



Greater
Hume
Council

Operational Plan Review



Q3, 2022/2023





1: Healthy Communities


Objective: Our lifestyle and services nurture the health and wellbeing of the individual and community as a whole

H1: Our communities are welcoming and inclusive to support diversity and social connectedness



H1.1: Foster inclusive communities where everyone can participate in community life

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H1.1.1	Review and update the Greater Hume Health and Wellbeing Profile and Plan including plans for: <ul style="list-style-type: none"> • Healthy ageing • Children and Youth - including a commitment to Child Safe Standards across Council and community • Multicultural 	Review and update the Greater Hume Health and Wellbeing Profile and Plan including plans for: <ul style="list-style-type: none"> • Healthy ageing • Children and Youth - including a commitment to Child Safe Standards across Council and community • Multicultural 	0%		No action to date	Director Corporate & Community Services
H1.1.2	Develop partnerships with schools and other community organisations to deliver and promote targeted health and wellbeing programs for youth and engage young people in volunteering	Develop partnerships with schools and other community organisations to deliver and promote targeted health and wellbeing programs for youth and engage young people in volunteering	100%		Adulting 101 project implemented in conjunction with local youth	Customer Relations Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H1.1.3	Undertake a range of events and programs as part of Youth week	Undertake a range of events and programs as part of Youth week	100%		Funding secured for Youth Week activities in addition to a range of School Holiday programs	Customer Relations Coordinator
H1.1.4	Provide at least two training workshops for members of the Youth Committee in areas of relevant interest, and promote the opportunity for any resident aged 12-24 years to attend	Provide at least two training workshops for members of the Youth Committee in areas of relevant interest, and promote the opportunity for any resident aged 12-24 years to attend	0%		Youth Committee is not operating at the present time.	Customer Relations Coordinator
H1.1.5	Support the Youth Committee to hold a minimum of 4 regular meetings per annum, deliver annual planning reports and provide information to young people about the Youth Committee	Support the Youth Committee to hold a minimum of 4 regular meetings per annum, deliver annual planning reports and provide information to young people about the Youth Committee	0%		Youth Committee is not operating at the present time	Customer Relations Coordinator
H1.1.6	Develop and enhance cooperative relationships through the Welcoming Cities program	Develop and enhance cooperative relationships through the Welcoming Cities program	20%		No new actions undertaken in the quarter. Focus has been on organising community consultation	Economic Development Coordinator





DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					sessions for NSW GROW initiative. No further action this quarter.	
H1.1.7	Introduce a disability awareness training program for local business operators and new Council staff	Introduce a disability awareness training program for local business operators and new Council staff	0%		No action to date	Director Corporate & Community Services



H1.2: Empower and support vulnerable and disadvantaged community members to participate in community life

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H1.2.1	Implement the Greater Hume Disability Inclusion Action Plan (DIAP)	Implement the Greater Hume Disability Inclusion Action Plan (DIAP)	100%		DIAP updated and adopted	Director Corporate & Community Services
H1.2.2	In line with Council DIAP implement a program of accessibility improvements to community buildings across the shire	In line with Council DIAP implement a program of accessibility improvements to community buildings across the shire	50%		All councils new sporting facilities have been made fully compliant with the exception of the scoring boxes. All the new public toilet facilities have been made fully accessible. Our pools have had their lifters installed at the beginning of the season so all public can get entry to the pools.	Manager Waste & Facilities



H2: Our infrastructure and services are aligned to the health, wellbeing and safety needs of the community

H2.1: Provide the facilities, spaces and activities that support wellbeing, active and healthy communities

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H2.1.1	Develop and facilitate a range of recreational spaces with relevant program partners including multi-purpose community centres at Burrumbuttock and Jindera	Develop and facilitate a range of recreational spaces with relevant program partners including multi-purpose community centres at Burrumbuttock and Jindera	30%		Investigation only on multi - purpose facilities at Jindera and Burrumbuttock occurring with no financial commitment. New playgrounds being installed at both Jindera and Burrumbuttock Rec Reserves this year	Director Engineering
H2.1.2	Replace / upgrade playground equipment at one park or sportsground annually	Replace / upgrade playground equipment at one park or sportsground annually	75%		Playgrounds being replaced as per program	Director Engineering
H2.1.3	Commence a review of existing tracks and trails to inform ongoing management and improvement program	Commence a review of existing tracks and trails to inform ongoing management and improvement program	0%		Will be undertaken once resources are allocated	Director Engineering
H2.1.4	Implement a structured footway and cycleway replacement and extension program across the shire	Implement a structured footway and cycleway replacement and extension program across the shire	75%		Footpath program as budgeted being implemented	Director Engineering




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H2.1.5	Achieve increased attendances at Council managed swimming pools to promote being more active, more often through events across all pools for all ages	Achieve increased attendances at Council managed swimming pools to promote being more active, more often through events across all pools for all ages	70%		We have aqua aerobics sessions now running in the mornings at 3 pools. Swim vac have run in Henty and Jindera with over 200 people attending Jindera each day. New trainers are running pop up sessions at the pools in planning for introducing sessions into next season. We have had the inflatable moving around pools on weekends increasing numbers.	Manager Waste & Facilities
H2.1.6	Investigate the viability of an integrated bookings system for Council facilities	Investigate the viability of an integrated bookings system for Council facilities	25%		Initial online investigation commenced. Discussions with adjoining councils has also commenced and a demonstration of the software will be scheduled as soon as possible	Director Corporate & Community Services

H2.2: Plan and provide services and infrastructure for a changing and ageing population

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H2.2.1	Support Holbrook Meals on Wheels in developing local service delivery models for aged services	Support Holbrook Meals on Wheels in developing local service delivery models for aged services	0%		No specific action undertaken to date	Director Corporate & Community Services
H2.2.2	Provide a range of free events to over 55's to improve health, safety and wellbeing, including an activity to celebrate NSW Seniors Festival	Provide a range of free events to over 55's to improve health, safety and wellbeing, including an activity to celebrate NSW Seniors Festival	100%		A range of events were held during Seniors Week, Activities such as Tech Savy Seniors continue to be provided	Director Corporate & Community Services

H3: Our connection to the local culture and environment fosters positive relationships and learning for sustained health benefits


H3.1: Ensure the community has access to a wide range of learning spaces, resources and activities

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H3.1.1	Provide support and guidance to enable local community gardens to establish and grow	Provide support and guidance to enable local community gardens to establish and grow	100%		Holbrook Community Garden established and is thriving	Director Corporate & Community Services
H3.1.3	Complete building improvement works at Henty Library	Complete building improvement works at Henty Library	50%		Project scope completed and quotes being called	Manager Waste & Facilities
H3.1.4	Deliver an education campaign to residents to reduce their risk of becoming victims of fraud, including the delivery of three education sessions to seniors groups about identity theft and scams	Deliver an education campaign to residents to reduce their risk of becoming victims of fraud, including the delivery of three education sessions to seniors groups about identity theft and scams	100%		During Seniors week Feb 23 Hume bank were invited to do a presentation to seniors on online fraud and scams. It was well received by participants. Facebook tiles linked to department of fair trading and distribution of little black book of scams across libraries. Fraud and scams included in tech	Director Corporate & Community Services




Operational Plan Review | 2022/2023

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					savvy seniors sessions.	

H3.2: Support children's education and care services to ensure a strong foundation for lifelong learning

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H3.2.1	Prepare plans, tender documentation and complete building upgrade works at Holbrook and Culcairn childcare centres	Prepare plans, tender documentation and complete building upgrade works at Holbrook and Culcairn childcare centres	5%		No action to date. Deferred to 2023 2024	Manager Waste & Facilities

H3.3: Increase, preserve and promote awareness of the community's history and heritage

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H3.3.1	Deliver the Greater Hume Museum Adviser Program (or similar programs) to provide partnership, guidance, training and expertise to our public and private museums and historical society's	Deliver the Greater Hume Museum Adviser Program (or similar programs) to provide partnership, guidance, training and expertise to our public and private museums and historical society's	75%		The Greater Hume Museum Adviser is Vanessa Keenan. Vanessa is currently working with museums on grant applications, Greater Hume Digitisation Hub workshops and eHive uploads of significant items from our community museums.	Executive Assistant Tourism & Promotions
H3.3.2	Preserve and maintain a permanent collection of significant items from Greater Hume Council (including items from former Culcairn, Holbrook and Hume Council's)	Preserve and maintain a permanent collection of significant items from Greater Hume Council (including items from former Culcairn, Holbrook and Hume Council's)	100%		A room has be allocated in old Holbrook Council chambers, the collection has been placed in this room. The ongoing cataloguing of items has commenced.	Executive Assistant Tourism & Promotions
H3.3.3	Create awareness of local culture and history of the Aboriginal and	Create awareness of local culture and history of the Aboriginal and	100%		Worked with Albury Local Land Council to rename the new Hanel's Lookout to	Executive Assistant Tourism & Promotions



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	Torres Strait Islander people	Torres Strait Islander people			provide an indigenous name the new name will be, Yambla View Wambariga Lookout.	

2: Growth & Prosperity

Objective: Our community growth maximises our location and strengths to enable prosperity for all






G1: Our towns and villages are championed to stimulate economic growth, investment and employment opportunities


G1.1: Strengthen economic viability and connections beyond Greater Hume

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G1.1.1	Support the promotion and actions contained in the Murray Region Newcomer Attraction and Retention Strategy	Support the promotion and actions contained in the Murray Region Newcomer Attraction and Retention Strategy	50%		Community engagement strategy planned and executed for the community consultation sessions held in August. Update reports provided to council on the project. Officer attends the Murray Taskforce meetings held monthly. Advocates and participates where needed with meetings held with employers who wish to register interest in the program.	Economic Development Coordinator
G1.1.2	Promote Greater Hume LGA to the Regional Employment Hub in Western Sydney (NSW GROW Murray Pilot) and in conjunction with Multicultural NSW to support placed-based	Promote Greater Hume LGA to the Regional Employment Hub in Western Sydney (NSW GROW Murray Pilot) and in conjunction with Multicultural NSW to support placed-based	50%		Promotional materials for the LGA have been supplied to the Employment Hub team in Western Sydney, along with links to the 5 town videos created for Country Change promotion. Identified potential testimonial for newcomer who has settled in the shire. Council has conducted community information sessions with Greater Hume residents and interested	Economic Development Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	resettlement partnerships	resettlement partnerships			employers/stakeholders, in August - held at Henty and Holbrook. So far 16 persons have registered their interest to be involved in a welcoming group, to support newcomers upon arrival to the LGA.	



G1.2: Pursue a high standard of planning, urban design and development that supports urban centres and rural localities

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G1.2.1	Prepare new Section 7.11 contributions plan for West Jindera precinct	Prepare new Section 7.11 contributions plan for West Jindera precinct	0%		This has been deferred until the 23/24 year.	Director Environment & Planning
G1.2.2	Undertake West Jindera Masterplan	Undertake West Jindera Masterplan	0%		This task will require funding and will need to be deferred until the 23/24 financial year.	Director Environment & Planning
G1.2.3	Prepare Planning Proposal for the rezoning of land in West Jindera Masterplan area	Prepare Planning Proposal for the rezoning of land in West Jindera Masterplan area	0%		This has been deferred until the 23/24 year.	Director Environment & Planning
G1.2.4	Prepare Land Use Strategies for Holbrook and Morven	Prepare Land Use Strategies for Holbrook and Morven	50%		The Holbrook Structure Plan is under preparation. The Morven component has been deferred.	Director Environment & Planning
G1.2.5	Subject to final Council approval, undertake Culcairn Residential Estate	Subject to final Council approval, undertake Culcairn Residential Estate	40%		Council has settled on the purchase of 15 ha of land on western outskirts of Culcairn. Subdivision working group has	Economic Development Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					identified and is currently working with relevant stakeholders regarding biodiversity offsets for the land parcel.	
G1.2.6	Undertake promotion of Jacob Wenke Drive Residential Subdivision Stage 2 and Stage 3 developments	Undertake promotion of Jacob Wenke Drive Residential Subdivision Stage 2 and Stage 3 developments	50%		Officer manages the interested parties enquiries list. Valuation report for Stage 2 allotments has been actioned. Detailed feasibility report compiled, and reported to Council at August meeting. Tenderer to construct Stage 2 for next 10 allotments appointed and on the grounds works commenced (and subject to weather). Titles are expected to be issued mid 2023. Persons on the interested parties list notified of Council's decision to	Economic Development Coordinator


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					appoint the tenderer to construct Stage 2 and Council's decision (once titles available) to auction two allotments and take EOI's for the remaining 8 allotments.	
G1.2.7	In conjunction with RivJO investigate options for an Affordable Housing Strategy for Greater Hume LGA	In conjunction with RivJO investigate options for an Affordable Housing Strategy for Greater Hume LGA	0%	●	Work has not commenced on this project.	Economic Development Coordinator

G1.3: Support business and industry to be economically, socially and environmentally responsible



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G1.3.1	Conduct two business training workshops annually	Conduct two business training workshops annually	75%		Two business events scheduled for November, but due to flooding across the LGA were postponed to February 2023, Business Breakfast 16 Feb, Business After Hours 23 Feb.	Economic Development Coordinator
G1.3.2	Conduct two business after hours events for business and industry	Conduct two business after hours events for business and industry	50%		Two events planned for November 2022. Business After Hours event at Culcairn Hotel on 10 November. Business Breakfast at JB's Cafe Holbrook on 24 November. Guest speakers organised.	Economic Development Coordinator

G2: Our liveability boosts quality of life for today's and future generations

G2.1: Support local job creation by creating industrial areas and employment opportunities



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G2.1.2	Actively promote and support vocational education programs through local high schools	Actively promote and support vocational education programs through local high schools	0%		Engagement of local high schools has been difficult to rebuild following COVID. As a result, activity of the Youth Committee has declined and recruiting new members has been difficult. Implementing vocational education programs has also been difficult however opportunities will continue to be explored, particularly in childcare.	Customer Relations Coordinator

G2.2: Encourage social enterprises and businesses to grow local employment

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G2.2.2	. Subject to final Council approval, proceed with 26 lot subdivision at Jindera Industrial Estate	Subject to final Council approval, proceed with 26 lot subdivision at Jindera Industrial Estate	25%		Officer has recorded strong enquiry for lots in the next stage of 26 lots, with names pencilled in for 24 of the 26 lots (with 14 days to action), subject to the project go-ahead and Council setting pricing of allotments. Development application approved. Decision to proceed is awaiting outcome of \$1.8M grant application Building Better Regions. New Federal Government is not proceeding with BBRF, announced after the change of government. 25 of 26 lots are pencilled (14 days to action).	Economic Development Coordinator
G2.2.3	Partner with TAFE to promote awareness of VET programs, provide traineeship	Partner with TAFE to promote awareness of VET programs, provide traineeship	0%		No action to date	Customer Relations Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	and apprentice opportunities and link with local business	and apprentice opportunities and link with local business				

G2.3: Improve streetscapes of our towns and villages




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G2.3.1	Construct new Holbrook CBD toilet	Construct new Holbrook CBD toilet	0%		Project has been delisted by Council and will not be undertaken	Director Engineering
G2.3.3	Undertake Liveability Action Plan for Holbrook	Undertake Liveability Action Plan for Holbrook	0%		No action to date	Economic Development Coordinator



G3: Our region's highlights are celebrated, maintained and promoted to enhance our visitor experience

G3.1: Enliven community life by delivering and supporting events, public art, cultural celebrations and entertainment





DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G3.1.1	Encourage development, promotion, funding and management skills of events and cultural programs to grow the visitor experience and provide a point of difference	Encourage development, promotion, funding and management skills of events and cultural programs to grow the visitor experience and provide a point of difference	50%		Working with 17 events in Greater Hume who received funding under the Reconnecting Regional NSW - Community Event Program.	Executive Assistant Tourism & Promotions
G3.1.2	Maintain and promote the Greater Hume Events Calendar and provide advice on Hosting an Event in Greater Hume	Maintain and promote the Greater Hume Events Calendar and provide advice on Hosting an Event in Greater Hume	50%		Achieved and ongoing, currently working with 17 events in Greater Hume who received funding under the Reconnecting Regional NSW - Community Event Program.	Executive Assistant Tourism & Promotions


G3.2: Promote Greater Hume as a great place to live, work, visit and invest

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G3.2.1	Review and implement contemporary Visitor Centre Services to extend tourism assistance across Council's heritage, culture and tourism facilities and locations	Review and implement contemporary Visitor Centre Services to extend tourism assistance across Council's heritage, culture and tourism facilities and locations	75%		Ongoing assistance has been provided to our Visitor Information Points. It is planned to review the VIP network in early 2023.	Executive Assistant Tourism & Promotions
G3.2.2	Hold an event to welcome new residents to Greater Hume including newcomer residents	Hold an event to welcome new residents to Greater Hume including newcomer residents	75%		Discussions have been held with Henty Street party event planned for first quarter 2023, to work in with this event. Collaboration with Connecting Womens program and NSW GROW Murray Taskforce.	Economic Development Coordinator
G3.2.3	Develop promotional / marketing campaigns and collateral to hero Greater Hume's natural environment, history and heritage, walk / bike / ride / drive itineraries, agritourism, tourism	Develop promotional / marketing campaigns and collateral to hero Greater Hume's natural environment, history and heritage, walk / bike / ride / drive itineraries, agritourism, tourism	75%		Working on a Autumn/Winter Campaign with Murray Regional Tourism.	Executive Assistant Tourism & Promotions

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	operators and experiences	operators and experiences				
G3.2.4	Review the Greater Hume Visitor Experience Plan	Review the Greater Hume Visitor Experience Plan	0%		No action to date	Executive Assistant Tourism & Promotions
G3.2.5	Conduct visitor information workshops / meetings for tourism operators, community members and Greater Hume Council staff to provide them with knowledge when assisting with enquiries from visitors	Conduct visitor information workshops / meetings for tourism operators, community members and Greater Hume Council staff to provide them with knowledge when assisting with enquiries from visitors	0%		To be actioned late 2023	Executive Assistant Tourism & Promotions

G3.3: Promote the diversity and quality of retail offerings and local products

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G3.3.1	Encourage individuals and agricultural businesses to develop farm gate and niche produce	Encourage individuals and agricultural businesses to develop farm gate and niche produce	75%		Two Greater Hume businesses will be in the Destination Inspiration Workshops with Murray Regional Tourism and Destination Riverina Murray, during the first half of 2023..	Executive Assistant Tourism & Promotions
G3.3.2	Promote and support local producers and giftware through the Greater Hume Visitor Information Centre	Promote and support local producers and giftware through the Greater Hume Visitor Information Centre	75%		Planning to develop local produce hampers to be sold at Greater Hume Visitor Information Centre in 2023.	Executive Assistant Tourism & Promotions
G3.3.3	Ensure all tourism operators and experiences have a digital presence through the Australian Tourism Data Warehouse	Ensure all tourism operators and experiences have a digital presence through the Australian Tourism Data Warehouse	75%		Ongoing development of tourism database for inclusion onto Australian Tourism Data Warehouse, Buy Local and Visit Greater Hume website.	Executive Assistant Tourism & Promotions
G3.3.4	Ensure all retailers and tourism	Ensure all retailers and tourism	75%		Audit and update of business database	Economic Development Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	operators are listed in Buy Local in Greater Hume Business Directory	operators are listed in Buy Local in Greater Hume Business Directory			has commenced. Buy Local Directory template updated.	
		Ensure all retailers and tourism operators are listed in Buy Local in Greater Hume Business Directory	75%		Ongoing development of tourism database for inclusion onto Australian Tourism Data Warehouse, Buy Local and Visit Greater Hume website.	Executive Assistant Tourism & Promotions




3: Natural & Built Environment

Objective: Our natural and built environment is preserved and maintained in harmony with sustainable practices.


N1: Our infrastructure and facilities are maintained and built in harmony with the natural environment

N1.1: Develop and implement long term Asset Management Plans for all infrastructure categories




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N1.1.1	Plan and undertake activities to build resilience in the asset base in response to environmental challenges	Plan and undertake activities to build resilience in the asset base in response to environmental challenges	0%		Awaiting appropriate staff resources to commence	Director Engineering
N1.1.2	Implement the program for asset revaluations	. Implement the program for asset revaluations	0%		Lack of staff has delayed commencement of this. Consultants have now been engaged to complete required work by end of 2023	Director Engineering
N1.1.3	Plan for activities required to introduce strategic asset management programs	Plan for activities required to introduce strategic asset management programs	0%		Awaiting appropriate staff resources to commence	Director Engineering
N1.1.4	Refine distribution of asset renewal funding to align with asset	Refine distribution of asset renewal funding to align with asset	0%		Awaiting appropriate staff resources to commence	Director Engineering

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	categories and asset life cycle modelling	categories and asset life cycle modelling				
N1.1.5	Develop a strategy for organisation-wide asset management literacy	Develop a strategy for organisation-wide asset management literacy	0%		Will be undertaken by Consultants in late 2023	Director Engineering
N1.1.6	Complete upgrade works to water reservoir at Black Street Culcairn	Complete upgrade works to water reservoir at Black Street Culcairn	75%		Business case completed, Grant application to be submitted in second half of 2023	Director Engineering
N1.1.8	Complete Plan of Management for Crown lands under the control and management of Council	Complete Plan of Management for Crown lands under the control and management of Council	100%		Plans of Management completed and being reviewed by Crown Lands	Director Corporate & Community Services


N1.2: Expand waste water treatment systems into villages

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N1.2.1	Continue to investigate options to sewer Gerogery, Woomargama and Burrumbuttock	Continue to investigate options to sewer Gerogery, Woomargama and Burrumbuttock	20%		IWCM Project nearing finalization. Assessment of sewerage in Gerogery, Woomargama, and Burrumbuttock are included in IWCM	Director Engineering

N1.3: Support local adoption of clean energy solutions



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N1.3.1	Promote programs to enable citizens to adopt energy efficiency and renewable energy technologies	Promote programs to enable citizens to adopt energy efficiency and renewable energy technologies	100%		Wymah solar and battery project nearing completion	Director Corporate & Community Services
N1.3.2	Continue to implement the Greater Hume Energy Savings Action Plan and investigate the feasibility of further expansion of solar photovoltaic systems and batteries at various community facilities	Continue to implement the Greater Hume Energy Savings Action Plan and investigate the feasibility of further expansion of solar photovoltaic systems and batteries at various community facilities	50%		Wymah solar and battery project nearing completion. Council continues to participate in the REROC Energy group	Director Corporate & Community Services
N1.3.3	Review opportunities to support electric vehicle charging points at Council offices and depots to facilitate integration of electric vehicles into Council's fleet	Review opportunities to support electric vehicle charging points at Council offices and depots to facilitate integration of electric vehicles into Council's fleet	25%		Joint funding application lodged through REROC to facilitate installation of free community charging stations at a number of locations across Greater Hume LGA	Director Corporate & Community Services

N1.4: Encourage and provide local reuse and recycling infrastructure

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N1.4.1	Investigate funding opportunities to process organic material	Investigate funding opportunities to process organic material	60%			Director Environment & Planning





N2: Our road and transport network is maintained and accessible


N2.1: Develop 5-year Strategic Road Strategy

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N2.1.1	Implement asset maintenance and renewal programs in accordance with adopted budgets and capital works programs	Implement asset maintenance and renewal programs in accordance with adopted budgets and capital works programs	75%		Road construction / maintenance being undertaken as per works program, Updated Road Strategy completed	Director Engineering
N2.1.2	Seek external funding for identified priority road projects including: <ul style="list-style-type: none"> Jingellic Road (various sections) Brocklesby - Balldale Road (construction of final 4km) Coppabella Road (rehabilitation of first 4km) Henty - Cookardinia Road (Henty - HMFD) Culcairn - Holbrook Road (Willow Creek Bridge widening) Benambra Road (Weeamera Road to Cummings Road) 	Seek external funding for identified priority road projects including: <ul style="list-style-type: none"> Jingellic Road (various sections) Brocklesby - Balldale Road (construction of final 4km) Coppabella Road (rehabilitation of first 4km) Henty - Cookardinia Road (Henty - HMFD) Culcairn - Holbrook Road (Willow Creek Bridge widening) Benambra Road (Weeamera Road to Cummings Road) 	75%		External Funding has been applied for under Fixing Local and Fixing Countries Road Programs for road upgrades Council successful under both programs for some projects	Director Engineering

N3: Our communities share responsibility to increase sustainability and minimising our environmental impacts

N3.1: Develop planning and operational controls to protect and support a sustainable environment

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N3.1.1	Implement the Riverina & Murray Weeds Action Program	Implement the Riverina & Murray Weeds Action Program	70%		Due to extended staff leave site inspections have been limited. Field days have been undertaken to address an alligator weed.	Director Environment & Planning
N3.1.2	Provide resources and support to landcare groups engaged in on-ground activities across the shire	Provide resources and support to landcare groups engaged in on-ground activities across the shire	70%		Requests for support will be considered.	Director Environment & Planning
N3.1.3	Complete rehabilitation works at Funks Pit quarry	Complete rehabilitation works at Funks Pit quarry	75%		Works are nearing completion.	Director Engineering
N3.1.4	Review the Greater Hume Integrated Water Cycle Management Plan and associated planning controls to provide best practice water cycle management for new development	Review the Greater Hume Integrated Water Cycle Management Plan and associated planning controls to provide best practice water cycle management for new development	95%		IWCM is nearing completion	Director Engineering




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N3.1.5	Investigate and consult with our community on a stormwater management services charge to support flood mitigation works and improvements to the drainage system	Investigate and consult with our community on a stormwater management services charge to support flood mitigation works and improvements to the drainage system	0%		Awaiting appropriate staff resources to implement	Director Engineering

4: Leadership & Communication

Objective: Our leadership and communication cultivates confidence in our future direction


L1: Our decision-making is inclusive, collaborative and encourages ownership of our future

L1.1: Support local decision making through transparent communication and inclusive community engagement



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L1.1.1	Establish relevant Communications Engagement and Events policies, protocols and processes	Establish relevant Communications Engagement and Events policies, protocols and processes	80%		All relevant policies are being reviewed	General Manager
L1.1.2	Develop strategies to identify new technologies to open up digital communications and engagement channels	Develop strategies to identify new technologies to open up digital communications and engagement channels	70%		Migration to Office 365 has been commissioned which will include integration of Microsoft Teams into day to day business operations	Director Corporate & Community Services
L1.1.3	Source and develop innovative methodologies to involve the community in two way decision-making processes	Source and develop innovative methodologies to involve the community in two way decision-making processes	75%		We are continuing to engage with the community to gain a better understanding of current and future priorities.	General Manager

L2: Our communication is open, effective and purposeful to connect and educate our community

L2.1: Support leadership and mentoring initiatives that build and strengthen the capacity of individuals, businesses and communities





DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L2.1.1	Develop a Volunteer Management and Support Strategy	Develop a Volunteer Management and Support Strategy	0%		No action to date	Director Corporate & Community Services

L2.2: Collaborate with partners to deliver positive outcomes for the community, economy and environment


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L2.2.1	Actively lobby State and Federal members of parliament on issues of importance to our community	Actively lobby State and Federal members of parliament on issues of importance to our community	75%		The focus now will be to build a relationship with the new LG Minister. This will begin with the Country Mayor's visit at the end of May.	General Manager
L2.2.2	Actively participate in regional strategic planning and collaborative initiatives through REROC / RivJO, Riverina Regional Library and government agencies	Actively participate in regional strategic planning and collaborative initiatives through REROC / RivJO, Riverina Regional Library and government agencies	85%		Continuing to attend and participate	General Manager

L3: Our leadership and advocacy





L3.1: Undertake integrated, long term planning and decision making, reflective of community needs, resources and aspirations



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L3.1.1	Develop and implement a performance monitoring system for four year Delivery Program reporting	Develop and implement a performance monitoring system for four year Delivery Program reporting	100%		Pulse system implemented	Director Corporate & Community Services
L3.1.2	Develop and implement the Greater Hume Council Workforce Management Plan	Develop and implement the Greater Hume Council Workforce Management Plan	75%		Workforce Management Plan updated and adopted as at 1 July 2022. Actions to be implemented over the course of the 2022 - 2026 period	Director Corporate & Community Services
L3.1.3	Develop and implement an Asset Management Improvement Program	Develop and implement an Asset Management Improvement Program	0%		Awaiting appropriate staff resources to undertake	Director Engineering
L3.1.5	Undertake asset class revaluation for Buildings	Undertake asset class revaluation for Buildings	100%			Director Environment & Planning


L3.2: Ensure responsible, sustainable, ethical and open local government

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L3.2.2	Implement the Department of Planning, Industry and Environment ePlanning Portal integration to support access to information	Implement the Department of Planning, Industry and Environment ePlanning Portal integration to support access to information	85%		Further integration has occurred	Director Environment & Planning

L3.3: Deliver efficiency, effectiveness and probity in Council processes and services

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L3.3.1	Identify and complete at least one service and efficiency review within each Department annually with particular emphasis on removing manual workloads within Council processes	Identify and complete at least one service and efficiency review within each Department annually with particular emphasis on removing manual workloads within Council processes	75%		Major asset management review commissioned and scheduled to commence May 2023	Director Corporate & Community Services
L3.3.2	Undertake a program on Internal Audit projects and provide advice on risk and control, economy, efficiency and effectiveness across all service elements of Council	Undertake a program on Internal Audit projects and provide advice on risk and control, economy, efficiency and effectiveness across all service elements of Council	75%		Audit review of developer contributions completed with final report to be presented to May meeting of Audit, Risk & Improvement Committee	Director Corporate & Community Services
L3.3.4	Implement reporting and dashboard tools to support administrative processes and decision making	Implement reporting and dashboard tools to support administrative processes and decision making	10%		Financial snapshot reporting included with all quarterly budget review reports	Director Corporate & Community Services
L3.3.5	Develop and implement an	Develop and implement an	75%		Engagement of external IT support has	IT Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	information technology infrastructure replacement program	information technology infrastructure replacement program			enabled a structured support and replacement program to be implemented. Further documented procedures are required and will be developed during 2023	
L3.3.6	Continue to support our staff to use technology by improving digital capability	Continue to support our staff to use technology by improving digital capability	75%		Engagement of external IT support has enabled a structured support and replacement program to be implemented. Further documented procedures are required and will be developed during 2023	IT Coordinator
L3.3.7	Implement and manage technology that allows staff to access information from any location to improve delivery of services	Implement and manage technology that allows staff to access information from any location to improve delivery of services	80%		Engagement of external IT support has enabled a structured support and replacement program to be implemented. Further documented procedures are required and will be	IT Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					developed during 2023	
L3.3.8	Investigate an integrated Cemetery Register that allows all cemetery records to be captured in one location and available online	Investigate an integrated Cemetery Register that allows all cemetery records to be captured in one location and available online	0%		This has been deferred until 23/24.	Director Environment & Planning

