



Greater
Hume
Council

Council Review



Q4, 2023/2024


1: Healthy Communities

Objective: Our lifestyle and services nurture the health and wellbeing of the individual and community as a whole

H1: Our communities are welcoming and inclusive to support diversity and social connectedness



H1.1: Foster inclusive communities where everyone can participate in community life

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H1.1.1	Review and update the Greater Hume Health and Wellbeing Profile and Plan including plans for: <ul style="list-style-type: none"> • Healthy ageing • Children and Youth - including a commitment to Child Safe Standards across Council and community • Multicultural 	Review and update the Greater Hume Health and Wellbeing Profile and Plan including plans for: <ul style="list-style-type: none"> • Healthy ageing • Children and Youth - including a commitment to Child Safe Standards across Council and community • Multicultural 	25%			Director Corporate & Community Services
H1.1.2	Develop partnerships with schools and other community organisations to deliver and promote targeted health and wellbeing programs for youth and engage young people in volunteering	Develop partnerships with schools and other community organisations to deliver and promote targeted health and wellbeing programs for youth and engage young people in volunteering	50%		Youth Week was celebrated at Greater Hume Council in March 24 at both Billabong High School and St Paul's College. The events included a presentation from SQUAD on *Being Job Ready*. The	Customer Relations Coordinator

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					<p>target audience were Year 12 students. 80 students participated. Each student received a Rocket Book to assist with organising and planning. The program was part funded by Greater Hume Council and NSW Government - Youth Week. Greater Hume Council is also working with Billabong High School to loan the movie equipment to the schools SRC in early May 24</p>	
H1.1.3	Undertake a range of events and programs as part of Youth week	Undertake a range of events and programs as part of Youth week	40%		<p>Youth Week was celebrated at Greater Hume Council in March 24 at both Billabong High School and St Paul's College. The</p>	Customer Relations Coordinator




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					<p>events included a presentation from SQUAD on *Being Job Ready*. The target audience were Year 12 students. 80 students participated. Each student received a Rocket Book to assist with organising and planning. The program was part funded by Greater Hume Council and NSW Government - Youth Week. Youth Week was also celebrated in the libraries with clay making. 40 participants. This project was funded by NSW Government - Regional Youth</p>	

H1.2: Empower and support vulnerable and disadvantaged community members to participate in community life


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H1.2.1	Implement the Greater Hume Disability Inclusion Action Plan (DIAP)	Implement the Greater Hume Disability Inclusion Action Plan (DIAP)	25%			Director Corporate & Community Services
H1.2.2	In line with Council DIAP implement a program of accessibility improvements to community buildings across the shire	In line with Council DIAP implement a program of accessibility improvements to community buildings across the shire	0%			Manager Waste & Facilities

H2: Our infrastructure and services are aligned to the health, wellbeing and safety needs of the community

H2.1: Provide the facilities, spaces and activities that support wellbeing, active and healthy communities




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H2.1.1	Develop and facilitate a range of recreational spaces with relevant program partners including multi-purpose community centres at Burrumbuttock and Jindera	Develop and facilitate a range of recreational spaces with relevant program partners including multi-purpose community centres at Burrumbuttock and Jindera	80%		Recreational projects being undertaken as funds permit	Director Engineering
H2.1.4	Implement a structured footway and cycleway replacement and extension program across the shire	Implement a structured footway and cycleway replacement and extension program across the shire	75%		Footpath and Cycle path projects being undertaken as funds permit Limited funding opportunities are available for footpath and cycleway upgrades at present	Director Engineering
H2.1.6	Investigate the viability of an integrated bookings system for Council facilities	Investigate the viability of an integrated bookings system for Council facilities	0%		Recommendation to defer this initiative until a service review of customer relations has been complete. Review scheduled for 2024/2025 year.	Director Corporate & Community Services

H2.2: Plan and provide services and infrastructure for a changing and ageing population



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H2.2.1	Support Holbrook Meals on Wheels in developing local service delivery models for aged services	Support Holbrook Meals on Wheels in developing local service delivery models for aged services	100%		Council A Report to Council with a Resolution to donate a mini bus to Holbrook MOW to deliver their service to the community.	Director Corporate & Community Services

H3: Our connection to the local culture and environment fosters positive relationships and learning for sustained health benefits




H3.1: Ensure the community has access to a wide range of learning spaces, resources and activities

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H3.1.1	Provide support and guidance to enable local community gardens to establish and grow	Provide support and guidance to enable local community gardens to establish and grow	100%		Community Gardens have been established and are largely self sufficient.	Director Corporate & Community Services
H3.1.2	Review library delivery service models in 2023 / 2024 to commence from 1 July 2024	Review library delivery service models in 2023 / 2024 to commence from 1 July 2024	100%		Mobile Library Review is currently being undertaken. From July 23 - December 23 the review has looked at Mobile Library statistic include membership, active members and items borrowed. From 1 January the second stage will commence with communicating information to the communities impacted.	Customer Relations Coordinator
H3.1.3	Complete building improvement works at Henty Library	Complete building improvement works at Henty Library	100%		Upgrade of Henty Library completed.	Manager Waste & Facilities

H3.2: Support children’s education and care services to ensure a strong foundation for lifelong learning

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H3.2.1	Prepare plans, tender documentation and complete building upgrade works at Holbrook and Culcairn childcare centres	Prepare plans, tender documentation and complete building upgrade works at Holbrook and Culcairn childcare centres	0%			Manager Waste & Facilities
H3.2.2	Develop a child and family services guide	Develop a child and family services guide	100%		Greater Hume Council have developed a separate section on our website that outlines and details all of the local child and family services that can be accessed in our community.	Director Corporate & Community Services

H3.3: Increase, preserve and promote awareness of the community’s history and heritage

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
H3.3.1	Deliver the Greater Hume Museum Adviser Program (or similar programs) to provide partnership, guidance, training and expertise to our public and private museums and historical society's	Deliver the Greater Hume Museum Adviser Program (or similar programs) to provide partnership, guidance, training and expertise to our public and private museums and historical society's	100%		Greater Hume has actively participated in the Museum Advisory Program, with members participating in various workshops both locally and in Albury and actively uploading items onto eHive. Commencement of new Museum Advisor has encouraged participation from all community Museums.	Executive Assistant - Governance
H3.3.2	Preserve and maintain a permanent collection of significant items from Greater Hume Council (including items from former Culcairn, Holbrook and Hume Council's)	Preserve and maintain a permanent collection of significant items from Greater Hume Council (including items from former Culcairn, Holbrook and Hume Council's)	100%		A room has be allocated in old Holbrook Council chambers, the collection has been placed in this room. The ongoing cataloguing of items has commenced.	Executive Assistant - Governance
H3.3.3	Create awareness of local culture and history of the	Create awareness of local culture and history of the	100%		Worked with Albury Local Land Council and participated in the Murray	Executive Assistant - Governance



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	Aboriginal and Torres Strait Islander people	Aboriginal and Torres Strait Islander people			First Nations Tourism Project to identify current and emerging experiences, history and cultural experiences within Greater Hume.	

2: Growth & Prosperity

Objective: Our community growth maximises our location and strengths to enable prosperity for all




G1: Our towns and villages are championed to stimulate economic growth, investment and employment opportunities



G1.1: Strengthen economic viability and connections beyond Greater Hume

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G1.1.1	Support the promotion and actions contained in the Murray Region Newcomer Attraction and Retention Strategy	Support the promotion and actions contained in the Murray Region Newcomer Attraction and Retention Strategy	100%		Continue to advocate for this project	General Manager
G1.1.2	Promote Greater Hume LGA to the Regional Employment Hub in Western Sydney (NSW GROW Murray Pilot) and in conjunction with Multicultural NSW to support placed-based	Promote Greater Hume LGA to the Regional Employment Hub in Western Sydney (NSW GROW Murray Pilot) and in conjunction with Multicultural NSW to support placed-based	100%		Material for promotional booklet promoting Greater Hume services, which has been distributed to potential newcomers. Video of newcomer resident who moved to Holbrook telling their story https://multicultural.nsw.gov.au/grow can be viewed via this link, facilitated by Council officer. Testimonial of newcomer has been included in Country Change marketing and promotional materials. This pilot program will conclude in November.	General Manager

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	resettlement partnerships	resettlement partnerships				



G1.2: Pursue a high standard of planning, urban design and development that supports urban centres and rural localities

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G1.2.1	Prepare new Section 7.11 contributions plan for West Jindera precinct	Prepare new Section 7.11 contributions plan for West Jindera precinct	0%			Director Environment & Planning
G1.2.2	Undertake West Jindera Masterplan	Undertake West Jindera Masterplan	70%		Flood Studies completed. Grant funding has been obtained to complete this project. Currently finalising scope of works and for project to go out for tender.	Director Environment & Planning
G1.2.4	Prepare Land Use Strategies for Holbrook and Morven	Prepare Land Use Strategies for Holbrook and Morven	50%		Some work has occurred on the planning strategy for Holbrook. No further action for Morven (Council resolution). A grant application has been lodged to undertake a planning strategy for the entire Council area. The successful grant application for West Jindera Masterplan area has enabled	Director Environment & Planning

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					funds to be directed to a shire wide settlement strategy.	
G1.2.5	Subject to final Council approval, undertake Culcairn Residential Estate	Subject to final Council approval, undertake Culcairn Residential Estate	100%		Council has appointed a contractor to commence construction of Culcairn residential estate - Stage 1 of 24 lots. Council has re-named the estate - Kinvara after the property name and after consultation with the local family that owned the land prior to Council purchasing the land. The development is progressing well with the lots expected to be ready for sale by the end of 2024.	General Manager
G1.2.6	Undertake promotion of Jacob Wenke Drive Residential Subdivision Stage 2 and Stage 3 developments	Undertake promotion of Jacob Wenke Drive Residential Subdivision Stage 2 and Stage 3 developments	100%		Jacob Wenke stage is due to be auctioned and EOI's requested in the coming months. Stage 3 is still in	General Manager


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					preliminary design phase and will progress once Culcairn has been progressed further.	

G1.3: Support business and industry to be economically, socially and environmentally responsible



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G1.3.1	Conduct two business training workshops annually	Conduct two business training workshops annually	100%		Two sessions have been completed	General Manager
G1.3.2	Conduct two business after hours events for business and industry	Conduct two business after hours events for business and industry	100%		Two events held	General Manager

G2: Our liveability boosts quality of life for today’s and future generations

G2.1: Support local job creation by creating industrial areas and employment opportunities




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G2.1.2	Actively promote and support vocational education programs through local high schools	Actively promote and support vocational education programs through local high schools	60%		Greater Hume Council has a Student Based Trainee working at the Henty Library until the end of 2024. The trainee is undertaking a Cert 3 in Business.	Customer Relations Coordinator

G2.2: Encourage social enterprises and businesses to grow local employment

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G2.2.2	. Subject to final Council approval, proceed with 26 lot subdivision at Jindera Industrial Estate	Subject to final Council approval, proceed with 26 lot subdivision at Jindera Industrial Estate	100%		Currently no budgeted funds to complete this project.	General Manager
G2.2.3	Partner with TAFE to promote awareness of VET programs, provide traineeship and apprentice opportunities and link with local business	Partner with TAFE to promote awareness of VET programs, provide traineeship and apprentice opportunities and link with local business	70%		Council currently has a Student Based Trainee working at Henty Library.	Customer Relations Coordinator




G3: Our region’s highlights are celebrated, maintained and promoted to enhance our visitor experience


G3.1: Enliven community life by delivering and supporting events, public art, cultural celebrations and entertainment

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G3.1.1	Encourage development, promotion, funding and management skills of events and cultural programs to grow the visitor experience and provide a point of difference	Encourage development, promotion, funding and management skills of events and cultural programs to grow the visitor experience and provide a point of difference	100%		Developed and implemented a 2024 Campaign with Murray Regional Tourism. Developed and implemented a micro-campaign in partnership with Wagga Wagga City Council. On-going promotion and further development of marketing materials and social media.	Executive Assistant - Governance
G3.1.2	Maintain and promote the Greater Hume Events Calendar and provide advice on Hosting an Event in Greater Hume	Maintain and promote the Greater Hume Events Calendar and provide advice on Hosting an Event in Greater Hume	100%		Achieved and Ongoing, supporting over 105 Greater Hume events in the 2023-2024 period.	Executive Assistant - Governance
G3.1.3	Explore the feasibility and funding opportunities of developing public and cultural art or	Explore the feasibility and funding opportunities of developing public and cultural art or	0%		No funding available as yet to further explore this project.	Executive Assistant - Governance




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	sculpture trails in Greater Hume	sculpture trails in Greater Hume				


G3.2: Promote Greater Hume as a great place to live, work, visit and invest

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G3.2.1	Review and implement contemporary Visitor Centre Services to extend tourism assistance across Council's heritage, culture and tourism facilities and locations	Review and implement contemporary Visitor Centre Services to extend tourism assistance across Council's heritage, culture and tourism facilities and locations	100%		Ongoing assistance has been provided to our Visitor Information Points as well as tourism operators. A review of most VIP points have been undertaken and operations have been changed to suit various communities across Greater Hume. Further review to be undertaken in 2025	Executive Assistant - Governance
G3.2.2	Hold an event to welcome new residents to Greater Hume including newcomer residents	Hold an event to welcome new residents to Greater Hume including newcomer residents	100%		New residents events are now being delivered by local community groups	General Manager
G3.2.3	Develop promotional / marketing campaigns and collateral to hero Greater Hume's natural environment, history and heritage, walk / bike / ride /	Develop promotional / marketing campaigns and collateral to hero Greater Hume's natural environment, history and heritage, walk / bike / ride	100%		Developed and implemented a 2024 Campaign with Murray Regional Tourism. Developed and implemented a micro-campaign in	Executive Assistant - Governance

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	drive itineraries, agritourism, tourism operators and experiences	/ drive itineraries, agritourism, tourism operators and experiences			partnership with Wagga Wagga City Council. On-going promotion and further development of marketing materials and social media.	
G3.2.5	Conduct visitor information workshops / meetings for tourism operators, community members and Greater Hume Council staff to provide them with knowledge when assisting with enquiries from visitors	Conduct visitor information workshops / meetings for tourism operators, community members and Greater Hume Council staff to provide them with knowledge when assisting with enquiries from visitors	90%		Information has been provided via seperate newsletters and emails to tourism operators, community memebrs and Council staff. Planning to organise a tourism operator workshop in 2025	Executive Assistant - Governance

G3.3: Promote the diversity and quality of retail offerings and local products

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
G3.3.1	Encourage individuals and agricultural businesses to develop farm gate and niche produce	Encourage individuals and agricultural businesses to develop farm gate and niche produce	100%		Farm tours and tourism operator meetings have been conducted and business ideas have been developed and promoted where possible. Connections with other operators and tourism networks/professionals have been made.	Executive Assistant - Governance
G3.3.2	Promote and support local producers and giftware through the Greater Hume Visitor Information Centre	Promote and support local producers and giftware through the Greater Hume Visitor Information Centre	90%		Communication with local producers started. Engaged a local marketing consultant to further develop this area.	Executive Assistant - Governance
G3.3.3	Ensure all tourism operators and experiences have a digital presence through the Australian Tourism Data Warehouse	Ensure all tourism operators and experiences have a digital presence through the Australian Tourism Data Warehouse	100%		Ongoing development of tourism database for inclusion onto Australian Tourism Data Warehouse, Buy Local and Visit Greater Hume website	Executive Assistant - Governance
G3.3.4	Ensure all retailers and tourism operators are listed in Buy Local	Ensure all retailers and tourism operators are listed in Buy Local	100%		Buy Local Directory updated June 2024.	General Manager





DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	in Greater Hume Business Directory	in Greater Hume Business Directory				
		Ensure all retailers and tourism operators are listed in Buy Local in Greater Hume Business Directory	100%		Complete update of the Buy Local Directory to be undertaken in 2025. Ongoing development of tourism database for inclusion onto Australian Tourism Data Warehouse, Buy Local and Visit Greater Hume website	Executive Assistant - Governance


3: Natural & Built Environment

Objective: Our natural and built environment is preserved and maintained in harmony with sustainable practices.


N1: Our infrastructure and facilities are maintained and built in harmony with the natural environment

N1.1: Develop and implement long term Asset Management Plans for all infrastructure categories




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N1.1.1	Plan and undertake activities to build resilience in the asset base in response to environmental challenges	Plan and undertake activities to build resilience in the asset base in response to environmental challenges	100%		Upgrading of assets being undertaken as part of normal works to manage environmental challenges	Director Engineering
N1.1.2	Implement the program for asset revaluations	. Implement the program for asset revaluations	100%		Asset Revaluations to be undertaken in Asset Finda system once data is loaded	Director Engineering
N1.1.3	Plan for activities required to introduce strategic asset management programs	Plan for activities required to introduce strategic asset management programs	80%		Consultants developing Asset Management Plans for all assets Council has received draft plans and are currently reviewing the plans.	Director Engineering
N1.1.4	Refine distribution of asset renewal funding	Refine distribution of asset renewal funding	80%		Consultants preparing Asset Management	Director Engineering

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
	to align with asset categories and asset life cycle modelling	to align with asset categories and asset life cycle modelling			Plans Draft Asset Plans received and being reviewed Life cycle modelling to be undertaken once resources permit	
N1.1.5	Develop a strategy for organisation-wide asset management literacy	Develop a strategy for organisation-wide asset management literacy	80%		Consultants supporting Council in developing an Asset Management Strategy Draft Asset Management Strategy developed and is currently being reviewed	Director Engineering
N1.1.9	Complete Plan of Management for Crown lands under the control and management of Council	Complete Plan of Management for Crown lands under the control and management of Council	100%		Plans of Management completed and lodged with Crown Lands	Director Corporate & Community Services


N1.2: Expand waste water treatment systems into villages

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N1.2.1	Continue to investigate options to sewer Gerogery, Woomargama and Burrumbuttock	Continue to investigate options to sewer Gerogery, Woomargama and Burrumbuttock	90%		Options to sewer villages are being investigated as part of Councils IWCM project	Director Engineering

N1.3: Support local adoption of clean energy solutions



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N1.3.1	Promote programs to enable citizens to adopt energy efficiency and renewable energy technologies	Promote programs to enable citizens to adopt energy efficiency and renewable energy technologies	100%		Solar and battery project completed at Wymah Recreation Reserve and promotional material on the project is being finalised	Director Corporate & Community Services
N1.3.2	Continue to implement the Greater Hume Energy Savings Action Plan and investigate the feasibility of further expansion of solar photovoltaic systems and batteries at various community facilities	Continue to implement the Greater Hume Energy Savings Action Plan and investigate the feasibility of further expansion of solar photovoltaic systems and batteries at various community facilities	100%		Solar and battery project at Wymah Recreation Reserve completed. This is the second and final project identified in the Energy Savings Action Plan	Director Corporate & Community Services
N1.3.3	Review opportunities to support electric vehicle charging points at Council offices and depots to facilitate integration of electric vehicles into Council's fleet	Review opportunities to support electric vehicle charging points at Council offices and depots to facilitate integration of electric vehicles into Council's fleet	100%		There has been nine additional charging stations installed within the Holbrook area. On this basis market has met the community demand for this service.	Director Corporate & Community Services

N1.4: Encourage and provide local reuse and recycling infrastructure

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N1.4.3	Develop a sustainable purchasing policy to ensure procurement of material containing recycled content	Develop a sustainable purchasing policy to ensure procurement of material containing recycled content	15%		Investigation of existing policies developed by others to occur	Director Environment & Planning


N2: Our road and transport network is maintained and accessible

N2.1: Develop 5-year Strategic Road Strategy

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N2.1.1	Implement asset maintenance and renewal programs in accordance with adopted budgets and capital works programs	Implement asset maintenance and renewal programs in accordance with adopted budgets and capital works programs	100%		All maintenance and capital work being undertaken as part of current works program	Director Engineering
N2.1.2	Seek external funding for identified priority road projects including: <ul style="list-style-type: none"> Jingellic Road (various sections) Brocklesby - Balldale Road (construction of final 4km) Coppabella Road (rehabilitation of first 4km) Henty - Cookardinia Road (Henty - HMFD) Culcairn - Holbrook Road (Willow Creek Bridge widening) Benambra Road (Weeamera Road to Cummings Road) 	Seek external funding for identified priority road projects including: <ul style="list-style-type: none"> Jingellic Road (various sections) Brocklesby - Balldale Road (construction of final 4km) Coppabella Road (rehabilitation of first 4km) Henty - Cookardinia Road (Henty - HMFD) Culcairn - Holbrook Road (Willow Creek Bridge widening) Benambra Road (Weeamera Road to Cummings Road) 	100%		4 year plan being completed as a part of budget process. Grant applications lodged where appropriate for identified projects	Director Engineering

N3: Our communities share responsibility to increase sustainability and minimising our environmental impacts

N3.1: Develop planning and operational controls to protect and support a sustainable environment



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
N3.1.1	Implement the Riverina & Murray Weeds Action Program	Implement the Riverina & Murray Weeds Action Program	100%		Staff utilising new equipment for mapping weed infestations. Staff will undertake training in ATV operations to allow for improved performance while undertaking the Riverina Muarry Weeds Action Program.	Director Environment & Planning


4: Leadership & Communication

Objective: Our leadership and communication cultivates confidence in our future direction

L1: Our decision-making is inclusive, collaborative and encourages ownership of our future



L1.1: Support local decision making through transparent communication and inclusive community engagement

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L1.1.2	Develop strategies to identify new technologies to open up digital communications and engagement channels	Develop strategies to identify new technologies to open up digital communications and engagement channels	25%		IT working Group has been established. IT Needs Survey has been developed and ready to distribute to workforce. IMEI have been contracted for device management services.	Director Corporate & Community Services
L1.1.3	Source and develop innovative methodologies to involve the community in two way decision-making processes	Source and develop innovative methodologies to involve the community in two way decision-making processes	100%		Continue to build relationships and provide avenues for engagement. Year concluded with a community meeting in Henty to allow member of GHC community to present and discuss	General Manager



DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
					projects with Councillors.	
L1.1.4	Develop a Digital Strategy	Develop a Digital Strategy	100%		A Digital Strategy has been developed and now a Road map is being developed to achieve the strategy.	Director Corporate & Community Services

L2: Our communication is open, effective and purposeful to connect and educate our community

L2.1: Support leadership and mentoring initiatives that build and strengthen the capacity of individuals, businesses and communities




DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L2.1.1	Develop a Volunteer Management and Support Strategy	Develop a Volunteer Management and Support Strategy	0%		Re-assess the suitability of this task.	Director Corporate & Community Services
L2.1.2	Assist with coordination of Local Government elections	Assist with coordination of Local Government elections	100%		Appointed the Electoral Office to run the 2024 election and lodged the Constitutional Referendum Question. Election planning is progressing as planned.	General Manager

L2.2: Collaborate with partners to deliver positive outcomes for the community, economy and environment


DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L2.2.1	Actively lobby State and Federal members of parliament on issues of importance to our community	Actively lobby State and Federal members of parliament on issues of importance to our community	100%		Regular conversations at a state level to continue to ensure Greater Hume priorities has presented.	General Manager
L2.2.2	Actively participate in regional strategic planning and collaborative initiatives through REROC / RivJO, Riverina Regional Library and government agencies	Actively participate in regional strategic planning and collaborative initiatives through REROC / RivJO, Riverina Regional Library and government agencies	100%		Greater Hume's membership in REROC has been extremely beneficial greatly improving our advocacy by participating in regional submissions for the many reviews conducted this year.	General Manager

L3: Our leadership and advocacy




L3.1: Undertake integrated, long term planning and decision making, reflective of community needs, resources and aspirations





DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L3.1.2	Develop and implement the Greater Hume Council Workforce Management Plan	Develop and implement the Greater Hume Council Workforce Management Plan	60%		Employee Satisfaction Survey has been undertaken in June/July 2024 to identify workforce areas for development. Employee Satisfaction Survey has been completed. Awaiting results of final survey which will be included in the Workforce Development Plan.	Director Corporate & Community Services
L3.1.3	Develop and implement an Asset Management Improvement Program	Develop and implement an Asset Management Improvement Program	80%		Consultants supporting development of Asset Management Improvement Plan	Director Engineering
L3.1.6	Undertake asset class revaluation for Roads	Undertake asset class revaluation for Roads	100%		Road Revaluations to be undertaken as required Full road revaluation completed	Director Engineering

L3.2: Ensure responsible, sustainable, ethical and open local government

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L3.2.1	Undertake a community-wide Customer Satisfaction Survey	Undertake a community-wide Customer Satisfaction Survey	100%		Survey was completed by the end of June. The results will be presented to the new Council in October.	General Manager

L3.3: Deliver efficiency, effectiveness and probity in Council processes and services

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L3.3.1	Identify and complete at least one service and efficiency review within each Department annually with particular emphasis on removing manual workloads within Council processes	Identify and complete at least one service and efficiency review within each Department annually with particular emphasis on removing manual workloads within Council processes	60%		WHS Audit is currently being undertaken in the organisation for May/June 2024. Customer Relations due for Service Review late 2024.	Director Corporate & Community Services
L3.3.2	Undertake a program on Internal Audit projects and provide advice on risk and control, economy, efficiency and effectiveness across all service elements of Council	Undertake a program on Internal Audit projects and provide advice on risk and control, economy, efficiency and effectiveness across all service elements of Council	100%		A four year Internal Audit Scope has been developed and to be endorsed at the May 2024 ARIC Meeting.	Director Corporate & Community Services
L3.3.3	Replace furniture and install new audio visual equipment in Culcairn Council Chambers	Replace furniture and install new audio visual equipment in Culcairn Council Chambers	100%		Two quotes sought for teleconferencing equipment. Purchase Order to be raised. Teleconferencing system installed, new desks and large screens have been installed.	Director Corporate & Community Services

DP Action Code	DP Action	Action	Progress	Traffic Lights	Comments	Responsibility
L3.3.5	Develop and implement an information technology infrastructure replacement program	Develop and implement an information technology infrastructure replacement program	25%			IT Coordinator
L3.3.6	Continue to support our staff to use technology by improving digital capability	Continue to support our staff to use technology by improving digital capability	25%			IT Coordinator
L3.3.7	Implement and manage technology that allows staff to access information from any location to improve delivery of services	Implement and manage technology that allows staff to access information from any location to improve delivery of services	25%			IT Coordinator
L3.3.9	Investigate an integrated Cemetery Register which captures all cemetery records and documentation in one location	Investigate an integrated Cemetery Register which captures all cemetery records and documentation in one location	20%		This measure is still under investigation.	Director Environment & Planning

