



Greater  
Hume  
Council

## **Council Annual Review**



Q4, 2022/2023



## 1: Healthy Communities


Objective: Our lifestyle and services nurture the health and wellbeing of the individual and community as a whole



### *H1: Our communities are welcoming and inclusive to support diversity and social connectedness*

#### H1.1: Foster inclusive communities where everyone can participate in community life



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H1.1.1	Review and update the Greater Hume Health and Wellbeing Profile and Plan including plans for: <ul style="list-style-type: none"> <li>• Healthy ageing</li> <li>• Children and Youth - including a commitment to Child Safe Standards across Council and community</li> <li>• Multicultural</li> </ul>	Review and update the Greater Hume Health and Wellbeing Profile and Plan including plans for: <ul style="list-style-type: none"> <li>• Healthy ageing</li> <li>• Children and Youth - including a commitment to Child Safe Standards across Council and community</li> <li>• Multicultural</li> </ul>	0%		No action taken to date. To be actioned during 2023/2024 year	Director Corporate & Community Services
H1.1.2	Develop partnerships with schools and other community organisations to deliver and promote targeted health and wellbeing programs for youth and engage young people in volunteering	Develop partnerships with schools and other community organisations to deliver and promote targeted health and wellbeing programs for youth and engage young people in volunteering	100%		Adulting 101 project implemented in conjunction with local youth	Customer Relations Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H1.1.3	Undertake a range of events and programs as part of Youth week	Undertake a range of events and programs as part of Youth week	100%		Funding secured for Youth Week activities in addition to a range of School Holiday programs	Customer Relations Coordinator
H1.1.4	Provide at least two training workshops for members of the Youth Committee in areas of relevant interest, and promote the opportunity for any resident aged 12-24 years to attend	Provide at least two training workshops for members of the Youth Committee in areas of relevant interest, and promote the opportunity for any resident aged 12-24 years to attend	50%		In 2022 July and September - Nathan Hulls, Youth Motivations and Teen Speaker was engaged by Council's Youth Services to facilitate four Youth Engagement Training Workshops for students at both Billabong High School Culcairn and St Paul's College Walla Walla. The workshops were designed to firstly involve young people in the planning of future programs, to	Customer Relations Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					<p>increase their confidents and self worth in making decisions and secondly to establish a Youth Advisory Committee. However, the engagement of young people to be on the committee was difficult. Therefore going forward it has been found more beneficial to promote opportunities for young residents using social media platforms - Facebook and Instagram.</p>	
H1.1.5	Support the Youth Committee to hold a minimum of 4 regular meetings per annum, deliver annual planning reports and provide information to young	Support the Youth Committee to hold a minimum of 4 regular meetings per annum, deliver annual planning reports and provide information to young	0%		Youth Committee is not operating at the present time	Customer Relations Coordinator





DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	people about the Youth Committee	people about the Youth Committee				
H1.1.6	Develop and enhance cooperative relationships through the Welcoming Cities program	Develop and enhance cooperative relationships through the Welcoming Cities program	100%			Economic Development Coordinator
H1.1.7	Introduce a disability awareness training program for local business operators and new Council staff	Introduce a disability awareness training program for local business operators and new Council staff	0%		No action taken. Action not included in 2023/2024 Operational Plan	Director Corporate & Community Services



H1.2: Empower and support vulnerable and disadvantaged community members to participate in community life

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H1.2.1	Implement the Greater Hume Disability Inclusion Action Plan (DIAP)	Implement the Greater Hume Disability Inclusion Action Plan (DIAP)	100%		DIAP updated and adopted	Director Corporate & Community Services
H1.2.2	In line with Council DIAP implement a program of accessibility improvements to community buildings across the shire	In line with Council DIAP implement a program of accessibility improvements to community buildings across the shire	55%		This project is ongoing and the first item that gets looked at for any upcoming jobs. The Henty Library is currently having its doors changed to be wider and compliant for disability access.	Manager Waste & Facilities

**H2: Our infrastructure and services are aligned to the health, wellbeing and safety needs of the community**

**H2.1: Provide the facilities, spaces and activities that support wellbeing, active and healthy communities**



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H2.1.1	Develop and facilitate a range of recreational spaces with relevant program partners including multi-purpose community centres at Burrumbuttock and Jindera	Develop and facilitate a range of recreational spaces with relevant program partners including multi-purpose community centres at Burrumbuttock and Jindera	30%		Investigation only on multi - purpose facilities at Jindera and Burrumbuttock occurring with no financial commitment	Director Engineering
H2.1.2	Replace / upgrade playground equipment at one park or sportsground annually	Replace / upgrade playground equipment at one park or sportsground annually	75%		Burrumbuttock playground delayed by need to complete new toilet due to location of septic system. to be completed by late 2023	Director Engineering
H2.1.3	Commence a review of existing tracks and trails to inform ongoing management and improvement program	Commence a review of existing tracks and trails to inform ongoing management and improvement program	0%		Will be undertaken once resources are allocated	Director Engineering
H2.1.4	Implement a structured footway and cycleway replacement	Implement a structured footway and cycleway replacement	100%		All projects completed	Director Engineering

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	and extension program across the shire	and extension program across the shire				
H2.1.5	Achieve increased attendances at Council managed swimming pools to promote being more active, more often through events across all pools for all ages	Achieve increased attendances at Council managed swimming pools to promote being more active, more often through events across all pools for all ages	100%		We have aqua aerobics sessions now running in the mornings at 3 pools. Swim vac have run in Henty and Jindera with over 200 people attending Jindera each day. New trainers are running pop up sessions at the pools in planning for introducing sessions into next season. We have had the inflatable moving around pools on weekends increasing numbers.	Manager Waste & Facilities
H2.1.6	Investigate the viability of an integrated bookings system for Council facilities	Investigate the viability of an integrated bookings system for Council facilities	25%		Initial online investigation commenced. Discussions with adjoining councils has also commenced and a demonstration of the software will be scheduled as soon as	Director Corporate & Community Services






DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					possible in the 2023/2024 year	

H2.2: Plan and provide services and infrastructure for a changing and ageing population

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H2.2.1	Support Holbrook Meals on Wheels in developing local service delivery models for aged services	Support Holbrook Meals on Wheels in developing local service delivery models for aged services	25%		Discussions have commenced in relation to dementia awareness programs. To be continued during 2023/2024 year	Director Corporate & Community Services
H2.2.2	Provide a range of free events to over 55's to improve health, safety and wellbeing, including an activity to celebrate NSW Seniors Festival	Provide a range of free events to over 55's to improve health, safety and wellbeing, including an activity to celebrate NSW Seniors Festival	100%		A range of events were held during Seniors Week, Activities such as Tech Savy Seniors continue to be provided	Director Corporate & Community Services


**H3: Our connection to the local culture and environment fosters positive relationships and learning for sustained health benefits**

**H3.1: Ensure the community has access to a wide range of learning spaces, resources and activities**




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H3.1.1	Provide support and guidance to enable local community gardens to establish and grow	Provide support and guidance to enable local community gardens to establish and grow	100%		Holbrook Community Garden established and is thriving	Director Corporate & Community Services
H3.1.3	Complete building improvement works at Henty Library	Complete building improvement works at Henty Library	50%		Project scope completed and quotes being called	Manager Waste & Facilities
H3.1.4	Deliver an education campaign to residents to reduce their risk of becoming victims of fraud, including the delivery of three education sessions to seniors groups about identity theft and scams	Deliver an education campaign to residents to reduce their risk of becoming victims of fraud, including the delivery of three education sessions to seniors groups about identity theft and scams	100%		During Seniors week Feb 23 Hume bank were invited to do a presentation to seniors on online fraud and scams. It was well received by participants. Facebook tiles linked to department of fair trading and distribution of little black book of scams across libraries. Fraud and scams included in tech	Director Corporate & Community Services

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					savvy seniors sessions.	

H3.2: Support children’s education and care services to ensure a strong foundation for lifelong learning

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H3.2.1	Prepare plans, tender documentation and complete building upgrade works at Holbrook and Culcairn childcare centres	Prepare plans, tender documentation and complete building upgrade works at Holbrook and Culcairn childcare centres	25%		Funding options being investigated and building upgrade options being evaluated	Manager Waste & Facilities

H3.3: Increase, preserve and promote awareness of the community's history and heritage

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H3.3.1	Deliver the Greater Hume Museum Adviser Program (or similar programs) to provide partnership, guidance, training and expertise to our public and private museums and historical society's	Deliver the Greater Hume Museum Adviser Program (or similar programs) to provide partnership, guidance, training and expertise to our public and private museums and historical society's	100%		Greater Hume Digitisation Hub workshops and eHive uploads of significant items from our community museums.	Executive Assistant Tourism & Promotions
H3.3.2	Preserve and maintain a permanent collection of significant items from Greater Hume Council (including items from former Culcairn, Holbrook and Hume Council's)	Preserve and maintain a permanent collection of significant items from Greater Hume Council (including items from former Culcairn, Holbrook and Hume Council's)	100%		A room has been allocated in old Holbrook Council chambers, the collection has been placed in this room. The ongoing cataloguing of items has commenced.	Executive Assistant Tourism & Promotions
H3.3.3	Create awareness of local culture and history of the Aboriginal and Torres Strait Islander people	Create awareness of local culture and history of the Aboriginal and Torres Strait Islander people	100%		Worked with Albury Local Land Council to rename the new Hanel's Lookout to provide an indigenous name the new name will be, Yambla View	Executive Assistant Tourism & Promotions

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					Wambariga Lookout.	







## 2: Growth & Prosperity

Objective: Our community growth maximises our location and strengths to enable prosperity for all






***G1: Our towns and villages are championed to stimulate economic growth, investment and employment opportunities***


**G1.1: Strengthen economic viability and connections beyond Greater Hume**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G1.1.1	Support the promotion and actions contained in the Murray Region Newcomer Attraction and Retention Strategy	Support the promotion and actions contained in the Murray Region Newcomer Attraction and Retention Strategy	100%		Provided input to NSW GROW Communications Plan. Promoted the initiative via articles in Greater Business News (newsletter), organised professional photo shoot, written case study. Provided written copy for inclusion in a Murray regional information booklet about Greater Hume.	Economic Development Coordinator
G1.1.2	Promote Greater Hume LGA to the Regional Employment Hub in Western Sydney (NSW GROW Murray Pilot) and in conjunction with Multicultural NSW to support placed-	Promote Greater Hume LGA to the Regional Employment Hub in Western Sydney (NSW GROW Murray Pilot) and in conjunction with Multicultural NSW to support placed-	100%		Economic Development Coordinator is a member of the NSW GROW Murray Pilot Taskforce Committee. A number of actions completed during 2022 2023 in support of the program. Attended all taskforce meetings (2 attended in person, 3 via	Economic Development Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	based resettlement partnerships	based resettlement partnerships			zoom). Provided input to NSW GROW Communications Plan. Promoted the initiative via articles in Greater Business News (newsletter), attended meeting to advocate for participation at Geelong Leather. Officer has conducted interview of newcomer (as talent for NSW Grow campaign), organised professional photo shoot, written case study. Provided written copy for inclusion in a Murray regional information booklet about Greater Hume. Officer planned itinerary for stakeholder visit (and attended) to Walla Walla and Holbrook on 16 March 2023.	

**G1.2: Pursue a high standard of planning, urban design and development that supports urban centres and rural localities**



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G1.2.1	Prepare new Section 7.11 contributions plan for West Jindera precinct	Prepare new Section 7.11 contributions plan for West Jindera precinct	0%		Due to the staging of tasks this task will commence in 2023-2024.	Director Environment & Planning
G1.2.2	Undertake West Jindera Masterplan	Undertake West Jindera Masterplan	0%		This task will require funding and will need to be deferred until the 23/24 financial year.	Director Environment & Planning
G1.2.3	Prepare Planning Proposal for the rezoning of land in West Jindera Masterplan area	Prepare Planning Proposal for the rezoning of land in West Jindera Masterplan area	25%		Preliminary work has commenced organising quotations for different components to be completed.	Director Environment & Planning
G1.2.4	Prepare Land Use Strategies for Holbrook and Morven	Prepare Land Use Strategies for Holbrook and Morven	80%		The Holbrook Structure Plan is under preparation. The Morven component has been deferred.	Director Environment & Planning
G1.2.5	Subject to final Council approval, undertake Culcairn Residential Estate	Subject to final Council approval, undertake Culcairn Residential Estate	70%		Officers have sought revised subdivision layout to provide for a lower biodiversity offset impact for the	Economic Development Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					project. Subdivision layout plan has been revised.	
G1.2.6	Undertake promotion of Jacob Wenke Drive Residential Subdivision Stage 2 and Stage 3 developments	Undertake promotion of Jacob Wenke Drive Residential Subdivision Stage 2 and Stage 3 developments	80%		Officer manages the interested parties enquiries list. Valuation report for Stage 2 allotments has been actioned. Detailed feasibility report compiled, and reported to Council at August meeting. Tenderer to construct Stage 2 for next 10 allotments appointed and all infrastructure works ie services, roadway, lighting, and footpath completed. Persons on the interested parties list notified of Council's decision to appoint the tenderer to construct Stage 2 and Council's decision (once titles available) to auction two allotments and take EOI's for the	Economic Development Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					<p>remaining 8 allotments. As at end of June 2023, Council awaits final plan of subdivision and registration of titles prior to appointment of agent and promotion of Stage 2 public auction of two lots and EOI process to call for offers to purchase the remaining 8 lots. In relation to Stage 3, Engineering staff have requested final subdivision plans and electrical plans for Stage 3 (the final stage) of the development.</p>	
G1.2.7	In conjunction with RivJO investigate options for an Affordable Housing Strategy for Greater Hume LGA	In conjunction with RivJO investigate options for an Affordable Housing Strategy for Greater Hume LGA	0%	●	<p>Not Due to Start. In 2021 the Riverina JO and REROC prepared the Eastern Riverina Regional Housing Strategy and the officer participated in 3 workshops contributing to the</p>	Economic Development Coordinator


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					<p>project. Council officers have provided input to the NSW Department of Regional NSW Regional Housing Delivery Plan being developed for the Albury Wodonga Functional Economic Region (FER), which will inform any future Affordable Housing Strategy for Greater Hume LGA.</p>	

**G1.3: Support business and industry to be economically, socially and environmentally responsible**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G1.3.1	Conduct two business training workshops annually	Conduct two business training workshops annually	100%		Two business events were held in February 2023.	Economic Development Coordinator
G1.3.2	Conduct two business after hours events for business and industry	Conduct two business after hours events for business and industry	100%		Two events originally planned for November 2022 but due to flooding were postponed to February 2023. Business After Hours event at Culcairn Hotel on 23 February, 22 people attended. Business Breakfast held on 16 February at The Ten Mile, 10 people attended.	Economic Development Coordinator



***G2: Our liveability boosts quality of life for today's and future generations***

**G2.1: Support local job creation by creating industrial areas and employment opportunities**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G2.1.2	Actively promote and support vocational education programs through local high schools	Actively promote and support vocational education programs through local high schools	70%		The Stronger Country Community grant - Adulting 101 is still progressing with three RSA and one First Aid Course held at local high schools between February - June 30. Further programs will be held to spend all funds by December 31. All programs have been actively promoted though the local high schools. Programs still to be completed include: Cooking on a budget, Self Defence Classes, and Stress Management.	Customer Relations Coordinator





G2.2: Encourage social enterprises and businesses to grow local employment

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G2.2.2	. Subject to final Council approval, proceed with 26 lot subdivision at Jindera Industrial Estate	Subject to final Council approval, proceed with 26 lot subdivision at Jindera Industrial Estate	75%		Building Better Regions grant program was shelved by the Australian Government. In May 2023 Council submitted an EOI for grant funding under the NSW Government Growing Regional Economies Fund to fund 75% of a \$9.6M project for a 46 lot industrial subdivision, intersection upgrade, Hawthorn Road upgrade and trunk haul of NBN fibre to the estate. Council will be notified in July 2023 if it will be eligible to submit a detailed application for funding.	Economic Development Coordinator
G2.2.3	Partner with TAFE to promote awareness of VET programs, provide traineeship and apprentice opportunities and link with local business	Partner with TAFE to promote awareness of VET programs, provide traineeship and apprentice opportunities and link with local business	50%		Have partnered with TAFE to promote VET programs through social media platforms. Council is currently providing traineeship for Hayden Honeywill	Customer Relations Coordinator



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					<p>who has to date complete a Cert 3 in Business and is due to complete a Cert 3 in Library Studies in December 2023. A student from St Paul's College is currently undertaking a Cert 3 in Business through TAFE NSW while working at the Henty Library as a Student Bases Trainee. For all of 2022 a student from Billabong High School also volunteered each Tuesday at Culcairn Library. In September 22 Greater Hume Council partnered with Intereach Albury to hold at Billabong the annual Sportsability Day. Sporting code representative from AFL, Wheelchair Basketball, Netball, and Rugby League attended the day.</p>	

G2.3: Improve streetscapes of our towns and villages




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G2.3.1	Construct new Holbrook CBD toilet	Construct new Holbrook CBD toilet	0%		Project has been delisted by Council and will not be undertaken	Director Engineering
G2.3.3	Undertake Liveability Action Plan for Holbrook	Undertake Liveability Action Plan for Holbrook	0%		No action to date. Alternatively, Council has undertaken Holbrook Structure Plan project, currently underway. Working with the Director Environment and Planning, the Officer prepared the Stakeholder Engagement Plan for the project including collatorals as follows: flyer, website copy and media release, as well as preparing reports to Council.	Economic Development Coordinator



**G3: Our region’s highlights are celebrated, maintained and promoted to enhance our visitor experience**

**G3.1: Enliven community life by delivering and supporting events, public art, cultural celebrations and entertainment**





DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G3.1.1	Encourage development, promotion, funding and management skills of events and cultural programs to grow the visitor experience and provide a point of difference	Encourage development, promotion, funding and management skills of events and cultural programs to grow the visitor experience and provide a point of difference	100%		Have now finalised the funding acquittal for the 17 events held in Greater Hume who received funding under the Reconnecting Regional NSW - Community Event Program.	Executive Assistant Tourism & Promotions
G3.1.2	Maintain and promote the Greater Hume Events Calendar and provide advice on Hosting an Event in Greater Hume	Maintain and promote the Greater Hume Events Calendar and provide advice on Hosting an Event in Greater Hume	100%		Achieved and Ongoing, supporting over 105 Greater Hume events in the 2022-2023 period.	Executive Assistant Tourism & Promotions


G3.2: Promote Greater Hume as a great place to live, work, visit and invest

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G3.2.1	Review and implement contemporary Visitor Centre Services to extend tourism assistance across Council's heritage, culture and tourism facilities and locations	Review and implement contemporary Visitor Centre Services to extend tourism assistance across Council's heritage, culture and tourism facilities and locations	100%		Ongoing assistance has been provided to our Visitor Information Points. It is planned to review the VIP network in 2024.	Executive Assistant Tourism & Promotions
G3.2.2	Hold an event to welcome new residents to Greater Hume including newcomer residents	Hold an event to welcome new residents to Greater Hume including newcomer residents	100%		The early discussions had with Henty Street party event planned for first quarter 2023, to work in with this event. Collaboration with Connecting Womens program and NSW GROW Murray Taskforce did not eventuate.	Economic Development Coordinator
G3.2.3	Develop promotional / marketing campaigns and collateral to hero Greater Hume's natural environment, history and heritage, walk / bike / ride / drive itineraries,	Develop promotional / marketing campaigns and collateral to hero Greater Hume's natural environment, history and heritage, walk / bike / ride / drive itineraries,	100%		Working on a Spring/Summer Campaign with Murray Regional Tourism.	Executive Assistant Tourism & Promotions

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	agritourism, tourism operators and experiences	agritourism, tourism operators and experiences				
G3.2.4	Review the Greater Hume Visitor Experience Plan	Review the Greater Hume Visitor Experience Plan	0%		To be actioned in 2024	Executive Assistant Tourism & Promotions
G3.2.5	Conduct visitor information workshops / meetings for tourism operators, community members and Greater Hume Council staff to provide them with knowledge when assisting with enquiries from visitors	Conduct visitor information workshops / meetings for tourism operators, community members and Greater Hume Council staff to provide them with knowledge when assisting with enquiries from visitors	100%		Planning to organise a tourism operator workshop in August 2023	Executive Assistant Tourism & Promotions

**G3.3: Promote the diversity and quality of retail offerings and local products**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G3.3.1	Encourage individuals and agricultural businesses to develop farm gate and niche produce	Encourage individuals and agricultural businesses to develop farm gate and niche produce	100%		An agritourism workshop for Greater Hume Operators is planned for August 2023.	Executive Assistant Tourism & Promotions
G3.3.2	Promote and support local producers and giftware through the Greater Hume Visitor Information Centre	Promote and support local producers and giftware through the Greater Hume Visitor Information Centre	100%		Held over to 2024 for planning to develop local produce hampers to be sold at Greater Hume Visitor Information Centre.	Executive Assistant Tourism & Promotions
G3.3.3	Ensure all tourism operators and experiences have a digital presence through the Australian Tourism Data Warehouse	Ensure all tourism operators and experiences have a digital presence through the Australian Tourism Data Warehouse	100%		Ongoing development of tourism database for inclusion onto Australian Tourism Data Warehouse, Buy Local and Visit Greater Hume website	Executive Assistant Tourism & Promotions
G3.3.4	Ensure all retailers and tourism operators are listed in Buy Local in Greater Hume Business Directory	Ensure all retailers and tourism operators are listed in Buy Local in Greater Hume Business Directory	100%		Audit and update of business database has been completed. Buy Local Directory template updated. Revised directory uploaded to website.	Economic Development Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
		Ensure all retailers and tourism operators are listed in Buy Local in Greater Hume Business Directory	100%		Ongoing development of tourism database for inclusion onto Australian Tourism Data Warehouse, Buy Local and Visit Greater Hume website	Executive Assistant Tourism & Promotions












### 3: Natural & Built Environment

Objective: Our natural and built environment is preserved and maintained in harmony with sustainable practices.


#### *N1: Our infrastructure and facilities are maintained and built in harmony with the natural environment*

##### N1.1: Develop and implement long term Asset Management Plans for all infrastructure categories




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N1.1.1	Plan and undertake activities to build resilience in the asset base in response to environmental challenges	Plan and undertake activities to build resilience in the asset base in response to environmental challenges	0%		Awaiting appropriate staff resources to commence	Director Engineering
N1.1.2	Implement the program for asset revaluations	. Implement the program for asset revaluations	50%		Consultants appointed to help Staff update Asset Management Plans On target for completion at end of 2023	Director Engineering
N1.1.3	Plan for activities required to introduce strategic asset management programs	Plan for activities required to introduce strategic asset management programs	20%		Consultants appointed to help staff develop programs	Director Engineering
N1.1.4	Refine distribution of asset renewal funding to align with asset	Refine distribution of asset renewal funding to align with asset	0%		Awaiting appropriate staff resources to commence	Director Engineering

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	categories and asset life cycle modelling	categories and asset life cycle modelling				
N1.1.5	Develop a strategy for organisation-wide asset management literacy	Develop a strategy for organisation-wide asset management literacy	15%		Consultants appointed to help deliver plans	Director Engineering
N1.1.6	Complete upgrade works to water reservoir at Black Street Culcairn	Complete upgrade works to water reservoir at Black Street Culcairn	100%		Business case completed, Grant application to be submitted in second half of 2023	Director Engineering
N1.1.8	Complete Plan of Management for Crown lands under the control and management of Council	Complete Plan of Management for Crown lands under the control and management of Council	100%		Plans of Management completed and being reviewed by Crown Lands	Director Corporate & Community Services

**N1.2: Expand waste water treatment systems into villages**


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N1.2.1	Continue to investigate options to sewer Gerogery, Woomargama and Burrumbuttock	Continue to investigate options to sewer Gerogery, Woomargama and Burrumbuttock	50%		IWCM Project nearing finalization. Assessment of sewerage in Gerogery, Woomargama, and Burrumbuttock are included in IWCM	Director Engineering

**N1.3: Support local adoption of clean energy solutions**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N1.3.1	Promote programs to enable citizens to adopt energy efficiency and renewable energy technologies	Promote programs to enable citizens to adopt energy efficiency and renewable energy technologies	100%		Wymah solar and battery project completed. Council continues to participate in the REROC Energy group	Director Corporate & Community Services
N1.3.2	Continue to implement the Greater Hume Energy Savings Action Plan and investigate the feasibility of further expansion of solar photovoltaic systems and batteries at various community facilities	Continue to implement the Greater Hume Energy Savings Action Plan and investigate the feasibility of further expansion of solar photovoltaic systems and batteries at various community facilities	100%		Wymah solar and battery project completed. Council continues to participate in the REROC Energy group	Director Corporate & Community Services
N1.3.3	Review opportunities to support electric vehicle charging points at Council offices and depots to facilitate integration of electric vehicles into Council's fleet	Review opportunities to support electric vehicle charging points at Council offices and depots to facilitate integration of electric vehicles into Council's fleet	25%		Joint funding application lodged through REROC to facilitate installation of free community charging stations at a number of locations across Greater Hume LGA	Director Corporate & Community Services





**N1.4: Encourage and provide local reuse and recycling infrastructure**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N1.4.1	Investigate funding opportunities to process organic material	Investigate funding opportunities to process organic material	100%		Council has received a grant of \$227,163 from NSW EPA to assist with the education of the organics bin rollout.	Director Environment & Planning

***N2: Our road and transport network is maintained and accessible***

**N2.1: Develop 5-year Strategic Road Strategy**



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N2.1.1	Implement asset maintenance and renewal programs in accordance with adopted budgets and capital works programs	Implement asset maintenance and renewal programs in accordance with adopted budgets and capital works programs	100%		Road construction / maintenance being undertaken as per works program, Updated Road Strategy completed	Director Engineering
N2.1.2	Seek external funding for identified priority road projects including: <ul style="list-style-type: none"> <li>Jingellic Road (various sections)</li> <li>Brocklesby - Balldale Road (construction of final 4km)</li> <li>Coppabella Road (rehabilitation of first 4km)</li> <li>Henty - Cookardinia Road (Henty - HMFD)</li> <li>Culcairn - Holbrook Road (Willow Creek Bridge widening)</li> <li>Benambra Road (Weeamera Road to Cummings Road)</li> </ul>	Seek external funding for identified priority road projects including: <ul style="list-style-type: none"> <li>Jingellic Road (various sections)</li> <li>Brocklesby - Balldale Road (construction of final 4km)</li> <li>Coppabella Road (rehabilitation of first 4km)</li> <li>Henty - Cookardinia Road (Henty - HMFD)</li> <li>Culcairn - Holbrook Road (Willow Creek Bridge widening)</li> <li>Benambra Road (Weeamera Road to Cummings Road)</li> </ul>	100%		External Funding has been applied for under Fixing Local and Fixing Countries Road Programs for road upgrades Council successful under both programs for some projects	Director Engineering








***N3: Our communities share responsibility to increase sustainability and minimising our environmental impacts***

**N3.1: Develop planning and operational controls to protect and support a sustainable environment**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N3.1.1	Implement the Riverina & Murray Weeds Action Program	Implement the Riverina & Murray Weeds Action Program	100%		Due to extended staff leave site inspections have been limited. Field days have been undertaken to address an alligator weed. Weed staff have new equipment for mapping weed infestations which is a requirement of implementing the Riverina and Murray Weeds Action Program. Recently an ATV has been purchased which will allow for improved performance in implementing the Riverina and Murray Weeds Action Program.	Director Environment & Planning
N3.1.2	Provide resources and support to landcare groups engaged in on-	Provide resources and support to landcare groups engaged in on-	100%			Director Environment & Planning

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	ground activities across the shire	ground activities across the shire				
N3.1.3	Complete rehabilitation works at Funks Pit quarry	Complete rehabilitation works at Funks Pit quarry	90%		Works are nearing completion.	Director Engineering
N3.1.4	Review the Greater Hume Integrated Water Cycle Management Plan and associated planning controls to provide best practice water cycle management for new development	Review the Greater Hume Integrated Water Cycle Management Plan and associated planning controls to provide best practice water cycle management for new development	95%		IWCM is nearing completion	Director Engineering
N3.1.5	Investigate and consult with our community on a stormwater management services charge to support flood mitigation works and improvements to the drainage system	Investigate and consult with our community on a stormwater management services charge to support flood mitigation works and improvements to the drainage system	0%		Awaiting appropriate staff resources to implement	Director Engineering






## 4: Leadership & Communication

Objective: Our leadership and communication cultivates confidence in our future direction

***L1: Our decision-making is inclusive, collaborative and encourages ownership of our future***


**L1.1: Support local decision making through transparent communication and inclusive community engagement**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L1.1.1	Establish relevant Communications Engagement and Events policies, protocols and processes	Establish relevant Communications Engagement and Events policies, protocols and processes	100%		In the last 12 months we have introduced more digital platforms to allow for greater engagement with the Community. This ranges from email updates for key stakeholders in major projects to digital newsletters and video updates. This has allowed Council to capture feedback quicker, use community priorities to inform decision making and encourage ownership and participation by the community in projects.	General Manager


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L1.1.2	Develop strategies to identify new technologies to open up digital communications and engagement channels	Develop strategies to identify new technologies to open up digital communications and engagement channels	70%		Migration to Office 365 has been commissioned which will include integration of Microsoft Teams into day to day business operations. Development of an ICT Roadmap and Strategy has also commenced	Director Corporate & Community Services
L1.1.3	Source and develop innovative methodologies to involve the community in two way decision-making processes	Source and develop innovative methodologies to involve the community in two way decision-making processes	100%		First Greater Hume Community meeting led to a list of priority projects. The next step to establish a decision framework that Council can use to evaluate the projects. It is intended once finalised this framework will be promoted to inform and improve future Community conversations.	General Manager

*L2: Our communication is open, effective and purposeful to connect and educate our community*

**L2.1: Support leadership and mentoring initiatives that build and strengthen the capacity of individuals, businesses and communities**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L2.1.1	Develop a Volunteer Management and Support Strategy	Develop a Volunteer Management and Support Strategy	0%		No action to date. Listed for development during 2023/2024 year	Director Corporate & Community Services


L2.2: Collaborate with partners to deliver positive outcomes for the community, economy and environment

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L2.2.1	Actively lobby State and Federal members of parliament on issues of importance to our community	Actively lobby State and Federal members of parliament on issues of importance to our community	100%		We have been fortunate to secure a significant amount of funding to start key works on Jingellic Road as well as repairing pot holes and completing heavy patching. We also successful in securing additional funding to make up the short fall on the North Henty Crossing project.	General Manager
L2.2.2	Actively participate in regional strategic planning and collaborative initiatives through REROC / RivJO, Riverina Regional Library and government agencies	Actively participate in regional strategic planning and collaborative initiatives through REROC / RivJO, Riverina Regional Library and government agencies	100%		Appointed to the REROC Executive with the expectation that Greater Hume will play a larger role in the strategic direction of this regional group	General Manager




**L3: Our leadership and advocacy**





**L3.1: Undertake integrated, long term planning and decision making, reflective of community needs, resources and aspirations**

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L3.1.1	Develop and implement a performance monitoring system for four year Delivery Program reporting	Develop and implement a performance monitoring system for four year Delivery Program reporting	100%		Pulse system implemented	Director Corporate & Community Services
L3.1.2	Develop and implement the Greater Hume Council Workforce Management Plan	Develop and implement the Greater Hume Council Workforce Management Plan	100%		Workforce Management Plan updated and adopted as at 1 July 2022. Actions to be implemented over the course of the 2022 - 2026 period	Director Corporate & Community Services
L3.1.3	Develop and implement an Asset Management Improvement Program	Develop and implement an Asset Management Improvement Program	20%		Consultants appointed with improvement program being developed	Director Engineering
L3.1.5	Undertake asset class revaluation for Buildings	Undertake asset class revaluation for Buildings	100%		Revaluation completed	Director Environment & Planning

L3.2: Ensure responsible, sustainable, ethical and open local government

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L3.2.2	Implement the Department of Planning, Industry and Environment ePlanning Portal integration to support access to information	Implement the Department of Planning, Industry and Environment ePlanning Portal integration to support access to information	100%		Further integration has occurred. The process of integration is one that will be ongoing for a while as the Department continues to bring more aspects of development assessment onto the portal.	Director Environment & Planning

L3.3: Deliver efficiency, effectiveness and probity in Council processes and services

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L3.3.1	Identify and complete at least one service and efficiency review within each Department annually with particular emphasis on removing manual workloads within Council processes	Identify and complete at least one service and efficiency review within each Department annually with particular emphasis on removing manual workloads within Council processes	100%		Major asset management review commissioned during 2022/2023 with final reports due to be submitted September 2023	Director Corporate & Community Services
L3.3.2	Undertake a program on Internal Audit projects and provide advice on risk and control, economy, efficiency and effectiveness across all service elements of Council	Undertake a program on Internal Audit projects and provide advice on risk and control, economy, efficiency and effectiveness across all service elements of Council	100%		A number of Internal Audit projects have been completed with reports submitted to meetings of Audit, Risk & Improvement Committee during the course of the year	Director Corporate & Community Services
L3.3.4	Implement reporting and dashboard tools to support administrative processes and decision making	Implement reporting and dashboard tools to support administrative processes and decision making	100%		Financial snapshot reporting included with all quarterly budget review reports	Director Corporate & Community Services
L3.3.8	Investigate an integrated Cemetery	Investigate an integrated Cemetery	0%		This action has not commenced. The	Director Environment & Planning

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	Register that allows all cemetery records to be captured in one location and available online	Register that allows all cemetery records to be captured in one location and available online			action has been deferred to allow for consideration of the Interment Industry Scheme Licensing. The Licensing Scheme will need to be addressed during the period 1 October - 31 December 2023.	



