



## Issue 20

## The latest in business news, events and training

### New General Manager

Evelyn Arnold has been welcomed to her position as new General Manager.



^ Evelyn Arnold, General Manager

"My first 8 weeks in the role have been really interesting. I am really enjoying exploring the area and getting the chance to meet the people that call Greater Hume home. This has been a really valuable process to help me shape future strategic topics for discussion and gain an understanding of our local government area and its communities.

I am not surprised that there is a lot of great projects on the go and the enthusiasm and creative energy is fantastic. I am excited about the opportunity to get involved in the much anticipated Henty Field Days and the number of other events planned as the weather warms up" said Evelyn.

### Save the dates

Connect For Success  
BUSINESS AFTER  
HOURS

**Thurs 10 November (6pm to 8pm) at Culcairn Hotel**

Finger food and drinks provided

Guest presenter Mell Millgate of Starfish Marketing – utilising digital technology to promote and grow your business

Connect For Success  
BUSINESS BREAKFAST

**Thurs 24 November (8.00am to 9.15am) at J B's Gourmet Café, Holbrook**

Fabulous breakfast provided.

Guest presenter is Linda Griffiths Brown of Total HRM – Recruiting the right staff.

Free to attend, events subject to NSW Small Business Events grant funding presented by Greater Hume Council in collaboration with Enterprise Plus.

**Business owners and staff will be able to register soon.**

Small Business Month  
November 2022



### A request from the NSW Cross-Border Commissioner

Meeting the regulatory requirements of two states can impact your business operations and costs.

As part of our work in the Office of the NSW Cross-Border Commissioner we want to know more about these impacts, especially in the tourism industry, and I am contacting you as we want to understand your experience in the NSW-Victoria border region.

To have your say on this important issue, please complete the survey here: <https://forms.gle/VUWielBjN6BXZNNJ7>. The survey is open now and will close on Friday, 16 September.

We're looking to use the information we collect to help us improve the regulatory system in both NSW and Victoria, and advocate for changes that reduce those additional costs, we need to know how much these regulations impact you.

We're keen to hear about your experiences, which is why we have reached out to local businesses through the regional tourism bodies (Destination Riverina Murray and the Murray Regional Tourism Organisation) or your local Council, all of who are assisting with our study.

**James McTavish, NSW Cross-Border Commissioner**

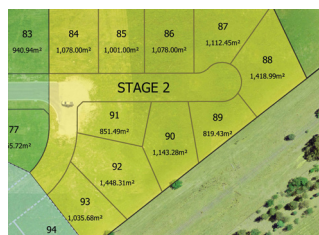
### Highlights:



**Home Away from Home**  
Business exceeds expectations



**NSW GROW project**  
Community consultation



**Walla Walla subdivision**  
Stage 2 go ahead



**Regional Buses**  
With demand comes growth

## Henty field days showcasing the best agriculture has to offer

The Southern Australia's single biggest agricultural event, the Henty Machinery Field Days (HMFD), is back with all the latest technology plus added live entertainment for the family.

The agribusiness super event is scheduled for September 20-22 and will showcase more than \$158 million worth of agricultural machinery and products to the nation and the world.

HMFD chief executive officer Belinda Anderson said organisers were looking forward to opening the gates again to an event that injects over \$91 million into the national economy each year.

Mrs Anderson said \$30 million remains in the Local Government Areas within three hours of Henty and \$2.35 million of this remains in the Greater Hume LGA, creating over 25 full-time jobs.

"With the past two years cancelled, it's important to get this event back up and running to assist in boosting our region's economy," she said.

"Community groups raise over \$350,000

each year through their involvement with the field days and the past two years of fundraising has been sorely missed."

The field days will have all the usual attractions including the prestigious Henty Machine of the Year Award, the working yard and sheep dog trials, Country Lifestyle pavilion, Farm Gate Produce Market, Baker Seeds agronomy trials, helicopter joy rides, live entertainment, outdoor reptile show, the Natural Fibre Fashion Awards and vintage farm machinery display.

Greater Hume Council will sponsor the Best Australian Designed and Manufactured Machine to be presented on Thursday, September 22.

The program had been expanded this year with a country music spectacular with headline acts Brooke McClymont, Adam Eckersley and Danny Phegan performing on the Wednesday evening from 5:30pm.

Visitors will be able to pre-purchase their tickets by simply going to the visitor's page on [www.hmfd.com.au](http://www.hmfd.com.au) and click on Buy Tickets

### Henty Machinery Field Days

20 - 22 September 2022

[www.hmfd.com.au](http://www.hmfd.com.au)



## The Connected Women's Group recent visit to Henty

Australian Red Cross Project Officer for Connected Women - Jesmine Coromandel, has established 'Groups' for women from Refugee and Humanitarian backgrounds focused on a program of activities for increased resilience and socio-economic wellbeing. Seeing an opportunity in meeting in Henty NSW, a halfway point between the two program sites of Albury and Wagga, consultations with Margaret Killalea the Economic Development Coordinator was key to connecting with the Henty community.

Henty NSW is also a part of the catchment for the NSW Growing Regions of Welcome (GROW) pilot project, of which Australian Red Cross are the backbone organisation for in the Murray Region. Through this pilot program connection with key stakeholders in the Greater Hume Council area has opened up opportunities for other projects such as this one to occur.

On the 20th July a meeting in Henty included women from the three key migration cohorts involved in the connected women's groups. These including Congolese, Burmese, and Yazidi. They were able to experience firsthand the town of Henty and have taken back insights and a positive experience gained from meeting local women from the Henty community. The day enabled all women to connect through common interests of sewing, craft and connecting with other women in a safe and warm environment, to share ideas, stories, food and make new friendships.

The visit entailed meeting with the ladies from the Henty Craft Group led by Yvonne Booth where participants walked away with a keen interest and taste of knitting and crotchet. They were inspired by the selflessness of the projects of the Henty Craft Group and their collective donations to the Peter MacCallum Cancer Centre after a 'show and tell' session demonstrating the talented work produced by the group.

The participants were then welcomed into the NSW Henty Library managed by Susan Kane, where passionate Henty resident Kellie Penfold had coordinated a luncheon attended by Henty women to share a meal and spend time speaking with the participants who benefited



## NSW GROW - Community briefings held in August

NSW Grow community information sessions at Henty and Holbrook during August were both well attended by Greater Hume residents.

The NSW Government pilot program aims to work with local communities to attract migrants and refugees to resettle in regional NSW for lifestyle and employment opportunities.

The overall aim is to provide migrants and refugees with the information and support they need to relocate to the region, and support Greater Hume communities to welcome newcomers and help them to thrive in the long-term.

Greater Hume Council is one of three LGA's participating in the Murray pilot, together with Federation and Albury City Councils.

Co-Chair of the NSW GROW Murray Taskforce, Andrew Kotzur of Walla Walla said "community members can make a difference by being involved, have questions answered, feedback shared, to ensure that there is locally-led design and decision making".

"The NSW GROW program becomes a win-win for communities in terms of increasing diversity and clearly for businesses, it's an opportunity for prospective employers.

It's no secret that there's a shortage

by the warmth, openness, and the opportunity for the ladies to practice their English skills.

Some of the women shared their migration story to the Henty township and their own settlement into community which gave the participants a great insight that the possibilities for employment and progression are available to them.

For more info: Jesmine Coromandel,  
M: 0414 696 499



in the workforce, but it's not without challenges, because housing is also very challenging at the moment. Individual communities can't do this on their own, but working with Red Cross, Council, other support organisations together with the community and employers we are hoping to find solutions" he added.

To learn more about the NSW GROW pilot program, <https://multicultural.nsw.gov.au/nsw-grow>

**You can REGISTER your interest in the program** - employers or community members wanting to formally register their interest with the GROW pilot program in the Murray, click the Q R code below



^ Marg Killalea introducing the NSW GROW pilot project to the Henty audience.



^ Andrew Kotzur, Co-chair NSW GROW Murray Taskforce presenting to the Holbrook audience.





## Greater Hume Featured Business

### A Pet's Home Away From Home

#### Riverina Boarding Kennels

Nestled on Jelbart Road near the Jindera Gap, is the Riverina Boarding Kennels and Cattery, which provides a vital service for pet owners across Greater Hume and the broader Albury Wodonga and wider region.



^ dog run - play area

Riverina Boarding Kennels offer home away from home care for dogs, cats, rabbits and birds.

It's a popular and safe option for pet owners wanting to take a holiday, attend medical and business appointments, undertake renovations or landscaping around the house.

Mark Menser and Renee Roberts purchased the existing business early in March 2022. A passion for animals led them to the business opportunity, both having bred dachshunds and being avid dog owners for many years.

When visited by Business News Editor, Marg Killalea in July, they indicated that the business has exceeded their expectations so far, and they are excited for the future.

Discussing how the business operates, service including options for short and long pet boarding, day care for pets and special packages including walking for long stays plus grooming and washing package options.



^ Riverina Boarding Kennels and Cattery

Having been a medic in a former role, Mark is more than capable administering any special needs like medications for pets, especially those that might be time critical e.g insulin.

For owners who work full time, day care for pets service is valued as it provides social interaction for animals who might otherwise be on their own for longer periods, e.g. dog owners can drop their pets off for a day, and this service is proving to be very popular as workers return to offices post Covid.

Meeting individual pets' dietary requirements is a key feature of how Mark and Renee run the business, whatever the pets eat at home, Riverina Boarding Kennels aims to closely match this where possible.

In addition to Mark and Renee, the business currently employs 2 casual and 2 full time staff.

Their philosophy is simple but effective.

Mark said "We treat all our guests as we would our own. With the love and attention they deserve and receive at home and we love caring for your pets and aim to make their stay comfortable and happy, that's why they can't wait to come back".

The kennel and cattery is heated in winter and cooled in summer.

Structured timetables for drop off and pick up of pets helps to ensure that the arrivals and departures are well planned for, and ensures efficient staffing levels.

"It is a mandatory requirement that all dogs and cats being booked in are up to date with vaccinations" added Mark.

Renee's background is the beauty industry, previously the business owner of the successful Mirror Mirror Hair and Beauty in Lavington. Renee's specialty, therefore, is the additional washing and grooming services they offer clients' pets.

Mark and Renee live on site, just a short 2 minute walk from the kennel and cattery, which means that individual pets needs can be met around the clock.

<https://www.riverinaboardingkennels.com>

268 Jelbart Road  
Jindera, NSW, 2642  
Ph: 02 6026 3830



^ Mark Menser and Renee Roberts of Riverina Boarding Kennels and Cattery



## Greater Hume Featured Business

### On Demand Regional Buses

With demand comes growth

Matthew Kane writes -

Regional Buses started as a partnership between Allan Ofak and Matthew Kane.

Both Allan and Matt attended a meeting in Wagga that Transport for NSW had for the new On Demand Service that they wanted to offer in 2018.

They asked that operators put in a proposal on their best ideas of transport in the country areas and Regional Buses was born.

Transport for NSW awarded 13 proposals around the state of NSW and Regional Buses was awarded 2 Trail runs, Burrumbuttock run been Allan's idea and Holbrook been Matt's idea.

We started the Burrumbuttock run in February 2019 which had 2 drivers and Allan & Matt working the phone to take the bookings and doing the timetable plus all the reporting that went along with it.

The Holbrook run started July 2019 which grew our team from 4 to 5 people working the business.

As the runs become busier and busier it become apparent that we needed some



^ Sean Atherton and a Matthew Kane of Regional Buses

kind of technology to help us out. We approached David Van Damme about our issues, and he was able to write a software package that has taken complete care of our fleet management system with timetables, routes and reporting for Transport for NSW.

David has been able to form his own company around this project called LM Software, which offers fleet management systems to buses, trucks and parcel delivery services.

This had now grown our little team to 6 and at this point we also needed another person on the phone's, so Tania l'anson come on board which grew the team to 7.

In the first year of the trial, we were picking up around 400 people per month and at present we are picking up 1000 to 1200 people a month which is unbelievable.

We have been operating for 3 and half years now, and as of the 1 July 2022 we have been awarded a 5-year contract by Transport for NSW.

We are now up grading the buses to 17-seater buses with wheelchair lifts, the new buses will be blue and have On Demand on them which is the standard for all On Demand services through NSW. We will see the new buses early next year.

We now have 9 people employed with Regional Buses plus a spin off company from it.

I believe this kind of transport is the way of the future for country transport.

To book the service

M: 0448 353 281 or

E: bookings@regionalbuses.com.au

## Greater Hume Featured Business

### Country Dating service a 'matchmaker'

Sarah Schmidt is Country Dating's number one matchmaker; the dating service business is based from their head office in Jindera. Sarah, along with her husband Brad are the owners of Country Dating, which covers country New South Wales, Victoria and the ACT. Sarah herself has been a matchmaker for over 20 years.

"Being a matchmaker has enabled me to make incredible changes in people's lives. I not sure how many couples and families we have had a part in creating but it would be in the thousands. I love what I do, I love to keep busy and I cannot wait until I have

more matchmakers helping people make changes in their clients' lives" said Sarah.

"All our Matchmakers are Police Checked, fully trained and genuine about helping clients make incredible changes to their lives" added Sarah.

Sarah is also participating in the Tim Fischer Leadership Program, currently running in Greater Hume.

"The Tim Fisher Leadership program has been an incredible learning and growth experience". Sarah feels the skills she gained during the program will definitely help her moving forward with business and community projects she is involved with.

Sarah Schmidt

[Countrydating.com.au](https://www.countrydating.com.au)

M: 0437 077 786



^ Sarah Schmidt, Country Dating



## Greater Hume Featured Business

### School of Dance Art Henty

Ballet lessons have returned to the School of Dance Art Henty under the watchful eye of international professional dancer, Lily Bones-Gonscak.



Luckily Lily and husband, Jan Gonscak have settled in Henty to raise their daughter, which is only 60 km from where she grew up in Albury/Wodonga.

Lily started dancing at 7 years old under dance teacher Julie Glinski at Lavington and completed every Royal Academy of Dance exam by 15. Within two years, Lilly was training at New Zealand School of Dance, which led to her first appointment with the New Zealand Ballet.

Looking back Lily was in the top echelon of professional dancers, having performed in over 1500 live performances globally, successful in obtaining yearly contracts and had a repertoire of critically acclaimed dance and having worked in 12 different countries. Lily has created 25 original ballet works, and performed in front of world leaders, Danish and British Royal Families and Prince of Monaco.

Lily holds a Master of Creative Industries.

**Why Henty?** Lily Bones replies “well I have a history in the area, my childhood was here in this region, and coming back is a direct impact of the COVID pandemic which has had a global effect on the creative arts industry.”

“Plus in Henty, fortuitously, there is an affordable and suitable building to run the business’, added Lily.



^ International dancer Lily Bones-Gonscak with ballet students at the Henty School of Dance Art Henty - photo credit James Wiltshire, Australian Community Media

< Lily Bones-Gonscak - photo credit Sasha Petrovski

Lily is excited with the potential of the dance studio set in Henty, “we are definitely not isolated, because of the internet”. “I have a global network of dance professionals I can draw to and they offer a European approach to dance education encompassing modern and contemporary dance techniques”.

Afternoon dance lessons are held three days a week, which allows Lily time to pursue her desire to help other young emerging professional dancers by using the space for choreographic projects with trained regional dancers and to coach dancers who are trying to make it overseas.

**Dancing is not just a thing to do but a way of life.**

As young children line up to enrol in School Of Dance Art Henty, Lily is sharing her passion and being rewarded by the joy in seeing the positive impacts on her students’ overall health, minds and bodies.

Contact: Lily Bones-Gonscak

[Facebook](#)

School of Dance Art Henty  
16 Allan St, Henty  
E: lilyannbones@gmail.com

## Land Development in Greater Hume

### Jindera Industrial Estate

Currently, Council is progressing towards a new industrial land development at the Jindera estate.

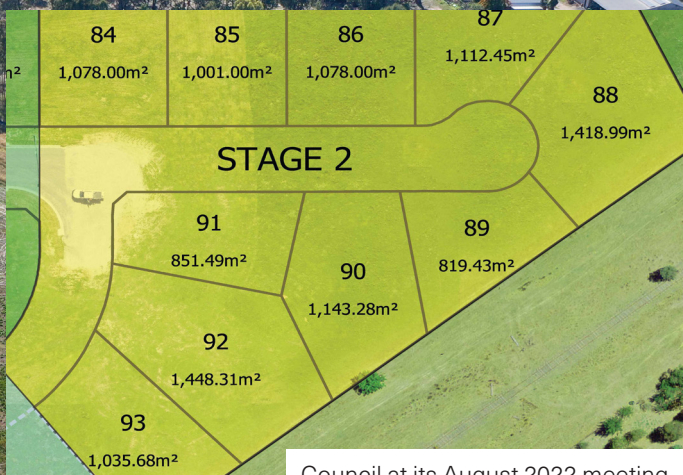
New enquiries for industrial land in Greater Hume are welcomed.

Contact Marg Killalea T: 02 6036 0100.





## Stage 2 Jacob Wenke Drive Residential Subdivision at Walla Walla gets go ahead



Council at its August 2022 meeting resolved to appoint a contractor to construct Stage 2 comprising 10 residential allotments at Jacob Wenke Drive Estate Walla Walla.

It is anticipated that blocks will come available mid-2023.

Once certificates of title have been issued, Council resolved that it would auction 2 of the 10 allotments, and that it would undertake an Expression of Interest process to dispose of the remaining 8 allotments.

Interest in the allotments remains high.

New enquiries for residential land in Greater Hume are welcomed.

Contact Marg Killalea  
T: 02 6036 0100

## Did you know?

### Residential Sales January to March 2022 Qtr

LGA	No of sales	Median	Annual change in median
Albury	291	\$455,000	+19.74%
Wagga	309	\$490,000	+0.225%
Greater Hume	44	<b>\$373,000</b>	<b>+29.99%</b>

Source: <https://www.facs.nsw.gov.au/resources/statistics/rent-and-sales/dashboard>

### Building Approvals, 2021/2022 Year

LGA	No of new houses	LGA	No of new houses
Greater Hume	63	Albury	287
Federation	49	Wagga Wagga	259

Source: <https://www.abs.gov.au/statistics/industry/building-and-construction/building-approvals-australia/latest-release>

## Did you know?

### More facts about Greater Hume LGA

Median weekly rent \$340 per week

No of Rental Bonds Held - 377

Source: NSW Communities & Justice, Rent Tables June 2022



## Changes to Accelerated Depreciation

The accelerated depreciation rules that allow businesses to claim an immediate deduction for capital purchases are scheduled to end 30 June 2023.

From the 2024 financial year these capital purchases may need to be written off over several years.

Importantly, businesses will need to hold the asset ready for use, before they can claim the tax deduction.

While this is still 12 months away, anyone that has tried to purchase a new vehicle recently will be aware it can take some time for the customer to actually get their hands on the asset.

All these factors combined make it important that if businesses plan on accessing the temporary full expensing measures before the end date, that they plan this well in advance.

Kindly reproduced with the permission of Adam Kenneally White Pty Ltd, Accountants and Wealth Advisers based in Wagga Wagga



## Company Directors Course™

Gain a greater understanding of your duties and responsibilities with the essential course for directors.

AICD Company Directors Course

**Albury NSW 17-21 April 2023**

The Company Directors Course has been designed to give directors a distinct career edge through a better understanding of their duties and responsibilities. It will also help in developing skills to facilitate sound decision making and imparting best governance practices.

The course is essential learning for directors seeking to establish themselves in their career as a trusted and respected board member.

<https://www.aicd.com.au/courses-and-programs/all-courses/company-directors-course.html>

## Leading Australian Resilient Communities Program

Leading Australian Resilient Communities (LARC) is a national pilot in which the Border/North-east is one of 10 diverse regions involved. It's being delivered by the Australian Rural Leadership Foundation in partnership with the Regional Australia Institute (RAI) and leadership development state partners and funded by the Federal Government.

Essentially, it's about bringing together established community leaders who understand the pressures/challenges that apply to our region, as well as emerging leaders, community representatives and volunteers from diverse backgrounds to meet challenges and opportunities together. There'll be a five day intensive leadership program for 26 selected representatives who'll work together on delivering practical projects for the benefit of our region. The RAI will also share data and insights unique to our region on challenges and opportunities etc which will be very interesting and beneficial.

<https://rural-leaders.org.au/regional-leadership-programs/leading-australian-resilient-communities/>

## What's all the buzz about ESG?

ESG stands for Environmental Social and Governance, and refers to the three key factors when measuring the sustainability and ethical impact of an investment in a business or company.







## How Facebook Algorithm Works in 2022

### How to Make it Work for You

Find out how the Facebook algorithm ranks content in 2022 and learn what it takes to get your posts seen on the platform.

The Facebook algorithm. Whether you love it or hate it, you've got to understand it to be successful in marketing your business on the world's largest social network.

The average organic Facebook Page post sees just 0.07% engagement. To bump that up for your brand, you've got to learn how to signal the algorithm. You want it to know that your content is valuable, authentic, and worth serving up in your followers' feeds.

### What is the Facebook algorithm?

The Facebook algorithm determines which posts people see every time they check their Facebook feed, and in what order those posts show up.

Essentially, the Facebook algorithm evaluates every post. It scores posts and then arranges them in descending, non-chronological order of interest for each individual user. This process happens every time a user—and there are 2.9 billion of them—refreshes their feed.

<https://blog.hootsuite.com/facebook-algorithm>

Covers ....

- A brief history of the Facebook algorithm
- How the Facebook algorithm works in 2022
- 8 tips for working with the Facebook algorithm

Article courtesy Hootsuite Christina Newberry

## Set up and perform regular backups

## Never worry about losing files again

A backup is a digital copy of your most important information.

Copies of your files (e.g. photos, documents, videos, etc.) are saved to an external storage device or to an online server like the cloud.

Backing up and having backups mean you can restore your files if something goes wrong. It is a precautionary measure so that your data is accessible in case something happens to your computer.

We recommend backing up your files regularly.

You can set up automatic backups in your system or application settings for peace of mind

- For Apple iPhone users
- For Apple Mac users
- For Microsoft Windows 10 users

Get the step by step guide to perform regular backups.

## A cyber security incident can have devastating impacts on a small business

Many owners and operators of small businesses don't have the time or resources to dedicate to cyber security. However, there are simple measures that a small business can introduce to help prevent common cyber security incidents.

The Small Business Cyber Security Guide has been specifically designed for small businesses to understand and, take action, and increase their cyber security resilience against ever-evolving cyber security threats.

For more info: [cyber.gov.au](https://cyber.gov.au)





## What is Vendor Panel?

VendorPanel is an online procurement process which allows councils to streamline procurement of goods and services.

**Any registered business can become a potential supplier to the Greater Hume Council.**

Council uses VendorPanel to manage all quotations and local preferred suppliers.

If you wish to become a registered supplier and to have the opportunity to supply goods and services for Greater Hume Council's operations please register with VendorPanel.

Please note suppliers already registered need to re-register annually to be retained on the

VendorPanel system.

Easy to set up – just add your business details and relevant compliance documents.

VendorPanel gives Council staff an easy way to send out requests for quotes, increasing the chances of you hearing about opportunities. Register now with VendorPanel.

To register your interest in being listed on one of Greater Hume Council's supplier lists please email

[vendorpaneladmin@greaterhume.nsw.gov.au](mailto:vendorpaneladmin@greaterhume.nsw.gov.au)

or contact

Aaron Dixon  
T: 6036 0100  
M: 0428 224 146

## How we listen and how to do it better

What makes a good listener? We all like to think that it is something we do well but how often are we just keeping quiet before it is our turn to speak?

Hearing is not necessarily listening. Listening is a skill and the process of active listening involves honing this skill to enable the people on each side of the conversation to get as much out of the interaction as possible. Active listening is used in business to promote deeper engagement and greater clarity among individuals and groups. Unlocking the ability to listen can promote better understanding and improved communication, whoever may be involved in the conversation.

So how does active listening work? There is more to it than remembering not to interrupt but that can be a good place to start. The active listener has to recognise that any conversation can be a very complex interaction. Information is coming through on many different levels and the listener has to prevent themselves from making assumptions or jumping in too quickly to interpret or summarise what has been said.

Active listening is about the primacy of the person speaking rather than the person listening, letting the speaker speak and helping them to do so.

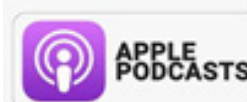
At the outset of a conversation the listener might adjust their posture to show that they are ready to receive information.

They will make sure that they are showing a 'listening face' rather than a 'waiting to interrupt' face. If they feel unsettled they might shift position a little to refocus or make a very brief note of a word or thought to revisit later. They will be wary of breaking the speaker's flow.

Active listening can be used in everyday relationships. It might even help to change the dynamic of how you interact with colleagues, friends or family.

**Above all, stay calm and remember that we have two ears and one mouth for a reason.**

Article courtesy of Sarah Ives, management coach working with teams and individuals.



Coaching  
Unwrapped

## Did you know?

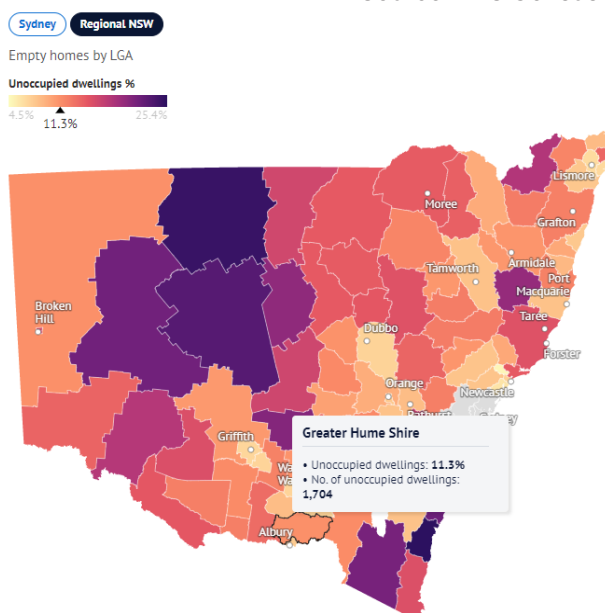
### Greater Hume's Changing Population

806 more residents live in the local government area, from 10,351 up to 11,157

Median age remains unchanged at 44 years

The 10 – 19 years cohort is the most common with 1,647 people (14.8%)

The 70 to 79 years cohort recorded the largest change in Greater Hume, showing a 31.8% increase from 2016  
Source: ABS Census



^ Unoccupied homes on census night 11.3% or 1704 dwellings Source: The Sydney Morning Herald



## Business Connect small business support

Business Connect is a dedicated and personalised NSW Government program. It provides advice, events and resources to help you start, run, adapt or grow your small business.

One-to-one business advisory sessions are complemented with a range of events and resources providing practical insights and business skills development.

Business Connect advisors are independent professionals. They have experience running their own business, qualifications in a business-related discipline, and advisory experience.

For existing business owners, Business Connect provide advice and practical tips on a range of topics including:

- business planning
- market to reach new customers
- grow your digital presence and social media
- access finance and manage cash flow
- sales and pricing strategies
- adopt digital tools
- innovation
- cyber security
- sell to government.

The local Business Connect Advisor is Kevin Bascomb,  
M: 0402 857 041  
E:

[kevin.bascomb@enterpriseplus.org.au](mailto:kevin.bascomb@enterpriseplus.org.au)



^ Kevin Bascomb



^ NSW Small Business Month - Business After Hours at Jindera Museum, held March. Top Pic: Jill Davis and Dan Hoban Middle Pic: Lovely catering ladies at the museum. Bottom: Group shot of attendees.

## Greater Hume Councillors



^ Back Row: Cr Jenny O'Neill, Cr Doug Meyer OAM, Cr Ashley Lindner, Cr Lea Parker.

Front Row: Cr Matt Hicks, Cr Heather Wilton, Cr Tony Quinn, Cr Annette Schilg, Cr Ian Forrest.

### Mayor, Cr Tony Quinn

tquinn@greaterhume.nsw.gov.au  
0429 674 933

### Deputy Mayor, Cr Annette Schilg

aschilg@greaterhume.nsw.gov.au  
0429 906 401

### Cr Doug Meyer, OAM

dmeyer@greaterhume.nsw.gov.au  
0429 690 999

### Cr Matt Hicks

mhicks@greaterhume.nsw.gov.au  
0419 602 780

### Cr Jenny O'Neill

joneill@greaterhume.nsw.gov.au  
0438 263 417

### Cr Lea Parker

lparker@greaterhume.nsw.gov.au  
0427 362 723

### Cr Ian Forrest

iforrest@greaterhume.nsw.gov.au  
0408 609 206

### Cr Heather Wilton

hwilton@greaterhume.nsw.gov.au  
0417 166 731

### Cr Ashley Lindner

alindner@greaterhume.nsw.gov.au  
0458 293 328



## Buy Local in Greater Hume





## Director Identification Number (director ID)

All directors of companies, registered foreign companies, or Aboriginal and Torres Strait Islander corporations must apply for a director identification number (director ID).

A director ID is a unique identifier you will keep forever. It will help prevent the use of false or fraudulent director identities.

A director ID is a 15-digit identifier given to a director (or someone who intends to become a director) who has verified their identity with the Australian Taxation Office (ATO).

Director ID will increase transparency, help regulators track director relationships with companies, strengthen efforts to identify and eliminate director involvement in unlawful behaviours and help foster a fairer business environment for all. When a director needs to apply depends on when they were appointed, and under which Act.

If appointed under the Corporations Act 2001:

- before or on 31 October 2021, directors must apply by 30 November 2022
- between 1 November 2021 and 4 April 2022, directors must apply within 28 days of being appointed
- from 5 April 2022, directors must apply before they are appointed.

Director ID's are managed by the Australian Business Registry Services, a new service that will streamline how you register, view and maintain your business information with government.

[abrs.gov.au/director-identification-number](https://abrs.gov.au/director-identification-number)

## Business registration

Are you starting a business, or thinking about starting one, use the tool to help you

- work out the business structure that will best suit your needs
- the basic business and tax registrations you should consider applying for.

[register.business.gov.au/helpmedecide](https://register.business.gov.au/helpmedecide)



## Get the latest community and economic stats

Council now subscribes to the REMPLAN Community Profile and Economic Profile for Greater Hume Council area, with free public access a feature.

REMPAN Community delivers comprehensive insights into the unique demographic characteristics of the Greater Hume area.

REMPAN Economy is our local economy at a glance. Get headline stats on local population, employment, output, tourism and gross regional product (GRP).

To view the profiles google **remplan greater hume**

## Advice to people experiencing financial hardship

If you or someone you know is struggling with their business finances, there are specialist small business financial counsellors to help you.

Small business financial counselling is always free, confidential, impartial, and non-judgemental.

Financial Counsellors are qualified professionals. They provide information, advocacy, informed options, and advice to people experiencing financial hardships.

Dealing with debt can be very stressful. The good news is that there are extensive laws in Australia which protect you as a consumer and can help you if you are in financial hardship.

To speak with a small business financial counsellor, please contact the Small Business Debt Helpline on 1300 413 828.



**SMALL  
BUSINESS  
DEBT HELPLINE**  
1800 413 828  
[ndh.org.au](https://ndh.org.au)

## Business Contacts

### Editor Business News



Marg Killalea - Economic Development Coordinator



Evelyn Arnold - General Manager

### Council Office

#### Holbrook Office

General Manager / Corporate Services / Community Services / Economic Development

39 Young Street, Holbrook, NSW 2644

P 02 6036 0100

E [mail@greaterhume.nsw.gov.au](mailto:mail@greaterhume.nsw.gov.au)

## Service NSW for Business

Service NSW for Business offers **personalised support** to small business owners as they start, run and grow their businesses, and as they adapt and recover.

Contact NSW Business Concierge Ranvir Singh for free, step-by-step guidance over the phone and via email. Ranvir Singh M: 0409 125 274



^ Service NSW Business Concierge - Ranvir Singh