera (from Jindera Street to Watson Street)
- Natural disaster rectification works on local and regional roads
- Shoulder reconstruction at various locations along Tunnel Road, Woomargama.



Cr Tony Quinn Mayor Greater Hume Council

Our Councillors



East Ward

The East Ward has 2527 electors.
The East Ward includes Holbrook, Gerogery,
Woomargama, Mullengandra, Wantagong, Little
Billabong, Carabost, Coppabella, Yarra, Lankey's Creek,
Glenellen.







(L-R) Cr Tony Quinn (Mayor), Cr Heather Wilton, Cr Lea Parker



North Ward

The North Ward has 2709 electors.
The North Ward includes Culcairn, Henty, Walla Walla, Morven and Cookardinia.







(L-R) Cr Annette Schilg (Deputy Mayor), Cr Doug Meyer OAM,



West Ward

The West Ward has 2603 electors.
The West Ward includes Jindera, Burrumbuttock, Alma Park, Walbundrie, Brocklesby, Goombargana and Moorwatha.







(L-R) Cr Jenny O'Neill, Cr Matt Hicks, Cr Ashley Lindner

Greater Hume Council Profile | as at 30 September 2024

Area	5,939 square kilometres	No of Councillors	9
Total Resident Population	11,445 Source: ABS Regional Population Growth, Australia, 2023.	Number of Community Based Management Committees	42
Population Centres	pulation Centres Brocklesby, Burrumbuttock, Culcairn, Morven, Gerogery, Henty, Holbrook, Jindera, Walbundrie, Walla Walla, Woomargama.		138 EFT
Electors	Electors 7,691 East Ward 2560 North Ward 2700 West Ward 2,431	Total Road Length	2,160 km (1170 km sealed, 990 km unsealed)
Rateable Properties	6,675	No of Bridges and Major Culverts	219 158 on local roads 61 on regional roads
Main Office Locations	Holbrook General Manager, Department of Corporate and Community Services Culcairn Department of Engineering, Department of Environment and Planning	Waste Disposal Depots	Brocklesby, Burrumbuttock, Culcairn, Gerogery, Henty, Holbrook, Jindera, Mullengandra
Customer Service Centres	Henty, Jindera and Walla Walla	Swimming Pools	5 - Culcairn, Henty, Holbrook, Jindera and Walla Walla
Works Depots	Culcairn, Holbrook and Jindera		

Greater Hume Council is located in southern New South Wales, bordering with Victoria and the local government areas of Wagga Wagga, Albury, Federation, Lockhart and Snowy Valley Councils.

The five towns and six villages dispersed across the shire play a key role in servicing traffic between regional and metropolitan centres while also servicing productive rural industries of mixed farming enterprises, primarily grazing of beef, lamb and wool production, and grain production of wheat, oats, barley and canola.

There are forestry resources based mainly in softwoods plantations in the eastern sector of the shire. Boutique wine and small scale olive oil also feature as emerging industries.

There are continued opportunities to grow the shire population due to its location. Albury / Wodonga and Wagga Wagga have a major influence on the shire through employment, and access to higher level goods and services. There are a growing number of residents who work in Wagga Wagga or Albury / Wodonga but enjoy the relatively more affordable rural and community lifestyle available in the shire.

Decision Making

Discussion of reports regarding Council activities and directions occurs between councillors and senior management at Council and committee meetings.

Council meets on a monthly cycle. All meetings are livestreamed and recorded so that the public may view proceedings in real time or at a time suitable to them.

During the past 12 month period, a total of 11 ordinary meetings were held and one (1) extraordinary meeting was held.

Annually, Council reviews its delegate councillor appointments to the many external bodies - community and other stakeholder committees. This mechanism provides an effective pipeline of information to the Council. Minutes of many of these external organisations are included within the monthly agenda documents.

A summary of delegate appointments is reproduced at right.

Organisation	Delegate(s) 2023/2024		
Australia Day Committee	Crs O'Neill, Schilg, Parker (Cr Quinn ex officio)		
General Manager's Performance Review Committee	Mayor, Deputy Mayor, Cr Forrest & Cr O'Neill		
Grants Committee	Crs Quinn, Forrest and Lindner		
Holbrook Submarine Museum Committee	Cr Wilton (alternate Cr Quinn)		
Audit Risk and Improvement Committee	Crs Wilton, Parker (Cr Quinn ex officio)		
Southern Regional Planning Panel (Greater Hume Shire representatives)	Cr Quinn		
Local Emergency Management Committee	Director Engineering (alternate Cr Forrest), with Manager Traffic & Infrastructure as observer		
Local Traffic Committee	Director Engineering (Cr O'Neill as an observer)		
Murray Arts Advisory Committee	Cr Schilg		
Riverina Eastern Organisation of Councils (REROC)	Mayor and General Manager		

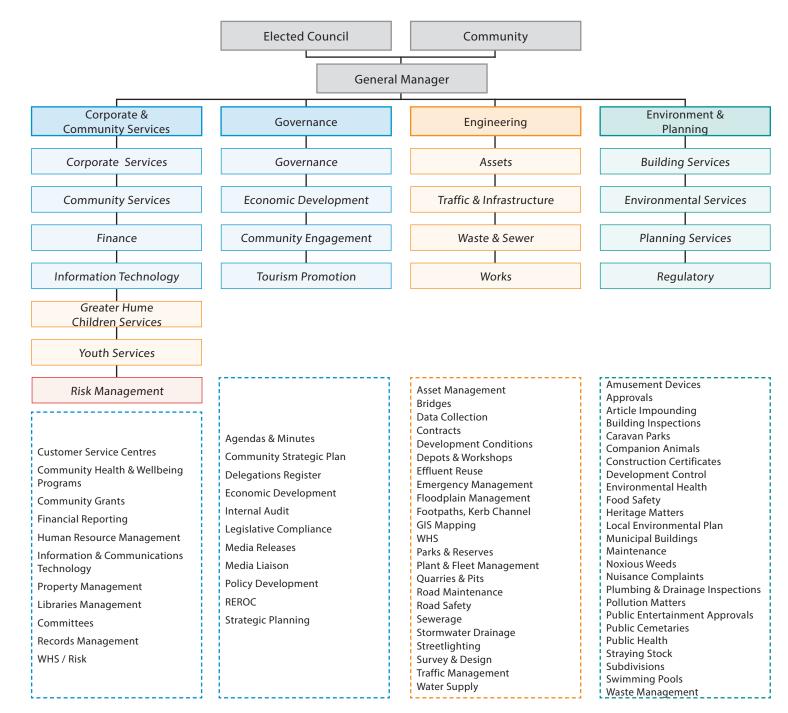
Organisation	Delegate(s) 2023/2024		
Riverina Regional Library	Cr Schilg and General Manager		
Riverina Joint Organisation	Mayor and Deputy Mayor General Manager as an observer		
Riverina Water County Council	Cr Meyer and Cr Quinn Appointed for a 4 year term.		
Rural Fire Service Bushfire Management Committee	Cr Meyer (alternate Cr Quinn		
Softwoods Working Group	Cr Quinn (alternate Cr Wilton)		
Squirrel Glider Local Area Management Plan Project Committee	Cr Lindner		
Jindera Lavington Shared Path Committee	Cr Lindner and Cr O'Neill		

Organisation Structure

The Council, as an elected body, is responsible for determining policy and overall strategic direction.

The General Manager provides a link between the Council and staff and is responsible for implementing the decisions of the Council.

The three directors which head each department together with the General Manager form the Management Executive which manage the day to day operations of the Council and provide professional advice to councillors.



End of Term Report and the State of the Shire Report

The State of the Shire report was previously known as the End of Term report. Under Section 428 of the Local Government Act 1993 (NSW), councils must prepare an End of Term Report in the year of the ordinary election and this report must be included with the Annual Report.

The End of Term Report is an update on progress made during the Council term on the achievement of the outcomes of the Community Strategic Plan.

Greater Hume's End of Term Report informs Council on its progress towards achieving the objectives outlines in the Strategic Plan and its effectiveness in working towards the achievement of the community's aspirations and vision for the year 2032.

The End of Term Report for 2021 to 2024 can be found on Council's website under Documents and Policies.

Delivery Plan 2023 - 2024

The strategic directions outlined in Greater Hume's Delivery Program and Operational Plan play a major role in guiding our decisions and priorities. This plan guides the development of the four-year Delivery Program, which in turn informs the one year Operational Plan. The strategic actions listed in this document have been identified as ways to work towards achieving the higher-level aspirations of the community.

The following pages outline the progress Greater Hume have made in achieving the specific projects and strategic actions during 2023-2024.





End of Term Report 2021 - 2024

greaterhume.nsw.gov.a

Theme	Healthy Communities
Objective	Our lifestyle and services nurture the health and wellbeing of the individual and community as a whole
Outcome 1	Our communities are welcoming and inclusive to support diversity and social connectedness

H1.1: Foster inclusive communities where everyone can participate in community life

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Review and update the Greater Hume Health and Wellbeing Profile and Plan including plans for: Healthy ageing Children and Youth - including a commitment to Child Safe Standards across Council and community Multicultural	H1.1.1	Review and update the Greater Hume Health and Wellbeing Profile and Plan including plans for: Healthy ageing Children and Youth - including a commitment to Child Safe Standards across Council and community Multicultural	25%		We have reviewed and adopted Child Safe Standard Policy and we will review the Greater Hume Health and Wellbeing Profile and Plan.
Develop partnerships with schools and other community organisations to deliver and promote targeted health and wellbeing programs for youth and engage young people in volunteering	H1.1.2	Develop partnerships with schools and other community organisations to deliver and promote targeted health and wellbeing programs for youth and engage young people in volunteering	50%		Youth Week was celebrated at Greater Hume Council in March 24 at both Billabong High School and St Paul's College. The events included a presentation from SQUAD on *Being Job Ready*. The target audience were Year 12 students. 80 students participated. Each student received a Rocket Book to assist with organising and planning. The program was part funded by Greater Hume Council and NSW Government - Youth Week. Greater Hume Council is also working with Billabong High School to loan the movie equipment to the schools SRC in early May 24

Theme	Healthy Communities
Objective	Our lifestyle and services nurture the health and wellbeing of the individual and community as a whole
Outcome 1	Our communities are welcoming and inclusive to support diversity and social connectedness

H1.1: Foster inclusive communities where everyone can participate in community life

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Undertake a range of events and programs as part of Youth week	H1.1.3	Undertake a range of events and programs as part of Youth week	40%		Youth Week was celebrated at Greater Hume Council in March 24 at both Billabong High School and St Paul's College. The events included a presentation from SQUAD on *Being Job Ready*. The target audience were Year 12 students. 80 students participated. Each student received a Rocket Book to assist with organising and planning. The program was part funded by Greater Hume Council and NSW Government - Youth Week. Youth Week was also celebrated in the libraries with clay making. 40 participants. This project was funded by NSW Government - Regional Youth

Theme	Healthy Communities
Objective	Our lifestyle and services nurture the health and wellbeing of the individual and community as a whole
Outcome 1	Our communities are welcoming and inclusive to support diversity and social connectedness

H1.2: Empower and support vulnerable and disadvantaged community members to participate in community life

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Implement the Greater Hume Disability Inclusion Action Plan (DIAP)	H1.2.1	Implement the Greater Hume Disability Inclusion Action Plan (DIAP)	25%		Greater Hume Council continue to update infrastructure to support vulnerable and disadvantaged community members by refurbishing our Customer Relations and Library spaces to be Accessible. Greater Hume Council continue to invest and manage a port folio of community and aged care housing. We will continue to revise the Greater Hume Disability Inclusion Action Plan (DIAP) in the coming years.
In line with Council DIAP implement a program of accessibility improvements to community buildings across the shire	H1.2.2	In line with Council DIAP implement a program of accessibility improvements to community buildings across the shire	50%		Greater Hume Council continue to update infrastructure to support vulnerable and disadvantaged community members

Theme	Healthy Communities
Objective	Our lifestyle and services nurture the health and wellbeing of the individual and community as a whole
Outcome 2	Our infrastructure and services are aligned to the health, wellbeing and safety needs of the community

H2.1: Provide the facilities, spaces and activities that support wellbeing, active and healthy communities

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Develop and facilitate a range of recreational spaces with relevant program partners including multipurpose community centres at Burrumbuttock and Jindera	H2.1.1	Develop and facilitate a range of recreational spaces with relevant program partners including multi-purpose community centres at Burrumbuttock and Jindera	80%		Recreational projects involving both upgrading of recreational spaces and buildings being undertaken as funds permit
Implement a structured footway and cycleway replacement and extension program across the shire	H2.1.4	Implement a structured footway and cycleway replacement and extension program across the shire	75%		Footpath and Cycle path projects being undertaken as funds permit Limited funding opportunities are available for footpath and cycleway upgrades at present
Investigate the viability of an integrated bookings system for Council facilities	H2.1.6	Investigate the viability of an integrated bookings system for Council facilities	25%		Recommendation to defer this initiative until a service review of customer relations has been complete. Review scheduled for 2024/2025 year.

Theme	Healthy Lifestyle
Objective	Our lifestyle and services nurture the health and wellbeing of the individual and community as a whole
Outcome 2	Our infrastructure and services are aligned to the health, wellbeing and safety needs of the community

H2.2: Plan and provide services and infrastructure for a changing and ageing population

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Support Holbrook Meals on Wheels in developing local service delivery models for aged services	H2.2.1	Support Holbrook Meals on Wheels in developing local service delivery models for aged services	100%		A bus has been donated to Holbrook Meals on Wheels to assist them in better service the community.

Theme	Healthy Lifestyle
Objective	Our lifestyle and services nurture the health and wellbeing of the individual and community as a whole
Outcome 3	Our connection to the local culture and environment fosters positive relationships and learning for sustained health benefits

H3.1: Ensure the community has access to a wide range of learning spaces, resources and activities

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Provide support and guidance to enable local community gardens to establish and grow	H3.1.1	Provide support and guidance to enable local community gardens to establish and grow	100%	•	Community Gardens have been established and are largely self sufficient.
Review library delivery service models in 2023 / 2024 to commence from 1 July 2024	H3.1.2	Review library delivery service models in 2023 / 2024 to commence from 1 July 2024	100%	•	Mobile Library Review is currently being undertaken. From July 23 - December 23 the review has looked at Mobile Library statistic include membership, active members and items borrowed. From 1 January the second stage will commence with communicating information to the communities impacted.
Complete building improvement works at Henty Library	H3.1.3	Complete building improvement works at Henty Library	100%		Upgrade of Henty Library completed.

Theme	Healthy Lifestyle
Objective	Our lifestyle and services nurture the health and wellbeing of the individual and community as a whole
Outcome 3	Our connection to the local culture and environment fosters positive relationships and learning for sustained health benefits

H3.2: Support children's education and care services to ensure a strong foundation for lifelong learning

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Prepare plans, tender documentation and complete building upgrade works at Holbrook and Culcairn childcare centres	H3.2.1	Prepare plans, tender documentation and complete building upgrade works at Holbrook and Culcairn childcare centres	0%		Currently reviewing the budget and Council priorities in relation to these facilities.
Develop a child and family services guide	H3.2.1	Develop a child and family services guide	100%	•	Greater Hume Council has developed a separate section on our website that outlines and details all of the local child and family services that can be accessed in our community.

Theme	Healthy Lifestyle
Objective	Our lifestyle and services nurture the health and wellbeing of the individual and community as a whole
Outcome 3	Our connection to the local culture and environment fosters positive relationships and learning for sustained health benefits

H3.3: Increase, preserve and promote awareness of the community's history and heritage

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Deliver the Greater Hume Museum Adviser Program (or similar programs) to provide partnership, guidance, training and expertise to our public and private museums and historical society's	H3.3.1	Deliver the Greater Hume Museum Adviser Program (or similar programs) to provide partnership, guidance, training and expertise to our public and private museums and historical society's	100%	•	Greater Hume has actively participated in the Museum Advisory Program, with members participating in various workshops and actively uploading items onto eHive. Commencement of new Museum Advisor has encouraged greater participation from all community Museums.
Preserve and maintain a permanent collection of significant items from Greater Hume Council (including items from former Culcairn, Holbrook and Hume Council's)	H3.3.2	Preserve and maintain a permanent collection of significant items from Greater Hume Council (including items from former Culcairn, Holbrook and Hume Council's)	100%	•	A room has be allocated in old Holbrook Council chambers, the collection has been placed in this room. The ongoing cataloguing of items has commenced.
Create awareness of local culture and history of the Aboriginal and Torres Strait Islander people	H3.3.3	Create awareness of local culture and history of the Aboriginal and Torres Strait Islander people	100%	•	Worked with Albury Local Land Council and participated in the Murray First Nations Tourism Project to identify current and emerging experiences, history and cultural experiences within Greater Hume. This is an on-going action that will be further developed each year.

Theme	Growth and Prosperity
Objective	Our community growth maximises our location and strengths to enable prosperity for all
Outcome 1	Our towns and villages are championed to stimulate economic growth, investment and employment opportunities

G1.1: Strengthen economic viability and connections beyond Greater Hume

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Support the promotion and actions contained in the Murray Region Newcomer Attraction and Retention Strategy	G1.1.1	Support the promotion and actions contained in the Murray Region Newcomer Attraction and Retention Strategy	100%	•	The NSW Grow pilot project is due to come to an end in November. At that time a review will be conducted to determine where best to invest Council resources.
Promote Greater Hume LGA to the Regional Employment Hub in Western Sydney (NSW GROW Murray Pilot) and in conjunction with Multicultural NSW to support placed based resettlement partnerships	G1.1.2	Promote Greater Hume LGA to the Regional Employment Hub in Western Sydney (NSW GROW Murray Pilot) and in conjunction with Multicultural NSW to support placed based resettlement partnerships	100%	•	Material for promotional booklet promoting Greater Hume services, which has been distributed to potential newcomers. Video of newcomer resident who moved to Holbrook telling their story https://multicultural.nsw.gov.au/grow can be viewed via this link, facilitated by Council officer. Testimonial of newcomer has been included in Country Change marketing and promotional materials. This pilot program will conclude in November.

Theme	Growth and Prosperity
Objective	Our community growth maximises our location and strengths to enable prosperity for all
Outcome 1	Our towns and villages are championed to stimulate economic growth, investment and employment opportunities

G1.2: Pursue a high standard of planning, urban design and development that supports urban centres and rural localities

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Prepare new Section 7.11 contributions plan for West Jindera precinct	G1.2.1	Prepare new Section 7.11 contributions plan for West Jindera precinct	20%		Considered in conjunction with the structure plan
Undertake West Jindera Masterplan	G1.2.2	Undertake West Jindera Masterplan	70%		Flood Studies completed. Grant funding has been obtained to complete this project. Currently finalising scope of works and for project to go out for tender.
Prepare Land Use Strategies for Holbrook and Morven	G1.2.4	Prepare Land Use Strategies for Holbrook and Morven	50%		The successful grant application for West Jindera Masterplan area has enabled funds to be directed to a shire wide settlement strategy.
Subject to final Council approval, undertake Culcairn Residential Estate	G1.2.5	Subject to final Council approval, undertake Culcairn Residential Estate	100%		The development is progressing well with the lots expected to be ready for sale by the end of 2024.
Undertake promotion of Jacob Wenke Drive Residential Subdivision Stage 2 and Stage 3 developments	G1.2.6	Undertake promotion of Jacob Wenke Drive Residential Subdivision Stage 2 and Stage 3 developments	100%		Jacob Wenke Drive sales are progressing well with at least 4 lots under offer. It is expected the rest of the lots will then be re-advertised in September.

Theme	Growth and Prosperity
Objective	Our community growth maximises our location and strengths to enable prosperity for all
Outcome 1	Our towns and villages are championed to stimulate economic growth, investment and employment opportunities

G1.3: Support business and industry to be economically, socially and environmentally responsible

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Conduct two business training workshops annually	G1.3.1	Conduct two business training workshops annually	100%		Two sessions have been completed
Conduct two business after hours events for business and industry	G1.3.2	Conduct two business after hours events for business and industry	100%		Two events held

Theme	Growth and Prosperity
Objective	Our community growth maximises our location and strengths to enable prosperity for all
Outcome 2	Our liveability boosts quality of life for today's and future generations

G2.1: Support local job creation by creating industrial areas and employment opportunities

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Actively promote and support vocational education programs through local high schools	G2.1.2	Actively promote and support vocational education programs through local high schools	60%		Mobile Library Review is currently being undertaken. From July 23 - December 23 the review has looked at Mobile Library statistic include membership, active members and items borrowed. From 1 January the second stage will commence with communicating information to the communities impacted.

Theme	Growth and Prosperity
Objective	Our community growth maximises our location and strengths to enable prosperity for all
Outcome 2	Our liveability boosts quality of life for today's and future generations

G2.2: Encourage social enterprises and businesses to grow local employment

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Subject to final Council approval, proceed with 26 lot subdivision at Jindera Industrial Estate	G2.2.2	Subject to final Council approval, proceed with 26 lot subdivision at Jindera Industrial Estate	100%	•	Currently no budgeted funds to complete this project. The target set in 2024/25 is to continue to investigate funding opportunities
Partner with TAFE to promote awareness of VET programs, provide traineeship and apprentice opportunities and link with local business	G2.2.3	Partner with TAFE to promote awareness of VET programs, provide traineeship and apprentice opportunities and link with local business	70%		Council currently has a Student Based Trainee working at Henty Library.

Theme	Growth and Prosperity
Objective	Our community growth maximises our location and strengths to enable prosperity for all
Outcome 3	Our region's highlights are celebrated, maintained and promoted to enhance our visitor experience

G3.1: Enliven community life by delivering and supporting events, public art, cultural celebrations and entertainment

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Encourage development, promotion, funding and management skills of events and cultural programs to grow the visitor experience and provide a point of difference.	G3.1.1	Encourage development, promotion, funding and management skills of events and cultural programs to grow the visitor experience and provide a point of difference.	100%	•	Developed and implemented a 2024 Campaign with Murray Regional Tourism. Developed and implemented a microcampaign in partnership with Wagga Wagga City Council. On-going promotion and further development of marketing materials and social media.
Maintain and promote the Greater Hume Events Calendar and provide advice on Hosting an Event in Greater Hume	G3.1.2	Maintain and promote the Greater Hume Events Calendar and provide advice on Hosting an Event in Greater Hume	100%		Achieved and Ongoing, supporting over 105 Greater Hume events in the 2023-2024 period.
Explore the feasibility and funding opportunities of developing public and cultural art or sculpture trails in Greater Hume	G3.1.3	Explore the feasibility and funding opportunities of developing public and cultural art or sculpture trails in Greater Hume	0%		No funding available as yet to further explore this project.

Theme	Growth and Prosperity
Objective	Our community growth maximises our location and strengths to enable prosperity for all
Outcome 3	Our region's highlights are celebrated, maintained and promoted to enhance our visitor experience

G3.2: Promote Greater Hume as a great place to live, work, visit and invest

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Review and implement contemporary Visitor Centre Services to extend tourism assistance across Council's heritage, culture and tourism facilities and locations	G3.2.1	Review and implement contemporary Visitor Centre Services to extend tourism assistance across Council's heritage, culture and tourism facilities and locations	100%		Ongoing assistance has been provided to our Visitor Information Points. A review of most VIP points have been undertaken and operations have been changed to suit various communities across Greater Hume. Further review to be undertaken in 2025
Hold an event to welcome new residents to Greater Hume including newcomer residents	G3.2.2	Hold an event to welcome new residents to Greater Hume including newcomer residents	100%		New residents events are now being delivered by local community groups
Develop promotional / marketing campaigns and collateral to hero Greater Hume's natural environment, history and heritage, walk / bike / ride / drive itineraries, agritourism, tourism operators and experiences	G3.2.3	Develop promotional / marketing campaigns and collateral to hero Greater Hume's natural environment, history and heritage, walk / bike / ride / drive itineraries, agritourism, tourism operators and experiences	100%	•	Developed and implemented a 2024 Campaign with Murray Regional Tourism. Developed and implemented a microcampaign in partnership with Wagga Wagga City Council. On-going promotion and further development of marketing materials and social media.
Conduct visitor information workshops / meetings for tourism operators, community members and Greater Hume Council staff to provide them with knowledge when assisting with enquiries from visitors	G3.2.5	Conduct visitor information workshops / meetings for tourism operators, community members and Greater Hume Council staff to provide them with knowledge when assisting with enquiries from visitors	90%		Information has been provided via separate newsletters and emails to tourism operators, community members and Council staff. Planning to organise a tourism operator workshop in 2025

Theme	Growth and Prosperity
Objective	Our community growth maximises our location and strengths to enable prosperity for all
Outcome 3	Our region's highlights are celebrated, maintained and promoted to enhance our visitor experience

G3.3: Promote the diversity and quality of retail offerings and local products

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Encourage individuals and agricultural businesses to develop farm gate and niche produce	G3.3.1	Encourage individuals and agricultural businesses to develop farm gate and niche produce	100%	•	Farm tours and tourism operator meetings have been conducted and business ideas have been developed and promoted where possible. Connections with other operators and tourism networks/professionals have been made.
Promote and support local producers and giftware through the Greater Hume Visitor Information Centre	G3.3.2	Promote and support local producers and giftware through the Greater Hume Visitor Information Centre	90%	•	Communication with local producers started. Engaged a local marketing consultant to further develop this area.
Ensure all tourism operators and experiences have a digital presence through the Australian Tourism Data Warehouse	G3.3.3	Ensure all tourism operators and experiences have a digital presence through the Australian Tourism Data Warehouse	100%	•	Ongoing development of tourism database for inclusion onto Australian Tourism Data Warehouse, Buy Local and Visit Greater Hume website
Ensure all retailers and tourism operators are listed in Buy Local in Greater Hume Business Directory	G3.3.4	Ensure all retailers and tourism operators are listed in Buy Local in Greater Hume Business Directory	100%		Buy Local Directory updated June 2024.
	G3.3.4	Ensure all retailers and tourism operators are listed in Buy Local in Greater Hume Business Directory	100%	•	Complete update of the Buy Local Directory to be undertaken in 2025. Ongoing development of tourism database for inclusion onto Australian Tourism Data Warehouse, Buy Local and Visit Greater Hume website

Theme	Natural and Built Environment
Objective	Our natural and built environment is preserved and maintained in harmony with sustainable practices
Outcome 1	Our infrastructure and facilities are maintained and built in harmony with the natural environment

N1.1: Develop and implement long term Asset Management Plans for all infrastructure categories

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Plan and undertake activities to build resilience in the asset base in response to environmental challenges	N1.1.1	Plan and undertake activities to build resilience in the asset base in response to environmental challenges	100%		Upgrading of assets being undertaken as part of normal works to manage environmental challenges Such as bridges deigned to manage 1:100 year floods whilst still being accessible to traffic etc
Implement the program for asset revaluations	N1.1.2	Implement the program for asset revaluations	100%		Full revaluation of roads completed this year, with significantly detailed desktop valuations undertaking for all other assets
Plan for activities required to introduce strategic asset management programs	N1.1.3	Plan for activities required to introduce strategic asset management programs	80%		Council has received draft plans and are currently reviewing the plans. Additional resources planned will allow reviews to be completed
Refine distribution of asset renewal funding to align with asset categories and asset life cycle modelling	N1.1.4	Refine distribution of asset renewal funding to align with asset categories and asset life cycle modelling	80%		Draft Asset Management Plans have been developed by consultants with them currently under review. Additional resources are proposed in Asset Management team and further development including life cycle modelling will done once they are in place.
Develop a strategy for organisation- wide asset management literacy	N1.1.5	Develop a strategy for organisation-wide asset management literacy	80%		Draft Asset Management Strategy developed and is currently being reviewed. Further refinement will be undertaken once additional resources are employed
Complete Plan of Management for Crown lands under the control and management of Council	N1.1.9	Complete Plan of Management for Crown lands under the control and management of Council	100%	•	Plans of Management completed and lodged with Crown Lands

Theme	Natural and Built Environment
Objective	Our natural and built environment is preserved and maintained in harmony with sustainable practices
Outcome 1	Our infrastructure and facilities are maintained and built in harmony with the natural environment

N1.2: Expand waste water treatment systems into villages

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Continue to investigate options to sewer Gerogery, Woomargama and Burrumbuttock	N1.2.1	Continue to investigate options to sewer Gerogery, Woomargama and Burrumbuttock	90%		Options to sewer villages are being investigated as part of Councils IWCM project

Theme	Natural and Built Environment
Objective	Our natural and built environment is preserved and maintained in harmony with sustainable practices
Outcome 1	Our infrastructure and facilities are maintained and built in harmony with the natural environment

N1.3: Support local adoption of clean energy solutions

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Promote programs to enable citizens to adopt energy efficiency and renewable energy technologies	N1.3.1	Promote programs to enable citizens to adopt energy efficiency and renewable energy technologies	100%	•	Solar and battery project completed at Wymah Recreation Reserve and promotional material on the project is being finalised. As part of our affiliation with REROC we are also promoting energy efficiency and renewable energy initiatives available to the community.
Continue to implement the Greater Hume Energy Savings Action Plan and investigate the feasibility of further expansion of solar photovoltaic systems and batteries at various community facilities	N1.3.2	Continue to implement the Greater Hume Energy Savings Action Plan and investigate the feasibility of further expansion of solar photovoltaic systems and batteries at various community facilities	100%		A number of initiatives have been introduced at Greater Hume Council to reduce energy costs including LED lighting, solar panels and battery projects
Review opportunities to support electric vehicle charging points at Council offices and depots to facilitate integration of electric vehicles into Council's fleet	N1.3.3	Review opportunities to support electric vehicle charging points at Council offices and depots to facilitate integration of electric vehicles into Council's fleet	100%		There has been nine additional charging stations installed within the Holbrook area. On this basis market has met the community demand for this service.

Theme	Natural and Built Environment
Objective	Our natural and built environment is preserved and maintained in harmony with sustainable practices
Outcome 1	Our infrastructure and facilities are maintained and built in harmony with the natural environment

N1.4: Encourage and provide local reuse and recycling infrastructure

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Develop a sustainable purchasing policy to ensure procurement of material containing recycled content	N1.4.3	Develop a sustainable purchasing policy to ensure procurement of material containing recycled content	15%		Investigation of existing policies developed by others to occur

Theme	Natural and Built Environment
Objective	Our natural and built environment is preserved and maintained in harmony with sustainable practices
Outcome 2	Our road and transport network is maintained and accessible

N2.1: Develop 5-year Strategic Road Strategy

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Implement asset maintenance and renewal programs in accordance with adopted budgets and capital works programs	N2.1.1	Implement asset maintenance and renewal programs in accordance with adopted budgets and capital works programs	100%		All maintenance and capital work being undertaken as part of current works program
Seek external funding for identified priority road projects including: Jingellic Road (various sections Brocklesby -Balldale Road (construction of final 4km) Coppabella Road (rehabilitation of first 4km) Henty - Cookardinia Road (Henty - HMFD) Culcairn -Holbrook Road (Willow Creek Bridge widening) Benambra Road (Weeamera Road to Cummings Road)	N2.1.2	 Seek external funding for identified priority road projects including: Jingellic Road (various sections Brocklesby -Balldale Road (construction of final 4km) Coppabella Road (rehabilitation of first 4km) Henty - Cookardinia Road (Henty - HMFD) Culcairn -Holbrook Road (Willow Creek Bridge widening) Benambra Road (Weeamera Road to Cummings Road) 	100%		Grant applications are being lodged when programs become available. Current grant opportunities for large projects are limited due to State and Federal budget restraints.

Theme	Natural and Built Environment
Objective	Our natural and built environment is preserved and maintained in harmony with sustainable practices
Outcome 3	Our communities share responsibility to increase sustainability and minimising our environmental impacts

N3.1: Develop planning and operational controls to protect and support a sustainable environment

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Implement the Riverina & Murray Weeds Action Program	N3.1.1	Implement the Riverina & Murray Weeds Action Program	100%		Staff utilising new equipment for mapping weed infestations. Staff will undertake training in ATV operations to allow for improved performance while undertaking the Riverina Murray Weeds Action Program.

Theme	Leadership and Communication
Objective	Our leadership and communication cultivates confidence in our future direction
Outcome 1	Our decision-making is inclusive, collaborative and encourages ownership of our future

L1.1: Support local decision making through transparent communication and inclusive community engagement

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Develop strategies to identify new technologies to open up digital communications and engagement channels	L1.1.2	Develop strategies to identify new technologies to open up digital communications and engagement channels	60%		A Digital strategy has been developed which includes the implementation of upgraded and new software. The Communications Coordinator has been improving the flow of digital communication regarding Council activities to promote transparent communication and inclusive community engagement.
Source and develop innovative methodologies to involve the community in two way decision-making processes	L1.1.3	Source and develop innovative methodologies to involve the community in two way decision-making processes	100%		Continue to build relationships and provide avenues for engagement. Year concluded with a community meeting in Henty to allow member of GHC community to present and discuss projects with Councillor
Develop a Digital Strategy	L1.1.4	Develop a Digital Strategy	100%		A Digital Strategy has been developed and now a Road map is being developed to achieve the strategy.

Theme	Leadership and Communication
Objective	Our leadership and communication cultivates confidence in our future direction
Outcome 2	Our communication is open, effective and purposeful to connect and educate our community

L2.1: Support leadership and mentoring initiatives that build and strengthen the capacity of individuals, businesses and communities

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Develop a Volunteer Management and Support Strategy	L2.1.1	Develop a Volunteer Management and Support Strategy	0%		Re-assess the suitability of this task.
Assist with coordination of Local Government elections	L2.1.2	Assist with coordination of Local Government elections	100%		Appointed the Electoral Office to run the 2024 election and lodged the Constitutional Referendum Question. Election planning is progressing as planned.

Theme	Leadership and Communication
Objective	Our leadership and communication cultivates confidence in our future direction
Outcome 2	Our communication is open, effective and purposeful to connect and educate our community

L2.2: Collaborate with partners to deliver positive outcomes for the community, economy and environment

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Actively lobby State and Federal members of parliament on issues of importance to our community	L2.2.1	Actively lobby State and Federal members of parliament on issues of importance to our community	100%		Over the last 18 months the Mayor and General Manager have continued to promote Greater Hume and advocate on key topics such as planning, funding and the administration to the Rural Fire Service.
Actively participate in regional strategic planning and collaborative initiatives through REROC / RivJO, Riverina Regional Library and government agencies	L2.2.2	Actively participate in regional strategic planning and collaborative initiatives through REROC / RivJO, Riverina Regional Library and government agencies	100%	•	Greater Hume's membership in REROC has been extremely beneficial greatly improving our advocacy by participating in regional submissions for the many reviews conducted this year.

Theme	Leadership and Communication
Objective	Our leadership and communication cultivates confidence in our future direction
Outcome 3	Our leadership and advocacy

L3.1: Undertake integrated, long term planning and decision making, reflective of community needs, resources and aspirations

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Develop and implement the Greater Hume Council Workforce Management Plan	L3.1.2	Develop and implement the Greater Hume Council Workforce Management Plan	60%		A Workforce Development Plan is due to be developed within 12 months of Local Government Elections in 2024. Various initiatives have been undertaken to gather data and trial initiatives which will be included in the Plan.
Develop and implement an Asset Management Improvement Program	L3.1.3	Develop and implement an Asset Management Improvement Program	80%		Asset Management Improvement plan developed, with key items requiring additional resources. Once additional resources are in place, plan will be undertaken
Undertake asset class revaluation for Roads	L3.1.6	Undertake asset class revaluation for Roads	100%	•	Full road revaluation completed this year

Delivery Program 2022 - 2024 Performance Against Objectives

Theme	Leadership and Communication
Objective	Our leadership and communication cultivates confidence in our future direction
Outcome 3	Our leadership and advocacy

L3.2: Ensure responsible, sustainable, ethical and open local government

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Undertake a community-wide Customer Satisfaction Survey	L3.2.1	Undertake a community-wide Customer Satisfaction Survey	100%		Survey was completed by the end of June. The results will be presented to the new Council in October.

Delivery Program 2022 - 2024 Performance Against Objectives

Theme	Leadership and Communication
Objective	Our leadership and communication cultivates confidence in our future direction
Outcome 3	Our leadership and advocacy

L3.3: Deliver efficiency, effectiveness and probity in Council processes and services

DP Action	Action Code	Action	Action Progress	Traffic Lights	Comment
Identify and complete at least one service and efficiency review within each Department annually with particular emphasis on removing manual workloads within Council processes	L3.3.1	Identify and complete at least one service and efficiency review within each Department annually with particular emphasis on removing manual workloads within Council processes	60%		A workplace Health & Safety Review of our RWHS Framework was undertaken along with Site Safety Inspections at numerous sites. We have also scheduled a Service Review of Customer Relations for 2024/2025.
Undertake a program on Internal Audit projects and provide advice on risk and control, economy, efficiency and effectiveness across all service elements of Council	L3.3.2	Undertake a program on Internal Audit projects and provide advice on risk and control, economy, efficiency and effectiveness across all service elements of Council	100%	•	A four year Internal Audit Programme has been developed and is being reviewed by our ARIC.
Replace furniture and install new audio visual equipment in Culcairn Council Chambers	L3.3.3	Replace furniture and install new audio visual equipment in Culcairn Council Chambers	100%		A new teleconferencing system and furniture has been installed in the Culcairn Council Chambers.
Develop and implement an information technology infrastructure replacement program	L3.3.5	Develop and implement an information technology infrastructure replacement program	50%	•	Replacement program is being aligned to the budget allocation and requires on-going investment.
Continue to support our staff to use technology by improving digital capability	L3.3.6	Continue to support our staff to use technology by improving digital capability	100%	•	Established an IT working group and have surveyed staff to ensure technology solutions meet user needs.
Implement and manage technology that allows staff to access information from any location to improve delivery of services	L3.3.7	Implement and manage technology that allows staff to access information from any location to improve delivery of services	100%	•	Established an IT working group and have surveyed staff to ensure technology solutions met user needs.
Implement and manage technology that allows staff to access information from any location to improve delivery of services	L3.3.9	Implement and manage technology that allows staff to access information from any location to improve delivery of services	50%		This measure is still under investigation.

Condition of Public Works

Section 428

Public Roads - Urban Roads

Urban Roads

Within the town areas of Greater Hume, Council maintains approximately 101km of sealed and 15km of unsealed roads.

Urban resealing was conducted this past financial year consisting of 4.522KM of resealing at a cost of \$217,542.92.

Kerb & Gutter

Within the town areas of Greater Hume, Council maintains approximately 135km of kerb and channel.

In this past financial year, council constructed approximately 1282m of new kerb and channel at a cost of \$131,695.

\$78,334 in maintenance was conducted on kerb and channel during the year.

Footpaths

Council maintains approximately 33km of sealed/concrete footpaths and 5.3km of gravel footpaths

In the past financial year there was footpath maintenance undertaken at a cost of \$19,654.

Balfour Street Culcairn was upgraded which included the replacement of 2648m2 at a cost of \$461,156.

During the year Council replaced footpaths worth a total of \$354,230.

Stormwater Drainage

Council maintains approximately 42km of underground stormwater mains, with 1134m replaced this past financial year at a cost of \$1,546,105.16 (including pits).

Council expended \$55,595 on Upgrading Stormwater Assets.

Council Expended \$32,770 on Stormwater Renewal.

Council spent \$14,490 on maintenance.

Rural Local Roads

Unsealed

Council maintains 894km of local unsealed rural roads with an all-weather gravel pavement and 81km of formed roads.

Council's gravel resheeting program included approximately 81km of road at a cost of \$1,738,584.04. A further \$4,036,322.96 was spent on maintenance.

The total expenditure includes reparation from natural disasters.

4km of Brocklesby Balldale Road was upgraded from Unsealed to Sealed at a cost of \$1,778,888,44

Sealed

Council maintains 783km of local sealed rural roads.

In this past financial year, \$6,142,736 was spent on maintenance works and a total length of 56.3km of bitumen resealing works was carried out at a cost of \$1,548,436.51.

The total expenditure includes reparation from natural disasters.

Regional Roads

Council is responsible for the maintenance and improvement of 286km of regional roads with funds provided by Transport for NSW. The network is generally satisfactory; however, there is a need to widen the majority of roads to meet current standards.

Bitumen resealing on regional roads occurred this financial year and a total of 80,000m2 was resealed at a cost of \$710,734.04.

General maintenance, natural disaster reparation and heavy patching was conducted at a cost of \$5,649,613.65.

Jingellic Road 3.5km Rehabilitation was commenced in 2023-24 and was completed early in 2024-25 at a cost of \$3,755,102.90.

Total expenditure on regional roads totalled \$10,115,450.59.

Condition of Public Works

Bridges

Council is responsible for 219 bridges and major culverts, including 158 on local roads, and 61 on regional roads.

The majority of Council's bridges are in good condition as most are concrete and need only minor maintenance, with the exception of those earmarked for widening or strengthening works.

\$23,394 was spent on maintenance this past financial year.

Council are in the process of upgrading four culverts and one bridge on Jingellic Road, this has been possible through grants that total \$3,600,000 and Council contribution of \$900,000. This work is ongoing in 2024-25.

Stormwater Management Services

Local Government (General) Regulation 2005

CI 217(1)(e)

In line with the Delivery Plan, routine maintenance has been carried out to Council's existing stormwater drainage system.

Greater Hume Council did not levy any stormwater management charges in 2023/2024.

Water Supply and Sewerage Services

Water Supply

Council operates two water supply systems servicing the urban area of Culcairn and the Village Water Supply Scheme which services Jindera, Burrumbuttock, Brocklesby, Gerogery and Gerogery West. It is considered that both schemes currently operate in a satisfactory manner, although increasing the capacity of the Villages scheme will be required due to the ongoing growth at Jindera. All water sourced for the villages water supply scheme is currently supplied by Albury City Council. Asset valuation and subsequent assessment of funds required to bring the infrastructure up to the required standard and maintaining it have been based on known construction dates and theoretical design life of the components.

The Black Street Water Tower in Culcairn is nearing the end of its design life and is proposed for replacement in the near future subject to grant funding.

Sewerage Schemes

Council operates six separate sewerage schemes:

Burrumbuttock (Common Effluent Drainage System) - This scheme is operating satisfactorily but is at maximum design capacity. The majority of the components in the system are currently at less than half their design life. Council is currently preparing documentation to apply for Section 60 Approval to augment the existing treatment plant to accommodate future growth. Augmentation works will be able to commence after Section 60 Approval is obtained.

Culcairn – This scheme is operating satisfactorily and is near maximum design capacity. The majority of the components in the system are currently at less than half their design life. No upgrading works are proposed at the current time.

Henty – This scheme is operating satisfactorily and is below design capacity. The majority of the components in the system are currently at less than half their design life. No upgrading works are proposed at the current time.

Holbrook – This scheme is operating satisfactorily and is below design capacity. The majority of the components in the system are currently at less than half their design life. Upgrade works for SPS No.1 are currently being investigated. Further investigation and works are required to reduce groundwater and stormwater infiltration into the sewer network.

Jindera – This scheme is operating satisfactorily and is at maximum capacity. The majority of the components in the system are currently at less than half their design life and works to increase capacity due to high growth are proposed in the near future subject to grant funding.

Walla Walla – This scheme is operating satisfactorily and is below design capacity. The majority of the components in the system are currently at less than half their design life and no upgrading works are proposed at the current time.

Fees, Expenses and Facilities provided to Mayor and Councillors

Mayoral Allowance Deputy Mayoral Allowance	\$24,283 \$4,614
Annual Fees \$13,245 per councillor per annum	\$119,205
Superannuation	13,473
Expenses in accordance with the above policy (68 cents per kilometre for vehicles up to 2.5 litre engine capacity and 78 cents per kilometre for greater than 2.5 litre)	\$13,459
Councillors Subsistence (e.g. meals, etc)	\$6,002
Delegates expenses (including travel, accommodation and out-of-pocket expenses to attend conferences, seminars and workshops)	\$10,533
Provision of facilities Provision of dedicated office equipment allocated to councillors including laptop computers / iPads	\$0
Telephone & Internet expenses	\$2,666
Attendance of councillors at conferences and seminars	See Delegates Expenses Above
Training of councillors and provision of skill development	\$0
Interstate visits Interstate visits by councillors, including transport, accommodation and other out-of-pocket travelling expenses	\$0
Overseas visits by councillors, including transport, accommodation and other out-of-pocket- travelling expenses	\$0
Expenses of any spouse, partner or other person who accompanied a councillor	\$0
Expenses involved in the provision of care for a child or an immediate family member of a councillor. No claims submitted for period 1 July 2023 to 30 June 2024	\$0

Training and Professional Development

Our Councillors are required to participate in induction and professional development activities.

Conference	Councillor Attendance	\$
	Cr Tony Quinn,	
LGNSW Annual Conference	Cr Annette Schilg,	\$6,354.68
Comerciae	Cr Ashley Lindner	
Councillor Online Training	Cr Ashley Lindner	\$300
Country Mayors Conferences (whole year)	Cr Tony Quinn	\$3,878.32

Senior Staff employed

Clause 217 (1)(a9)(b) and (c)

During the 2023/2024 year, Council's General Manager Evelyn Arnold received a total remuneration package of \$296,257 (which included salary, superannuation benefits and non-cash benefits).

There were no other designated senior staff employed by Council.

Report on Infrastructure Assets as at 30 June 2024

Asset Class	Asset Category	Estimated cost to bring assets to satisfactory standard	agreed level of service set by Council	2023/24 Required maintenance ^a	2023/24 Actual maintenance	Net carrying amount	Gross replacement cost (GRC)	Assets	in cond gross r	ition as a		
		\$ '000	\$ '000	\$ '000	\$ '000	\$ '000	\$ '000	1	2	3	4	5
Buildings	Other	10	10	120	101	9,445	11,180	18.1%	29.9%	48.5%	3.2%	0.3%
Dananigo	Council Offices / Administration											
	Centres	40	40	51	52	4,566	8,415	0.0%	0.0%	87.4%	12.6%	0.0%
	Works Depots	_	_	65	98	3,286	5,330	46.9%	1.3%	38.7%	13.1%	0.0%
	Public Halls	200	200	41	36	4,970	16,840	0.0%	4.1%	14.0%	81.9%	0.0%
	Houses	_	_	25	22	2,348	2,348	0.0%	100.0%	0.0%	0.0%	0.0%
	Libraries	209	209	9	5	1,826	3,678	0.0%	27.3%	72.7%	0.0%	0.0%
	Museums		-	8	6	457	1,150	0.0%	15.9%	64.5%	19.0%	0.6%
	Amenities/Public Toilets	40	40	27	25	2,368	4,951	19.5%	17.4%	27.2%	27.4%	8.5%
	Sporting Facilities		_	26	32	12,012	24,116	19.8%	3.9%	41.3%	33.0%	2.0%
	Aged Care Facilities	82	82	74	42	3,701	6,172	0.0%	55.4%	44.6%	0.0%	0.0%
	Sub-total	581	581	446	419	44,979	84,180	12.2%	15.3%	41.2%	30.2%	1.1%
Other structure	esOther structures	230	230	42	20	22,351	33,071	15.5%	13.0%	59.4%	11.2%	0.9%
	Sub-total	230	230	42	20	22,351	33,071	15.5%	13.0%	59.4%	11.2%	0.9%
Roads	Sealed Roads Surface	1,673	1,673	4,848	9,084	25,641	40,149	11.6%	54.9%	29.3%	3.8%	0.3%
	Sealed Roads Structure	1,380	1,380			255,562	361,336	4.2%	67.6%	26.1%	1.8%	0.3%
	Unsealed roads	1,640	1,640	1,181	3,388	15,945	26,381	51.5%	18.1%	24.8%	4.6%	1.0%
	Bridges		. –	20	17	57,196	84,142	5.7%	72.2%	20.4%	1.3%	0.5%
	Footpaths	80	80	53	55	5,725	6,764	3.2%	94.7%	1.1%	0.4%	0.7%
	Kerb & Gutter	_	_	73	78	9,492	18,925	6.1%	23.4%	32.0%	27.4%	11.2%
	Bulk earthworks	_	_	_	_	277,151	277,151	100.0%	0.0%	0.0%	0.0%	0.0%
	Sub-total	4,773	4,773	6,175	12,622	646,713	814,848	38.9%	42.1%	16.7%	1.9%	0.4%
Water supply	Mains	1,307	1,307	114	157	22,143	35,653	22.0%	47.0%	19.0%	12.0%	0.0%
network	Pumping Station/s	50	50	8	7	516	865	6.0%	89.0%	5.0%	0.0%	0.0%
	Treatment Works	=	_	80	30	245	460	0.0%	100.0%	0.0%	0.0%	0.0%
	Reservoirs	4,728	4,728	11	8	2,102	4,846	7.0%	40.0%	15.0%	38.0%	0.0%
	Bores		· _			377	522	0.0%	100.0%	0.0%	0.0%	0.0%
	Other	_	_	4	3	78	176	0.0%	78.0%	0.0%	2.0%	20.0%
	Sub-total	6,085	6,085	217	205	25,460	42,522	19.4%	48.4%	17.7%	14.4%	0.1%

Report on Infrastructure Assets as at 30 June 2024

Asset Class	Asset Category	Estimated cost to bring assets	agreed level of service set by	2023/24	2023/24 Actual maintenance	Net carrying amount	Gross replacement cost (GRC)	Assets		ition as a eplacem		
		\$ '000	\$ '000	\$ '000	\$ '000	\$ '000	\$ '000	1	2	3	4	5
Sewerage	Mains	190	190	42	32	26,588	43,910	19.0%	33.0%	48.0%	0.0%	0.0%
network	Pumping Station/s	195	195	46	43	3,875	6,137	11.0%	77.0%	10.0%	2.0%	0.0%
	Treatment Works	_	_	60	80	5,890	10,508	5.0%	82.0%	11.0%	2.0%	0.0%
	Reuse Scheme	500	500	20	2	1,423	1,710	0.0%	94.0%	3.0%	3.0%	0.0%
	Sub-total	885	885	168	157	37,777	62,265	15.3%	47.3%	36.8%	0.6%	0.0%
Stormwater	Stormwater drainage	4,700	4,700	142	132	18,303	22,203	51.6%	29.9%	7.6%	1.9%	8.9%
drainage	Sub-total	4,700	4,700	142	132	18,303	22,203	51.6%	29.9%	7.6%	1.9%	9.0%
Open space /	Swimming pools	_	_	124	177	8,501	13,207	15.1%	32.9%	46.8%	5.2%	0.0%
recreational assets	Sub-total		_	124	177	8,501	13,207	15.1%	32.9%	46.8%	5.2%	0.0%
	Total – all assets	17,254	17,254	7,314	13,732	804,084	1,072,296	33.9%	39.3%	21.3%	4.9%	0.6%

⁽a) Required maintenance is the amount identified in Council's asset management plans.

Infrastructure asset condition assessment 'key'

Integrated planning and reporting (IP&R) description Condition

Excellent/very good No work required (normal maintenance) Only minor maintenance work required 2 Good

3 Satisfactory Maintenance work required

Poor Renewal required

Urgent renewal/upgrading required Very poor

Contracts awarded in excess of \$150,000

Name of Contractor	Description of goods and services	Contract Amount (including GST)
Longford Civil P/L	Culcairn Heights Subdivision Stage 1 (24 Lots)	\$1,941,109.78
Blueys Plumin' and Diggin' Pty Ltd	Yenches Road Culvert Replacement	\$518,661.14
Excell Gray Bruni Pty Ltd	Serpentine Creek Culvert Replacement	\$459,043
Bluey's Plumbin' & Diggin'	Henty Cookardinia Road Culvert Replacement	\$917,089.16
Bald Hill Quarry Pty Ltd	Jingellic Road DGB20 Supply and Delivery, Lankeys Creek	\$294,723
Bald Hill Quarry Pty Ltd	Jingellic Road General Fill Supply and Deliver, Lankeys Creek	\$344,190
Excell Gray Bruni Pty Ltd	Replacement of Three Culverts	\$1,671,649
Waratah Constructions Pty Ltd	Bridge Widening, Wantagong Creek	\$1,701,325
5G Network Operations Pty Ltd	Provision of Managed ICT Service Solution	\$373,560
Cleanaway	Regional Kerbside Collection Services Greater Hume Council – 10 year contract	\$13,771,615

Our Responsibilities Under the Modern Slavery Act 2018

Effective from 1 July 2022, NSW Government agencies like Greater Hume are required to identify and report on modern slavery risks within their operations and supply chains, specifically in relation to the procurement of goods and services. A Modern Slavery Statement is provided in accordance with the Commonwealth Modern Slavery Act 2018 and Section 428 (4) of the NSW Local Government Act 1993.

Greater Hume is an inclusive, effective and ethical council, taking into consideration social impacts, sustainability, economic and civic leadership aspects across all procurement activities. Greater Hume Council aligns its operations and procurement procedures towards the achievement of its Community Strategic Plan and its key themes.

Greater Hume procures a variety of goods, services and works sourced from industry sectors domestically and internationally, some where there have been inherent, reported or known cases of modern slavery and human rights violations. Greater Hume continues to take reasonable steps to ensure that goods and services procured for or by its people are not products of modern slavery and report all actions and steps taken to avoid products linked to such acts or practices, ensuring cases are identified, reported and monitored.

At the time of making the statement, Greater Hume had not received reports of or found any incidents relating directly to any identified issues raised by the Anti-slavery Commissioner or those outlined by the Modern Slavery Act during the year with regards to the operations of the Council and those identified by the Commissioner as being significant in nature.

Greater Hume through continuous improvement strategies will continue to grow and develop its capabilities in identifying and addressing modern slavery and industrial relations risks within its operations and those of its suppliers and contractors.

Our full Modern Slavery Statement can be viewed in our Statement of Business Ethics Statement located on our website which was adopted in November 2023.

Access and Equity

Section 428(2)(j)

Greater Hume Council has continued to implement the 'Greater Hume 2030' plan which incorporate Council's Disability Inclusion Action Plan (DIAP).

Building Positive Attitudes

- Inclusion of DIAP in Greater Hume Health and Wellbeing Alliance meetings across service providers.
- Working with local community groups and organisations to generate awareness and education to improve accessibility and understanding. This has included sponsorship of key events, assisting with the promotion and communications across Council platforms, along with making available meeting rooms for community groups and associations.

Employment

- Ongoing inclusion of access and inclusion principles in staff training, recruitment and volunteering opportunities
- Improving the facilities and resources to be more accessible for people with a disability.
- Greater awareness across all departments of access requirements.
- Functional and psychological assessments of employees to identify additional supports needed.
- Additional training of Children Services team members to facilitate and support Inclusion Support Programs.

Systems and Processes

- Events planning process implemented.
- Planning and Engineering Departments continue to embed accessibility guidelines into projects.
- Website content focusing on accessibility standards

Disability Inclusion Action Plan Council's current Disability Inclusion Action Plan (DIAP) was reviewed and updated in 2023.

Work carried out on private land.

Clause 217(1)(a4)

Where Council carries out work on private land, it is Council's policy to charge a rate for such work to ensure full cost recovery. The list of fees and charges in Council's Delivery Plan addresses the charges Council applies towards work on private land.

No resolutions were passed during the reporting period relating to work carried out on private land and no subsidies were offered in relation to work on private land.

Amounts granted under Section 356

Clause 217(1)(a5)

Section 356 of the Local Government Act 1993 states:

"A council may, in accordance with a resolution of the council, contribute money or otherwise grant financial assistance to persons for the purpose of exercising its functions".

Council in 2022/2022 made contributions or otherwise granted financial assistance as follows:

Beneficiary	Amount
Contributions and Subscriptions	
Murray Arts	\$6,500
Local Government NSW	\$36,270
REROC	\$38,000
Softwoods Working Group	\$11,247
Henty Community Development Committee	\$300
Donations	\$300
School Presentation Nights	\$520
Albury Wodonga Regional Cancer Centre	\$5,000

Library and Mobile Library Services

Greater Hume Council has combined its Customer Relations Service Centre's with our libraries which have created a vibrant and informative hub in each of the local areas.

Greater Hume Council operates four static libraries within the local government area of Henty, Culcairn, Jindera and Holbrook. With the support of Riverina Regional Library and as a member of the NSW Public Library Association.

In 2023/2024 Mobile Library Services continued to service 7 towns including Brocklesby, Burrumbuttock, Gerogery, Jindera, Walbundrie, Walla Walla & Woomargama on a fortnightly basis. The Riverina Regional Library Mobile Service has a collection of books, DVD's, Audibooks, and magazines as well as two public access computers.

The static libraries continue to deliver successful innovative programs as well as outreach services to our towns and villages. Council Libraries deliver a range of programs, events and services for all ages and members of the community.

Library Activities for the 2023/2024 period included;

- Women's Week which was held in March 2024 and was
 a dynamic series of events focusing on inclusivity and
 celebrating the achievements of women across NSW and
 funded through the NSW State Government. Included in
 the activities were free floral arrangement workshops and
 received maximum attendance at each of the events hosted.
- NSW Senior's Week, which received grant money through The NSW Seniors Festival Grants Program. Council hosted an event titled 'Festival of Seniors – Let's Get Together and Stay Connected!' The aim of the event bringing together members of the community to enjoy new experiences, stay active and connected to their community. There were five expos hosted across each of our library locations in March 2024.
- Book Nooks set up monthly for children and adults with relevant books and materials.

- Story Time is held monthly across the libraries. Participants include before school age, pre-school and school students.
- Hosted regular author visits.
- Continue to host local knitting groups across various libraries.
- Regular visits from local primary and high schools.



Library achievements for the period included:

Henty Library Renovations and Refurbishment Project.

Greater Hume were successful in obtaining a grant through the State Library of NSW - NSW Government Public Library Infrastructure Grants in the amount of \$199,801. The Public Library Infrastructure Grant was aimed at assisting NSW Councils to improve public library infrastructure such as buildings, spaces and information technology.

As a result of the Grant, Henty Library received a redevelopment aimed at improving the accessibility, functionality and inclusiveness of the library. The refurbishment followed current library trends providing clear open spaces to service all ages and abilities.

Modifications included; new carpet, painting, furniture, a circulation desk and upgrades to restroom facilities. Along with new front entrance doors and additional exit.

Overall this was an exceptional result which will continue to meet the needs of the community into the future.



Photo: Refurbished Children's Room in the Henty Library Courtesy of Lea_Bic Photography

Jindera Library – Winners of NSW Public Library Outreach Award

Greater Hume Council Libraries were successful again with the NSW Public Library Association's Innovation in Outreach Services Awards.

In November 2023, Greater Hume Council received the Award at the NSW Public Library Association SWITCH Conference. The award is in recognition of the high quality outreach programs and services provided by public libraries across NSW.

Council were the successful recipient of the Library Services within 10,000 to 30,000 population and the winning submission was for a Book Nook Outreach Program. The Award was for \$1,500 which will be used to provide further training for our dedicated team.

Library and Mobile Library Services Cont

Library Statistics Library Loans Members Collection

Library	Loans	Members	Number of Items that can be collected (e.g. books, ipads, magazines and DVD's
Culcairn	3,253	524	3,537
Henty	3,814	517	3,888
Holbrook	5,950	646	4,928
Jindera	1,251	208	1,412
Total	14,268	1,895	13,765

In 2023/2024 our library memberships increased by 176 new members from the previous year.



Photo: Refurbished Customer Relations Service Point in the Henty Library Courtesy of Lea_Bic Photography

Youth Services

The Greater Hume Council Youth Services organise events and programs throughout the year that address the cultural, educational and recreational needs of the young people in the community. Successful grant funding from the NSW Government provided many opportunities for young people to engage and participate in a range of programs and activities at no cost throughout the year.

Overall 2023-24 was a successful year with a strong focus on maximum participation by all young people at all programs implemented by the Youth Action Plan. Success is due to the strengthened partnerships between Youth Services, schools, local businesses and organisations working together for the benefit of young people.

Paint and Pizza Youth Event

Greater Hume Council was successful in receiving a Regional Youth Winter Holiday Break Grant. The funding was used to provide meaningful and exciting activities for young people in the July School holidays. The funding was made possible by the NSW Government and assisted in providing interactive and social activities for Youth in the Greater Hume Communities.

With the funding, young people between the age of 12 and 24 were invited to participate in a Painting & Pizza program at each of the four libraries in Greater Hume Council. Thank you to all the participants and Youth Officer, Tarran on coming up with such a wonderful program!

National Simultaneous Storytime

National Simultaneous Storytime was celebrated at Jindera in May 24 with twenty young people from the Jindera Preschool visiting the library to listen to the Bowerbird Blue by Aura Parker. Following listening to the story the children took part in activities finding how many blue items Bowerbird Blue had found and put in her nest. Then everyone coloured in their favourite bird. It is rewarding to see such young children with a great love of reading and listening to stories.

Billabong High School Tech Group

Each week students from Billabong High School visit the Culcairn Library to provide free technology classes to members of the community. If the students are not working away helping with phones, iPads and laptops you will find them busily volunteering in the library.

Students also assist Library staff with shelving books, playing the Virtual Reality Headset and doing the many jigsaws in the library.

The number of students who commenced at the library last year was around ten however, the fun they were having filtered through to other students and at last count there was over twenty students visiting the library each week.

Creative Clay Event

Fourteen young members of the Culcairn community arrived at Culcairn Library in September 24 to take part in a Creative with Clay event. Facilitator Imogen explained the processes of the earring and key chain making. The group split into two, one group for each activity. Imogen guided the children as to colours, patterns, style and there were certainly some amazing creations at the end of the session. Once the children enjoyed a lunch break, they swapped activities and made the other part of the session.

This was an event that was really enjoyed by all the children and they certainly left with a smile on their face and some lovely craft items made for their mums/nans/ aunts or themselves. It was great to also have two boys at the event.

The Coota Bollywood All Stars Visit Culcairn

The Coota Bollywood All Stars are a vibrant group of Bollywood dancers from country NSW. The group was founded by Fiona Braybrooks and is made up of performers from Cootamundra and the surrounding Riverina region.

The group have performed extensively throughout the Riverina area and their Troupe Director, Fiona, has also taken the group name all the way to India, performing at a number of events.

The Coota Bollywood All Stars visited the Culcairn Library during the January School holidays to educate, entertain and create awareness of multicultural inclusion throughout the Greater Hume Council area. Over twenty participants ages 5 to 60 years were thrilled to take part in the Bollywood dancing and to also learn about the beautiful costumes Troupe Director, Fiona and the group wore.

Youth Services Cont

Fostering a Love of Books and Libraries

Book Week was celebrated with the children from our local schools and children's author, Debra Tidball. After introducing her latest book Anchored, Debra engaged the children with some fun activities, including step by step instructions on how to draw the little tugboat character in her new book. With the Book Week theme, Read, Grow, Inspire in mind, the children then had the opportunity to enter the library's Book Week competition. The children were required to decorate a plant template with collage. Finalists were selected on their creativity and/or their attention to detail.

National Simultaneous Storytime was once again a great success. This year we read Bowerbird Blue by Aura Parker. Children from Greater Hume Children Services Holbrook loved listening to Customer Relations Officer, Dom read this beautifully designed book. They were especially good at playing a memory game with blue 'Bowerbird like' objects and then had heaps of fun making a collage, grouping different colours.

School Holiday Event

Reptiles on the Go! This was such a fun and educational event. The children asked very interesting questions and learnt about fabulous Australian native reptiles in the safety and comfort of the library. The children were able to get up close and personal with animals such as fresh and saltwater Crocodiles, Pythons, Shingleback, Frill Necked and Blue Tongue Lizards, Turtles, Frogs and Monitors.

A fantastic event for the library which was very much appreciated and valued by the families who came.

Workshops

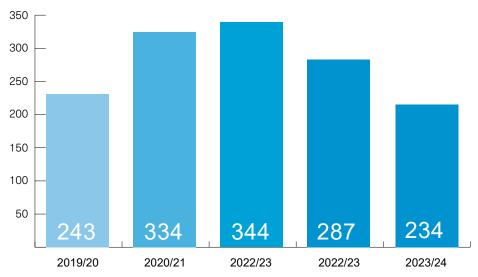
In the lead up to Christmas, a Christmas craft corner was set up throughout the month of December. This activity was a great success. Many families called in to spend the afternoon creating fabulous Christmas tree decorations and cards. Library staff loved sharing this exciting time of the year with the children and it was so good to see them enjoying in the library.

A Shibori workshop, held in the library, was most enjoyable and worthwhile. Participants learnt this Japanese dyeing technique. A fantastic group attended and left with their very own, beautifully created, Shibori designs.

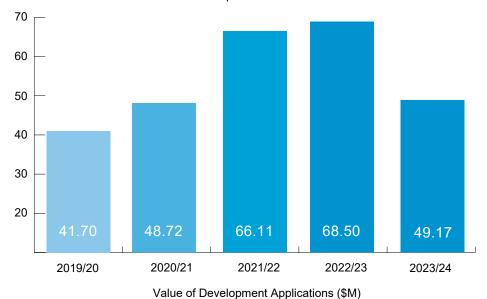


Photo: Pizza and Paint at the Holbrook Library

Development Applications and Complying Development Certificates



Total Number of Development Applications and Complying **Development Certificates**



Inspection of private swimming pools

Swimming Pools Act 1992, s 22F(2) Swimming Pools Regulation 2018 (SP Reg) cl 23

Number of inspections of tourist and visitor accommodation	0
Number of inspections of premises with more than two dwellings	0
Number of inspections that resulted in issuance of a certificate of compliance under section 22D of this Act	7
Number of inspections that resulted in issuance of an Order under Section 23 of this Act	0



Our People

Clause 217(1)(a9)

Council recognizes that our people are our greatest strength and without them we would not be able to service our community. Council values all of its employees and the contributions they make every day.

In 2024, Council commenced its journey to better understanding what our employees prioritise and value in their employment by initiating an Employee Satisfaction Survey. From the results to be obtained through this process Council aims to identify initiatives and strategies it can implement to work towards becoming a local Employer of Choice.

Workforce Statistics

As per Annual Report Guidelines, Council is required to publish a Statement of the number of persons who performed paid work on Wednesday 14th February 2024:

Employment Type	Number of People
Permanent Full Time	107
Permanent Part Time	24
Fixed Term Contract	0
Casual	40 (includes pool life guards)
Labour Hire	4
Senior Staff (as per Local Government Act 1993)	1 (General Manager)
Registered Apprentices & Trainees	1
Total	177

Workforce Management Plan

Council's Workforce Management Strategy is a proactive plan that shapes the capacity and capability of our workforce to achieve Council's strategic goals and objectives. It clearly identifies how future staffing and skills requirements will be met, and resources in conjunction with our Long Term Financial Plan and Delivery Program.



Photo: Henty Children Services Staff and Children on an outing

People and Culture Activities

In 2023/24, a key area the People and Culture team focused on was the attraction, selection and retention of employees. As many organisations continue to face skills and staff shortages. Council were successful in the recruitment of various positions including the following roles, Director – Corporate & Community Services, Manager Waste & Wastewater, Manager – Risk & Governance, Risk Officer, Building Surveyor, Executive Assistant, Grants Officer and Road Safety Officer (this position was in conjunction with the Lockhart Shire Council), along with a range of positions in Children Services, Customer Relations, Swimming Pools and Operations.

Several long standing employees retired or informed Council of their intent to phase into retirement. Council has been implementing strategies on succession planning and the professional development of our team.

As we continue to encourage the professional development of our team members we implemented and strengthened a range of initiatives that included:

- Supporting Higher Duties in several key roles
- Continuing to provide support to team members studying tertiary and formal qualifications, including Certificate III in Civil Constructions & Certificate III in **Water Operations**
- Commitment to operational staff and obtaining licensing and short courses including HR & Forklift Licences, Traffic Control Courses, Chemical Awareness, First Aid, CPR, Confined Spaces and Working at Heights.
- Supporting employees with Flexible Work Arrangements
- Attendance at relevant seminars and conferences.

Our People

Council committed to the implementation of new HR and Payroll processing software that will provide for increasing efficiency in payroll and people management as well improved reporting and employees accessing key payroll information.

Improvements were also made to induction and onboarding of new employees and the performance appraisal process. A key component of Council's staff appraisal system developing and discussing an individual training plan for team members.

Several surveys were initiated throughout the organisation including:

- **Employee Satisfaction Survey**
- Psychosafety Survey
- IT User Survey.

In 2023/24, an external consultant was engaged to lead the organisation through a cultural & climate review. Group and individual sessions were conducted and priority areas were targeted.

Organisational values were also identified and consulted on across the organisation. The organisational values was the theme of the 2023 All Staff Day. With a successful attendance rate and a range of activities facilitated to encourage communication and relationship building across the wider organisation.

An IT Working Group was formed with over 12 participants that met periodically to discuss the future IT requirements of the organisation. The Committee is well represented across the organisation and has been successful to date in identifying key areas for improvement and developing IT Solutions, with the most recent focus on Mobile Phone and Device Technology to improve communication and access to Council information throughout the organisation.

Equal Employment Opportunity

- Diversity and Inclusion

Greater Hume Council is committed to providing a positive and collaborative work environment. The following EEO Activities include:

- Strengthening the commitment to providing employees with an environment where opportunities exist equally on the basis of merit, regardless of individual characteristics or other factors. This enables employees to have the opportunity to seek personal and career development in a discrimination and harassment-free workplace and one that recognises the varying requirements of staff.
- All Council policies and procedures conform with EEO principles.
- All recruitment and selection policies, procedures and practices conform with EEO principles and Council employs the best person for the job, based on merit, on every occasion.
- All staff have equal access to, and are encouraged to take advantage of, training and development opportunities relevant to their needs.
- A commitment to being a workplace free from harassment and discrimination.
- Working with our leaders to encourage and support positive workplace behaviour where each team member is treated with respect.
- Continuing the promotion of our Employee Assistance Program that provides valuable support to our employees and families to assist with dealing with workplace and personal matters.
- Offering a work/life balance including a 9 day fortnight, flexible work arrangements, career enhancement and higher duties opportunities.



Photo: R U OK Day 2024 at the Culcairn Depot

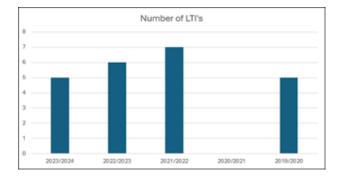
Our People

Risk, Workplace and Health and Safety

Greater Hume Council is committed to providing and maintaining a safe working place for all persons. In the 2023/24 period Council expanded the coverage of its WHS Team with the appointment of a Manager – Risk & Governance and two part time Risk Officer's. There was a focus on reviewing current practices, policies and initiatives.

An audit was undertaken on the WHSMS by an independent auditor along with Site Safety Inspections across all of Council Depot's and Childcare Centre's. A workplace plan has been developed and is being worked through to implement the recommendations.

Council continues to work closely with our Insurer, StateWide to improve WHS practices. Council implemented the software BeSafe. which enabled the implementation of an online incident reporting system. All incidents, near misses, unsafe observations and are now recorded online and allocated to the appropriate Manager for corrective action. As a result of this reporting tool we are now able to produce meaningful reports to capture data, information and identify trends.



Five (5) Lost Time Injuries were recorded for 2023/24, this was a decrease from 2022/23.

Other WHS initiatives that have been implemented include:

- Implementation of a Psychosafety Framework and training continues across the organisation.
- Critical incident de-briefing with a trained provider
- EAP delivers short presentations on key topics to our Operational employees and is available at the meetings for team members
- Continued support of an active RWHS Committee and monthly meetings
- The training and inclusion of HSR's throughout the organisation. A number of team members volunteered to undertake the required training.

Council partnered with a local healthcare provider to implement a Health and Wellbeing Program that includes regular on-site visits to provide Physio and Wellness sessions to all employees. The Program has grown and evolved as the organisation has grown, resulting in specific Centre programs and All Staff programs from time to time as needs throughout the organisation fluctuate. Most recently, a campaign has been initiated to commence Manual Handling techniques training.

Children's Services

Clause 217(1)(c)

Greater Hume's Council's Mission which is embedded throughout our Children's Services Includes

To be the voice for our children, providing an inclusive, respectful, unique, high quality early childhood service for families and our communities.

Greater Hume Children Services was established in March 1994 under the management of Hume Shire Council, and operated Family Day Care in the local council area.

In 2023/24, Greater Hume Council Children's Service has grown significantly catering for pre school aged children, primary school aged children, babies and toddlers. Offering many employment opportunities in each of the local towns, the child care services provide a critical support to local families. Operations include:

- Four Childcare Centres Holbrook, Henty, Walla Walla and Culcairn
- Before and After School Care Holbrook & Henty
- Family Day Care with over 50 Family Day Care Contractors servicing a range of areas.

Greater Hume Council Children Services - 2023/24 **Enrolment Numbers**

Service	Number of Children
Childcare and Out of Hours School Care	200
Family Day Care	462
Total	662

Greater Hume adopts a nature based Philosophy that includes the following values:

- Connections We value and respect the connections we make and have made with the children, families, team and our communities.
- Children We empower, respect and nurture the importance of each child's uniqueness.
- Learning We value the importance of children learning through play.
- Nature We appreciate nature, the natural world, and the importance of connecting to land.
- Inclusive We foster diversity, embracing and advocating for the rights of every child.
- Risk We encourage and support risk taking where children develop persistence and resilience.

The service has a proud record of quality assurance and complies with the requirements of The Australian Children's Education and Care Quality Authority (ACECOA). Council are continuing to work towards becoming a Child Safe Organisation. We also partner with local education providers to mentor, train and support educators and schools with a variety of industry base experience.

In 2023/24, Greater Hume Children Services Family Day Care team were thrilled to be awarded the NSW/ACT Family Day Care service of the year and were proud finalists in the National Family Day Care Australia Awards. This was a fantastic acknowledgement of the quality service that Greater Hume's Family Day Care Service provides.



Photo: Henty Children Services Staff and Children enjoying the sunshine

Section 355 Committees

Clause 217(1)(a6)

Council has a total of 42 committees of management appointed pursuant to Section 355 of the Local Government Act 1993 exercising functions delegated by Council. A list of the committees and the functions delegated to them is reproduced below:

Bowna / Mullengandra Public Recreation & Public Hall Management Committee	Henty Memorial Swimming Pool Committee
Bowna Wymah Community Committee	Holbrook Community Gardens Committee
Brocklesby Public Hall Management Committee	Holbrook Sporting Complex Board
Brocklesby Recreation Reserve Management Committee	Holbrook Submarine Museum Committee
Bungowannah Cemetery Management Committee	Holbrook Swimming Pool Committee
Burrumbuttock Cemetery Management Committee	Jindera Community Gardens Committee
Burrumbuttock Hall Management Committee	Jindera & District Swimming Pool Management Committee
Burrumbuttock Recreation Reserve Management Committee	Jindera Recreation Reserve Management Committee
Cookardinia Cemetery Committee	Jindera Sports Stadium Committee
Cookardinia Hall Committee	Jindera School of Arts Management Committee
Cookardinia Recreation Reserve Committee and Tennis Club	Lankeys Creek Hall Committee
Culcairn Station House Museum & Historical Society	Little Billabong Hall Committee
Culcairn Sportsground Committee	Mullengandra Cemetery Committee
Culcairn Swimming Pool Committee	Walbundrie Recreation Ground Committee
Culcairn Tennis Court Committee	Walla Walla Community Hall Committee
Gerogery Commemorative Hall Management Committee	Walla Walla Heritage Conservation (German Wagon) Committee
Gerogery West Recreation Reserve Committee and Tennis Club	Walla Walla Sportsground Committee
Goombargana Cemetery Management Committee	Walla Walla Swimming Pool Committee
Gum Swamp (Walla Walla) Management Committee	Wirraminna Environmental Education Centre
Henty Tennis Court Committee	Woomargama Hall Committee
Henty Sportsground Committee	

Companies In Which Council Held a **Controlling Interest**

Clause 217(1)(a7) Council did not hold a controlling interest in any company during 2023/2024.

Partnerships, Cooperatives and Other Joint Ventures

Clause 217(1)(a8)

Council is involved in the following organisations, cooperatives and alliances:

Statewide Mutual Limited

New South Wales Local Government Statewide Mutual Liability Scheme.

The mutual liability scheme known as 'Statewide' was established with a view to containing rising public liability / professional indemnity insurance premiums. The scheme's mission statement is quoted below:

"... applying innovative practices in the management of Local Government insurance, which ensure the protection of members through stable premiums, cost containment and spread of risk."

Statewide Mutual is discretionary mutual providing care for its member councils major insurable risks (except workers compensation). Statewide Mutual is a 'self- insurance' mutual which is backed by reinsurance placed through local and international underwriters.

Members own each scheme and benefit from building equity resulting from surplus contributions. As at April 2021, 113 (88%) of NSW councils were members of Statewide Mutual.

StateCover Mutual Limited

StateCover Mutual Limited is a specialist workers compensation insurer for NSW Local Government.

Each member council is also part owner of StateCover and insures 134 local government entities with combined workforce of 35,000.

In addition to the full range of claims and injury management services. StateCover also provides Council with a range of services specific to local government.

Riverina Regional Library Service

Library services to Greater Hume Council during the 2023/2024 year were provided by Riverina Regional Library (RRL) based at Wagga Wagga.

Library locations within the shire are:

Static branches - Culcairn, Henty, Holbrook and Jindera Mobile Services - Brocklesby, Burrumbuttock, Gerogery, Walbundrie, Walla Walla and Woomargama

Riverina Eastern Regional Organisation of Councils

Greater Hume Council is a member of Riverina Eastern Regional Organisation of Councils (REROC).

As at 30 June 2024, REROC comprised seven councils and two county councils including Bland, Coolamon, Cootamundra - Gundagai, Greater Hume, Junee, Lockhart, Temora and Riverina Water County Council.

Riverina Joint Organisation

The Riverina Joint Organisation (RivJO) comprises eight general purpose councils and two water county councils located in the eastern Riverina of NSW.

Joint organisations are a new type of collaborative organisation and have three principled functions:

- establish regional priorities and develop strategies and plans to deliver those strategies
- promote regional leadership and be an advocate for our regional priorities; and
- identify and take up opportunities for intergovernmental co-operation on matters relating to the joint organisation area.

The RivJO meets bi-monthly in February, April, June, August, October and December.

RivJO works hand-in-hand with REROC collaborating on operational and service delivery activities for the member councils.

Activities to develop and promote services and programs that provide for the needs of children

Clause 217(1)(c)

Council is the auspice body for Greater Hume Children Services. The service provides quality home-based care for children of parents and careers residing in Greater Hume, Federation, Albury and Snowy Valleys local government areas in NSW. The service also provides care in areas of northern Victoria. Council also provides centre based long day care services at Henty, Holbrook, Walla Walla and Culcairn.

Council is significantly enhancing the promotion of children's services with the development of a number of promotional tools including the website ghchildren.com.

Council is the owner of the land upon which the Jindera Pre School is situated and this is provided at a peppercorn rental. Other support is provided through Greater Hume / Lockhart Shire Council's Youth Services Program.

When requested by their management committees, Council also provides advice and support to community based child care and preschool facilities at Burrumbuttock, Henty and Jindera.



Photo: Jindera Pioneer Museum. Photo courtesy of Matt Beaver Photography

Activities to develop and promote services and access to services for residents

Council maintains two main office locations at Culcairn and Holbrook and customer relation centres at Henty and Jindera

During the reporting period, community newsletters were distributed twice to all residents within the shire.

Greater Hume Council has developed and maintained a Residents Guide, copies of which are available at any customer relations centre or electronically via the website.

Council maintains a website showcasing Council's services and contacts.

A 1300 phone number (1300 653 538) is provided for the convenience of residents and ratepayers



Photo: Walla Walla Bike Path. Photo courtesy of Matt Beaver Photography

The Companion Animals Act and Regulation

Clause 217(1)(f)

Guidelines on the Exercise of Functions under the **Companion Animals Act**

The NSW Companion Animal Act protects the welfare of animals, their owners and the broader community. Greater Hume Council enforces the act, promotes responsible pet ownership and does its part to maintain a state wide identification register of pets.

Council employs two full time rangers, to undertake these duties across the local government area.

Council is contracted to Albury Animal Management Facility. Dogs and cats impounded or surrendered for re homing are relocated to this facility on the outskirts of Albury.

Council meets its obligation under section 64 of the Companion Animal Act to seek alternatives to euthanasia for unclaimed animals, as revealed in the statistics below, summarized from the lodgement of pound data collection returns for the period.

Animal Shelter

Activity Report for greater Hume Council area

Action	Dogs	Cats	
Opening on hand as at 1 July 2023	1	0	
Seized	90	74	
Returned to Owner	43	14	
Total no. seized and surrendered	47	60	
Surrendered	0	0	
No. of seized transferred to Animal Facility	47	60	
released to owners	35	11	
euthanized	4	39	
re-homed	4	8	
Number as at 30 June 2024	271	266	

The Companion Animals Act and Regulation

Financial Data

Receipts/Subsidy Recieved 1 July 2023 to 30 June 2024	Amount
Companion Animal Receipts forwarded to Office of Local Government	\$15,364.55
Companion Animals Subsidy received from Office of Local Government	\$8,703.20
Expenditure 1 July 2023 to 30 June 2024	
Salary and Wages	\$87,399.78
Travelling	\$17,872.00
Pound Expenses	\$7,210.00
Other Expenses	\$2,371.82

Dog Off Leash Areas within Greater Hume Council

The local government area of Greater Hume has five designated dog-off leash areas in Holbrook, Culcairn, Walla Walla, Jindera and Henty townships.

All locations are signposted and provided with plastic bag dispenser and waste bin.

Financial Data

Status	Incidents	Attacking Dogs	Human Victims	Animal Victims
Commenced	0	0	0	0
Finalised	2	2	0	3
Under Investigation	2	2	0	2
Total	4	4	0	5

Rates and Charges Written Off

Clause 132

The amount of rates and charges written off during 2023/2024 was \$596.15.

Public Interest Disclosures

The Public Interest Disclosures Act 2022 (PID Act) provides a system to encourage public officials to report wrongdoings. As provided for under the PID Act, the NSW Information Commissioner is responsible for receiving complaints made as PIDs about government information contraventions, while the NSW Privacy Commissioner is responsible for receiving complaints made as PIDs about privacy contraventions. The Chief Executive Officer of the Information and Privacy Commission is also responsible for receiving reports made about the operations of the agency.

Greater Hume received no public interest disclosures in 2023/2024

Government Information (Public Access) Act 2009

Greater Hume Council received 74 requests in total under the Government Information (Public Access) Act 2009 in the 2023-2024 reporting period.

A summary is provided below of the Requests received:

Building Information Requests	62
Neighbour Property Requests	4
Informal Requests	8
Total	74

Privacy and Personal Information Protection Act

Section 33

The Privacy and Personal Information Protection Act 1998 (PPIPA) commenced on 1 July 2000. This legislation offers enforceable privacy rights to the people of NSW and gives them the opportunity to make a complaint to Council about misuse of their personal information, and if not satisfied with the response, allows them to make a complaint to the NSW Privacy Commissioner.

Council received no complaints in 2023/2024.

The PPIPA also introduces a set of privacy standards in the form of 12 Information Protection Principles which provide practical guidance as to how Council:

- determines what personal information is to be collected
- from who it is to be collected
- who is to collect it
- how it is to be collected
- how it is to be stored
- who can access it.

Service Reviews

 Asset Management - During 2022 / 2023 Council commenced a comprehensive review of asset management processes. This review continued in 2023/2024.

At the completion of the review, Council will adopt a suite of updated documents including Asset Management Policy, Asset Management Strategy and a number of specialised Asset Management Plans.

Competitive Neutrality

Council does not have any Category 1 businesses for the purpose of National Competition Policy.

The following activities are categorised as Category 2 businesses:

- Sewerage Services
- Water Supply

Council did not receive any competitive neutrality complaints during 2023/2024.

A revised National Competition Policy was adopted by Council on 20 November 2013.

Legal Proceedings

Clause 17(1)(a3)

Set out below is a summary of amounts incurred by Council in relation to legal proceedings taken by Council in the Period 1 July 2023 to 30 June 2024.

Name	Particulars	Result	Cost
Debt Recovery preceedings	Recovery of unpaid rates and charges and sundry debtors	Paid in full or an arrangement to pay entered into	\$67,501
Property contracts, agreements and disputes	Preperation of contracts, legal advice	Finalised	\$38,844
Legal Expenses - Environment & Planning	Legal action in relation to development applications and planning matters	Pending	\$6,303

Representation on Regional Forums

To enhance regional cooperation, recognise growth opportunities and foster consistency and better use of resources, Greater Hume Council continues to have active representation on the following regional forums:

- Hume Zone Bush Fire Management Committee
- Hume Zone Liaison Committee
- Local Emergency Management Committee
- Murray Regional Tourism
- Riverina Eastern Regional Organisation of Councils (REROC)
- Riverina Joint Organisation (RivJO)
- Riverina Regional Library
- Riverina Water County Council
- Softwoods Working Group

Bushfire Hazard Reduction Activities

Section 428 A

The season 2023/24 Fire Season was thankfully more subdued, with wetter cooler conditions prevailing.

Following the enquiry from the Black Summer fire Season, The RFS has taken on board and is implementing many recommendations with a renewed focus on Bushfire Hazard Reduction.

All land management agencies will be required to report Hazards and mitigation though the Bush Fire Mitigation Committee (BFMC) and the new online Guardian Platform.



Financial Reports

Section 428(2)(a)

The financial reports and statistics included in this year's annual report reflect the financial position as at 30 June 2024.

Attached to this report is the General Purpose Financial Reports and Special Purpose Financial Reports & Special Schedules for the year ended 20 June 2024.

These were prepared in accordance with the Local Government Act 1993 and the Regulations, as well as Australian Accounting Standards and Statements of Accounting Concepts.

Accounting Treatment of Rural Fire Service Assets

Council received a Qualified Audit Opinion from the NSW Audit Office in respect to the 2022/2023 General Purpose Financial Statements.

This year the Audit Office obtained a listing of vested assets from the Rural Fire Service. This has helped identify the nature, age and carrying value of these assets. The treatment of Rural Fire Services assets in the Auditor's opinion is considered not material to qualify and has therefore been reported as a misstatement.

Background

The Rural Fires Act 1997 established the Rural Fire Service (RFS) to co-ordinate bush firefighting and prevention throughout the state and to provide rural fire services for New South Wales.

The NSW Rural Fire Fighting Fund holds all contributions required to meet the costs of the service and is maintained by the NSW Treasury.

Rural Fire Districts and Rural Fire Brigades are established generally in line with local council areas. Greater Hume Council is part of the Southern Border Zone along with Albury City Council, Federation Council and Berrigan Shire Council. Greater Hume shares the eastern district with Albury City Council. Greater Hume also shares a Rural Fire Service District Service Agreement with Albury City Council. Greater Hume provides the majority of administrative support required under the service agreement. Greater Hume maintains buildings within its Local Government Area boundary.

Section 508A

In 2015 the Independent Pricing and Regulatory Tribunal (IPART) determined that Greater Hume Council may increase its general income for the period 2015/2016 to 2017/2018 by 23.45% through a Special Variation to Rates (SVR) as presented in the table below.

The approval was subject to the following conditions:

- Council uses the additional income from the special variation to fund renewal of the local road network.
- Council reports in its annual report for each year from 2015-2016 to 2024-2025 on expenditures consistent with Council's application.



Photo: Jindera Adventure Playground. Photo courtesy of Chloe Smith Photography

Bitumen Resealing Program - Rural

Location	Job Descritpion	Funding Source	Original Budget 2023/2024	Actual as at 30 June 2024	Amounts Carried Forward to 2024/2025
Hovell Road	From Bungowannah Rd to end of seal (CH0 - CH5890)	Cash	\$140,000.00	\$162,401.21	
Moorwatha Road	From Hovell Rd to unsealed Section (CH0-CH180)	Cash	\$5,000.00	\$6,483.14	
Jennings Road	Start 1km east of Olympic Hwy to end of seal 5.1km (CH 1000 to CH 6100)	Cash	\$122,000.00	\$104,637.96	
Four Mile Lane	From 15.5km from Hume Hwy for 2km (Ch15580 to Ch17580)	Cash	\$66,000.00	\$68,136.46	
Morven Cookardinia Road	From Holbrook Wagga Rd South for 2.58km (Ch 12600 to Ch 15185)	Cash	\$75,000.00		\$75,000.00
Yenschs Road	Start of Seal 2.1km from Jingellic Rd (Ch2150 - Ch 2500) and (Ch5030 Ch6420) Total 1.74km	Cash	\$30,000.00	\$58,378.32	
Kanimbla Road		Cash		\$73.51	
Henty Walla Road	1km South from Hickory Hill Rd for 5km towards Walbundrie Rd (Ch12550 - Ch17550)	Cash	\$123,000.00	\$146,428.80	
Mountain Creek Road	1.17km from Hume Hwy for 2.4km (Ch1170 to Ch3600)	Cash	\$62,000.00	\$68,800.96	
Tunnel Road	Ferndale Rd to Tin Mines Trail (Ch6020 to Ch10025)	Cash	\$100,000.00	\$883.15	\$99,117.00
Trigg Road	Start 925m from urana Road, sealed section over bridge to end of seal (CH7180 - CH8650)	Cash	\$34,000.00	\$8,894.37	\$25,106.00
Sweetwater Road	From Narrow Seal to Rd end (CH 900 - CH 4625)	Cash	\$70,000.00	\$1,515.48	\$68,484.00
Burrumbuttock Walla Walla Road	North from Urana Rd for 3 km (CH0 - CH3000)	Cash/Uncompleted Works	\$73,000.00	\$141,973.55	
Burrumbuttock Brocklesby Road	From 360m west of Cook Rd to Kywong Howlong Rd (CH10000 CH12400)	Uncompleted Works		\$952.49	\$65,048.00
Four Corners Road	Full Length - Daysdale Rd to Hall Rd (CH0-CH3950)	Uncompleted Works		\$26,723.05	\$78,047.00
Westby Road	Full Length from Hume Hwy to Shire Boundary (CH0 - CH11920)	Uncompleted Works		\$293,631.41	
Rodgers Road West	Entire length (CH0 - CH1200)	Uncompleted Works			
Henty Cookardinia Road	From Lubkes Rd, east for 3km (Ch6320 to Ch9320)	Uncompleted Works		\$123,991.23	
Dights Forrest Road		Uncompleted Works			\$125,074.00

Bitumen Resealing Program - Rural Cont.

Location	Job Descritpion	Funding Source	Original Budget 2023/2024	Actual as at 30 June 2024	Amounts Carried Forward to 2024/2025
Morven Cookardinina Road	From 3.7km north of Carabobala Lane, north for 3km (CH7000 - CH10000)	Uncompleted Works		\$83,696.24	
TOTALS			\$900,000.00	\$1,297,601.33	\$535,876.00

Bitumen Resealing Program - Urban

Location	Job Descritpion	Funding Source	Original Budget 2023/2024	Actual as at 30 June 2024	Amounts Carried Forward to 2024/2025
Balfour Lane, Culcairn	Railway Parade to McBean St (CH 0 - CH 205)	Cash	\$4,500.00	\$9,978.78	
Princes Street, Culcairn	Gordon St to Rd End (CH 0 - CH 195)	Cash	\$7,000.00	\$8,763.69	
Croft Street, Holbrook	Bowler St to Spurr St (CH 0 - CH 350)	Cash	\$12,000.00	\$14,200,.59	
Wilson St, Holbrook	Bowler St to Rd End (CH 0 - CH 350)	Cash	\$23,000.00	\$34,156.87	
Hay Street, Woomargama	Woomargama Way to South St (CH 0 - CH 420)	Cash	\$10,000.00	\$11,280.15	
Dickson Street, W Woomargama	Hay St to Hume St (CH 0 - CH 450)	Cash	\$10,000.00	\$11,098.58	
Dickson Street, E Woomargama	Berry St to Rd End (CH 0 - CH 160)	Cash	\$4,000.00	\$4,014.84	
Yarra Street, Holbrook	King St to Purtell St(CH 0 - CH 190)	Cash	\$7,000.00	\$5,204.64	
Adams Street, Jindera	Dights Forest Rd (50kph Signs to Just West of School) (CH 0 - CH 1885)	Cash	\$95,000.00	\$110,219.61	
Hume Street, Woomargama	Berry St to Edward St (CH 0 - CH 317)	Cash	\$7,500.00	\$8,625.17	
Enterprise Drive, Holbrook	Full length (CH0 - CH314)	Uncompleted Works			\$10,000.00
TOTALS			\$180,000.00	\$217,542.92	\$10,000.00

Gravel Resheeting Program

Location	Job Descritpion	Funding Source	Original Budget 2023/2024	Actual as at 30 June 2024	Amounts Carried Forward to 2024/2025
River Road	Ongoing Program	Cash	\$200,000.00	\$183,127.54	\$155,894.46
Coppabella Road	Part Sections (CH5410 - CH5850, CH6065 - CH6670 and CH7860 - CH9240) Just East of Cribbs Rd	Cash	\$93,600.00	\$87,888.19	
Cannings Road	Full Length (CH0 - CH4100)	Cash	\$129,200.00	\$125,453.32	
Brittas Reserve Road	Full Length (CH0 - CH7860)	Cash	\$247,600.00	\$217,711.97	
Astra Lane	Full Length	Cash	\$54,300.00	\$45,450.76	
Hanels Road	Full Length (CH0 - CH3156)	Cash	\$99,600.00	\$64,587.43	
Stewarts Road	Daysdale Rd to Hudsons Rd (CH0 - CH3210)	Cash	\$89,600.00	\$93,897.51	
Seidels Road	Full Length (CH0 - CH4950)	Cash	\$141,000.00	\$123,404.26	
Scholz Road	Full Length (CH0 - CH1800)	Cash	\$160,000.00		\$93,000.00
Ryan Road	Full Length (CH0 - CH4695)	Cash	\$138,700.00	\$154,077.01	
Glenelg Lane	For approx. 1.55km off Hume Hwy	Cash	\$53,400.00	\$44,381.72	
Thugga Lane	Full Length	Cash	\$210,000.00	\$170,999.06	
Shoemarks Road	Part Section Scholz Rd to Graetz Rd (CH3340 - CH3970)	Cash	\$23,000.00	\$110,618.96	
Rockingham Road		Cash		\$990.17	
Crawleys Road		Cash		\$80,577.09	
Graetz Road		Cash		\$59,810.07	
Chambers Road	From Riverina Hwy to Methodist Rd (CH 0 - CH 1650 & CH 1980 - CH 3240)	Uncompleted Works			\$87,710.00
Bowler Road	Full Length	Uncompleted Works		\$47,825.35	
Campbells Road	Full Length	Uncompleted Works		\$88,109.96	
Jobsons Road	Full Length	Uncompleted Works		\$61,515.61	
Luther Road	Full Length	Uncompleted works		\$42,880.63	

Gravel Resheeting Program- Cont

Location	Job Descritpion	Funding Source	Original Budget 2023/2024	Actual as at 30 June 2024	Amounts Carried Forward to 2024/2025
Back Henty Road		Uncompleted works			\$ 42,320.00
Morgans Road	Chinatown Lane to Rockville Road (CH686 - CH1850)	Uncompleted Works			\$ 21,755.00
Browns Road	Full Length (CH0 - CH1300)	Uncompleted Works			\$ 13,655.00
Alma Park Cemetery Road	Full Length (CH0 - CH4656)	Uncompleted Works			\$ 60,751.00
Sutherland Road	Full Length (Ch0 - CH 3060)	Uncompleted Works			\$ 47,121.00
Kotzurs Road	Green Acres Road to Ryan Stock Route (CH3445 - CH4688)	Uncompleted Works			\$8,912.00
TOTALS			\$1,640,000.00	\$1,803,306.61	\$531,118.46