



Greater
Hume
Council

Council Review

Q1, 2025/2026

1: Our Community

Enhance liveability, support community well-being, advocate for access to essential services, recreational opportunities, diverse housing options and provide quality services that meet the diverse needs of all residents.

1.1: Improve access to healthcare, aged care and continue to improve access to children services and youth programs across our communities.

1.1.1: Refurbish Building Acquisition in Balfour Street Culcairn to attract Allied Health and other medical professionals to service the local community

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.1.1	Refurbish Building Acquisition in Balfour Street Culcairn to attract Allied Health and other medical professionals to service the local community	Refurbish Building Acquisition in Balfour Street Culcairn to attract Allied Health and other medical professionals to service the local community	50%			Funding is being sought for this project with an grant application being submitted for the Club Grant. Unfortunately the grant was unsuccessful.	General Manager

1.1.2: Advocate to Murrumbidgee Health to improve accessibility to health care for our communities.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.1.2	Advocate to Murrumbidgee Health to improve accessibility to health care for our communities.	Advocate to Murrumbidgee Health to improve accessibility to health care for our communities.	0%				General Manager

1.1.3: Advocate for additional health and aged care services to be provided targeted for people over the age of 55

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.1.3	Advocate for additional health and aged care services to be provided targeted for people over the age of 55	Advocate for additional health and aged care services to be provided targeted for people over the age of 55	0%				General Manager

1.1.4: Collaborate with local providers and community groups to provide children services and youth programs to our community

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.1.4	Collaborate with local providers and community groups to provide children services and youth programs to our community	Collaborate with local providers and community groups to provide children services and youth programs to our community	30%			NSW Play Groups are now successfully operating from Jindera and Holbrook libraries. Family Day Care Programs continue to be offered from Burrows Road with a range of provider utilising the space. Council continues to seek ways in offering more support to children services and youth programs in the local area.	Director Corporate & Community Services

1.1.5: Council to employ a dedicated Youth Officer to seek grant funding and establish a Youth Advisory Group that aims to provide suitable programs for our youth.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.1.5	Council to employ a dedicated Youth Officer to seek grant funding and establish a Youth Advisory Group that aims to provide suitable programs for our youth.	Council to employ a dedicated Youth Officer to seek grant funding and establish a Youth Advisory Group that aims to provide suitable programs for our youth.	100%			A Youth Officer has been employed to work on a part time basis. The Youth Officer is currently applying for grants and commencing introductions in the local community to establish a Youth Advisory Group.	Director Corporate & Community Services

1.1.6: Council to increase the number of placements and programs available at childcare facilities across Greater Hume

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.1.6	Council to increase the number of placements and programs available at childcare facilities across Greater Hume	Council to increase the number of placements and programs available at childcare facilities across Greater Hume	5%			Discussions at Centre level on what initiatives can be adopted to increase the number of placements and programs. Discussions are currently underway with another Council to take over the provision of their family day care services.	Director Corporate & Community Services

1.1.7: Update the Greater Hume Council's Children Services website to improve access to relevant information for families regarding children services.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.1.7	Update the Greater Hume Council's Children Services website to improve access to relevant information for families regarding children services.	Update the Greater Hume Council's Children Services website to improve access to relevant information for families regarding children services.	5%				Director Corporate & Community Services

1.1.8: Council to be recognised as a ChildSafe organisation.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.1.8	Council to be recognised as a ChildSafe organisation.	Council to be recognised as a ChildSafe organisation.	25%			Council is working on implementing new policies for Children Services that relate to Child Safety, interview practices and on-boarding has also been improved across the organisation, in particular for child related positions such as Educators and Life Guards.	Director Corporate & Community Services

1.1.9: Advocate to attract childcare services and dedicated preschool programs to Jindera.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.1.9	Advocate to attract childcare services and dedicated preschool programs to Jindera.	Advocate to attract childcare services and dedicated preschool programs to Jindera.	5%				Director Corporate & Community Services

1.1.10: Update and implement the Disability Inclusion Action Plan

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.1.10	Update and implement the Disability Inclusion Action Plan	Update and implement the Disability Inclusion Action Plan	10%			Review of third party providers and procurement has commenced to appoint a provider to review and update Councils DIAP.	Director Corporate & Community Services

1.2: Seek opportunities to develop recreational facilities, walking, rail and bike trails, inclusive playgrounds and family-friendly spaces**1.2.1: Seek grant funding to implement a structured walking and bike trails replacement and construction program across the Shire.**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.2.1	Seek grant funding to implement a structured walking and bike trails replacement and construction program across the Shire.	Seek grant funding to implement a structured walking and bike trails replacement and construction program across the Shire.	0%			No grant available at this time	Director Engineering

1.2.2: Prepare Council Playground Strategy and upgrade playgrounds as budget permits

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.2.2	Prepare Council Playground Strategy and upgrade playgrounds as budget permits	Prepare Council Playground Strategy and upgrade playgrounds as budget permits	25%			Strategy not commenced, Playground upgrades that are budgeted have commenced	Director Engineering

1.2.3: Prepare Council Public Toilet Strategy and upgrade public toilets as budgets permits

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.2.3	Prepare Council Public Toilet Strategy and upgrade public toilets as budgets permits	Prepare Council Public Toilet Strategy and upgrade public toilets as budgets permits	25%			No work on strategy, but capital upgrades planned in budget have commenced	Director Engineering

1.2.4: Prepare Council Parks and Recreation Ground Strategy and upgrade parks and open spaces as budget permits

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.2.4	Prepare Council Parks and Recreation Ground Strategy and upgrade parks and open spaces as budget permits	Prepare Council Parks and Recreation Ground Strategy and upgrade parks and open spaces as budget permits	25%			No work on strategy but park upgrades have commenced for 25/26 on budgeted projects	Director Engineering

1.2.5: Advocate the use of disused rail corridors for recreational use

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.2.5	Advocate the use of disused rail corridors for recreational use	Advocate the use of disused rail corridors for recreational use	25%			Advocation to access to rail corridors occurring	Director Engineering

1.3: Maintain local heritage and respect, promote, support and promote cultural diversity, and inclusivity and embed Aboriginal culture and stories in our community through events, festivals, and community programs

1.3.1: Embed culturally appropriate practices, including Indigenous practices into Council and community run events, programs and initiatives

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.3.1	Embed culturally appropriate practices, including Indigenous practices into Council and community run events, programs and initiatives	Embed culturally appropriate practices, including Indigenous practices into Council and community run events, programs and initiatives	50%			On-going activity. Events are being constantly being approved to ensure they align with appropriate practices	General Manager

1.3.2: Update Council's Meeting Code of Meeting Practice 2022

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.3.2	Update Council's Meeting Code of Meeting Practice 2022	Update Council's Meeting Code of Meeting Practice 2022	80%			The Meeting Code of Practice 2022 has been updated as per the Model Meeting Code of Practice 2025. The draft Meeting Code is currently on exhibition and will be adopted at the December Council Meeting.	Director Corporate & Community Services

1.3.3: Collaborate with the Australia Day Committee to develop a program of events that incorporates cultural diversity and inclusivity.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.3.3	Collaborate with the Australia Day Committee to develop a program of events that incorporates cultural diversity and inclusivity.	Collaborate with the Australia Day Committee to develop a program of events that incorporates cultural diversity and inclusivity.	70%			Progress is being made on the Australia Day 2026 Ceremony. Staff are working closely with the Jindera Community to ensure the event reflects and includes not only the Jindera community, but also the wider Greater Hume Community. The program for Australia Day 2026 will be released in December.	General Manager

1.3.4: Encourage development, promotion, funding and management of skills and cultural programs to grow the visitor experience.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.3.4	Encourage development, promotion, funding and management of skills and cultural programs to grow the visitor experience.	Encourage development, promotion, funding and management of skills and cultural programs to grow the visitor experience.	50%			Partnered with DRM and MRT to provide training to TOs throughout the quarter. Training included branding, cultural awareness and AI. Continuing activity	General Manager

1.3.5: Develop and implement Council Grants for local organisations and community groups seeking to host community events and festivals

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.3.5	Develop and implement Council Grants for local organisations and community groups seeking to host community events and festivals	Develop and implement Council Grants for local organisations and community groups seeking to host community events and festivals	100%			The event grant funding programme has been instigated and been very successful.	General Manager

1.3.6: Continue delivery of the Greater Hume Museum Advisor Program to provide with partnership, guidance, training and expertise to our public and private museums.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.3.6	Continue delivery of the Greater Hume Museum Advisor Program to provide with partnership, guidance, training and expertise to our public and private museums.	Continue delivery of the Greater Hume Museum Advisor Program to provide with partnership, guidance, training and expertise to our public and private museums.	0%			All Museums included in the program have been participating actively in the program with our Museum Advisor. Museums have covered topics such as Collections Policies and Mission Statements.	General Manager

1.5: Advocate and promote public transport access and connectivity between towns and regional centre.

1.5.1: Continue the association with Train Link to remain a ticketing agent to ensure accessibility to public transport options

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.5.1	Continue the association with Train Link to remain a ticketing agent to ensure accessibility to public transport options	Continue the association with Train Link to remain a ticketing agent to ensure accessibility to public transport options	100%			Train Link Service Agreement signed in August 2025 to continue to provide ticketing services through our Customer Relation Centres.	Director Corporate & Community Services

1.5.2: Continue to maintain relationships with local bus companies to support Regional Buses On Demand service.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.5.2	Continue to maintain relationships with local bus companies to support Regional Buses On Demand service.	Continue to maintain relationships with local bus companies to support Regional Buses On Demand service.	10%			Council CR centres displays current regional bus information for the community.	Director Corporate & Community Services

1.6: Advocate and support provision of more social activities and support networks for retirees and seniors**1.6.1: Continue to seek grant funding to provide targeted events for seniors to interact, this includes Senior Week hosted at our Libraries.**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.6.1	Continue to seek grant funding to provide targeted events for seniors to interact, this includes Senior Week hosted at our Libraries.	Continue to seek grant funding to provide targeted events for seniors to interact, this includes Senior Week hosted at our Libraries.	35%			Council intends to host Seniors Week activities.	Director Corporate & Community Services

1.6.2: Attract and maintain community groups to host events targeted at seniors in the community.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.6.2	Attract and maintain community groups to host events targeted at seniors in the community.	Attract and maintain community groups to host events targeted at seniors in the community.	10%			Council Library and CR Centres are currently being utilised regularly by community groups including activities targeting seniors such as craft, exercises and knitting groups. Council has seen an increase in the number of events being hosted across the LGA in the past 12 months.	Director Corporate & Community Services

1.6.3: Continue to support and promote Meals on Wheels.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.6.3	Continue to support and promote Meals on Wheels.	Continue to support and promote Meals on Wheels.	10%				Director Corporate & Community Services

1.6.4: Continue to promote and provide information on aged and community services.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.6.4	Continue to promote and provide information on aged and community services.	Continue to promote and provide information on aged and community services.	50%			Council's website continues to be updated with local events and information for community.	Director Corporate & Community Services

1.6.5: Establish and maintain relationships with other organisations that continue to provide support to retirees and seniors.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.6.5	Establish and maintain relationships with other organisations that continue to provide support to retirees and seniors.	Establish and maintain relationships with other organisations that continue to provide support to retirees and seniors.	15%			Council has attended and offers support to local community groups. Recently Council staff attended the Holbrook Dementia Alliance and Dementia Action Week.	Director Corporate & Community Services

1.7: Maintain aged care housing and encourage investment in affordable housing, monitor rental availability.

1.7.1: Council to complete a Settlement Strategy that identifies: • Land suitable for residential purposes • Re-zoning of land • Reviewing Council's Land Bank for proposed residential development • Increasing available housing and pursue grants for infrastructure and flood mitigation.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.7.1	Council to complete a Settlement Strategy that identifies: • Land suitable for residential purposes • Re-zoning of land • Reviewing Council's Land Bank for proposed residential development • Increasing available housing and pursue grants for infrastructure and flood mitigation.	Council to complete a Settlement Strategy that identifies: • Land suitable for residential purposes • Re-zoning of land • Reviewing Council's Land Bank for proposed residential development • Increasing available housing and pursue grants for infrastructure and flood mitigation.	70%			The Greater Hume Settlement Strategy is progressing well. The draft document is expected to be completed by the end of 2025.	General Manager

1.7.2: Continue to maintain and manage Kala Court Self-funded Units through sustainable business practices

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.7.2	Continue to maintain and manage Kala Court Self-funded Units through sustainable business practices	Continue to maintain and manage Kala Court Self-funded Units through sustainable business practices	5%			Two units are currently undergoing maintenance at Kala Court.	Director Corporate & Community Services

1.7.3: Continue to provide community housing at affordable rental prices such as Kala Court and Frampton Court.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.7.3	Continue to provide community housing at affordable rental prices such as Kala Court and Frampton Court.	Continue to provide community housing at affordable rental prices such as Kala Court and Frampton Court.	30%			Council continue to maintain high vacancies across all of our Aged and Community Housing. Vacancies are quickly filled by an active waiting list.	Director Corporate & Community Services

1.7.4: Attract private investment to construct suitable affordable accommodation options for aged care housing through economic development initiatives

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.7.4	Attract private investment to construct suitable affordable accommodation options for aged care housing through economic development initiatives	Attract private investment to construct suitable affordable accommodation options for aged care housing through economic development initiatives	0%				General Manager

1.7.5: Refurbish aged care units as budget permits

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
1.7.5	Refurbish aged care units as budget permits	Refurbish aged care units as budget permits	50%			Maintenance on all vacant self funded units with fresh painting and new floors. Two units are currently undergoing refurbishment.	Director Corporate & Community Services

2: Our Economy

Build a strong and diverse economy, support local businesses, attract investment, grow tourism and create job opportunities that retain young people and families.

2.1: Invest in economic development to support small business development and support with approval processes and reducing red tape.

2.1.1: Support approval processes and reduce red tape through allocating dedicated resources to assist the community in lodging a Development Application and use of the NSW Planning Portal.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.1.1	Support approval processes and reduce red tape through allocating dedicated resources to assist the community in lodging a Development Application and use of the NSW Planning Portal.	Support approval processes and reduce red tape through allocating dedicated resources to assist the community in lodging a Development Application and use of the NSW Planning Portal.	0%				General Manager

2.1.3: Aim to achieve the benchmark assessment times as prescribed by NSW Planning Housing & Infrastructure

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.1.3	Aim to achieve the benchmark assessment times as prescribed by NSW Planning Housing & Infrastructure	Aim to achieve the benchmark assessment times as prescribed by NSW Planning Housing & Infrastructure	50%			Council is performing well with our assessment times.	General Manager

2.1.4: Revise Greater Hume Council's Local Strategic Planning Statement 2020

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.1.4	Revise Greater Hume Council's Local Strategic Planning Statement 2020	Revise Greater Hume Council's Local Strategic Planning Statement 2020	0%				General Manager

2.1.5: Attract and recruit an Economic Development officer to work with businesses to identify and pursue opportunities.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.1.5	Attract and recruit an Economic Development officer to work with businesses to identify and pursue opportunities.	Attract and recruit an Economic Development officer to work with businesses to identify and pursue opportunities.	0%				General Manager

2.1.6: Revise Council's Economic Development and Social Plan 2017- 2022.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.1.6	Revise Council's Economic Development and Social Plan 2017-2022.	Revise Council's Economic Development and Social Plan 2017-2022.	0%				General Manager

2.2: Invest in tourism development, to promote tourism and opportunities for silo art, facilitate nature-based attractions, town beautification and encourage agritourism.

2.2.1: Liaise and work with dedicated community groups to ensure that tourism opportunities and initiatives are led by community priorities.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.2.1	Liaise and work with dedicated community groups to ensure that tourism opportunities and initiatives are led by community priorities.	Liaise and work with dedicated community groups to ensure that tourism opportunities and initiatives are led by community priorities.	50%			Continuing to work with and meet with communities and community groups to ensure tourism initiatives such as signage and events are community focused.	General Manager

2.2.2: Re-introduce agri-tourism round table events to support and provide networking opportunities for established and upcoming operators.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.2.2	Re-introduce agri-tourism round table events to support and provide networking opportunities for established and upcoming operators.	Re-introduce agri-tourism round table events to support and provide networking opportunities for established and upcoming operators.	20%			Agri-tourism workshop will be held in the second half of the year	General Manager

2.2.3: Seek support and funding from Murray Regional Tourism and Destination Riverina Murray to attract and host events and to support tourism initiatives and operators

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.2.3	Seek support and funding from Murray Regional Tourism and Destination Riverina Murray to attract and host events and to support tourism initiatives and operators	Seek support and funding from Murray Regional Tourism and Destination Riverina Murray to attract and host events and to support tourism initiatives and operators	30%			Partnership and collaboration with MRT and DRM is continuing. Events, training and programs have been held and supported in our local area such as MRT Tourism Managers Forums and Museums meetings.	General Manager

2.2.4: Revise the Visitor Experience Plan 2018.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.2.4	Revise the Visitor Experience Plan 2018.	Revise the Visitor Experience Plan 2018.	10%			Work will begin in second half of the year.	General Manager

2.2.5: Develop promotional/marketing campaigns and collateral to show case Greater Hume's natural environment, history and heritage, walk/ bike/drive itineraries, agri-tourism, tourism operators and experiences.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.2.5	Develop promotional/marketing campaigns and collateral to show case Greater Hume's natural environment, history and heritage, walk/ bike/drive itineraries, agri-tourism, tourism operators and experiences.	Develop promotional/marketing campaigns and collateral to show case Greater Hume's natural environment, history and heritage, walk/ bike/drive itineraries, agri-tourism, tourism operators and experiences.	40%			Staff have engaged with local Journalist and Marketing Specialist to assist with the development of 2026 Tourism campaigns.	General Manager

2.2.6: Identify and apply for grant funding opportunities for tourism initiatives

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.2.6	Identify and apply for grant funding opportunities for tourism initiatives	Identify and apply for grant funding opportunities for tourism initiatives	30%			Three grant applications submitted so far	General Manager

2.2.7: Develop locality based information for over-night and day trippers

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.2.7	Develop locality based information for over-night and day trippers	Develop locality based information for over-night and day trippers	50%			Town brochures and maps have been updated. Collateral will be developed in line with 2026 Tourism Campaigns	General Manager

2.2.8: Update and refresh Visit Greater Hume website

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.2.8	Update and refresh Visit Greater Hume website	Update and refresh Visit Greater Hume website	80%			Regular updates are being made to ensure the website it up to date. New Site Plan has been developed - waiting for approval	General Manager

2.3: Support the expansion of local industries, including agriculture, manufacturing and small business, taking into consideration the importance of preserving valuable agricultural land.

2.3.1: Continue to attract additional businesses to relocate and service Greater Hume

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.3.1	Continue to attract additional businesses to relocate and service Greater Hume	Continue to attract additional businesses to relocate and service Greater Hume	0%				General Manager

2.3.2: Continue to undertake additional development in industrial estates from our land bank

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.3.2	Continue to undertake additional development in industrial estates from our land bank	Continue to undertake additional development in industrial estates from our land bank	60%			Plans are progressing for undertaking industrial land development at Holbrook and Jindera Industrial estates. The Greater Hume Settlement strategy is also investigating additional opportunities for new industrial development.	General Manager

2.3.3: Conduct two business training workshops

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.3.3	Conduct two business training workshops	Conduct two business training workshops	50%			A proposal for a workshop roadshow has been developed for industry and operators. The workshops will be hosted and ran by a Greater Hume local who specialises in marketing and branding for small business and tourism. Expected that the workshops will be held in March 2026 in each town in Greater Hume.	General Manager

2.3.4: Conduct two business after hours events for business and industry.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.3.4	Conduct two business after hours events for business and industry.	Conduct two business after hours events for business and industry.	50%			A proposal for a workshop roadshow has been developed for industry and operators. The workshops will be hosted and ran by a Greater Hume local who specialises in marketing and branding for small business and tourism. Expected that the workshops will be held in March 2026 in each town in Greater Hume.	General Manager

2.3.5: Prepare a strategy to investigate the expansion of industrial estates for Holbrook and Jindera

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.3.5	Prepare a strategy to investigate the expansion of industrial estates for Holbrook and Jindera	Prepare a strategy to investigate the expansion of industrial estates for Holbrook and Jindera	60%			Engineering plans and costing have been completed. Valuations for the sale of completed land has been obtained.	General Manager

2.3.6: Undertake research to identify key factors that private enterprise is seeking for investment opportunities

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.3.6	Undertake research to identify key factors that private enterprise is seeking for investment opportunities	Undertake research to identify key factors that private enterprise is seeking for investment opportunities	0%				General Manager

2.3.7: Review the Greater Hume Development Control Plan to improve planning criteria to minimise unplanned rural residential land

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.3.7	Review the Greater Hume Development Control Plan to improve planning criteria to minimise unplanned rural residential land	Review the Greater Hume Development Control Plan to improve planning criteria to minimise unplanned rural residential land	50%			The Greater Hume DCP will be amended with a new chapter for Molkentin Road. Further reviews are still to be implemented.	General Manager

2.4: Encourage innovation and advocate for digital connectivity, improving Internet access for home-based and remote workers.

2.4.1: Advocate to relevant Telco and Federal government for improved digital capacity, mobile phone connectivity and black sport mobile coverage.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.4.1	Advocate to relevant Telco and Federal government for improved digital capacity, mobile phone connectivity and black sport mobile coverage.	Advocate to relevant Telco and Federal government for improved digital capacity, mobile phone connectivity and black sport mobile coverage.	50%			Council has been attempting to progress Fibre to the Premises NBN for Jindera. This matter is still progressing with Council providing information on Jindera growth prospect to NBN.	General Manager

2.5: Strengthen partnerships with regional universities, TAFEs, and training providers to enhance job skills, attract skilled workers and opportunities to retain young people.

2.5.1: Partner with local schools, TAFE's and Universities to promote career opportunities with Council.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.5.1	Partner with local schools, TAFE's and Universities to promote career opportunities with Council.	Partner with local schools, TAFE's and Universities to promote career opportunities with Council.	50%			Council is working with local providers to strengthen the partnership to attract and retain skilled workers and young people. Greater Hume Council is currently linked in with Wodonga Tafe Childcare Vocational Education Trainers and local high schools.	Director Corporate & Community Services

2.5.2: In partnership with local high schools promote Careers at Council by hosting targeted events for students

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.5.2	In partnership with local high schools promote Careers at Council by hosting targeted events for students	In partnership with local high schools promote Careers at Council by hosting targeted events for students	100%			Careers at Council Day was coordinated by a third party provider in August 2025. Greater Hume Council participated in the event and hosted Billabong High School students in Walla Walla demonstrating a variety of careers at Council.	Director Corporate & Community Services

2.5.3: Introduce a range of social media advertising campaigns to attract skilled workers to Council.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.5.3	Introduce a range of social media advertising campaigns to attract skilled workers to Council.	Introduce a range of social media advertising campaigns to attract skilled workers to Council.	5%				Director Corporate & Community Services

2.5.4: Identify relevant positions that can be offered as entry level positions such as Traineeships that can lead to career pathways at Council.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
2.5.4	Identify relevant positions that can be offered as entry level positions such as Traineeships that can lead to career pathways at Council.	Identify relevant positions that can be offered as entry level positions such as Traineeships that can lead to career pathways at Council.	50%			Two positions have been identified as suitable for traineeships and recruitment is currently underway. In addition, a trainee in Childcare was appointed during the quarter.	Director Corporate & Community Services

3: Our Environment

Protect natural assets, promote sustainable development, invest in resilience to climate change and enhance Greater Hume’s natural landscapes, biodiversity, and environmental resilience

3.1: Implement stronger protections for agricultural land, noxious weed management, and ensuring responsible development and land use.

3.1.1: Apply for Weed Action Plan for additional funding for noxious weeds funding

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
3.1.1	Apply for Weed Action Plan for additional funding for noxious weeds funding	Apply for Weed Action Plan for additional funding for noxious weeds funding	80%			Preparations are underway to lodge an application with the application to be lodged by the 14 November	General Manager

3.2: Expand tree-planting initiatives and green spaces in towns and villages.

3.2.1: Develop Street Tree Planting Program for all towns and villages

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
3.2.1	Develop Street Tree Planting Program for all towns and villages	Develop Street Tree Planting Program for all towns and villages	0%			Yet to be actioned	Director Engineering

3.2.2: Develop open space strategy for Council land in Shire

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
3.2.2	Develop open space strategy for Council land in Shire	Develop open space strategy for Council land in Shire	0%			Planned for future years	Director Engineering

3.3: Improve waste management and recycling facilities, including better access for rural residents.

3.3.1: Revise Council's Waste Strategy 2019-2023

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
3.3.1	Revise Council's Waste Strategy 2019-2023	Revise Council's Waste Strategy 2019-2023	0%				General Manager

3.3.2: Participate in Halve Waste Campaign and additional initiatives that aim to increase FOGO recycling

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
3.3.2	Participate in Halve Waste Campaign and additional initiatives that aim to increase FOGO recycling	Participate in Halve Waste Campaign and additional initiatives that aim to increase FOGO recycling	50%			Council continues to provide ongoing educational campaigns to increase FOGO recycling. A recent TV campaign has been conducted. Regards	General Manager

3.4: Advocate for climate resilience through water conservation, renewable energy projects, and responsible land use.**3.4.1: Review and implement the Energy Savings Action Plan 2021**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
3.4.1	Review and implement the Energy Savings Action Plan 2021	Review and implement the Energy Savings Action Plan 2021	10%			Council continues to implement the Energy Savings Action Plan with the trialling of Electric Vehicles this quarter.	Director Corporate & Community Services

3.4.2: Promote programs to enable citizens to adopt energy efficiency and renewable energy technologies.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
3.4.2	Promote programs to enable citizens to adopt energy efficiency and renewable energy technologies.	Promote programs to enable citizens to adopt energy efficiency and renewable energy technologies.	5%				Director Corporate & Community Services

3.4.3: Review opportunities to support electric vehicle charging points at Council offices and depots to facilitate integration of electric vehicles into Council's fleet

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
3.4.3	Review opportunities to support electric vehicle charging points at Council offices and depots to facilitate integration of electric vehicles into Council's fleet	Review opportunities to support electric vehicle charging points at Council offices and depots to facilitate integration of electric vehicles into Council's fleet	25%			Two charging points installed at Holbrook and Culcairn Offices. Two Tesla vehicles have been purchased for use by staff	Director Engineering

3.4.4: Finalise the Integrated Water Cycle Management Plan

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
3.4.4	Finalise the Integrated Water Cycle Management Plan	Finalise the Integrated Water Cycle Management Plan	25%			Finalisation of IWCM is occurring	Director Engineering

3.5: Support the development of sustainable tourism opportunities that celebrate the region’s natural beauty, Indigenous heritage, and history.

3.5.1: Support operators of Overnight Stay’s and encourage the investment and implementation of electric charging stations.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
3.5.1	Support operators of Overnight Stay's and encourage the investment and implementation of electric charging stations.	Support operators of Overnight Stay's and encourage the investment and implementation of electric charging stations.	20%			Information and collateral for Operators is being developed.	General Manager

3.6: Enhance flood mitigation efforts and disaster preparedness planning to protect homes and businesses

3.6.1: Enhance flood mitigation efforts and disaster preparedness planning to protect homes and businesses

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
3.6.1	Enhance flood mitigation efforts and disaster preparedness planning to protect homes and businesses	Enhance flood mitigation efforts and disaster preparedness planning to protect homes and businesses	0%			No Action	Director Engineering

3.6.2: Continue with applications to State Governments for implementation of flood studies/ Flood Plain Risk Management plans and flood mitigation projects

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
3.6.2	Continue with applications to State Governments for implementation of flood studies/ Flood Plain Risk Management plans and flood mitigation projects	Continue with applications to State Governments for implementation of flood studies/ Flood Plain Risk Management plans and flood mitigation projects	25%			Applications made for stage 2 Holbrook Levee Works and Jindera Flood Study and FRMP lodged	Director Engineering

3.6.3: Continue to undertake activities that build resilience in Councils asset base in response to environmental challenges.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
3.6.3	Continue to undertake activities that build resilience in Councils asset base in response to environmental challenges.	Continue to undertake activities that build resilience in Councils asset base in response to environmental challenges.	0%			Asset Team Being employed, with a task set for future years following full asset team employed	Director Engineering

4: Our Infrastructure

Deliver, maintain and advocate for essential infrastructure, prioritising roads, transport, digital connectivity, and essential services to support growing communities.

4.1: Continue to invest in better road maintenance, drainage, and footpaths across all towns and communities

4.1.1: Advocate State and Federal Governments to increase funding for roads.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.1.1	Advocate State and Federal Governments to increase funding for roads.	Advocate State and Federal Governments to increase funding for roads.	25%			Advocating where possible is occurring	Director Engineering

4.1.2: Continue 4 Yearly reviews and refinement of Council’s Road Strategy

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.1.2	Continue 4 Yearly reviews and refinement of Council's Road Strategy	Continue 4 Yearly reviews and refinement of Council's Road Strategy	0%			Due in 2027	Director Engineering

4.1.3: Determine and develop priorities for Council's towns and village infrastructure.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.1.3	Determine and develop priorities for Council's towns and village infrastructure.	Determine and develop priorities for Council's towns and village infrastructure.	0%			Year 3 & 4	Director Engineering

4.1.4: Seek grant funding to support construction of Shared pathways and the construction and maintenance of Footpaths.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.1.4	Seek grant funding to support construction of Shared pathways and the construction and maintenance of Footpaths.	Seek grant funding to support construction of Shared pathways and the construction and maintenance of Footpaths.	0%			No grants available	Director Engineering

4.2: Work towards improving sewerage and water infrastructure, particularly in smaller villages to support growth.

4.2.1: Complete upgrade works to: • Jindera Wastewater treatment system. • Villages Water supply system. • Culcairn Water Reservoir replacement. • Holbrook Wastewater Treatment Facility. • Burrumbuttock Wastewater Pond.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.2.1	Complete upgrade works to: • Jindera Wastewater treatment system. • Villages Water supply system. • Culcairn Water Reservoir replacement. • Holbrook Wastewater Treatment Facility. • Burrumbuttock Wastewater Pond.	Complete upgrade works to: • Jindera Wastewater treatment system. • Villages Water supply system. • Culcairn Water Reservoir replacement. • Holbrook Wastewater Treatment Facility. • Burrumbuttock Wastewater Pond.	0%			Sec 60 Application for Burrumbuttock Upgrade to commence shortly, funding application for Jindera Village supply system grant application to commence shortly	Director Engineering

4.2.2: Advocate to State and Federal Governments to provide financial assistance for expansion of essential infrastructure such as water supply and wastewater infrastructure.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.2.2	Advocate to State and Federal Governments to provide financial assistance for expansion of essential infrastructure such as water supply and wastewater infrastructure.	Advocate to State and Federal Governments to provide financial assistance for expansion of essential infrastructure such as water supply and wastewater infrastructure.	25%			IWCM being finalised and advocacy is occurring	Director Engineering

4.3: Promote public transport options, including commuter buses linking to Albury and Wagga Wagga.

4.3.1: Council to promote public transport options that are available for the community

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.3.1	Council to promote public transport options that are available for the community	Council to promote public transport options that are available for the community	0%				General Manager

4.4: Continue to upgrade sporting facilities, pools, and parks to enhance recreation opportunities.**4.4.1: Apply for State and Federal Government funding for sporting and recreational infrastructure.**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.4.1	Apply for State and Federal Government funding for sporting and recreational infrastructure.	Apply for State and Federal Government funding for sporting and recreational infrastructure.	0%			No grants available	Director Engineering

4.4.2: Continue to upgrade sporting facilities, pools and parks to enhance recreation activities.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.4.2	Continue to upgrade sporting facilities, pools and parks to enhance recreation activities.	Continue to upgrade sporting facilities, pools and parks to enhance recreation activities.	25%			Sporting Facility upgrades continuing where budgeted	Director Engineering

4.5: Develop Council Asset Management Capability.**4.5.1: Employ asset management team to improve Council Asset Management capabilities.**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.5.1	Employ asset management team to improve Council Asset Management capabilities.	Employ asset management team to improve Council Asset Management capabilities.	25%			Asset Manager Employed, advertisement of another team member to occur before end of year	Director Engineering

4.5.2: Further develop Council Asset Management Policy, Strategy and Plans for all Council assets.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.5.2	Further develop Council Asset Management Policy, Strategy and Plans for all Council assets.	Further develop Council Asset Management Policy, Strategy and Plans for all Council assets.	25%			New Manger Assets reviewing Asset Management Policies, Strategy, and Plans	Director Engineering

4.6: Advocate and maintain affordable housing developments with wellplanned infrastructure and open spaces.**4.6.2: Undertake the Greater Hume Settlement Strategy to identify suitable land for affordable residential development.**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.6.2	Undertake the Greater Hume Settlement Strategy to identify suitable land for affordable residential development.	Undertake the Greater Hume Settlement Strategy to identify suitable land for affordable residential development.	70%			The Greater Hume Settlement Strategy is progressing areas to be considered to transition to residential housing has been determined. A draft document will be prepared for exhibition.	General Manager

4.6.3: Apply for grant funding to provide essential infrastructure to support affordable residential development.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.6.3	Apply for grant funding to provide essential infrastructure to support affordable residential development.	Apply for grant funding to provide essential infrastructure to support affordable residential development.	50%			To improve the provision of sewerage to Jindera Council is lodging an application for low interest loan funding. Report to the December meeting of Council.	General Manager

4.7: Develop safer pedestrian and cycling infrastructure, including bike trails connecting communities**4.7.1: Develop a Greater Hume Pedestrian and Cycling Infrastructure Strategy to support development of infrastructure.**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
4.7.1	Develop a Greater Hume Pedestrian and Cycling Infrastructure Strategy to support development of infrastructure.	Develop a Greater Hume Pedestrian and Cycling Infrastructure Strategy to support development of infrastructure.	0%			No Action this year Action planned in 28/29	Director Engineering

5: Our Civic Leadership

Strengthen trust in Council through transparency, proactive community engagement, responsiveness, and inclusive decision-making

5.1: Enhance communication and engagement, ensuring residents have a voice in decisionmaking.

5.1.1: Develop and implement a Greater Hume Council Communication Plan.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.1.1	Develop and implement a Greater Hume Council Communication Plan.	Develop and implement a Greater Hume Council Communication Plan.	55%			A draft of a new communications plan is being prepared. There has been some new initiatives including the weekly emailed newsletter. The subscription base continues to expand.	General Manager

5.1.2: Implement Council's Community Engagement Strategy.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.1.2	Implement Council's Community Engagement Strategy.	Implement Council's Community Engagement Strategy.	0%				General Manager

5.1.3: Enhance Council's digital and social communication platforms to improve interactions with residents

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.1.3	Enhance Council's digital and social communication platforms to improve interactions with residents	Enhance Council's digital and social communication platforms to improve interactions with residents	50%			Proposal is being developed by Granicus Engagement Team to redevelop and enhance the Greater Hume Council website.	General Manager

5.1.4: Update Council's "Community Consultation" and "Have Your Say" web pages to be more user friendly.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.1.4	Update Council's "Community Consultation" and "Have Your Say" web pages to be more user friendly.	Update Council's "Community Consultation" and "Have Your Say" web pages to be more user friendly.	50%			Proposal is being developed by Granicus Engagement Team to redevelop and enhance the Greater Hume Council website.	General Manager

5.1.5: Improve digital content in relation to locality based services/ information and to streamline online services.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.1.5	Improve digital content in relation to locality based services/ information and to streamline online services.	Improve digital content in relation to locality based services/ information and to streamline online services	50%			Proposal is being developed by Granicus Engagement Team to redevelop and enhance the Greater Hume Council website.	General Manager

5.1.6: Undertake a review of Council products and services to identify what we offer online and what can be enhanced.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.1.6	Undertake a review of Council products and services to identify what we offer online and what can be enhanced.	Undertake a review of Council products and services to identify what we offer online and what can be enhanced.	20%			Proposal is being developed by Granicus Engagement Team to redevelop and enhance the Greater Hume Council website.	General Manager

5.1.7: Inform community of council decisions through a series of initiatives including Council Meeting Summary on socials and website, community newsletters

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.1.7	Inform community of council decisions through a series of initiatives including Council Meeting Summary on socials and website, community newsletters	Inform community of council decisions through a series of initiatives including Council Meeting Summary on socials and website, community newsletters	30%			Council meeting summaries have been sent to community newsletters and website each month	General Manager

5.1.8: Revise and simplify Council Meeting agenda and documentation to support improved transparency and communication.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.1.8	Revise and simplify Council Meeting agenda and documentation to support improved transparency and communication.	Revise and simplify Council Meeting agenda and documentation to support improved transparency and communication.	90%			A new agenda format will be introduced to the November meeting. The new format achieves the action details.	General Manager

5.1.9: Implementation of Meltware Software to track Council social media presence to better understand our target audience.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.1.9	Implementation of Meltware Software to track Council social media presence to better understand our target audience.	Implementation of Meltware Software to track Council social media presence to better understand our target audience.	100%			Software implemented and relevant staff trained.	General Manager

5.1.10: Utilise Libraries and Customer Relation Centres to improve the delivery of relevant services for the community and ways to engage and consult with the community face-to-face

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.1.10	Utilise Libraries and Customer Relation Centres to improve the delivery of relevant services for the community and ways to engage and consult with the community face-to-face	Utilise Libraries and Customer Relation Centres to improve the delivery of relevant services for the community and ways to engage and consult with the community face-to-face	25%			Council have met with RRL and NSW State Libraries and is in the process of identifying ways to improve service delivery. The Culcairn Library has undergone a refurbishment with dedicated user group spaces and a dedicated Youth Space to better meet the needs of the community and has seen an increase in foot traffic.	Director Corporate & Community Services

5.1.11: Undertake a community wide Community Satisfaction Survey.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.1.11	Undertake a community wide Community Satisfaction Survey.	Undertake a community wide Community Satisfaction Survey.	0%				General Manager

5.2: Invest in supporting the streamlining of approvals and services, making it easier for businesses and community projects to succeed.

5.2.1: Invest in supporting the streamlining of approvals and services, making it easier for businesses and community projects to succeed.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.2.1	Invest in supporting the streamlining of approvals and services, making it easier for businesses and community projects to succeed.	Invest in supporting the streamlining of approvals and services, making it easier for businesses and community projects to succeed.	50%			Council will provide a planning concierge service to improve the process of submitting an applications to Council.	General Manager

5.3: Communicate how funding is distributed fairly across all our communities.

5.3.1: Develop and distribute targeted publications on How Rate Money is spent in Council.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.3.1	Develop and distribute targeted publications on How Rate Money is spent in Council.	Develop and distribute targeted publications on How Rate Money is spent in Council.	100%			Infographic was included in the Yearly Rates insert which was published online and included with the rates notices for 2025/2026.	General Manager

5.3.2: Develop and implement a series of initiatives that facilitate transparency of council funding and major projects. These include: • Council Fact Sheets • Public Project Plans • Regular social community newsletter • Regular reporting on Grant Management to Council Meetings

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.3.2	Develop and implement a series of initiatives that facilitate transparency of council funding and major projects. These include: • Council Fact Sheets • Public Project Plans • Regular social community newsletter • Regular reporting on Grant Management to Council Meetings	Develop and implement a series of initiatives that facilitate transparency of council funding and major projects. These include: • Council Fact Sheets • Public Project Plans • Regular social community newsletter • Regular reporting on Grant Management to Council Meetings	0%				General Manager

5.4: Increase Councillor visibility and accessibility, with regular local meetings and face-to-face engagement.

5.4.1: Ensure the following activities regular occur to improve visibility and face-to-face communication with Councillor's: • Cuppa with a Councillor • Town Hall Meetings • Regular interviews and social media posts

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.4.1	Ensure the following activities regular occur to improve visibility and face-to-face communication with Councillor's: • Cuppa with a Councillor • Town Hall Meetings • Regular interviews and social media posts	Ensure the following activities regular occur to improve visibility and face-to-face communication with Councillor's: • Cuppa with a Councillor • Town Hall Meetings • Regular interviews and social media posts	40%			Council has increased the number and quality of its social meeting posts.	General Manager

5.4.2: Council to release two standard media releases per month to local media providers.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.4.2	Council to release two standard media releases per month to local media providers.	Council to release two standard media releases per month to local media providers.	30%			Media releases have been sent - on-going activity	General Manager

5.5: Invest in professional development for Council staff to improve communication, community engagement and service delivery

5.5.1: Develop a council portal to provide improved communication and access to timely information to the public

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.5.1	Develop a council portal to provide improved communication and access to timely information to the public	Develop a council portal to provide improved communication and access to timely information to the public	0%			A Service Agreement has been signed with Civica Authority to commence the upgrade of Software which will later on enable a portal for the public.	Director Corporate & Community Services

5.5.2: Develop a Social Media Strategy and Guide to assist Council staff to manage and communicate using digital platforms.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.5.2	Develop a Social Media Strategy and Guide to assist Council staff to manage and communicate using digital platforms.	Develop a Social Media Strategy and Guide to assist Council staff to manage and communicate using digital platforms.	20%			To be developed in second half of the year	General Manager

5.5.3: Train staff in digital communications, media relations and effective writing skills.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.5.3	Train staff in digital communications, media relations and effective writing skills.	Train staff in digital communications, media relations and effective writing skills.	50%			Council has purchased Meltwater software and commenced weekly emailed newsletter	General Manager

5.6: Advocate for regional funding and partnerships to bring more investment into Greater Hume.

5.6.1: Advocate State and Federal Governments for regional investment

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.6.1	Advocate State and Federal Governments for regional investment	Advocate State and Federal Governments for regional investment	50%			Council has a motion for consideration at the LGNSW Conference.	General Manager

5.7: Strengthen accountability, ensuring projects are completed on time and within budget.**5.7.1: Review Council procurement practices and policies**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.7.1	Review Council procurement practices and policies	Review Council procurement practices and policies	20%			An independent Procurement and Purchasing Audit has recently been finalised. Recommendations of the Audit will be actioned and work undertaken on reviewing policies and procedures.	Director Corporate & Community Services

5.7.2: Review Council operations and investigate options to create efficiencies.

DP Action Code	DP Action	Action	Progress	Traffic Lights	Annual Comment	Comments	Responsibility
5.7.2	Review Council operations and investigate options to create efficiencies.	Review Council operations and investigate options to create efficiencies.	40%			A service review on a functional area of Council is planned and Council is seeking external assistance to support the review.	General Manager

